

CARES Stakeholder Contacts / Input

VISN: 6
Month/year: October 2002

Issue	Type*	Employ	Veteran	Congre	VSO	Affiliate	Volunte	Union	Local C	DoD	Other	Total	Comments
Information seeking only -- neutral	L	0	0	0	0	0	0	0	0	0	0	0	
	E	0	0	0	0	0	0	0	0	0	0	0	
	P	0	0	0	0	0	0	0	0	0	0	0	
	T	0	11	0	0	0	0	0	0	0	0	11	
	V	1	0	0	7	0	0	0	0	0	0	8	
Positive comments -- like the process, offering help or support	L	0	0	0	0	1	0	0	0	0	0	1	Veteran writes column called "Vets Corner" in western North Carolina; states has been sharing CARES information and wants to continue.(VISN)
	E	0	0	0	0	0	0	0	0	0	0	0	
	P	0	0	0	0	0	0	0	0	0	0	0	
	T	0	1	0	0	0	0	0	0	0	0	1	
	V	0	0	0	0	0	0	0	0	0	0	0	
Negative comments -- dissatisfied, worried.	L	0	0	0	0	0	0	0	0	0	0	0	NC Post American Legion Commander stated need for more access in Greenville area; noted "East of I-95 is forgotten, and veterans there need to be thought about." (VISN)
	E	0	0	0	0	0	0	0	0	0	0	0	
	P	0	0	0	0	0	0	0	0	0	0	0	
	T	0	0	0	1	0	0	0	0	0	0	1	
	V	0	0	0	0	0	0	0	0	0	0	0	
Person-specific issue (special interest)	L	0	0	0	0	0	0	0	0	0	0	0	Question raised about how the counties were assigned to each Market Area. Concern that assignment within a given market would affect which facility has primary responsibility for planning and implementation of programs.(Durham) Veteran In Rocky Mount, NC, says travel to Raleigh-Durham is hard for him; needs access closer to home. (VISN)
	E	0	0	0	0	0	0	0	0	0	0	0	
	P	0	0	0	0	0	0	0	0	0	0	0	
	T	0	1	0	0	0	0	0	0	0	0	1	
	V	1	0	0	0	0	0	0	0	0	0	1	
Other	L	0	0	0	0	0	0	0	0	0	0	0	
	E	0	0	0	0	0	0	0	0	0	0	0	
	P	0	0	0	0	0	0	0	0	0	0	0	
	T	0	0	0	0	0	0	0	0	0	0	0	
	V	0	0	0	0	0	0	0	0	0	0	0	
Total		2	13	0	8	1	0	0	0	0	0	24	

Summary of Substantive Comments

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Who	What They Said	Action Taken/ Impact on Plan
ACOS/Ambulatory Care	Concerned about assignment of Guilford County to Southwest market instead of Southeast market, when Guilford has traditionally been in Durham's PSA and Durham had been planning for a CBOC in Greensboro. Worried that change in Market Area would mean that responsibility for a CBOC in that county would be shifted to Salisbury instead of Durham.	VISN Planning Manager explained the process of determining Market Areas, and noted that decisions about which facilities will manage which programs will be based on multiple factors and not limited by Market Area boundaries.
VSO	Commented that projected increases in enrollment should result in more money for the VA.	No impact--general comment
Veteran called about CARES article in VISN newsletter	How will we handle health care if we go to war with Iraq?	