



VA Office of Seamless Transition



VA Office of Seamless Transition: Caring for Those Who Served
- to ensure that injured or ill combat veterans receive the benefits and health care they deserve -

**Facilitate Claims and Benefits
Manage Care
Improve Outreach**



DoD

Community

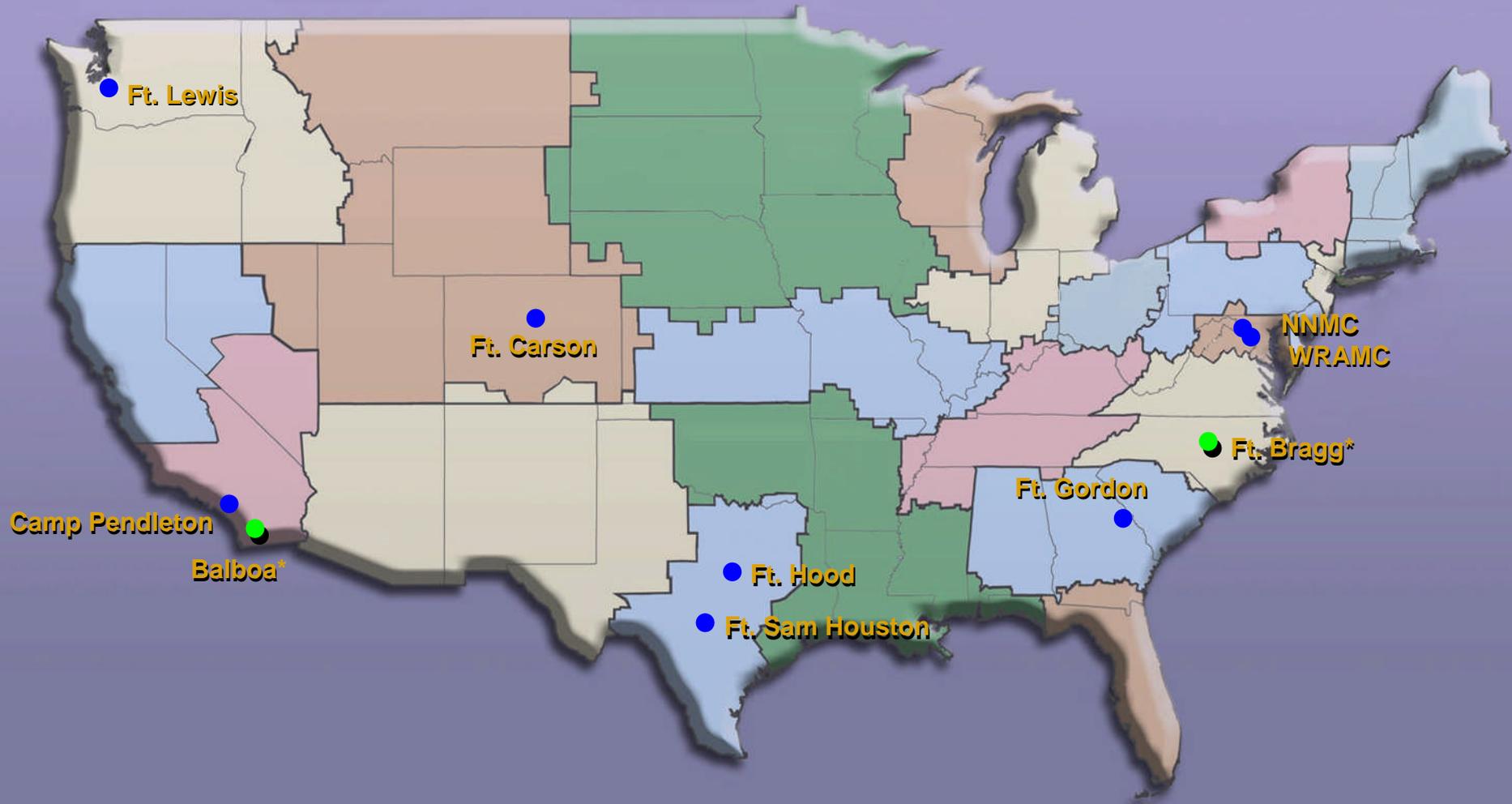
VETERANS CENTER

Real Time Patient Tracking and Clinical Updates

Immediate and accurate information as the patient is rapidly transferred from Point of Injury to Higher Levels of Care



VHA and VBA Staff Assigned to Military Treatment Facilities



*Most recent sites added ●

VHA and VBA Staff Assigned to Military Treatment Facilities

VA Liaisons for Healthcare

- Collaborate with MTF staff to coordinate transfers to VA
- Participate in video teleconferencing
- Educate veterans, service members and families on VA healthcare resources

