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The Denver Acquisition and Logistics Center (DALC)

provides

Products and Services

to

Veterans Health Administration Clinics and other Government Agencies
Nationally and Disabled Veterans Worldwide.

Denver Acquisition and Logistics Center (DALC)



155 Van Gordon Street
Lakewood, CO 80228-1709
Phone: 303-914-5145
Fax: 303-914-5420

Updated: October 16, 2008

INTRODUCTION

General Information

The Denver Acquisition and Logistics Center (DALC) provides products and services directly to Veterans Health Administration Clinics and other Government agencies nationally, and disabled veterans worldwide. Products available include:

- Cochlear Implants and accessories (Implants not currently included in catalog)
- Custom and stock hearing aids (Not currently in catalog)
- Hearing aid accessories
- Batteries
- Assistive devices and accessories
- Assistive Listening devices (to include alerting devices)
- Prosthetic socks
- Aids for the visually impaired
- Orthotic softgoods

If additional information is required on a specific item, please contact the Veteran Services Division at 303-914-5145.

How to Order

The Remote Order Entry System (ROES) simplifies the ordering process. Facilities are able to place orders electronically which increases the accuracy in the ordering process and allows the tracking of the order status on-line. Specific ordering information is described below.

A. VA Prosthetic and Sensory Aids Services VA Audiology and Speech Pathology Services

Orders should be placed through ROES. Please refer to the “ROES Training Manual and Reference Guide” for specific instructions on placing an order. Items can be shipped to the requesting service or specific veteran.

Individual veteran records should be established through ROES by the appropriate VA service. Once established in DALC records as having continuing eligibility status, veterans then may order the following items directly from the DALC:

Batteries: Complete and mail VA Form 2346, “Request for Hearing Aid Batteries and Accessories.” A replacement order card (VA Form 2346) is enclosed with the supply of batteries for use when more are needed.

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Hearing Aid Accessories: Complete and mail VA Form 1107, “Request for Hearing Aid Repairs, Cords or Tubing” or VA Form 2346, “Veteran’s Request for Hearing Aid Batteries and Accessories” by filling in the “Accessories” block. VA Form 1107 is enclosed in the box set-up that is sent with the initial supply of batteries. A replacement card (VA Form 1107) is also enclosed whenever repaired hearing aid(s) are returned to the veteran. A replacement order card (VA Form 2346) is enclosed with each shipment of batteries for use when more are needed.

Prosthetic Socks: Complete and mail VA Form 2345, “Veteran’s Request for Stump Socks.” A replacement card (VA Form 2345) is enclosed with the supply of prosthetic socks for use when more are needed.

VA Forms 1107, 2346, and 2345 should be available for stock at local VA facilities upon request from VA Forms and Publications. These forms can also be obtained from DALC.

B. Other VA activities

Orders should be placed through ROES. For specific instructions on placing an order, please refer to the “Remote Order Entry System Manual for Veterans Affairs Customers.”

C. Other Government Agencies (OGA), including Department of Defense (DoD) activities

Government purchase card orders for all available products, including custom hearing aids, can be placed over the Internet. For further information regarding secure Internet access and specific instructions on placing an order, please contact the Veteran Services Division at 303-914-5145.

Returns

For assistive devices, assistive listening and alerting devices, batteries, hearing aid accessories, prosthetic socks, aids for the visually impaired and orthotic softgoods:

These items may be returned for credit, if the following criteria are met:

- Are unused and suitable for reissue to any source.
- Are in original packaging and undamaged.
- Have been received at facility no more than 90 days prior to proposed return.

INTRODUCTION

In the event that an item is received damaged or defective, please contact the Veteran Services Division. If requested, a one-for-one exchange will be provided, or a credit for damaged or defective items will be issued. Exchange or credit will be provided on items returned within 90 days from date of purchase from DALC.

For stock hearing aids:

Clinics may return any stock hearing aid for any reason within six months of date of purchase from DALC, provided it is available under the current contract. This includes hearing aids that are no longer needed as well as any that are defective or require repairs. DALC requests that hearing aids be returned in “as received” condition, complete with all documentation and all other items included at the time of purchase.

VA Audiology and Speech Pathology Services may return stock hearing aids that are no longer on contract to DALC for use in the national loaner pool or they may be retained for use in the local facility’s loaner pool. Credit cannot be granted for hearing aids returned for this purpose.

For Vendor information:

If vendor information is needed, click on the vendor name located below the item name and you will be directed to the vendor information sheet that is located at the end of the catalog.

Shipping Methods:

Routine: processing and shipment of orders for stocked items is accomplished on a first-in, first-out basis. These orders will be shipped via Federal Express Ground service with a two to three day delivery timeframe.

Priority: processing and shipment of orders for stocked items is accomplished within 24 hours. These orders will be shipped via Federal Express Air service with a two day delivery timeframe. Please note that this delivery service will be used to ship backordered items as soon as they are received.

