

Section III

Private Sector Based Utilization Benchmarks

Detailed estimates and future projections of the health care resource utilization by veteran enrollees are a central component of the VA Enrollee Health Care Projection Model. Utilization statistics within the model are expressed on an average annual rate per 1,000 enrollees basis. There are 37 separate hospital acute care inpatient and ambulatory (outpatient) service categories with private sector based utilization benchmarks. For acute care inpatient services, the utilization measure is the annual number of admissions and days per 1,000, for each type of stay. The number of days divided by the number of admits calculates the average length of stay for the type of stay. Ambulatory utilization reflects the annual number of services per 1,000, for each category of care.

The benchmarks were created separately for four age groups (Under Age 45, Ages 45–64, Ages 65–84, and Ages 85 and Over), as well as for veteran enrollee groups classified by Sector (as defined by their county of residence). Each enrollee group was further distinguished by Enrollee Type (Enrollee Pre and Enrollee Post) and Priority Level (PL 1-7). An Enrollee Pre is defined as an Enrollee who used VHA health care services at least once during FY 1996, FY 1997, or FY 1998 and enrolled during the first six months of enrollment (by April 1, 1999). An Enrollee Post is defined as all other veterans who have enrolled in the national veteran enrollment database. Overall, the utilization benchmarks were developed using a six-step process:

1. Develop private sector utilization averages for each sector locality for the services included in the VA Enrollee Health Care Projection Model.
2. Adjust private sector utilization for age (5-year age bands) and gender mix of the projected veteran Enrollees by Priority Level and Enrollee Type.
3. Modify the Age/Gender-adjusted utilization taking into account veteran enrollee morbidity.
4. Adjust the resulting utilization benchmarks for estimated veteran enrollee reliance on VHA for their health care needs.
5. Adjust the resulting utilization benchmarks to reflect the appropriate managed health care delivery system.
6. Apply an experience adjustment to the resulting benchmarks to reflect residual differences between modeled and actual historical utilization.

The private sector population describes the population that is covered under some type of commercial insurance program for both the Under Age 45 and the Ages 45–64 populations or by Medicare for the Ages 65–84, and Ages 85 and Over population. Health care utilization patterns from these populations are appropriate as a starting point for veteran enrollee health care projections for several reasons. All veteran enrollees have health care benefits provided by VA, meaning that none of them are truly “uninsured.” Also, the vast majority of the Ages 65 and Over veteran enrollees (like all Americans in this age group) qualify for Medicare. A significant proportion of the Under Age 65 veteran enrollee population also participates in a commercial insurance program. All of these factors mean that the utilization practices of veteran enrollees should exhibit behaviors that are closer to private sector insured populations as opposed to those without insurance.

The development of VA specific utilization rates for the VA Enrollee Health Care Projection Model from private sector benchmarks is described in the next four subsections. An outline of the subsections of Section III is as follows:

- III-1: Starting Private Sector Utilization Averages, with Covered Benefits Package, Copay Levels, Area and Age/Gender Adjustments
- III-2: Morbidity Adjustments
- III-3: Reliance Adjustments
- III-4: Degree of Community Management Adjustments

Each of these subsections describes, in detail, the adjustments used to project annual utilization rates per 1,000 veteran enrollees.

Section III-1

Starting Private Sector Utilization Averages, with Covered Benefits Package, Copay Levels, Area, and Age/Gender Adjustments

Starting private sector annual utilization rates per 1,000 members are based on research contained in the Milliman *Health Cost Guidelines*TM (Guidelines). Under Age 65 utilization is representative of a commercially insured population with standard population demographics, nationwide average area characteristics and average health care benefit coverage. Ages 65 and Over utilization is representative of a nationwide average elderly population with Medicare coverage and additional benefits to fill Medicare gaps, such as prescription drug coverage.

The Milliman *Health Cost Guidelines*TM are developed as a result of Milliman's continuing research on health care utilization and costs. They were first developed in 1954 and have been updated and expanded annually since then. These Guidelines are continually monitored to ensure that they are as accurately as possible are measuring the experience or evaluating the rates of private sector carriers.

The Guidelines are a cooperative effort of all Milliman health actuaries and represent a combination of their experience, research, and judgment. An extensive amount of data is used in developing these Guidelines, including both published and unpublished data. In most instances, utilization and cost assumptions are based upon Milliman consultants' evaluation of several data sources and, hence, are not specifically attributable to a single source. Since these Guidelines are a proprietary document of Milliman, they are only made available for release to specific clients who meet a stringent set of criteria and lease the Guidelines and to Milliman consulting health actuaries.

Utilization statistics within the Guidelines are expressed on an average annual rate per 1,000 enrollees basis. Utilization is categorized by type of service, as well as the site of service, in many cases. The Guidelines have been organized into 37 separate and distinct hospital acute care inpatient and ambulatory (outpatient) service categories for use in the VA Enrollee Health Care Projection Model. For acute care inpatient services, the utilization measure is the annual number of admissions and days per 1,000, for each type of stay. The number of days divided by

the number of admits calculates the average length of stay for the type of stay. Ambulatory utilization reflects the annual number of services per 1,000 members, for each category of care.

Copay Adjustments

The private sector based starting utilization levels for both Under and Over Ages 65 reflect a set level of cost sharing (copays) and benefit maximums. The purpose of the copay adjustments is to make modifications to utilization for services that have copays under VHA that differ from the copays levels reflected in the starting utilization. For example, assume that the private sector based starting utilization level for Physical Therapy is 500 visits per 1,000 enrollees per year based on a \$20 per visit copay. A Priority Level 5 veteran receiving Physical Therapy from VHA pays no copay for these services. Consequently, he/she is likely to use more Physical Therapy services solely due to the lower copay level. This is accounted for in the copay adjustments step by adjusting the 500 visits per 1,000 enrollees by a factor of 1.20 to produce an estimated 600 visits per 1,000 enrollees (these numbers are for illustrative purposes only).

Copay schedules are unique for each Priority Level, and vary depending on whether the services provided are for a service-connected condition. Further, the copay level for prescription drugs changed as of February 1, 2002 and the ambulatory copay level changed as of December 1, 2001. Copay levels do not generally impact the utilization levels for services outside of Ambulatory and Prescriptions drugs. For purposes of this analysis, it was assumed that before December 1, 2001, Priority Levels 1 through 6 did not have ambulatory copays and Priority Level 7 had a \$50.80 copay for select ambulatory encounters (\$0 for all others). After December 1, 2001, Priority Level 7 copays changed to a tiered copay structure (\$0-Preventive Care, \$15- Primary Care, or \$50- Specialty Care). For Priority Level 7 veterans, the \$0/\$50.80 copay utilization adjustments were used in the projections through November 30, 2001 and the \$0/\$15/\$50 copay utilization adjustments were used thereafter. Consequently, FY 2002 projections incorporated a weighted average of both utilization adjustments based on the FY 2002 projected enrollee months before and after December 1, 2002.

As discussed in the Covered Benefits section, prescription drugs dispensed for NSC conditions before February 1, 2002 were subject to a \$2 copay for Priority Levels 2 through 4 and 6 veterans. All Priority Level 7 veterans were subject to the \$2 copay, as well as Priority Level 5 veterans who were above a certain income threshold, estimated at 45% of prescriptions. This

estimate was developed by comparing the number of scripts dispensed to Priority level 5 veterans with the number of copays assessed to these veterans during a fiscal year. The number of scripts and copay assessment data was provided by VA and reflects actual Priority Level 5 experience. As of February 1, 2002 the prescription drug copay increased to \$7. Therefore, the \$2 copay utilization adjustments were used in projections through February 1, 2002 and the \$7 copay utilization adjustments were used thereafter. Consequently, FY 2002 projections incorporated a weighted average of both utilization adjustments based on the FY 2002 projected enrollee months both before and after February 1, 2002.

The copay utilization adjustments were further modified to reflect the fact that some veterans in Priority Levels subject to copays do not intend to pay the copay when using VHA services, while others may not be required to pay the copay due to hardship waivers. For this purpose, it is expected that these veterans will have utilization that reflects a zero dollar copay benefit. VA provided information regarding the amount of copays assessed to veteran enrollees and the amount actually collected. This information was used to make appropriate adjustments to the utilization benchmarks. A complete schedule of the copays for each Fiscal Year and Priority Level is attached as Exhibit III-1-1.

Covered Benefit Adjustments

The VA Medical Benefits Package (MBP) specifies the health care coverage guaranteed to all veterans eligible for enrollment. Under the direction of VA, Maternity, Chiropractor, and Voluntary Sterilization benefits are also included. Emergency Care benefits are included at the typical level of utilization and intensity within VA facility capabilities. Utilization has been adjusted to this level on a national basis through the specific experience adjustment for Emergency Care services (see Section VI, Actual-to-Expected Analysis in this report). These benefits may or may not become part of the final MBP. Benefit coverage in the MBP varies for Priority Levels 1 through 4 and Priority Levels 5 through 8. Benefit projections for special VA programs outside of the modeled MBP are addressed in Section IV-Special Program Projections. Partial or excluded medical benefits coverage assumptions are as follows:

| | |
|-------------------|---|
| Excluded Benefits | Priority Levels 1 through 8c: Newborn Inpatient (IP) Care and Well Baby Exams |
| Partial Benefits | Priority Levels 5 through 8: 50% Glasses/Contacts, 50% Hearing Aids |

The following Physician services are excluded from the Ambulatory portion of the cost models because they represent Physician costs associated with Inpatient stays: Inpatient Surgery (Primary Surgeon, Assistant Surgeon, and Anesthesia), Inpatient Visits (Hospital, Extended Care, and Critical Care), Radiology (IP Professional), and Pathology (IP Professional). VA unit costs include the Physician costs for these services within the Inpatient Hospital per diems. Therefore, this workload and its associated costs are not included in the Ambulatory section of the model. The Medicare Allowable charge levels for Inpatient Hospital per diems have been adjusted to include physician costs so that they are comparable to VA unit cost measures as well. The VA Enrollee Health Care Projection Model includes Medicare Allowable charge levels for several reasons. First of all, they provide a meaningful comparison with VA unit cost experience. Also, they are used as the basis for unit cost relativities between service lines when only high level VA unit costs are identifiable. Finally, Medicare allowable charges (or a percentage) can be used as the cost basis for services where VA is unable to provide detailed unit costs, for potential contracting projections, and additional Medicare based analyses.

For Inpatient Maternity, the Physician costs associated with inpatient care are included in the Ambulatory portion of the cost models, since the cost models use community billed charges to project the cost of Maternity services. VA unit costs for Maternity are not available since VA does not provide these services within their facilities. Unlike VA unit costs, inpatient facility and associated physician costs are available separately for community billed charges.

For all Age Groups and Priority Levels, the Prescription Drug benefit provides for over-the-counter drugs. During FY 2001 and FY 2002 (through February 1, 2002), drugs dispensed for non-service-connected (NSC) conditions were subject to a \$2 copay for Priority Levels 2 through 4 and 6 veterans. All Priority Level 7 veterans paid the \$2 copay as well as Priority Level 5 veterans above a certain income threshold (estimated to be 45% of prescriptions). On February 1, 2002 the prescription drug copay increased to \$7. The majority of over-the-counter drugs cost less than the \$7 copay amount. As expected, over-the-counter drug utilization decreased after the \$7 copay was implemented and therefore, the average unit cost per prescription increased.

VA was able to provide FY 2002 pharmacy data for both prescription and over-the-counter drugs. This data included national drug codes (NDC) and unit costs for each drug dispensed.

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Private sector Prescription Drug benefits typically cover insulin, but not the other over-the-counter drugs covered by VA. The private sector Prescription Drug utilization was therefore adjusted to include over-the-counter drug utilization at the \$2 and \$7 copay levels by Priority Level. These adjustments were calculated by Priority Level using the VA pharmacy utilization and cost data. This data was analyzed for the specific months that the two copay levels were in effect to derive the appropriate adjustments to utilization, as well as adjustments to VA based unit costs at higher prescription drug copay levels modeled after FY 2002.

Area Adjustments

The starting utilization rates within the Guidelines reflect utilization patterns on a nationwide average basis. Extensive research was also expended during the development of the Milliman *Health Cost Guidelines*TM to recognize variations in utilization and provider practice patterns by area. Area adjustments within the Guidelines are provided at the Metropolitan Statistical Area (MSA) level of detail. These area factors were mapped to the sector classifications used with the VA Enrollee Health Care Projection Model. Market, VISN or facility variations in utilization follow from composites of the sector level utilization.

San Juan, Puerto Rico (Sector 72999) is included as one of the 506 sector areas. The Puerto Rico private sector health care locality data reflects the native Puerto Rico health care delivery system. The VA Health Care Facility in San Juan is not believed to reflect this health care delivery system, but rather a typical Southern Florida health care system. Therefore, the San Juan utilization benchmarks reflect the health care practices of a Southern Florida service area.

Manila, Philippines and other Overseas areas are also included in the sector list (Sector 80999). There were similar concerns for Manila as for the San Juan Facility. Therefore, the Manila utilization benchmarks reflect the health care practices of a Hawaiian service area.

Demographic Adjustments

The starting utilization rates within the Guidelines reflect utilization patterns for the average, insured population. Extensive research was also expended within the Milliman *Health Cost Guidelines*TM development process to recognize variations in utilization and provider practice

patterns by age and gender cohort. Age/Gender adjustments within the Guidelines are provided at the five-year age band level of detail.

The detail of these age bands provides flexibility to perform the VA projections at the level of age detail deemed appropriate for the population. Used in conjunction with projected enrollee population, by Enrollee Type, Priority Level, etc., utilization rates for each category of service can be denoted for each veteran enrollee population's specific demographic mix.

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Exhibit III-1-1

Final FY04 ELDA Copay Schedule - All Scenarios

| FY | Priority Level | Ambulatory Copay Schedule | | | | | IP Acute Copays | | LTC Copays | | Domiciliary Copays | | Rx Copays* | | Other Copays | |
|-----------|----------------|---------------------------|----------|--------------|-----------------|-------------------|-----------------|------|------------|------|--------------------|------|------------|-------|--------------|----------|
| | | Excluded | No Copay | Primary Care | Specialty Basic | Specialty Complex | Admits | Days | Admits | Days | Admits | Days | Generic | Brand | Ambulnc. | DME/Pro. |
| 2001 | 1 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| 2001 | 2 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$2 | \$2 | \$0 | \$0 |
| 2001 | 3 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$2 | \$2 | \$0 | \$0 |
| 2001 | 4 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$2 | \$2 | \$0 | \$0 |
| 2001 | 5 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$2 | \$2 | \$0 | \$0 |
| 2001 | 6 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$2 | \$2 | \$0 | \$0 |
| 2001 | 7a | \$0 | \$0 | \$50.80 | \$50.80 | \$50.80 | \$792 | \$10 | \$792 | \$10 | \$0 | \$0 | \$2 | \$2 | \$0 | \$0 |
| 2001 | 7c | \$0 | \$0 | \$50.80 | \$50.80 | \$50.80 | \$792 | \$10 | \$792 | \$10 | \$0 | \$0 | \$2 | \$2 | \$0 | \$0 |
| 2001 | 8a | \$0 | \$0 | \$50.80 | \$50.80 | \$50.80 | \$792 | \$10 | \$792 | \$10 | \$0 | \$0 | \$2 | \$2 | \$0 | \$0 |
| 2001 | 8c | \$0 | \$0 | \$50.80 | \$50.80 | \$50.80 | \$792 | \$10 | \$792 | \$10 | \$0 | \$0 | \$2 | \$2 | \$0 | \$0 |
| Beg. 2002 | 1 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Beg. 2002 | 2 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$2 | \$2 | \$0 | \$0 |
| Beg. 2002 | 3 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$2 | \$2 | \$0 | \$0 |
| Beg. 2002 | 4 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$2 | \$2 | \$0 | \$0 |
| Beg. 2002 | 5 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$2 | \$2 | \$0 | \$0 |
| Beg. 2002 | 6 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$2 | \$2 | \$0 | \$0 |
| Beg. 2002 | 7a | \$0 | \$0 | \$50.80 | \$50.80 | \$50.80 | \$812 | \$10 | \$812 | \$10 | \$0 | \$0 | \$2 | \$2 | \$0 | \$0 |
| Beg. 2002 | 7c | \$0 | \$0 | \$50.80 | \$50.80 | \$50.80 | \$812 | \$10 | \$812 | \$10 | \$0 | \$0 | \$2 | \$2 | \$0 | \$0 |
| Beg. 2002 | 8a | \$0 | \$0 | \$50.80 | \$50.80 | \$50.80 | \$812 | \$10 | \$812 | \$10 | \$0 | \$0 | \$2 | \$2 | \$0 | \$0 |
| Beg. 2002 | 8c | \$0 | \$0 | \$50.80 | \$50.80 | \$50.80 | \$812 | \$10 | \$812 | \$10 | \$0 | \$0 | \$2 | \$2 | \$0 | \$0 |
| End 2002 | 1 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| End 2002 | 2 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$7 | \$7 | \$0 | \$0 |
| End 2002 | 3 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$7 | \$7 | \$0 | \$0 |
| End 2002 | 4 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$7 | \$7 | \$0 | \$0 |
| End 2002 | 5 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$7 | \$7 | \$0 | \$0 |
| End 2002 | 6 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$7 | \$7 | \$0 | \$0 |
| End 2002 | 7a | \$0 | \$0 | \$15 | \$50 | \$50 | \$812 | \$10 | \$0 | \$97 | \$0 | \$5 | \$7 | \$7 | \$0 | \$0 |
| End 2002 | 7c | \$0 | \$0 | \$15 | \$50 | \$50 | \$812 | \$10 | \$0 | \$97 | \$0 | \$5 | \$7 | \$7 | \$0 | \$0 |
| End 2002 | 8a | \$0 | \$0 | \$15 | \$50 | \$50 | \$812 | \$10 | \$0 | \$97 | \$0 | \$5 | \$7 | \$7 | \$0 | \$0 |
| End 2002 | 8c | \$0 | \$0 | \$15 | \$50 | \$50 | \$812 | \$10 | \$0 | \$97 | \$0 | \$5 | \$7 | \$7 | \$0 | \$0 |

