



# Parking Update #5

March 25, 2009

To our patients, families, visitors and employees:

Resolving our parking situation continues to be one of our biggest challenges and top priorities. We understand your frustration and apologize for the inconvenience.

**We are well aware of the increased parking challenges you face and are working diligently to provide relief.**

## ACTIONS TAKEN

- Freed up approximately 110 parking spaces by relocating staff to Administration Building I in June 2008 and Administration Building II in March 2009.
- Leased 99 parking spaces off site for the Research Department staff.
- Leased 99 (the maximum allowed by law) in Decatur for employees and provided a shuttle to and from the facility. A designated group of employees now park at this location.
- Provide free shuttle service to and from the Decatur Clinic, nearby MARTA station and both Administration Buildings. The shuttle service runs every 15 minutes, Monday through Friday from 5:30 am to 6:30 pm.
- Continue to encourage employee participation in the Transit Benefits Program which provides MARTA Breeze Cards and vanpool service, resulting in fewer employees occupying parking spaces.
- Increased the size of our Valet staff in an effort to keep up with our growing parking demands.
- Continue efforts to extend hours of operation for clinics to make longer use of Medical Center space, reducing demand for parking during the peak period of 9am to 3pm. Some clinics are now seeing patients on Saturdays when parking is plentiful.

## ACTIONS PLANNED

- Extension to large parking deck is scheduled to begin construction hopefully in August 2009. However, during the construction period, approximately 80 parking spaces will be temporarily lost but the net gain in spaces after the construction is completed will be 380.
- Lease 150 parking spaces in the South East metro area where the majority of our employees reside. Shuttle service will be provided to those employees to and from the medical center. We will repeat this process until we have leased 450 parking spaces in locations around or outside the perimeter.

Thank you again for your patience and understanding. As we continue to develop parking and transportation solutions, we pledge to keep you informed of any changes.

Respectfully,

James A. Clark MPA  
Director