

Appendix B

Inventory of Federal Services and Benefits

Health Care

Agency	Title	Description
DoD	Air Evacuation	Provide trained Air Evacuation teams and Critical Care Air Transport teams to move patients to Home Station.
DoD	Assess Tuberculosis Risk	Provide tuberculosis risk assessment questionnaire and perform skin testing, if indicated.
DoD	Bidirectional Health Information Exchange (BHIE)	Sharing clinical data: BHIE enables real-time sharing of the following health data elements viewable between DoD BHIE sites and all VA Treatment Facilities for patients treated in both DoD and VA: Patient demographic data (name, patient category, social security number, gender, and date of birth), DoD and VA outpatient pharmacy data (Military Treatment Facility data for all shared beneficiaries, DoD mail order pharmacy and retail pharmacy network for separated servicemembers, and VA pharmacy data), Allergy information, Radiology text reports and Laboratory results, including surgical pathology, cytology, microbiology, chemistry, and hematology.
DoD	Care Coordination	Provide care coordination for patients with catastrophic injuries/illnesses.
DoD	Clinical Data Repository/ Health Data Repository (CHDR)	Sharing clinical data: CHDR exchanges the following standardized, computable health data elements between DoD's CDR and VA's HDR for patients treated in both DoD and VA: Outpatient Pharmacy Data and Medication allergy data. Exchanging computable pharmacy and allergy data supports the ability to conduct drug-drug and drug-allergy order checking for shared patients using data from both DoD and VA.
DoD	Conduct Occupational and Environmental Health (OEH) surveillance	Ongoing surveillance of the deployed environment to detect potential health hazards so early intervention to prevent illness can occur. Documentation of Occupational Environmental Health surveillance data is placed in the servicemember's deployed medical record.

Agency	Title	Description
DoD	DoD Electronic Health Record	AHLTA, DoD's Electronic Health Record, provides the following functionality: Encounter documentation and coding, outpatient laboratory, pharmacy, and radiology, problem list/health history, allergies, immunizations, wellness reminders, medical alerts, pre and post-deployment health assessments, and medical readiness status.
DoD	Family member screening	Universal use of screening mechanism at all pediatric visits to screen for deployment-related issues impacting family members (mental health, financial, etc.) Results recorded in AHLTA. Referrals to Family Support Services, and to Social Workers, Family Advocacy, Case Management as indicated.
DoD	Medical Care	Provide healthcare as needed. Provide medical care or immunizations, as needed, in deployed setting.
DoD	Medical Education	Provide outpatient education for health sustainment including tobacco cessation, skin/foot care, heat/cold injuries.
DoD	Post-Deployment face-to-face provider encounter	Required patient encounter for all deployers to review DD Form 2796, receive debrief on deployed health hazard exposures, and instructions on completion of terminal malaria chemoprophylaxis, if required.
DoD	Post-Deployment Health Reassessment (DD Form 2900)	Screening mechanism to identify any health issues potentially related to deployment that may not manifest themselves until a few months after return from deployment. Additional medical follow-up may occur based on answers to questions on form.
DoD	Pre-Deployment Health Assessment (DD Form 2795)	Screening mechanism to identify any health issues just prior to a deployment that may prevent personnel from being able to deploy. Additional medical follow-up may occur based on answers to questions on form.
DoD	Post-Deployment Health Assessment (DD Form 2796)	Screening mechanism to identify any health issues that manifested during or upon return from a deployment. Additional medical follow-up may occur based on answers to questions on form.
DoD	Pre-Deployment Medical Screening	Review of servicemember's status, completion of DD2795, administration of any additional immunizations, drawing of pre-deployment serum sample, prescription for Force Health Protection Prescription Products (such as malaria drugs) and any additional examinations specific for the deployment.
DoD	Preventive Health Assessment	Screening questionnaire and appropriate clinical preventive services or diagnostics to identify potential health issues.
DoD	Rehabilitative Care	Medical/Surgery/Physical & Occupational Therapy to return to maximum function prior to Disability Evaluation.
DoD	Defense and Veterans Brain Injury Center	To care for active-duty servicemembers with Traumatic Brain Injury (TBI) through innovative medical care, clinical research, and educational programs. Provision of individualized case management for each patient to maximize function and decrease TBI-related disability; includes evaluation, treatment, and follow-up care. Vocational rehabilitation to help the patient return to duty and work.

Agency	Title	Description
DoD	Comprehensive Combat Casualty Care Center	Center based on models for amputee care developed at Walter Reed Army Medical Center and Brooke Army Medical Center, but expanded to include PTSD, TBI and other types of injuries. Scheduled to open Summer 2007.
DoD	Clinical Counseling	Assessment and short-term, solution-focused clinical counseling for conditions and circumstances in which short-term counseling is appropriate. Beneficiaries presenting with more significant psychiatric disorders are referred to TRICARE or the Military Treatment Facility.
DoD	Deployment Health Clinic	Deployment Health Clinics provide primary care and mental health services to members whose medical concerns were identified during the Post-Deployment Health Reassessment process. Servicemembers can be referred outside the Deployment Health Clinic for specialty care.
DoD	Individual Medical Readiness	Tracking and administration of appropriate immunizations, lab screenings, dental screening, and medical equipment (spectacle inserts for gas mask) to ensure members are medically ready to deploy.
DoD	Oversight of Physical Evaluation Board process for the Department of the Navy (DON)	Oversees the Physical Evaluation Board process for the Department of the Navy (DON).
DoD	Post-Deployment Serum Sample	Post-deployment serum specimen for storage in Department of Defense repository.
DoD	Prescribe Force Health Protection Prescription Products (FHPPP)	Provides deploying servicemember medications specific for deployment. These may include malaria chemoprophylaxis or drugs to counter effects from a possible nerve agent attack.
DoD	Prescribe other medications	Prescribe enough medications other than FHPPP, if indicated for servicemember's medical condition, to cover the duration of deployment, up to 180 days.
DoD	Surgical/Critical Care	Provide surgical and critical care services to the seriously ill/wounded including aeromedical evacuation.
DoD	Incapacitation Program	Authorizes medical and dental care for members of the National Guard and Reserve who incur or aggravate injury, illness, or disease in line of duty and provides pay and allowances during treatment and recovery from line of duty injury, illness, or disease, or who demonstrate loss of earned income as a result of injury, illness, or disease incurred or aggravated in line of duty.
DoD	Operational Stress Control and Restoration (OSCAR) Program	2D MARDIV designed and implemented an organic operational stress control and restoration (OSCAR) program to address mental health related problems. OSCAR includes Staff Non-Commissioned Officers, chaplains, and mental health professionals in a fully integrated multi-disciplinary team providing proactive management for operational stress and related mental health problems.
DoD	Sexual Assault Prevention & Response Program	Provides awareness and prevention training before deployment and in the case of an assault, services from SARC and victim advocate, with a warm handoff to the SARC at the home base.