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Exhibit III-1-1 (cont.)

| FY | Priority Level | Ambulatory Copay Schedule | | | | | IP Acute Copays | | LTC Copays | | Domiciliary Copays | | Rx Copays* | | Other Copays | |
|-------|----------------|---------------------------|----------|--------------|-----------------|-------------------|-----------------|------|------------|------|--------------------|------|------------|-------|--------------|----------|
| | | Excluded | No Copay | Primary Care | Specialty Basic | Specialty Complex | Admits | Days | Admits | Days | Admits | Days | Generic | Brand | Ambulnc. | DME/Pro. |
| 2003 | 1 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| 2003 | 2 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$7 | \$7 | \$0 | \$0 |
| 2003 | 3 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$7 | \$7 | \$0 | \$0 |
| 2003 | 4 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$7 | \$7 | \$0 | \$0 |
| 2003 | 5 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$7 | \$7 | \$0 | \$0 |
| 2003 | 6 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$7 | \$7 | \$0 | \$0 |
| 2003 | 7a | \$0 | \$0 | \$15 | \$50 | \$50 | \$840 | \$10 | \$0 | \$97 | \$0 | \$5 | \$7 | \$7 | \$0 | \$0 |
| 2003 | 7c | \$0 | \$0 | \$15 | \$50 | \$50 | \$840 | \$10 | \$0 | \$97 | \$0 | \$5 | \$7 | \$7 | \$0 | \$0 |
| 2003 | 8a | \$0 | \$0 | \$15 | \$50 | \$50 | \$840 | \$10 | \$0 | \$97 | \$0 | \$5 | \$7 | \$7 | \$0 | \$0 |
| 2003 | 8c | \$0 | \$0 | \$15 | \$50 | \$50 | \$840 | \$10 | \$0 | \$97 | \$0 | \$5 | \$7 | \$7 | \$0 | \$0 |
| 2004+ | 1 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| 2004+ | 2 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$7 | \$7 | \$0 | \$0 |
| 2004+ | 3 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$7 | \$7 | \$0 | \$0 |
| 2004+ | 4 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$7 | \$7 | \$0 | \$0 |
| 2004+ | 5 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$7 | \$7 | \$0 | \$0 |
| 2004+ | 6 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$7 | \$7 | \$0 | \$0 |
| 2004+ | 7a | \$0 | \$0 | \$15 | \$50 | \$50 | \$840 | \$10 | \$0 | \$97 | \$0 | \$5 | \$7 | \$7 | \$0 | \$0 |
| 2004+ | 7c | \$0 | \$0 | \$15 | \$50 | \$50 | \$840 | \$10 | \$0 | \$97 | \$0 | \$5 | \$7 | \$7 | \$0 | \$0 |
| 2004+ | 8a | \$0 | \$0 | \$15 | \$50 | \$50 | \$840 | \$10 | \$0 | \$97 | \$0 | \$5 | \$7 | \$7 | \$0 | \$0 |
| 2004+ | 8c | \$0 | \$0 | \$15 | \$50 | \$50 | \$840 | \$10 | \$0 | \$97 | \$0 | \$5 | \$7 | \$7 | \$0 | \$0 |

* Prescription Drug copay is not assessed for service connected conditions.

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Section III-2

Morbidity Adjustments

Background

Morbidity factors attempt to quantify the relative health status of a set of individuals to the health status of a base set of individuals. For these projections, the applicable base set of individuals was the population serviced by private sector health care providers. This population is typically referred to as a commercial population for individuals Under Age 65 and a Medicare population for individuals Ages 65 and Over. Medicare also covers individuals Under Age 65, but for purposes of these projections the definition of Medicare was limited to the Ages 65 and Over population only. The analysis for calculating morbidity factors was conducted during the FY04 ELDA, although the FY04 ELDA continues to use the Under Age 65 morbidity factors used in the FY03 ELDA. The Under Age 65 factors were applied to the Under Age 45 and Ages 45–64 enrollee populations.

The purpose of morbidity factors for any benchmarking project is to adjust the underlying utilization and intensity of services to reflect the morbidity of the target population relative to the morbidity of the underlying population. Because private sector data was the basis for the veteran utilization benchmarks, it was necessary to develop relative morbidity factors that allowed the underlying benchmarks to be adjusted to account for the anticipated differences in morbidity.

It has long been recognized that the veteran who seeks health care from VHA medical facilities is generally sicker (more morbid) than the veteran who chooses not to use VHA medical facilities, as well as the non-veteran. Since VHA medical facilities must give veterans with a service-connected disability top priority for receiving health care, it is not surprising that the overall morbidity of users of the VA Health Care System is worse than that for veterans who do not use the VA Health Care System and for private sector populations. Many of the veterans who seek care at VHA facilities have some type of mental illness (frequently a result of combat exposure) and many clinicians would argue that these patients are more difficult to treat for medical conditions than patients with the same medical condition but without any coexisting mental health or substance abuse conditions.

One issue that complicates the development of veteran morbidity factors is that of reliance. Unlike the vast majority of members of commercial health care programs, veterans who use the VA Health Care System are usually not reliant on the VA Health Care System for 100% of their health care needs. That is not to say that no veteran relies 100% on VHA for their health care needs, but many do not. Some actually rely very little on VHA. These veterans may take advantage of the primary care health screenings but choose to have any follow-up work performed by their private sector providers. Also, it is believed that many veterans who are eligible for Medicare may use VHA primarily for prescription drug coverage since Medicare does not currently offer a prescription drug benefit package. These reliance issues are difficult to isolate and quantify. The mental health related services may be utilized more at VHA facilities because of veteran reliance on VHA for these services, as well as higher veteran need for this service (higher morbidity). It is difficult to determine how much of the difference is due to reliance and how much is due to morbidity. In developing the relative morbidity factors, relative morbidity scores were weighted by enrollee reliance rates. This is further discussed below and in Section III-3- Reliance.

Methodology

It has long been recognized in the private sector that appropriate adjustments to premium payments and capitation rates to reflect the risk being assumed are needed for financial stability and market competitiveness. Traditional risk adjustment methodologies in the commercial market include adjustments for age, gender, industry, geographic area and family size. Since 1985, payment rates to Medicare risk contractors have been based on Centers for Medicare and Medicaid Services' (CMS) calculation of the Adjusted Average Per Capita Cost (AAPCC), with adjustments for the age, gender, county, and the institutional, disability, working and welfare status of the member.

A diagnosis-based risk assessment methodology uses ICD-9 diagnosis codes as the basis for health status identification and corresponding risk classification. The process of diagnosis-based risk assessment is much more complicated than traditional approaches to calculating risk factors because there is not a unique one-to-one relationship between members and ICD-9 codes. With traditional risk adjustment factors, each person has one and only one identifier per demographic adjustment factor (i.e., age, gender, industry, and geographic area). With ICD-9 codes, a

member may have none or many diagnosis codes during the time period over which the data is gathered. Another complexity that differs from traditional factors is that diagnoses and the associated ICD-9 codes can change over time for each member, creating a moving target.

Because there are over 11,000 ICD-9 diagnosis codes, those with similar risk characteristics need to be grouped together for rating purposes. Grouping by risk characteristic is often done with traditional factors (i.e., ages being banded together or areas being rated by three-digit Zip code); however, the process of deciding how to group diagnosis codes is much more difficult. The Disability Payment System (DPS) has been developed for this specific purpose.

The DPS Model was created at the University of California – San Diego using claim data from the Medicaid programs of seven states. The DPS model groups diagnoses into 18 major diagnostic categories, some of which can be further subdivided by cost (very high, high, medium or low) for a total of 43 categories. Table III-2-1 summarizes these groupings and gives a sample diagnosis for each. The initial mapping of ICD-9 codes to DPS categories can result in a single patient being mapped into multiple buckets. The costs associated with each of the 18 major categories to which a patient belongs are added together to determine the relative cost. The cost of a single major category is calculated one of two ways. Eight of the 18 categories are fully counted, which means that costs are added together for a person that has been mapped to multiple levels in the same major category (i.e., low-cost and high-cost). Ten of the 18 categories are hierarchical in that costs are only counted for the highest cost subgroup, or most severe condition, within each major category.

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Table III-2-1

DPS Model Categories

| <u>Fully Counted Categories</u> | <u>Sample Diagnoses</u> | <u>Hierarchic Categories</u> | <u>Sample Diagnoses</u> |
|---|---|---|--|
| Central Nervous System High-Cost Medium-Cost Low-Cost | Quadriplegia Muscular Dystrophy Cerebral Palsy | Psychiatric High-Cost Medium-Cost Low-Cost | Schizophrenia Manic Depressive Hysteria |
| Skeletal and Connective High-Cost Medium-Cost Low-Cost | Juvenile Arthritis Osteoporosis Disc Disorders | Pulmonary Very High-Cost High-Cost Medium-Cost Low-Cost | Congenital Pneumonia Congenital Lung Anomalies Chronic Obstructive Pulmonary Disease Simple Asthma |
| Gastrointestinal High-Cost Low-Cost | Liver Disease Intestinal Obstruction | Cardiovascular High-Cost Medium-Cost Low-Cost | Heart Transplant Status Congestive Heart Failure Acute Myocardial Infarction |
| Metabolic High-Cost Medium-Cost Low-Cost | Pituitary Dwarfism Malnutrition Adrenal Disorders | Diabetes High-Cost Low-Cost | Adult-onset with Complications Adult-onset without Complications |
| Cancer High-Cost Medium-Cost Low-Cost | Nervous System Cancers Lymphomas Melanoma | Hematologic Very High-Cost High-Cost Medium-Cost Low-Cost | Hemophilia (clotting factors VIII and IX) Hemophilia (other clotting factors) Hemoglobin C Sickle Cell Disease White Blood Cell Disorders |
| Eye and Ear | Cataracts | | |
| Skin High-Cost Low-Cost | Decubitus Ulcers Other Chronic Skin Ulcers | Substance Abuse High-Cost Low-Cost | Drug dependence or abuse Alcohol dependence or abuse |
| Gynecologic | Ovarian Cysts | Mental Retardation High-Cost Medium-Cost Low-Cost | Profound Mental Retardation Severe Mental Retardation Mild and Moderate Mental Retardation |
| | | Renal High-Cost Low-Cost | Renal Failure Nephritis |
| | | Cerebrovascular | Cerebral Thrombosis |
| | | AIDS | Kaposi's Sarcoma |

Costs are added together for persons mapped to multiple levels in the same major category (low and high).

Costs are taken only from the highest cost level in each category.

This grouper is a hierarchical model that recognizes coexisting conditions, based on Medicaid disabled SSI recipient data. The data sources for the grouper are also reflective of the veteran populations of primary concern.

In this grouper individuals are characterized by each of their coexisting conditions. They are not limited to one group; they can be classified into multiple grouper categories. This allows the costs associated with each diagnosis group to be added together to produce the overall cost profile for an individual.

The methodology used to produce relative morbidity factors for the veteran population proceeded in two phases. The first phase involved application of the DPS grouper to the Medicare and commercial databases to develop appropriate risk weights. The second phase involved application of the DPS grouper and the developed risk weights to veterans' diagnosis data, and subsequent analysis of the expected costs.

Development of Risk Weights

For every member in the Medicare and commercial databases, their demographic information was recorded, their total costs in each of the four major categories described below were calculated, and their risk groupings using the DPS grouper were determined. VA's Management Science Group (MSG) used this information to develop all of the necessary risk weights using ordinary-least-squares regression.

The demographic variables used in the regressions were age, gender and region (for Medicare). For the commercial data, only members between the ages of 19 and 64 were considered. For the Medicare data, only members with ages greater than 64 were considered. The Medicare data was mapped into seven regions consistent with VISN boundaries. The seven regions were as follows:

| <u>Region</u> | <u>VISN</u> |
|---------------|--------------------------------------|
| 1 | 1, 3 |
| 2 | 2, 4, 5 |
| 3 | 6, 7, 8, 9, 10, 11, 15 |
| 4 | 12, 13 (now part of VISN 23) |
| 5 | 16, 17 |
| 6 | 14 (now part of VISN 23), 18, 19, 20 |
| 7 | 21, 22 |

All of the claims in the databases were mapped into four health care service categories.¹ The four health care service categories (HSCs) were based on the location of care (Inpatient or Outpatient) and whether the care was for physical or mental health conditions. These categories are referred to as Inpatient Physical, Inpatient Mental Health, Outpatient Physical, and Outpatient Mental Health. Costs associated with maternity, well-newborn, well-baby and chiropractic services were excluded.²

The DPS grouper was applied to all available recorded diagnoses for each member. Each member was mapped to as many DPS groups as appropriate based on the rules of the grouper. Some members did not have diagnoses associated with any of the 43 DPS groups. All diagnoses for each member, regardless of the type of claim (HSC) that the diagnosis was attached to, are used to determine the DPS group counts.

MSG ran eight regressions each on the commercial and Medicare databases. They ran four regressions for all members with no DPS diagnoses and four regressions for all members with at least one DPS diagnosis. The four regressions refer to each major HSC defined above. Each regression analyzed a single dependent variable—the total claim dollars for the HSC. The independent variables were age, gender, polynomial combinations of age and gender, region (for Medicare), and the 43 DPS groups (for members with at least one DPS diagnosis). All DPS groups were used for each regression, regardless of the type of claim (HSC) that the diagnosis was attached to. Some DPS groups were rolled-up into smaller groups to reflect the infrequent

¹ Note that the databases do not contain prescription drug information.

² Note: Chiropractic services were excluded from the Morbidity Study but were included in the VA Enrollee Health Care Projection Model projections.

incidence of these conditions in the databases. These regressions were performed on a concurrent basis , as opposed to performing the regression on each independent variable separately.

Banded Age/Gender factors based on the commercial and Medicare databases were also produced. Region factors based on the Medicare database were developed, with the impact of age and gender removed. These factors represent relative claim costs reflective of all disease incidences. These factors were used to develop estimated costs for health care users (those members with claims) by age, gender and region, without regard to health status.³

Morbidity for Ages 65 and Over

After calculation of the risk weights, the DPS grouper was applied to the combined diagnoses identified using both VHA and CMS data. Results were then summarized for each combination of HSC, Priority Level, VISN, and Enrollee Type. For purposes of this summary, all enrollees in a Medicare+Choice program were removed, since the diagnosis capture for these individuals is likely to be incomplete. Furthermore, all enrollees under age 66 were not considered, even if eligible for Medicare's disability coverage; age 65 enrollees were excluded because of having only a partial year's coverage under Medicare.

As mentioned previously, it has long been assumed that the level of reliance is a predictive indicator for relative morbidity. In particular, those who seek treatment at both VA and non-VA facilities (partially reliant individuals) are expected to exhibit the highest morbidity rates, followed by those who seek only services at either VA or CMS. Non-users are expected to show the lowest relative morbidity rates. With this in mind, it was necessary to adjust the relative morbidity calculation to account for the impact of expected reliance levels; an enrollee's morbidity is only relevant to the model to the extent that the enrollee is expected to utilize VA services to address those conditions. Specifically, in averaging morbidity scores, users were weighted according to their actual reliance during the 2001 data period, while non-users were weighted using reliance estimates calculated for the FY04 ELDA. Users who were 100% reliant

³ Note that this regression was performed using CY 1999 data. The regression factors were not recalculated for the current morbidity analysis.

on CMS were given no weight and therefore, were effectively excluded from the morbidity analysis. Table III-2-2 demonstrates the impact of reliance weighting on morbidity calculations.