Certified Clinical Rehabilitation Nurse

- On site at Walter Reed Army Medical Center
- Currently hiring for National Naval Hospital - Bethesda

VBA Counselors

- Identify and counsel every injured OEF/OIF service member & family regarding VA benefits and services
- Initiate disability claims process and ensure transfer to regional office



Benefits For Active Duty Service Members

- Automobile Grants
- Specially Adaptive Housing (SAH)
- Vocational Rehabilitation and Employment
- Service members' Group Life Insurance
- Traumatic Service members' Group Life Insurance (TSGLI)
- Montgomery GI Bill
- Loan Guaranty



Case Management: Social Workers and Nurses in VHA Facilities

- Initial Contact with patients/families before leaving the MTF
- Interdisciplinary team collaboration for treatment planning at the VA
- Coordinate healthcare (appointments, primary and specialty care, Long Term Care placements, etc)
- Assistance in obtaining records from MTF as care continues at VA
- Coordination with VBA Regional Offices
- Coordination of civilian referrals as appropriate
- Family and Caregiver Support
- Ongoing Case management



Polytrauma Rehabilitation Centers



Richmond



Tampa



Palo Alto



Minneapolis



Polytrauma

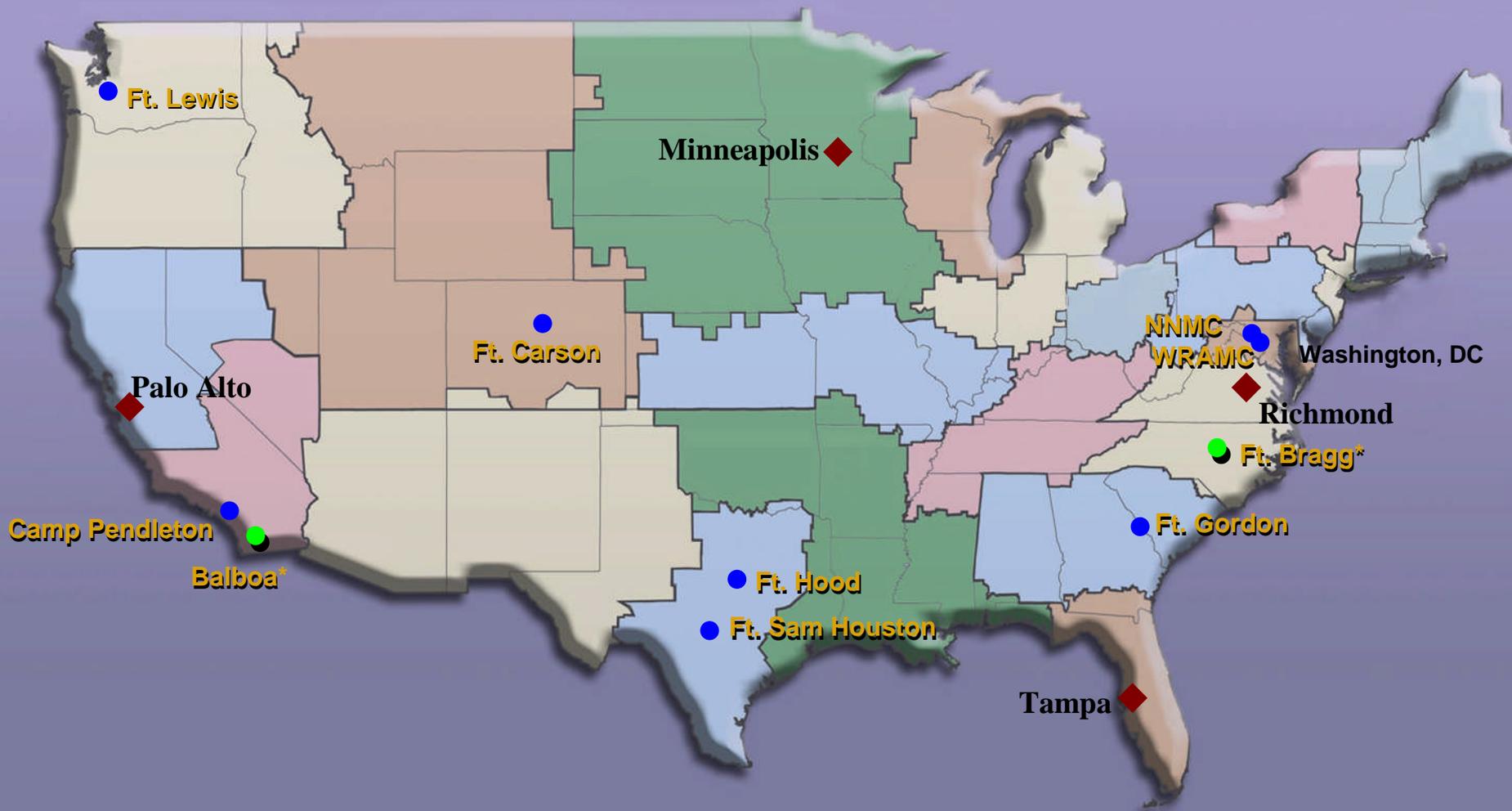
A new approach to rehabilitative

- Traumatic
- Severe, complex and multiple
 - Traumatic brain injury
 - Spinal Cord Injury
 - Major Amputations
 - Visual/auditory impairment
- Patient focused rehabilitation on one unit