Agency	Title	Description
DoD	Medical Threat Brief	Briefing to inform personnel of potential health hazards present in the deployed location and what preventive measures should be taken to decrease risk of exposure, such as wearing insect repellent or taking malaria chemoprophylaxis medication.
DoD	Medical Disability Evaluation	Write summary of medical injuries and perform continuous assessment to update disability system.
DoD	Issue Appropriate Force Protection Equipment	Provide appropriate equipment/supplies for force protection - this may include body armor, helmets, protective goggles, insect repellent, sunscreen, and mosquito netting and poles.
Dept of Education (ED)	Traumatic Brain Injury Model Systems Program	Through 16 funded centers nationwide, the program provides comprehensive systems of brain injury care to individuals who sustain TBI, and they conduct TBI research, including clinical research and the analysis of standardized data in collaboration with other related projects.
HHS	National Institute of Child Health and Human Development (NICHD)	Supports a broad range of basic, clinical, and translational science with the goal of enhancing the daily functioning of adults and children with disabling conditions including, spinal cord and traumatic brain injuries. Is relevant to our returning veterans as they are working towards improving artificial limbs.
HHS	National Institute of Diabetes, Digestive and Kidney Diseases (NIDDK)	National Institute of Diabetes, Digestive and Kidney Diseases supports 22 research projects related to veterans of military service. These projects involve both scientists located at and patients drawn from VA medical facilities. Conditions researched include the liver and gastrointestinal diseases, kidney disease and diabetes.
HHS	National Institute of General Medical Sciences (NIGMS)	Aims to improve understanding of the biological processes invoked after traumatic or burn injury; brings basic scientific observations and principles into the clinical arena.
HHS	National Institute of Health (NIH), National Institute on Dental and Craniofacial Research (NIDCR)	Ongoing research in tissue engineering and regeneration, Bioengineering for wounds to the head and face. This has the potential to be of great service to veterans by improving the state of the science involved in repair and regeneration of combat wounds as well as other craniofacial defects.
HHS	National Institute on Deafness and Other Communicative Disorders (NIDCD)	Studying the molecular mechanisms that cause the loss of hearing from exposure to loud noise.

Agency	Title	Description
HHS	National Institute on Mental Health (NIMH)	Extramural projects on trauma and Post-Traumatic Stress Disorder that involve active duty or veteran populations or that are directly relevant to developing science-based approaches to minimizing adverse mental health outcomes of trauma and violence experienced in military and civilian contexts.
HHS	National Institutes of Health (NIH)	Comparing the effectiveness of different treatment strategies for Post-Traumatic Stress Disorder among combat veterans, a comparison of the benefits and outcomes of different post-surgical amputation rehabilitation services available to the VA.
HHS	Substance Abuse and Mental Health Services Administration Partnership with National Guard Bureau	In September 2006, the Substance Abuse and Mental Health Services Administration (SAMHSA) began a partnership with the National Guard Bureau to help strengthen the overall effectiveness of the National Guard's total workforce and enhance combat readiness by deterring illegal and illicit drug use by its members.
HHS	U.S. Public Health Service (USPHS) Office of the Surgeon General	Healthier Vets, the Surgeon General's joint Health and Human Services (HHS)/Department of Veterans Affairs (VA) initiative is designed to help veterans and their families remain physically active after they have separated from the military. The program provides veterans with obesity prevention materials supplied by HHS and includes a volunteer corps that provides local support for the program.
HHS	Substance Abuse and Mental Health Services Administration Suicide Hotline	Linkage of the Substance Abuse and Mental Health Services Administration National Suicide Prevention Lifeline to the Department of Veterans Affairs Mental Health Homepage. Placing the link to information on the lifeline and the toll-free number on this important homepage enables veterans in crisis to quickly connect with a network of over 200 crisis counseling centers throughout the country.
HHS	Chronic Fatigue Syndrome	Military and other high stress occupations suffer an inordinate occurrence of medically/psychiatrically unexplained fatiguing illnesses that are similar to Chronic Fatigue Syndrome (e.g., Gulf War illness). The Centers for Disease Control Chronic Fatigue Syndrome Research Program is collaborating with Miami University to evaluate gene expression profiles in Gulf War illness.
HHS	Vaccine Analytic Unit	The Center for Disease Control established the Vaccine Analytic Unit in 2003 in collaboration with the DoD's Army Medical Surveillance Activity and the Food & Drug Administration to provide data analysis of potential adverse events associated with vaccines which the troops would get prior to deployment. Located on the Walter Reed Army Medical Center Campus, the Vaccine Analytic Unit uses data from the Defense Medical Surveillance System to assess whether specific longer term adverse events are associated with Anthrax Vaccine Adsorbed and other biodefense vaccines.

Agency	Title	Description
HHS	National Center for Injury Control and Prevention (NCIPC)	The National Center for Injury Control and Prevention has collaborated with veteran's groups, such as Defense and Veterans Brain Injury Center on providing a physicians toolkit on concussion management, assisting with a follow-up study of military survivors of traumatic brain injury to document the problems they experience after a Traumatic Brain Injury.
HHS	CDC Birth Defects and Developmental Disabilities, Limb Loss- National Limb Loss Information Center	Strives to ensure that people with limb loss are included in all programs designed to improve the health and well-being of people with disabilities, develop additional interventions aimed at promoting general health and improved quality of life for people with limb loss and limb deficiency, expand research on vulnerable populations such as ethnic minorities and people with diabetes.
HHS	Center for Disease Control (CDC) - National Center on Birth Defects	This information and resource center: (1) gathers demographic and statistical research with a focus on the prevalence, causes, and extent of secondary conditions, (2) facilitates health promotion activities among people with paralysis addressing primarily physical activity and exercise, nutrition, depression/isolation issues, weight management, and tobacco cessation to enhance physical and emotional health, (3) provides outreach to youth, older adults, men and women, and ethnic minorities with paralysis, and (4) develops collaborative national relationships with rehabilitation facilities, hospitals, and disability advocacy and voluntary support groups.
VA	Vet Centers- Bereavement Services and Readjustment Counseling	Readjustment counseling is delivered via 209 Vet Centers that are situated outside the grounds of VA Medical Centers in areas that are easily accessible to veterans. The Veteran Readjustment Center program currently provides readjustment counseling to include post-traumatic stress disorder and outreach services to all veterans who served in any combat zone. Services are also available for their family members for military-related issues. Veterans have earned these benefits through their service and all are provided at no cost to veterans or their families. The Vet Center program has recently hired 100 Operation Iraqi Freedom/Operation Enduring Freedom veteran outreach workers to contact and work with their fellow veterans at active military demobilization and National Guard and Reserve sites, as well as at other community events frequented by veterans and their families. Vet Centers have provided bereavement counseling to surviving family members of servicemembers killed while on active duty.
VA	Automobile Adaptations	Provides veterans the opportunity to enter / exit vehicles and safely operate them on highways. This equipment compensates for the loss of use of extremities related to service-connected injuries.
VA	Civilian Health and Medical Program (CHAMPVA)	CHAMPVA provides reimbursement to certain dependents and survivors of veterans for medical expenses.

Agency	Title	Description
VA	Clinical Guidelines	Two clinical guidelines on combat veteran health issues, one on general post-deployment health, and one on unexplained pain and fatigue have been developed in collaboration with DoD. They are on line at www.va.gov/EnvironAgents under Environmental Health Clinicians.
VA	Dental Care	Priority care is being given to Operation Iraqi Freedom/Operation Enduring Freedom veterans within VA Dental services and on the Electronic Waiting List.
VA	Domiciliary Residential Rehabilitation and Treatment Program (DRRTP)	Provides residential and clinical treatment to patients with a wide range of medical, psychiatric, vocational, educational, or social needs.
VA	Employee Continuing Education and Training	Education and training for care of Operation Iraqi Freedom/Operation Enduring Freedom veterans includes caring for war wounded and national conference on providing health care to combat veterans returning from Operation Iraqi Freedom/Operation Enduring Freedom and other materials.
VA	Epidemiological Surveillance	Longitudinal epidemiological surveillance on mortality and morbidity of Operation Iraqi Freedom/Operation Enduring Freedom veterans will follow those who were in Operation Enduring Freedom and those who were not deployed over the long term to observe consequences of military deployment in illness and death, including special health problems, and reproductive problems.
VA	Facial Restorations	Facial restoration is a service offered to veterans who may have facial disfigurement caused by burns, shrapnel, or other means.
VA	Family support services	Family members of enrolled veterans are provided screening of caregiver ability, adequacy of home environment, respite services (30 days/ year), homemaker services, adult day care 5 days/ week, referral to community agencies, support groups.
VA	Foreign Medical Program (FMP)	FMP provides reimbursement of medical expenses related to a veteran's service connected condition while the veteran resides or travels overseas.
VA	General Inpatient and Outpatient Care	General inpatient and outpatient care is delivered in more than 1,300 sites of care, including hospitals, community clinics, nursing homes, domiciliaries, readjustment counseling centers, and various other facilities.
VA	Long Term Care	VA provides long-term care in nursing home services through three national programs: VA owned and operated nursing homes, State veterans' homes owned and operated by the state, and contract community nursing homes. Each program has its own admission and eligibility criteria.
VA	Mental Healthcare	Veterans eligible for VA medical care may apply for general mental health treatment including specialty services such as PTSD and substance abuse.
VA	Monitoring Utilization of Healthcare	Rosters of active duty reserves and guard veterans who have separated are being maintained and monitored to anticipate and answer questions to outside organizations about healthcare needs of veterans.

