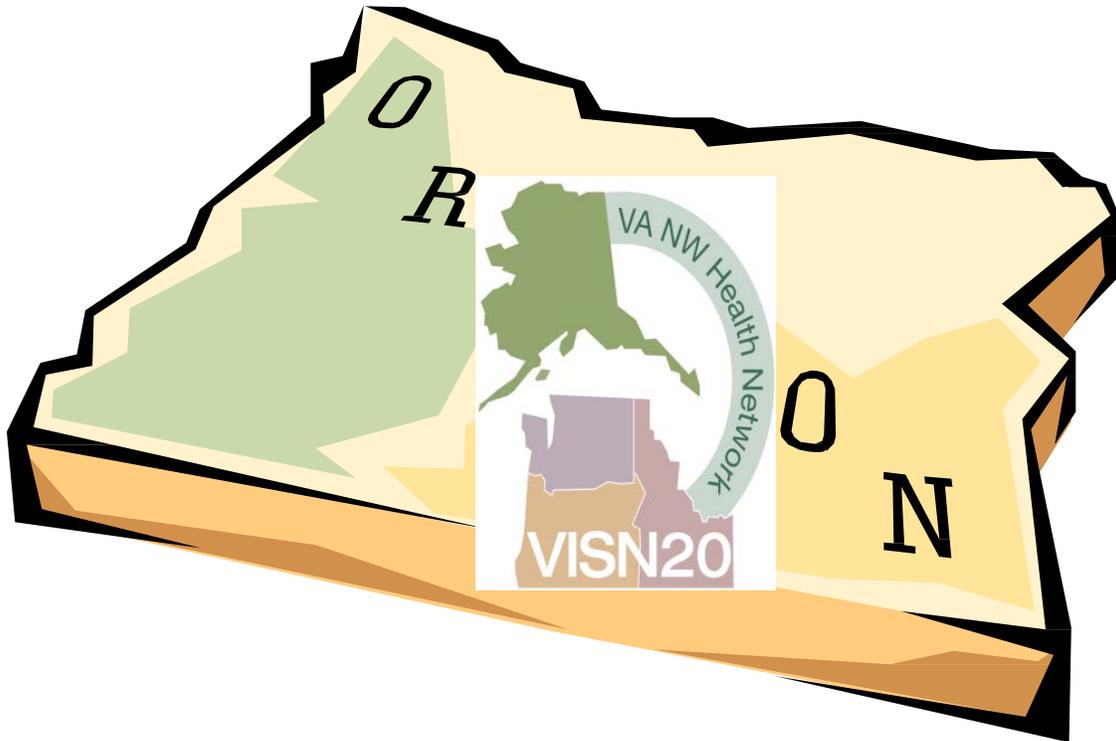


# Veterans Reentry Resource Guide for: **Oregon**



## **VISN20 - Health Care for Reentry Veterans Program – HCRV**

Diana Rogers, MSW and LCSW

HCRV Program Coordinator and Reentry Specialist

Phone: 360 624-7910 and [diana.rogers2@va.gov](mailto:diana.rogers2@va.gov)

Updated: 6/2016

## Table of Contents:

### **Acknowledgements:**

|  |           |
|--|-----------|
| <b>Reentry Guide Format Rationale:</b>   | <b>1</b>  |
| <b>Using this Guide and Seeking Help:</b>  | <b>2</b>  |
| <b>HCRV Program Reentry Specialist Letter to Reentry Veterans:</b>   | <b>4</b>  |
| <b>VA and ODVA Veterans Justice Outreach Program Specialist Listing:</b>                                   | <b>5</b>  |
| <b>Mostly Toll-Free Telephone Numbers:</b>   | <b>6</b>  |
| <b>Trade Union Numbers:</b>  | <b>7</b>  |
| <b>Supportive Services for Veteran Families - SSVF (includes also Individual Veterans) needing housing</b> | <b>7</b>  |
| <b>Community-Based Detox and Addictions Treatment Programs listed by County:</b>                           | <b>8</b>  |
| <b>Community Mental Health listed by County:</b>   | <b>19</b> |
| <b>HCRV Location Specific Reentry Resource Plans Alphabetically listed by city and county:</b>             | <b>22</b> |

Albany - Linn  
Astoria - Clatsop  
Baker City - Baker  
Beaverton - Washington  
Bend - Deschutes  
Burns - Harney  
Coos Bay, Coquille and North Bend - Coos  
Corvallis - Benton  
Dallas - Polk  
Eugene - Lane  
Gold Beach - Curry  
Grants Pass - Josephine  
Gresham - Multnomah  
Heppner - Morrow  
Hillsboro - Washington  
Hood River - Hood River  
Klamath Falls - Klamath  
La Grande - Union  
Lakeview - Lake  
Madras - Jefferson  
McMinnville - Yamhill  
Medford - Jackson  
Newport - Lincoln  
Ontario - Malheur  
Oregon City - Clackamas  
Pendleton - Umatilla  
Portland - Multnomah  
Portland - Multnomah (Women's Plan)  
Prineville - Crook  
Roseburg - Douglas  
Salem - Marion  
Salem (West) - Polk  
St. Helens - Columbia  
The Dalles - Wasco

### **A Final Note:**

### **Acknowledgements:**

We would like to recognize and thank:

1. The National Coalition of Homeless Veterans which Provided basic concepts and core information for this guide through its “Planning for Your Release” Guide funded by the U.S. Department of Labor;
2. The Veterans Incarcerated Workgroup of Walla Walla, Washington, for the concept of state-specific information in its “Guidebook for Incarcerated Veterans” and for allowing the use of its guide as a template for this publication;
3. The Vietnam Veterans of America, Inc., for developing the first Incarcerated Veterans Guidebook, which has inspired and informed subsequent efforts;
4. The Veterans Incarcerated Workgroup of Portland, Oregon for their efforts in writing the initial version of “A Guide for Incarcerated Veterans;”
5. Donna Ayotte, MS, Corrections Specialist, Washington County Disability, Aging and Veterans Services for resource contributions made in researching content for the guide.  
[donna\\_ayotte@co.washington.or.us](mailto:donna_ayotte@co.washington.or.us)
6. Any public domain and agency resources included in the current guidebook.

**Guide Format Rationale:**

The current Guide is formatted differently than former versions due to the fact that it provides location-specific VA and community-based resources information for communities to where veterans actually release, as opposed to simply listing general resources by region. In some cases, it was not possible to add an HCRV Reentry Plan for each community. In those cases, there are plans for most large communities across the state. Not all communities are represented in this guide, though there is a listing of major cities or towns within each of Oregon's 36 counties.

The current framework in rewriting the 2016 guide has been adopted so that each releasing Veteran, as well as prison staff involved in reentry, community corrections staff, and families assisting with reentry efforts for veterans will be able to become acquainted with helping resources that are located as closely as possible to the Veteran's actual location of release. During the process of assisting veterans to obtain reentry resources over the past 8 years, HCRV has found that even with location-specific Reentry Resource Plans Veterans repeatedly report that "having a list of local resources greatly diminishes our anxiety in anticipation of being released to a community where we may/may not be familiar with local surroundings."

The Reentry Specialist has provided a listing of local resources so that each Veteran will be able to independently connect with Case-managed VA outreach services and community-based resources immediately following release. Location-specific resource information provides a tool for institution-based reentry/release staff to use during the process of assisting Veterans in advance of release so they have the greatest rate of reentry success possible. In the majority of cases, the HCRV Specialist has kept the length of each Reentry Resource Plan to one page for ease of Veteran use and transport along with the suggestion that each Veteran place the plan on their refrigerator or mirror once settled following release so that they will be able to refer to their Reentry Resource Plan for future reference.

Every effort was made for the current resources to be accurate. If while using the guide, you try to contact a resource and it is not current, please do your best to obtain the current information by calling 211 or by doing a Google or Bing web search. In order to preserve the value of this document, we respectfully request that if you discover any incorrect, conflicting, or out-of-date information in the Guidebook, please send the discrepancies and corrected information (if you have it) to:

Diana Rogers, MSW and LCSW

Health Care for Reentry Veterans Program Coordinator and Reentry Specialist

[diana.rogers2@va.gov](mailto:diana.rogers2@va.gov)

360 624-7910

## Using this Guide and Seeking Help:

This guide is for you, the reentry Veteran, to use while planning for your release. Keep it, as it will also be useful reference after you release from prison. This guide contains addresses, phone numbers and websites that you or your prison reentry/release counselor/planner, family member or friend will be able to use in order to identify programs and other forms of help that will be available after you release. You may want to ask a friend or family member for assistance in locating resources in the guide in the event that you do not currently have access to either telephone or the internet. Please keep in mind that **this guide does NOT include all of the services available to you**. Also, resources that are available in one geographic location may not be available in others. So it will be important that you or your reentry representative identify local resources to learn about services in the specific location of your release.

While you are still in prison but are preparing for release, work with your DOC Release Counselor (and Transition Coordinator if your facility has such) to assist you to plan for your release. Also, find out if your prison offers Road to Success transition classes that can help to prepare you for life after leaving prison. Reentry classes offer skills development to help you prepare to live successfully in society following release. **You do not want to risk becoming homeless following release, so take advantage of all of the opportunities available to you prior to your release.** Begin thinking about the specific resources that you will need following release and write down your list of needs so that you can discuss them with your institution's Release Counselor, as well as your VA Reentry Coordinator when you meet with him/her. Begin by asking yourself the following questions: Will I need housing? Will I need medical care, substance abuse treatment or mental health care? Do I have any other legal issues such as Child Support or a warrant from a different county that I will need to address before being cleared to move forward with my post-release life? How will I restart my VA checks or my Supplemental Security Income (SSI/SSDI)? There are DOC staff dedicated to helping you answer these questions (and more) – specific to your situation.

Make a list of your needs. Remember that the following is just a tool to help you get organized. A sample list might look like this:

- I need a place to live. Identify housing options to be considered.
- I have prescription medications that will run out soon after release.
- I need a job.
- I need clothing to wear after release and/or to work.
- I need to find out what kinds of Veterans benefits are available to me.
- I will be required to obtain addictions treatment and need to find out where to go.
- I owe back child support.

Think about your list as you read this guide. Work with your DOC Release Counselor and/or

Transition Coordinator as they can help you obtain answers or help you apply for services as part of release planning. Once in the community, look into organizations where you will be able to get all of your needs met at one location – or you may need to contact several agencies. Keep track of the steps that you take to learn about the resources available. You might keep a log of the dates and names of the people you contact for assistance as well as what they told you in response to your resource investigation. Although this guide provides national and state addresses for many organizations, we additionally recommend that you **contact 211 and/or check your city of release’s telephone directory to obtain information on local, county and state agencies that will know what is available in your area.** When writing a letter to request information, be clear and concise. Keep your letter **short, to the point and write clearly** so the receiving agency will be able to easily read your request letter. Include the following information:

- Your name and contact information
- A brief statement about your current situation
- Your specific request
- Inform on the steps you have taken so far, for example: “I have written to \_\_\_\_\_ organization. They suggested that I contact you.”
- Inform the agency you are writing to of any restrictions in returning a response to you, for example: “Mail with staples or paper clips will not be accepted by my prison.”

When contacting an agency for help by mail, email or telephone, **be persistent and polite** in order to obtain the results you are looking for. Ask questions if the information provided by the agency is not clear to you. Keep in mind that many agencies are staffed by volunteers who are eager to help, but may not have the specific answers you are looking for. If the person you are speaking with is unable to answer your questions, politely ask if there is someone else available who would be able to provide the information you are requesting.

The internet can also be helpful to find information about VA benefits and community resources in your area. While still incarcerated, you will likely need to contact your reentry staff for assistance to use the internet to locate resources. Once released, you can go to your local library and/or WorkSource as well as many community-based agencies to use a computer to access reentry resources – **provided you have permission from your supervising PO or the county Community Corrections agency.** This guide includes web addresses, when available.

## HCRV Letter to Reentry Veterans

Dear Reentry Veteran,

On behalf of all of the individuals and agencies included in the “Reentry Veterans Resource Guide for Oregon,” we want you to know how very grateful we are for each of you being willing to put your lives on the line in order to protect all of us at home! Whether young or older, having served stateside or deployed abroad and into combat zones in locations all over the world, there are no adequate words to express the level of gratitude for the sacrifices that you and those you love have endured during your individual periods of service. We are very proud of each and every one of you for the many contributions you have made to ensure America’s stability and safety over the many years of service that you collectively represent.

The services listed throughout this reentry guide are intended as a safety net for you should you request help in a sincere and humble manner. If you use them well, the resources listed here-in will provide you some of the tools that will contribute to the overall success of your reentry. I would ask that each of you be persistent, but polite and assertive as you present your needs to the people and agencies listed in this guide. It is okay and expected that you may feel somewhat uncomfortable and apprehensive as you face the many changes ahead of you. Those feelings are normal. It is okay to not have all of the knowledge regarding how to effectively reenter.

There are many people and resources just waiting to assist you as you progress forward following release. They may offer goods, services and guidance to assist you in returning home successfully. But it is your responsibility to approach them as the ‘helpers’ that they are by interacting with them in a friendly and calm manner and after receiving services, thank them for the assistance they have provided to you. Many of the staff working in community-based agencies that you will encounter are volunteers who are there because they really want to assist you to be effective on your reentry journey.

In advance of release, take time to make a list of the kinds of assistance that you think you may need and once out be willing to share that list with the helping resources that you encounter including your Community Corrections Officer. People and agencies cannot help if they don’t know what you need. Try to relax and know that you are not alone because Corrections, the VA and the Community Agencies listed throughout this guide want to be able to engage with you and assist you to make a productive and safe return home.

So, my wish for each of you as you leave your term of incarceration is that you always remember and be proud of the fact that you are a United States Veterans. Participate with the resources prepared for you here, and don’t be afraid to ask for help. All of us need help in one form or another at times. Be gentle with yourself, and in the manner in which you approach others.

I wish you all the very best as you enter this new phase of your reentry journey,  
Sincerely,

*Diana Rogers, LCSW*

Diana Rogers, MSW and LCSW  
HCRV Coordinator and Reentry Veteran Specialist  
VISN20 – Health Care for Reentry Veterans Program – HCRV



### **Mostly Toll-Free Numbers:**

Crisis lines and other toll-free telephone numbers are often listed in the front cover or within the first several pages of your local telephone directory. You might also want to check under the heading of “Social Services” in the blue or yellow pages for hotlines and local numbers. The following are numbers that might be helpful to you:

- National Suicide Prevention Hotline: (800 273-TALK) 800 273-8255
- Oregon Warmline – If you just need to be heard (Peer Support): 800 698-2392
- If you are having an emergency and need assistance: call: “911”
- Health and Social Services Resource referrals: call: “211”
- US Department of Veterans Affairs: [www.va.gov](http://www.va.gov) 800 749-8387
- VA Regional Benefit Office: [www.benefits.va.gov](http://www.benefits.va.gov) 800-827-1000  
Benefits, Education, Home and Business Loans
- OR Department of Veteran Affairs (ODVA): [www.oregon.gov/ODVA](http://www.oregon.gov/ODVA) 1 503 373-2000  
VA Benefit Claim and Counseling assistance:
- VA Medical Centers: [www.visn20.med.va.gov](http://www.visn20.med.va.gov) 877 222-8387
- Council on Alcohol & Drug Dependence National Referral Line: 800 622-2255
- Dual Recovery Anonymous (Addiction and Mental Health Help): 888 869-9230
- Gamblers Anonymous (Addiction assistance and referral): 855 222-5542
- Consumer Credit Counseling Service – Debt & Budget Assistance: 800 757-2227
- National Brain Injury Foundation and Center: 800 444-6443
- National AIDS Hotline : 800 822-7422  
HIV/AIDS Information and AIDS services in your city or state
- Social Security Administration (SSA): 800 772-1213  
Assistance with SSI, SSD and Social Security Retirement
- Medicare Information: - [www.medicare.gov](http://www.medicare.gov) 800-633-4227
- Tricare – Military Retiree Insurance Plans: [www.tricare.mil](http://www.tricare.mil) 877 874-2273
- National Vet Center Contact Information Line: 1 877 WAR-VETS 877.927.8387
- Defense Finance and Accounting Service (DFAS): [www.dfas.mil](http://www.dfas.mil) 800 332-7411  
Payment services for the US Department of Defense
- National Coalition for Homeless Veterans: [www.nchv.org](http://www.nchv.org) 800 838-4357
- DFAS Out of Service Debt Management Center: [www.dfas.mil](http://www.dfas.mil) 888-332-7411,  
option 4, option 1
- US Department of Labor: 212 264-8185
- WorkSource Oregon – Always request to talk with a Vet Rep: 503 526-2700

**US Trade Union Telephone Numbers:**

|  |              |
|--|--------------|
| Service Employee International Union:            | 800 424-8592 |
| Teamsters Union:                                 | 202 624-6800 |
| United Steel Workers Union:                      | 412 562-2400 |
| International Brotherhood of Electrical Workers: | 202 833-7000 |
| Laborers International Union of North America:   | 202 737-8320 |
| United Auto Workers:                             | 313 926-5776 |
| AFL-CIO:   | 212 777 6040 |

**Supportive Services for Veteran Families Programs - SSVF****(Includes Individual Veterans who are Homeless and/or At-Risk for becoming Homeless)****Listed Alphabetically by Program and Counties Served**

|   |                       |
|---|-----------------------|
| Access (Coos, Curry, Douglas, Jackson and Josephine)  | 541 774-4322          |
| Central Oregon Veterans Outreach (Crook, Deschutes and Jefferson)   | 541 383-2793          |
| Community Action Partnership of Oregon – CAPO<br>(Baker, Grant, Harney, Hood River, Klamath, Lake, Malheur, Sherman, Wasco and Yamhill) | 503 316-3951          |
| Community Action Team, Inc.<br>(Clatsop, Columbia, Tillamook and Washington)  | 503 397-3511          |
| Easter Seals of Oregon (Polk and Washington)  | 503 399-9080          |
| St. Vincent de Paul Society of Lane County (Benton, Lane, Lincoln, Linn)  | 541 928-6335 ext. 347 |
| Transition Projects, Inc. (Clackamas, Multnomah and Washington)   | 503-280-4763          |

**Community-Based Substance Abuse Treatment**  
**Physical Addresses (No Mailing) Listed Here**

**Baker County:**

Grande Ronde Recovery Results Outpatient 541-962-0162  
 2101 Main Street, Suite 213, Baker City, Oregon 97814

New Directions Northwest Inc., - Baker House (Residential Detox) 541 523-6581  
 3610 Midway Dr., Baker City, OR 97814

New Directions Northwest Inc., - Recovery Village (Residential, Women) 541 523-4049  
 3680 Midway Dr., Baker City, OR 97814

Mount Valley Mental Health Program 541 523-3719  
 1645 Eldon Ave, Baker City, OR 97814

**Benton County:**

Benton County Alcohol Treatment Program – New Beginning 541 766-3540  
 557 NW Monroe Ave., Corvallis, OR 97330

Benton County Alcohol/Drug Treatment Program 541 766-3540  
 530 NW 27<sup>th</sup> St., Corvallis, OR 97330

Benton County Behavioral Health 541 766-6835  
 530 NW 27th St., Corvallis, OR 97330

**Clackamas County:**

Cascadia Behavioral HealthCare, Inc. 503 674-1777  
 15630 SE 90<sup>th</sup> Ave., Suite 107, Clackamas OR, 97015

Cascadia Behavioral HealthCare, Inc. 503 674-1777  
 7525 SE Lake Rd., Milwaukie, OR 97222

Clackamas County Mental Health (Women Substance Abuse) 503 655-8264  
 1002 Library Court, Oregon City, OR 97045

Clackamas County Mental Health (Women Substance Abuse) 503 655-8401  
 998 Library Court, Oregon City, OR 97045

Clackamas County Mental Health (Women Substance Abuse) 503 655-8558  
 2051 Kaen Rd., #54, Oregon City, OR 97045

|   |  |
|---|--|
| Clackamas County Mental Health (Women Substance Abuse)<br>38872 Proctor Blvd., Sandy, OR 97055  | 503 722-6950                                 |
| CODA – Clackamas Recovery Center<br>10822 SE 82 <sup>nd</sup> Ave., Suite K, Clackamas OR 97086   | 503 654-7444                                 |
| Integrated Health Clinics, LLC<br>17882 SE Mcloughlin Blvd., Milwaukie, OR, 97267   | 503 353-9415                                 |
| Northwest Behavioral Healthcare Services<br>18000 SE Webster Rd., Gladstone, OR 97027   | 503 722-4470                                 |
| Northwest Treatment (3 locations)<br>511 Main St., Suite 201, Oregon City, OR 97045<br>366 N. Holly St., Canby, OR 97013<br>103 S. Molalla Ave., Molalla, OR 97038                          | 503 655-1029                                 |
| Sandy Counseling Center, LLP (2 locations)<br>39084 Proctor Blvd., Suite E, Sandy, OR 97055<br>4020 SE International Way, Suite C203, Milwaukie, OR 97222                                   | 503 826-8500                                 |
| <b><u>Clatsop County:</u></b>   |  |
| Clatsop Behavioral Healthcare (2 locations)<br>2120 Exchange St., Suite 301, Astoria OR 97103<br>318 S. Holliday Dr., Seaside, OR 97128   | 503 325-5722                                 |
| <b><u>Columbia County:</u></b>  |  |
| Columbia Community Mental Health, Inc. (3 locations)<br>52482 SE 2 <sup>nd</sup> St., Scappoose, OR 97056<br>610 Bridge St., Vernonia, OR 97064<br>469 N. Nahelem St., Clatskanie, OR 97016 | 503 366-5991<br>503 366-5989<br>503 366-5989 |
| Columbia Community Mental Health – Pathways<br>185 N. 4 <sup>th</sup> St., St. Helens, OR 97051   | 503 366-4540                                 |
| Columbia Community Mental Health – Pathways (Women)<br>58646 McNulty Way, St. Helens, OR 97051  | 503 366-5989                                 |

**Coos County:**

ADAPT – North Bend (Women and Youth) 541 751-0357  
 400 Virginia Ave., Suite 201, North Bend, OR 97459

ADAPT – Reedsport (Women and Youth) 541 271-5086  
 909 Winchester Ave., Reedsport, OR 97467

Spirit Star Solutions (DUII info) 541 297-1288  
 351 Anderson, Coos Bay, OR 97420

**Crook County:**

Lutheran Community Services Northwest 541 416-1095  
 365 NE Court St., Prineville, OR 97754

**Curry County:**

Curry Community Health (2 locations)  
 29821 Colvin St., Gold Beach, OR 97444 541 247-4082  
 517 Railroad St., Brookings, OR 97415

**Deschutes County:**

Bend Treatment Center (Synthetic Opiate Detox and Treatment) 541 617-4544  
 155 NE Revere Ave., Bend, OR 97701

BestCare Treatment Services, Inc. (2 locations)  
 2326 SW Glacier Place, Redmond, OR 97756 541 504-2218  
 461 NE Greenwood, Suite A, Bend, OR 97701 541 617-7365

BestCare Treatment Services, Inc. – Visions of Hope (Detox/Res) 541 504-9577  
 676 Negas Way, Redmond, OR 97756

Deschutes County Health Services 541 322-7500  
 2577 NE Courtney Dr., Bend OR 97701