Table III-2-2

| <u>User Type</u> | (1) | (2) | (3) | (4) | (5) | (6) |
|-------------------|----------------|--------------------------------|--|------------------|---|---|
| | <u># Users</u> | <u>Average Morbidity Score</u> | (1) × (2) <u>Non-Weighted Total Score</u> | <u>Reliance*</u> | (1) × (4) <u>Reliance Weighted # Users</u> | (2) × (5) <u>Reliance Weighted Total Score</u> |
| Fully Reliant | 20 | 3,000 | 60,000 | 1.00 | 20 | 60,000 |
| Partially Reliant | 10 | 3,500 | 35,000 | 0.40 | 4 | 14,000 |
| Non-VA Reliant | 40 | 2,500 | 100,000 | - | - | - |
| Non-Users | <u>100</u> | 700 | <u>70,000</u> | 0.30 | <u>30</u> | <u>21,000</u> |
| Total | 170 | | 265,000 | | 54 | 95,000 |
| Average | | | 1,559 | | | 1,759 |

* Actual reliance for users. Non-users use FY04 ELDA modeled reliance estimates

Due to the sometimes low available sample sizes, credibility analysis was used to smooth the results. When dealing with claim costs, rather than encounters (as in the reliance analysis), a larger number of lives are needed to reach full credibility in the morbidity analysis. Actuarial standards commonly set this level at 1,000 lives in claims credibility analysis; the same number was assumed for the outpatient morbidity analysis, though users who were 100% reliant on CMS were excluded. Inpatient claim frequencies are much lower than outpatient claim frequencies, therefore, the full credibility level was increased for inpatient to 2,000 lives, once again excluding users demonstrating 100% reliance upon CMS.

The credibility method applied to the morbidity factors was similar to the method used in the reliance factor development, including the use of Priority Level 7c factors where no lives were available in Priority Levels 6 or 7a. In addition, universal morbidity factors for Priority Levels 6 and 7a were credibility adjusted with Priority Level 7c universal morbidity factors where the total number of lives in the Priority Level did not meet the minimum required for full credibility. The adjustments were calculated as follows:

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$C(6/7a) = Z \times P(7a) + (1 - Z) \times P(7c)$, where

$C(6/7a)$ is the credibility adjusted aggregate morbidity factor for Priority Level 6 or 7a, as applicable,

Z is the credibility weight ($Z = N \div 1,000$ for outpatient, 2000 for inpatient and $0 \leq Z \leq 1$),

N is the number of lives, excluding users fully reliant on CMS for that category of service,

$P(6/7a)$ is the universal morbidity factor for Priority Level 6 or 7a before credibility adjustments, and

$P(7c)$ is the universal morbidity factor for Priority Level 7c

Comparison to Baseline Population

A 5% sample of Medicare enrollees Ages 65 and Over was analyzed in a manner similar to that used for VA enrollees. Risk scores were determined for individual members under each HSC based upon diagnoses and demographic information. Assignments to the seven geographic regions were determined based on the location of residence of Medicare enrollees. Medicare enrollees participating in Medicare+Choice plans were excluded from the analysis since their diagnoses were assumed to be incomplete.

After calculating individual risk scores, average scores were generated for all Medicare beneficiaries by gender and age band (5-year bands up to age 84, with a final age band of age 85 or greater). Due to the large size of the Medicare sample, no credibility adjustments were required. Risk scores were then aggregated across ages and genders based upon the relative population weights of VA enrollees (weighted by reliance percentages, and excluding users 100% reliant on CMS). Finally, the average scores were adjusted based upon regional utilization factors (see Section III-1, Area Adjustments) used in the VA Enrollee Health Care Projection Model. Morbidity risk scores for VA enrollees were divided by scores from the baseline population. The resulting factor is the final relative morbidity of VA enrollees vs. Medicare enrollees. This reliance score represents the expected claims cost for veteran enrollees compared to the baseline Medicare population. For example, a risk score of 1.70 implies expected claims costs 70% above that for a Medicare beneficiary with the same age and geographic location.

Adjustments for Specific Service Types

Prescription drug relative morbidity factors were based on the inpatient and outpatient morbidity factors. Using Milliman research and knowledge of prescription drug utilization patterns, the prescription drug morbidity factors were developed as a weighted average of each of the inpatient and outpatient morbidity factors. Both inpatient and outpatient non-prescription drug utilization impact prescription drug utilization. Based on actuarial experience and judgment, it was estimated that 7% of the Inpatient Physical, 3% of the Inpatient Mental Health, 80% of the Outpatient Physical and 10% of the Outpatient Mental Health relative morbidity factors represent the prescription drug relative morbidity factor.

During the FY03 ELDA model update, it was determined that the inpatient morbidity factors were not adequately reflecting the difference in relative morbidity for the different types of inpatient stays. For example, the model tended to under-predict medical stays and over-predict surgical stays. Similarly, psychiatric stays were under-predicted and substance abuse stays were over-predicted. It is theorized that the morbidity adjustments, which are global for all medical and surgical inpatient stays and global for all psychiatric and substance abuse stays, do not sufficiently measure the impact of enrollee health status on these different types of stays.

Reliance also affects the impact enrollee health status has on the various categories of inpatient stays. For example, anecdotal evidence suggests that enrollees choose the VA Health Care System for less complex inpatient surgical care and the private sector for more complex inpatient surgical care. The health status based risk assessment methodology used to develop the relative morbidity factors does not consider whether a diagnosis, which traditionally leads to an inpatient surgical stay, actually resulted in a surgical stay in the VA Health Care System. The enrollee could well have chosen to have the surgery performed in the private sector. In this case, surgical stays would be over-predicted in the model.

On the other hand, additional anecdotal evidence suggests that enrollees have more chronic conditions than non-veterans. These two pieces of anecdotal information, and the fact that the model under-predicts medical stays and over-predicts surgical stays, indicate that a higher relative morbidity factor is needed for medical stays than for surgical stays. Since the morbidity study only assesses relative morbidity for both medical and surgical stays combined, an

adjustment was needed to increase the assumed relative morbidity for medical stays and reduce the assumed relative morbidity for surgical stays.

It is suggested that psychiatric and substance abuse stays need separate morbidity factors since the cost variance within psychiatric stays is much larger than the cost variance within substance abuse stays. The DPS risk weights confirm this and even indicate that some of the most costly substance abuse conditions are similar in cost to moderate psychiatric conditions. Since the morbidity study only assesses relative morbidity for both psychiatric and substance abuse stays combined, an adjustment was needed to increase the assumed relative morbidity for psychiatric stays and reduce the assumed relative morbidity for substance abuse stays.

These morbidity factor adjustments were developed using the Actual-to-Expected analysis, described in Section VI, to generate factors to appropriately increase the inpatient physical morbidity factors for medical stays and decrease them for surgical stays and to appropriately increase the inpatient mental health morbidity factors for psychiatric stays and decrease them for substance abuse stays. Separate Actual-to-Expected ratios were obtained from the Actual-to-Expected analysis for medical, surgical, psychiatric and substance abuse inpatient admissions. The goal was to adjust the morbidity factors so that the Actual-to-Expected ratios for medical and surgical admissions were equal and the Actual-to-Expected ratios for psychiatric and substance abuse admissions were equal. In order to achieve this, the inpatient physical morbidity factors were split into two components, medical and surgical, and the inpatient mental health morbidity factors were split into two components, psychiatric and substance abuse. These adjustments were made at the Priority Level and Age Group (Under Age 65 and Ages 65 and Over) levels.

Under Age 65 Morbidity

An analysis of morbidity for the Under Age 65 population was performed for the FY04 ELDA. However, due to limited data sources, as described later in this section, the resulting morbidity factors were not fully credible. In comparing the final morbidity rates with those from the FY03 ELDA, the relative rates between Priority Levels were similar, giving additional credibility to both studies. However, the overall level of morbidity in the FY03 ELDA study was more consistent with actual Under Age 65 utilization than the current study. Therefore, the model continues to use Under Age 65 morbidity rates from the FY03 ELDA.

A description of the methodology used in the FY04 ELDA study is presented below. For completeness, the methodology used for the FY03 ELDA is repeated at the end of this section.

Unlike the Ages 65 and Over population, where coverage, and therefore diagnoses, tend to be concentrated in VHA and CMS, the Under Age 65 population has coverage from multiple commercial carriers, in addition to VHA and CMS. Therefore, a relatively complete capture of diagnoses is unlikely to be achieved. The solution to this problem was to analyze only the subset of Under Age 65 veterans who described themselves as fully reliant upon VHA (for a given HSC), according to the 2002 Survey of Enrollees (SOE). It was assumed that VHA captured substantially all of the diagnoses for these individuals, and therefore, that the risk score calculated using only VHA diagnoses would be an accurate representation of total morbidity.

The steps in the Under Age 65 morbidity analysis were as follows:

1. Determine 100% reliant users (by HSC) based on the 2002 SOE.
2. Calculate risk scores for the users determined in Step 1 using VHA diagnoses only. Note that a separate regression was used for Under Age 65 morbidity risk scores, based on a commercial database, but otherwise following the same methods as the Ages 65 and Over regression.
3. Combine the risk scores with demographic information from the Master Enrollment File.
4. Adjust the risk score to an equivalent risk score at age 63. Due to the relatively low number of 100% reliant survey respondents, analyses by age were not considered credible. Therefore, all risk scores were adjusted to age 63 using relative risk scores by age in the commercial database.⁴
5. Average “age 63 adjusted” morbidity scores were calculated by Priority Level and Enrollee Type. Due to the lack of data, and because the Under Age 65 regression did not include regional coefficients, results were not summarized by VISN.
6. Risk scores were compared to the average risk scores for age 63 enrollees in the commercial population to determine a relative risk score for fully reliant users, by HSC, Enrollee Type and Priority Level.

⁴ Age 63 was chosen instead of age 64 due to potential complications from impending Medicare eligibility for those age 64.

Steps 1 through 6 produced average morbidity risk scores, adjusted to age 63, for fully reliant Under Age 65 enrollees. However, as previously stated, the morbidity risk scores for fully reliant enrollees are expected to be considerably higher than for non users. Steps 7 through 9 adjust the morbidity score produced in Step 6 to reflect an average for all enrollees (instead of only those who are fully reliant).

7. For the Ages 65 and Over population, relative morbidity scores were calculated for fully reliant users, partially reliant users, non-reliant users and non-users. Relative morbidity scores were calculated by comparing, for each type of user, the sum of actual risk scores from the regression to modeled risk scores. Calculations were performed separately for each HSC, but were aggregated across all Enrollee Types, VISNs and Priority Levels. As with all other morbidity calculations, individuals were weighted by reliance, using actual reliance for FY 2001 users and modeled reliance for those who were non-users during FY 2001.
8. The relative morbidity scores by “user type” from step 7 (fully reliant, partially reliant, etc.) were combined with the distribution of Under Age 65 user types (by HSC) in the 2002 SOE. This produced an average risk score across all Under Age 65 enrollees. The score for fully reliant users was divided by the average risk score for all enrollees to determine the relative risk score of fully reliant users compared to all users. Note that the number of users was again weighted by reliance.
9. The relative risk score for fully reliant users in Step 6 was divided by the relative risk score of fully reliant users compared to all users in Step 8. This produced a risk score for all Under Age 65 veterans relative to a standard commercial database.
10. In order to extend the database to VISNs, relative morbidity rates by VISN from the Ages 65 and Over analysis were applied to the Under Age 65 rates by HSC, Priority Level and Enrollee Type.

As mentioned earlier in this section, a comparison of the rates produced for the FY04 ELDA to those used in the FY03 ELDA revealed similar relative morbidity differences by Priority Level, but different levels of overall morbidity. After measuring actual and expected utilizations, it appeared that the FY03 ELDA morbidity factors were more accurate for Under Age 65 enrollees. This was not unexpected, given the relatively larger data sample available for that analysis. Therefore, the Under Age 65 morbidity rates from FY03 ELDA were used for this analysis. For

completeness, the relevant excerpts from the FY03 ELDA analysis are included below, demonstrating where the methodology differed from the FY04 ELDA .

FY03 ELDA Under Age 65 Morbidity Analysis (excerpted from Section II of FY03 ELDA)

Because the diagnoses from actual veteran facility utilization were used to estimate the relative morbidity of veteran Enrollees, some of the reduction in expected utilization due to partial veteran reliance on VHA is buried in the raw relative morbidity factors. The actual diagnoses recorded by VHA providers will represent less than 100% of the total diagnoses reported for a veteran Enrollee (this includes private sector provider recorded diagnoses), but it will still be a higher percentage than the percentage of total veteran utilization that is provided by VHA facilities. This is due to the fact that a VHA provider can record a diagnosis, even though full treatment is not received at a VHA facility. In other words, a VHA provider might diagnose a problem, but the enrollee might choose to seek care for that diagnosis in the private sector. In addition, a VHA provider might record a secondary diagnosis while that provider only treats the symptoms of the primary diagnosis. For instance, an enrollee with diabetes who is receiving treatment for a mental health disorder may choose to obtain non-mental health care in the private sector. Also, many enrollees who are eligible for Medicare may use VHA to primarily provide prescription drugs. Many of the veterans' diagnoses will be recorded, but only a portion of their total utilization will be obtained via VHA. Since less than 100% of the average veteran enrollee's diagnoses are captured in VHA data, the resulting morbidity factors will reflect a portion of the partial reliance issue.

The solution to this problem was to consider the relative morbidity for a subset of veterans. This subset contained only those veterans who were heavily reliant on VHA (according to their 1999 SOE responses and the VETERANS SF-36 & HEALTH BEHAVIORS Survey responses) *and* had at least one diagnosis recorded in the VA Health Care System during FY 1998 (*reliant users*). The DPS grouper was applied to the diagnosis data for these *reliant users*. The 16 sets of risk weights (for two Age Groups, with and without DPS diagnoses, and for the four major HSCs) developed in the regression analysis were applied to VA *reliant users*, according to their age, gender, region and DPS groups. This produced, for each *reliant user*, an estimated claim cost in each of the four HSCs. The ratio of the estimated claim cost for a HSC to the Age/Gender banded claims estimates for a HSC is the relative morbidity factor for that Enrollee and HSC. Morbidity factors were summarized for each of the four HSCs by Priority Level and

VISN, for Enrollee Pre, Past Enrollee Post and New Enrollee Post veterans, and Under Age 65 and Ages 65 and Over Enrollees.

Due to the sometimes low available sample sizes, credibility analysis was used to smooth the results. The credibility method applied to the morbidity factors was similar to the method used in the reliance factor development. When dealing with claim costs, rather than encounters (as in the reliance analysis), a larger number of *reliant users* are needed to reach full credibility in the morbidity analysis. Actuarial standards commonly set this level at 1,000 lives in claims credibility analysis; the same number was assumed for the outpatient morbidity analysis. Inpatient claim frequencies are much lower than outpatient claim frequencies, so the full credibility level was increased for inpatient to 2,000 lives.

The following methodology was applied separately to each HSC, Age Group and Enrollee Type.

The Under Age 65 Enrollee Pre aggregate morbidity factors by Priority Level were fully credible for all Priority Levels in the outpatient analyses and all but Priority Level 7a in the inpatient analyses based on the number of *reliant users* in each Priority Level. The aggregate morbidity factor for Priority Level 7c was used as an estimate for the Priority Level 7a aggregate morbidity factor to the extent that the Priority Level 7a aggregate morbidity factor was not credible. A common credibility formula was used to estimate a credibility adjusted aggregate inpatient morbidity factor for Priority Level 7a for each inpatient HSC (physical and mental):

$$C(7a) = Z \times P(7a) + (1 - Z) \times P(7c), \text{ where}$$

$C(7a)$ is the credibility adjusted aggregate morbidity factor for Priority Level 7a,

Z is the inpatient credibility weight ($Z = N \div 1,000$ and $0 \leq Z \leq 1$),

N is the number of inpatient reliant users,

$P(7a)$ is the inpatient aggregate morbidity for Priority Level 7a, and

$P(7c)$ is the inpatient aggregate morbidity for Priority Level 7c

The Ages 65 and Over Enrollee Pre aggregate morbidity factors by Priority Level were fully credible for all Priority Levels except Priority Level 6 in the outpatient analyses and all but Priority Levels 6 and 7a in the inpatient analyses based on the number of *reliant users* in each Priority Level. The aggregate morbidity factor for Priority Level 7c was used as an estimate for

the Priority Levels 6 and 7a aggregate morbidity factors to the extent that the Priority Levels 6 and 7a aggregate morbidity factors were not credible. The same credibility analysis used for the Under Age 65 Priority Level 7a factors was used here.

Similar analyses were performed for the Past Enrollee Post and New Enrollee Post morbidity factors. The major difference was that a combination of the relativities of the Enrollee Pre credibility adjusted aggregate morbidity factors by Priority Level and the relativities of the Past Enrollee Post credibility adjusted aggregate morbidity factors by Priority Level were used to estimate the “non-credible” factor in the credibility formula described above for Past Enrollee Post. The relativities of the Enrollee Pre credibility adjusted aggregate morbidity factors by Priority Level were used to estimate the “non-credible” factor in the credibility formula described above for some of the Priority Levels that were not fully credible. It was assumed that the relationships among the Priority Levels in the Enrollee Pre factors would be an appropriate estimate for the relationships among the Priority Levels in the Past Enrollee Post factors to the extent that the Past Enrollee Post factors were not credible. For example, if the Past Enrollee Post aggregate morbidity factor for Priority Level 1 was fully credible, but the Past Enrollee Post aggregate morbidity factor for Priority Level 4 was not fully credible, the ratio of the Enrollee Pre Priority Level 4 credibility adjusted aggregate morbidity factor over the Enrollee Pre Priority Level 1 credibility adjusted aggregate morbidity factor was applied to the Enrollee Pre Priority Level 4 aggregate morbidity factor. For other Priority Levels it was assumed that the relationships for the Enrollee Pre should apply to the credibility adjusted Past Enrollee Post factors. This was done to retain factor relationships between certain sets of Priority Levels.