Agency	Title	Description
VA	My HealtheVet	My HealtheVet portal is a web-based application that enables veterans to create and maintain a personal health record with VA. My HealtheVet staff and the Seamless Transition Committee coordinate content and entry points for returning servicemembers. My HealtheVet links to other federal agencies and organizations that offer related benefits and services.
VA	National Rehabilitation Special Events	VA sponsors a number of special events as part of recreation therapy provided to veterans under VA care. VA's four national rehabilitation special events provide disabled and elderly veterans with challenging opportunities to accomplish feats many may have believed were no longer available to them because of their disabilities or their age. For example: The National Disabled Veterans Sports Clinic promotes rehabilitation of disabled veterans by instructing them in adaptive Alpine and Nordic skiing and by introducing them to other adaptive recreational activities and sports. The Clinic offers many newly injured Operation Iraqi Freedom/Operation Enduring Freedom veterans their first experience in winter sports, inspiring them to take their rehabilitation to a higher level.
VA	Outpatient Pharmacy	VA provides outpatient pharmacy services to enrolled veterans through VA pharmacies located in VA health care facilities or through one of the seven regional Consolidated Mail Outpatient Pharmacies (CMOPs).
VA	Patient Contract for Care at the Polytrauma Centers	A patient contract has been developed to be provided to Operation Iraqi Freedom/Operation Enduring Freedom polytrauma patients who are admitted to Polytrauma Rehabilitation Centers. The contract describes VA's commitment for enhanced support services, communication, education, and information relevant to the patient and his/her family.
VA	Polytrauma Call Center	All Operation Iraqi Freedom/Operation Enduring Freedom veterans and family members can use a telephone call system for 24/7 access to VA health care and benefit information. Urgent/Emergent issues are addressed immediately; in regard to VA issues, the appropriate VA case manager is expected to call back within 24 hours.
VA	Polytrauma Network Sites	The polytrauma system of care includes four centers, 21 polytrauma network sites, support clinic teams, points of contact and case management.
VA	Post Deployment Health Reassessment Program (PDHRA)	VA provides health reassessments 90-120 days after return from deployment. VA provides information on VA care and benefits, and arranges appointments for referred servicemembers.

Agency	Title	Description
VA	Prosthetic and Sensory Aids	VA Prosthetic and Sensory Aids Service (PSAS) provides the entire range of devices needed by returning servicemembers, including wheelchairs, recreational equipment, Global Positioning Systems and PDA's. Veterans may receive VA prosthetic appliances, equipment and devices, such as artificial limbs, orthopedic braces and shoes, wheelchairs, crutches and canes and other durable medical equipment and supplies. They may receive home improvements, automobile adaptations, clothing, and facial restorations. VA will provide hearing aids and eyeglasses to veterans who receive increased pensions based upon the need for regular aid and attendance or being permanently housebound, receive compensation for a service-connected disability or are former prisoners of war. Hearing aids and eyeglasses are provided only in special circumstances, and not for normally occurring hearing or vision loss. Social Work liaisons with PSAS and Physical Medicine to ensure a seamless transition of care. Servicemembers are given contact info for these services at their local VAMC.
VA	PTSD Services and Research	VA has expanded staffing to provide Post-Traumatic Stress Disorder clinical teams or specialists at each medical center. Current research is underway on the development of new pharmacological and psychosocial treatments for Post-Traumatic Stress Disorder (PTSD).
VA	Registries	VA maintains health registries to provide special health examinations and health-related information to veterans. Registries include: Gulf War Registry, Depleted Uranium Registry, Agent Orange Registry, Ionizing Radiation Registry. Certain veterans can participate in a VA health registry and receive free medical examinations, including laboratory and other diagnostic tests deemed necessary by an examining clinician.
VA	Research Projects	Projects currently "in place" focus on topics of neurotrauma, polytrauma and blast-related injuries amputation and prosthetics, rehabilitation for vision, artificial skin, and hearing, mental health, women and Post-Traumatic Stress Disorder, long term needs of veterans with Traumatic Brain Injury.
VA	Services for Blind Veterans	A wide variety of Blind Rehab services are currently provided by VA. Operation Iraqi Freedom/Operation Enduring Freedom veterans may suffer wounds and and traumatic brain injury trauma that can result in blindness.
VA	Social Work Education Initiatives	Social Work initiatives have been developed, and include: All Social Workers complete Traumatic Brain Injury training; 6 training conference calls on Seamless Transition, polytrauma, working with Operation Iraqi Freedom/Operation Enduring Freedom veterans; Collaboration with Services to care for Operation Iraqi Freedom/Operation Enduring Freedom veterans.
VA	TBI Training Initiative	Training module to train VA providers on the Operation Iraqi Freedom/Operation Enduring Freedom Clinical Reminder Traumatic Brain Injury Screening Tool.
VA	Embedded Fragment Surveillance Center	Currently, in this center treatment of personnel with sustained injuries is focused on depleted uranium.

Agency	Title	Description
VA	VA Electronic Patient Record	E-Record allows VA clinicians to view the following types of data on separated Operation Enduring Freedom/Operation Iraqi Freedom veterans: Inpatient and outpatient laboratory results (clinical chemistry, blood bank information, microbiology, surgical pathology, and cytology); Inpatient and outpatient radiology reports; Outpatient pharmacy data from military treatment facilities, DoD retail network pharmacies, and DoD mail order pharmacies; Allergy information; Inpatient discharge summaries (inpatient history, diagnosis, and procedures); Inpatient admission, disposition, and transfer information (admission and discharge dates with length of stay); Consultation reports (referring physician and physical findings); DoD's Standard Ambulatory Data Record (SADR) (diagnosis and procedure codes, treatment provided, encounter date and time, clinical services); and Patient demographic information (name, Social Security number, date of birth, gender, race, religion, patient category, marital status, primary language, and address); Pre- and Post- PDHRA.
VA	VA Health Care Enrollment	VA's enrollment system provides comprehensive medical benefits package for enrolled veterans. Veterans are enrolled into priority groups based on eligibility criteria.
VA	Functional Capacity Evaluation (FCE) for Veterans with Service-Connected Disabilities or Injuries	For safe, dependable results for veterans, interdisciplinary FCE (in addition to vocational rehabilitation) is required. Functional assessment involves an interdisciplinary team approach including biomechanics/ ergonomics assessment of the essential functions of the job, Registered Nurse, Occupational Therapist, Physical Therapist, or Rehabilitation assessment, medical and psychological/psychiatric evaluation and interpretation of the test results in light of the person's illness, injury and environmental context, and legal ethical considerations.

Benefits

	Title	Description
DoD	Youth Camp Program	Residential, on-site, and specialty camps for youth ages 6-18 yrs provide youth opportunities to strengthen self-confidence, enhance skills, and build resiliency during parent deployment.
DoD	Family Child Care Subsidy Program	Decreases the cost of child care for parents unable to receive care in the on-base child development center.
DoD	Air Force Home Community Care Program	Free child care provided during drill weekends.
DoD	Dependency Statement	Parent of Soldier can submit application to dependency status.
DoD	Deployed Spouse and Families Meal at the Dining Facilities	Deployed spouse meal E4 and below pay discount fee - does not pay the additional operating charge. Provides a low cost total quality meal.
DoD	<i>DisabilityInfo.gov</i>	<i>DisabilityInfo.gov</i> is a federal government-sponsored website that provides a direct connection to information and resources on a wide range of disability-related topics.