VHA and VBA Staff Assigned to Military Treatment Facilities

VHA PolyTrauma System of Care

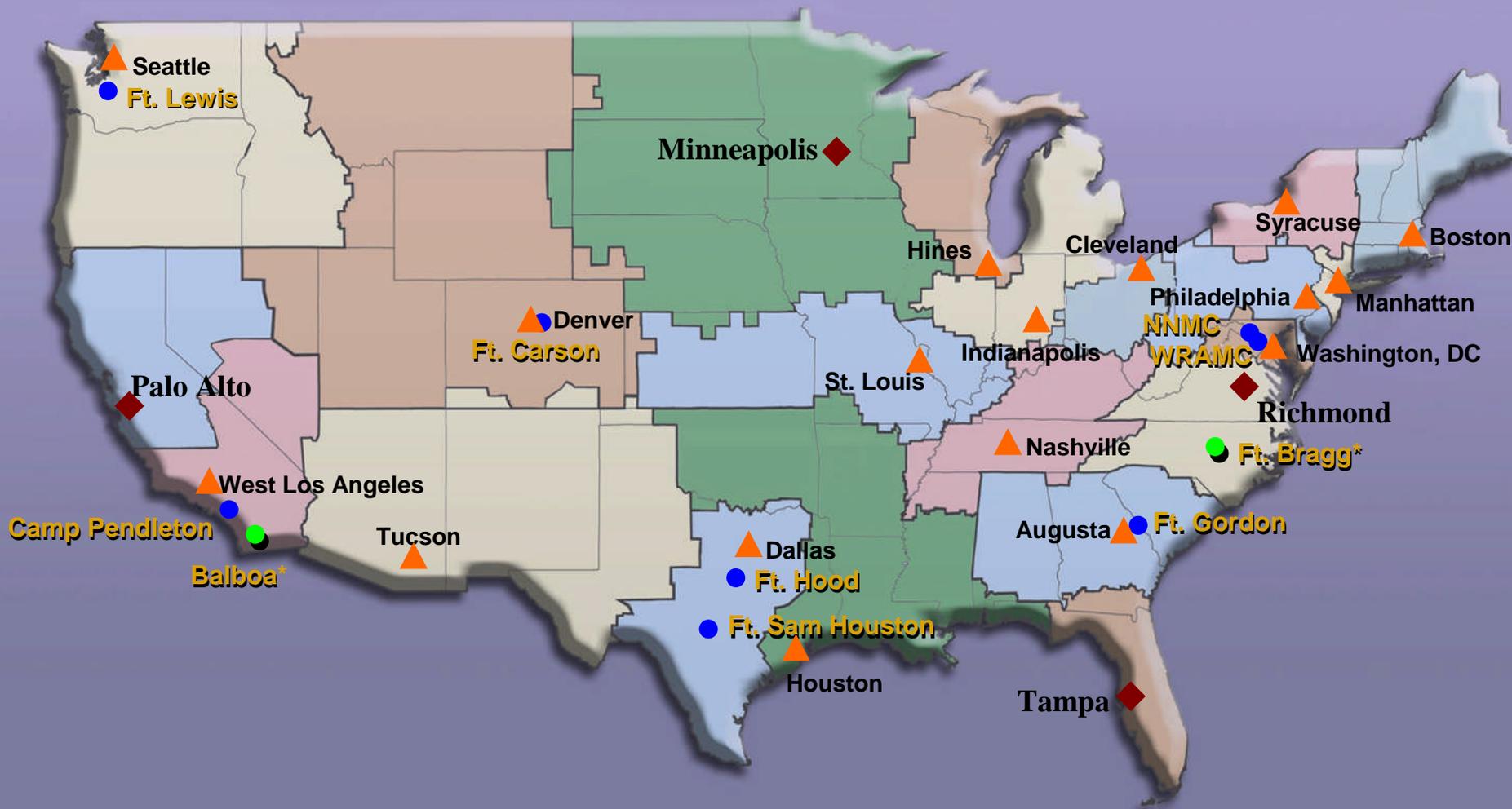


*Most recent sites added ●

Level I Polytrauma Centers ◆

VHA and VBA Staff Assigned to Military Treatment Facilities

VHA PolyTrauma System of Care

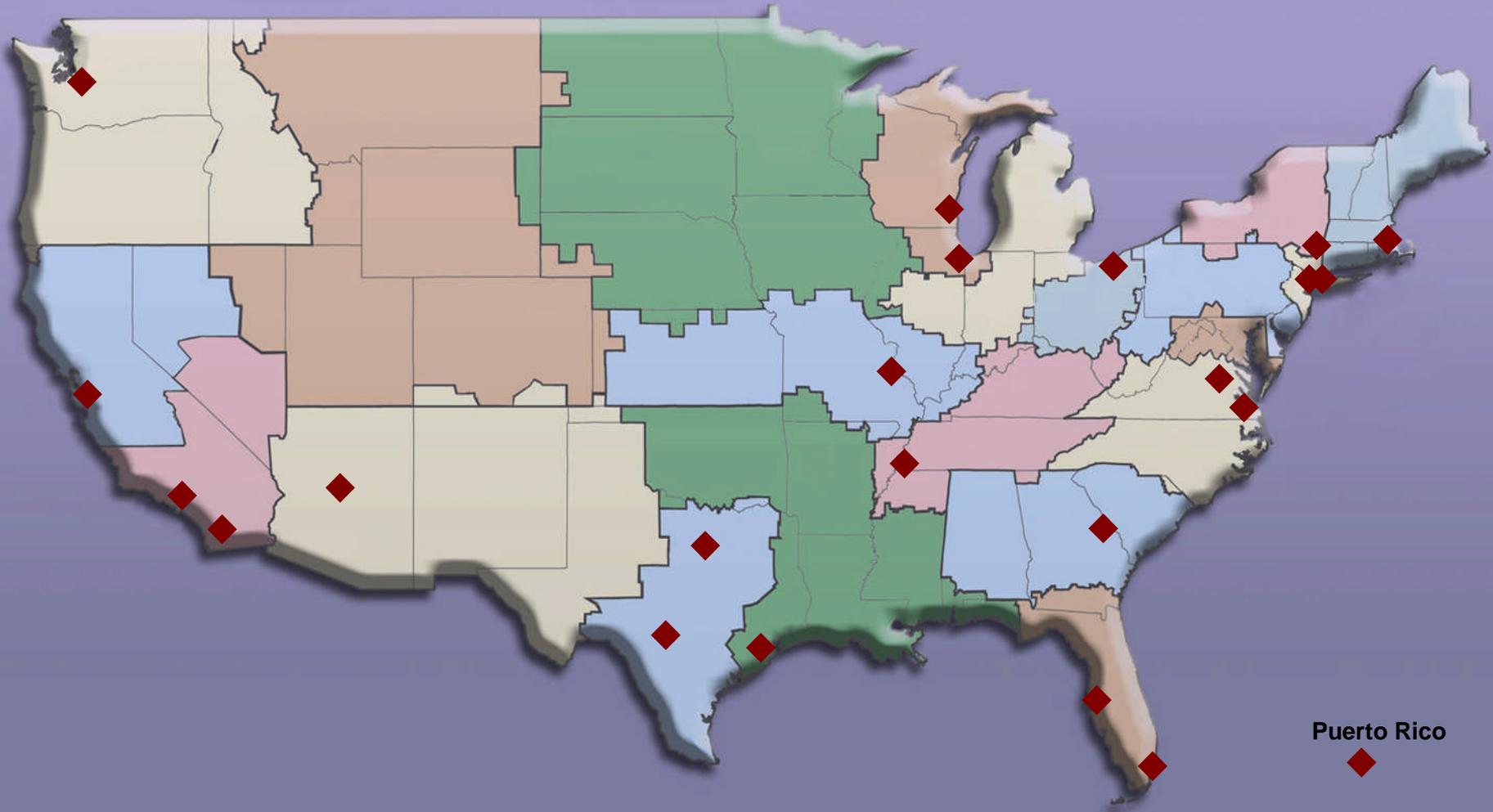


*Most recent sites added ●

Level I Polytrauma Centers ◆

Polytrauma Network Sites ▲

Spinal Cord Injury and Disorder Centers



◆ Spinal Cord Injury and Disorders Center