Similarly, it was assumed that the credibility adjusted Past Enrollee Post relationships by Priority Level would be appropriate to estimate the relationships among the Priority Levels in the New Enrollee Post factors to the extent that the New Enrollee Post factors were not credible. The following tables (Table III-2-3 & Table III-2-4) list the ratios used in the analyses.

Table III-2-3-Past Enrollee Post

| Priority Level | Under Age 65 | | Ages 65 and Over | |
|----------------|--------------|------------|------------------|------------|
| | Inpatient | Outpatient | Inpatient | Outpatient |
| 1 | 1 to 3 | FC | 1 to 3* | 1 to 3 |
| 2 | 2 to 3 | FC | 2 to 3* | 2 to 3 |
| 3 | FC | FC | 3 to 5 | FC |
| 4 | 4 to 1* | 4 to 1 | 4 to 3* | 4 to 3 |
| 5 | FC | FC | FC | FC |
| 6 | 6 to 7c | 6 to 7c | 6 to 7c* | 6 to 7c |
| 7a | 7a to 7c | 7a to 7c | 7a to 7c* | 7a to 7c |
| 7c | FC | FC | 7c to 5 | FC |

FC = Fully Credible

* The ratio is applied to the credibility adjusted aggregate morbidity factor, rather than the "raw" aggregate morbidity factor.

Table III-2-4-New Enrollee Post

| Priority Level | Under Age 65 | | Ages 65 and Over | |
|----------------|------------------|-------------------|------------------|-------------------|
| | <u>Inpatient</u> | <u>Outpatient</u> | <u>Inpatient</u> | <u>Outpatient</u> |
| 1 | 1 to 3* | 1 to 3* | 1 to 3* | 1 to 3* |
| 2 | 2 to 3* | 2 to 3* | 2 to 3* | 2 to 3* |
| 3 | 3 to 5 | 3 to 5 | 3 to 5 | 3 to 5 |
| 4 | 4 to 3* | 4 to 3* | 4 to 3* | 4 to 3* |
| 5 | FC | FC | FC | FC |
| 6 | 6 to 7c* | 6 to 7c* | 6 to 7c* | 6 to 7c* |
| 7a | 7a to 7c* | 7a to 7c* | 7a to 7c* | 7a to 7c* |
| 7c | 7c to 5 | 7c to 5 | 7c to 5 | 7c to 5 |

FC = Fully Credible

* The ratio is applied to the credibility adjusted aggregate morbidity factor, rather than the "raw" aggregate morbidity factor.

The relativities among the aggregate morbidity factors by VISN were not fully credible for all of the inpatient and outpatient analyses based on the number of *reliant users* in each VISN. As such, the individual morbidity factors for each VISN and Priority Level were frequently not fully credible. The following formula was used to calculate credibility adjusted morbidity factors by VISN and Priority Level:

$$C = Z \times r \times H + (1 - Z) \times H, \text{ where}$$

C is the credibility adjusted morbidity factors,

Z is the credibility weights ($Z = N \div 2,000$ (inpatient) and $N \div 1,000$ (outpatient) and $0 \leq Z \leq 1$),

N is the number of *reliant users*,

r is the VISN ratios described below, and

H is the aggregate morbidity factors described below.

For each Priority Level, the value for H is the credibility adjusted aggregate relative morbidity factor for all *reliant users* in that Priority Level. This is the best estimate of relative morbidity, given the available information. For each VISN, the value r reflects the ratio of the relative morbidity of the VISN to the result if the VISN's *reliant users* all had the aggregate relative morbidity for their Priority Level. For VISNs that were not fully credible, the credibility adjusted aggregate relative morbidity factor for a particular Priority Level was used to the extent the VISN was not credible. This credibility adjustment was similar to the one used for determining the aggregate credibility adjusted morbidity factor by Priority Level. Thus, for each VISN and Priority Level cell, the value $r \times H$ represents the VISN's non-credibility-adjusted relative morbidity factor.

The Physical Component Scale (PCS) and Mental Component Scale (MCS) scores developed in the SF-36 and SF-36 Veterans Surveys were used to validate the overall level of relative morbidity estimated using the above methodology. The diagnosis-based morbidity factors attempt to measure the difference in relative morbidity between private sector utilization and veteran utilization. There is concern that the diagnosis data captured by VA and the risk adjustment process may not fully reflect the difference in morbidity. This could be due to the fact that the survey respondents who indicated 100% reliance on VA for their health care needs may not truly be 100% reliant. If this is the case, then all of the diagnoses for an enrollee were

not captured. The mean Physical Component Scale (PCS) and Mental Component Scale (MCS) scores from the SF-36 and SF-36 Veterans Surveys for the general U.S. population, adjusted for age and gender of the enrollee population, were determined. Then the diagnosis-based relative morbidity scores associated with the enrollees with mean PCS and MCS scores were calculated. It was expected that the relative morbidity scores would be near 1.00. However, this was not the case. An additional adjustment was made to the relative morbidity scores to account for this difference.

Age Band Adjustments

For the FY04 ELDA, a further analysis of morbidity for Ages 65 and Over was conducted to examine relative morbidity by age. It was discovered that, as veterans get older, their absolute morbidity tends to increase, and morbidity rates remain higher than those in a standard Medicare population. However, the rate of morbidity increase is lower in the veteran population than in the Medicare population, and therefore, the morbidity of veterans relative to the standard Medicare population decreases.

In order to model the decreases in relative morbidity, morbidity scores for the Ages 65 and Over population were summarized by five-year age bands, Enrollee Type, Priority Level and HSC. Data was not summarized by VISN in order to increase the number of observations in each cell; it was assumed that age band impacts would not vary across VISNs.

The age-banded morbidity scores were then divided by age-banded risk scores from CMS data. The resulting scores were then further divided by the composite relative reliance factors across the entire Ages 65 and Over population. The resulting factors showed a reasonably smooth downward progression, except in the 85+ age band, and in Priority Levels 6 and 7a. The data inconsistencies in the 85+ age band were attributed to the relatively smaller data sample, as well as potentially larger differences in the average age of the two data samples due to the large age range. Therefore, results for the 85+ population were geometrically extrapolated from the results for those ages 75-79 and ages 80-84. Data inconsistencies in Priority Levels 6 and 7a were also attributed to the small sample sizes, and therefore, the age band trends calculated for Priority Level 7c were used.

The resulting age band factors were compounded multiplicatively with the basic VISN, Enrollee Type, Priority Level and HSC relative score in the enrollee projection model. Therefore, the relative mortality score for a veteran Ages 65 and Over is equal to the product of the score by VISN, Enrollee Type, Priority Level and HSC multiplied by an adjustment factor by age band. As a result of the methods used to calculate the age bands, these factors averaged to approximately 1.0, and therefore, the average morbidity factor was unaffected by the age band analysis.

Due to the relative lack of under age 65 data, similar analyses could not be performed for that segment of the population, and therefore, it was assumed that the Under Age 65 morbidity remained a constant multiple of a typical commercial population for a given Priority Level, VISN, Enrollee Type and HSC.

Cohorts

Several independent sources have indicated that there can be significant discontinuities in morbidity between veterans from the Vietnam-era and later, and those from eras prior to Vietnam. These groups of veterans can be approximately classified as those under age 65 during FY 2002 and those ages 65 and older during FY 2002.

In order to reflect these discontinuities, it was determined that morbidity factors should follow veterans based on their year of birth, rather than based on their attained age. Thus, the morbidity factors developed for veterans Ages 65 and Over were applied only to veterans with an attained age greater than 64 during FY 2002. For all other veterans, the morbidity factors developed for veterans Under Age 65 were applied. For those veterans who turn 65 after FY 2002, the Age Band adjustments developed for Ages 65 and Over were applied to the Under Age 65 morbidity factors.

Section III-3

Reliance Adjustments

Background

The underlying private sector utilization in the VA Enrollee Health Care Projection Model is based upon data that includes 100% of a member's health care utilization. These utilization measures overstate veteran Enrollee utilization within the VA Health Care System, since many of the Enrollees have other health care providers (via employment, Medicare or Medicaid). The reliance adjustment calculates the expected utilization of VA health care services after removing those services that are expected to be provided to veterans from outside of the VA Health Care System. A complete analysis for calculating reliance adjustments was conducted for the FY04 ELDA.

Reliance factors were calculated separately for the Ages 65 and Over and Under Age 65 populations, since it was expected that the availability of Medicare at age 65 would alter reliance upon VHA. The Ages 65 and Over reliance factors for the FY04 ELDA were developed using actual utilization data obtained from VHA and from CMS. Credibility adjustments were applied where necessary. The Under Age 65 reliance factors were developed based on the credibility adjusted Ages 65 and Over reliance factors, as well as the responses to VHA and non-VHA health care utilization questions in the 2002 SOE. The data obtained from these surveys was also adjusted for credibility.

Specific steps in the calculation of the reliance adjustments are shown below. Details on each of the steps are contained later in this subsection.

1. Calculate CMS utilization during FY 2001 for veterans Ages 65 and Over enrolled during FY 2001;
2. Calculate VHA utilization during FY 2001 for veterans Ages 65 and Over enrolled during FY 2001;
3. Combine utilization data with demographic information for each enrollee and calculate reliance by individual;
4. Adjust the preliminary reliance factors for the removal of carved-out services;

5. Summarize individual information and develop preliminary reliance factors for Ages 65 and Over enrollees;
6. Adjust the factors for credibility;
7. Calculate raw reliance factors for Ages 65 and Over and Under Age 65 populations using the 2002 SOE;
8. Adjust the survey results for credibility;
9. Calculate reliance factors for the Under Age 65 population based on the Ages 65 and Over factors calculated in Steps 1 through 6 and the relative Under Age 65 vs. Ages 65 and Over reliance calculated in Steps 7 and 8;
10. Adjust the results produced in Steps 6 and 9 to specific geographic markets.

Results

The methodology shown above was used to produce reliance factors separately for four types of inpatient services and for twelve types of outpatient services. Reliance factors in Steps 6 and 9 were developed for each combination of the following demographic factors:

1. VISN.
2. Priority Level. For purposes of these calculations, Priority Levels 1a and 1b were combined.
3. Age Band. Ages were divided into Ages 65 and Over and Under Age 65 categories only. Available data was not sufficiently credible to allow for any further banding of reliance factors Under Age 65.
4. Enrollee Type. Enrollee Pre is defined as those who were users of the VA Health Care System prior to October 1, 1999 and enrolled prior to April 1, 2000; all other enrollees are considered to be Enrollee Post.

Exhibit III-3-1 shows final results for all 16 inpatient and outpatient service categories, with comparisons to the reliance factors used in the FY03 ELDA.

In the final application of the reliance factors within the model, further adjustments were made to reflect differences in reliance rates for markets within each VISN. The calculation and application of these results are discussed later in this subsection. Exhibit III-3-2 outlines the

markets that had the highest increases or decreases in reliance as a result of these market adjustments.

Calculation of Ages 65 and Over Reliance

1. Calculation of CMS Utilization

Total CMS utilization for each enrolled veteran was calculated based on the complete FY 2001 file developed from the Standard Analytical Files for CY 2000 and CY 2001 produced by CMS. The methodology and computer programs for this step were designed by Milliman and performed by VA's Medicare Analysis Center. Total inpatient days for each veteran were assigned to four broad inpatient categories based on the stay's DRG. The four categories are Medical, Surgical, Psychiatric and Substance Abuse. The total number of outpatient services performed, based on the frequency of billed CPT-4 and HCPCS codes, were also counted for each veteran. These services were classified into twelve major categories:

- Office, Home and Urgent Care Visits
- Emergency Room Visits
- Outpatient Psychiatric and Substance Abuse
- Physical Exams
- Physical Medicine
- Cardiovascular
- Immunizations
- Surgery (outpatient and office only)
- Radiology
- Pathology
- Other Visits
- Other Procedures

2. Calculation of Total VHA Utilization

Total VHA utilization was calculated for each enrolled veteran. This calculation was based on the FY 2001 workload file. For the inpatient workload, only acute care stays were studied and total days in each of the four inpatient categories listed above were counted. For the outpatient

workload, the total number of billable CPT codes were counted and classified into the twelve outpatient categories listed above. Pathology workload was modified to more closely reflect private sector billing practices. Specifically, groups of laboratory procedures were grouped into single laboratory panels and given a count of one. In addition, each veteran was limited to one office visit per clinic stop per day, under the presumption that multiple billings of the same office visit CPT during the same clinic stop during the same day reflect billings from non-physician providers.

3. Inclusion of Demographic Information

CMS claims were “matched” to the VHA workload for each enrolled veteran age 65 or older. A raw reliance factor for each veteran was calculated for each category of care based on the percentage of services provided by VHA. For example, a veteran with three VHA office visits and two CMS office visits would have a raw reliance factor of 60% ($3 \div 5$) for Office Visits. Demographic information including age, Enrollee Type, VISN, and Priority Level was combined with the utilization information.

In addition, each veteran in the study was identified as not eligible for Medicare benefits, eligible for Medicare benefits and not enrolled in a Medicare+Choice plan or eligible for Medicare benefits and enrolled in a Medicare+Choice plan. Veteran enrollees who were members of Medicare+Choice plans at any time during FY 2001 were excluded from the aggregation because their CMS data is considered incomplete.

4. Adjust Results to Reflect Carve-Out of Special Services

Beginning with the FY04 ELDA, a change was made in the calculation of VHA baseline actual workload. Services which are performed at VHA facilities, but for which equivalent services are not available under Medicare or in the commercial arena were removed from baseline services projected using private sector benchmarks and reported separately. At the time reliance data was provided by VA’s Medicare Analysis Center, the carved-out services had not yet been identified, and therefore, resulting reliance factors would be overstated. Exhibit III-3-3 shows a complete listing of the services that were carved-out of the VA workload database. The following methodology was implemented in order to adjust reliance, on an approximate basis, for the effect

of the carved-out services. The methodology was discussed in a conference call with and approved by Art Klein, Assistant Deputy Under Secretary for Health.

The first step in accounting for the carve-out was the calculation of the number of carved-out VHA services for each user, by service type. This number was then compared to the total number of services (by service type) for that user to determine the percentage of services that were carved-out. This percentage was then aggregated across each combination of service type, Priority Level, VISN, Enrollee Type and age band by taking a simple average of all users within each cell.

Algebraically, it was determined that if the total number of VA services was reduced by x%, then the resulting reliance value, R', is reduced to

$$R' = (R - xR) \div (1 - xR), \text{ where}$$

R represents the reliance value prior to the carve-out of VA services, and
x represents the percentage of VA services removed.

This formula was applied to each cell to determine a revised reliance percentage. Where x and R were both equal to 1 (i.e. where the only services provided to that cell were VA special services), those cells were removed from the reliance analysis, since they became non-users after the removal of special services. Where x was equal to 1 but R was less than 1 (i.e. where the only VA services provided to that cell were special services but there were Medicare services also provided), those cells were maintained in this analysis as 0% reliant users.

5. Summarize Adjusted Raw Reliance

The adjusted raw reliance factors were aggregated across all health care users (VA or CMS) ages 66 and over within the same Priority Level, VISN and Enrollee Type; age 65 users were excluded, since their Medicare coverage was not in effect for the entire year, and therefore, reliance may be overstated. The aggregate reliance for a category of care is the simple average of the individual raw reliance factors for the users in that category of care; all users are equally weighted regardless of their total number of utilizations. For example, if a category consisted of

two individuals, one with a raw reliance factor of 50% and one with a raw reliance factor of 100%, the aggregate reliance for that category would be 75% (50% + 100% ÷ 2).

6. Adjust Results for Credibility

The carve-out adjusted reliance factors were further adjusted based on credibility analysis. The reliance factors developed in Step 5 were not fully credible in all cells (i.e., the number of respondents that were health care users for a particular service type, Enrollee Type, VISN and Priority Level were sometimes quite small). The full credibility approach described in section 5.3 of Introduction to Credibility Theory, (2nd edition, by Thomas N. Herzog, Actex Publications, Winsted, CT, 1994) was used to establish full credibility for the analysis as 30 users of health care within a cell. The partial credibility approach in section 5.4 of the same text was used to develop the final credibility adjusted reliance factors. The formula used for a given cell is:

$$C = Z \times R + (1 - Z) \times H, \text{ where}$$

C is the credibility adjusted reliance factor,

Z is the credibility weight ($Z = N \div 30$ and $0 \leq Z \leq 1$),

N is the number of users of health care,

R is the specific reliance factor calculated in step 2, and

H is the *universal* reliance factor calculated below.