**Douglas County:**

ADAPT – Women, Youth (2 locations)  
 548 SE Jackson, Roseburg, OR 97470 541 672-2691  
 909 Winchester Ave., Reedsport, OR 97467 541 271-5086

Cow Creek Band of Umpqua Tribe of Indians – Cow Creek Health & Wellness Center  
 Outpatient & Alcohol & Drug Program 541 672-8533  
 2371 NE Stephens, Suite 200, Roseburg, OR 97470

**Gilliam County:**

Community Counseling Solutions (3 locations)  
 722 N Main St., Condon, OR 97823 541 384-2666  
 120 Arlington Mall, Arlington OR 97812 541 454-2223  
 528 E Main, Suite W, John Day, OR 97845 541 575-1466

**Harney County:**

Burns Paiute Alcohol and Drug Program 541 573-8003  
 100 Pasigo St, Burns OR 97220

Symmetry Care 541 573 8376  
 348 W Adams, Burns OR 97720

**Hood River County:**

Providence Gorge Counseling & Treatment Services 541 387-6138  
 814 13<sup>th</sup> St., Hood River, OR 97031

Mid-Columbia Center for Living (Women) 541 386-2620  
 1610 Woods Crt., Hood River, OR 97031

**Jackson County:**

Addictions Recovery Center, Inc. (ARC) – Veterans Program 541 779-1282  
 338 North Front St., Medford, OR 97501

Allied Health Services (Synthetic Opiate Treatment) 541 772-2763  
 837 E Main St., Medford, OR 97501

KOLPIA Counseling Services 541 482-1718  
 611 Siskiyou Blvd., Suite 8, Ashland, OR 97520

**Jefferson County:**

BestCare Treatment Services, Inc. (Women) 541 475-6575  
 125 SW C St., Madras, OR 9774

Programa de Recuperacion de Madras (Minorities) 541 475-5300  
 236 SE D St., Madras, OR 97741

**Josephine County:**

ADAPT (Women) 541 474-1033  
418 SW 6<sup>th</sup> St., Grants Pass, OR 97526

Josephine County Community Corrections (DUII info/Rehab) 541 474-5191  
510 NW 4<sup>th</sup> St., Grants Pass, OR 97526

OPTIONS - Dual Solutions Continuum of Care 541 472-9997  
320 SW Ramsey Ave., Grants Pass, OR 97527

OPTIONS – Crisis Resolution Center (Res) 541 472-9983  
320 SW Ramsey Ave., Grants Pass, OR 97527

**Klamath County:**

BestCare Treatment Services/Outpatient Klamath Falls 541 205-345x4775  
S 6<sup>th</sup> St., Klamath Falls, OR 97603

Inside Out Counseling Services dba Alliance Behavioral Health 541 205-5550  
520 Klamath Ave., Klamath Falls, OR 9760

Klamath Basin Recovery Center (Detox and Res) 541 883-2795  
2555 Main St., Klamath Falls, OR 97601

Klamath Basin Behavioral Health 541 883-1030  
2210 Eldorado Ave., Klamath Falls, OR 97601

Lutheran Community Services Northwest 541 882-7291  
2545 N Eldorado Ave., Klamath Falls, OR 97601

Lutheran Community Services Northwest – ISAT Program 541 883-3471  
700 Klamath Ave., Suite 100, Klamath Falls, OR 97601

**Lake County:**

Lake County Mental Health 541 947-6021  
215 N G St., Lakeview, OR 97630

**Lane County:**

Reconnections Alcohol and Drug Treatment Services 541 574-9570  
1720 34<sup>th</sup> St., Florence, OR 9743

|   |                              |
|---|------------------------------|
| Emergence (2 locations)<br>710 Adams Ave., Cottage Grove, OR 97424<br>374 Q St., Springfield, OR 97477          | 541 767-3057<br>541 746-4041 |
| Integrated Health Clinics of Eugene<br>715 Lincoln St., Eugene, OR 97401  | 541 344-3574                 |
| Lane County Methadone Treatment Program<br>151 W 7 <sup>th</sup> Ave, Room 163, Eugene, OR 97401                | 541 682-4464                 |
| Willamette Family, Inc. (Women)<br>4739 Main St., Suite 5, Springfield, OR 97478                                | 541 746-5606                 |
| <b><u>Lincoln County:</u></b>   |                              |
| Discovery Counseling Inc.<br>385 NE Alsea HWY, Suite 4, Waldport, OR 97394                                      | 541 563-3330                 |
| Lincoln County Health and Human Services – Addiction Program (3 Locations)                                      |                              |
| 4422 NE Devils Lake Blvd., Suite 2, Lincoln City, OR 97367  | 541 265-4196                 |
| 36 SW Nye St., Newport, OR 97365  | 541 265-4179                 |
| 4904 S Coast HWY, Suite 1, South Beach, OR 97366  | 541 265-4179                 |
| Reconnections Alcohol/Drug Treatment (Women) – 3 Locations  |                              |
| 1345 NW 15 <sup>th</sup> St., Lincoln City, OR 97367  | 541 994-4198                 |
| 326 NE 2 <sup>nd</sup> , Toledo, OR 97391   | 541 336-5476                 |
| 1010 SW Coast HWY, Suite 307, Newport, OR 97365   | 541 574-9570                 |
| Siletz Tribal Alcohol & Drug Program<br>565 Old River Rd., Siletz, OR 97380                                     | 541 444-8286                 |
| <b><u>Linn County:</u></b>  |                              |
| Country Counseling, LLC dba Exodus Recovery Services<br>230 N 3 <sup>rd</sup> , Suite 105, Harrisburg, OR 97446 | 541 998-5660                 |
| Linn County Alcohol & Drug Treatment (Women) - 3 Locations  |                              |
| 1600 S Main, Lebanon, OR 97355  | 541 451-5932                 |
| 799 Long St., Sweet Home, OR 97386  | 541 367-3888                 |
| 104 SW 4 <sup>th</sup> Ave., Room 238, Albany, OR 97321   | 541 967-3819                 |

**Malheur County:**

Four Directions Recovery Services 541 889-1988  
380 SW 1<sup>st</sup> Ave., Ontario, OR 97914

Lifeways, Inc. – Unio Recovery Center: Residential and Detox 541 889-2490  
686 NW 9<sup>th</sup> St., Ontario, OR 97914

**Marion County:**

Center for Addiction and Counseling Services, LLC (Women) 503 584-1906  
460 Lancaster Dr. NE, Salem OR 97301

Clear Paths, Inc. 503 304-7002  
3793 River Rd. N., Keizer, OR 97303

Marion County Drug Treatment Program – Marion County Health Department  
2035 Davcor St. SE, Salem, OR 97302-1595 503 588-5358

Methadone Treatment 503 588-5358  
Her Place: Marion County Health Department (Res, Women) 503 361-2643  
3529 Fisher Rd. NE, Salem, OR 97305

Pacific Ridge (Res) 503 361-7758  
1587 Pacific Ridge Ln. SE, Jefferson, OR 97352

Seasons Counseling Center (2 Locations)  
209 West C St., Silverton, OR 97381 503 873-3941

**Morrow County:**

Community Counseling Solutions (2 Locations)  
120 Main St., Heppner, OR 97836 541 676-9161  
101 Boardman Ave., Boardman, OR 97818 541 481-2911

**Multnomah County:**

Acadia Northwest, LLC (2 Locations) 503 245-6262  
10101 SW Barbur Blvd., Suite 101, Portland OR 97219  
8202 N Denver Ave., Portland OR 97217

Addictions & Family Counseling PC 503 307-3287  
147 E Columbia River HWY, Troutdale, OR 97060

|  |              |
|--|--------------|
| Addictions Northwest, LLC (3 Locations)                        |              |
| 748 SE 181 <sup>st</sup> Ave., Portland, OR 97233              | 503 807-4027 |
| 1141 NE Division St., Gresham, OR 97030                        | 503 328-6943 |
| 2215 N Lombard St., Portland, OR 97217                         | 503 912-1225 |
| Cascadia Behavioral Healthcare, Inc. (3 Locations)             | 503-674-7777 |
| 2415 SE 43 <sup>rd</sup> Ave., Suite 200, Portland, OR 97206   |              |
| 10373 NE Hancock St., Suite 200, Portland, OR 97230            |              |
| 3034 NE Martin Luther King Jr. Blvd., Portland, OR 97215       |              |
| Central City Concern (6 Locations)                             |              |
| Central City Concern – Hooper DETOX Center                     | 503 238-2067 |
| 1535 N Williams Ave., Portland, OR 97227                       |              |
| Central City Concern – The Letty Owings Center (Women)         | 503 235-3546 |
| 2545 NE Flanders St., Portland, OR 97232                       |              |
| Central City Concern – Recovery Center                         | 503 228-4533 |
| 726 & 727 W Burnside, Portland, OR 97209                       |              |
| Central City Concern – Community Engagement Program            | 503 226-4060 |
| 709 NW Everett, Portland, OR 97209                             |              |
| Central City Concern – Old Town Recovery Center                | 503 228-7134 |
| 33 NW Broadway, Portland, OR 97209                             |              |
| Central City Concern – Eastside Concern                        | 503 253-5954 |
| 1949 SE 122 <sup>nd</sup> Ave., Portland, OR 97292             |              |
| CODA Gresham Recovery Center (3 Locations)                     |              |
| 1427 SE 182 <sup>nd</sup> Ave., Portland, OR 97233 (Res – Men) | 503 761-7006 |
| 18088 SE Market St., Portland, OR 97233 (Res – Women)          | 503 761-1434 |
| 1427 SE 182 <sup>nd</sup> Ave., Portland, OR 97233             | 503 492-7378 |
| CRC Health Group Inc. dba Allied Health Services (3 Locations) |              |
| 16141 E Burnside, Portland, OR 97233 (Women)                   | 503 252-3949 |
| 808 SW Alder St., Portland, OR 97205 (Women)                   | 503 226-2203 |
| 2600 SE Belmont, Portland, OR 97214                            | 503 239-5738 |
| DePaul Adult Treatment Program (Res-Women)                     | 503 535-1151 |
| 1312 SW Washington St., Portland, OR 97208                     |              |
| LifeWorks NW   | 503 661-5455 |
| 400 NE 7 <sup>th</sup> Ave., Gresham, OR 97030                 |              |

|   |  |
|---|--|
| Lutheran Community Services, NW<br>605 SE 39 <sup>th</sup> Ave., Portland, OR 97214   | 503 231-7480   |
| NARA (Native American Rehabilitation Association) of the Northwest Inc. (3 Locations)<br>1631 SW Columbia, Portland, OR 97201 (Women)<br>1438 SE Division, Portland OR 97202<br>12360 East Burnside, Portland, OR 97233   | 503 231-2641<br>503 548-0346<br>971 279-4800                 |
| Oregon Trail Recovery, LLC<br>10600 SE McLoughlin Blvd., Suite 102, Milwaukie, OR 97222   | 503 901-1839   |
| Portland Metro Treatment Center<br>16420 SE Division St., Portland, OR 97236  | 503 762-3130   |
| Portland VA Medical Center – Substance Abuse Treatment Program (SATP) – Veterans Only<br>3710 SW US Veterans Hospital Rd., Portland, OR 97207   | 503 220-8262x43042   |
| Providence Health System (Detox, Res)<br>5228 NE Hoyt St., Bldg. B, Portland, OR 97213  | 503 216-2057   |
| Siletz Tribal Alcohol & Drug Program<br>12790 SE Stark St., Suite 102, Portland, OR 97233   | 503 238-1512   |
| Volunteers of America (VOA) – InAct (4 Locations)<br>10564 SE Washington St., Portland, OR 97216 (Women)<br>2318 NE Martin Luther King Jr. Blvd., Portland, OR 97212 (Men’s Res)<br>537 SE Alder St., Portland, OR 97214 (Day Treatment Program)<br>200 SE 7 <sup>th</sup> Ave., Portland, OR 97214 (Res – Women) | 503 228-9229<br>503 335-8611<br>503 235-8655<br>503 235-0131 |
| <b><u>Polk County:</u></b>  |  |
| Confederated Tribes of Grand Ronde Behavioral Health & Social Service Programs<br>9615 Grand Ronde Rd., Grande Ronde, OR 97347  | 503 879-2026   |
| Polk County Alcohol & Drug Treatment Program<br>182 SW Academy St., Suite 304, Dallas, OR 97338   | 503 831-5971   |
| Tahana Whitecrow Foundation<br>2350 Wallace Rd. NW, Salem, OR 97304   | 503 585-0564   |

**Tillamook County:**

Tillamook Family Counseling Center 503 842-8201

**Umatilla County:**

Confederated Tribes of the Umatilla Indian Reservation – Yellowhawk Tribal Health  
73265 Confederated Way, Pendleton, OR 97801 541 276-7990

Eastern Oregon Alcoholism Foundation (EOAF) – Outpatient Treatment Services  
312 SW Hailey Ave., Pendleton, OR 97801 541 276-3518

Eastern Oregon – Detoxification Center (Detox) 541 278-2558  
4708 NW Pioneer Place, Pendleton, OR 97801

Umatilla County Human Services (3 Locations)  
345 SE Newport, Hermiston, OR 97838 541 564-9390  
707 E Broadway, Milton Freewater, OR 97862 541 938-9388  
109 SW Court St., Pendleton, OR 97801 541 278-6331

**Union County:**

Center for Human Development, Inc. 541 962-8800  
2301 Cove Ave., La Grande, OR 97850

Grande Ronde Recovery – 6<sup>th</sup> & “0” 541 962-0162  
1501 6<sup>th</sup> St., La Grande, OR 97850

**Wallowa County:**

Wallowa Valley Center for Wellness 541 426-4524  
207 SW 1<sup>st</sup> St., Enterprise, OR 97828

**Wasco County:**

Mid-Columbia Center for Living (Women) 541 296-5452  
419 E 7<sup>th</sup> St., Room 207, The Dalles, OR 97058

Mid-Columbia Center for Living 541 386-2620  
312 E 3<sup>rd</sup> St., The Dalles, OR 97058

Pride Counseling Services 541 296-9805  
414 Washington St. Suite 1-C, The Dalles, OR 97058

**Washington County:**

CODA (4 Locations)

720 SE Washington, Hillsboro, OR 97123

503 648-0753

10362 SW McDonald, Tigard, OR 97224

503 624-0312

14050 Pacific HWY, Tigard, OR 97224

503 624-8304

10362 SW McDonald, Tigard, OR 97224 (Men, Res, Detox)

503 634-0312

CODA – Washington County Community Corrections

503 648-0753

260 SW Adams, Hillsboro, OR 97123

De Paul Treatment Centers

503 693-3104

205 SE 3<sup>rd</sup> Suite 100, Hillsboro, OR 97123

HealthWorks NW, LLC (Detox)

503 970-9124

1500 NW Bethany Blvd. Suite 240, Beaverton, OR 97006

Safe Journeys

503 989-0991

18801 SW Martinazzi, Tualatin, OR 97062

Sequoia Mental Health Services, Inc.

503 591-9280

4585 SW 185<sup>th</sup> Ave., Aloha, OR 97078**Wheeler County:**

Community Counseling Solutions

541 763-2746

401 4<sup>th</sup> St. – Human Services Bldg., Fossil, OR 97830**Yamhill County:**

Goforth Inspired, LLC

503 857-0394

345 NE Baker Creek Rd., McMinnville, OR 97128

Yamhill County Chemical Dependency Program (Women)

503 434-7527

627 NE Evans St., McMinnville, OR 97128

**Community Mental Health Programs by County:**  
**Physical Addresses (No Mailing) Listed Here**

**Clackamas County:**

Clackamas County Behavioral Health Division 503 655-8356  
 2051 Kaen Rd. Suite 367, Oregon City, OR 97054

**Clatsop County:**

Clatsop Behavioral Healthcare (2 locations)  
 2120 Exchange St. Suite 301, Astoria, OR 97103 503 325-5722  
 10 6<sup>th</sup> St. Suite 103, Astoria, OR 97103 503 325-5722

**Columbia County:**

Columbia County Mental Health (4 locations)  
 610 Bridge St, Vernonia, OR 97064 503 429-1053  
 58646 McNulty Way, Saint Helens, OR 97051 503 397-5211  
 33555 E Columbia Ave # 16, Scappoose, OR 97056 503 543-2551  
 28 S Nehalem St, Clatskanie, OR 97016 503 728-1101

**Coos County:**

Coos County Mental Health Program 541 756-2020  
 1975 McPherson St., North Bend, OR 97459

**Crook County:**

Crook County Mental Health Program 541 447-7441  
 365 NW Court, Prineville, OR 97754

**Deschutes County:**

Deschutes County Mental Health Department 541 322-7500  
 2577 NE Courtney Dr., Bend, OR 97701

**Douglas County:**

Douglas County Health and Social Services 541 440-3616  
 621 W Madrone St., Roseburg, OR 97470

**Gilliam County:**

Community Counseling Solutions 541 676-9161  
 No Address Listed

**Grant County:**

Community Counseling Solutions 541 575-1466  
 528 E Main St. Suite W, John Day, OR 97845

**Harney County:**

Symmetry Care 541 573-8376  
 348 W Adam St., Burns, OR 97720

**Hood River County:**

Mid-Columbia Center for Living (2 Locations)  
 419 E 7<sup>th</sup> St. Suite 207, The Dalles, OR 97058  
 The Dalles: 541 296-5452  
 Hood River: 541 386-262

**Jackson County:**

Jackson County Health and Human Services 541 774-7878  
 1005 E Main St., Medford, OR 97504

**Jefferson County:**

Best Care Treatment Services 541 475-6575  
 125 SW C St., Madras, OR 97441

Jefferson County Public Health Department 541 475-4456 x 4205  
 715 SW 4<sup>th</sup> St. Suite C, Madras, OR 97741

Confederated Tribes of Warm Springs (Screening) 541 553-1161  
 After Hours Crisis Line 541 553-1171

**Josephine County:**

Options for Southern Oregon 541 476-2373  
 1215 SW G St., Grants Pass, OR 97526

**Klamath County:**

Klamath Mental Health Center 541 882-7291  
 3314 Vandenberg Rd., Klamath Falls, OR 97603

**Lake County:**

Lake County Mental Health 541 947-6021  
 215 N G St., Lakeview, OR 97630

**Lane County:**

Lane County Health and Human Services 541 682-3608  
 125 E 8<sup>th</sup> Ave., Eugene, OR 97401

**Lincoln County:**

Lincoln County Health and Human Services 541 265-4179  
36 SW Nye St., Newport, OR 97365

**Linn County:**

Linn County Health Services 541 967-3866  
445 3rd Ave SW, Albany, OR 97321

**Malheur County:**

Lifeways Behavioral Health 541 889-9167  
702 Sunset Dr., Ontario, OR 97914

**Marion County:**

Association of Oregon Community Mental Health Programs 503 399-7201  
1201 Court St. NE Suite 201, Salem, OR 97301

**Morrow County:**

Community Counseling Solutions 541 676-9161  
No Address Listed

**Multnomah County:**

Multnomah County DHS - Mental Health and Addiction Services 503 988-3691 x 85599  
421 SW Oak St. Suite 520, B167, Portland, OR 97204

**Polk County:**

Polk County Human Services Department 503 623-9289  
182 W Academy Suite 310, Dallas, OR 97338

**Sherman County:**

Mid-Columbia Center for Living (2 Locations)  
419 E 7<sup>th</sup> St. Suite 207, The Dalles, OR 97058  
The Dalles 541 296-5452  
Hood River 541 386-2620

**Tillamook County:**

Tillamook Family Counseling, Inc. 503 842-8201  
906 Main Ave., Tillamook, OR 97141

**Umatilla County:**

Lifeways Inc. 541 276-6207  
331 SE 2<sup>nd</sup> St., Pendleton, OR 97801-2139

**Union County:**

Center for Human Development for Union County  
1100 K Ave., La Grande, OR 97850

541 962-8800

**Wallowa County:**

Wallowa Valley Center for Wellness

541 426-4524

**Wasco County:**

Mid-Columbia Center for Living  
312 E 3<sup>rd</sup> St., The Dalles, Or 97058

541 289-2101

**Washington County:**

Washington County Department of Health & Human Services  
155 N 1<sup>st</sup> Ave. Suite 250, MS-70, Hillsboro, OR 97124

503 846-8881

**Wheeler County:**

Community Counseling Solutions  
401 Fourth St, Fossil, OR 97830

541 673-2747

**Yamhill County:**

Yamhill County Health & Human Services  
627 N Evans, McMinnville, OR 97128

503 434-7523

## Albany – Linn County Oregon

### **VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:**

|  |   |  |
|--|---|--|
| <b>VAMC Address and Telephone:</b>                 | 3710 SW US Veterans Hospital Rd, Portland OR 97239                              | 800 949-1004                             |
|  | 1601 Fourth Plain Blvd. Vancouver WA 98661                                      | 800 949-1004                             |
| <b>OEF/OIF/OND Veterans Coordinator(s):</b>        | Veterans deployed to recent military conflicts                                  | 800 949-1004 ext. 53062                  |
|  | At PVAMC: Bldg. 101, Rm 107, also go to the Vet Center in Salem                 |  |
| <b>VA CBOC Address and Telephone:</b>              | <b>1750 McGilchrist St. SE, Suite 130, Salem, OR 97302</b>                      | <b>971 304-2200</b>                      |
| <b>Vet Center Address and Telephone:</b>           | <b>2645 Portland Road NE, Suite 250, Salem OR 97301</b>                         | <b>503 362-9911   877n 927-8387</b>      |
| <b>Veterans Choice Program Access Information:</b> | <a href="http://www.va.gov/opa/choiceact/">http://www.va.gov/opa/choiceact/</a> | <b>866 606-8198</b>                      |
| <b>National Hepatitis C Helpline:</b>              |   | <b>877 HELP – 4 – HEP (877 435-7443)</b> |

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Substance Abuse Treatment, Housing or Employment assistance. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) in place.

### **2 Go to VA Enrollment Office:** **Go to the Salem CBOC (listed above) to get VA care started**

- **Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.
- **Update your Address and Telephone Contact Information.** Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.
- **Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**
- **Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.
- **Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.
- **Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

**3 Mental Health: and Substance Abuse Treatment Program:** Veterans Suicide Prevention Hotline: 800 273-8255  
Go to the Community Based Outpatient in Salem and/or the Vet Center to obtain assistance with Mental Health issues so that hopefully you can avoid going to the Portland VA due to parking and other concerns in Portland

-----  
Talk with Social Work services at the Salem CBOC and also at the Vet Center in Salem to check on SATP resources locally, then contact Chris as needed if unable to access the services you need in the Salem/Albany area. Do it through VA though as it is free, if this is a need for you.

**Dr. Chris Anderson, PhD, PVAMC and surrounding areas including Albany which is in the PVAMC's catchment area 503 220-8262 x 56455**

### **4 Homeless Program Access and Community Shelter information:**

**Community Resource and Referral Center (CRRC)** 308 SW 1<sup>st</sup> Ave., Portland, OR 97204 503 808-1256 | 800 949-1004 x 51256  
If your housing is ever at-risk, no matter where you are in the nation, call 877 4AID-Vet (877 424-3838) and a VA responder will take some preliminary assessment info from you and request your contact info to have a local VA Homeless Program Case Manager contact you to provide assistance. VA has a variety of housing programs, many of which will support recovery efforts.

