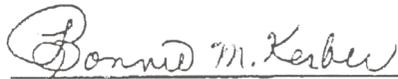


MEMORANDUM OF UNDERSTANDING

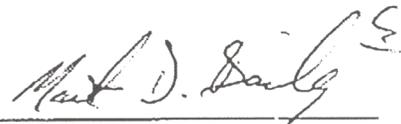
The following constitutes an agreement between the Department of Veterans Affairs, Veterans Healthcare Administration (VHA) and the National Association of Government Employees (NAGE) concerning the VA National Center for Patient Safety "Patient Safety Reporting System (PSRS)" program with National Aeronautics and Space Administration (NASA).

1. The national parties agree to participate in the Patient Safety Reporting System (PSRS) program. Voluntary participation by bargaining unit employees in using the PSRS Form is strongly supported and encouraged. Any bargaining unit employees' participation shall be voluntary, confidential and anonymous from VHA officials.
2. In the unlikely event that the name of a bargaining unit employee using the PSRS Form is revealed to management officials, NAGE will immediately withdraw their participation in the PSRS program and this MOU.
3. The national parties agree to review de-identified data and information collected by PSRS and that a NAGE representative and alternate will serve on the PSRS Executive Council Committee chaired by NASA.
4. The bargaining unit employees shall be provided information and/or training on the PSRS prior to any implementation at field facilities. This is a proper subject for local negotiation.
5. Upon receipt of this MOU, the appropriate management official shall provide a copy of this MOU to all local presidents at their facility and/or duty station.

Date: 9-25-03



Bonnie M. Kerber
VHA HRM Group



Mark D. Bailey, Sr.
NAGE National Rep