Puerto Rico
◆

Spinal Cord Injury and Disorder Centers

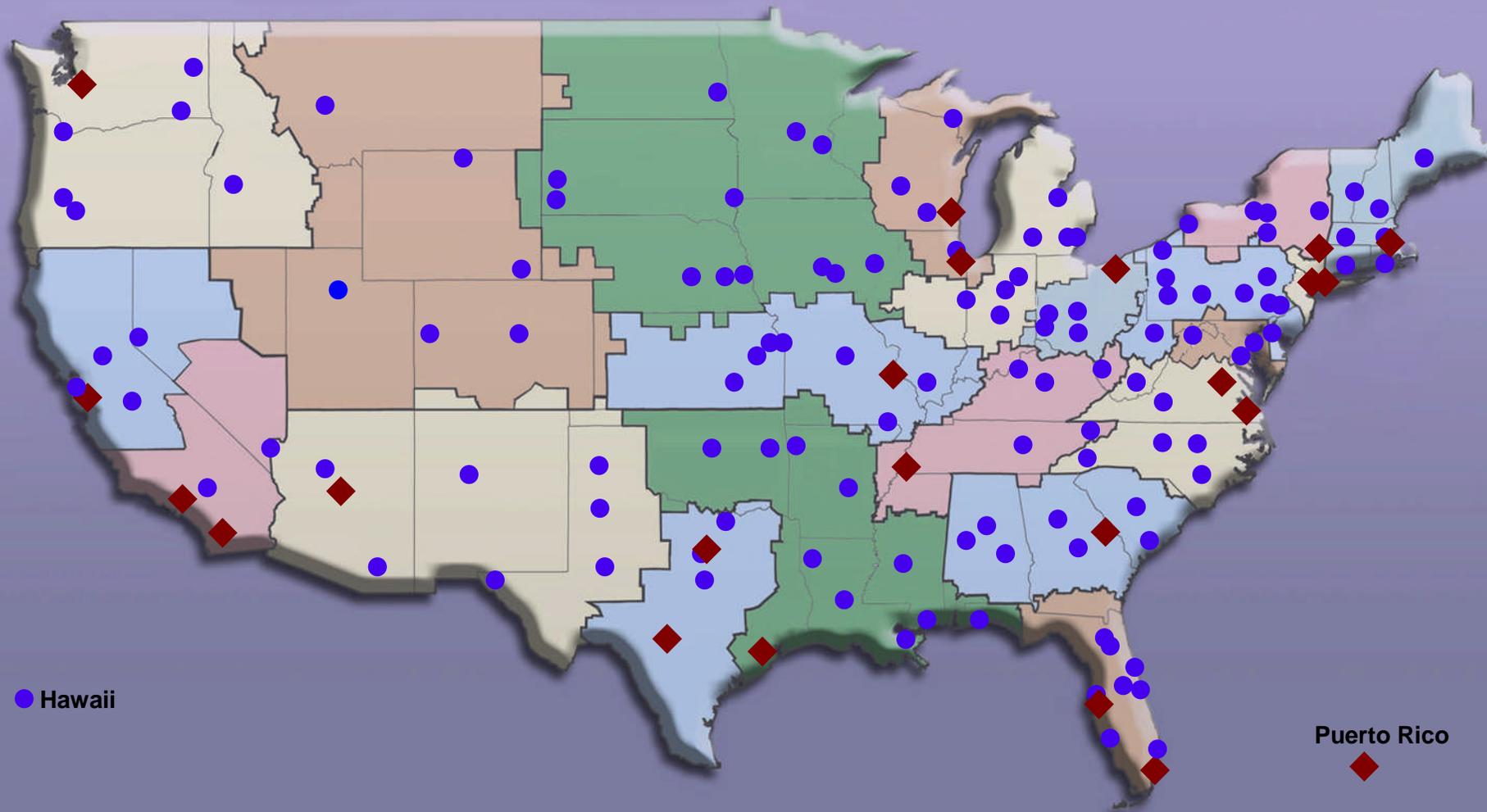
● Alaska

● Hawaii

◆ Spinal Cord Injury and Disorders Center

● SCI Primary Care Team

Puerto Rico



Blind Rehabilitation Services

American
Lake
15 beds

Palo Alto
32 beds

Tucson
34 beds

Waco
15 beds

Birmingham
32 beds

Hines
34 beds

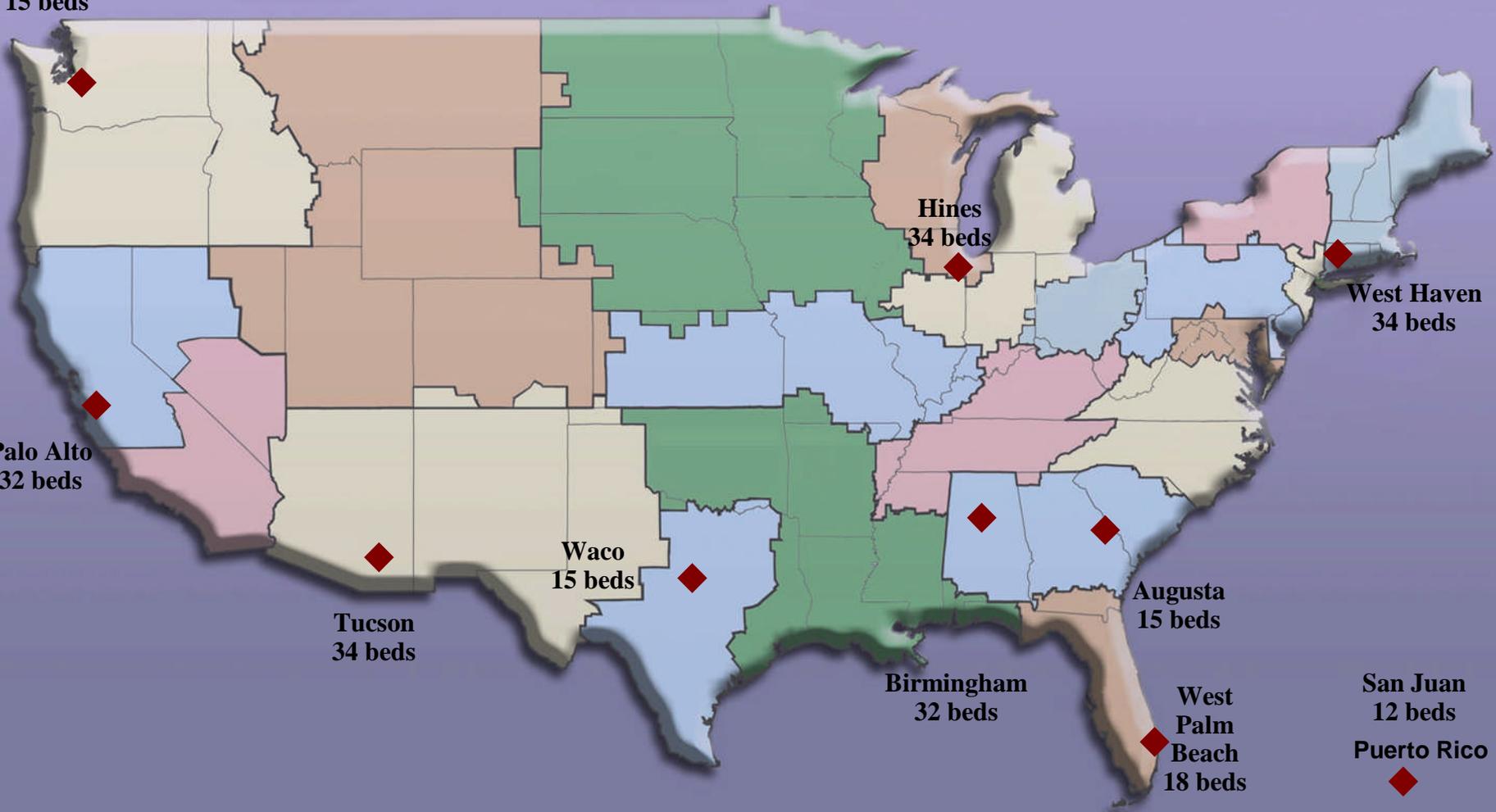
Augusta
15 beds

West
Palm
Beach
18 beds

West Haven
34 beds

San Juan
12 beds
Puerto Rico

◆ Blind Rehabilitation Centers