Linn County Affordable Housing 749 S Main St., Lebanon, OR 97355 541 259-6654

### **5 Employment/Job Assistance:**

WorkSource (Talk with a Veteran's Rep): 139 4<sup>th</sup> Ave. SE, Albany, OR 97321 541 967-2171

### **6 Benefits Resources:**

Portland Regional Benefit Office 100 SW Main St., Portland OR 97204 800 827-1000

Social Security Office 1055 Bain St., SE, Albany OR 97322 800 772-1213

IRS Office: 1660 Oak St SE Suite 300, Salem, OR 97301 503 587-3101

Consumer Credit Counseling Service: 214 Hickory St. NW, Albany, OR 97321 541 926-5843

### **7 Community Based Resources:**

Call "211" for confidential resource and referral services throughout the state of Oregon related to all sorts of Social Service's needs.

Oregon Warmline, call to have a confidential conversation with someone who will listen without judgement: 800 698-2392

Driver License Office 2242 Santiam Hwy. SE, Albany, OR 97321 503 945-5000

Samaritan Albany General Hospital (non-VA) 1046 6<sup>th</sup> Ave. SW, Albany OR 97321 541 812-4000

Post Office 525 2<sup>nd</sup> Ave. SW, Albany, OR 97321 541 924-9691

**8 Office of Child Support Enforcement State Veteran's Liaison,** focused on reentry assistance to veterans: 503 986-5145

**9 Oregon National Guard Joint Transition Assistance Program:** Stephen Jensen, Program Coordinator, cell: 503 884-0130

# Astoria – Clatsop County Oregon

## VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

VAMC Address and Telephone: 3710 SW US Veterans Hospital Rd, Portland OR 97239 800 949-1004  
VA Community Based Outpatient Clinic (CBOC): 91400 N. Neacoxie St., Bldg. 7315, Warrenton OR 97146 503 220-8262 x 52593  
Veterans Choice Program Access Information: <http://www.va.gov/opa/choiceact/> 866 606-8198  
National Hepatitis C Helpline: 877 HELP – 4 – HEP (877 435-7443)  
Vet Center Address and Telephone: 1505 NE 122<sup>nd</sup> Ave., Portland, OR 97230 503 688-5361 | 877 927-8387

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Medical, Mental Health, Substance Abuse Treatment, Housing or Employment assistance. Tell your CCO that you will bring VA Releases of Information back after your first VA appointments. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) in place.

## **2 Go to VA Enrollment Office:**

- **Enrollment Office:** The CBOC will assist you with Enrollment in the PVAMC network, at Portland Bldg. 100, 1<sup>st</sup> Floor
- **Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.
- **Update your Address and Telephone Contact Information.** Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.
- **Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**
- **Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.
- **Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.
- **Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

## **Additional VAMC Resource Locations:**

- **OEF/OIF/OND Veterans Coordinator(s):** These are at each medical center specifically to assist **returning deployed veterans from the most recent wars** to get established with whatever you may need throughout the VA: Clinic #: 800 949-1004 ext. 53062

**3 Mental Health: and Substance Abuse Treatment Program: Veterans Suicide Prevention Hotline:** 800 273-8255

Request treatment services initially through the CBOC at Warrenton and they will be able to make further VAMC referrals as needed

PVAMC Mental Health Assessment Team: 503 237-5058

PVAMC Substance Abuse Treatment Program SATP: 800 949-1004 ext. 31841

Oregon Warmline, call to have a confidential conversation with someone who will listen without judgement: 800 698-2392

## **4 Homeless Program Access and Community Shelter information:**

VA National Call Center for Homeless Veterans, may be accessed from any location in the nation 877 4AID-Vet | 877 424-3838

**Community Resource and Referral Center (CRRC) 308 SW 1<sup>st</sup> Ave, Portland OR 97204 (serving PVAMC area)** 503 808-1256

## **5 Employment/Job Assistance:**

WorkSource: 450 Marine Dr., Suite 110, Astoria, OR 97103 503 325-4821

## **6 Benefits Resources:**

Veterans Regional Benefit Office: First and Main Bldg., 100 SW Main St., Floor 2, Portland OR 97204 800 827-1000

Clatsop County Veterans Service Office: 1132 Exchange St., Astoria, OR 97103 503 791-5482

Social Security Office: 115 W Bond St, Astoria, OR 97103 800 772-1213

IRS Office: 1220 SW 3rd Ave., Portland, OR 97204 503 265-3501

## **7 Community Based Resources:**

Call "211" for confidential resource and referral services throughout the state of Oregon related to all sorts of Social Service's needs.

Northwest Urgent Care (non-VA): 2120 Exchange St., Suite 111, Astoria OR 97103 503 325-0333

**Dental Care (non-VA):** Coastal Family Health Center 2111 Exchange St., Suite 210, Astoria, OR 97103 503 325-8315

Astoria Medicaid, Food Stamp, OHP & Welfare Office: 450 Marine Dr., Suite 200, Astoria, OR 97103 503 325-6506

Post Office: 750 Commercial St, Astoria, OR 97103 503 338-0316

DMV Driver License Office: 705 W Marine Dr., Astoria, OR 97103 503 325-3951

Astoria Rescue Mission (Men's Shelter only): 62 W. Bond, Astoria, OR 97103 503 325-6243

Clatsop Emergency Food Bank Pantry (1<sup>st</sup> Presb. Church), M-F 3-4pm: 1103 Grand Ave., Astoria, OR 97103 503 325-1702

**8 Office of Child Support Enforcement State Veteran's Liaison,** focused on reentry assistance to veterans: 503 986-5145

**9 Oregon National Guard Joint Transition Assistance Program:** Stephen Jensen, Program Coordinator, cell: 503 884-0130

## Baker City – Baker County Oregon

### VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

|  |   |              |
|--|---|--------------|
| Walla Walla VAMC:                            | 77 Wainwright Dr., Walla Walla, WA 99362  | 888 687-8863 |
| VA Community Based Outpatient Clinic (CBOC): | 202 12 <sup>th</sup> St., La Grande, OR 97850                                   | 541 963-0627 |
| Veterans Choice Program Access Information:  | <a href="http://www.va.gov/opa/choiceact/">http://www.va.gov/opa/choiceact/</a> | 866 606-8198 |
| Vet Center Address and Telephone:            | 1104 West Poplar, Walla Walla, WA 99362   | 877 927-8387 |

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Medical, Mental Health, Substance Abuse Treatment, Housing or Employment assistance. Tell your CCO that you will bring VA Releases of Information back after your first VA appointments. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) being in place.

### **2 Go to VA Enrollment Office:**

- **Enrollment Office:** Enrollment is in Bldg. 74 888-687-8863
- **Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.
- **Update your Address and Telephone Contact Information.** Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.
- **Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**
- **Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.
- **Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.
- **Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

### **Additional VAMC Resource Locations:**

- **OEF/OIF/OND Veterans Coordinator(s):** assists returning deployed veterans from the most recent wars to get established with whatever you may need throughout the VA: Clinic #: 888 687-8863 or 509 525-5200, Ext. 22671
- VAMC Outpatient Pharmacy: 888-687-8863
- **Telephone Care Line:** 888-687-8863

**3 Mental Health: and Substance Abuse Treatment Program:** Veterans Suicide Prevention Hotline: 800 273-8255  
Bobi Womack-Goodson, LCSW, Supervisor, Recovery and other Mental Health Specialty Services 509 525-5200 ext. 22800  
Dave Bebe, LCSW at the Vet Center would also be a good person to consult with regarding treatment of PTSD. 877 927-8387

### **4 Homeless Program Access and Community Shelter information:**

VA National Call Center for Homeless Veterans, may be accessed from any location in the nation 877 4AID-Vet|877 424-3838  
Jennifer Zamora, Homeless Program Assistant: 509 525-5200 ext. 26293  
Agape Christian Center (Housing Assistance: 650 Hwy 7, Baker City, OR 97814 541 523-6586

### **5 Employment/Job Assistance:**

Baker City WorkSource: 1575 Dewey Ave., Baker City, OR 97814 541 523-6331

### **6 Benefits Resources:**

Portland Regional Benefit Office 100 SW Main St., Portland OR 97204 800 827-1000  
Baker Veterans Service Office: 1995 3<sup>rd</sup> St., Baker City, OR 97814 541 523-8223  
Social Security Office: 2205 Cove Ave., La Grande, OR 97850 800 772-1213

### **7 Community Based Resources:**

Call "211" for confidential resource and referral services throughout the state of Oregon related to all sorts of Social Service's needs.  
Oregon Warmline, call to have a confidential conversation with someone who will listen without judgement: 800 698-2392  
St. Luke's Urgent Care Clinic (non-VA) 24 Hour: 3950 17<sup>th</sup> St., Baker City, OR 97814 541 523-1001  
Closest Affordable Dental Care (Non-VA) – Valley Family Health Care: 2327 SW 4<sup>th</sup> Ave., . Ontario, OR 97914 541 889-2340  
DHS Welfare, SNAP Food Stamps, OHP: 3165 10<sup>th</sup> St. Suite, 200, Baker City, OR 97814 541 524-1800  
Post Office: 1550 Dewey Ave., Baker City, OR 97814 541 523-8593  
DMV Driver License Office: 3370 10<sup>th</sup> St., Baker City, OR 97814 541 523-4355  
Salvation Army: 2505 Broadway St., Baker City, OR 97814 541 523-5853

**8 Office of Child Support Enforcement Veterans Representative for Oregon:** Reentry Emphasis for Veterans 503 986-5145

**9 Oregon National Guard Joint Transition Assistance Program (J-TAP):** Steven Jensen, Program Director Cell 503 884-0130

## Beaverton – Washington County Oregon

### VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

**VAMC Address and Telephone:** 3710 US Veterans Hospital Rd., Portland OR 97239 800 949-1004  
**VA Community Based Outpatient Clinic:** 1925 Amber Glen Parkway, Suite 300, Hillsboro, OR 97006 800 949-1004 ext. 0  
**OEF/OIF/OND Veterans Coordinator(s):** These are at each medical center specifically to assist returning deployed veterans from the most recent wars to get established with whatever you may need throughout the VA: Clinic #: 800 949-1004 ext. 53062  
**Veterans Choice Program Access Information:** <http://www.va.gov/opa/choiceact/> 866 606-8198  
**National Hepatitis C Helpline:** 877 HELP – 4 – HEP (877 435-7443)  
**Vet Center:** 1505 NE 122<sup>nd</sup> Ave., Portland OR 97230 503 688-5361 | 877 927-8387  
**County Veterans Services;:** 180 E. Main St., Suite 226, Hillsboro OR 97123 855 673-2372

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Substance Abuse Treatment, Housing or Employment assistance. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) being in place.

### 2 Go to VA Enrollment Office:

- **Eligibility Office:** PVAMC Bldg. 100, First Floor 503 220-8262 ext. 55289
- **VAMC Outpatient Pharmacy:** PVAMC Bldg. 100, First Floor 503 273-5201 | 503 273-5183
- **Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.
- **Update your Address and Telephone Contact Information.** Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.
- **Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**
- **Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.
- **Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.
- **Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

**3 Mental Health: and Substance Abuse Treatment Program:** Veterans Suicide Prevention Hotline: 800 273-8255  
MH Assessment Team: 503 273-5058  
Substance Abuse Treatment Program (SATP): 503 220-8262 ext. 31841

### 4 Homeless Program Access and Community Shelter information:

VA National Call Center for Homeless Veterans, may be accessed from any location in the nation 877 4AID-Vet | 877 424-3838  
CRRC – Community Resource and Referral Center: 308 West 1<sup>st</sup> St., Portland OR 97204 503 808-1256  
Talk with Renee Moore, LCSW about housing options in Washington Co. and/or a HCHV Social Worker

### 5 Employment/Job Assistance:

WorkSource OR: 241 SW Edgeway Dr., Beaverton, OR 97006 503-526-2700

### 6 Benefits Resources:

Veterans Benefits Administration Office: First and Main Bldg., 100 SW Main St., Floor 2, Portland, OR 97204 800 827-1000  
County Veterans Services; 180 E. Main, Suite 226, Hillsboro OR 97123 855 673-2372  
Social Security Office nearest to Hillsboro 11975 SW 2<sup>nd</sup> St., Suite 100, Beaverton, OR 97005 800 772-1213  
IRS Office: 100 SW Main St., Portland, OR 97204 503 415-7361

### 8 Community Based Resources:

Call: 211 for referrals to all kinds of community based resources across the PDX Metro area 211  
Oregon Warmline, call to have a confidential conversation with someone who will listen without judgement: 800 698-2392  
Salvation Army Veterans Social Services and Family Center 14825 SW Farmington Rd., Beaverton OR 503-239-1259  
DMV 10280 SW Park Way Portland OR 97225 503 299-9999  
Post Office 4550 SW Betts Ave, Beaverton, OR 97005 503 643-5263  
Adventist Medical Center (non-VA) 1200 NE 48<sup>th</sup> Ave., Suite 1000, Hillsboro, OR 97124 503 547-0003  
Pacific University Dental Health Clinic (non-VA): 222 Se 8th Ave, Suite 271, Hillsboro, OR – 97123 503 352-7373

**9 Oregon Office of Child Support Enforcement Veteran Reentry Liaison:** Veteran Reentry Focused 503 986-5145

**10 Oregon National Guard Joint Transition Assistance Program (JTAP):** Steven Jensen, Program. Coordinator 503 884-0130

## Bend – Deschutes County Oregon

### VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

|  |   |                                   |
|--|---|-----------------------------------|
| VAMC Address and Telephone:                  | 3710 SW US Veterans Hospital Rd, Portland OR 97239                              | 800 949-1004                      |
| VA Community Based Outpatient Clinic (CBOC): | 2650 NE Courtney Dr., Bend, OR 97701  | 541 647-5200                      |
| Veterans Choice Program Access Information:  | <a href="http://www.va.gov/opa/choiceact/">http://www.va.gov/opa/choiceact/</a> | 866 606-8198                      |
| National Hepatitis C Helpline:               |   | 877 HELP – 4 – HEP (877 435-7443) |
| Central Oregon Vet Center:                   | 1645 NE Forbes Rd. Suite 105, Bend OR 97701                                     | 877 927-8387                      |

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Medical, Mental Health, Substance Abuse Treatment, Housing or Employment assistance. Tell your CCO that you will bring VA Releases of Information back after your first VA appointments. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) in place.

### **2 Go to VA Enrollment Office:** Resources listed in this section are located at the VAMC in Portland, OR

- **Enrollment Office:** 800 949-1004 ext. 55289
- **Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.
- **Update your Address and Telephone Contact Information.** Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.
- **Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**
- **Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.
- **Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.
- **Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

### **Additional VAMC Resource Locations:**

- **OEF/OIF/OND Veterans Coordinator(s):** These are at each medical center specifically to assist **returning deployed veterans from the most recent wars** to get established with whatever you may need throughout the VA: Clinic #: **800 949-1004 ext. 53062**
- **VAMC Outpatient Pharmacy:** Bldg. 100, 1<sup>st</sup> Floor at PVAMC 503 273-5201 | 503 273-5183
- 3 Mental Health: and Substance Abuse Treatment Program:** Veterans Suicide Prevention Hotline: 800 273-8255  
Contact the CBOC in Bend to set up Mental Health/Substance Abuse Treatment 541 647-5200  
BestCare (Non-VA) Substance Abuse Treatment Program: 461 NE Greenwood Ave, Bend, OR 97701 541 617-7365

### **4 Homeless Program Access and Community Shelter information:**

VA National Call Center for Homeless Veterans, may be accessed from any location in the nation 877 4AID-Vet | 877 424-3838  
Central Oregon Veterans Outreach (COVO): 61510 S HWY 97 STE 100 Bend, OR 97702 541 383-2793

### **5 Employment/Job Assistance:**

WorkSource Oregon: 1645 NE Forbes Rd., Suite 100, Bend OR 97701 541 388-6070

### **6 Benefits Resources:**

Veterans Regional Benefit Office: First and Main Bldg., 100 SW Main St., Floor 2, Portland OR 97204 800 827-1000  
Local Veterans Service Office: 1130 NW Harriman St, Bend, OR 97701 541 385-3214  
Social Security Office: 336 SW Cyber Dr., Bend OR 97702 800 772-1213  
IRS Office: 250 NW Franklin Ave., Bend OR 97701 541 388-6739

### **7 VA Chaplain Services:**

Chaplain services assist veterans and family members with a variety of spiritual and emotional issues: 503 220-8262

### **8 Community Based Resources:**

Call "211" for confidential resource and referral services throughout the state of Oregon related to all sorts of Social Service's needs.  
Oregon Warmline, call to have a confidential conversation with someone who will listen without judgement: 800 698-2392  
Community Based Urgent Care (non-VA): 1302 NE 3rd St., Bend, OR 97701 541 388-7799  
Affordable Dental Care – Contact the Deschutes County Health Dept. for a referral: 541 322-7400  
DHS: 1230 NE 3RD St., Bend, OR 97701 541 388-6336  
Post Office: 61 NW Oregon Ave, Bend, OR 97709 541 318-5068  
Driver License Office: 63030 O B Riley Rd, Bend, OR 97703 541 388-6322  
Food Pantries: Adventist Community Services 541 389-6643 Salvation Army 541 389-8888  
St. Vincent DePaul 541 389-6643

**9 Office of Child Support Enforcement State Veteran's Liaison, focused on reentry assistance to veterans:** 503 986-5145

## Burns – Harney County Oregon

### VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

VAMC Address and Telephone: 500 West Fort St., Boise, ID 83702 208 422-1000  
VA Community Based Outpatient Clinic: 271 N Egan Ave., Burns, OR 97720 541 573-3339  
Veterans Choice Program Access Information: <http://www.va.gov/opa/choiceact/> 866 606-8198  
National Hepatitis C Helpline: 877 HELP – 4 – HEP (877 435-7443)

**OE/OIF/OND Veterans Coordinator(s):** These are at each medical center specifically to assist **returning deployed veterans from the most recent wars** to get established with whatever you may need throughout the VA: Clinic #: 208 422-1000 x 7516

**Vet Center Address and Telephone:** 2424 Bank Dr., Boise, ID 83705 877 927-8387

**OR National Guard Joint Transition Assistance Program (JTAP)** Steven Jensen, Program Coordinator 503 884-0130

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Substance Abuse Treatment, Housing or Employment assistance. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) being in place.

**2 Go to VA Enrollment Office:** Go to the CBOC in Burns to get all VA services set up initially. The following are at VAMC:

- **Enrollment Office:** 208 422-1096

- **Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.

- **Update your Address and Telephone Contact Information.** Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.

- **Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**

- **Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.

- **Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.

- **Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

**3 Mental Health: and Substance Abuse Treatment Program:** Veterans Suicide Prevention Hotline: 800 273-8255

### 4 Homeless Program Access and Community Shelter information:

Go to the Burns CBOC and talk with a Social Worker to obtain local assistance with housing resources and/or call the Boise VAMC Homeless Veterans Program to speak with an Outreach Social Worker 208 422-1000 x 1039

VA's National Call Center for Homeless Veterans to speak with a trained VA responder 877 424-3838

Supportive Services for Veteran Families (and individuals) SSVF: Wendi Story-McFarland, LCSW 208-422-1000 ext. 3501

Harney County Low-Income Housing resources:

Quail Court, 800 S. Imperial, Burns, OR 9772 541 573-3964

Saginaw Village, (HUD/Section 8), 605 N. Saginaw, Hines, OR 97738 541 573-5209

Marylhurst Apartments, (Senior/Disabled), 110 W. A St., Burns, OR 97720 541 573-520

### 5 Employment/Job Assistance:

WorkSource 809 W Jackson St., Suite 400, Burns, OR 97720 541 573-5251

### 6 Benefits Resources:

Harney County Veterans Service Office: CVSO, Guy McKay, VSO, PO Box 728, Burns, OR 97720-0728 541 573-1342

Portland Regional Benefit Office First and Main Bldg., 100 SW Main St., Floor 2, Portland OR 97204 800 827-1000

Closest SSA Office, 122 miles: [908 Southeast 5th Avenue, Ontario, Oregon, 97914](http://www.ssa.gov/office/oregon/97914) 800 772-1213

### 7 Community Based Resources:

Call "211" for confidential resource and referral services throughout the state of Oregon related to all sorts of Social Service's needs.

Oregon Warmline, call to have a confidential conversation with someone who will listen without judgement: 800 698-2392

Consumer Credit Counseling Service: 800 254-4100

DMV 252 S. Dale Ave., Burns, OR 97720 541 573-6019

Harney District Hospital (Non-VA) 557 W Washington St., Burns, OR 97720 541 573-7281

Affordable Dental Care (Non-VA): Request referral information through the **CBOC** and/o **Harney District Hospital** See #s above

Food Assistance at Indian Health Services (Serves Harney County): 100 Pasigo St., Burns OR 97720 541 573-7312

You will likely be able to obtain SNAP Food Stamps at this location and/or obtain a local referral to a local office

**8 Office of Child Support Enforcement:** Veterans Representative for Reentry across OR 503 986-5145

**9 Oregon National Guard Joint Transition Assistance Program (J-TAP):** Steven Jensen, Director Cell: 503 884-0130

## Coos Bay, Coquille and North Bend – Coos County Oregon

### VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

**North Bend VA Community Based Outpatient Clinic (CBOC):** 2191 Marion Street, North Bend, OR 97459 541-756-8002

**VAMC Address and Telephone:** 913 NW Garden Valley Blvd., Roseburg OR 97471-6513 541 220-1000

To set up appointments: 800 549-8387 or the main hospital number listed above

**OEI/OIF/OND Veterans Coordinator(s):** These are at each medical center specifically to assist **returning deployed veterans from the most recent wars** to get established with whatever you may need throughout the VA: Clinic #: 541 440-1282

**Veterans Choice Program Access Information:** <http://www.va.gov/opa/choiceact/> **866 606-8198**

**Vet Center Address and Telephone:** 211 SE 10<sup>th</sup> St., Grants Pass, OR 97526 541 479-6912 or 877 927-8387

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Substance Abuse Treatment, Housing or Employment assistance. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) in place.

**2 Go to VA Enrollment Office:** Bldg. 1, First Floor Eligibility Office: located on Ground Floor of Bldg. 1

**-Patient Advocate:** Bldg. 1, First Floor, Rm. D104

**- VAMC Outpatient Pharmacy:** 800-549-8387 Ext. 41322

**- Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.

**- Update your Address and Telephone Contact Information.** Do this even if only temporary while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.

**- Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**

**- Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.

**- Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.

**- Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

**3 Mental Health: and Substance Abuse Treatment Program:** Veterans Suicide Prevention Hotline: 800 273-8255

Mental Health: Bldg. 2, First Floor Roseburg doesn't list numbers, so call main numbers, press 0, request to be transferred

Substance Abuse: Bldg. 2, Second Floor

### 4 Homeless Program Access and Community Shelter information:

VA National Call Center for Homeless Veterans, may be accessed from any location in the nation 877 4AID-Vet|877 424-3838

### 5 Employment/Job Assistance:

Coos Bay, Oregon 97420 WorkSource: 990 South 2nd St., Coos Bay, Oregon 97420 541 756-8459

### 6 Benefits Resources:

Coos County Veterans Services 217 N Adams St, Coquille, OR 97423 541 396-7590

Portland Regional Benefit Office, First and Main Building, 100 SW Main St., Floor 2 800 827-1000

Social Security Administration 3661 Broadway, North Bend, OR – 97459 800 772-1213

**Office of Child Support Enforcement State Veteran's Liaison, focused on reentry assistance to veterans:** **503 986-5145**

### 7 Community Based Resources:

Oregon Safe Net – Referral to DHS, Food and Community Resources: 800 723-3638

Bay Area Hospital ER/Urgent Care (non-VA): 1775 Thompson Rd, Coos Bay, OR 97420 541 269-8111

Low-Income Dental Care (non-VA) sliding scale: Waterfall Clinic, 1890 Waite St., North Bend, OR 97459 541 756-6232

Post Office: 470 Golden Ave., Coos Bay, OR 97420 541-267-0379

Post Office: 1835 McPherson St, North Bend, OR 97459 541 756-2857

Post Office: 75 N Birch St, Coquille, OR 97423 541 396-3549

People's Place Homeless Shelter/Services: 2690 Broadway Ave, North Bend, OR 97459 541 756-8975

South Coast Gospel Mission: 1999 N 7th St, Coos Bay, OR 97420 541 269-5017

Salvation Army Cascade Division (Food Pantry): 1155 Flanagan Ave., Coos Bay, OR 97420 541 888-5202

DHS Self-Sufficiency Division: Newmark Center, 2110 Newmark Ave., Coos Bay, 97420 541 888-2667

DHS Self-Sufficiency Division: The Courtyard, 341 2nd St., Coquille, OR 97423 541 396-7282

Senior and Disability Services – Coquille SPD: 341 Second St., Coquille, OR 97423 541 396-7282

Coos Curry Housing Authorities: 1700 Monroe St., North Bend OR 97459 541 756-4111

Driver License Office: 1155 S Fifth St., Coos Bay, OR 97420 541 269-9717

## Corvallis – Benton County Oregon

### **VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:**

|   |   |                              |
|---|---|------------------------------|
| VAMC Address and Telephone:                 | 3710 SW US Veterans Hospital Rd, Portland OR 97239                              | 800 949-1004                 |
|   | 1601 Fourth Plain Blvd. Vancouver WA 98661                                      | 800 949-1004                 |
| OEF/OIF/OND Veterans Coordinator(s):        | Veterans deployed to recent military conflicts                                  | 800 949-1004 ext. 53062      |
|   | At PVAMC: Bldg. 101, Rm 107, Also go to the Vet Center in Salem                 |                              |
| VA CBOC Address and Telephone:              | 1750 McGilchrist St. SE, Suite 130, Salem, OR 97302                             | 971 304-2200                 |
| Veterans Choice Program Access Information: | <a href="http://www.va.gov/opa/choiceact/">http://www.va.gov/opa/choiceact/</a> | 866 606-8198                 |
| Vet Center Address and Telephone:           | 2645 Portland Road NE, Suite 250, Salem OR 97301                                | 503 362-9911   877n 927-8387 |

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Substance Abuse Treatment, Housing or Employment assistance. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) in place.

### **2 Go to VA Enrollment Office:**                      **Go to the Salem CBOC (listed above) to get VA care started**

- National Hepatitis C Helpline: 877 HELP – 4 – HEP (877 435-7443)
- Obtain VA Picture Identification Card. This will assist you to reestablish your community identification following release.
- Update your Address and Telephone Contact Information. Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.
- Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.
- Schedule your first VA Medical Appointment (Vesting Exam). Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.
- Request to be assigned a Primary Care Provider (PCP). All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.
- Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer. If you do this ahead of time, you will be ahead of the game.

### **3 Mental Health: and Substance Abuse Treatment Program:**                      Veterans Suicide Prevention Hotline: 800 273-8255

Go to the Community Based Outpatient in Salem and/or the Vet Center to obtain assistance with Mental Health issues so that hopefully you can avoid going to the Portland VA due to parking and other concerns in Portland

-----  
Talk with Social Work services at the Salem CBOC and also at the Vet Center in Salem to check on SATP resources locally, then contact Chris as needed if unable to access the services you need in the Salem/Albany area.

**Dr. Chris Anderson, PhD, PVAMC and surrounding areas including Albany**                      **503 220-8262 x 56455**

### **4 Homeless Program Access and Community Shelter information:**

**National Homeless Veteran Helpline:**                      **877 4AID-Vet & 877 424-3838**

VA Community Resource and Referral Center (CRRC): 308 SW 1<sup>st</sup> Ave., Portland, OR 97204    503 808-1256 | 800 949-1004 ext. 51256

Talk with a Social Worker at the Salem CBOC first, then to Social Workers at the CRRC which serves all PVAMC Counties.

Corvallis Daytime Drop-In Center: 602 SW Madison Ave, Corvallis, OR 97333                      541 738-7500

Linn-Benton Housing Authority                      1250 Queen Ave. SE, Albany OR 97322                      541 926-4497

### **5 Employment/Job Assistance:**

WorkSource (Talk with a Veteran's Rep): 545 SW 2nd St., Corvallis OR 97333                      541 757-4261

### **6 Benefits Resources:**

Portland Regional Benefit Office: 100 SW Main St., Portland OR 97204                      800 827-1000

Social Security Office                      1055 Bain St., SE, Albany OR 97322                      800 772-1213

Benton County Veterans Services (VSO): 551 NW Monroe Ave, Corvallis, OR 97330                      541 766-6803

### **7 Community Based Resources:**

Call "211" for confidential resource and referral services throughout the state of Oregon related to all sorts of Social Service's needs.

Driver License Office: 2242 Santiam Hwy. SE, Albany, OR 97321                      503 945-5000

DMV Headquarters: 1905 Lane Ave. NE, Salem OR 97314                      503 945-5000

Post Office: 311 SW 2nd St, Corvallis, OR 97333                      541 752-4358

Good Samaritan Regional Medical Center Urgent Care – Non-VA: 3600 NW Samaritan Dr., Corvallis, OR 97330                      541 768-5126

Community Outreach Dental Clinic – Non-VA: 865 NW Reiman Ave., Corvallis, OR 97330                      541 758-3000

**8 Oregon Office of Child Support Enforcement Military Liaison Line:**    Strong Reentry emphasis                      503 986-5145

**9 Oregon National Guard Joint Transition Assistance Program:**    Stephen Jensen, Program Coordinator, cell: 503 884-0130

## Dallas – Polk County Oregon

### VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

|  |  |                                   |
|--|--|-----------------------------------|
| VAMC Address and Telephone:                  | 3710 SW US Veterans Hospital Rd, Portland OR 97239   | 800 949-1004                      |
| <b>VA Community Based Outpatient Clinic:</b> | <b>1750 McGilchrist St. SE, Suite 130, Salem, OR 97302</b>   | <b>971 304-2200</b>               |
| OEF/OIF/OND Veterans Coordinator(s):         | These are at each medical center specifically to assist returning deployed veterans from the most recent wars to get established with whatever you may need throughout the VA: Clinic #: 800 949-1004 ext. 53062 |                                   |
| Veterans Choice Program Access Information:  | <a href="http://www.va.gov/opa/choiceact/">http://www.va.gov/opa/choiceact/</a>  | 866 606-8198                      |
| National Hepatitis C Helpline:               |  | 877 HELP – 4 – HEP (877 435-7443) |
| <b>Vet Center Address and Telephone:</b>     | <b>2645 Portland Road NE, Suite 250, Salem OR 97301 503-362-9911 Or 877-927-8387</b>   |                                   |

**1 Report to your Community Corrections Officer:** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Substance Abuse Treatment, Housing or Employment assistance. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) being in place.

**2 Report to your Community Corrections Officer:** Give them the signed VA Releases of Information and obtain your PO's contact information (address and telephone) to later be able to provide to the VA Case Manager that you might be assigned to work with during reentry.

**3 Mental Health:** **Veterans Suicide Prevention Hotline: 800 273-8255**  
The CBOC and Vet Center can both provide Mental Health care and PTSD screening/treatment. Vet Centers typically focus their treatment on individual and group counseling, while the CBOC will also be able to offer medication management if needed.

**4 Substance Abuse Treatment Program:**  
The Salem Vet Center has a Psychologist who offers Substance Abuse Treatment  
PVAMC Substance Abuse Treatment Program 800 949-1004 ext. 31841

**5 Homeless Program Access and Community Shelter information:**  
Go to the Salem CBOC or Vet Center & talk with a Social Worker, or call the National Call Center 1 877 4AID-VET (877 424-3838)  
HOAP – Homeless Outreach Advocacy: 694 church St. NE, Salem, OR 97301 503 588-5827  
Mid-Willamette Valley Community Action Agency 2475 Center St., NE, Salem, OR 97301 503 585-6232  
Marion County Housing Authority 2645 Portland Rd., NE, Ste. 200, Salem OR 97301 503 798-4170

**6 Employment/Job Assistance:**  
WorkSource 580 Main St., Suite B, Dallas, OR 97338 503 831-1950  
**7 Benefits Resources: VA Regional Office: 800 827-1000 Social Security Admin: 800 772-1213**  
Portland Regional Benefit Administration 100 SW Main St., 2<sup>nd</sup> Floor, Portland OR 97204 800 827-1000  
Oregon State Department of Veterans Affairs 700 Summer St. NE, Salem OR 97301 Veterans Advocacy 800 692-9666  
Social Security Office 1750 McGilchrist St., SE, Ste. 110, Salem, OR 97302 800 772-1213  
IRS Office: 1660 Oak Street Southeast, Salem, Oregon, 97301 503 391-9179  
Consumer Credit Counseling Service: 1564 Commercial St SE, Salem, OR 97302 503 5817301

**8 JTAP – OR National Guard Joint Transition Assistance Program:**  
Steve R Jensen, Program Coordinator: 2100 NW 56<sup>th</sup> Dr., Pendleton OR 97801 503 884-0130

**9 Office of Child Support Enforcement Military Liaison Line for OCSE, Salem OR Reentry Focused 503 986-5145**

**10 Community Based Resources**  
Resource and referral services throughout the state of Oregon related to all sorts of Social Service's needs: Call "211"  
Oregon Warmline, call to have a confidential conversation with someone who will listen without judgement: 800 698-2392  
DMV 514 E Ellendale Ave., Dallas, OR 97338 503 623-4556  
West Valley Hospital (non-VA) 525 SE Washington St., Dallas, OR 97338 503 623-8301  
West Salem Dental Clinic (Affordable non-VA Dental Care): 190 Kingwood Ave. NW, Salem, OR 97304 503 378-7526  
Post Office 768 SW Church St., Dallas OR 97338 503 831-0050  
Dallas Resource and Referral 326 Main St., Dallas OR 97338 503 623-8429  
Partnerships in Community Living 1667 SE Holman Ave., Dallas OR 97338 503 831-4701  
West Valley Housing Authority 204 SW Walnut Ave., Dallas OR 97338 503 623-8387

## Eugene – Lane County Oregon

### **VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:**

VAMC Address and Telephone: 913 NW Garden Valley Blvd., Roseburg, OR 97471 541 440-1000|800 549-8387  
**VA Eugene Health Care Center (HCC): 3355 Chad Dr., Eugene, OR 97408 541 607-0897**  
OEF/OIF/OND Veterans Coordinator(s): These are at each medical center specifically to assist returning deployed veterans from the most recent wars to get established with whatever you may need throughout the VA: Clinic #: 541 440-1282  
Veterans Choice Program Access Information: <http://www.va.gov/opa/choiceact/> 866 606-8198  
**Vet Center Address and Telephone: 190 E 11<sup>th</sup> Ave., Eugene OR 97401 541 465-6918|877 927-8387**

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Substance Abuse Treatment, Housing or Employment assistance. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) in place.

### **2 Go to VA Enrollment Office: Go to the Enrollment Office at the CBOC in Eugene, address and phone listed above**

- Obtain VA Picture Identification Card. This will assist you to reestablish your community identification following release.
- Update your Address and Telephone Contact Information. Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.
- Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.
- Schedule your first VA Medical Appointment (Vesting Exam). Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.
- Request to be assigned a Primary Care Provider (PCP). All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.
- Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer. If you do this ahead of time, you will be ahead of the game.

### **3 Mental Health: and Substance Abuse Treatment Program: Veterans Suicide Prevention Hotline: 800 273-8255**

Behavioral Health Recovery and Reintegration Service (BHRRS) 211 E. 7<sup>th</sup> Ave., Eugene, OR 97401 541 242-0445  
Lane County Behavioral Health 2411 Martin Luther King Jr. Blvd, Eugene 97401 541 682-3608

### **4 Homeless Program Access and Community Shelter information:**

Behavioral Health Recovery and Reintegration Service (BHRRS): 211 E. 7<sup>th</sup> Ave., Eugene, OR 97401 541 242-0445  
Sponsors Inc.: 338 Highway 99 North, Eugene, OR 97402 541 485-8341  
VA National Call Center for Homeless Veterans (1 877 4AID-VET) 877 424-3838  
Lane County Community Action Agency: [125 E 8th Ave, Eugene, OR 97401](http://www.lccaa.org) 541 682-3040  
Sheltercare Eugene: 499 W 4th Ave, Eugene, OR 97401 541 686-1262

### **5 Employment/Job Assistance:**

Behavioral Health Recovery and Reintegration Service (BHRRS) 211 E. 7<sup>th</sup> Ave., Eugene, OR 97401 541 242-0445  
WorkSource Oregon 2510 Oakmont Way, Eugene OR 97401 541 686-7601

### **6 Benefits Resources:**

Lane County Veterans Service Office 151 W 7<sup>th</sup> Ave., Eugene, OR 97401 541 682-4191  
Social Security Office 530 Nebraska St., Eugene OR 97402 800 772-1213  
Portland Regional Benefit Office at the First and Main Bldg. 100 SW Main St., Floor 2, Portland OR 97402 800 827-1000  
IRS Office: 211 E 7th, Eugene OR 97401 541 302-0999

### **7 Oregon Office of Child Support Enforcement Military Liaison Line: Strong Reentry emphasis 503 986-5145**

### **8 Oregon National Guard Joint Transition Assistance Program: Stephen Jensen, Program Coordinator, cell:503 884-0130**

### **9 Community Based Services:**

Call "211" for confidential resources and referrals throughout the state of Oregon related to all sorts of Social Service's needs.  
Oregon Warmline, call to have a confidential conversation with someone who will listen without judgement: 800 698-2392  
Sacred Heart Medical Center (non-VA): 1255 Hillyard St., Eugene, OR 97401 541 686-7300  
DMV Driver License Office: 2870 W 10<sup>th</sup> Pl., Eugene, OR 97402 541 686-7855  
Post Office 520 Willamette St., Eugene OR 97401 541 341-3618  
Consumer Credit Counseling Service: 149 W 12th Ave., Suite 240, Eugene, OR 97401 866 331-2227

### **10 Low-income (Non-VA) Dental Care:**

These are Non-VA Dental Resources  
Oregon Dental Care: 1800 Valley River Dr., Suite 200, Eugene, OR 97401 541 607-7800  
Oregon Dental Care: 3151 Story Blvd, Eugene, OR 97405 541 343-0737

## Gold Beach – Curry County Oregon

### **VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:**

Roseburg VAMC Address and Telephone: 913 NW Garden Valley Blvd., Roseburg OR 97471-6513 541 220-1000

To set up appointments: 800 549-8387 or the main hospital number listed above

**Brookings Community Based Outpatient Clinic (CBOC): 555 - 5th Street, Brookings, OR 97415 541 412-1152**

OEF/OIF/OND Veterans Coordinator(s): These are at each medical center specifically to assist returning deployed veterans from the most recent wars to get established with whatever you may need throughout the VA: Clinic #: 541 440-1282

Veterans Choice Program Access Information: <http://www.va.gov/opa/choiceact/> 866 606-8198

Vet Center Address and Telephone: 211 SE 10<sup>th</sup> St., Grants Pass, OR 97526 541 479-6912 or 877 927-8387

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Substance Abuse Treatment, Housing or Employment assistance. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) in place.

**2 Go to VA Enrollment Office:** Bldg. 1, First Floor Eligibility Office: located on Ground Floor of Bldg. 1 @ Roseburg VA

-Patient Advocate: Bldg. 1, First Floor, Rm. D104

- VAMC Outpatient Pharmacy:

- Obtain VA Picture Identification Card. This will assist you to reestablish your community identification following release.

- Update your Address and Telephone Contact Information. Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.

- Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.

- Schedule your first VA Medical Appointment (Vesting Exam). Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.

- Request to be assigned a Primary Care Provider (PCP). All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.

- Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer. If you do this ahead of time, you will be ahead of the game.

**3 Mental Health: and Substance Abuse Treatment Program:** Veterans Suicide Prevention Hotline: 800 273-8255

Mental Health: Bldg. 2, First Floor Roseburg doesn't list numbers, call main numbers, press 0, request to be transferred

Substance Abuse: Bldg. 2, Second Floor

Curry County Mental Health (non-VA): 1403 Oregon St, Port Orford, OR 97465 541 332-8665

### **4 Homeless Program Access and Community Shelter information:**

VA National Call Center for Homeless Veterans, may be accessed from any location in the nation 877 4AID-Vet|877 424-3838

### **5 Employment/Job Assistance:**

Brookings/Harbor – Curry County WorkSource: 16261 Highway 101 Suite #11, Brookings OR 97415 541 469-9836

### **6 Benefits Resources:**

Curry County Veterans Service Office: 93976 Ocean Way, Gold Beach, OR 97444 541 247-3205

Portland Regional Benefit Office: First and Main Building, 100 SW Main St., Floor 2 800 827-1000

Social Security Administration 3661 BROADWAY, NORTH BEND, OR 97459 800 772-1213

Consumer Credit Counseling: Serving the Gold Beach area 800-248-7040 or 541-267-7040

**7 Office of Child Support Enforcement State Veteran's Liaison,** focused on reentry assistance to veterans: 503 986-5145

**8 Oregon National Guard Joint Transition Assistance Program:** Stephen Jensen, Program Coordinator, cell: 503 884-0130

### **9 Community Based Resources:**

Post Office: 29917 Harbor Way, Gold Beach, OR 97444 541 247-8142

Confidential resources and referrals throughout the state of Oregon related to all sorts of Human Needs: call "211"

Oregon Warmline, call to have a confidential conversation with someone who will listen without judgement: 800 698-2392

Curry Medical Center Urgent and ER Care (non-VA): 94220 4th St, Gold Beach, OR 97444 541 247-3000

Low-Income Dental Care (non-VA) sliding scale: Waterfall Clinic, 1890 Waite St., North Bend, OR 97459 541 756-6232

DHS – Food Resources – Food Stamps: 94145 5th Place Gold Beach OR 97444 541 247-7036

Aging and Physical Disability Services: 94145 5th Pl Gold Beach, OR 97444 541 247-4515

Outreach Gospel Mission: 15701 Highway 101 South, Brookings, OR 97415 541 412-0278

Food Bank Community Helpers: 522 Hemlock St., Brookings, OR 97415 541 469-6988

Driver's License Office: 97900 Shopping Center Ave., Suite 1, Brookings, OR 97415 541 469-2441

Curry Public Library: 94341 3rd St, Gold Beach, OR 97444 541 247-7246

## Grants Pass – Josephine County Oregon

### VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

|   |   |                     |
|---|---|---------------------|
| VAMC Address and Telephone:                         | 913 NW Garden Valley Blvd., Roseburg, OR 97471                                  | 541 440-1000        |
| <b>VA Community Based Outpatient Clinic (CBOC):</b> | <b>1877 Williams Hwy., Grants Pass, OR 97527</b>                                | <b>541 955-5551</b> |
| Veterans Choice Program Access Information:         | <a href="http://www.va.gov/opa/choiceact/">http://www.va.gov/opa/choiceact/</a> | 866 606-8198        |
| <b>Vet Center Address and Telephone:</b>            | <b>211 SE 10<sup>th</sup> St., Grants Pass, OR 97526</b>                        | <b>541 479-6912</b> |

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Medical, Mental Health, Substance Abuse Treatment, Housing or Employment assistance. Tell your CCO that you will bring VA Releases of Information back after your first VA appointments. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) being in place allowing open communication with your CCO.

### **2 Go to VA Enrollment Office:** The following VA Resource listings are located at the Roseburg VAMC. Go to CBOC initially:

- **Enrollment Office:** Bldg. 1, First Floor Eligibility Office: located on Ground Floor of Bldg. 1
- **Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.
- **Update your Address and Telephone Contact Information.** Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.
- **Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**
- **Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.
- **Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.
- **Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

### **Additional VAMC Resource Locations:**

- **OE/OIF/OND Veterans Coordinator(s):** These are at each medical center specifically to assist **returning deployed veterans from the most recent wars** to get established with whatever you may need throughout the VA: Clinic #: 541 440-1282

**3 Mental Health: and Substance Abuse Treatment Program:** Veterans Suicide Prevention Hotline: 800 273-8255

Mental Health: Bldg. 2, First Floor Roseburg doesn't list numbers, so call main numbers, press 0, request to be transferred

Substance Abuse: Bldg. 2, Second Floor

### **4 Homeless Program Access and Community Shelter information:**

VA National Call Center for Homeless Veterans, may be accessed from any location in the nation 877 4AID-Vet|877 424-3838

### **5 Employment/Job Assistance:**

Employment Office: 1569 NE F St, Grants Pass, OR 97526 (Always talk with the Vet Reps) 541 476-1187

### **6 Benefits Resources:**

Veterans Regional Benefit Office: First and Main Building, 100 SW Main St., Floor 2 800 827-1000

Local Veterans Service Office: Call for an appointment 541 474-5454

Social Security Office: 3501 Excel Dr., Suite 101, Medford, OR 97504 800 772-1213

IRS Office: 960 Ellendale Drive, Medford, Oregon, 97504 541-282-1350

### **7 Community Based Resources:**

Call "211" for confidential resource and referral services throughout the state of Oregon related to all sorts of Social Service's needs.

Oregon Warmline, call to have a confidential conversation with someone who will listen without judgement: 800 698-2392

Valley Immediate Care (non-VA): 162 NE Beacon Dr., Suite 103, Grants Pass, OR 97526 541 479-1090

Siskiyou CHC Dental (non-VA): 1035 NE 6<sup>th</sup> St., Suite B, Grants Pass, OR 97526 541 479-6489

Gospel Rescue Mission: 530 SW Foundry St, Grants Pass, OR 97526 541 474-7774

Gospel Rescue Mission: 244 NE E St, Grants Pass, OR 97526 541 479-8869

Roc Food Pantry: 564 SW Foundry St., Grants Pass, OR 97526 541 476-3344

DMV Driver License Office: 162 NE Beacon Dr., Suite 127, Grants Pass, OR 97526 541 474-3179

Consumer Credit Counseling Service of Southern Oregon: 1314 NE Foster Way, Grants Pass, OR 97526 541 479-6002

**8 Office of Child Support Enforcement State Veteran's Liaison,** focused on reentry assistance to veterans: 503 986-5145

**9 Oregon National Guard Joint Transition Assistance Program:** Stephen Jensen, Program Coordinator, cell: 503 884-0130

## Gresham – Multnomah County Oregon

### VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

VAMC Address and Telephone: 3710 SW US Veterans Hospital Rd, Portland OR 97239 800 949-1004

**VA Fairview Community Based Outpatient Clinic: 1800 NE Market Drive, Fairview, OR 97024 503-660-0600**

OEF/OIF/OND Veterans Coordinator(s): These are at each medical center specifically to assist returning deployed veterans from the most recent wars to get established with whatever you may need throughout the VA: Clinic #: 800 949-1004 ext. 53062

Veterans Choice Program Access Information: <http://www.va.gov/opa/choiceact/> 866 606-8198

**Vet Center Address and Telephone: 1505 NE 122<sup>nd</sup> Ave., Portland, OR 97230 503 688-5361 | 877 927-8387**

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Substance Abuse Treatment, Housing or Employment assistance. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) in place.