Agency	Title	Description
DoD	Personal Effects Claim	Injured Soldiers can file a claim for personal effects left behind in theater. Receipts are not required. Maximum reimbursement is \$3,000. Upon return of the unit, another claim can be filed for up to \$5,000.
DoD	Waiting List Priority for Deployed Parents	Families who withdraw their child from Child Development Centers or YP program are given priority enrollment upon return.
DoD	Extended Duty Child Care (EDC) Program	Free child care provided during non-traditional hours when parental workloads increase due to longer duty hours.
DoD	Marine Corps Wounded Warrior Regiment and Wounded Warrior Barracks	The Wounded Warrior Regiment was established at Quantico Marine Base in March/April 2007. The barracks are projected for Marine Corps Base Camp Lejeune and Marine Corps Base Camp Pendleton.
DoD	TRICARE Survivor Benefits for Active Duty Family Members	Family members are entitled to TRICARE benefits as transitional survivors or survivors if their active duty service sponsor who died while serving on active duty for a period of more than 30 days. TRICARE pays transitional survivor claims at the active duty family member payment rate and pays survivor claims at the retiree payment rate. Transitional survivors pay no enrollment fees or co-payments to use TRICARE Prime. They will, however, pay cost shares and deductibles at the active duty family member rate to use TRICARE Standard or TRICARE Extra.
DoD/ VA	Traumatic Servicemembers Group Life Insurance (TSGLI)	Traumatic injury protection through the Servicemembers' Group Life Insurance (TSGLI) provides monetary assistance to Soldiers and their families who have suffered an injury resulting in a traumatic loss (i.e. loss of limbs, sight, hearing, traumatic brain injury, etc.). This assistance is vital and enables family members to be with them during their recovery time from such an injury.
DoD	Combat-Related Injury Rehabilitation Pay	Availability of special pay of \$430 per month for servicemembers during rehabilitation from wounds, injuries, and illnesses incurred in a combat operation or combat zone designated by the Secretary of Defense.
DoD	Incapacitation Pay	Provides pay and allowances during treatment and recovery from service connected injury, illness, or disease, or who demonstrate loss of earned income as a result of injury, illness, or disease incurred or aggravated in line of duty.
DoD	Non-Medical Counseling	Short term counseling for servicemembers (Guard and Reserve) and their families at or near the installation.
DoD	Housing Allowance	Housing allowance for surviving dependents provides housing allowance or Government quarters for surviving dependents for 365 days after member's death (37 USC §403(l)).
DoD	Family Travel to Burial	Transportation for one round trip and per diem for 2 days at the burial site for eligible relatives of a deceased member to attend the member's burial ceremony (37 USC §411f).
DoD	Family Travel to Hospital	Transportation for one round trip and per diem for up to 3 family members to visit a very seriously ill or injured (VSI) or seriously ill or injured (SI) member hospitalized anywhere in the world. For not seriously injured (NSI), transportation for family members of a member hospitalized in a medical facility in the U.S. is provided only if the member was injured in combat (37 USC §411h).

Agency	Title	Description
DoD	Family Travel	Family travel to selected home involves travel and transportation allowances, including HHG shipment, for the dependents of a member who dies on active duty (37 USC §406(f)).
DoD	Meals in Military Hospitals	Members are exempt from the requirement to pay for meals while at the hospital on an out-patient basis for medical recuperation or therapy due to an injury incurred while in OEF, OIF, or operations and areas designated by the Secretary as combat operations or zones (authorized through December 2007).
HHS	Administration For Children and Families- Childcare	Provides child care fee assistance for National Guard and Reserve who are activated or deployed and whose children are enrolled in non -Department of Defense licensed child care programs and for deployed, Active-Duty Military whose children are enrolled in Non-DoD licensed child care programs.
OPM	Federal Long Term Care Insurance Program (FLTCIP)	Federal employees called to active duty and enrolled in the program can keep this coverage as long as they continue to pay the premiums directly to FLTCIP.
OPM	Federal Employees Dental and Vision Insurance (FEDVIP)	Federal employees called to active duty and enrolled in the program can keep this coverage as long as they continue to pay the premiums directly to FEDVIP.
OPM	Federal Employees Health Benefits (FEHB)	Coverage is extended for up to 24 months while the veteran employee is mobilized and on leave without pay from the civilian position. Premiums for both the employee's share and the agency share are paid by the agency for this extended period. An employee who returns to active Federal service following active duty has his or her Federal Employees Health Benefits coverage automatically reinstated upon return to employment.
OPM	Transitional TRICARE Coverage	Employees whose Federal Employees Health Benefits enrollment terminates while on active duty may waive immediate reinstatement upon return to civilian duty if they don't want Federal Employees Health Benefits coverage while using transitional TRICARE.
OPM	Federal Employees' Group Life Insurance (FEGLI)	Coverage is extended for Basic and all forms of optional life insurance for which enrolled for up to 12 months at no cost while the veteran employee is mobilized and on Leave Without Pay. The mobilized employee is not required to pay the premium during this period. Upon returning to Federal service, the employee may get back whatever type(s) of life insurance he or she had before going into Leave Without Pay as long as the position is not excluded from Federal Employees' Group Life Insurance coverage.
OPM	Flexible Spending Accounts (FSA)	Federal employees called to active duty have the option of pre-paying any Flexible Spending Account accounts, freezing Flexible Spending Account accounts or terminating FSA accounts. When the employee returns to their Federal position, they have 60 days from the date of return to duty (and before October 1 of any year) to reenroll if the Flexible Spending Account was cancelled. If their Flexible Spending Account was frozen, the account is reinstated and no new election is allowed.

Agency	Title	Description
VA	Disability Compensation	VA Disability Compensation is a monetary benefit paid to veterans who are disabled by injury or disease that was incurred or aggravated during active military service.
VA	Dependency and Indemnity Compensation	May be paid to surviving spouses who have not remarried, surviving spouses who remarry after age 57, unmarried children under 18, helpless children, those between 18 and 23 if attending a VA-approved school, and low-income parents of deceased servicemembers or veterans.
VA	Improved Pension	Improved pension is a monetary benefit payable to war-time veterans with low incomes who are permanently and totally disabled or are age 65 or older.
VA	Servicemembers' Group Life Insurance (SGLI)	The Servicemembers Group Life Insurance (SGLI) program provides \$400,000 of low-cost term insurance protection to servicemembers and reservists. SGLI coverage continues for no charge for 120 days following separation, or up to two years for members who are totally disabled at the time of separation.
VA	Family Servicemembers' Group Life Insurance	Family SGLI coverage is available for the spouses (up to \$100,000) and dependent children (\$10,000 of free coverage) of active duty servicemembers and reservists who are insured under SGLI.
VA	Veterans Group Life Insurance	Veterans' Group Life Insurance provides for the conversion of SGLI to a renewable term policy of insurance protection after a servicemember or reservist's separation from service.
VA	Service-Disabled Veterans Insurance Program	The Service-Disabled Veterans Insurance program is a life insurance for veterans who have received a service-connected disability compensation rating from the VA. The basic program insures eligible veterans for up to \$10,000 in coverage. Totally disabled veterans may apply for additional coverage up to \$20,000 under the Supplemental Service-Disabled Veterans Insurance program.
VA	Veterans Mortgage Life Insurance	The Veterans' Mortgage Life Insurance program is for veterans with certain very severe injuries and is designed to provide financial protection to cover up to \$90,000 of the veteran's home mortgage in the event of death.
VA	Clothing Allowance	VA may pay an annual clothing allowance to a veteran if he/she has a service-connected disability or condition that requires the veteran to wear or use a prosthetic or orthopedic device that wears out or tears clothing. Additionally, the clothing allowance is payable to any veteran whose service-connected skin condition requires prescribed medication that irreparably damages his or her outer garments.
VA	Headstones and Markers	VA provides at no cost to the veteran's family a gravesite, headstone or marker, a Presidential Memorial Certificate, U.S. Flag, and when buried within a national cemetery, the perpetual care of the gravesite as well as the opening and closing of the grave.
VA	Burial Allowance	Generally, VA can pay a burial allowance for veterans who die of service related causes. For certain other veterans whose death was not due to service related causes, VA can pay a smaller allowance for burial and funeral expenses as well as a burial plot allowance.