Emergency: processing and shipment of orders for stocked items is accomplished immediately upon receipt. These orders will be shipped via Federal Express Priority service with a next day delivery timeframe. Please note that emergency orders must be received before 1:00 p.m. (Mountain Time) to ensure next day delivery. Orders received after this timeframe, on weekends or on holidays will be shipped the next business day. It is requested that each situation be carefully evaluated prior to placing an emergency order as overuse can cause shipment and other overhead costs to increase.

Phone Numbers

POINTS OF CONTACT

Veteran Services Division

Requests for items managed: veteran record information

Phone: (303) 914-5145
Fax: (303) 914-5420

MS Exchange Address: dalc.css@va.gov
DALC Web Page: <http://www.va.gov/oa&mm/dalc>

Electronics Laboratory

Hearing aid repair actions; loaner hearing aids

Phone: (303) 914-5130
Fax: (303) 914-5149

MS Exchange Address: dalc.lab@va.gov

Acquisition and Materiel Management Division

Purchase and contract actions; inventory management

Phone: (303) 914-5180
Fax: (303) 914-5420

MS Exchange Address: dalc.amm@va.gov

Mailing Address:

Denver Acquisition and Logistics Center
PO Box 25166
Denver CO 80225-0166

Shipping Address:

Denver Acquisition and Logistics Center
155 Van Gordon Street
Lakewood CO 80228-1709

Abbreviations

COMMON TERMS

EA Each
FT Foot
HCPCS Healthcare Financing
Administration Common
Procedure Coding System

LG Large
LT Left
MED Medium
PKG Package
PR Pair
REG Regular
RM Ream
RT Right
STD Standard

XLG Extra Large
XXLG Extra Extra Large

ORTHOTIC SOFTGOODS

FLEX Flexible
L Large
M Medium
ML Medium Large
S Small
XL/LNG Extra Large Long
XS Extra Small

BATTERIES

HP High Power

HEARING AID ACCESSORIES

AY Assembly
BIN Binaural
COMP Complete
THK Thick
XTHK Extra Thick

AIDS FOR THE VISUALLY IMPAIRED

ADJ Adjustable
C/H C-Handle
CRK Crook
CRKD Crooked
M/H M-Handle
STRT Straight

PROSTHETIC SOCKS

ACT Active
CM Coolmax[®]
HD Hip Disarticulation
HVY Heavy
JZ Juzo
LGHT Light
NF No Fly
WF With Fly
XLF Extra Life

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Batteries

CROSS-REFERENCE INDEX

VA DESIGNATION	ANSI NUMER	RAYOVAC	DURACELL	ENERGIZER	TOSHIBA	VARTA
ALK1604	1604A	A1604	MN1604	522	6LF22	4022
ALKAA	15A	815	MN1500	E91	LR6G	4006
ALKAAA	24A	824	MN2400	E92	LR03G	4003
ALKC	14A	814	MN1400	E93	LR14G	4014
ALKD	13A	813	MN1300	E95	LR20G	4020
ALKJ	1412AP	RJ 867	7K67	EN539	4LR61	4918
ALKLANTERN	908AC		PC908	EN529		
ALKN	910A	810	MN9100H	E90	LR1G	4001
CZ411	208		M208	411		
L1/3N	5008LC		DL1/3N	2L76	CR1/3N	
L2032	5004LC	CR2032	DL2032	E-CR2032	CR2032	CR2032
L2450	5029LC	MED2450	DL2450		CR2450	CR2450
LPX28	1406LC		PX28L	L544		
NICAD1604						
NIMHSERVOX						
S357	1130SO	357	D357	357	SR44W	V357
ZA5	7012Z	5A				
ZA10	7005ZD	L10ZA	230HPX	AC230E	PR10	
ZA13	7000ZD	L13ZA	13HPX	AC13E	PR13	V13A
ZA146	7004Z	R146A	DA146	AC146X		
ZA312	7002ZD	L312ZA	312HPX	AC312E	PR312	V312A
ZA675	7003ZD	L675ZA	675HPX	AC675E	PR675	V675A

Batteries

Alkaline

HCPCS - See Chart Below



ITEM NAME	SIZE	VOLT	PACKAGE	PRICE EA	HCPCS
ALK1604	1604	9	12/pkg	\$1.05	V5266
ALKAA	AA	1.5	4/pkg	\$0.22	V5266
ALKAAA	AAA	1.5	4/pkg	\$0.23	V5266
ALKAAAA	AAAA	1.5	2/pkg	\$0.94	V5266
ALKC	C	1.5	6/pkg	\$0.53	VA119
ALKD	D	1.5	6/pkg	\$0.69	VA119
ALKJ	J	6	1/pkg	\$1.32	V5266
ALKLANTERN	LANTERN	6	1/pkg	\$5.61	VA119
ALKN	N	1.5	2/pkg	\$0.50	VA119

