

CARES Stakeholder Outreach

VISN 6
MONTH/ YEAR November / 2002

Audience													Comments	Response / Action / Impact on Plan
Date	TYPE*	Employ	Vetera	Congre	VSO	Affiliat	Volunt	Union	Local C	DoD	Other	Total		
11/1/02	B	4	0	0	0	0	0	0	0	0	0	4	CARES discussion at Fayetteville site visit (VISN)	None. Information only.
11/1/02	B	0	0	0	4	0	0	0	0	0	0	4	(Richmond)	Information only.
11/4/02	O	0	0	0	0	0	0	0	0	0	250	250	Replenished Literature in Waiting Rooms (Fayetteville)	No Impact
11/4/02	O	115	200	11	69	5	0	0	0	0	0	400	CARES brochures replenished in Information Carousels in Clinics, second distribution to VSOs at quarterly meetings; distributed to Services and Program offices. (Hampton)	Additional copies requested by staff
11/4/02	B	0	0	0	8	0	0	0	0	0	0	8	(Richmond)	None. Information only.
11/5/02	O	1466	0	0	0	0	96	2	0	0	0	1564	Employee newsletter for November included article about CARES. Distributed to all employees and volunteers and posted on Durham web site. (Durham)	None. Information only.
11/6/02	B	2	0	0	0	0	0	0	0	0	0	2	CARES discussion at Hampton site visit (VISN)	None. Information only.
11/6/02	B	18	0	0	1	0	0	1	0	0	0	20	CARES Timeline was distributed to Strategic Planning Council members. (Asheville)	None
11/6/02	FG	0	0	0	50	0	0	0	0	0	0	50	Cumberland County Veterans Council (Fayetteville)	No Impact
11/7/02	B	4	0	0	0	0	0	0	0	0	0	4	CARES discussion at Richmond site visit (VISN)	None. Information only.
11/9/02	M	0	0	11	0	5	0	0	0	0	0	16	Fact Sheets and Q&A provided in Information Carousels in Clinics. (Hampton)	Presentation - no feedback
11/12/02	O	200	0	0	0	0	0	0	0	0	0	200	(Richmond)	None. Information only.
11/12/02	B	200	0	0	0	0	0	0	0	0	0	200	(Richmond)	None. Information only.
11/12/02	TH	32	0	0	0	0	0	0	0	0	0	32	Director's Staff - CARES PI Update. (Salisbury)	None. Information only.
11/13/02	B	10	0	0	0	0	0	0	0	0	0	10	PAO call - planning for release of CARES PI's (VISN)	Information only.
11/13/02	B	0	0	0	0	0	0	0	0	0	31	31	Explained CARES process to group of UNC students as part of health policy seminar, in the context of VA as an integrated health care system. (Durham)	None. Information only.
11/13/02	E	1200	0	0	0	0	0	0	0	0	0	1200	CARES Update. (Hampton)	No feedback

TYPE *:
 FC = Focus Groups
 TH = Town Hall
 W = Website
 M = Mailings
 E = E-Mails
 B = Briefing
 O = Other

CARES Stakeholder Outreach

Date	TYPE*	Employ	Vetera	Congre	VSO	Affiliat	Volunt	Union	Local C	DoD	Other	Total	Comments	Response / Action / Impact on Plan
11/13/02	O	250	0	0	0	0	0	0	0	0	0	250	Clinic Waiting Areas and Volunteer Lounge (Salem)	Information only.
11/13/02	B	5	0	0	15	0	0	0	0	0	0	20	Post Commanders meeting. (Salem)	None. Information only.
11/13/02	O	0	0	0	0	0	0	0	0	0	500	500	Postings of letter from Mackay and POC. (Salem)	Information only.
11/14/02	B	28	0	0	0	0	0	0	0	0	0	28	VISN 6 ELC and staff meeting-discussion about CARES PI's (VISN)	None. Information only.
11/14/02	B	30	0	0	0	0	0	0	0	0	0	30	Administrative Staff meeting. (Salem)	None. Information only.
11/15/02	O	1300	0	5	10	0	100	0	0	0	0	1415	CARES information included in Hospital Newsletter (Salem)	Information only.
11/18/02	E	9	0	0	0	0	0	2	0	0	0	11	Email to local CARES facility steering committee with updated materials about CARES process. (Durham)	Information only.
11/19/02	B	58	0	0	0	0	0	0	0	0	0	58	CARES Timeline was distributed to Director's Executive Staff meeting members. (Asheville)	None
11/19/02	B	6	0	12	43	0	0	0	0	0	0	61	Provides overview about CARES process at annual Congressional/VSO meeting. (Durham)	None. Information only.
11/20/02	FG	0	0	0	0	0	0	0	12	0	0	12	Newcomer's Club of Rowan County. (Salisbury)	None. Information only.
11/21/02	B	12	0	0	0	0	0	0	0	0	0	12	VISN 6 staff meeting-discussion about CARES PI's (VISN)	None. Information only.
11/21/02	M	477	0	3	69	0	0	0	14	0	13	576	CARES Newsletter (Beckley)	Positive Responses/No Action
11/21/02	B	48	0	0	0	0	0	2	0	0	0	50	Presentation at Director's Staff meeting about CARES Planning Initiatives and Market Plan development process. (Durham)	None. Information only.
11/21/02	B	0	0	0	9	0	0	0	0	0	0	9	DAV NC Commander (Fayetteville)	No Impact
11/21/02	O	30	0	0	0	0	0	0	0	0	0	30	Discussion-Morning Report CARES Update (Fayetteville)	No Impact
11/21/02	B	10	0	0	0	0	0	0	0	0	0	10	(Richmond)	Information only.
11/21/02	TH	75	0	0	0	0	0	0	0	0	0	75	Town Hall Meeting (Salem)	None. Information only.
11/22/02	B	22										22	VISN 6 ELC- shared Veterans Advisory Council comments(VISN)	None. Information only.

