

Operational call highlights
May 11, 2009
VA Grant/Per Diem Program

Announcements were as follows:

Per Diem Rates: Information on how to apply for a per diem rate change can be found on the Providers web page. Any questions should be addressed to Michelle Lewis at the GPD Program Office.

Review of the capital grant applications: Is in progress and conditional selectees will be notified soon. Keep in mind that conditional selection does not guarantee that the agency will be finally selected.

HUD/VASH: The GPD Program office is not aware of the timeline for the next round of vouchers. However, VA and HUD are discussing the allocations of these vouchers.

Non-billable days for NEPEC Form D: It was discussed if any provider had a good system to track billable and non-billable days for payment and reporting. Several suggestions were given that would meet the requirement.

Provider Staff Security: Security issues surrounding provider staff that work late or on off tours was discussed with many options being suggested from involvement of your insurance carrier's risk manager to locked work areas and security cameras.

Next Call is scheduled for June 8, 2009; 3:00 Eastern Time. Call in number is 1-800-767-1750; access code 17663.