The universal factor for each cell is a product of the reliance for that cell's Priority Level, relative to all other Priority Levels, and the reliance for that cell's VISN, relative to all other VISNs. In the calculation of these VISN and Priority Level reliance factors, weights applied were based on the total number of users with the same Enrollee Type. For example, the universal factor for Enrollee Pre in VISN 6 was equal to the weighted average of the Enrollee Pre VISN 6 raw reliance across all Priority Levels, but where the weights were based on the relative number of Enrollee Pre lives across Priority Levels for all VISNs, not only VISN 6. This weighting method ensured that any differences in Priority Level mix between VISNs would not be double-counted in the analysis.

In calculating the universal reliance factors, it was necessary to have an estimated reliance value even when there were no users in a given cell. Certain cells in Priority Levels 6 and 7a had no users. For those cells, the estimated reliance for Priority Level 7c in the same VISN was used as a proxy.

Due to the relatively small number of users (under 1,000), the Enrollee Post universal reliance factors for inpatient substance abuse were deemed to be not fully credible. Therefore, the universal factors were set equal to the equivalent universal factors for Enrollee Pre, adjusted for the difference in total aggregate inpatient substance abuse reliance for Enrollee Post vs. Enrollee Pre. Full credibility was attached to all other universal reliance factors.

A small number of cells exhibited 0% reliance even after credibility adjustments. For these cells the reliance was set equal to half of the lowest credibility adjusted reliance factor for all other VISNs within that Priority Level. This was done to guarantee that no final reliance factors of 0% were produced.

Calculation of Under Age 65 Reliance

7. Calculation of Enrollee Survey Reliance

Responses to the health care utilization questions on the 2002 SOE were tabulated to produce total inpatient and total outpatient utilization for each survey respondent. Inpatient utilization was based upon the number of reported VA and non-VA days of inpatient stays, while outpatient utilization was based upon the number of reported VA and non-VA visits. The responses given in the survey were relied upon with little interpretation. The responses were not validated for consistency with responses to related questions.

Preliminary reliance factors were calculated by individual using the number of VA days or visits divided by the sum of VA days or visits and non-VA days or visits for an individual. These calculations were performed separately for inpatient and outpatient services. The resulting inpatient and outpatient individual reliance factors were aggregated by VISN, Priority Level, Enrollee Type and age (65 and Over vs. Under Age 65). As with the Ages 65 and Over analysis in Step 5, the average across individuals was determined as the arithmetic average of the individual reliance factors, and did not reflect the relative total utilizations by individual.

8. Credibility Adjustment of Survey Results

As with the Ages 65 and Over analysis, it was determined that 30 values were necessary to declare a cell to be fully credible. Since survey results are available only for survey respondents, the number of values available was significantly smaller than for the Ages 65 and Over analysis, and therefore, several cells were not sufficiently credible by themselves. The process used to create fully credible factors was similar to that used to produce fully credible factors for Ages 65 and Over, except that universal reliance factors were weighted using the entire enrollee population, by Enrollee Type, as opposed to only survey respondents. The number of survey respondents was still used to determine the credibility of each cell.

9. Calculation of Under Age 65 Reliance Factors

Under Age 65 reliance factors were calculated using the Ages 65 and Over reliance factors developed by VISN, Priority Level, Enrollee Type and Health Service Category (HSC - 4 inpatient and 12 outpatient categories) in combination with the 2002 SOE reliance summarized by VISN, Priority Level, Enrollee Type and service type (inpatient and outpatient only). The relationship of the Ages 65 and Over reliance factors to the results from the 2002 SOE for those Ages 65 and Over was applied to the Under Age 65 SOE results to estimate reliance for all 4 inpatient and 12 outpatient categories. Exhibit III-3-4 shows a mapping of VA benefit categories to the HSCs.

All of the relative relationships were based on the percentage change, toward either 0% or 100% reliance, from the “Base” reliance factors to the “Target” reliance factors. As an example, assume the following:

1. The Ages 65 and Over reliance factor for outpatient services from the SOE is 60% for Priority Level 5 (“Base”)
2. The Ages 65 and Over Physical Exams reliance factor for Priority Level 5 is 90% (“Target”),
3. The Under Age 65 reliance factor for outpatient services from the SOE is 60% for Priority Level 5 (“Under Age 65 Base”)

Based on (1) and (2) above, the adjustment to the FY04 ELDA Under Age 65 survey-based Priority Level 5 outpatient reliance factor is 75% towards 100% $[(90\% - 60\%) \div (100\% - 60\%)]$. Therefore, adjusting the initial reliance level of 65% by the same percentage towards 100%, leads to a final reliance factor of 91.3% $[75\% \times (100\% - 65\%) + 65\%]$ and in turn, the reliance factor for Priority Level 5 Physical Exams is 91.3% for Under Age 65 enrollees.

If the “target” is less than the “base,” then the calculation follows the same methods as above, but using 0% instead of 100%. This formula reduces to:

$$\text{Under Age 65 Base} \times \text{Target} \div \text{Base}$$

Geographic Market Adjustments

It has been suggested that a VISN level analysis is not sufficiently detailed to capture all of the geographic variation in reliance. Specifically, certain markets exhibit significantly higher or lower reliance than others within the same VISN. An analysis was performed for the FY04 ELDA to examine relative reliance rates within each VISN.

Due to the relatively small number of exposures for some markets, the complete reliance analysis described above could not be performed with sufficient credibility if the VISN categories were replaced by markets. Therefore, a separate analysis was required to determine the relative reliance rates of markets within a given VISN.

Development of Factors

Modeled reliance factors by service type, Enrollee Type, Priority Level and VISN were compared to actual reliance factors for all users Ages 65 and Over. Results were then aggregated across all Priority Levels and Enrollee Types to produce actual and modeled reliance rates by market and type of service. Consistent with other reliance calculations, rates were aggregated by taking an arithmetic average of the reliance rates by person without considering the total number of services used by person.

Next, results were aggregated across service types to produce a single inpatient and a single outpatient factor by market. For inpatient services, the four reliance categories were aggregated

based upon the total number of days of inpatient stays. Outpatient services were aggregated based on relative Per Member Per Month costs. Exhibit III-3-5 shows a simplified example of the aggregation calculations for two markets, each with two Priority Levels and two types of outpatient services.

Application of Market Factors

From the process outlined above, single outpatient and inpatient reliance factors were produced for each market, and for each VISN in steps 1 and 2 below. The relative differences between the market and overall VISN factors were then compared, leading to adjustments to the reliance levels for each of the 4 inpatient and 12 outpatient service categories used in the model (steps 3 and 4). The adjustments calculations are as follows:

1. Determine the allowable VISN range variation. If the VISN reliance factor, R_v , is below 50%, this range is from 0 to $2R_v$. For values of R_v above 50%, the range extends from $(2 \times R_v - 1)$ to 1. For example, if the overall reliance factor for a VISN is 60%, then the range would extend from 20% to 100%.
2. Determine the relative point, R_p , in the range for each market with the VISN. The formula for this calculation is:

$$R_p = (R_m - R_v) \div (R_v - R_{\min}), \text{ where}$$

R_m is the factor calculated for the specific market,

R_v is the factor calculated for the overall VISN, and

R_{\min} is the bottom value in the range calculated in Step 1

For example, continuing the example from Step 1, if a specific market within the VISN had a reliance factor of 70%, then the relative point, R_p , would be equal to 25% $[(70\% - 60\%) \div (60\% - 20\%)]$.

3. For each service type, Priority Level, age group (Under Age 65 or Ages 65 and Over) and Enrollee Type within that VISN, determine the range variation using the same methodology as step 1. Continuing the example, consider a cell where the reliance factor before market adjustments, R_c , is 30%, and therefore, the range is from 0% to 60%.
4. Based on the relative point, R_p , determine the adjusted value of the reliance factor, R_c' , using the formula:

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$R_c' = R_c + R_p \times (R_c - R_{cmin})$, where

R_c is the initial reliance factor for the cell (by service type, Priority Level, and age band),

R_p is the relative point from Step 2, and

R_{cmin} is the bottom of the range for the current reliance factor from Step 3.

To conclude the example, the new reliance factor would be equal to 37.5% [(30% + 25% × (30% - 0%)).

Prescription Drug Reliance

A separate set of reliance factors were calculated for Prescription Drugs by adjusting each Outpatient reliance factor a certain percent of the way toward 100%. The percent adjustment was 25% and 50% for Under Age 65 and Ages 65 and Over, respectively. This adjustment was made to account for the fact that many of the veterans have increased reliance on VA for Prescription Drugs compared to other Outpatient services, since coverage is either less or non-existent (i.e., Medicare) in the private sector.

Exhibit III-3-1a
Reliance Factors
Comparison of FY 04 ELDA Factors vs. FY 03 ELDA Factors

Service Type: IP Medical
 Enrollee Type: Pre
 Age Group: Over 65

| V IS N | FY 04 ELDA Factors | | | | | | | |
|--------|--------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 32.2% | 21.8% | 21.9% | 32.0% | 26.5% | 25.3% | 11.7% | 9.5% |
| 2 | 45.0% | 33.9% | 30.4% | 49.0% | 33.8% | 24.6% | 11.1% | 13.4% |
| 3 | 36.2% | 25.9% | 21.7% | 46.6% | 32.8% | 29.7% | 12.4% | 9.3% |
| 4 | 33.4% | 23.9% | 22.5% | 41.2% | 27.2% | 27.6% | 9.1% | 6.4% |
| 5 | 42.0% | 27.1% | 30.5% | 52.0% | 39.7% | 30.3% | 25.5% | 11.3% |
| 6 | 45.4% | 34.1% | 34.4% | 46.8% | 38.0% | 21.5% | 16.6% | 13.8% |
| 7 | 34.1% | 27.5% | 26.4% | 40.7% | 33.2% | 21.0% | 19.9% | 9.9% |
| 8 | 42.8% | 27.7% | 27.9% | 52.3% | 38.0% | 28.1% | 9.9% | 8.8% |
| 9 | 44.3% | 37.3% | 37.6% | 53.8% | 42.1% | 23.7% | 34.5% | 18.6% |
| 10 | 34.8% | 27.2% | 24.5% | 43.4% | 26.3% | 25.0% | 11.1% | 7.2% |
| 11 | 33.0% | 27.6% | 25.2% | 40.9% | 29.4% | 25.0% | 11.0% | 11.0% |
| 12 | 38.6% | 27.8% | 26.2% | 48.2% | 33.8% | 20.7% | 13.6% | 11.5% |
| 15 | 41.5% | 33.9% | 32.6% | 46.6% | 37.5% | 14.6% | 13.3% | 12.6% |
| 16 | 34.5% | 27.3% | 28.1% | 40.3% | 35.3% | 23.3% | 13.3% | 13.4% |
| 17 | 45.3% | 32.0% | 33.5% | 45.1% | 39.3% | 17.9% | 12.0% | 12.0% |
| 18 | 49.6% | 38.9% | 39.3% | 50.9% | 40.4% | 26.5% | 19.5% | 15.9% |
| 19 | 48.3% | 35.4% | 36.6% | 48.8% | 39.7% | 19.6% | 24.7% | 14.9% |
| 20 | 58.5% | 44.6% | 40.7% | 54.2% | 45.9% | 18.1% | 32.7% | 17.9% |
| 21 | 47.9% | 36.4% | 35.9% | 43.1% | 37.9% | 24.4% | 12.5% | 16.6% |
| 22 | 48.3% | 41.3% | 35.2% | 44.3% | 41.9% | 29.2% | 12.0% | 17.6% |
| 23 | 43.2% | 34.7% | 31.6% | 45.8% | 38.1% | 18.7% | 18.2% | 16.4% |

| V IS N | FY 03 ELDA Factors | | | | | | | |
|--------|--------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 40.5% | 24.9% | 27.6% | 43.0% | 33.1% | 13.9% | 19.3% | 11.5% |
| 2 | 44.8% | 32.7% | 31.9% | 53.7% | 35.4% | 25.3% | 31.4% | 12.4% |
| 3 | 39.8% | 27.6% | 25.8% | 51.9% | 33.2% | 33.6% | 18.4% | 9.3% |
| 4 | 34.2% | 24.0% | 22.7% | 46.6% | 27.0% | 24.1% | 16.7% | 6.1% |
| 5 | 45.7% | 38.0% | 34.8% | 59.8% | 41.0% | 36.9% | 25.0% | 12.0% |
| 6 | 46.6% | 37.7% | 35.8% | 49.2% | 39.7% | 26.3% | 25.6% | 15.3% |
| 7 | 37.6% | 26.6% | 26.8% | 45.9% | 33.7% | 23.2% | 20.2% | 12.1% |
| 8 | 43.4% | 30.3% | 27.1% | 54.2% | 37.9% | 26.0% | 12.7% | 8.6% |
| 9 | 48.5% | 37.7% | 36.7% | 52.4% | 42.6% | 14.0% | 34.5% | 18.8% |
| 10 | 34.1% | 23.4% | 27.2% | 51.5% | 27.2% | 13.2% | 9.7% | 9.2% |
| 11 | 36.4% | 28.0% | 26.6% | 49.1% | 30.6% | 15.6% | 16.1% | 11.3% |
| 12 | 43.7% | 29.3% | 28.5% | 51.3% | 33.2% | 39.3% | 29.0% | 13.5% |
| 15 | 46.3% | 35.4% | 35.9% | 54.7% | 40.3% | 30.9% | 21.4% | 14.7% |
| 16 | 36.6% | 29.3% | 31.5% | 44.0% | 36.2% | 15.8% | 23.3% | 12.7% |
| 17 | 46.4% | 38.6% | 35.3% | 47.6% | 42.5% | 18.5% | 12.5% | 16.2% |
| 18 | 47.8% | 37.7% | 35.0% | 56.0% | 41.8% | 27.0% | 21.5% | 13.2% |
| 19 | 52.6% | 36.2% | 40.6% | 54.1% | 44.0% | 32.7% | 27.1% | 18.3% |
| 20 | 59.3% | 48.6% | 47.2% | 61.3% | 49.9% | 37.3% | 24.0% | 20.1% |
| 21 | 50.3% | 33.0% | 35.3% | 48.7% | 39.6% | 29.6% | 21.6% | 14.7% |
| 22 | 48.7% | 37.5% | 30.9% | 43.9% | 35.1% | 21.9% | 13.5% | 14.1% |
| 13 | 51.3% | 38.3% | 37.1% | 54.2% | 45.5% | 38.9% | 28.3% | 22.3% |
| 14 | 35.2% | 28.8% | 28.2% | 49.6% | 34.8% | 18.9% | 19.0% | 11.4% |