### **2 Go to VA Enrollment Office:**

- **Enrollment Office:** Go to the Fairview CBOC to Enroll in person **800 949-1004 ext. 55289**

- **VAMC Outpatient Pharmacy:** Bldg. 100, 1<sup>st</sup> Floor at PVAMC 503 273-5201 | 503 273-5183

- **Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.

- **Update your Address and Telephone Contact Information.** Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.

- **Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**

- **Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.

- **Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.

- **Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

**3 Mental Health: and Substance Abuse Treatment Program: Veterans Suicide Prevention Hotline:** **800 273-8255**

**Substance Abuse Treatment Program (SATP) 800 949-1004 ext. 31841**

Let the SATP know if you have restrictions on your movement across the interstate line as many SATP services are located in Vancouver, unless otherwise requested.

**Mental Health Assessment Team: 503 237-5058**

### **4 Homeless Program Access and Community Shelter information:**

**Community Resource and Referral Center (CRRC) 308 SW 1<sup>st</sup> Ave, Portland OR 97204 503 808-1256**

**VA National Call Center for Homeless Veterans, may be accessed from any location in the nation 877 4AID-Vet | 877 424-3838**

### **5 Employment/Job Assistance:**

WorkSource Oregon 19421 SE Stark St., Portland OR 97233 503 669-7112

### **6 Benefits Resources:**

Portland Regional Benefit Office First and Main Bldg., 100 SW Main St., Floor 2, Portland OR 97204 800 827-1000

Multnomah County Veterans Service Office: Lincoln Bldg., 421 SW Oak St., Portland OR 97204 503 988-8387

Social Security Office 1538 SW Yamhill St., Portland, OR 97205 800 772-1213

IRS Office: 100 SW Main St, Portland OR 97204 503 415-7361

Multnomah DHS (Food, Cash, Housing Self-Sufficiency Offices): 50 SW 2nd Ave., Portland, OR 97204 971 673-1400

### **7 Community Based Resources:**

Confidential resource and referral services throughout Oregon related to all sorts of Social Service's needs: call "211"

Oregon Warmline, call to have a confidential conversation with someone who will listen without judgement: 800 698-2392

Central City Concerns Veterans Program: 232 NW 6th Ave, Portland, OR 97209 503 294-1681

DMV 1519 NE 181st Ave, Portland, OR 97230 503 299-9999

Oregon Food Bank: 7900 NE 33rd Dr., Portland, OR 97211 503 282-0555

Snowcap Community Charities (Food Resource): 17788 SE Pine St, Portland, OR 97233 503 674-8785

**8 Office of Child Support Enforcement Veterans Representative for Oregon:** Reentry Emphasis for Veterans 503 986-5145

**9 Oregon National Guard Joint Transition Assistance Program:** Stephen Jensen, Program Coordinator, cell: 503 884-0130

### **10 Low Income Dental:**

Multnomah County Health Dept., Dental Services: 426 SW Stark St., 7<sup>th</sup> Floor, Portland OR 97204 503 988-3711

Mt. Hood Community College Dental Hygiene Clinic: 26000 Se Stark Street Room 2731, Gresham, OR 97030 503 491-7176

## Heppner – Morrow County Oregon

### VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

**VAMC Address and Telephone:** 77 Wainwright Drive, Walla Walla WA 99362 888-687-8863 Or 888-687-8863

**VA Community Based Outpatient Clinic:** 825 Jadwin Ave., Suite 250, Richland, WA 99352 2<sup>nd</sup> Floor 509 946-1210  
202 12<sup>th</sup> St., La Grande OR 97850 541 963-0627

**OEF/OIF/OND Veterans Coordinator(s):** These are at each medical center specifically to assist **returning deployed veterans from the most recent wars** to get established with whatever you may need throughout the VA: Clinic #: (509) 525-5200, Ext. 22671

**Vet Center Address and Telephone:** 1104 W. Poplar, Walla Walla, WA 99362 877 927-8387

**Oregon National Guard Joint Transition Assistance Program (JTAP):** Steven Jensen, Program Coordinator cell 503 884-0130

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Substance Abuse Treatment, Housing or Employment assistance. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) being in place.

**2 Go to VA Enrollment Office:** The following are located at the Walla Walla VAMC

- **Enrollment Office:** Enrollment is in Bldg. 74 888-687-8863

- **Tele-Care Line:** 888-687-8863

- **VAMC Outpatient Pharmacy:** 888-687-8863

- **Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.

- **Update your Address and Telephone Contact Information.** Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.

- **Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**

- **Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.

- **Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.

- **Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

**3 Mental Health: and Substance Abuse Treatment Program:** Veterans Suicide Prevention Hotline: 800 273-8255

Dave Bebe, LCSW at the Vet Center would also be a good person to consult with regarding treatment of PTSD.

### 4 Homeless Program Access and Community Shelter information:

Jennifer Zamora, Homeless Program Assistant 509 525-5200 ext. 26293 Tell Jennifer what you need and she will get you to the correct Housing Case Manager.

VA National Call Center for Homeless Veterans, may be accessed from any location in the nation 877 4AID-Vet|877 424-3838

### 5 Employment/Job Assistance:

Dave Bellemere, Vocational Rehabilitation Specialist 509 525-5200 ext. 22791

WorkSource 950 Columbia Dr., Hermiston, OR 97838 541 567-3381

Workforce Development 456 E Gladys Ave., Hermiston, OR 97638 541 567-7889

### 6 Benefits Resources:

VA Regional Benefit Office: First and Main Bldg., 100 SW Main St., Floor 2, Portland OR 97204 800 827-1000

Social Security Office: 1229 SE 3<sup>rd</sup> St., Suite 100, Pendleton, OR 97801 800 772-1213

880 NE Rose St., College Place, WA 99324 800 772-1213

Consumer Credit Counseling Service: 240 E. Gladys Ave., Hermiston, OR 97838 541 667-8738

### 7 Community Based Services:

Call "211" for confidential resource and referral services throughout the state of Oregon related to all sorts of Social Service's needs.

Oregon Warmline, call to have a confidential conversation with someone who will listen without judgement: 800 698-2392

Pioneer Memorial Hospital (non-VA): 564 Pioneer Dr., Heppner, OR 97836 541 676-9133

Columbia River Community Health Services Dental (non-VA): 201 SW Kincade Rd., Boardman, OR 97818 541 481-7212

Community Action Program of East Central Oregon 106 E May Ave., Heppner Oregon 97836 541 676-5313

DMV – Driver's License Office: 54173 Highway 74, Heppner, OR 97836 541 676-5165

Neighborhood Service Center of S. Morrow County – Food Assistance: 441 North Main Street Heppner, OR 97836 M –Th. 8-5pm

**8 Office of Child Support Enforcement: Veterans Representative for Reentry across OR 503 986-5145**

**9 Joint Transition Assistance Program (J-TAP):** Steven Jensen, Director Cell: 503 884-0130

## Hillsboro – Washington County Oregon

### VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

**VAMC Address and Telephone:** 3710 US Veterans Hospital Rd., Portland OR 97239 800 949-1004  
**VA Community Based Outpatient Clinic:** 1925 Amber Glen Parkway, Suite 300, Hillsboro, OR 97006 800 949-1004 ext. 0  
**OEF/OIF/OND Veterans Coordinator(s):** These are at each medical center specifically to assist returning deployed veterans from the most recent wars to get established with whatever you may need throughout the VA: Clinic #: 800 949-1004 ext. 53062  
**Vet Center:** 1505 NE 122<sup>nd</sup> Ave., Portland OR 97230 503 688-5361|877 927-8387  
**County Veterans Services:** 180 E. Main St., Suite 226, Hillsboro OR 97123 855 673-2372

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Substance Abuse Treatment, Housing or Employment assistance. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) being in place.

### **2 Go to VA Enrollment Office:**

- **Eligibility Office:** PVAMC Bldg. 100, First Floor 503 220-8262 ext. 55289
- **VAMC Outpatient Pharmacy:** PVAMC Bldg. 100, First Floor 503 273-5201|503 273-5183
- **Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.
- **Update your Address and Telephone Contact Information.** Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.
- **Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**
- **Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.
- **Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.
- **Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

**3 Mental Health: and Substance Abuse Treatment Program:** Veterans Suicide Prevention Hotline: 800 273-8255  
MH Assessment Team: 503 273-5058  
Substance Abuse Treatment Program (SATP): 503 220-8262 ext. 31841

### **4 Homeless Program Access and Community Shelter information:**

VA National Call Center for Homeless Veterans, may be accessed from any location in the nation 877 4AID-Vet|877 424-3838  
CRRC – Community Resource and Referral Center 308 West 1<sup>st</sup> St., Portland OR 97204 503 808-1256  
Talk with Renee Moore, LCSW about housing options in Washington Co. and/or a HCHV Social Worker

### **5 Employment/Job Assistance:**

WorkSource OR: 241 SW Edgeway Dr., Beaverton, OR 97006 503-526-2700

### **6 Benefits Resources:**

Veterans Benefits Administration Office First and Main Bldg., 100 SW Main St., Floor 2, Portland, OR 97204 800 827-1000  
County Veterans Services; 180 E. Main, Suite 226, Hillsboro OR 97123 855 673-2372  
Social Security Office nearest to Hillsboro 11975 SW 2<sup>nd</sup> St., Suite 100, Beaverton, OR 97005 800 772-1213  
IRS Office: 100 SW Main St., Portland, OR 97204 503 415-7361

### **8 Community Based Resources:**

Call: 211 for referrals to all kinds of community based resources across the PDX Metro area 211  
Oregon Warmline, call to have a confidential conversation with someone who will listen without judgement: 800 698-2392  
Salvation Army Veterans Social Services and Family Center 14825 SW Farmington Rd., Beaverton OR 503-239-1259  
DMV 1300 SW Oak St., Suite H, Hillsboro, OR 97123 503 299-9999  
Post Office 125 S 1<sup>st</sup> Ave., Hillsboro, OR 97123 503 693-6849  
Adventist Medical Center (non-VA) 1200 NE 48<sup>th</sup> Ave., Suite 1000, Hillsboro, OR 97124 503 547-0003  
Pacific University Dental Health Clinic: 222 Se 8th Ave, Suite 271, Hillsboro, OR – 97123 503 352-7373

**9 Oregon Office of Child Support Enforcement Veteran Reentry Liaison:** Veteran Reentry Focused 503 986-5145

**10 Oregon National Guard Joint Transition Assistance Program (JTAP):** Steven Jensen, Program. Coordinator 503 884-0130

# Hood River – Hood River County Oregon

## VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

|  |  |                     |
|--|--|---------------------|
| <b>VAMC Address and Telephone:</b>             | 3710 SW US Veterans Hospital Dr. Portland OR 97239           | 800 949-1004        |
| <b>VA Community Based Outpatient Clinic:</b>   | <b>704 Veterans Dr., The Dalles, OR 97058</b>                | <b>541 296-3937</b> |
| VA Fairview Community Based Outpatient Clinic: | 1800 NE Market Drive, Fairview, OR 97024                     | 503-660-0600        |
| <b>Vet Center Address and Telephone:</b>       | 1505 NE 122 <sup>nd</sup> Ave., Suite 110, Portland OR 97230 | 877-927-8387        |

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Substance Abuse Treatment, Housing or Employment assistance. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) being in place.

## **2 Go to VA Enrollment Office: Go to the CBOC in The Dalles to initiate VA Enrollment**

- **Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.
- **Update your Address and Telephone Contact Information.** Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.
- **Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**
- **Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before your Rx runs out.
- **Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.
- **Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

## **3 Mental Health: and Substance Abuse Treatment Program:** Veterans Suicide Prevention Hotline: 800 273-8255

Go to the CBOC in The Dalles initially to get all VA clinical services started. If they cannot treat you there, they will refer you to resources at the VAMC in Portland, OR.

## **4 Homeless Program Access and Community Shelter information:**

|  |  |
|--|--|
| VA National Call Center for Homeless Veterans, may be accessed from any location in the nation | 877 4AID-Vet   877 424-3838                                |
| Community Resource and Referral Center (CRRC)  | 308 SW 1 <sup>st</sup> Ave, Portland OR 97204 503 808-1256 |

## **5 Employment/Job Assistance:**

|            |  |              |
|------------|--|--------------|
| WorkSource | 700 Union St., Suite 105, The Dalles, OR 97058 | 541 296-5435 |
|------------|--|--------------|

## **6 Benefits Resources:**

|  |   |              |
|--|---|--------------|
| Hood River County Veterans Service Office: | 601 State St, Hood River, OR 97031                                | 541 386-1080 |
| Portland Regional Benefit Office           | First and Main Bldg., 100 SW Main St., Floor 2, Portland OR 97204 | 800 827-1000 |
| Social Security Office                     | 401 E 3 <sup>rd</sup> St., Suite 110, The Dalles, OR 97058        | 800 772-1213 |
| Consumer Credit Counseling Service:        |   | 800 431-8157 |

## **7 Community Based Resources:**

Call "211" for confidential resource and referral services throughout the state of Oregon related to all sorts of Social Service's needs.

|   |   |              |
|---|---|--------------|
| Oregon Warmline, call to have a confidential conversation with someone who will listen without judgement: |   | 800 698-2392 |
| Hood River Emergency Physicians (non-VA):   | 811 13th St, Hood River, OR 97031         | 541 436-4500 |
| Clinica Del Carino – Sliding Scale Dental Care (non-VA):  | 949 Pacific Ave., Hood River, OR 97031    | 541 386-6380 |
| Post Office:  | 408 Cascade Ave, Hood River, OR 97031     | 541 386-1584 |
| DMV:  | 600 East Marina Way, Hood River, OR 97031 | 541 386-3231 |
| Community Action Program (helping low-income persons):  | 1102 12th St, Hood River, OR 97031        | 541 386-4027 |
| Fish Food Bank Hood River:  | 1130 Tucker Rd, Hood River, OR 97031      | 541 386-3474 |
| Fish Food Bank Odell:   | 3440 Odell Hwy, Hood River, OR 97031      | 541 354-1900 |
| Hood River County Self-Sufficiency Program:   | 1610 9th Court Hood River, OR 97031       | 541 386-3199 |
| Hood River Adult Center – Senior Center:  | 2010 Sterling Pl, Hood River, OR 97031    | 541 386-2060 |
| American Legion:  | 1305 Tucker Rd, Hood River, OR 97031      | 541 308-0000 |

## **8 Office of Child Support Enforcement Veterans Representative for Oregon:** Reentry Emphasis for Veterans 503 986-5145

## **9 Oregon National Guard Joint Transition Assistance Program:** Stephen Jensen, Program Coordinator, cell: 503 884-0130

# Klamath Falls – Klamath County Oregon

## VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

|   |  |  |
|---|--|--|
| <b>Southern Oregon Rehabilitation Center and Clinics:</b> | <b>8495 Crater Lake Hwy., White City, OR 97503</b>                                     | <b>541-826-2111</b>                      |
| <b>VA Community Based Outpatient Clinic (CBOC):</b>       | <b>2225 North El Dorado Blvd., Klamath Falls, OR 97601</b>                             | <b>541-273-6206</b>                      |
| <b>Veterans Choice Program Access Information:</b>        | <b><a href="http://www.va.gov/opa/choiceact/">http://www.va.gov/opa/choiceact/</a></b> | <b>866 606-8198</b>                      |
| <b>National Hepatitis C Helpline:</b>                     |  | <b>877 HELP – 4 – HEP (877 435-7443)</b> |
| <b>Vet Center Address and Telephone:</b>                  | <b>211 S.E. 10th St., Grants Pass, OR 97526</b>  | <b>541-479-6912 or 877-927-8387</b>      |

**1 Report to your Community Corrections Officer:** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Medical, Mental Health, Substance Abuse Treatment, Housing or Employment assistance. Tell your CCO that you will bring VA Releases of Information back after your first VA appointments. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) being in place allowing open communication with your CCO.

**2 Go to VA Enrollment Office:** The following resource locations are for the Southern Oregon Rehabilitation Center & clinics:

- **Enrollment Office:** 800 809-8725
- **Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.
- **Update your Address and Telephone Contact Information.** Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.
- **Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**
- **Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.
- **Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.
- **Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

## **Additional VAMC Resource Locations:**

- **OEI/OIF/OND Veterans Coordinator(s):** These are at each medical center specifically to assist **returning deployed veterans from the most recent wars** to get established with whatever you may need throughout the VA: Clinic #: **541-440-1282**

- **VAMC Outpatient Pharmacy:** Bldg. 201 541 830-7563

**3 Mental Health: and Substance Abuse Treatment Program:** Veterans Suicide Prevention Hotline: 800 273-8255

Bldgs. 239 and 240 541 826-2111 ext. 3476

Substance Abuse Treatment Program (SATP) 541 826-2111 ext. 3273

Residential Care Program in areas of Addictions, Vocational Rehabilitation, Homelessness, White City, OR 800 809-8725

## **4 Homeless Program Access and Community Shelter information:**

VA National Call Center for Homeless Veterans, may be accessed from any location in the nation 877 4AID-Vet | 877 424-3838

Klamath Falls Gospel Mission 823 Walnut Ave, Klamath Falls, OR 97601 541 882-4895

## **5 Employment/Job Assistance:**

Employment Office: 801 Oak Ave, Klamath Falls, OR 97601 541 883-5628

## **6 Benefits Resources:**

Veterans Regional Benefit Office: First and Main Building, 100 SW Main St., Floor 2, Portland, OR 97204 800 827-1000

Klamath County Veterans Service Office: 3328 Vandenberg Rd, Klamath Falls, OR 97601 541 883-4274

Social Security Office: 3501 Excel Dr. Suite 101, Medford, OR 97504 800 772-1213

## **7 Community Based Resources:**

Community Based Urgent Care (non-VA): 3737 Shasta Way Suite A, Klamath Falls, OR 97603 541 883-2337

Klamath Health Partnership: 2074 South Sixth St., Klamath Falls, OR 97601 541 851-8110

State of Oregon Self-Sufficiency Office: 700 Klamath Ave, Klamath Falls, OR 97601 541 883-5511

Community Action Agency (assisting low-income residents):

DSH: 700 Klamath Ave Suite 500, Klamath Falls, OR 97601 541 883-5570

Post Office: 317 S 7th St, Klamath Falls, OR 97601 541 850-9078

Driver License Office: 1909 Austin St, Klamath Falls, OR 97603 541 883-5720

Oregon Office of Child Support Enforcement Veteran Reentry Liaison: Veteran Reentry Focused 503 986-5145

Food Bank: 3231 Maywood Dr., Klamath Falls, OR 97603 541 882-1223

Seniors and People with Disabilities Service Office: 714 Main St, Klamath Falls, OR 97601 541 883-5551

## La Grande – Union County Oregon

### VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

**VAMC Address and Telephone:** 77 Wainwright Dr., Walla Walla WA 99362 877 927-8387

**Make sure you clear with you PPO regarding obtaining care at VAMC given that you will be crossing a state line.**

**VA Community Based Outpatient Clinic:** 202 12<sup>th</sup> St, La Grande, OR 97850 541 963-0627

**OEF/OIF/OND Veterans Coordinator(s):** These are at each medical center specifically to assist **returning deployed veterans from the most recent wars** to get established with whatever you may need throughout the VA: Clinic #: 888 687-8863

**Vet Center Address and Telephone:** 1104 W Poplar, Walla Walla, WA 99362 877 927-8387

Vet Centers serve veterans formerly deployed to combat zones and those who have been victimized by military sexual trauma

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform you Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Substance Abuse Treatment, Housing or Employment assistance. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) in place.

### 2 Go to VA Enrollment Office:

- **Enrollment Office:** Enrollment is in Bldg. 74 888-687-8863

- **Telephone Care Line:** 888-687-8863

- **VAMC Outpatient Pharmacy:** 888-687-8863

- **Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.

- **Update your Address and Telephone Contact Information.** Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.

- **Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**

- **Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.

- **Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.

- **Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

**3 Mental Health: and Substance Abuse Treatment Program:** Veterans Suicide Prevention Hotline: 800 273-8255

Bobbi Womack-Goodson, LCSW, Supervisor, Recovery and other Mental Health Specialty Services 509 525-5200 ext. 22800

Dave Bebe, LCSW at the Vet Center would also be a good person to consult with regarding treatment of PTSD.

### 4 Homeless Program Access and Community Shelter information:

**Jennifer Zamora, Homeless Program Assistant:** 509 525-5200 ext. 26293

**VA National Call Center for Homeless Veterans, may be accessed from any location in the nation** 877 4AID-Vet | 877 424-3838

**Northeast Oregon Housing Authority La Grande:** 2608 May Lane, La Grande, OR 97850 541 963-5360

### 5 Employment/Job Assistance:

WorkSource Oregon: 1901 Adams Ave., La Grande, OR 97850 541 963-7111

Dave Bellemere, Vocational Rehabilitation Specialist at the Walla Walla VAMC 509 525-5200 ext. 22791

### 6 Benefits Resources:

Union County Veterans Service Officer (ODVA): 2301 Cove Ave., La Grande, OR 97850 541-962-8802 & 541-963-5272

Portland Regional Benefit Office Frist and Main Building, 100 SW Main St, Floor 2, Portland, OR 97204 800 827-1000

Social Security Office: 1229 SE 3<sup>rd</sup> St., Suite 100, Pendleton OR 97801 800 772-1213

### 9 Community Based Resources:

Community Action Program of Eastern Oregon – Assistance for low-income persons 541 276-1926

Salvation Army Cascade Emergency Food Boxes and Meals, Pendleton OR 541 276-3369

Post Office: 1202 Washington Ave, La Grande, OR 97850 541-962-Self-

Self-Sufficiency Office (Food Stamps) : 1607 Gekeler Lane, La Grande, OR 97850 541 963-4113

Seniors and People with Physical Disabilities Office: 401 Elm St., La Grande, OR 97850 541 963-3186

### 10 Non-VA sliding scale Dental Services Closest to La Grande, OR:

Main St. Dental Care: 116 S Main St Suite 1, Pendleton, OR 97801 541 276-4867

Pendleton Family Dental: 2801 SW Nye Ave, Pendleton, OR 97801 541 276-7051

Pendleton Family Dental: 118 SW 20th St, Pendleton, OR 97801 541 276-7051

**11 Office of Child Support Enforcement State Veteran's Liaison,** focused on reentry assistance to veterans: 503 986-5145

**12 Oregon National Guard Joint Transition Assistance Program:** Stephen Jensen, Program Coordinator, cell: 503 884-0130

# Lakeview – Lake County Oregon

## VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

**VA Southern Oregon Rehabilitation Center and Clinics:** 8495 Crater Lake Hwy., White City, OR 97503 541 541-826-2111  
**VA Community Based Outpatient Clinic (CBOC):** 2225 North El Dorado Blvd., Klamath Falls, OR 97601 541 273-6206  
271 N Egan Ave, Burns, OR 97720 541 573-3339  
Veterans Choice Program Access Information: <http://www.va.gov/opa/choiceact/> 866 606-8198

National Hepatitis C Helpline: 877 HELP – 4 – HEP (877 435-7443)

**Central Oregon Vet Center:** 1645 NE Forbes Rd. Suite 105, Bend, OR 97701 541-749-2112 or 877-927-8387

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Medical, Mental Health, Substance Abuse Treatment, Housing or Employment assistance. Tell your CCO that you will bring VA Releases of Information back after your first VA appointments. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) in place.