Outreach

	Title	Description
DoD	Airman & Family Readiness Center (A&FRC) Deployment Support	Readiness Non Commissioned Officer in each Airman & Family Readiness Center; Morale/video calls; Email and video phones; Workshops about family separation; Spouse employment support; Key Spouse volunteers and support groups; Junior Deployment Lines; Hearts Apart Morale Calls; Social and educational activities; HeartLink Orientation (“blues” spouses); Pre-deployment briefing/ education: Financial planning, Combat stress education, Children’s issues, Importance of communication; Reintegration training: communication, reintegration stress awareness into workplace and home; Family reunion education; Relationship enhancement programs; “Eyes on” with Commander.
DoD	Air Force Palace HART (Helping Airmen Recover Together)	Air Force Program that supports Airmen wounded/ill/injured in support of OEF/OIF. Palace HART continues until at least 5 years post separation. The program partners with the Air Force Survivor Assistance Program, Airman & Family Readiness Centers, civilian personnel, casualty, VA, DOL and the Disability Evaluation System. Eligible Airmen and families receive multiple services and are tracked individually through the process by a team from the Air Force Personnel Center.
DoD	Family Resource Groups	Organized volunteer centers provide referrals and support to families after National Guard units deploy.
DoD	Family Support Services	List of deployed families maintained by Airman/Family Readiness flight, working with Chaplain Services and Military Treatment Facilities for referral. Targeted support activities (e.g., newsletters, dinners, video/computer support).
DoD	Defense Soldier Support System	Integrates existing support services programs and systems for severely disabled Soldiers and their families through phases. These phases include; Phase I: Notification and Evacuation, Phase II: Medical Care and Board Evaluation, and Phase III: Reintegration into the Army or transition to civilian employment. The DS3 provides personal outreach and advocacy to disabled soldiers to ensure accessibility and responsiveness of DoD, VA, and civilian services, including medical care, family services, and other support services.
DoD	Family Assistance Centers	Family Assistance Centers provide outreach, emotional support, and referrals for families.
DoD	Military One Source (MOS)	MOS is a 24/7/365 information and referral service available via toll free telephone and Internet access (see below). A personal and family readiness tool, MOS extends the existing Family Support system for all service branches’ Active Duty, Reserve and Guard (regardless of activation status) and their immediate family members at no cost to participants. Programs provided are especially beneficial to those geographically separated from installation services or those who are unable to seek assistance during traditional working hours. Referrals for non-medical short-term solution-focused, face-to-face counseling within a close proximity to home or work.

Agency	Title	Description
DoD	Military Severely Injured Heroes to Hometowns Program	To prepare severely injured servicemembers to return to duty or to reintegrate successfully into their home towns.
DoD	Military Severely Injured Joint Support Operations Center	Case Management, Advocacy, Hospitalization, employment, education, retraining, rehabilitation, discharge, family support, interface with VA, Department of Labor, Office of Personnel Management, and orporate America.
DoD	Financial Counseling	Financial assistance available includes: financial planning and counseling.
DoD	Homecoming Programs	Provided in theater, on ship and for families at home, to include families of wounded casualties, specifically address: opportunities/challenges of homecoming, single servicemembers returning from deployment, reunion and relationships, new parents of infants returning to children, financial readiness, returning from hazardous duty, stress management (how to recognize symptoms of combat operational stress, Post-Traumatic Stress Disorder and Traumatic Brain Injury).
DoD	Relocation	Provides guidance for permanent change of station moves and assists the servicemember and family on what the new duty station has to offer such as: cost of living, housing availability, medical care and treatment facilities, schools, and employment opportunities. These services can be accessed by family members or servicemembers. Services also include: information on the exceptional family member program, spouse employment opportunities, culture adaptation, stress management, shipment and storage of household goods (including motor vehicles and pets), settling in services, with emphasis on available government living quarters, and private housing, home finding services, with emphasis on services for locating adequate, affordable temporary and permanent housing.
DoD	Family Member Education	Provide proactive educational resources developed by AFMS physicians in cooperation with American Academy of Pediatrics for adolescent family members of deployed personnel.
DoD	Medical Family Assistance Center	To provide compassionate, coordinated services to patients, next of kin and extended family members, with a primary focus on those affected by missions in support of Global War on Terror.
DoD	Navy Safe Harbor	Navy Safe Harbor provides personalized support and assistance to severely injured sailors and their families. Objectives of the program include: operate a proactive outreach/visitation service; address needs by identifying and providing access to existing support capabilities and resources; partner with Marine for Life (Injured Support) for sailors assigned to Marine units; establish and maintain liaison with the sailor's command; encourage active duty retention continuing support for sailors with 30% or more disability rating (typically amputation, traumatic brain injury, spinal cord injuries, loss of vision, loss of hearing, severe burns) transitioning to civilian life.

Agency	Title	Description
DoD	Family Services Programs	Family services programs teach life skills and provide educational opportunities. Morale, welfare and recreation programs provide activities that build a sense of community and encourage social interaction. Exchange programs provide goods and services. The Marine for Life program provides transition assistance, injured support, reserve medical entitlements, and network of businesses willing to help.
DoD	Family Readiness Group (FRG)	Unit sponsored command organizations that support families of deployed and assist in preparing for homecomings. Family Readiness Groups plan, coordinate and conduct social, informational, care-taking, and morale building activities to enhance family readiness. Family Readiness Groups can also support families of wounded by assisting spouses and children as they prepare for the homecoming of their loved one.
OPM	Outreach and Employment Assistance	Staff at Walter Reed Army Medical Center and Brooke Army Medical Center coordinate outreach with Walter Reed Transition Assistance Program and serve as point of contact for other agencies seeking to provide employment information, opportunities, and counseling. Publish Annual Report to Congress on Employment of Veterans in Federal government, Delegated Examining Operations Handbook, web-based VETGUIDE for human resources practitioners, and review agency requests for Direct Hire Authority.
SBA	Small Business Counseling and Training	SBA offers counseling, training and guidance to veterans and others interested in small business through a nationwide network of over 200 SBA field offices and SBA-funded training partners, including 5 Veteran Business Outreach Centers which counseled 15,000 veterans and reservists in 2006.
VA	Center for Women Veterans and Center for Minority Veterans	Serve in advisory and advocacy roles through outreach activities.
VA	Outreach Letters	Over 658,000 letters sent via the letter writing system from the Secretary of VA to returning members to provide information about benefits.
VA	Casualty Assistance	Outreach services are available to surviving family members of servicemembers who die on active duty. Casualty Assistance Officers are designated at each regional office to work with the military Casualty Assistance Call Officers to provide claims assistance to surviving spouses or other family members.
VA	Outreach to Target Populations	Within VBA regional offices, outreach coordinators are assigned to assist women veterans, homeless veterans, former prisoners of war, active duty servicemembers, etc. Outreach events, mailings, etc., are designed to provide specialized information and assistance to each of these groups of veterans.