Service Type: IP Medical
 Enrollee Type: Pre
 Age Group: Under 65

| V IS N | FY 04 ELDA Factors | | | | | | | |
|--------|--------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 49.5% | 24.9% | 23.6% | 36.4% | 45.8% | 41.9% | 12.0% | 19.1% |
| 2 | 39.3% | 28.3% | 27.4% | 46.2% | 34.3% | 27.8% | 8.4% | 25.1% |
| 3 | 39.1% | 30.8% | 25.3% | 53.0% | 41.0% | 38.2% | 18.4% | 33.6% |
| 4 | 53.0% | 42.1% | 49.3% | 56.6% | 50.2% | 55.1% | 17.3% | 29.0% |
| 5 | 51.1% | 38.2% | 49.6% | 56.0% | 68.5% | 51.3% | 38.2% | 34.2% |
| 6 | 42.0% | 35.9% | 40.4% | 46.5% | 47.2% | 35.8% | 20.0% | 24.9% |
| 7 | 37.3% | 33.9% | 35.9% | 63.0% | 43.8% | 29.9% | 25.6% | 21.5% |
| 8 | 54.1% | 34.7% | 51.5% | 60.6% | 69.5% | 50.3% | 33.3% | 42.2% |
| 9 | 37.1% | 35.0% | 38.5% | 55.1% | 38.7% | 29.4% | 30.4% | 42.1% |
| 10 | 36.1% | 36.0% | 36.7% | 59.9% | 46.6% | 34.4% | 17.5% | 15.4% |
| 11 | 47.8% | 40.1% | 39.3% | 57.9% | 40.2% | 44.0% | 18.9% | 52.7% |
| 12 | 38.9% | 30.5% | 27.7% | 46.8% | 36.8% | 27.3% | 18.8% | 45.6% |
| 15 | 38.8% | 34.7% | 35.0% | 49.1% | 41.1% | 23.4% | 20.0% | 23.9% |
| 16 | 26.5% | 30.5% | 36.4% | 58.0% | 52.1% | 45.0% | 16.5% | 20.3% |
| 17 | 56.0% | 32.7% | 47.7% | 56.4% | 49.6% | 48.5% | 20.6% | 23.0% |
| 18 | 61.7% | 42.0% | 39.4% | 52.2% | 58.1% | 38.3% | 20.8% | 28.7% |
| 19 | 76.4% | 54.8% | 66.6% | 66.1% | 64.7% | 42.4% | 38.7% | 39.4% |
| 20 | 68.8% | 56.3% | 44.0% | 62.0% | 67.8% | 26.3% | 36.3% | 37.2% |
| 21 | 50.3% | 31.8% | 32.7% | 47.8% | 46.6% | 14.4% | 14.4% | 28.8% |
| 22 | 63.0% | 71.4% | 66.2% | 71.1% | 81.5% | 62.9% | 27.8% | 47.7% |
| 23 | 41.6% | 33.9% | 31.4% | 55.0% | 36.4% | 22.2% | 19.1% | 39.0% |

| V IS N | FY 03 ELDA Factors | | | | | | | |
|--------|--------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 51.3% | 39.7% | 40.1% | 55.9% | 52.4% | 17.2% | 25.3% | 32.4% |
| 2 | 66.6% | 56.1% | 61.2% | 86.1% | 81.3% | 26.9% | 32.6% | 30.5% |
| 3 | 43.1% | 27.9% | 33.0% | 51.2% | 34.9% | 24.5% | 16.5% | 18.6% |
| 4 | 35.1% | 22.6% | 19.6% | 39.1% | 28.3% | 14.1% | 12.3% | 11.9% |
| 5 | 81.3% | 65.9% | 61.9% | 91.1% | 91.8% | 36.9% | 30.6% | 35.2% |
| 6 | 61.8% | 45.8% | 47.8% | 62.0% | 52.9% | 35.8% | 21.4% | 20.6% |
| 7 | 72.5% | 31.7% | 41.3% | 69.6% | 66.7% | 21.9% | 27.7% | 24.9% |
| 8 | 59.4% | 60.2% | 41.7% | 68.6% | 57.8% | 31.6% | 25.3% | 25.5% |
| 9 | 65.9% | 54.4% | 47.1% | 71.4% | 60.3% | 29.3% | 25.1% | 31.3% |
| 10 | 50.3% | 49.7% | 43.0% | 65.8% | 60.5% | 29.8% | 23.8% | 29.9% |
| 11 | 65.5% | 60.0% | 60.3% | 74.1% | 78.1% | 36.5% | 33.6% | 38.0% |
| 12 | 71.5% | 45.3% | 49.3% | 76.3% | 69.2% | 39.9% | 30.7% | 27.1% |
| 15 | 71.1% | 53.9% | 52.2% | 81.2% | 70.3% | 38.9% | 29.6% | 26.2% |
| 16 | 70.0% | 49.0% | 51.3% | 80.0% | 63.6% | 34.3% | 29.8% | 30.8% |
| 17 | 56.5% | 40.0% | 38.2% | 62.4% | 58.7% | 28.5% | 18.4% | 29.7% |
| 18 | 68.5% | 64.1% | 61.5% | 85.3% | 82.0% | 42.9% | 29.8% | 33.0% |
| 19 | 75.2% | 52.4% | 61.4% | 80.4% | 74.1% | 37.6% | 28.0% | 36.2% |
| 20 | 58.9% | 46.2% | 45.6% | 79.6% | 69.6% | 40.1% | 24.0% | 28.2% |
| 21 | 64.4% | 53.1% | 54.0% | 76.2% | 77.5% | 34.7% | 31.6% | 31.6% |
| 22 | 75.0% | 69.8% | 64.1% | 85.0% | 87.8% | 37.7% | 34.2% | 36.9% |
| 13 | 84.3% | 63.8% | 62.8% | 92.2% | 82.9% | 49.6% | 38.3% | 38.3% |
| 14 | 61.7% | 54.5% | 45.2% | 67.4% | 66.1% | 28.0% | 28.1% | 33.7% |

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Exhibit III-3-1b
Reliance Factors
Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors

Service Type: IP Medical
 Enrollee Type: Post
 Age Group: Over 65

| FY04 ELDA Factors | | | | | | | | | FY03 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|------|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | | VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c | | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 9.5% | 5.0% | 6.2% | 15.3% | 8.6% | 0.1% | 4.4% | 2.4% | 1 | 29.6% | 22.2% | 22.3% | 36.9% | 28.0% | 24.9% | 4.9% | 3.1% |
| 2 | 11.2% | 6.9% | 7.3% | 23.8% | 12.6% | 1.9% | 2.4% | 2.7% | 2 | 24.2% | 24.0% | 17.1% | 44.4% | 29.1% | 27.1% | 6.4% | 3.7% |
| 3 | 9.3% | 5.3% | 4.3% | 26.6% | 11.9% | 4.5% | 4.6% | 1.9% | 3 | 20.6% | 29.6% | 19.0% | 43.1% | 29.9% | 21.5% | 2.3% | 2.2% |
| 4 | 9.8% | 6.0% | 6.2% | 20.2% | 9.2% | 4.3% | 2.5% | 2.3% | 4 | 25.1% | 24.3% | 22.5% | 38.5% | 10.5% | 22.3% | 3.2% | 1.7% |
| 5 | 14.0% | 7.8% | 12.6% | 36.1% | 20.2% | 9.2% | 1.0% | 5.4% | 5 | 33.4% | 23.6% | 31.9% | 50.0% | 42.1% | 34.5% | 8.1% | 8.9% |
| 6 | 13.4% | 8.9% | 9.4% | 21.2% | 15.7% | 5.1% | 5.6% | 4.4% | 6 | 29.8% | 19.5% | 31.0% | 40.3% | 13.6% | 28.8% | 6.6% | 4.1% |
| 7 | 10.5% | 6.7% | 7.4% | 18.8% | 14.2% | 3.8% | 3.9% | 3.4% | 7 | 21.5% | 26.3% | 25.0% | 35.8% | 46.7% | 27.4% | 10.8% | 8.7% |
| 8 | 14.7% | 11.1% | 9.1% | 32.7% | 21.3% | 5.2% | 1.4% | 2.7% | 8 | 29.0% | 24.0% | 23.7% | 38.0% | 37.5% | 28.0% | 2.2% | 5.1% |
| 9 | 8.2% | 15.3% | 14.5% | 32.4% | 22.3% | 17.3% | 7.0% | 8.1% | 9 | 37.7% | 38.6% | 31.2% | 52.7% | 40.0% | 35.2% | 16.9% | 3.4% |
| 10 | 9.4% | 9.3% | 7.1% | 26.7% | 9.0% | 2.8% | 10.2% | 1.6% | 10 | 29.1% | 24.9% | 22.5% | 44.0% | 29.5% | 23.6% | 6.9% | 10.0% |
| 11 | 9.8% | 5.6% | 5.5% | 28.1% | 11.7% | 2.4% | 0.9% | 3.7% | 11 | 22.2% | 25.9% | 25.9% | 50.5% | 16.6% | 27.5% | 11.9% | 1.9% |
| 12 | 7.6% | 5.5% | 8.4% | 28.2% | 13.3% | 0.0% | 4.3% | 2.3% | 12 | 32.4% | 21.8% | 19.0% | 48.5% | 15.1% | 21.9% | 2.2% | 1.8% |
| 15 | 8.6% | 9.6% | 8.2% | 23.2% | 14.5% | 3.3% | 2.6% | 3.5% | 15 | 37.2% | 25.5% | 25.5% | 44.7% | 28.0% | 31.7% | 9.3% | 1.8% |
| 16 | 11.4% | 6.2% | 8.4% | 21.7% | 15.3% | 3.5% | 5.7% | 4.3% | 16 | 29.5% | 22.9% | 21.6% | 40.6% | 32.0% | 27.9% | 4.9% | 3.1% |
| 17 | 13.4% | 11.2% | 7.2% | 23.4% | 20.7% | 6.1% | 10.0% | 5.0% | 17 | 22.2% | 18.6% | 22.7% | 40.9% | 37.3% | 35.4% | 8.5% | 3.2% |
| 18 | 19.3% | 17.9% | 15.0% | 30.2% | 25.5% | 21.6% | 8.0% | 7.7% | 18 | 28.8% | 28.8% | 34.9% | 47.5% | 37.7% | 29.8% | 7.3% | 4.6% |
| 19 | 14.8% | 7.3% | 11.8% | 24.1% | 17.7% | 2.6% | 9.9% | 4.8% | 19 | 24.9% | 27.9% | 28.5% | 45.5% | 25.3% | 33.9% | 5.3% | 2.3% |
| 20 | 20.3% | 13.0% | 12.3% | 27.9% | 23.0% | 2.9% | 7.5% | 7.2% | 20 | 40.3% | 40.0% | 29.9% | 45.2% | 43.0% | 40.0% | 13.3% | 3.8% |
| 21 | 14.7% | 14.5% | 11.1% | 22.8% | 16.3% | 3.7% | 10.2% | 5.4% | 21 | 32.2% | 20.4% | 24.5% | 39.5% | 23.1% | 27.6% | 9.7% | 2.5% |
| 22 | 16.2% | 12.0% | 14.1% | 28.4% | 20.3% | 0.4% | 1.6% | 3.5% | 22 | 34.5% | 35.7% | 22.6% | 50.7% | 36.4% | 28.5% | 7.9% | 3.8% |
| 23 | 11.9% | 6.0% | 6.9% | 19.2% | 13.2% | 4.8% | 3.5% | 3.2% | 13 | 34.5% | 23.2% | 26.1% | 42.0% | 14.0% | 32.3% | 4.5% | 2.0% |
| | | | | | | | | | 14 | 22.5% | 20.8% | 17.9% | 32.7% | 8.5% | 20.5% | 5.4% | 2.4% |

Service Type: IP Medical
 Enrollee Type: Post
 Age Group: Under 65

| FY04 ELDA Factors | | | | | | | | | FY03 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | | VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c | | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 23.1% | 11.6% | 14.6% | 21.0% | 22.7% | 0.2% | 35.6% | 6.7% | 1 | 21.9% | 31.6% | 13.4% | 43.2% | 43.6% | 12.5% | 13.9% | 16.8% |
| 2 | 38.7% | 20.7% | 23.4% | 36.9% | 52.1% | 6.0% | 31.0% | 12.7% | 2 | 6.3% | 14.2% | 5.7% | 12.2% | 19.5% | 6.2% | 10.2% | 12.0% |
| 3 | 17.9% | 15.3% | 12.6% | 40.7% | 22.5% | 4.9% | 18.8% | 16.5% | 3 | 10.7% | 29.6% | 8.7% | 25.7% | 35.7% | 8.9% | 12.6% | 17.4% |
| 4 | 18.0% | 13.3% | 25.7% | 28.2% | 27.8% | 10.5% | 20.0% | 12.8% | 4 | 12.9% | 29.7% | 11.7% | 22.9% | 32.9% | 9.8% | 12.5% | 10.4% |
| 5 | 43.1% | 18.2% | 30.6% | 56.7% | 59.8% | 13.7% | 14.0% | 30.8% | 5 | 12.8% | 23.5% | 11.6% | 26.6% | 37.8% | 10.0% | 11.1% | 10.2% |
| 6 | 34.5% | 12.2% | 15.0% | 34.4% | 35.7% | 7.3% | 37.2% | 20.3% | 6 | 14.1% | 19.0% | 15.8% | 29.0% | 55.2% | 11.6% | 12.2% | 27.8% |
| 7 | 16.0% | 9.6% | 14.3% | 33.7% | 30.9% | 7.7% | 8.5% | 12.7% | 7 | 7.6% | 17.0% | 6.4% | 20.7% | 12.3% | 6.1% | 10.0% | 22.0% |
| 8 | 28.0% | 22.4% | 29.2% | 39.2% | 39.7% | 12.0% | 22.5% | 25.4% | 8 | 6.0% | 17.1% | 5.5% | 9.6% | 8.2% | 6.9% | 9.5% | 5.9% |
| 9 | 31.5% | 26.3% | 62.4% | 73.0% | 78.4% | 25.8% | 48.2% | 43.9% | 9 | 14.5% | 21.1% | 14.5% | 24.6% | 17.2% | 11.1% | 14.2% | 12.3% |
| 10 | 21.3% | 16.2% | 25.3% | 66.6% | 37.9% | 9.6% | 26.4% | 21.1% | 10 | 12.6% | 27.7% | 9.3% | 24.3% | 42.1% | 10.1% | 11.7% | 17.8% |
| 11 | 15.9% | 9.6% | 11.1% | 48.0% | 20.1% | 5.6% | 8.9% | 22.4% | 11 | 11.6% | 24.5% | 12.7% | 23.7% | 28.6% | 13.8% | 12.6% | 8.6% |
| 12 | 21.7% | 16.4% | 27.2% | 36.2% | 46.2% | 0.2% | 39.3% | 9.8% | 12 | 12.2% | 14.3% | 6.9% | 18.2% | 23.4% | 8.8% | 10.8% | 17.3% |
| 15 | 14.7% | 14.0% | 8.2% | 29.1% | 28.9% | 7.3% | 21.3% | 8.2% | 15 | 15.8% | 23.6% | 12.4% | 23.1% | 53.5% | 11.0% | 11.7% | 22.4% |
| 16 | 23.6% | 11.3% | 18.5% | 33.8% | 33.4% | 9.1% | 24.8% | 17.7% | 16 | 12.3% | 21.4% | 10.4% | 27.7% | 48.3% | 11.1% | 12.7% | 13.6% |
| 17 | 38.6% | 24.0% | 16.6% | 29.6% | 36.1% | 9.9% | 37.0% | 20.8% | 17 | 19.7% | 28.2% | 12.3% | 34.6% | 40.0% | 11.2% | 12.6% | 12.6% |
| 18 | 41.4% | 30.1% | 35.2% | 46.8% | 45.3% | 21.7% | 34.4% | 38.1% | 18 | 27.0% | 45.7% | 19.8% | 47.8% | 63.1% | 15.9% | 13.9% | 14.1% |
| 19 | 20.1% | 9.0% | 24.2% | 33.3% | 26.4% | 3.1% | 28.3% | 10.4% | 19 | 16.3% | 34.4% | 15.8% | 34.3% | 51.8% | 16.7% | 11.0% | 18.8% |
| 20 | 26.6% | 13.7% | 13.3% | 33.3% | 19.5% | 1.8% | 28.8% | 9.9% | 20 | 14.6% | 32.3% | 11.1% | 26.6% | 58.8% | 16.3% | 11.9% | 21.0% |
| 21 | 40.4% | 17.0% | 29.5% | 25.8% | 30.4% | 5.8% | 30.5% | 27.2% | 21 | 13.8% | 16.4% | 15.2% | 20.5% | 32.0% | 8.5% | 10.8% | 18.4% |
| 22 | 18.6% | 5.8% | 19.2% | 28.9% | 21.5% | 0.4% | 9.2% | 6.0% | 22 | 15.8% | 42.0% | 15.0% | 41.0% | 33.1% | 13.8% | 14.1% | 5.4% |
| 23 | 39.9% | 32.8% | 23.5% | 39.1% | 75.2% | 26.8% | 33.3% | 20.7% | 13 | 10.3% | 19.7% | 6.1% | 19.1% | 14.0% | 7.0% | 11.1% | 15.4% |
| | | | | | | | | | 14 | 11.1% | 10.5% | 5.5% | 17.4% | 15.0% | 5.6% | 10.8% | 8.3% |

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**Exhibit III-3-1c
 Reliance Factors
 Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors**