TYPE *:

- FG = Focus Groups
- TH = Town Hall
- W = Website
- M = Mailings
- E = E-Mails
- B = Briefing
- O = Other

CARES Stakeholder Outreach

Date	TYPE*	Employ	Vetera	Congre	VSO	Affiliat	Volunt	Union	Local C	DoD	Other	Total	Comments	Response / Action / Impact on Plan
11/22/02	B				18							18	VISN 6 Veterans Advisory Council meeting comments received: (1) Why were there no recommendations for SCI? (2) Any consideration for using vacant space for domiciliary care? (3) How about the homeless? Are you looking into dom care for them? (4) How about Beckley's NHCU? (5) With the required 10% reduction of gross square footage, will medical centers decide to lease space, or is that a network decision? (6) What if there's a war? How will CARES be affected? Is VA ready to treat war casualties? (7) Regarding vacant space, has the VISN office thought of relocating? (8) Shortage of nursing beds with aging veteran population: are state veterans homes being considered in CARES? (9) What about Salisbury's Building 11? Can it be used for a Dom?	Responses to comments received at Veterans Advisory Council meeting (numbers match questions asked in 'Comments' section). (1) Standards are already in place for SCI, re: staffing, etc. PVA will still review the PI's. (2) Domiciliary care was pulled from the process, but will suggest use of vacant space for Dom. care. (3) Lots of emphasis on the homeless and their needs are being assessed. (4) NHCU's were pulled from the process, but they will be reviewed. Beckley's NHCU is currently in a holding pattern, awaiting funding. (5) It's a decision shared by the medical center director and the network director. (6) CARES is based on veteran enrollment and use of VA. CARES projections do not include a future war. VA stands ready to care for those in need. (7) Plans are underway to relocate the VISN office to lease space on the Durham campus. (8) NHCU's were pulled off the table. State veterans home are being considered in CARES. (9) Market plans will address vacant space.
11/22/02	#11 Cont:				0							0	(10) What about more services for women veterans? Will CARES affect women veterans programs? (11) CBOC's-are they using veteran population criteria, or strictly access concerns to determine new CBOC's? (12) What about establishing or expanding the transportation system to help with access to care? (13) Enhanced-Use Lease has been stonewalled by OMB in the past. Is it more likely to be used now? (VISN)	(10) Emphasis on women veterans programs is ongoing. (11) New CBOC's are currently on hold, but original criteria does include veteran population and access. (12) Improving access to care is the priority. (13) CARES Phase I includes \$100 million in funding from Enhanced-Use projects. Use of Enhanced-Use Lease authority is encouraged. (VISN)
11/24/02	E	1200	0	0	0	0	0	0	0	0	0	1200	CARES Update. (Hampton)	No feedback
11/25/02	FG	28	0	0	0	0	0	0	0	0	0	28	Discussion-Morning Report CARES Update (Fayetteville)	No Impact

TYPE *:
 FG = Focus Groups
 TH = Town Hall
 W = Website
 M = Mailings
 E = E-Mails
 B = Briefing
 O = Other

CARES Stakeholder Outreach

Date	TYPE*	Employ	Vetera	Congre	VSO	Affiliat	Volunt	Union	Local C	DoD	Other	Total	Comments	Response / Action / Impact on Plan
11/29/02	B	30	0	0	0	0	0	0	0	0	0	30	Director's staff meeting-status report. (Salem)	
	Total	6869	200	42	296	10	196	7	26	0	794	8440		

TYPE *:
 FG = Focus Groups
 TH = Town Hall
 W = Website
 M = Mailings
 E = E-Mails
 B = Briefing
 O = Other