

CARES Stakeholder Contacts / Input

VISN: 6
Month/year: November 2002

Issue	Type*	Employ	Veteran	Congre	VSO	Affiliate	Volunte	Union	Local C	DoD	Other	Total	Comments
Information seeking only -- neutral	L	0	0	0	0	0	0	0	0	0	0	0	Official Visit- WV Veterans of Foreign Wars. State Commander asked about CARES seeking additional information. No Negative or positive comments. Interested in CARES process and wanted to know if transportation was being considered when planning locations of services.
	E	0	0	0	0	0	0	0	0	0	0	0	
	P	0	0	0	0	0	0	0	0	0	0	0	
	T	0	4	0	0	0	0	0	0	0	0	4	
	V	0	0	0	0	10	0	0	0	0	0	0	
Positive comments -- like the process, offering help or support	L	0	0	0	0	0	0	0	0	0	0	0	
	E	0	0	0	0	0	0	0	0	0	0	0	
	P	0	0	0	0	0	0	0	0	0	0	0	
	T	0	0	0	0	0	0	0	0	0	0	0	
	V	0	0	0	0	0	0	0	0	0	0	0	
Negative comments -- dissatisfied, worried.	L	0	0	0	0	0	0	0	0	0	0	0	
	E	0	0	0	0	0	0	0	0	0	0	0	
	P	0	0	0	0	0	0	0	0	0	0	0	
	T	0	0	0	0	0	0	0	0	0	0	0	
	V	0	0	0	0	0	0	0	0	0	0	0	
Person-specific issue (special interest)	L	0	0	0	0	0	0	0	0	0	0	0	In response to an article about CARES in the employee newsletter, an Ambulatory Care nurse submitted a recommendation that the needs of diabetic patients be considered in future planning, noting the need for case management services for these patients. Employee was interested in CARES outcomes as it related to future job opportunities.
	E	1	0	0	0	0	0	0	0	0	0	1	
	P	0	0	0	0	0	0	0	0	0	0	0	
	T	0	0	0	0	0	0	0	0	0	0	0	
	V	1	0	0	0	0	0	0	0	0	0	1	
Other	L	0	0	0	0	0	0	0	0	0	0	0	Veterans Advisory Council member asked if CARES will consider any future wars. Responded that CARES will make adjustments for future wars.
	E	0	0	0	0	0	0	0	0	0	0	0	
	P	0	0	0	0	0	0	0	0	0	0	0	
	T	0	0	0	1	0	0	0	0	0	0	1	
	V	0	0	0	0	0	0	0	0	0	0	0	
Total		2	4	0	11	0	0	0	0	0	0	17	

Summary of Substantive Comments

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Who	What They Said	Action Taken/ Impact on Plan
Melvin Reed, State Commander	Asked for more informaton on CARES process.	Provided basic information on CARES process. Provided no positive nor negative comments.