

Table 4. Descriptive Analysis of All Facilities Resiliency and Continuity of Operations Capabilities

Item	Mean (SD)	N(%)	Item	Mean (SD)	N(%)
Maintaining Access to Facility for Critical Staff	3.38 (.94)		Fuel, Fuel Storage, and Fuel Pumps for Generators, Heating and Vehicles	1.88 (.75)	
Exemplary		5 (15.6)	Exemplary		11 (34.4)
Excellent		15 (46.9)	Excellent		14 (43.8)
Developed		7 (21.9)	Developed		7 (21.9)
Being Developed		5 (15.6)	Being Developed		
Needs Attention			Needs Attention		
Maintaining Authorized Leadership (Leadership Succession)	2.27 (.72)		Emergency Water Conservation	2.88 (1.13)	
Exemplary		4 (12.1)	Exemplary		4 (12.5)
Excellent		17 (51.5)	Excellent		6 (18.8)
Developed		11 (33.3)	Developed		16 (50.0)
Being Developed		1 (3.0)	Being Developed		2 (6.3)
Needs Attention			Needs Attention		4 (12.5)
Maintaining Employee Welfare and Personal Preparedness	2.59 (.71)		Emergency Potable Water Supply	2.33 (1.27)	
Exemplary		3 (9.4)	Exemplary		11 (33.3)
Excellent		8 (25.0)	Excellent		8 (24.2)
Developed		20 (62.5)	Developed		9 (27.3)
Being Developed		1 (3.1)	Being Developed		2 (6.1)
Needs Attention			Needs Attention		3 (9.1)
Personnel Incident Information and Situational Awareness	2.55 (.94)		Sewage and Waste	2.81 (.90)	
Exemplary		6 (18.2)	Exemplary		4 (12.5)
Excellent		6 (18.2)	Excellent		3 (9.4)
Developed		19 (57.6)	Developed		21 (65.6)
Being Developed		1 (3.0)	Being Developed		3 (9.4)
Needs Attention		1 (3.0)	Needs Attention		1 (3.1)
Electrical Power System	1.75 (.72)		Medical Gases and Vacuum	2.23 (.96)	
Exemplary		13 (40.6)	Exemplary		9 (29.0)
Excellent		14 (43.8)	Excellent		8 (25.8)
Developed		5 (15.6)	Developed		12 (38.7)
Being Developed			Being Developed		2 (6.5)
Needs Attention			Needs Attention		

Item	Mean (SD)	N(%)	Item	Mean (SD)	N(%)
Fixed and Portable Electrical Generators	2.63 (1.01)		Heating Ventilation and Air Conditioning (HVAC)	2.53 (.92)	
Exemplary		6 (18.8)	Exemplary		4 (12.5)
Excellent		4 (12.5)	Excellent		12 (37.5)
Developed		20 (62.5)	Developed		11 (34.4)
Being Developed			Being Developed		5 (15.6)
Needs Attention		2 (6.3)	Needs Attention		
Information Technology (IT) and Computing Systems Resiliency	2.19 (.69)		Access to Critical Commodities and Services	2.64 (.96)	
Exemplary		5 (15.6)	Exemplary		5 (15.2)
Excellent		16 (50.0)	Excellent		8 (24.2)
Developed		11 (34.4)	Developed		14 (42.4)
Being Developed			Being Developed		6 (18.2)
Needs Attention			Needs Attention		
Internal and External (to the VA) Alternate Care Sites	2.72 (.77)		Cash to Purchase Supplies/Services/Payr oll During an Emergency	2.64 (.65)	
Exemplary			Exemplary		2 (6.1)
Excellent		14 (43.8)	Excellent		9 (27.3)
Developed		14 (43.8)	Developed		21 (63.6)
Being Developed		3 (9.4)	Being Developed		1 (3.0)
Needs Attention		1 (3.1)	Needs Attention		
Maintenance of Voice and Data Communications through Satellite Link	2.09 (1.07)		Satellite Telephones	2.81 (.74)	
Exemplary		8 (36.4)	Exemplary		
Excellent		6 (27.3)	Excellent		11 (34.4)
Developed		7 (31.8)	Developed		17 (53.1)
Being Developed			Being Developed		3 (9.4)
Needs Attention		1 (4.5)	Needs Attention		1 (3.1)

Item	Mean (SD)	N(%)	Item	Mean (SD)	N(%)
Interoperable Communications with Police, Fire, Emergency Medical Services, Public Health and Emergency Management	2.82 (1.29)		Internal Communications	2.06 (.90)	
Exemplary		4 (12.1)	Exemplary		11 (33.3)
Excellent		13 (39.4)	Excellent		10 (30.3)
Developed		6 (18.2)	Developed		11 (33.3)
Being Developed		5 (15.2)	Being Developed		1 (3.0)
Needs Attention		5 (15.2)	Needs Attention		
Community Based Outpatient Clinics (CBOCs)	3.00 (.95)		Home Based Care	2.06 (.83)	
Exemplary		2 (6.3)	Exemplary		9 (27.3)
Excellent		7 (21.9)	Excellent		14 (42.4)
Developed		13 (40.6)	Developed		9 (27.3)
Being Developed		9 (28.1)	Being Developed		1 (3.0)
Needs Attention		1 (3.1)	Needs Attention		
Specialty Outpatient Services	2.55 (1.00)		Ambulatory Clinical Services	2.76 (.75)	
Exemplary		5 (15.2)	Exemplary		1 (3.0)
Excellent		11 (33.3)	Excellent		10 (30.3)
Developed		12 (36.4)	Developed		19 (57.6)
Being Developed		4 (12.1)	Being Developed		2 (6.1)
Needs Attention		1 (3.0)	Needs Attention		1 (3.0)
Research Capability	2.74 (.62)		Maintaining Patient Mental Health and Welfare	2.38 (.75)	
Exemplary		1 (4.3)	Exemplary		5 (15.6)
Excellent		5 (21.7)	Excellent		10 (31.3)
Developed		16 (69.6)	Developed		17 (53.1)
Being Developed		1 (4.3)	Being Developed		
Needs Attention			Needs Attention		

***Note.** 1 = Exemplary; 2 = Excellent; 3 = Developed; 4 = Being Developed; 5 = Needs Attention

****Note.** N may vary by capability as not every capability was assessed at each facility