## **2 Go to VA Enrollment Office:**

### **- Enrollment Office:**

**- Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.

**- Update your Address and Telephone Contact Information.** Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.

**- Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**

**- Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.

**- Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.

**- Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

## **Additional VAMC Resource Locations:**

**- OEF/OIF/OND Veterans Coordinator(s):** These are at each medical center specifically to assist **returning deployed veterans from the most recent wars** to get established with whatever you may need throughout the VA: Clinic #: 541-440-1282

**3 Mental Health: and Substance Abuse Treatment Program:** Veterans Suicide Prevention Hotline: 800 273-8255

Contact one of the VA Resources listed at the top to find about Mental Health and Addictions Treatment Assistance

Lake County Mental Health (non-VA): 215 N. G St., Lakeview, OR 97630 541 947-6021

BestCare Treatment Services (non-VA Addictions): 2555 Main St, Klamath Falls, OR 97601 541 205-4019

## **4 Homeless Program Access and Community Shelter information:**

VA National Call Center for Homeless Veterans, may be accessed from any location in the nation 877 4AID-Vet | 877 424-3838

Lake County Housing Authority: 840 N H St Apt 3, Lakeview, OR 97630 541 947-0272

## **5 Employment/Job Assistance:**

WorkSource Center: 801 Oak Ave., Klamath Falls, OR 97601 541 883-5630

## **6 Benefits Resources:**

Veterans Regional Benefit Office: First and Main Bldg., 100 SW Main St., Floor 2, Portland OR 97204 800 827-1000

Lake County Veterans Service Office: 513 Center St, Lakeview, OR 97630 541 947-6043

Social Security Office: 800 772-1213

## **7 Community Based Resources:**

Call “211” for confidential resource and referral services throughout the state of Oregon related to all sorts of Social Service’s needs.

Oregon Warmline, call to have a confidential conversation with someone who will listen without judgement: 800 698-2392

Lake District ER (non-VA): 700 S J St, Lakeview, OR 97630 541 947-2114

Klamath and Lake Community Action (assisting low-income residents): 100 N D St, Lakeview, OR 97630 541 947-2429

Lakeview Self-Sufficiency Office (Food Stamps): 108 E Street N Lakeview, OR 97630 541 947-2273

Post Office: 18 S G St, Lakeview, OR 97630 541 947-5606

Driver License Office: 855 S F St, Lakeview, OR 97630 541 947-4233

Lake County Oregon Food Bank: 3231 Maywood Dr., Klamath Falls, OR 97603 541 882-1223

VFW: 1130 N 4th St, Lakeview, OR 97630 541 947-6004

Lake County Senior Services: 11 N G St, Lakeview, OR 97630 541 947-6035

**8 Office of Child Support Enforcement State Veteran’s Liaison, focused on reentry assistance to veterans:** 503 986-5145

**9 Oregon National Guard Joint Transition Assistance Program:** Stephen Jensen, Program Director, cell: 503 884-0130

## Madras – Jefferson County Oregon

### **VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:**

|   |   |                                   |
|---|---|-----------------------------------|
| VAMC Address and Telephone:                         | 3710 SW US Veterans Hospital Rd, Portland OR 97239                              | 800 949-1004                      |
| <b>VA Community Based Outpatient Clinic (CBOC):</b> | <b>2650 NE Courtney Dr., Bend, OR 97701</b>                                     | <b>541 647-5200</b>               |
| Veterans Choice Program Access Information:         | <a href="http://www.va.gov/opa/choiceact/">http://www.va.gov/opa/choiceact/</a> | 866 606-8198                      |
| National Hepatitis C Helpline:                      |   | 877 HELP – 4 – HEP (877 435-7443) |
| <b>Central Oregon Vet Center:</b>                   | 1645 NE Forbes Rd. Suite 105, Bend OR 97701                                     | 877 927-8387                      |

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Medical, Mental Health, Substance Abuse Treatment, Housing or Employment assistance. Tell your CCO that you will bring VA Releases of Information back after your first VA appointments. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) in place.

### **2 Go to VA Enrollment Office:** Resources listed in this section are located at the VAMC in Portland, OR

- **Enrollment Office:** Initially go to the Bend CBOC to obtain VA Enrollment, or call: 800 949-1004 ext. 55289
- **Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.
- **Update your Address and Telephone Contact Information.** Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.
- **Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**
- **Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.
- **Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.
- **Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

### **Additional VAMC Resource Locations:** The following VA Resources are located at the Portland PVAMC in Portland, OR

- **OEF/OIF/OND Veterans Coordinator(s):** These are at each medical center specifically to assist returning deployed veterans from the most recent wars to get established with whatever you may need throughout the VA: Clinic #: 800 949-1004 ext. 53062
- VAMC Outpatient Pharmacy: Bldg. 100, 1<sup>st</sup> Floor at PVAMC 503 273-5201 | 503 273-5183

### **3 Mental Health: and Substance Abuse Treatment Program:** Veterans Suicide Prevention Hotline: 800 273-8255

Contact the CBOC in Bend to set up Mental Health/Substance Abuse Treatment 541 647-5200

BestCare Treatment Services (non-VA) MH and Addiction Services: 231 SE 6th St, Madras, OR 97741 541 475-7558

### **4 Homeless Program Access and Community Shelter information:**

VA National Call Center for Homeless Veterans, may be accessed from any location in the nation 877 4AID-Vet | 877 424-3838

Central Oregon Veterans Outreach (COVO): 61510 S HWY 97 STE 100 Bend, OR 97702 541 383-2793

Ask them about a referral to the Central Oregon Veteran's Ranch. They will be able to provide details regarding COVR

Madras Gospel Mission Community Center and Ministry Offices: 164 SE D St. Madras, OR 97741 No Phone #

Men's Mission House: 63 SE 11<sup>th</sup> St., Madras, OR 97741 541 325-6559

### **5 Employment/Job Assistance:**

WorkSource Oregon: 1645 NE Forbes Rd., Suite 100, Bend OR 97701 541 388-6070

### **6 Benefits Resources:**

Veterans Regional Benefit Office: First and Main Bldg., 100 SW Main St., Floor 2, Portland OR 97204 800 827-1000

Jefferson County Veterans Service: 860 SW Madison St, Madras, OR 97741 541 475-5228

Social Security Office: 336 SW Cyber Dr., Bend OR 97702 800 772-1213

### **7 Community Based Resources:**

Call "211" for confidential resource and referral services throughout the state of Oregon related to all sorts of Social Service's needs.

Oregon Warmline, call to have a confidential conversation with someone who will listen without judgement: 800 698-2392

St. Charles Health System (ER) Madras (non-VA): 470 NE A St., Madras, OR 97741 541 475-3882

Mosaic Medical Care and ER Dentist (non-VA): 375 Northwest Beaver St., Prineville, OR 97754 541 447-0707

DHS Self Sufficiency Offices (Food Stamps): 678 NE Highway 97 # A, Madras, OR 97741 541 475-6131

Post Office: 73 SE 6th St, Madras, OR 97741 541 475-6805

Driver License Office: 249 SW 3rd St, Madras, OR 97741 541 475-3382

Jefferson County Food Bank: 556 E 7<sup>th</sup> St., Madras, OR 97741 541 475-3344

**8 Office of Child Support Enforcement State Veteran's Liaison, focused on reentry assistance to veterans:** 503 986-5145

**9 Oregon National Guard Joint Transition Assistance Program:** Stephen Jensen, Program Coordinator, cell: 503 884-0130

# McMinnville – Yamhill County Oregon

## VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

**VAMC Address and Telephone:** 3710 SW U.S. Veterans Hospital Road, Portland, OR 97239 800 949-8262 ext. 1004  
**VA Community Based Outpatient Clinic (CBOC):** 1750 McGilchrist St. SE, Suite 130, Salem, OR 97302 971-304-2200  
**Veterans Choice Program Access Information:** <http://www.va.gov/opa/choiceact/> 866 606-8198  
**National Hepatitis C Helpline:** 877 HELP – 4 – HEP (877 435-7443)  
**Vet Center Address and Telephone:** 2645 Portland Road NE, Suite 250, Salem, OR 97301 503-362-9911

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Medical, Mental Health, Substance Abuse Treatment, Housing or Employment assistance. Tell your CCO that you will bring VA Releases of Information back after your first VA appointments. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) being in place allowing open communication with your CCO.

## **2 Go to VA Enrollment Office:**

- **Enrollment Office:** 800 949-1004 ext. 55289

- **VAMC Outpatient Pharmacy:** Bldg. 100, 1<sup>st</sup> Floor at PVAMC 503 273-5201 | 503 273-5183
- **Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.
- **Update your Address and Telephone Contact Information.** Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.
- **Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**
- **Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.
- **Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.
- **Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

## **3 Mental Health: and Substance Abuse Treatment Program: Veterans Suicide Prevention Hotline:** 800 273-8255

Substance Abuse Treatment Program (SATP) 800 949-1004 ext. 31841  
Let the SATP know if you have restrictions on your movement across the interstate line as many SATP services are located in Vancouver, unless otherwise requested.

VAMC Mental Health Assessment Team: 503 237-5058

## **4 Homeless Program Access and Community Shelter information:**

Community Resource and Referral Center (CRRC) 308 SW 1<sup>st</sup>. Ave, Portland OR 97204 503 808-1256  
VA National Call Center for Homeless Veterans, may be accessed from any location in the nation 877 4AID-Vet | 877 424-3838  
Yamhill County Gospel Rescue Mission: 1340 NE Logan St, McMinnville, OR 97128 503 472-9766

## **5 Employment/Job Assistance:**

Employment Office: 370 NE Norton Lane McMinnville, OR 97128 503 472-5118

## **6 Benefits Resources:**

Portland Regional Benefit Office First and Main Bldg., 100 SW Main St., Floor 2, Portland OR 97204 800 827-1000  
Yamhill County Veterans Service Office: 627 NE Evans St., McMinnville, OR 97128 800 735-2900  
Oregon State Department of Veterans Affairs 700 Summer St. NE, Salem OR 97301 Veterans Advocacy 800 692-9666  
Social Security Office 1750 McGilchrist St., SE, Ste. 110, Salem, OR 97302 800 772-1213  
IRS Office: 1660 Oak St. SE, Salem OR 97301 503 391-9179

## **7 Community Based Resources:**

McMinnville Immediate Care (non-VA): 207 NE 19th St., McMinnville, OR 97128 503 435-1077  
Virginia Garcia Memorial Health Center Dental Clinic: 115 NE May Lane, McMinnville, OR 97128 503 883-4700  
Yamhill Community Action Partnership: 1317 NE Dustin Ct, McMinnville, OR 97128 503 472-0457  
DHS Office: 368 NE Norton Ln, McMinnville, OR 97128 503 472-0311  
Post Office: 650 NE 2nd St, McMinnville, OR 97128 503 472-1877  
Driver License Office: [2260 NE McDaniel Ln, McMinnville, OR 97128](http://www.dmv.or.gov) 503 472-2900  
Yamhill County Food Bank: 800 NE 2nd St, McMinnville, OR 97128 503 472-0457  
Northwest Senior and Disability Services: 300 SW Hill Rd., McMinnville, OR 97128 866 333-7218

**8 Office of Child Support Enforcement State Veteran's Liaison, focused on reentry assistance to veterans:** 503 986-5145

## Medford – Jackson County Oregon

### VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

|   |  |                     |
|---|--|---------------------|
| <b>VAMC Address and Telephone:</b>          | <b>8495 Crater Lake Hwy, White City, OR 97503</b>  | <b>541 826-2111</b> |
| <b>Vet Center Address and Telephone:</b>    | <b>211 S.E. 10th St., Grants Pass, OR 97526</b>  | <b>541 479-6912</b> |
| VA Community Based Outpatient Clinic:       | 1877 Williams Hwy, Grants Pass, OR   | 541 955-5551        |
| OEF/OIF/OND Veterans Coordinator(s):        | These are at each medical center specifically to assist returning deployed veterans from the most recent wars to get established with whatever you may need throughout the VA: Clinic #: | 541-440-1282        |
| Veterans Choice Program Access Information: | <a href="http://www.va.gov/opa/choiceact/">http://www.va.gov/opa/choiceact/</a>  | 866 606-8198        |

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Substance Abuse Treatment, Housing or Employment assistance. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) being in place.

### **2 Go to VA Enrollment Office:**

- **VAMC Outpatient Pharmacy:** Bldg. 201 541 830-7563
- **Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.
- **Update your Address and Telephone Contact Information.** Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.
- **Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**
- **Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.
- **Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.
- **Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

### **3 Mental Health: and Substance Abuse Treatment Program: Veterans Suicide Prevention Hotline:**

|  |                        |
|--|------------------------|
| Bldgs. 239 and 240                       | 541 826-2111 ext. 3476 |
| Substance Abuse Treatment Program (SATP) | 541 826-2111 ext. 3273 |

### **4 Homeless Program Access and Community Shelter information:**

|   |              |
|---|--------------|
| VA's National Call Center for Homeless Veterans, call to talk with a trained responder from anywhere in USA | 877 424-3838 |
| Residential Care Program in areas of Addictions, Vocational Rehabilitation, Homelessness, White City, OR    | 800 809-8725 |
| Rogue Valley Veterans and Community Outreach Center: 10 West Jackson St., Medford, OR 97501                 | 541 494-1302 |
| Housing Authority of Jackson County 2251 Table Rock Rd., Medford, OR 97501                                  | 541 779-5785 |
| Medford Gospel Mission Inc. 125 W Jackson St., Medford, OR 97501  | 541 779-1597 |
| Gospel Rescue Mission 530 SW Foundry St., Grants Pass, OR 97526   | 541 779-1597 |

### **5 Employment/Job Assistance:**

|   |              |
|---|--------------|
| VA Vocational Rehabilitation Services                   | 800 809-8725 |
| WorkSource Oregon 119 N Oakdale Ave., Medford, OR 97501 | 541 776-6060 |

### **6 Benefits Resources:**

|  |              |
|--|--------------|
| Jackson County Health and Human Services: 140 S Holly St, Medford, OR 97501                    | 541 774-8209 |
| Jackson County Veterans Service Office: 1000 E Main St., Suite 3, Medford OR 97504             | 541 774-8214 |
| VA Regional Benefit Office: First and Main Bldg., 100 SW Main St., Floor 2, Portland, OR 97204 | 800 827-1000 |
| Social Security Office: 3501 Excel Dr., Suite 101, Medford, OR 97504                           | 800 772-1213 |
| IRS Office: 960 Ellendale Dr., Medford, OR 97504   | 888 912-1227 |

### **7 Community Based Resources:**

|   |              |
|---|--------------|
| Urgent Care – Valley Immediate Care (Non-VA): 235 E Barnett Rd Suite 106, Medford, OR 97501 | 541 773-4029 |
| Jackson County Mental Health: 1005 E Main St # A, Medford, OR 97504                         | 541 774-8201 |
| Access – Helping People Help Themselves 3630 Aviation Way, Medford OR 97504                 | 541 779-6691 |
| DMV 1174 Progress Dr., Suite 103, Medford, OR 97504   | 541 776-6025 |
| Post Office: 325 S Riverside Ave, Medford, OR 97501   | 541 245-8540 |

### **8 Affordable Dental Care:**

|   |              |
|---|--------------|
| La Clinica del Valle Family Health: 3617 South Pacific Highway, Medford, OR 97501 | 541 535-6239 |
| Community Health Center, Inc.: 8385 Division Rd., White City, OR 97503            | 541 826-5853 |

### **9 Office of Child Support Enforcement State Veteran's Liaison, focused on reentry assistance to veterans:**

503 986-5145

## Newport – Lincoln County Oregon

### VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

|   |   |              |
|---|---|--------------|
| VAMC Address and Telephone:                 | 3710 SW US Veterans Hospital Rd, Portland OR 97239                              | 800 949-1004 |
| VA New Port Outreach Clinic:                | 1010 SW Coast Highway, Newport, OR 97365  | 541-265-4182 |
| VA Lincoln City Clinic:                     | 4422 NE Devils Lake Road, Suite 2, Lincoln City, OR 97367                       | 541 265-0547 |
| Veterans Choice Program Access Information: | <a href="http://www.va.gov/opa/choiceact/">http://www.va.gov/opa/choiceact/</a> | 866 606-8198 |
| Salem Vet Center:                           | 2645 Portland Road NE, Suite 250, Salem, OR 97301                               | 503 362-9911 |

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Medical, Mental Health, Substance Abuse Treatment, Housing or Employment assistance. Tell your CCO that you will bring VA Releases of Information back after your first VA appointments. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) in place.

### **2 Go to VA Enrollment Office:**

- **Enrollment Office:** Go to your nearest VA Clinic or the CBOC in Salem, OR 800 949-1004 ext. 55289
- **Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.
- **Update your Address and Telephone Contact Information.** Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.
- **Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**
- **Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.
- **Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.
- **Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

### **Additional VAMC Resource Locations:**

- **OEF/OIF/OND Veterans Coordinator(s):** These are at each medical center specifically to assist **returning deployed veterans from the most recent wars** to get established with whatever you may need throughout the VA: Clinic #: 800 949-1004 ext. 53062

**3 Mental Health: and Substance Abuse Treatment Program at VAMC:** Veterans Suicide Prevention Hotline: 800 273-8255

**Substance Abuse Treatment Program (SATP)** 800 949-1004 ext. 31841

Let the SATP know if you have restrictions on your movement across the interstate line as many SATP services are located in Vancouver, unless otherwise requested.

**Mental Health Assessment Team:** 503 237-5058

### **4 Homeless Program Access and Community Shelter information:**

VA National Call Center for Homeless Veterans, may be accessed from any location in the nation 877 4AID-Vet|877 424-3838

### **5 Employment/Job Assistance:**

Employment Office: 120 NE Avery St, Newport, OR 97365 541 265-5975

### **6 Benefits Resources:**

Portland Regional Benefit Office: 100 SW Main St., Portland OR 97204 800 827-1000

Local Veterans Service Office: 611 SW Hurbert St Suite C, Newport, OR 97365 541 574-6955

Oregon State Department of Veterans Affairs 700 Summer St. NE, Salem OR 97301 Veterans Advocacy 800 692-9666

Social Security Office 1055 Bain St., SE, Albany OR 97322 800 772-1213

IRS Office: 1660 Oak St SE Suite 300, Salem, OR 97301 503 587-3101

Consumer Credit Counseling Service: 214 Hickory St. NW, Albany, OR 97321 541 926-5843

### **7 Community Based Resources:**

Samaritan Pacific Community Hospital (non-VA): 930 SW Abbey St, Newport, OR 97365 541 265-2244

Canyon Way Dental Clinic (low-income, non-VA): 1001 SW Hurbert St, Newport 541 574-0275

DHS (SNAP Food Stamps) and other Social Services: 120 NE Avery St., Newport, Oregon 97365 541 265-2248

Post Office: 310 SW 2nd St, Newport, OR 97365 541 574-6746

Driver License Office: 158 NE 5th St, Newport, OR 97365 541 265-2373

Samaritan House Homeless Shelter: 715 SW Bay St, Newport, OR 97365 541 754-8898

Newport Food Pantry: 227 NE 12th St, Newport, OR 97365 541 992-5723

**8 Office of Child Support Enforcement State Veteran's Liaison,** focused on reentry assistance to veterans: 503 986-5145

**9 Oregon National Guard Joint Transition Assistance Program:** Stephen Jensen, Program Coordinator, cell: 503 884-0130

## Ontario – Malheur County Oregon

### VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

|   |  |                                     |
|---|--|-------------------------------------|
| <b>VAMC Address and Telephone:</b>            | <b>500 Fort St., Boise ID 83701</b>  | <b>208 422-1000</b>                 |
| <b>Veterans Justice Outreach Coordinator:</b> | <b>Joshua Bode, LCSW</b>   | <b>(208) 422-1000 ext. 7154</b>     |
| <b>OEF/OIF/OND Veterans Coordinator(s):</b>   | <b>208-422-1000 ex. 7516 to enroll for health care as an OEF/OIF/OND veteran</b> |                                     |
|   | <b>Geoff Hall, Transition Patient Advocate can also be of assistance:</b>        | <b>208 422-1000 x 7516</b>          |
| <b>VA CBOC Address and Telephone:</b>         | <b>4521 Thomas Jefferson Dr., Caldwell ID 83605</b>                              | <b>208 454-4820</b>                 |
| <b>Vet Center Address and Telephone:</b>      | <b>2424 Bank Dr., Boise ID 83705</b>   | <b>208 342-3612 or 877 927-8387</b> |
|   | <b>Daniel Fell, LMFT, Readjustment Counselor, Reentry Specialist</b>             | <b>208 342-3612</b>                 |

**1 Report to your Community Corrections Officer:** Sign a Release of Information giving your Community Corrections Officer permission to speak with VA Case Managers that might be assisting you with Reentry Services. This will allow VA Case Managers to advocate treatment options for you with your Community Corrections Officer. VA is unable to advocate with outside agencies without a Release of Information in place.

### **2 Go to VA Enrollment Office: The Eligibility Office is located on the ground floor of the Ambulatory Care building.**

- Obtain VA Picture Identification Card. This will assist you to reestablish your community identification following release.
- Update your Address and Telephone Contact Information. Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.
- Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.
- Schedule your first VA Medical Appointment (Vesting Exam). Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.
- Request to be assigned a Primary Care Provider (PCP). All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.
- Primary Care and the Pharmacy are located in Bldg. 85A
- Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) being in place. If you do this ahead of time, you will be ahead of the game. The ROI signed today will be good for 6 months.