Service Type: IP Surgical
 Enrollee Type: Pre
 Age Group: Over 65

| FY04 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 37.8% | 22.2% | 25.1% | 50.6% | 32.6% | 14.3% | 17.5% | 9.2% |
| 2 | 39.0% | 29.4% | 26.0% | 63.1% | 35.3% | 13.0% | 9.7% | 11.3% |
| 3 | 27.2% | 20.1% | 16.3% | 49.2% | 26.6% | 17.7% | 2.5% | 5.6% |
| 4 | 30.4% | 21.1% | 19.0% | 44.8% | 23.2% | 15.0% | 5.2% | 4.9% |
| 5 | 29.3% | 26.8% | 23.0% | 52.8% | 29.4% | 15.7% | 10.8% | 7.1% |
| 6 | 36.9% | 27.6% | 26.9% | 50.1% | 33.6% | 15.6% | 8.8% | 8.5% |
| 7 | 26.6% | 23.1% | 21.9% | 45.9% | 28.7% | 13.7% | 7.5% | 8.9% |
| 8 | 32.2% | 21.0% | 22.4% | 51.5% | 30.6% | 17.7% | 8.0% | 6.9% |
| 9 | 39.4% | 28.1% | 27.3% | 57.6% | 33.6% | 8.9% | 18.9% | 12.6% |
| 10 | 30.5% | 23.1% | 19.3% | 48.6% | 21.3% | 10.4% | 9.1% | 6.1% |
| 11 | 30.5% | 23.1% | 23.1% | 53.7% | 27.5% | 29.8% | 9.4% | 7.4% |
| 12 | 32.3% | 21.9% | 25.0% | 56.5% | 31.1% | 11.7% | 11.4% | 8.2% |
| 15 | 31.0% | 27.8% | 28.2% | 51.6% | 32.8% | 14.7% | 12.9% | 11.7% |
| 16 | 29.1% | 26.5% | 24.1% | 47.2% | 30.4% | 4.5% | 8.5% | 10.2% |
| 17 | 39.4% | 35.8% | 28.3% | 51.9% | 37.6% | 25.9% | 6.5% | 10.0% |
| 18 | 43.9% | 31.4% | 31.1% | 54.4% | 37.6% | 20.2% | 17.2% | 8.3% |
| 19 | 42.6% | 36.0% | 33.2% | 62.6% | 39.0% | 18.6% | 5.3% | 11.4% |
| 20 | 52.1% | 45.2% | 41.0% | 69.1% | 48.8% | 28.9% | 24.5% | 12.7% |
| 21 | 49.7% | 38.3% | 35.6% | 57.3% | 43.5% | 20.6% | 7.9% | 14.7% |
| 22 | 44.8% | 39.2% | 36.9% | 50.4% | 44.6% | 20.9% | 15.4% | 14.4% |
| 23 | 45.7% | 30.8% | 32.5% | 60.9% | 41.7% | 28.2% | 13.8% | 13.4% |

| FY03 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 42.2% | 34.1% | 30.9% | 61.8% | 41.9% | 30.4% | 20.5% | 12.0% |
| 2 | 39.0% | 36.9% | 27.8% | 64.8% | 34.4% | 34.1% | 30.2% | 13.2% |
| 3 | 34.3% | 24.0% | 18.8% | 58.6% | 32.2% | 21.8% | 14.6% | 6.8% |
| 4 | 37.4% | 21.3% | 17.5% | 48.4% | 23.8% | 18.1% | 8.7% | 5.4% |
| 5 | 35.6% | 32.3% | 33.8% | 67.0% | 37.5% | 24.2% | 26.4% | 5.9% |
| 6 | 44.0% | 35.0% | 33.7% | 55.8% | 39.3% | 22.7% | 22.9% | 14.2% |
| 7 | 35.3% | 24.0% | 26.1% | 49.0% | 34.1% | 33.8% | 17.9% | 11.2% |
| 8 | 37.9% | 23.8% | 22.5% | 52.5% | 33.1% | 21.4% | 5.4% | 7.2% |
| 9 | 46.8% | 35.9% | 31.2% | 61.6% | 42.1% | 18.2% | 23.3% | 18.1% |
| 10 | 31.9% | 31.8% | 23.2% | 57.6% | 27.0% | 13.9% | 2.8% | 5.9% |
| 11 | 40.1% | 30.3% | 27.6% | 52.7% | 33.6% | 16.1% | 9.5% | 8.0% |
| 12 | 41.9% | 31.0% | 29.2% | 57.8% | 35.4% | 36.1% | 19.3% | 11.7% |
| 15 | 41.4% | 32.4% | 32.2% | 55.0% | 38.8% | 10.0% | 11.7% | 12.4% |
| 16 | 35.1% | 28.1% | 29.1% | 50.9% | 38.4% | 20.0% | 17.4% | 14.9% |
| 17 | 41.3% | 31.8% | 29.9% | 53.7% | 41.4% | 26.4% | 15.9% | 9.3% |
| 18 | 44.8% | 31.3% | 32.0% | 59.2% | 41.2% | 20.9% | 16.2% | 11.5% |
| 19 | 43.9% | 40.3% | 39.6% | 58.8% | 45.8% | 24.1% | 28.9% | 15.6% |
| 20 | 58.2% | 48.2% | 42.3% | 68.7% | 53.3% | 31.6% | 23.7% | 20.8% |
| 21 | 56.5% | 39.3% | 42.4% | 63.4% | 44.7% | 43.1% | 19.0% | 14.9% |
| 22 | 48.0% | 35.2% | 32.1% | 52.2% | 40.3% | 25.6% | 15.8% | 14.7% |
| 13 | 54.0% | 36.8% | 38.9% | 67.1% | 53.4% | 43.4% | 26.3% | 21.4% |
| 14 | 34.4% | 26.6% | 32.9% | 62.8% | 41.7% | 25.6% | 11.8% | 5.4% |

Service Type: IP Surgical
 Enrollee Type: Pre
 Age Group: Under 65

| FY04 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 58.1% | 25.4% | 27.0% | 57.7% | 56.3% | 23.7% | 18.0% | 18.3% |
| 2 | 34.0% | 24.5% | 23.5% | 59.5% | 35.8% | 14.7% | 7.3% | 21.1% |
| 3 | 29.4% | 23.9% | 19.0% | 55.9% | 33.3% | 23.0% | 3.8% | 20.3% |
| 4 | 48.3% | 37.2% | 41.6% | 61.5% | 42.8% | 30.5% | 9.9% | 22.2% |
| 5 | 35.7% | 37.8% | 37.5% | 56.8% | 50.7% | 26.6% | 21.4% | 21.7% |
| 6 | 34.2% | 29.1% | 31.6% | 49.8% | 41.8% | 25.9% | 10.6% | 15.3% |
| 7 | 29.1% | 28.4% | 29.7% | 71.0% | 37.8% | 19.5% | 9.9% | 19.3% |
| 8 | 40.7% | 26.4% | 41.2% | 59.7% | 55.9% | 32.1% | 27.4% | 33.0% |
| 9 | 33.0% | 26.3% | 27.9% | 59.0% | 30.9% | 11.1% | 16.0% | 28.5% |
| 10 | 31.6% | 30.5% | 28.9% | 67.1% | 37.8% | 14.3% | 14.3% | 13.1% |
| 11 | 44.0% | 33.5% | 36.0% | 76.1% | 37.7% | 52.0% | 16.1% | 38.3% |
| 12 | 32.6% | 24.0% | 26.4% | 54.8% | 33.9% | 15.4% | 15.7% | 42.1% |
| 15 | 29.0% | 28.4% | 30.3% | 54.4% | 36.5% | 23.6% | 19.3% | 22.2% |
| 16 | 22.4% | 29.6% | 31.3% | 68.0% | 44.9% | 8.8% | 10.6% | 15.4% |
| 17 | 48.8% | 36.7% | 40.3% | 65.0% | 47.5% | 37.5% | 7.5% | 19.2% |
| 18 | 54.6% | 33.9% | 31.1% | 55.8% | 54.1% | 29.2% | 18.4% | 15.1% |
| 19 | 67.3% | 55.8% | 63.6% | 84.8% | 63.5% | 40.4% | 10.2% | 30.2% |
| 20 | 61.3% | 57.0% | 44.3% | 79.0% | 72.1% | 41.9% | 28.5% | 26.3% |
| 21 | 52.1% | 33.5% | 32.4% | 63.4% | 51.9% | 22.2% | 9.1% | 33.5% |
| 22 | 58.3% | 67.7% | 67.1% | 80.8% | 82.3% | 56.9% | 31.8% | 39.2% |
| 23 | 44.0% | 30.1% | 32.4% | 73.1% | 39.8% | 33.6% | 14.5% | 31.9% |

| FY03 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 53.5% | 50.2% | 44.1% | 73.2% | 61.3% | 34.8% | 26.6% | 33.8% |
| 2 | 57.9% | 60.6% | 53.5% | 94.5% | 71.9% | 31.4% | 31.4% | 32.4% |
| 3 | 37.1% | 24.3% | 24.3% | 57.9% | 33.7% | 15.5% | 13.0% | 13.9% |
| 4 | 28.2% | 20.1% | 15.0% | 40.6% | 25.0% | 10.6% | 6.4% | 10.5% |
| 5 | 63.2% | 57.5% | 60.2% | 97.3% | 84.0% | 24.2% | 32.3% | 18.0% |
| 6 | 58.3% | 42.6% | 45.1% | 68.5% | 52.3% | 31.1% | 19.2% | 19.2% |
| 7 | 68.1% | 28.7% | 40.1% | 74.1% | 67.4% | 32.4% | 25.0% | 23.1% |
| 8 | 51.9% | 47.7% | 34.9% | 66.4% | 50.4% | 26.4% | 11.5% | 21.3% |
| 9 | 63.6% | 51.8% | 40.1% | 79.2% | 59.6% | 36.5% | 17.0% | 30.1% |
| 10 | 47.1% | 61.0% | 36.6% | 72.1% | 59.9% | 30.4% | 6.8% | 20.3% |
| 11 | 71.6% | 64.0% | 62.5% | 79.0% | 82.8% | 37.7% | 21.0% | 28.5% |
| 12 | 68.5% | 47.9% | 50.6% | 83.1% | 73.8% | 36.6% | 20.5% | 23.6% |
| 15 | 63.5% | 49.4% | 46.7% | 81.6% | 67.7% | 13.4% | 16.4% | 22.1% |
| 16 | 67.3% | 47.1% | 47.5% | 86.6% | 67.0% | 41.4% | 22.3% | 35.2% |
| 17 | 50.3% | 32.9% | 32.3% | 69.2% | 57.1% | 37.2% | 23.2% | 17.9% |
| 18 | 64.3% | 53.8% | 56.2% | 89.0% | 80.8% | 35.2% | 22.5% | 29.4% |
| 19 | 63.1% | 57.6% | 59.9% | 86.0% | 76.9% | 27.7% | 29.9% | 31.1% |
| 20 | 57.8% | 45.8% | 40.8% | 85.3% | 73.5% | 34.2% | 23.7% | 29.0% |
| 21 | 70.8% | 60.1% | 61.1% | 89.3% | 82.9% | 47.9% | 26.9% | 31.9% |
| 22 | 73.9% | 65.6% | 66.5% | 96.5% | 96.1% | 44.2% | 37.6% | 37.5% |
| 13 | 88.1% | 61.4% | 65.8% | 99.4% | 90.8% | 54.2% | 33.6% | 36.8% |
| 14 | 60.3% | 50.3% | 51.0% | 79.6% | 74.0% | 37.8% | 18.1% | 17.6% |

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Exhibit III-3-1d
Reliance Factors
Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors

Service Type: IP Surgical
 Enrollee Type: Post
 Age Group: Over 65

| FY04 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 8.2% | 5.6% | 6.2% | 21.2% | 11.5% | 2.4% | 0.1% | 3.2% |
| 2 | 3.8% | 2.3% | 5.0% | 34.4% | 13.8% | 5.5% | 5.7% | 2.5% |
| 3 | 7.5% | 3.9% | 1.6% | 29.4% | 8.3% | 1.1% | 0.1% | 1.3% |
| 4 | 5.5% | 3.0% | 4.6% | 16.3% | 8.6% | 7.3% | 1.8% | 1.2% |
| 5 | 10.9% | 3.5% | 4.3% | 32.0% | 13.3% | 2.4% | 1.6% | 2.0% |
| 6 | 10.2% | 12.9% | 6.8% | 28.7% | 14.3% | 4.3% | 2.9% | 3.5% |
| 7 | 8.1% | 7.2% | 4.7% | 25.5% | 12.6% | 6.5% | 2.6% | 2.7% |
| 8 | 9.4% | 10.7% | 5.3% | 32.9% | 14.5% | 4.0% | 2.2% | 2.1% |
| 9 | 8.3% | 9.3% | 6.3% | 42.8% | 19.4% | 11.1% | 9.4% | 3.9% |
| 10 | 9.2% | 5.9% | 3.6% | 36.4% | 9.0% | 1.7% | 4.2% | 1.1% |
| 11 | 11.5% | 4.1% | 5.8% | 29.5% | 12.6% | 1.3% | 0.1% | 2.1% |
| 12 | 18.9% | 6.0% | 7.3% | 37.0% | 14.6% | 1.5% | 2.1% | 1.9% |
| 15 | 9.1% | 10.0% | 5.2% | 32.9% | 13.1% | 2.9% | 0.2% | 2.2% |
| 16 | 12.7% | 8.4% | 8.5% | 25.2% | 15.7% | 0.6% | 5.8% | 3.0% |
| 17 | 10.4% | 6.0% | 7.8% | 27.6% | 20.6% | 1.9% | 3.3% | 3.0% |
| 18 | 21.7% | 16.1% | 11.7% | 41.2% | 22.9% | 10.1% | 4.5% | 4.9% |
| 19 | 17.5% | 12.2% | 6.9% | 43.0% | 17.4% | 2.8% | 10.1% | 3.7% |
| 20 | 19.4% | 18.9% | 12.4% | 42.5% | 28.3% | 4.7% | 3.5% | 5.3% |
| 21 | 23.7% | 19.7% | 13.7% | 29.0% | 21.3% | 8.1% | 4.3% | 5.1% |
| 22 | 15.0% | 15.9% | 13.6% | 29.3% | 23.4% | 4.7% | 3.6% | 2.2% |
| 23 | 12.4% | 9.6% | 7.7% | 23.5% | 14.2% | 7.9% | 4.3% | 2.8% |

| FY03 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 31.0% | 25.3% | 21.6% | 46.9% | 30.1% | 21.5% | 9.7% | 3.3% |
| 2 | 26.1% | 25.6% | 19.8% | 45.8% | 28.5% | 23.8% | 6.6% | 4.1% |
| 3 | 22.8% | 22.8% | 20.6% | 42.6% | 31.4% | 19.1% | 3.8% | 1.2% |
| 4 | 25.4% | 19.1% | 20.0% | 41.1% | 8.6% | 19.1% | 5.1% | 1.4% |
| 5 | 32.5% | 27.8% | 25.4% | 58.9% | 38.8% | 24.7% | 11.9% | 9.9% |
| 6 | 39.6% | 28.0% | 23.6% | 60.8% | 20.4% | 25.0% | 11.2% | 1.9% |
| 7 | 23.7% | 39.0% | 26.5% | 40.6% | 48.7% | 25.9% | 22.8% | 7.9% |
| 8 | 32.4% | 24.8% | 19.3% | 48.4% | 35.0% | 23.3% | 9.2% | 6.6% |
| 9 | 41.4% | 36.3% | 31.4% | 66.4% | 43.4% | 28.6% | 17.5% | 2.5% |
| 10 | 25.5% | 21.3% | 19.0% | 39.3% | 25.9% | 18.9% | 5.0% | 9.2% |
| 11 | 28.8% | 24.2% | 22.9% | 55.6% | 17.1% | 22.8% | 11.9% | 3.0% |
| 12 | 28.0% | 24.5% | 15.6% | 43.2% | 16.0% | 19.5% | 5.5% | 1.7% |
| 15 | 26.9% | 28.5% | 27.2% | 39.0% | 27.5% | 21.2% | 12.2% | 1.6% |
| 16 | 37.5% | 32.8% | 27.0% | 51.3% | 32.6% | 24.5% | 9.2% | 3.2% |
| 17 | 17.6% | 15.5% | 22.6% | 49.0% | 40.1% | 23.7% | 11.1% | 6.7% |
| 18 | 35.0% | 34.8% | 31.0% | 60.0% | 37.6% | 25.1% | 15.3% | 3.6% |
| 19 | 32.0% | 26.1% | 20.5% | 59.6% | 23.9% | 24.6% | 16.6% | 2.2% |
| 20 | 47.7% | 34.8% | 35.1% | 83.5% | 47.4% | 30.8% | 18.6% | 3.9% |
| 21 | 29.7% | 26.4% | 31.7% | 53.3% | 22.6% | 25.3% | 17.3% | 3.3% |
| 22 | 40.2% | 28.3% | 23.8% | 61.6% | 41.2% | 25.0% | 12.7% | 10.2% |
| 13 | 33.9% | 27.2% | 36.5% | 46.6% | 19.3% | 24.6% | 8.6% | 2.1% |
| 14 | 23.3% | 20.1% | 23.7% | 37.8% | 11.2% | 22.8% | 5.3% | 3.7% |