Lithium

HCPCS - VA119

ITEM NAME	SIZE	VOLT	PACKAGE	PRICE EA
L1/3N	1/3N	3	1/ea	\$2.28
L2032	2032	3	5/pkg	\$0.26
L2450	2450	3	5/pkg	\$0.74
LPX28	PX28	6	1/pkg	\$3.56

Batteries

Silver HCPCS-VA110

ITEM NAME	SIZE	VOLT	PACKAGE	PRICE EA
S357	357	1.4	5/pkg	\$0.81

Zinc-Air (Standard and High Power)

HCPCS - VA110



ITEM NAME	SIZE	VOLT	PACKAGE	PRICE EA
ZA5	5	1.4	6/PKG	\$0.18
ZA10	10	1.4	16/PKG	\$0.11
ZA13	13	1.4	16/PKG	\$0.11
ZA146	146	8.4	6/PKG	\$2.98
ZA312	312	1.4	16/PKG	\$0.11
ZA675	675	1.4	6/PKG	\$0.19
ZA675HP	675	1.4	12/PKG	\$0.19
ZA675HP-TOS	675	1.46	6/PKG	\$0.69

ITEM NAME	SIZE	VOLT	PACKAGE	PRICE EA
ZA13GENX**	13	1.4	6/PKG	\$0.34
ZA312GENX**	312	1.4	6/PKG	\$0.34

WHILE SUPPLIES LAST

****TO BE USED WITH SPECIFIC MODELS**

Prices are subject to change

Batteries

Rechargeable Nickel Cadmium

HCPCS - VA119

ITEM NAME	SIZE	VOLT	PACKAGE	PRICE EA
NICAD1604	1604	7.2	1 each	\$5.29
NICADAA	AA	1.5	1 each	\$1.87

Rechargeable Nickel Metal Hydride

HCPCS - VA119

ITEM NAME	SIZE	VOLT	PACKAGE	PRICE EA
NIMHSERVOX	SERVOX	7.2	1 each	\$7.94
NIMHAA	AA	1.2	2 each	\$7.82/pkg
NIMHAAA	AAA	1.2	2 each	\$7.82/pkg
NIMHBA90	BA90	2.5	1 each	\$17.25
NIMHBA151	BA151	2.5	1 each	\$19.55
NIMHAP97A	AP97A	3	1 each	\$14.90

Battery Chargers

(Order through Accessories program)

HCPCS - L8505

ITEM NAME	DESCRIPTION	PRICE
CHARGER-DUAL-9V	For use with NICAD1604 battery	\$16.13
CHARGER-DUAL-SERVOX	For use with NIMHSERVOX battery	\$135.45

Batteries

Cochlear Implant Batteries (Auria)

HCPCS - L8624

Auria Powercel Slim or Plus

ITEM NAME	COLOR	PRICE
POWERCEL SLIM AURIA SLVR	Silver	\$155.69
POWERCEL SLIM AURIA D/S	Dark Sienna	\$155.69
POWERCEL SLIM AURIA BG	Beige Metallic	\$155.69
POWERCEL PLUS AURIA SLVR	Silver	\$202.38
POWERCEL PLUS AURIA D/S	Dark Sienna	\$202.38
POWERCEL PLUS AURIA BG	Beige Metallic	\$202.38

Cochlear Implant Batteries (Freedom)

HCPCS - L8624

Freedom Lithium SRechargeable Battery

ITEM NAME	COLOR	PRICE
FREEDOM LITHIUM BATT BG	Beige	\$200.72
FREEDOM LITHIUM BATT BRN	Brown	\$200.72
FREEDOM LITHIUM BATT BLK	Black	\$200.72
FREEDOM LITHIUM BATT SLVR	Silver	\$200.72

Batteries

Battle and Battle Dist Inc
2072 Whites Mill Rd.
Decatur, GA 30032

Phone #: 800-690-0483

Contract #: VA791-P-0035
Contract dates: 09-01-08 thru 08-31-09

Small Disadvantaged Veteran Owned

DUNS #: 615060514
TTIN #: 58-1998714

Spectrum Brands, Inc.
601 Rayovac Drive
Madison, WI 53711

Phone #: 608-275-4733

Contract #: VA791-P-0033
Contract dates: 09-01-08 thru 08-31-09

Large

DUNS #: 00-195-1946
TIN #: 22-2423556

Batteries

Varta Batteries, Inc.
1311 Mamaroneck Avenue
Suite 120
White Plains, NY 10605

Phone #: 800-468-2782 ext 228

Contract #: VA791-P-0034
Contract dates: 09-01-08 thru 08-31-09

Small

DUNS #: 075425306
TIN#: 34-1007074

Markee Distributors
400 Palmerson Ln.
Waxhow NC 28173

Phone #: 704-243-4541

Contract #: VA791-P-0036
Contract dates: 09-01-08 thru 08-31-09

Small

DUNS #: 138428987
TIN #: 266395471