The following resources are specific to the Boise VAMC in terms of Bldg. locations. The CBOCs are small enough that you just need to go to the location and ask for what you need and you will be directed to the Rm. Location as everything is all under one roof:

### **3 Mental Health and Substance Abuse:**

Contact the Caldwell CBOC for a referral, or at the Boise VAMC: Located in Bldg. 114 at the VAMC #s listed above

### **4 Homeless Program Access and Community Shelter information:**

**VAMC: 208 422-1000 ext. 1039 for Homeless Clinic Case Management and/or contact Josh Bode, LICSW, VJO # listed above**

### **5 Employment/Job Assistance:**

|                                     |   |                              |
|-------------------------------------|---|------------------------------|
| WorkSource Oregon                   | 375 SW 2 <sup>nd</sup> Ave, Ontario, OR 97914 | 541 889-5394 or 888 968-8711 |
| Training and Employment Consortium: | 190 East Lane, Ontario, OR 97914              | 541 889-7864                 |

### **6 Benefits:**

|  |  |              |
|--|--|--------------|
| VA Regional Benefit Office:              | 444 W. Fort St., Boise ID 83702-4531           | 800 827-1000 |
| Social Security Admin:                   | 908 SE 5 <sup>th</sup> Ave., Ontario OR 97914  | 800 772-1213 |
| Malheur County Veterans Service Officer: | 1178 SW 4 <sup>th</sup> St., Ontario, OR 97914 | 541 889-6649 |

### **7 Community Based Resources:**

|   |  |              |
|---|--|--------------|
| 211 Idaho and Oregon Referral line A statewide community resource and referral information line |  | Call "211"   |
| Payette Community Action Center   | 1531 South Main St., Payette, ID               | 208 642-4436 |
| Ontario Post Office:  | 88 SW 2ND AVE ONTARIO, OR 97914                | 541-889-6692 |
| St. Alphonsus Medical Center (non-VA):  | 351 SW 9th St, Ontario, OR 97914               | 541 881-7000 |
| Valley Family Health Care Dental (non-VA) – sliding scale:                                      | 7 SW 3 <sup>rd</sup> St., Ontario, OR 97914    | 541 889-2340 |
| Counseling HELP Center (non-VA):  | 390 NE 2nd St., Ontario, OR 97914              | 541 889-4357 |
| DHS Self-Sufficiency Office (Food Stamps, Social Services):                                     | 186 East Lane, Ontario, OR 97914               | 541 889-9141 |
| Public Library:   | 388 SW 2nd Ave., Ontario OR 97914              | 541 889-6371 |
| Malheur Council on Aging and Community Services:  | 842 SE 1st Ave., Ontario OR 97914              | 541 889-7651 |
| Malheur County Health Department:   | 1108 SW 4th St, Ontario OR 97914               | 541 889-7279 |
| Next Chapter Food Pantry – Open Noon – 3pm:   | 762 SW 5 <sup>th</sup> St., Ontario OR 97914   | no phone     |
| Ontario Senior Center:  | 696 NW 8 <sup>th</sup> Ave., Ontario OR 97914  | 541 889-5450 |
| Malheur County Special Transportation System:   | 842 SE 1 <sup>st</sup> Ave., Ontario, OR 97914 | 541 881-0000 |

**8 Office of Child Support Enforcement State Veteran's Liaison,** focused on reentry assistance to veterans: 503 986-5145

**9 Oregon National Guard Joint Transition Assistance Program:** Stephen Jensen, Program Coordinator, cell: 503 884-0130

# Oregon City – Clackamas County Oregon

## VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

**VAMC Address and Telephone:** 3710 SW US Veterans Hospital Rd, Portland OR 97239 800 949-1004  
**VA Community Based Outpatient Clinic:** 1750 SW Blankenship Rd., Suite 300, West Linn, OR 97068 503 210-4900  
**Veterans Choice Program Access Information:** <http://www.va.gov/opa/choiceact/> 866 606-8198  
**OEF/OIF/OND Veterans Coordinator(s):** These are at each medical center specifically to assist **returning deployed veterans from the most recent wars** to get established with whatever you may need throughout the VA: Clinic #: 800 949-1004 ext. 53062  
**Vet Center Address and Telephone:** 1505 NE 122<sup>nd</sup> Ave., Portland, OR 97230 503 688-5361 | 877 927-8387

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Substance Abuse Treatment, Housing or Employment assistance. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) being in place.

## **2 Go to VA Enrollment Office: VA Resources listed below are located at the Portland VAMC**

- **Enrollment Office:** 800 949-1004 ext. 55289

- **VAMC Outpatient Pharmacy:** Bldg. 100, 1<sup>st</sup> Floor at PVAMC 503 273-5201 | 503 273-5183

- **Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.

- **Update your Address and Telephone Contact Information.** Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.

- **Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**

- **Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.

- **Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.

- **Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

**3 Mental Health: and Substance Abuse Treatment Program:** Veterans Suicide Prevention Hotline: 800 273-8255

Substance Abuse Treatment Program (SATP) 800 949-1004 ext. 31841

Let the SATP know if you have restrictions on your movement across the interstate line as many SATP services are located in Vancouver, unless otherwise requested.

Mental Health Assessment Team: 503 237-5058

## **4 Homeless Program Access and Community Shelter information:**

Community Resource and Referral Center (CRRC) 308 SW 1<sup>st</sup> Ave, Portland OR 97204 503 808-1256

VA National Call Center for Homeless Veterans, may be accessed from any location in the nation 877 4AID-Vet | 877 424-3838

## **5 Employment/Job Assistance:**

WorkSource Oregon 506 High St, Oregon City, OR 97045 971 673-6400 ext. 22473

## **6 Benefits Resources:**

Portland Regional Benefit Office First and Main Bldg., 100 SW Main St., Floor 2, Portland OR 97204 800 827-1000

Clackamas County Veterans Service Office 2051 Kaen Rd., Suite 281, Oregon City, OR 97045 503 650-5631

Social Security Office 194 Beverly Dr., Oregon City, OR 97045 800 772-1213

Consumer Credit Counseling Services: 8800 Se Sunnyside Rd, Clackamas, OR 97015 503 200-6500

IRS Office: 100 SW Main St., Portland, OR 97204 503 415-7361

## **7 VA Chaplain Services:**

Chaplain services assist veterans and family members with a variety of spiritual and emotional issues: 503 220-8262

## **8 Community Based Resources:**

The Father's Heart Street Ministry 603 12<sup>th</sup> St., Oregon City, OR

DMV 10 82<sup>nd</sup> Dr., Gladstone, OR 97027 503 299-9999

Clackamas County Housing Authority 13900 S Gain St., Oregon City, OR 97045 503 650-3535

Northwest Urgent Care (Non-VA): 1900 Mcloughlin Blvd Suite 127, Oregon City, OR 97045 503 387-5867

Oregon City Beaver Creek Dental Clinic (Non-VA) 1425 Beaver Creek Rd., Oregon City, OR 97045 503 655-8471

Clackamas County Community Health Division – Dental Care: 2051 Kaen Rd., Oregon City, OR 97045 503 655-8471

**9 Office of Child Support Enforcement Veterans Representative for Oregon:** Reentry Emphasis for Veterans 503 986-5145

**10 Oregon National Guard Joint Transition Assistance Program:** Stephen Jensen, Program Coordinator, cell: 503 884-0130

## Pendleton – Umatilla County Oregon

### VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

**VAMC Address and Telephone:** 77 Wainwright Dr., Walla Walla WA 99362 877 927-8387

**Make sure you clear with you PPO regarding obtaining care at VAMC given that you will be crossing a state line.**

**VA Community Based Outpatient Clinic:** 202 12<sup>th</sup> St, La Grande, OR 97850 541 963-0627

704 Veterans Dr., The Dalles, OR 97058 541 296-3937

**OEF/OIF/OND Veterans Coordinator(s):** These are at each medical center specifically to assist **returning deployed veterans from the most recent wars** to get established with whatever you may need throughout the VA: Clinic #: 888 687-8863

**Vet Center Address and Telephone:** 1104 W Poplar, Walla Walla, WA 99362 877 927-8387

Vet Centers serve veterans formerly deployed to combat zones and those who have been victimized by military sexual trauma

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform you Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Substance Abuse Treatment, Housing or Employment assistance. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) in place.

### **2 Go to VA Enrollment Office:**

- **Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.

- **Update your Address and Telephone Contact Information.** Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.

- **Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**

- **Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.

- **Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.

- **Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

**3 Mental Health: and Substance Abuse Treatment Program:** Veterans Suicide Prevention Hotline: 800 273-8255

It is best from your area to initially consult with a Social Worker at one of the CBOCs and obtain an assessment and likely in-house treatment, but they will refer you to resources at the VAMC that will best meet your needs given that you are a reentry veteran who may have Corrections restrictions on your movement across state lines. It is important that you inform any VA treatment provider if you do have movement restrictions as the CBOC at La Grande is supported by the Walla Walla VAMC, while the CBOC in The Dalles is supported by the Portland VAMC.

### **4 Homeless Program Access and Community Shelter information:**

**VA National Call Center for Homeless Veterans (also veterans at-risk of homelessness) 877 4AID-VET | 877 424-3838**

There is a National Call Center for Homeless Veterans to call from anywhere in the country. They will take preliminary needs assessment information from you if you are either homeless or at-risk for becoming homeless. They will then take contact information from you and then have a VA Homeless Program Housing Specialist contact you who covers the geographic area that you are located in. The Umatilla County Veterans Officer will also be able to assist you to connect with the Homeless Outreach Social Workers who serve your area. Please see that contact info listed below.

### **5 Employment/Job Assistance:**

WorkSource Oregon: 408 SE 7<sup>th</sup> St., Pendleton OR 97801 541 276-9050

### **6 Benefits Resources:**

Umatilla County Veterans Service Office: 109 SW Court Ave., Pendleton OR 97801 Peggy Raines, VSO 541 278-5482

Portland Regional Benefit Office: Frist and Main Building, 100 SW Main St, Floor 2, Portland, OR 97204 800 827-1000

Social Security Office: 1229 SE 3<sup>rd</sup> St., Suite 100, Pendleton OR 97801 800 772-1213

### **9 Community Based Resources:**

Community Action Program of Eastern Oregon – Assistance for low-income persons: 541 276-1926

Salvation Army Cascade Emergency Food Boxes and Meals, Pendleton OR: 541 276-3369

### **10 Affordable Community Based Dental Care:**

Main St. Dental Care: 116 S Main St Suite 1, Pendleton, OR 97801 541 276-4867

Pendleton Family Dental: 2801 SW Nye Ave, Pendleton, OR 97801 541 276-7051

Pendleton Family Dental: 118 SW 20th St, Pendleton, OR 97801 541 276-7051

Hermiston Community Health Clinic: 595 Northwest 11th St., Hermiston OR, 97838 541 567-1717

**11 Office of Child Support Enforcement Veterans Representative for Oregon:** Reentry Emphasis for Veterans 503 986-5145

**12 Oregon National Guard Joint Transition Assistance Program:** Stephen Jensen, Program Coordinator, cell: 503 884-0130

## Portland – Multnomah County Oregon

### VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

**VAMC Address and Telephone:** 3710 SW US Veterans Hospital Rd, Portland OR 97239 800 949-1004  
**VA Community Based Outpatient Clinic:** East Portland 10535 NE Glisan St., Gate Way Medical Bldg., Portland OR 97220  
503 220-8262 or 800 949-1004 press 0 and request Operator to transfer you

**OEF/OIF/OND Veterans Coordinator(s):** These are at each medical center specifically to assist returning deployed veterans from the most recent wars to get established with whatever you may need throughout the VA: Clinic #: 800 949-1004 ext. 53062

**Veterans Choice Program Access Information:** <http://www.va.gov/opa/choiceact/> 866 606-8198

**Vet Center Address and Telephone:** 1505 NE 122<sup>nd</sup> Ave., Portland, OR 97230 503 688-5361 | 877 927-8387

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Substance Abuse Treatment, Housing or Employment assistance. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) in place.

### **2 Go to VA Enrollment Office:**

- Enrollment Office: 800 949-1004 ext. 55289
- VAMC Outpatient Pharmacy: Bldg. 100, 1<sup>st</sup> Floor at PVAMC 503 273-5201 | 503 273-5183
- Obtain VA Picture Identification Card. This will assist you to reestablish your community identification following release.
- Update your Address and Telephone Contact Information. Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.
- Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.
- Schedule your first VA Medical Appointment (Vesting Exam). Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.
- Request to be assigned a Primary Care Provider (PCP). All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.
- Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer. If you do this ahead of time, you will be ahead of the game.

**3 Mental Health: and Substance Abuse Treatment Program: Veterans Suicide Prevention Hotline:** 800 273-8255

Substance Abuse Treatment Program (SATP) 800 949-1004 ext. 31841

- Let the SATP know if you have restrictions on your movement across the interstate line as many SATP services are located in Vancouver, unless otherwise requested.

Mental Health Assessment Team: 503 237-5058

### **4 Homeless Program Access and Community Shelter information:**

**Community Resource and Referral Center (CRRC) 308 SW 1<sup>st</sup> Ave, Portland OR 97204** 503 808-1256

**VA National Call Center for Homeless Veterans, may be accessed from any location in the nation** 877 4AID-Vet | 877 424-3838

### **5 Employment/Job Assistance:**

WorkSource Oregon 19421 SE Stark St., Portland OR 97233 503 669-7112

### **6 Benefits Resources:**

Portland Regional Benefit Office First and Main Bldg., 100 SW Main St., Floor 2, Portland OR 97204 800 827-1000

Multnomah County Veterans Service Office: Lincoln Bldg., 421 SW Oak St., Portland OR 97204 503 988-8387

Social Security Office 1538 SW Yamhill St., Portland, OR 97205 800 772-1213

IRS Office: 100 SW Main St, Portland OR 97204 503 415-7361

Multnomah DHS (Food, Cash, Housing Self-Sufficiency Offices): 50 SW 2nd Ave., Portland, OR 97204 971 673-1400

### **7 Community Based Resources:**

Call "211" for confidential resource and referral services throughout the state of Oregon related to all sorts of Social Service's needs.

Oregon Warmline, call to have a confidential conversation with someone who will listen without judgement: 800 698-2392

Central City Concerns Veterans Program: 232 NW 6th Ave, Portland, OR 97209 503 294-1681

DMV 1502 SW 6<sup>th</sup> Ave., Portland OR 97201 503 299-9999

Oregon Food Bank: 7900 NE 33rd Dr., Portland, OR 97211 503 282-0555

**8 Office of Child Support Enforcement Veterans Representative for Oregon:** Reentry Emphasis for Veterans 503 986-5145

**9 Oregon National Guard Joint Transition Assistance Program:** Stephen Jensen, Program Coordinator, cell: 503 884-0130

### **10 Low Income Dental:**

Multnomah County Health Dept., Dental Services 426 SW Stark St., 7<sup>th</sup> Floor, Portland OR 97204 503 988-3711

OHSU School of Dentistry 611 SW Campus Dr., Portland, OR 97239 503 494-8867

## Portland – Multnomah County “Women’s Plan”

### VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

**VAMC Address and Telephone:** 3710 SW US Veterans Hospital Rd, Portland OR 97239 800 949-1004  
**Center for Women Veteran’s Health:** Offered through the PVAMC 503-402-2852  
VA Community Based Outpatient Clinic: East Portland 10535 NE Glisan St., Gate Way Medical Bldg., Portland OR 97220  
503 220-8262 or 800 949-1004 press 0 and request Operator to transfer you

**OEF/OIF/OND Veterans Coordinator(s):** These are at each medical center specifically to assist **returning deployed veterans from the most recent wars** to get established with whatever you may need throughout the VA: Clinic #: 800 949-1004 ext. 53062

Veterans Choice Program Access Information: <http://www.va.gov/opa/choiceact/> 866 606-8198

Vet Center Address and Telephone: 1505 NE 122<sup>nd</sup> Ave., Portland, OR 97230 503 688-5361 | 877 927-8387

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform you Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Substance Abuse Treatment, Housing or Employment assistance. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) in place.

### **2 Go to VA Enrollment Office:**

- **Enrollment Office:** 800 949-1004 ext. 55289

- **VAMC Outpatient Pharmacy:** Bldg. 100, 1<sup>st</sup> Floor at PVAMC 503 273-5201 | 503 273-5183

- **Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.

- **Update your Address and Telephone Contact Information.** Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.

- **Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**

- **Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.

- **Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.

- **Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

**3 Mental Health: and Substance Abuse Treatment Program: Veterans Suicide Prevention Hotline:** 800 273-8255

Substance Abuse Treatment Program (SATP) 800 949-1004 ext. 31841

Let the SATP know if you have restrictions on your movement across the interstate line as many SATP services are located in Vancouver, unless otherwise requested.

Mental Health Assessment Team: 503 237-5058

### **4 Homeless Program Access and Community Shelter information:**

**Community Resource and Referral Center (CRRC) 308 SW 1<sup>st</sup> Ave, Portland OR 97204** 503 808-1256

**VA National Call Center for Homeless Veterans, may be accessed from any location in the nation** 877 4AID-Vet | 877 424-3838

Central City Concerns Veterans Program: 232 NW 6th Ave, Portland, OR 97209 503 294-1681

YWCA: 2900 SE 122<sup>nd</sup> Ave., Portland, OR 97236 503 248-5480

Rose Haven: 627 NW 18<sup>th</sup> Ave., Portland, OR 97209 503 248-6364

### **5 Employment/Job Assistance:**

WorkSource Oregon 19421 SE Stark St., Portland OR 97233 503 669-7112

### **6 Benefits Resources:**

Portland Regional Benefit Office First and Main Bldg., 100 SW Main St., Floor 2, Portland OR 97204 800 827-1000

Multnomah County Veterans Service Office: Lincoln Bldg., 421 SW Oak St., Portland OR 97204 503 988-8387

Social Security Office 1538 SW Yamhill St., Portland, OR 97205 800 772-1213

Multnomah DHS (Food, Cash, Housing Self-Sufficiency Offices): 50 SW 2nd Ave., Portland, OR 97204 971 673-1400

### **7 Community Based Resources:**

Call “211” for confidential resource and referral services throughout the state of Oregon related to all sorts of Social Service’s needs.

Oregon Warmline, call to have a confidential conversation with someone who will listen without judgement: 800 698-2392

Multnomah County Health Dept., Dental Services 426 SW Stark St., 7<sup>th</sup> Floor, Portland OR 97204 503 988-3711

OHSU School of Dentistry 611 SW Campus Dr., Portland, OR 97239 503 494-8867

DMV 1502 SW 6<sup>th</sup> Ave., Portland OR 97201 503 299-9999

Oregon Food Bank: 7900 NE 33rd Dr., Portland, OR 97211 503 282-0555

**8 Office of Child Support Enforcement Veterans Representative for Oregon:** Reentry Emphasis for Veterans 503 986-5145

## Prineville – Crook County Oregon

### VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

|   |   |                                   |
|---|---|-----------------------------------|
| VAMC Address and Telephone:                         | 3710 SW US Veterans Hospital Rd, Portland OR 97239                              | 800 949-1004                      |
| <b>VA Community Based Outpatient Clinic (CBOC):</b> | <b>2650 NE Courtney Dr., Bend, OR 97701</b>                                     | <b>541 647-5200</b>               |
| Veterans Choice Program Access Information:         | <a href="http://www.va.gov/opa/choiceact/">http://www.va.gov/opa/choiceact/</a> | 866 606-8198                      |
| National Hepatitis C Helpline:                      |   | 877 HELP – 4 – HEP (877 435-7443) |
| Central Oregon Vet Center:                          | 1645 NE Forbes Rd. Suite 105, Bend OR 97701                                     | 877 927-8387                      |

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Medical, Mental Health, Substance Abuse Treatment, Housing or Employment assistance. Tell your CCO that you will bring VA Releases of Information back after your first VA appointments. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) in place.

### **2 Go to VA Enrollment Office: Resources listed in this section are located at the VAMC in Portland, OR**

- **Enrollment Office:** Initially go to the Bend CBOC to obtain VA Enrollment, or call: 800 949-1004 ext. 55289
- **Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.
- **Update your Address and Telephone Contact Information.** Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.
- **Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**
- **Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.
- **Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.
- **Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

### **Additional VAMC Resource Locations:**

- OEF/OIF/OND Veterans Coordinator(s): These are at each medical center specifically to assist returning deployed veterans from the most recent wars to get established with whatever you may need throughout the VA: Clinic #: 800 949-1004 ext. 53062
- VAMC Outpatient Pharmacy: Bldg. 100, 1<sup>st</sup> Floor at PVAMC 503 273-5201|503 273-5183

**3 Mental Health: and Substance Abuse Treatment Program:** Veterans Suicide Prevention Hotline: 800 273-8255  
Contact the CBOC in Bend to set up Mental Health/Substance Abuse Treatment 541 647-5200  
BestCare (Non-VA) Substance Abuse Treatment Program: 461 NE Greenwood Ave, Bend, OR 97701 541 617-7365

### **4 Homeless Program Access and Community Shelter information:**

VA National Call Center for Homeless Veterans, may be accessed from any location in the nation 877 4AID-Vet|877 424-3838  
Central Oregon Veterans Outreach (COVO): 61510 S HWY 97 STE 100 Bend, OR 97702 541 383-2793  
Ask them about a referral to the Central Oregon Veteran's Ranch. They will be able to provide details regarding COVR

### **5 Employment/Job Assistance:**

WorkSource Oregon: 1645 NE Forbes Rd., Suite 100, Bend OR 97701 541 388-6070

### **6 Benefits Resources:**

Veterans Regional Benefit Office: First and Main Bldg., 100 SW Main St., Floor 2, Portland OR 97204 800 827-1000  
Local Veterans Service Office: 1130 NW Harriman St, Bend, OR 97701 541 385-3214  
Social Security Office: 336 SW Cyber Dr., Bend OR 97702 800 772-1213  
IRS Office: 250 NW Franklin Ave., Bend OR 97701 541 388-6739

### **7 Community Based Resources:**

Call "211" for confidential resource and referral services throughout the state of Oregon related to all sorts of Social Service's needs.  
Oregon Warmline, call to have a confidential conversation with someone who will listen without judgement: 800 698-2392  
Community Based Urgent Care (non-VA): 1201 NE Elm St, Prineville, OR 97754 541 447-6254  
Mosaic Medical Care and ER Dentist (non-VA): 375 Northwest Beaver St., Prineville, OR 97754 541 447-0707  
DHS Self Sufficiency Offices (Food Stamps): 457 NE Ochoco Plaza Dr., Prineville, OR 97754 541 447-3851  
Post Office: 155 NE Court St, Prineville, OR 97754 541 416-0649  
Driver License Office: 1595 NE 3rd St # A3, Prineville, OR 97754 541 447-7855  
St. Vincent De Paul Food Pantry: 240 E First St., Prineville, OR 97754 541 447-7662

**8 Office of Child Support Enforcement State Veteran's Liaison, focused on reentry assistance to veterans:** 503 986-5145

**9 Oregon National Guard Joint Transition Assistance Program:** Stephen Jensen, Program Coordinator, cell: 503 884-0130

# Roseburg – Douglas County Oregon

## VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

**VAMC Address and Telephone:** 913 NW Garden Valley Blvd., Roseburg OR 97471-6513 541 220-1000

To set up appointments: 800 549-8387 or the main hospital number listed above

**OEF/OIF/OND Veterans Coordinator(s):** These are at each medical center specifically to assist **returning deployed veterans from the most recent wars** to get established with whatever you may need throughout the VA: Clinic #: 541 440-1282

**Veterans Choice Program Access Information:** <http://www.va.gov/opa/choiceact/> 866 606-8198

**Vet Center Address and Telephone:** 211 SE 10<sup>th</sup> St., Grants Pass, OR 97526 541 479-6912 or 877 927-8387

190 East 11<sup>th</sup> Ave., Eugene, OR 97401 541 465-6918 or 877 927-8387

County Veterans Services: 1036 SE Douglas Ave., Suite 105b, Roseburg, OR 97470 541 440-4559

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Substance Abuse Treatment, Housing or Employment assistance. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) being in place.