Employment

Agency	Title	Description
DoD	Marine for Life	The Marine for Life Injured Support Program is a transition assistance program that helps Marines and their families get settled back in the community when they leave active duty. The program taps into the network of Marine veterans and Marine-friendly businesses, organizations and individuals that are willing to lend a hand to a Marine who has served honorably. Services provided include networking and assistance with employment, education, housing, childcare, veterans' benefits, and other support services needed to make a smooth transition back to the community.
DoD	Computer & Electronic Accommodation Program	Computer & Electronic Accommodation Program is going to the hospitals showing wounded servicemembers assistive technology, telling them about new IT opportunities.
DoD	Spouse Employment	Assistance to military spouses in cooperation with DOL developing and improving their personal and professional careers while sharing in the military member's mobile lifestyle. Eligible patrons also include spouses who seek temporary employment or have become unemployed. Services include: information on employment, education, and volunteer opportunities; assisting military spouses in planning careers that are compatible with the mobile military lifestyle; teaching military spouses how to develop and use job search skills and strategies; connecting spouses with employers, business, professional, and support networks; and assisting military spouses in finding employment opportunities that meet their needs.
DOL	Hire Vets First Campaign	Raises employer awareness of the training and skills veterans possess at all ranks and occupational specialties and of the value they bring to business.
DOL	Keys to Career Success Initiative	Provides access to returning veterans to a wide array of employment and training services available through One-Stop Career Centers nationally. The "key" is provided as part of the Transition Assistance Employment Workshops. The "key" identifies the veteran at the One Stop and signals their entitlement to priority services for all DOL funded programs delivered by One-Stop Centers.
DOL	Translating Military Experience and Training to Civilian Credentials	Targets licensure and certifications in high growth industries and for military occupations with limited civilian equivalence.
DOL	Uniformed Services Employment & Reemployment Rights Act (USERRA)	Protects civilian job rights and benefits for veterans and members of reserve components by prohibiting employer discrimination due to military obligations and by providing reemployment rights to eligible returning servicemembers. Services provided: mobilization, demobilization briefings; workplace poster; employer training; online law Advisor; investigation activities; remediation activities.
DOL	Veterans Only Job Fairs	Integrates assistance from the national workforce system and increases continuity of effort through adoption of the "Hire Vets First" campaign brand and message.

Agency	Title	Description
DOL	Veterans' Preference in Federal Hiring	Preference applies for virtually all federal jobs whether in the competitive service or excepted service. A DOL online interactive advisor is available for individual assistance.
DOL	Career One-Stop Service System	State Workforce Agencies nationwide operate centers that provide employment and workforce information services in local communities at no cost to employers or job seekers who access the services available. They also provide priority of service and supplementary assistance to veterans and disabled veteran job seekers.
DOL	Recovery and Employment Assistance Lifelines (REALifelines)	National network of workforce and transition specialists provide direct personal assistance to severely injured servicemembers and their families from military treatment facility to direct placement services with employers in their home town communities. An online interactive advisor is available for individuals.
HHS	CDC - Malaria, Leishmaniases, etc.	The Center for Disease Control's National Center for Environmental Health has drafted a new Career Resource Guide for Uniformed Services Environmental Health Practitioners. The Guide is designed to assist veterans to consider a career in environmental public health.
OPM	Veterans Recruitment Appointment (VRA)	A special hiring authority by which agencies can appoint an eligible veteran without competition. VRA is an excepted appointment to a position that is otherwise in the competitive service. After 2 years of satisfactory service, the employee is converted to a career-conditional appointment.
OPM	30 Percent or More Disabled Veterans	These veterans may be given a temporary or term appointment to any position for which qualified. After demonstrating satisfactory performance, the veteran may be converted at any time to a career-conditional appointment.
OPM	Disabled Veterans Enrolled in VA Training Programs	VA vocational rehabilitation program to gain work experience at an agency under the terms and agreement between the agency and VA. The veteran is not a Federal employee for most purposes while enrolled, but is a beneficiary of the VA. Upon successful completion, the veteran will be given a Certificate of Training showing the occupational series and grade level for which she/he was trained which allows any agency to non-competitively appoint the veteran for a period of 1 year on a Special Tenure Appointment which is then converted to career-conditional appointment with the OPM approval.
OPM	Excepted Service Schedule A Appointment	Facilitates appointment of persons with disabilities who, with or without accomodation, can perform the essential functions of the position. Highly useful in appointing disabled veterans, especially those rated at less than 30%. Positions filled under this schedule may be excepted from competitive procedures.
SBA	Military Reservist Economic Injury Disaster Loan	Disaster loans for small businesses that suffer or may suffer substantial economic injury when a reservist owner or key employee is activated.

Agency	Title	Description
SBA/ DOL	Service-Disabled Veteran Owned Small Business	Oversight to assess compliance in achieving the Federal contracting for Service-Disabled Veteran-Owned Small Businesses. All Federal agencies have the responsibility to achieve a minimum 3% procurement goal for Service-Disabled Veteran-Owned Small Businesses.
SBA	Small Business Loans	Loans guaranteed by the Small Business Administration to veterans and reservists to start, expand or grow a small business.
VA	Center for Veterans Enterprise	Center for Veterans Enterprise provides individual counseling, and assistance for veterans in business or interested in starting businesses.
VA	Coming Home to Work Initiative	Civilian work experience is made available to vocational rehabilitation and employment eligible servicemembers who are pending medical separation from active duty at major military treatment facilities.

Education & Vocational Rehabilitation

Agency	Title	Description
DoD	Credentialing Opportunities On-Line	COOL (Credentialing Opportunities On-Line) explains how Army Soldiers can meet civilian certification and license requirements related to their Military Occupational Specialties (MOSs). Army, Navy, and Marines have on line systems. The systems find civilian credentials related to military occupational specialties, explains what it takes to obtain the credentials, and identifies available programs that will help pay credentialing fees.
DoD	Tuition Assistance	While in the Service, military members continue their civilian education during off duty periods. DoD provides tuition assistance, \$4,500 per year, for servicemembers to earn a certification, license, or college degree(s). Courses may be taken in the traditional classroom setting or via distance learning.
DoD	Library Support	Learning Resource Centers; Paperback and periodical kits.
ED	Federal Student Loan Programs	Education's student aid programs include Stafford Loans, Perkins loans, and Pell grants. Department of Education has identified approximately 146,000 student aid applicants as veterans based on matched records with VA.
ED	Veterans Upward Bound	Provides funds to institutions of higher education and other organizations for veterans who have not yet pursued postsecondary education.
ED	Educational Opportunity Centers Program	Provides information regarding financial and academic assistance to individuals who want to enroll in a postsecondary education program and assists those individuals in applying for admission to institutions that offer programs of postsecondary education.
ED	Talent Search Program	Identifies individuals between the ages of 11 and 27 with potential for education at the postsecondary level. Encourages them to complete secondary school and undertake a program of postsecondary education. Works to publicize the availability of student financial assistance. Encourages those individuals who have begun but failed to complete secondary school or enroll in a postsecondary institution to re-enter an educational program.

Agency	Title	Description
ED	Student Support Services	Provides support services to increase the number of disadvantaged low-income college students, first generation college students, and college students with disabilities in the United States who successfully complete a program of study at the postsecondary level of education. Services provided should increase retention and graduation rates, facilitate transfer from two-year to four-year colleges and foster an institutional climate supportive of their success.
ED	Troops-to-Teachers	Assists eligible members of the Armed Forces to obtain certification or licensing as elementary school teachers, vocational or technical teachers and to become highly qualified teachers. This program is administered through a memorandum of agreement with the Department of Defense.
ED	State Vocational Rehabilitation and Supported Employment Programs	Awards formula grants to States to help individuals with disabilities prepare for, obtain, and retain employment through the provision of employment-related services. These grants support a wide range of services including vocational evaluation, counseling, mental and physical restoration, education, vocational training, job placement, rehabilitation technology, and supported employment services. Priority is given to serving individuals with the most significant disabilities. Veterans are eligible for these programs, but are not specifically targeted.
ED	Centers for Independent Living (CILs)	This program provides services to individuals with significant disabilities through State agencies and Centers for Independent Living (CILs). These service providers provide the core services of information and referral, independent living skills training, individual and systems advocacy, and peer counseling in addition to other independent living services. Veterans are eligible for these programs, but are not specifically targeted.
VA	Veterans' Educational Assistance Program (VEAP)	Veterans' Educational Assistance Program (VEAP). provides education benefits that may be used while on active duty or after separation from active duty. Servicemembers who entered active duty for the first time after December 31, 1976 and before July 1, 1985 were eligible to enroll Veterans' Educational Assistance Program.
VA	Dependents' Educational Assistance	Dependents' Educational Assistance provides educational and training opportunities to eligible dependents of veterans who meet certain requirements.
VA	Montgomery GI Bill-Active Duty	Montgomery GI Bill Active Duty (MGIB) provides education benefits that may be used while on active duty or after separation from active duty.
VA	Montgomery GI Bill-Selected Reserve	Montgomery GI Bill- Selected Reserve (MGIB-SR) provides education benefits to members of the reserve elements of the Army, Navy, Air Force, Marine Corps and Coast Guard, and to members of the Army National Guard and the Air National Guard.
VA	National Call to Service Program (NCS)	The NCS provides education benefits to certain individuals who enter the military through the National Call to Service (NCS) program.