Blind Rehabilitation Services

American Lake
15 beds

Hines
34 beds

West Haven
34 beds

Palo Alto
32 beds

Waco
15 beds

Tucson
34 beds

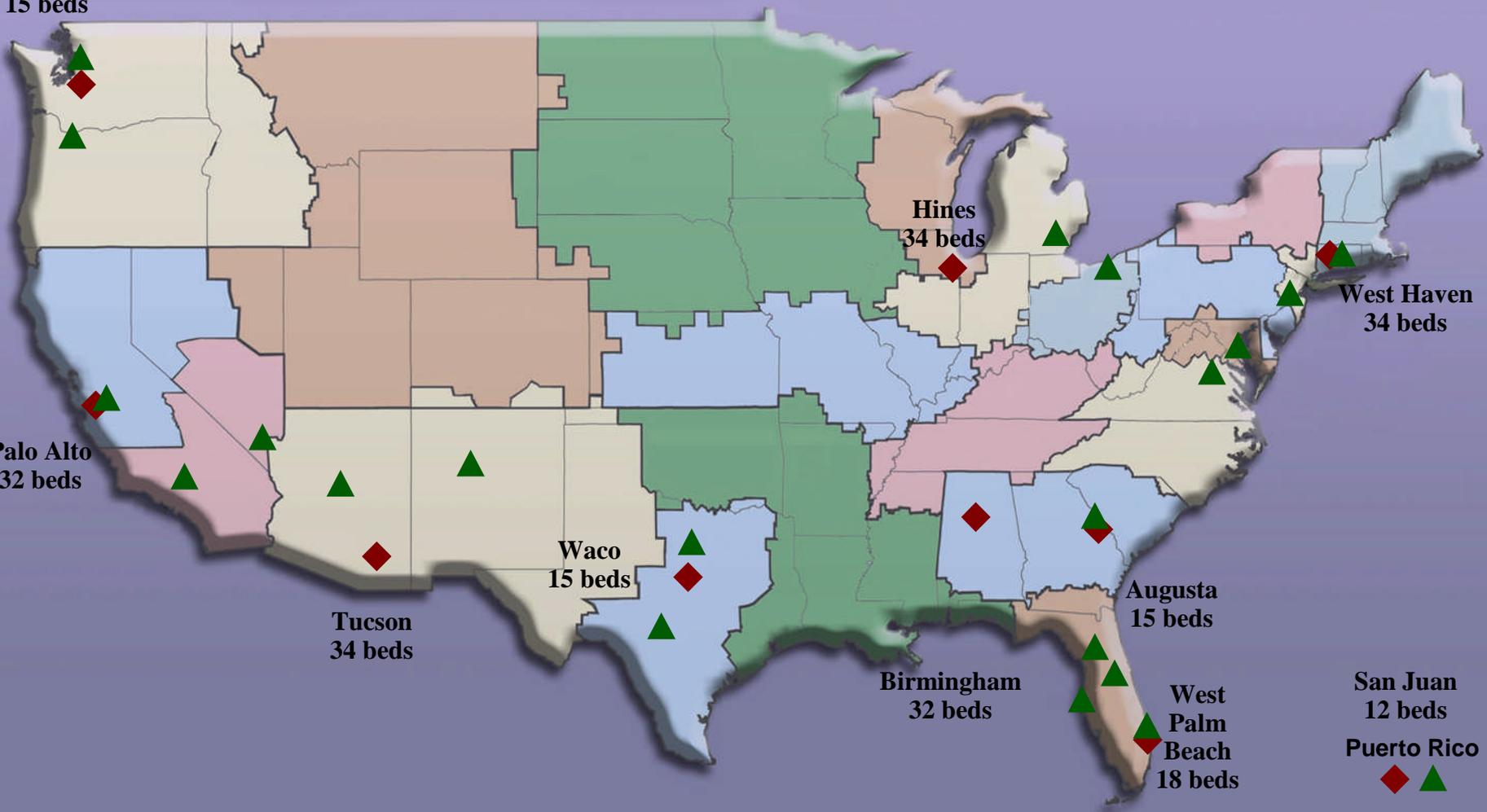
Birmingham
32 beds

Augusta
15 beds

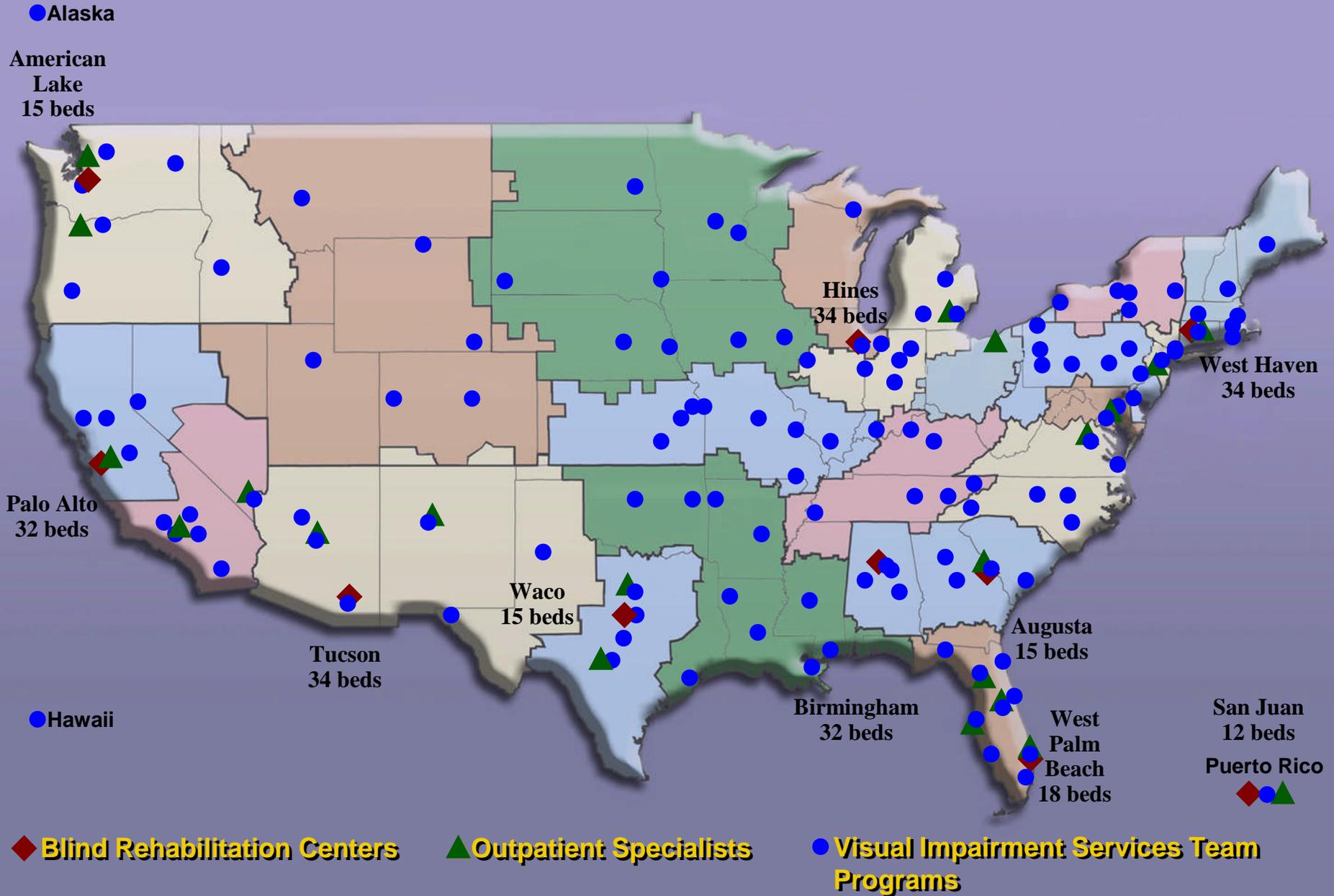
West Palm Beach
18 beds

San Juan
12 beds
Puerto Rico

◆ Blind Rehabilitation Centers ▲ Outpatient Specialists



Blind Rehabilitation Services



Benefits After Discharge

List of Benefits

- Disability Compensation
- Aid and Attendance Allowance