**2 Go to VA Enrollment Office:** Bldg. 1, First Floor Eligibility Office: located on Ground Floor of Bldg. 1

**-Patient Advocate:** Bldg. 1, First Floor, Rm. D104

### **- VAMC Outpatient Pharmacy:**

**- Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.

**- Update your Address and Telephone Contact Information.** Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.

**- Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**

**- Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.

**- Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.

**- Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

**3 Mental Health: and Substance Abuse Treatment Program:** Veterans Suicide Prevention Hotline: 800 273-8255

Mental Health: Bldg. 2, First Floor Roseburg doesn't list numbers, so call main numbers, press 0, request to be transferred

Substance Abuse: Bldg. 2, Second Floor

### **4 Homeless Program Access and Community Shelter information:**

VA National Call Center for Homeless Veterans, may be accessed from any location in the nation 877 4AID-Vet|877 424-3838

### **5 Employment/Job Assistance:**

WorkSource OR 846 SE Pine St., Roseburg, OR 97470 8 to 5pm, Monday through Friday 541 440-3344

### **6 Benefits Resources:**

Douglas County Veterans Services 1036 SE Douglas Ave., Suite 105b, Roseburg, OR 97470 541 440-4559

Portland Regional Benefit Office, First and Main Building, 100 SW Main St., Floor 2 800 827-1000

Social Security Administration 1730 NW Hughwood Ave., Roseburg, OR 97471 541 957-1359

**Office of Child Support Enforcement State Veteran's Liaison, focused on reentry assistance to veterans:** 503 986-5145

### **7 Community Based Resources:**

Post Office: 519 SE Kane St., Roseburg, OR 97470 541 673-3620

DHS – Food Resources: 1937 W Harvard Ave., Roseburg, OR 97471 541 440-3301

Self Sufficiency Program Office: 1937 W. Harvard. Ave. in Roseburg, 97471 541 440-3301

Disability Services: 251 NE Garden Valley Blvd., Roseburg, OR 97470 541 440-3427

Driver License Office: 1331 NE Cedar St., Roseburg, OR 97470 541 440-3395

Housing Authority: 902 W Stanton St., Roseburg, OR 97471 541 673-6548

Roseburg Rescue Mission: 752 SE Pine St., Roseburg OR 97470 541 673-3004

Salvation Army Cascade Division: 541 672-6581

### **8 Dental Low-income/Free Clinics – Non-VA**

Harvard Dental Group: 1539 W Harvard Ave, Roseburg, OR 97471 541 673-5150

Bruce W. Roman, DDS, PC 500 SE Douglas Ave, Roseburg, OR 97470 541 672-5721

**9 Oregon National Guard Joint Transition Assistance Program:** Stephen Jensen, Program Coordinator, cell: 503 884-0130

**10 Office of Child Support Enforcement State Veteran's Liaison, focused on reentry assistance to veterans:** 503 986-5145

## Salem – Marion County Oregon

### VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

|  |   |                              |
|--|---|------------------------------|
| <b>VAMC Address and Telephone:</b>                 | 3710 SW US Veterans Hospital Rd, Portland OR 97239  | 800 949-1004                 |
| <b>VA Community Based Outpatient Clinic:</b>       | <b>1750 McGilchrist St. SE, Suite 130, Salem, OR 97302</b>  | <b>971 304-2200</b>          |
| <b>OEF/OIF/OND Veterans Coordinator(s):</b>        | These are at each medical center specifically to assist <b>returning deployed veterans from the most recent wars</b> to get established with whatever you may need throughout the VA: Clinic #: 800 949-1004 ext. 53062 |                              |
| <b>Veterans Choice Program Access Information:</b> | <a href="http://www.va.gov/opa/choiceact/">http://www.va.gov/opa/choiceact/</a>   | <b>866 606-8198</b>          |
| <b>Vet Center Address and Telephone:</b>           | 2645 Portland Road NE, Suite 250, Salem OR 97301  | 503-362-9911 Or 877-927-8387 |

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Substance Abuse Treatment, Housing or Employment assistance. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) in place.

**2 Report to your Closest VA Center.** Talk with VA Enrollment office to Enroll in VA care and/or update your contact information so that VA will know how to contact you for future appointment Scheduling. Request a “Vesting Appointment” and to be given a VA Primary Care Provider assignment/appointment. Your Primary Care Provider will be able to make Specialty Clinic referrals.

**3 Mental Health:** Veterans Suicide Prevention Hotline: 800 273-8255  
The CBOC and Vet Center can both provide Mental Health care and PTSD screening/treatment. Vet Centers typically focus their treatment on individual and group counseling, while the CBOC will also be able to offer medication management if needed.

### **4 Substance Abuse Treatment Program:**

The Salem Vet Center has a Psychologist who offers Substance Abuse Treatment  
PVAMC Substance Abuse Treatment Program 800 949-1004 ext. 31841

### **5 Homeless Program Access and Community Shelter information:**

Go to the Salem CBOC or Vet Center to talk with a VA Social Worker, or call the National Call Center 1 877 4AID-VET (877 424-3838)

|   |   |              |
|---|---|--------------|
| Mid-Willamette Valley Community Action Agency                   | 2475 Center St., NE, Salem, OR 97301            | 503 585-6232 |
| Northwest Human Services - Homeless Outreach & Advocacy Project | 694 Church St. N.E., Salem OR 97301             | 503-588-5827 |
| Marion County Housing Authority                                 | 2645 Portland Rd., NE, Ste. 200, Salem OR 97301 | 503 798-4170 |

### **6 Employment/Job Assistance:**

WorkSource: 605 Cottage St NE, Salem OR 97301 503 378-4846

### **7 Benefits Resources:**

|   |   |              |
|---|---|--------------|
| Portland Regional Benefit Administration              | 100 SW Main St., 2 <sup>nd</sup> Floor, Portland OR 97204 | 800 827-1000 |
| Oregon Department of Veterans Affairs (VSO Advocacy): | 700 Summer St. NE, Salem OR 97301                         | 800 692-9666 |
| Social Security Office                                | 1750 McGilchrist St., SE, Ste. 110, Salem, OR 97302       | 800 772-1213 |
| IRS Office:   | 1660 Oak St. SE, Salem OR 97301                           | 503 391-9179 |

### **8 JTAP – OR National Guard Joint Transition Assistance Program:**

Steve R Jensen, Program Coordinator 2100 NW 56<sup>th</sup> Dr., Pendleton OR 97801 503 884-0130

### **9 Office of Child Support Enforcement – Veterans Reentry Point of Contact for the State of Oregon:**

Military Liaison Line for OCSE, Salem OR 503 986-5145

### **10 Community Based Resources:**

Confidential resource and referral services throughout Oregon related to all sorts of Social Service’s needs: call: “211”  
Oregon Warmline, call to have a confidential conversation with someone who will listen without judgement: 800 698-2392  
Marion Polk Food Bank 1660 Salem Industrial Dr. NE., Salem, OR 97301 503 581-3855  
DMV 4555 Liberty Rd. S, Suite 300, Salem, OR 97302 503 945-5000  
Medicaid, Food Stamp SNAP and Welfare office:  
North Salem: 4074 Winema Place, Suite 100, Salem, OR 97305 503 378-2731  
South Salem: 1185-22nd Street SE, Salem, OR 97302 503 378-6327  
Salem Free Clinics 1300 Broadway NE Suite 104, Salem, OR 97301 503 990-8772  
Trinity Covenant Church - Salem Free Clinics 5020 Liberty Road S., Salem, OR 97302 503 990-8772  
West Salem Dental Clinic 190 Kingwood Ave. N.W., Salem OR 97304 503-315-0712  
Post Office [1050 SUNNYVIEW Rd NE, Salem, OR 97301](http://www.usps.com/locations/sunbury) 503 370-4750

### **11 Urgent Care Centers (non-VA):**

|                    |  |              |
|--------------------|--|--------------|
| Urgent Care:       | 3777 Commercial St Se, Salem, OR 97302           | 503 588-1234 |
| Urgent Care:       | 2020 Capitol St NE, Salem, OR 97301              | 503 364-9888 |
| Dental Urgent Care | 1880 Lancaster Dr. Ne Suite 104, Salem, OR 97305 | 503 587-9949 |

## (West) Salem – Polk County Oregon

### VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

|  |  |                                   |
|--|--|-----------------------------------|
| <b>VAMC Address and Telephone:</b>           | 3710 SW US Veterans Hospital Rd, Portland OR 97239   | 800 949-1004                      |
| <b>VA Community Based Outpatient Clinic:</b> | <b>1750 McGilchrist St. SE, Suite 130, Salem, OR 97302</b>   | <b>971 304-2200</b>               |
| <b>OEF/OIF/OND Veterans Coordinator(s):</b>  | These are at each medical center specifically to assist <b>returning deployed veterans from the most recent wars</b> to get established with whatever you may need throughout the VA: Clinic #: <b>800 949-1004 ext. 53062</b> |                                   |
| Veterans Choice Program Access Information:  | <a href="http://www.va.gov/opa/choiceact/">http://www.va.gov/opa/choiceact/</a>  | 866 606-8198                      |
| National Hepatitis C Helpline:               |  | 877 HELP – 4 – HEP (877 435-7443) |
| Vet Center Address and Telephone:            | 2645 Portland Road NE, Suite 250, Salem OR 97301   | 503-362-9911 Or 877-927-8387      |

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Substance Abuse Treatment, Housing or Employment assistance. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) being in place.

**2 Report to your Closest VA Center.** Talk with VA Enrollment office to Enroll in VA care and/or update your contact information so that VA will know how to contact you for future appointment Scheduling. Requesting and “Vesting Appointment” and to be assigned a VA Primary Care Provider assignment/appointment. Your Primary Care Provider will be able to make Specialty referrals.

**3 Mental Health:** Veterans Suicide Prevention Hotline: 800 273-8255  
The CBOC and Vet Center can both provide Mental Health care and PTSD screening/treatment. Vet Centers typically focus their treatment on individual and group counseling, while the CBOC will also be able to offer medication management if needed.

### **4 Substance Abuse Treatment Program:**

The Salem Vet Center has a Psychologist who offers Substance Abuse Treatment  
PVAMC Substance Abuse Treatment Program 800 949-1004 ext. 31841

### **5 Homeless Program Access and Community Shelter information:**

Go to the Salem CBOC or Vet Center to talk with a VA Social Worker, or call the National Call Center 1 877 4AID-VET (877 424-3838)

|   |  |              |
|---|--|--------------|
| HOAP – Homeless Outreach Advocacy:                        | 694 church St. NE, Salem, OR 97301     | 503 588-5827 |
| Salem Interfaith Hospitality Network – Overnight Shelter: | 1055 Edgewater St. NW, Salem, OR 97304 | 503 370-9752 |
| Salem Interfaith Hospitality Network – Day Center:        | 1055 Edgewater St. NW, Salem, OR 97304 | 503 370-9752 |
| River of Life House (5 bed, Christian, Reentry Home):     | 628 SE Jefferson St., Dallas, OR 97338 | 503 779-4473 |
| West Valley Housing Authority                             | 204 SW Walnut Ave., Dallas OR 97338    | 503 623-8387 |

### **6 Employment/Job Assistance:**

WorkSource 580 Main St., Suite B, Dallas, OR 97338 503 831-1950

### **7 Benefits Resources: VA Regional Office: 800 827-1000**

|   |   |                                |
|---|---|--------------------------------|
| Portland Regional Benefit Administration    | 100 SW Main St., 2 <sup>nd</sup> Floor, Portland OR 97204 | 800 827-1000                   |
| Oregon State Department of Veterans Affairs | 700 Summer St. NE, Salem OR 97301                         | Veterans Advocacy 800 692-9666 |
| Social Security Office                      | 1750 McGilchrist St., SE, Ste. 110, Salem, OR 97302       | 800 772-1213                   |
| IRS Office:                                 | 1660 Oak Street Southeast, Salem, Oregon, 97301           | 503 391-9179                   |
| Consumer Credit Counseling Service:         | 1564 Commercial St SE, Salem, OR 97302                    | 503 5817301                    |

### **8 JTAP – OR National Guard Joint Transition Assistance Program:**

Steve R Jensen, Program Coordinator 2100 NW 56<sup>th</sup> Dr., Pendleton OR 97801 503 884-0130

### **9 Office of Child Support Enforcement – Veterans Reentry Point of Contact for the State of Oregon:**

Military Liaison Line for OCSE, Salem OR 503 986-5145

### **10 Community Based Resources:**

Call “211” for confidential resource and referral services throughout the state of Oregon related to all sorts of Social Service’s needs.

|   |  |              |
|---|--|--------------|
| Oregon Warmline, call to have a confidential conversation with someone who will listen without judgement: |  | 800 698-2392 |
| DMV   | 514 E Ellendale Ave., Dallas, OR 97338         | 503 623-4556 |
| West Valley Hospital (non-VA)   | 525 SE Washington St., Dallas, OR 97338        | 503 623-8301 |
| West Salem Dental Clinic (Affordable non-VA Dental Care):   | 190 Kingwood Ave. NW, Salem, OR 97304          | 503 378-7526 |
| Post Office   | 400 Glen Creek Rd. NW, Salem, OR 97304         | 503 370-4787 |
| Partnerships in Community Living  | 1667 SE Holman Ave., Dallas OR 97338           | 503 831-4701 |
| Dallas Food Bank:   | 322 Main St Suite 180, Dallas, OR 97338        | 503 623-3578 |
| Marion-Polk Food Share:   | 1660 Salem Industrial Dr., NE, Salem, OR 97301 | 503 581-3855 |
| Mid-Willamette Valley Community Action Agency   | 2475 Center St., NE, Salem, OR 97301           | 503 585-6232 |
| Polk County Self-Sufficiency Office:  | 177 SW Oak St. Dallas, OR 97338                | 503 623-5526 |

## St Helens – Columbia County Oregon

### **VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:**

**VAMC Address and Telephone:** 3710 SW US Veterans Hospital Rd, Portland OR 97239 **800 949-1004**  
OEF/OIF/OND Veterans Coordinator(s): These are at each medical center specifically to assist returning deployed veterans from the most recent wars to get established with whatever you may need throughout the VA: Clinic #: 800 949-1004 ext. 53062  
Veterans Choice Program Access Information: <http://www.va.gov/opa/choiceact/> 866 606-8198  
Vet Center Address and Telephone: 1505 NE 122<sup>nd</sup> Ave., Portland, OR 97230 503 688-5361 | 877 927-8387

**1 Report to your Community Corrections Officer.** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Substance Abuse Treatment, Housing or Employment assistance. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) in place.

### **2 Go to VA Enrollment Office:**

- **Enrollment Office:** **800 949-1004 ext. 55289**

- **VAMC Outpatient Pharmacy:** Bldg. 100, 1<sup>st</sup> Floor at PVAMC 503 273-5201 | 503 273-5183

- **Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.

- **Update your Address and Telephone Contact Information.** Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.

- **Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**

- **Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before you Rx runs out.

- **Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.

- **Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

**3 Mental Health: and Substance Abuse Treatment Program: Veterans Suicide Prevention Hotline:** **800 273-8255**

Substance Abuse Treatment Program (SATP) 800 949-1004 ext. 31841

Let the SATP know if you have restrictions on your movement across the interstate line as many SATP services are located in Vancouver, unless otherwise requested.

Mental Health Assessment Team: 503 237-5058

### **4 Homeless Program Access and Community Shelter information:**

Community Action Team, Inc.: 125 N 17th St., St Helens, OR 97051 Housing Assistance Agency 503 325-9215-4

Community Resource and Referral Center (CRRC) 308 SW 1<sup>st</sup> Ave, Portland OR 97204 503 808-1256

VA National Call Center for Homeless Veterans, may be accessed from any location in the nation 877 4AID-Vet | 877 424-3838

### **5 Employment/Job Assistance:**

WorkSource – Columbia County One Stop: 500 N. Highway 30 Suite 320, St. Helens OR 97051 503 397-4995

### **6 Benefits Resources:**

Portland Regional Benefit Office First and Main Bldg., 100 SW Main St., Floor 2, Portland OR 97204 800 827-1000

Social Security Office 1538 SW Yamhill St., Portland, OR 97205 800 772-1213

IRS Office: 100 SW Main St, Portland OR 97204 503 415-7361

Columbia County Veterans Service Office: 125 N 17th St, Saint Helens, OR 97051 503 366-6580

Consumer Credit Counseling Service: 800 254-4100

### **7 Community Based Resources:**

Call "211" for confidential resource and referral services throughout the state of Oregon related to all sorts of Social Service's needs.

Oregon Warmline, call to have a confidential conversation with someone who will listen without judgement: 800 698-2392

Urgent Care (Non-VA): 500 N Columbia River Hwy Suite 7, Saint Helens, OR 97051 503 397-7119

OHSU School of Dentistry 611 SW Campus Dr., Portland, OR 97239 503 494-8867

Columbia County Food Stamp Certification Office: 500 N Columbia River Hwy, St Helens, OR 97051 503 397-1784

Post Office: 1571 Columbia Blvd, Saint Helens, OR 97051 503 397-2613

DMV: 500 N Columbia River Hwy, Saint Helens, OR 97051 503 397-3515

Columbia Pacific Food Bank: 474 Milton Way, St. Helens, OR 97051 503 397-9708

**8 Office of Child Support Enforcement Veterans Representative for Oregon:** Reentry Emphasis for Veterans 503 986-5145

**9 Oregon National Guard Joint Transition Assistance Program:** Stephen Jensen, Program Coordinator, cell: 503 884-0130

## The Dalles – Wasco County Oregon

### VAMC, Community Based VA Outpatient Clinic (CBOC), Vet Center and/or State DVA contact information:

|  |  |                     |
|--|--|---------------------|
| <b>VAMC Address and Telephone:</b>           | 3710 SW US Veterans Hospital Dr. Portland OR 97239           | 800 949-1004        |
| <b>VA Community Based Outpatient Clinic:</b> | <b>704 Veterans Dr., The Dalles, OR 97058</b>                | <b>541 296-3937</b> |
| <b>Vet Center Address and Telephone:</b>     | 1505 NE 122 <sup>nd</sup> Ave., Suite 110, Portland OR 97230 | 877-927-8387        |

**1 Report to your Community Corrections Officer:** Inform them that you are a veteran and that you plan to utilize the VA for your health care as well as for other reentry assistance resources. Inform your Community Corrections Officer that you would like to sign Releases of Information that will allow open communication between Corrections and the VA, especially if you will be engaging with VA for Substance Abuse Treatment, Housing or Employment assistance. Doing this will simplify your life and also inform your CCO that you are serious about engaging with helping resources in a manner that is open and emphasizes good communication between all interested parties. VA Case Managers cannot advocate ANYTHING for you without a signed Release of Information (ROI) being in place.

### **2 Go to VA Enrollment Office:**

- **Obtain VA Picture Identification Card.** This will assist you to reestablish your community identification following release.
- **Update your Address and Telephone Contact Information.** Do this even if only temporarily while getting established. Always keep VA informed about how to reach you then VA will be able to contact you for appointment scheduling and scheduling changes.
- **Inform Enrollment that you have Rx needing refills and date you will be out of Rx meds.**
- **Schedule your first VA Medical Appointment (Vesting Exam).** Even if you think you are healthy, get an initial exam to get things started with VA. If you have medical prescriptions needing to be refilled, tell Enrollment that you need an appointment before your Rx runs out.
- **Request to be assigned a Primary Care Provider (PCP).** All Specialty Clinic referrals go through your PCP. Don't wait until you are sick or injured to obtain a medical provider, because then you might have to wait hours in a VA Emergency Room.
- **Pick up 3 VA Releases of Information, sign them and take them to your Community Corrections Officer.** If you do this ahead of time, you will be ahead of the game.

**3 Mental Health: and Substance Abuse Treatment Program:** Veterans Suicide Prevention Hotline: 800 273-8255

Go to the CBOC in The Dalles initially to get all VA clinical services started. If they cannot treat you there, they will refer you to resources at the VAMC in Portland, OR.

### **4 Homeless Program Access and Community Shelter information:**

VA National Call Center for Homeless Veterans, may be accessed from any location in the nation 877 4AID-Vet | 877 424-3838  
Community Resource and Referral Center (CRRC) 308 SW 1<sup>st</sup> Ave, Portland OR 97204 503 808-1256

### **5 Employment/Job Assistance:**

WorkSource 700 Union St., Suite 105, The Dalles, OR 97058 541 296-5435

### **6 Benefits Resources:**

Wasco County Veterans Services: 201 E. 2<sup>nd</sup> St., The Dalles, OR 97058 541 506-2502  
Portland Regional Benefit Office: First and Main Bldg., 100 SW Main St., Floor 2, Portland OR 97204 800 827-1000  
Social Security Office 401 E 3<sup>rd</sup> St., Suite 110, The Dalles, OR 97058 800 772-1213  
Consumer Credit Counseling Service: 800 431-8157

### **7 Community Based Resources:**

Call "211" for confidential resource and referral services throughout the state of Oregon related to all sorts of Social Service's needs.

Oregon Warmline, call to have a confidential conversation with someone who will listen without judgement: 800 698-2392

Mid-Columbia Medical Center (non-VA): 1700 E 19<sup>th</sup> St., The Dalles, OR 97058 541 296-1111

Clinica Del Carino – Sliding Scale Dental Care (non-VA): 425 E 7<sup>th</sup> St., The Dalles, OR 97058 541 296-4610

Post Office: 101 W 2nd St, The Dalles, OR 97058 541 296-1065

DMV: 3313 Bret Clodfelter Way, The Dalles, OR 97058 541 296-9458

Community Action Program (helping low-income persons): 312 E 4<sup>th</sup> St., The Dalles, OR 97058 541 298-5131

Salvation Army (has a Food Pantry): 623 E 3<sup>rd</sup> St., The Dalles, OR 97058 541 296-6417

St. Vincent De Paul of The Dalles (has a food Pantry): 505 W 9<sup>th</sup> St., The Dalles, OR 97058 541 296-9566

Wasco County Self Sufficiency Program: 700 Union St., Suite 128, The Dalles, OR 97058 541 296-4661

**8 Office of Child Support Enforcement Veterans Representative for Oregon:** Reentry Emphasis for Veterans 503 986-5145

**9 Oregon National Guard Joint Transition Assistance Program:** Stephen Jensen, Program Coordinator, cell: 503 884-0130

### A Final Note

This Reentry Resource Guide is neither exhaustive in terms of general content, or the numbers of HCRV Reentry Resource Plans included. However, it does list many resources for VA and Community-Based assistance in the locations where the majority of veterans will release. If you are releasing to a small rural area that is not represented here, you might want to check your local yellow pages and/or request your prison Reentry Case Manager to help you to identify resources not included here but that may be of assistance to you as you plan for your release. This manual is written to be one tool of many to assist you as you plan to exit from prison. In the time that you have left to plan for release, please seek and locate as many resource tools as are made available to you in advance of release. The prison may have Reentry Planning Classes available to you and/or Money Management. We would encourage you to take part in them, if available. Doing so may require you to request a meeting with your Prison Case Manager to obtain their guidance on where to identify additional resources. You might also ask them if they can assist you and/or refer you on to someone else at the prison that is able to assist. **When you reach one year prior to your release date**, please request to be scheduled to be seen by the VA's Health Care for Reentry Veteran (HCRV) Program Coordinator and Reentry Specialist the next time she/he comes to your prison to assist veterans with reentry planning. HCRV is available to serve all veterans who have a General, General under Honorable, Honorable, Psychiatric or Medical military character of discharge. HCRV Reentry Specialists work to assist Prison Reentry Case Managers, not to supersede the work you may do through your prison Case Managers. **If you have either a bad conduct and/or other than honorable military discharge**, you will need to be seen and assisted exclusively by your Prison Reentry Case Manager as in those circumstances, you will not qualify for VA reentry services or VA care following release.

As formerly stated in this guide, the HCRV Program Coordinator/Reentry Specialist wishes all of you to have a successful reentry experience. Please, tap into all of the many different kinds of assistance that you can and do not be afraid to ask for assistance as needed. If you don't know how to begin planning for reentry, ask your Prison Case Manager. It is okay to not know how to get started. Everyone who does this work (Prison Case Managers, Community Based Case Managers, Your Community Corrections Officer and the State and Federal VA Representatives) who may be of assistance to you, want you to be successful in prison reentry planning so that you will return home and hopefully not need to return to the correctional justice system in the future. With that said, in the event that you do return to jail or prison at a future time, be assured that the above listed resources will continue to be available to also assist you in the future.