Agency	Title	Description
VA	Reserve Educational Assistance Programs.	Reserve Educational Assistance Program provides 36 months of education benefits to members of the reserve elements of the Army, Navy, Air Force, Marine Corps and Coast Guard, and to members of the Army National Guard and the Air National Guard. Members must have been called or order to active service in response to war or national emergency, as declared by the President or Congress.
VA	Vocational Rehabilitation and Employment Program: 5-Tracks to Employment	This program provides assistance to veterans with service-connected disabilities and servicemembers awaiting medical discharge from the military to help them prepare for, obtain, and retain employment in the civilian workforce. The 5-Tracks to Employment process provides veterans and servicemembers the opportunity to return to work or improve their independence in daily living. For veterans with a serious employment handicap and for whom employment is not currently an option, the program provides a wide range of independent living services. Counseling and guidance are also provided to eligible family members.
VA	Vocational-Educational Counseling	Vocational counseling and educational testing for servicemembers who are within six months of discharge from active duty or veterans who are within one year following discharge from active duty under other than dishonorable conditions.

Housing & Homelessness

Agency	Title	Description
DOL	Homeless Veterans Reintegration Program	Provides services to assist in reintegration of homeless veterans into meaningful employment and to stimulate the development of effective service delivery systems to address complex problems facing homeless veterans.
HUD	Housing Choice Voucher Program	Provides rental assistance for low and very low- income families, the elderly and persons with disabilities to afford decent, safe, and sanitary housing in the private market.
HUD	Ginnie Mae - Mortgage Lender	Ginnie Mae's guarantee lowers the interest rates that Veterans are able to get on their VA mortgages. During FY06 and FY07, Ginnie Mae guaranteed securities that included over 130,000 and 50,000 VA loans, respectively. As of February 2007, there are a total of approximately 1,035,000 VA loans included in mortgage-backed securities guaranteed by Ginnie Mae.
HUD	HUD Veteran Resource Center (HUDVET)	The Department's website and a principal vehicle for providing veterans and their families with information about the many community-based programs and services funded by HUD.
HUD	Special Needs Assistance Program (SNAPS)	Provides funding, by competitive and formula grants specifically for the homeless.
HUD	Community Development Block Grant	Provides funding, by formula grant for housing rehabilitation, homeownership assistance, fair housing, design costs for barrier-free housing and short-term financial assistance to prevent homelessness.
HUD	HOME	The HOME program makes available, by formula, down-payment assistance and rental assistance.

Agency	Title	Description
HUD	Homeownership Voucher Assistance Program (Section 8 Homeownership)	Helps existing Housing Choice Voucher Program participants purchase a home.
HUD	Indian Housing Loan Guarantee	The Section 184 program provides Native Americans access to capital, acts as a credit enhancement mechanism for lenders, and provides private funding opportunities to tribal housing agencies. It offers eligible borrowers a 100 percent guarantee on loans to build, acquire, rehabilitate, or refinance a home in an Indian area.
HUD	Loan Guarantees for Native Hawaiian Housing	The Section 184A program provides access to private financing for Native Hawaiian families who would otherwise have difficulty obtaining mortgages due to the unique legal status of Hawaiian Home Lands. It offers eligible borrowers a 100 percent guarantee on loans to build, acquire, rehabilitate, or refinance a home in the Hawaiian Home Lands.
HUD	Project-Based Voucher Program	Provides rental assistance for eligible families who live in specific housing developments or units.
HUD	Public Housing Program	Provides decent, safe and sanitary housing to eligible low-income families, and persons with disabilities.
HUD	Section 32 Homeownership Opportunity	Provides families earning less than 80% of Adjusted Median Income (AMI) the opportunity to purchase public housing units and pay 35% of income for PMI, utilities, taxes and other housing related expenses.
U.S. Interagency Council on Homelessness	Federal Response to Homelessness	The U.S. Interagency Council on Homelessness is charged with coordinating the federal response to homelessness and is comprised of 20 member agencies. A working group within the council will be formed to explore permanent housing opportunities for homeless veterans.
VA	Loan Guaranty	VA Loan Guaranty Service provides home loan guaranties to help eligible servicemembers, veterans, reservists and unmarried surviving spouses purchase and retain homes in recognition of their service to the Nation.
VA	Specially Adapted Housing	Veterans who have specific service-connected disabilities may be entitled to a “Specially Adapted Housing” grant for the purpose of constructing an adaptive home or modifying an existing home to meet their adaptive needs. The grant is currently \$50,000 and is generally used to create a wheelchair accessible home. VA also has a Special Home Adaptation grant for \$10,000. This grant is generally used to assist veterans with mobility throughout the home.
VA	Homeless Services Programs	This integrated network of services address the treatment, rehabilitation, and residential needs of homeless veterans. Programs include the Domiciliary Care for Homeless Veterans Program (DCHV); the Compensated Work Therapy/ Transitional Residence Program (CWT/TR); and Health Care for Homeless Veterans Program (HCHV) and its components (the Homeless Providers Grant and Per Diem [GPD] Program, the Supported Housing [SH] Program; the Housing and Urban Development-Veterans Affairs Supported Housing Program [HUD-VASH]), and the Mutli-Family Loan Guarantee Programs and Community-Level Needs Assessment and Planning (CHALENG).

Agency	Title	Description
VA	Home Improvement and Structural Alteration (HISA) Program	The Home Improvement and Structural Alteration program is a grant allowing veterans to make modifications to their homes to allow them to enter and exit via ramps, widen doorways, and make bathroom / kitchen modifications.

Interagency Collaboration

Agency	Title	Description
DoD VA	Cooperative Separation Process/ Examinations for DoD/ VA at Benefits at Delivery Discharge Sites	All military servicemembers participating in transition seminars are informed of the VA claims application procedures. Those wishing to participate in the cooperative separation examination process must complete VA Form 21-526, Application for Compensation or Pension (or the electronic equivalent), and submit it, along with a copy of their service medical records to VA. (Service medical records, in DoD terminology, are health treatment records.) Servicemembers can file claims for disability compensation, pension, vocational rehabilitation, automobile allowance, and specially adapted housing prior to their separation from military service. Under the BDD program claims are processed within days following separation.
DoD VA	DEERS to Veteran Information System	Sharing servicemember data.
DoD VA	DoD VA Deployment Health Work Group	Chartered to: Examine opportunities for collaboration between DoD, VA, and HHS to maintain, protect, and preserve the health of servicemembers. Focus is on health of military members, veterans and their families during and after mobilization, combat and other operations. Include allied nations as appropriate. Coordinate Interagency reports. Make recommendations to Health Executive Council. Facilitate health risk communication. Identify and foster sharing of information and resources.
DoD VA	Electronic Transfer of Pre- and Post-Deployment Screening Results through FHIE	Transfers Pre- and Post-Deployment Health Assessments and Post-Deployment Health Reassessments screening results from DoD to VA.
DoD VA	Federal Health Information Exchange (FHIE)	Sharing clinical data: DoD transfers the following types of data on separated servicemembers to VA: Inpatient and outpatient laboratory results (clinical chemistry, blood bank information, microbiology, surgical pathology, and cytology); Inpatient and outpatient radiology reports; Outpatient pharmacy data from military treatment facilities, DoD retail network pharmacies, and DoD mail order pharmacies; Allergy information; Inpatient discharge summaries (inpatient history, diagnosis, and procedures); Inpatient admission, disposition, and transfer information (admission and discharge dates with length of stay); Consultation reports (referring physician and physical findings); DoD's Standard Ambulatory Data Record (SADR) (diagnosis and procedure codes, treatment provided, encounter date and time, clinical services); Patient demographic information (name, Social Security number, date of birth, gender, race, religion, patient category, marital status, primary language, and address); Pre- and Post-Deployment Health Assessment data; and Reassessment data.

