

Table 4. Descriptive Analysis of All Facility Resiliency and Continuity of Operations Capabilities

Item	Mean (SD)	N(%)	Item	Mean (SD)	N(%)
Maintaining Access to Facility for Critical Staff	3.32 (.95)		Fuel, Fuel Storage, and Fuel Pumps for Generators, Heating and Vehicles	1.73 (.77)	
Exemplary		4 (18.2)	Exemplary		10 (45.5)
Excellent		10 (45.5)	Excellent		8 (36.4)
Developed		5 (22.7)	Developed		4 (18.2)
Being Developed		3 (13.6)	Being Developed		
Needs Attention			Needs Attention		
Maintaining Authorized Leadership (Leadership Succession)	2.26 (.62)		Emergency Water Conservation	2.73 (1.08)	
Exemplary		2 (8.7)	Exemplary		3 (13.6)
Excellent		13 (56.5)	Excellent		5 (22.7)
Developed		8 (34.8)	Developed		11 (50.0)
Being Developed			Being Developed		1 (4.5)
Needs Attention			Needs Attention		2 (9.1)
Maintaining Employee Welfare and Personal Preparedness	2.50 (.80)		Emergency Potable Water Supply	2.09 (1.20)	
Exemplary		3 (13.6)	Exemplary		10 (43.5)
Excellent		6 (27.3)	Excellent		5 (21.7)
Developed		12 (54.5)	Developed		5 (21.7)
Being Developed		1 (4.5)	Being Developed		2 (8.7)
Needs Attention			Needs Attention		1 (4.3)
Personal Incident Information and Situational Awareness	2.43 (.99)		Sewage and Waste	2.68 (.89)	
Exemplary		5 (21.7)	Exemplary		4 (18.2)
Excellent		5 (21.7)	Excellent		1 (4.5)
Developed		12 (52.2)	Developed		15 (68.2)
Being Developed		1(4.3)	Being Developed		2 (9.1)
Needs Attention			Needs Attention		
Electrical Power System	1.77 (.75)		Medical Gases and Vacuum	2.43 (.98)	
Exemplary		9 (40.9)	Exemplary		5 (23.8)
Excellent		9 (40.9)	Excellent		4 (19.0)
Developed		4 (18.2)	Developed		10 (47.6)
Being Developed			Being Developed		2 (9.5)
Needs Attention			Needs Attention		

Item	Mean (SD)	N(%)	Item	Mean (SD)	N(%)
Fixed and Portable Electrical Generators	2.59 (.96)		Heating Ventilation and Air Conditioning (HVAC)	2.64 (1.00)	
Exemplary		1 (4.3)	Exemplary		3 (13.6)
Excellent		3 (13.6)	Excellent		7 (31.8)
Developed		14 (63.6)	Developed		7 (31.8)
Being Developed			Being Developed		5 (22.7)
Needs Attention		1(4.5)	Needs Attention		
Information Technology (IT) and Computing Systems Resiliency	2.05 (.65)		Access to Critical Commodities and Services	2.70 (.97)	
Exemplary		4 (18.2)	Exemplary		3 (13.0)
Excellent		13 (59.1)	Excellent		6 (26.1)
Developed		5 (22.7)	Developed		9 (39.1)
Being Developed			Being Developed		5 (21.7)
Needs Attention			Needs Attention		
Internal and External (to the VA) Alternate Care Sites	2.64 (.73)		Cash to Purchase Supplies/Services/Payroll During an Emergency	2.57 (.59)	
Exemplary			Exemplary		1 (4.3)
Excellent		11(50.0)	Excellent		8 (34.8)
Developed		8 (36.4)	Developed		14 (60.9)
Being Developed		3 (13.6)	Being Developed		
Needs Attention			Needs Attention		
Maintenance of Voice and Data Communications through Satellite Link	1.82 (.88)		Satellite Telephones	2.86 (.83)	
Exemplary			Exemplary		
Excellent		8 (47.1)	Excellent		8 (36.4)
Developed		4 (23.5)	Developed		10 (45.5)
Being Developed		5 (29.4)	Being Developed		3 (13.6)
Needs Attention			Needs Attention		1 (4.5)
Interoperable Communications with Police, Fire, Emergency Medical Services, Public Health and Emergency Management	2.91 (1.38)		Internal Communications	2.17 (.89)	
Exemplary		3 (13.0)	Exemplary		6 (26.1)
Excellent		9 (39.1)	Excellent		8 (34.8)
Developed		2 (8.7)	Developed		8 (34.8)
Being Developed		5 (21.7)	Being Developed		1(4.3)
Needs Attention		4(17.4)	Needs Attention		

Item	Mean (SD)	N(%)	Item	Mean (SD)	N(%)
Community Based Outpatient Clinics (CBOCs)	3.05 (1.09)		Home Based Care	2.04 (.77)	
Exemplary		2 (9.1)	Exemplary		6 (26.1)
Excellent		5 (22.7)	Excellent		10 (43.5)
Developed		6 (27.3)	Developed		7 (30.4)
Being Developed		8 (36.4)	Being Developed		
Needs Attention		1 (4.5)	Needs Attention		
Specialty Outpatient Services	2.65 (1.03)		Ambulatory Clinical Services	2.74 (.81)	
Exemplary		3 (13.0)	Exemplary		1 (4.3)
Excellent		7 (30.4)	Excellent		7 (30.4)
Developed		9 (39.1)	Developed		13 (56.5)
Being Developed		3 (13.0)	Being Developed		1 (4.3)
Needs Attention		1 (4.3)	Needs Attention		1 (4.3)
Research Capability	2.67 (.72)		Maintaining Patient Mental Health and Welfare	2.36 (.73)	
Exemplary			Exemplary		3 (13.6)
Excellent		1 (6.7)	Excellent		8 (36.4)
Developed		4 (26.7)	Developed		11 (50.0)
Being Developed		9 (60.0)	Being Developed		
Needs Attention		1 (4.3)	Needs Attention		

***Note.** 1 = Exemplary; 2 = Excellent; 3 = Developed; 4 = Being Developed; 5 = Needs Attention