- VA Pensions
- Burial and Memorial Programs
- Dependents and Survivors Programs
- Veterans Preference



Seamless Transition State Initiative

- Patients give consent to release information to state's Department of Veterans Affairs office
- Expansion nationwide in early 2007
- Provides additional safeguard to capture all veterans
- Currently 30 States participating



National Polytrauma Call Center

- Established February 2006
- Provides clinical and benefits advice
 - Toll free number - **888-827-4824**
 - 24 hours, 7 days a week
- Additional services started in 2007
 - Outreach phone calls to the Severely Injured
 - Support of the newly activated Army Call Center



Physical Evaluation Board Outreach

- DoD sends a list to VA of service members potentially exiting service soon for medical related reasons
- VA reaches out to these service members by sending a letter and following-up with a phone call.
- The letter and phone call are to advise the service member of their health care options and benefits.



Post-Deployment Health Reassessment (PDHRA)

- PDHRA is mandatory for re-deployed service members (all components)
- Conducted 90-180 days after re-deployment
- Assesses physical, psychosocial and environmental concerns
- VA's PDHRA partnership is limited to the Reserve & Guard
- As of 30 April 07, over 85,000 Reserve & Guard Service Members were screened, resulting in over 20,000 referrals to VA Medical Centers and over 10,000 referrals to Vet Centers



VA's Newest Combat Veterans