Agency	Title	Description
DoD VA	Joint Seamless Transition Program	Case managers are assigned upon admission to interact with the health care team to establish the patient's needs for care. VA social work personnel work on-site at the Military Treatment Facilities to establish appointments at a VA Medical Center near the patient's intended residence. They coordinate transfer of care and maintain follow-up with patients to verify success of the discharge plan, and to ensure continuity of therapy and medications. They also refer patients to Veterans Benefits counselors and Vocational Rehabilitation Counselors. Case managers ensure that patients know about the full range of VA services, including readjustment programs, and educational and housing benefits.
DoD VA	MOU on Sharing of Personal Health Information	The purpose of this memorandum is to state throughout the Department of Defense and the Department of Veterans Affairs (VA) those circumstances in which it is appropriate to share Protected Health Information and other individually identifiable information. In addition, the memorandum is intended to establish the respective responsibilities and authorities of DoD and VA to share data as defined by the Health Insurance Portability and Accountability Act, the Privacy Act, and other applicable authority. This Memorandum Of Understanding addresses the transfer of information, including protected health information, on all servicemembers who transition from the DoD health system to VA healthcare, or who are being evaluated on eligibility for VA benefits.
DoD VA	OEF/OIF Outreach counselors	The outreach counselors brief servicemen and women leaving the military about VA benefits and services available to them and their family members. They also encourage new veterans to use their local Vet Center as a point of entry to VA and its services.
DoD VA	Policy on Expediting Veterans Benefits to Members with Serious Injuries and Illnesses	Information to be reported is the member's name, social security number, unit identification, current location and contact information, and brief explanation of condition. This information shall be sent promptly, securely (virtual private network or secure system) and electronically from the services to Office of the Assistant Secretary of Defense (Health Affairs) /TRICARE Management Activity, then to the VA.
DoD VA	Roster on Active Duty Servicemembers in the Physical Evaluation Board/ Medical Evaluation Board (PEB/MEB) Process	Information to be reported is the member's name, social security number, unit identification, current location and contact information, and brief explanation of condition. VA and DoD collaborate to ensure that VA is notified of ill or injured servicemembers transitioning to VA care and civilian life. DoD sends a monthly list of servicemembers being referred to the Physical Evaluation Board, which enables VA to contact servicemembers and provide information on VA benefits and services.

Agency	Title	Description
DoD VA	Roster on Recently Separated OEF/OIF Veterans- Active duty and Reserve Components	Defense Manpower Data Center (DMDC) began routinely providing VA rosters of Operation Iraqi Freedom and Operation Enduring Freedom veterans who have separated from active duty in September 2003. Originally, DMDC used proxy pay-files to identify individuals who were potentially deployed to those combat theaters. In June 2004, DMDC instituted a new process that more accurately identified those deployed to the Operation Iraqi Freedom and Operation Enduring Freedom combat theaters, but that process lost the ability to differentiate which individuals were Operation Enduring Freedom and which were OIF. VA uses this roster to develop and release reports on utilization of VA health care by OIF/OEF veterans.
DoD	Preseparation Counseling for all Servicemembers	The following subjects are reviewed with the servicemember (DD Form 2648 and 2648-1), Employment assistance, USERRA, ESGR, Life Insurance, Finances, and Benefits.
DoD DOL VA	Transition Services	Prepares all separating servicemembers, including those returning from combat, the wounded, and their families with the skills, tools, and self-confidence necessary to assist in successful reentry into the Nation's civilian work force. Jointly, DoD, DOL, and VA provide extensive one-on-one assistance in the areas of: resume and cover letter writing, electronic job banks and internet access, VA benefits and review, job fair information, Federal employment workshop, employment counseling, job search processes, resume preparation, post military employment networking, relocation assistance for separating members, government partnerships for employment and training, benefits for members who are involuntarily separated, veterans benefits (including Disability), TAP/DTAP after Medical Evaluation Board/Physical Evaluation Board.
DoD DOL OPM SSA VA	Severely Injured Marines and Sailors (SIMS) Pilot Program	The Severely Injured Marines and Sailors Program was designed to maximize disability benefits and compensation available for severely injured Marines and Sailors. Through the acceleration of the disability evaluation process, SIMS and their families are able to simultaneously utilize the disability benefits provided by DoD, VA, DOL, Social Security Administration, and OPM while remaining part of the Navy-Marine Corps team. The SIMS pilot was performed at the National Naval Medical Center Bethesda and was evaluated in March 2007.
DoD DOL TSA VA	Military Severely Injured Center	The Center includes four Federal Agencies operating together under one roof (DoD, DOL, VA DHS/ TSA) to assist the severely injured and families by providing family support to meet non-medical needs and serving as a resource clearinghouse (e.g., immediate financial, employment, VA benefits, child care, counseling, community support, assistance with military service-specific issues such as travel claims, personal property, moves, awards).

Agency	Title	Description
DoD VA	Support for Returning Global War on Terror Victims- Active Duty Servicemember in Veteran Health Administration Medical Centers	One active duty Army servicemember is in each of four VA Polytrauma Rehabilitation Centers. This Army Medical VA Polytrauma Liaison Program facilitates continuity of care between military and VA medical treatment facilities. The assigned servicemembers serve as the interface between case management and administrative matters, while functioning as the primary point of contact in the transition process for injured soldiers and their family members during transfer from military treatment facilities to VA medical centers. The liaison functions much like VA personnel that are present in DoD facilities. They partner with VA staff to ensure the easy and seamless transfer of patients from DoD to the VA Medical Center. They advocate for patients and their families assisting their understanding of the VA process and capabilities while maintaining contact with their parent military service and health care system.
HHS VA	Indian Health Services	On February 25, 2003, a Memorandum of Understanding was established between the Department of Health and Human Services and the Department of Veterans Affairs (VA) that promotes collaboration and sharing of information, services, information technology, and continuing medical training of staff between the departments in order to enhance access to health care services and improve the quality of care of American Indian and Alaska Native veterans.
HHS VA	National Institute on Neurological Disorders and Stroke (NINDS)	The National Institute on Neurological Disorders and Stroke works extensively with the VA and DoD on Neuropsychological outcomes of traumatic brain injury in Vietnam veterans and Iraq veterans.
HHS VA	United States Public Health Service, Office of the Surgeon General	The Surgeon General's joint Health and Human Services (HHS)/ Department of Veterans Affairs (VA) initiative is designed to help veterans and their families remain physically active after they have separated from the military. The program provides veterans with obesity prevention materials supplied by the Department of Health & Human Services and includes a volunteer corps that provides local support for the program.
DoD VA	VA Seamless Transition	VA has stationed personnel at major military hospitals to assist wounded servicemembers as they transition from military to civilian life. Operation Iraqi Freedom/Operation Enduring Freedom servicemembers who have questions about VA benefits or need assistance in filing a VA claim or accessing services can also contact the nearest VA office or call 1-800-827-1000.