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CHAPTER 8. PROVIDER EDUCATION

8.01 PROVIDER KNOWLEDGE AND SKILL

a. In order to meet the needs of veteran residents, each VA (Department of Veterans Affairs) medical center will train providers or assure that the providers have knowledge and skills in the following areas:

- (1) Provision of personal care, specific to activities of daily living
- (2) Medication management
- (3) Crisis management and rehospitalization procedures
- (4) Provision of supportive and emotional care
- (5) Nutrition and proper food preparation, distribution and storage
- (6) Activity and program planning
- (7) Applicable VA policies
- (8) Local and State laws and ordinances
- (9) Fire and safety procedures

b. Ongoing training will be provided. Documentation of the training should be kept in the facility record.

c. At a minimum, annual provider education programs will be held in order to assure the quality of skills acquired by the provider and to address additional issues as needed.

d. Consultation from medical center staff will be made available at all times.