Service Type: IP Surgical
 Enrollee Type: Post
 Age Group: Under 65

| FY04 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 19.9% | 13.1% | 14.6% | 29.0% | 30.3% | 4.8% | 1.3% | 8.9% |
| 2 | 13.3% | 6.9% | 15.9% | 53.5% | 53.6% | 15.6% | 33.4% | 11.6% |
| 3 | 14.5% | 11.2% | 4.6% | 44.9% | 15.7% | 1.2% | 0.9% | 10.8% |
| 4 | 10.1% | 6.6% | 19.8% | 22.7% | 25.7% | 16.2% | 19.4% | 6.3% |
| 5 | 38.7% | 8.3% | 10.5% | 50.3% | 47.7% | 3.7% | 22.6% | 13.9% |
| 6 | 26.3% | 17.7% | 10.9% | 46.6% | 32.4% | 6.2% | 34.3% | 16.0% |
| 7 | 12.4% | 10.5% | 9.2% | 45.6% | 27.5% | 11.6% | 5.7% | 10.1% |
| 8 | 17.9% | 21.6% | 17.0% | 39.6% | 34.5% | 10.9% | 23.2% | 24.9% |
| 9 | 31.7% | 16.0% | 31.3% | 88.7% | 72.3% | 20.2% | 49.5% | 21.1% |
| 10 | 20.8% | 10.3% | 22.4% | 71.0% | 37.9% | 8.1% | 21.5% | 19.8% |
| 11 | 18.6% | 7.0% | 11.7% | 50.4% | 21.7% | 3.0% | 1.0% | 21.1% |
| 12 | 53.7% | 18.0% | 23.5% | 47.5% | 50.8% | 5.8% | 34.0% | 8.3% |
| 15 | 15.6% | 14.6% | 14.7% | 41.3% | 26.0% | 6.5% | 1.6% | 5.2% |
| 16 | 26.3% | 15.2% | 18.7% | 39.4% | 34.4% | 1.5% | 24.9% | 12.2% |
| 17 | 30.0% | 12.9% | 18.0% | 34.9% | 35.9% | 3.1% | 15.9% | 13.6% |
| 18 | 46.6% | 27.2% | 27.4% | 63.9% | 40.7% | 10.1% | 32.0% | 31.0% |
| 19 | 23.7% | 15.2% | 14.1% | 59.5% | 25.9% | 3.4% | 29.0% | 8.0% |
| 20 | 25.5% | 20.0% | 13.4% | 50.9% | 24.0% | 2.9% | 17.2% | 7.3% |
| 21 | 58.6% | 23.0% | 34.6% | 32.8% | 39.9% | 12.7% | 25.9% | 26.9% |
| 22 | 17.3% | 7.6% | 18.5% | 29.8% | 24.8% | 4.8% | 18.9% | 3.7% |
| 23 | 41.8% | 47.4% | 26.3% | 47.8% | 75.5% | 29.7% | 40.2% | 17.8% |

| FY03 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 23.7% | 40.1% | 12.4% | 56.0% | 49.7% | 9.2% | 19.0% | 17.5% |
| 2 | 10.7% | 16.0% | 8.8% | 12.7% | 18.9% | 5.2% | 10.4% | 12.5% |
| 3 | 13.7% | 17.8% | 10.9% | 25.4% | 39.7% | 6.8% | 14.4% | 14.7% |
| 4 | 13.2% | 18.0% | 8.9% | 25.1% | 27.6% | 6.7% | 14.3% | 9.8% |
| 5 | 12.3% | 28.4% | 7.6% | 38.5% | 34.0% | 5.7% | 15.2% | 10.8% |
| 6 | 22.9% | 34.0% | 9.4% | 52.3% | 62.0% | 9.1% | 17.2% | 22.2% |
| 7 | 9.2% | 31.5% | 6.9% | 24.8% | 14.7% | 5.7% | 18.0% | 21.5% |
| 8 | 6.7% | 17.9% | 4.3% | 13.8% | 7.0% | 4.5% | 16.0% | 7.1% |
| 9 | 18.9% | 19.3% | 14.7% | 43.0% | 20.6% | 7.2% | 14.5% | 10.8% |
| 10 | 10.1% | 20.5% | 6.3% | 20.9% | 31.9% | 6.1% | 10.8% | 16.4% |
| 11 | 19.3% | 21.6% | 9.6% | 26.6% | 29.2% | 9.4% | 12.7% | 10.7% |
| 12 | 9.9% | 18.1% | 3.6% | 15.8% | 24.9% | 6.7% | 14.0% | 17.1% |
| 15 | 8.9% | 26.7% | 14.2% | 19.3% | 53.1% | 5.2% | 14.5% | 22.1% |
| 16 | 20.5% | 33.1% | 16.5% | 39.7% | 49.3% | 8.4% | 18.1% | 13.9% |
| 17 | 9.7% | 6.1% | 12.1% | 44.1% | 44.5% | 6.5% | 14.9% | 20.7% |
| 18 | 34.9% | 53.4% | 15.9% | 62.7% | 11.4% | 11.4% | 22.2% | 11.1% |
| 19 | 24.6% | 30.2% | 8.1% | 50.4% | 49.7% | 9.5% | 20.1% | 18.4% |
| 20 | 23.6% | 26.2% | 17.7% | 76.1% | 61.8% | 9.8% | 18.4% | 21.0% |
| 21 | 12.2% | 27.6% | 24.0% | 30.2% | 31.1% | 7.5% | 14.2% | 19.6% |
| 22 | 19.5% | 30.0% | 16.9% | 53.4% | 37.9% | 10.8% | 19.5% | 13.4% |
| 13 | 10.1% | 23.8% | 12.1% | 19.9% | 19.9% | 5.2% | 15.6% | 15.6% |
| 14 | 12.1% | 9.6% | 10.7% | 21.6% | 19.6% | 6.7% | 10.8% | 10.2% |

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Exhibit III-3-1e
Reliance Factors
Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors

Service Type: IP Psych
 Enrollee Type: Pre
 Age Group: Over 65

| FY04 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 61.3% | 29.3% | 26.5% | 54.9% | 24.8% | 13.6% | 19.1% | 11.1% |
| 2 | 67.7% | 42.4% | 23.0% | 58.8% | 29.6% | 14.2% | 22.4% | 15.7% |
| 3 | 59.7% | 32.1% | 27.3% | 43.5% | 22.7% | 12.3% | 13.8% | 12.3% |
| 4 | 60.9% | 39.5% | 32.1% | 56.8% | 25.5% | 14.1% | 14.5% | 8.3% |
| 5 | 66.3% | 45.2% | 47.0% | 65.6% | 38.2% | 16.2% | 21.6% | 14.5% |
| 6 | 72.1% | 42.8% | 45.2% | 59.2% | 38.1% | 16.7% | 22.0% | 16.7% |
| 7 | 52.2% | 42.8% | 36.0% | 48.4% | 29.5% | 13.6% | 14.6% | 16.2% |
| 8 | 65.8% | 32.1% | 34.8% | 59.3% | 24.5% | 14.5% | 18.0% | 10.0% |
| 9 | 67.5% | 49.0% | 44.5% | 52.5% | 27.4% | 14.2% | 18.2% | 14.6% |
| 10 | 55.7% | 52.5% | 31.6% | 55.1% | 32.6% | 14.6% | 15.7% | 10.1% |
| 11 | 51.6% | 36.3% | 19.9% | 49.0% | 24.0% | 11.2% | 14.0% | 7.5% |
| 12 | 58.3% | 42.6% | 37.8% | 52.1% | 30.1% | 16.8% | 15.3% | 16.0% |
| 15 | 63.8% | 43.1% | 30.2% | 50.8% | 37.6% | 13.7% | 15.3% | 13.4% |
| 16 | 54.0% | 23.0% | 29.9% | 42.7% | 20.7% | 9.9% | 16.1% | 5.7% |
| 17 | 72.3% | 42.9% | 52.5% | 68.3% | 39.3% | 22.9% | 23.5% | 7.0% |
| 18 | 60.7% | 49.3% | 31.1% | 68.5% | 32.7% | 18.3% | 20.0% | 10.4% |
| 19 | 60.3% | 47.4% | 44.2% | 64.3% | 44.5% | 16.7% | 20.8% | 10.5% |
| 20 | 73.8% | 57.5% | 43.4% | 61.4% | 37.1% | 19.8% | 21.3% | 11.6% |
| 21 | 81.8% | 42.1% | 47.8% | 55.3% | 35.1% | 16.3% | 26.9% | 14.7% |
| 22 | 66.0% | 38.0% | 49.0% | 56.0% | 23.9% | 14.4% | 19.4% | 13.0% |
| 23 | 55.1% | 32.7% | 43.8% | 58.8% | 37.7% | 15.4% | 15.4% | 8.8% |

| FY03 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 72.4% | 46.3% | 46.7% | 69.5% | 31.9% | 15.9% | 28.6% | 21.1% |
| 2 | 82.2% | 53.4% | 42.9% | 74.3% | 38.0% | 16.6% | 25.9% | 13.9% |
| 3 | 74.2% | 36.7% | 52.7% | 65.3% | 33.9% | 15.2% | 23.7% | 19.4% |
| 4 | 72.7% | 34.7% | 38.5% | 62.2% | 31.2% | 14.1% | 28.6% | 2.6% |
| 5 | 69.1% | 46.3% | 45.6% | 83.0% | 37.3% | 17.9% | 32.2% | 17.0% |
| 6 | 75.3% | 55.0% | 55.5% | 68.3% | 35.6% | 15.2% | 26.3% | 24.2% |
| 7 | 63.9% | 42.0% | 41.2% | 61.8% | 38.6% | 13.0% | 22.5% | 17.2% |
| 8 | 66.9% | 31.7% | 36.1% | 63.6% | 29.0% | 13.9% | 20.7% | 2.6% |
| 9 | 71.7% | 53.8% | 48.5% | 60.9% | 45.3% | 14.7% | 31.3% | 27.6% |
| 10 | 61.4% | 35.8% | 39.2% | 65.7% | 29.7% | 13.6% | 25.5% | 14.7% |
| 11 | 68.5% | 32.2% | 44.3% | 59.4% | 34.4% | 12.8% | 22.2% | 11.9% |
| 12 | 66.2% | 59.8% | 43.8% | 67.8% | 29.8% | 17.0% | 21.5% | 7.1% |
| 15 | 62.4% | 40.5% | 43.9% | 64.0% | 41.8% | 15.1% | 29.2% | 14.9% |
| 16 | 55.6% | 30.5% | 28.9% | 47.5% | 26.9% | 10.7% | 22.6% | 22.7% |
| 17 | 75.9% | 59.0% | 55.0% | 64.2% | 53.8% | 20.1% | 33.6% | 25.3% |
| 18 | 73.1% | 37.8% | 50.1% | 60.9% | 36.3% | 15.0% | 23.4% | 13.9% |
| 19 | 80.2% | 47.0% | 65.4% | 70.5% | 54.5% | 22.3% | 36.2% | 18.4% |
| 20 | 72.8% | 54.6% | 40.0% | 70.0% | 41.9% | 17.7% | 29.6% | 19.4% |
| 21 | 82.6% | 55.5% | 61.5% | 73.6% | 42.0% | 20.3% | 34.9% | 27.7% |
| 22 | 68.2% | 27.0% | 32.1% | 60.7% | 20.2% | 14.3% | 19.0% | 5.8% |
| 13 | 76.0% | 60.7% | 64.7% | 75.3% | 52.5% | 22.5% | 29.8% | 18.6% |
| 14 | 59.8% | 57.3% | 57.1% | 75.5% | 49.0% | 17.8% | 27.7% | 11.3% |

Service Type: IP Psych
 Enrollee Type: Pre
 Age Group: Under 65

| FY04 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 78.2% | 33.4% | 28.5% | 62.5% | 42.9% | 22.6% | 19.6% | 22.2% |
| 2 | 60.6% | 35.4% | 20.8% | 55.5% | 30.1% | 16.1% | 16.9% | 29.4% |
| 3 | 63.9% | 38.2% | 31.8% | 49.5% | 28.4% | 16.0% | 20.3% | 39.4% |
| 4 | 85.7% | 68.3% | 62.3% | 78.0% | 47.0% | 28.6% | 27.7% | 37.3% |
| 5 | 80.8% | 63.8% | 67.9% | 70.7% | 66.0% | 27.5% | 34.9% | 44.0% |
| 6 | 66.8% | 45.1% | 53.2% | 58.9% | 47.5% | 27.8% | 26.5% | 30.1% |
| 7 | 56.9% | 50.2% | 46.2% | 72.6% | 39.0% | 19.4% | 19.4% | 35.0% |
| 8 | 77.1% | 40.3% | 58.3% | 68.7% | 44.7% | 26.4% | 39.2% | 47.9% |
| 9 | 56.5% | 46.0% | 45.6% | 53.8% | 25.2% | 17.6% | 15.4% | 33.1% |
| 10 | 57.6% | 62.4% | 47.3% | 76.2% | 57.8% | 20.1% | 23.2% | 21.6% |
| 11 | 72.7% | 52.8% | 31.1% | 69.5% | 32.8% | 19.8% | 23.4% | 39.0% |
| 12 | 58.7% | 46.8% | 40.0% | 50.5% | 32.9% | 22.2% | 21.2% | 48.4% |
| 15 | 59.6% | 44.1% | 32.5% | 53.6% | 41.7% | 22.0% | 23.0% | 25.4% |
| 16 | 41.5% | 25.7% | 38.9% | 61.6% | 30.6% | 19.3% | 20.0% | 8.6% |
| 17 | 80.7% | 43.9% | 68.0% | 85.4% | 49.7% | 33.2% | 27.1% | 13.5% |
| 18 | 74.7% | 53.2% | 31.2% | 70.3% | 46.9% | 26.5% | 21.2% | 18.8% |
| 19 | 89.1% | 73.3% | 70.6% | 87.0% | 72.4% | 36.3% | 35.5% | 27.8% |
| 20 | 83.3% | 72.5% | 47.0% | 70.2% | 54.9% | 28.8% | 24.7% | 24.0% |
| 21 | 82.8% | 36.8% | 44.8% | 61.2% | 43.2% | 17.6% | 28.9% | 25.4% |
| 22 | 80.0% | 65.6% | 73.4% | 89.7% | 46.6% | 39.1% | 35.0% | 35.2% |
| 23 | 53.1% | 32.0% | 43.6% | 70.5% | 36.0% | 18.3% | 16.2% | 21.0% |

| FY03 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 78.2% | 59.5% | 56.9% | 78.7% | 50.5% | 19.6% | 34.1% | 42.1% |
| 2 | 89.6% | 70.9% | 67.5% | 96.0% | 84.9% | 17.6% | 26.8% | 33.6% |
| 3 | 75.7% | 36.9% | 57.3% | 64.7% | 35.5% | 10.8% | 21.9% | 27.7% |
| 4 | 73.1% | 33.5% | 35.9% | 56.1% | 32.5% | 8.2% | 24.8% | 5.1% |
| 5 | 89.7% | 70.5% | 69.6% | 98.6% | 83.7% | 17.9% | 38.5% | 38.9% |
| 6 | 82.8% | 61.2% | 64.1% | 77.4% | 47.4% | 20.7% | 22.0% | 29.1% |
| 7 | 85.3% | 46.4% | 54.0% | 80.6% | 70.9% | 12.2% | 29.8% | 29.6% |
| 8 | 76.5% | 61.0% | 48.9% | 76.0% | 44.3% | 17.1% | 32.2% | 7.8% |
| 9 | 82.1% | 66.9% | 57.1% | 78.8% | 63.0% | 30.8% | 22.7% | 39.3% |
| 10 | 72.3% | 63.2% | 52.5% | 77.4% | 64.1% | 30.2% | 37.7% | 34.1% |
| 11 | 85.1% | 65.0% | 71.3% | 82.0% | 83.0% | 30.0% | 38.5% | 38.5% |
| 12 | 84.5% | 70.1% | 61.5% | 87.1% | 62.3% | 17.3% | 22.8% | 14.2% |
| 15 | 80.2% | 57.6% | 58.3% | 87.3% | 72.7% | 20.2% | 36.6% | 26.3% |
| 16 | 80.8% | 50.7% | 47.2% | 85.6% | 47.3% | 23.3% | 29.0% | 41.1% |
| 17 | 80.6% | 60.0% | 57.0% | 76.2% | 67.7% | 31.0% | 39.4% | 37.4% |
| 18 | 84.4% | 64.1% | 70.9% | 89.5% | 71.1% | 25.3% | 31.5% | 33.6% |
| 19 | 89.7% | 62.4% | 78.5% | 90.0% | 80.6% | 25.6% | 37.0% | 36.3% |
| 20 | 72.5% | 52.3% | 38.6% | 85.9% | 58.4% | 19.2% | 29.5% | 27.3% |
| 21 | 88.3% | 70.8% | 74.0% | 92.2% | 82.1% | 23.7% | 42.7% | 42.9% |
| 22 | 86.6% | 50.3% | 66.6% | 97.1% | 50.4% | 24.7% | 40.0% | 15.0% |
| 13 | 93.8% | 78.2% | 80.3% | 99.6% | 90.6% | 28.7% | 37.8% | 32.0% |
| 14 | 78.4% | 73.7% | 68.6% | 86.6% | 77.3% | 26.3% | 35.9% | 33.6% |

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Exhibit III-3-1f
Reliance Factors
Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors

Service Type: IP Psych
 Enrollee Type: Post
 Age Group: Over 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 29.0% | 16.4% | 20.0% | 37.4% | 16.4% | 3.4% | 9.9% | 5.6% |
| 2 | 27.0% | 24.2% | 10.6% | 41.0% | 23.6% | 3.7% | 11.7% | 3.8% |
| 3 | 17.3% | 24.2% | 7.7% | 32.4% | 11.0% | 2.7% | 7.4% | 5.6% |
| 4 | 23.4% | 15.6% | 8.9% | 33.6% | 9.6% | 2.5% | 6.5% | 3.8% |
| 5 | 38.7% | 32.5% | 23.9% | 74.2% | 22.4% | 5.5% | 16.7% | 10.6% |
| 6 | 38.6% | 30.4% | 23.8% | 48.8% | 26.8% | 4.8% | 18.5% | 4.4% |
| 7 | 20.6% | 22.5% | 18.9% | 34.5% | 12.8% | 3.4% | 8.8% | 6.5% |
| 8 | 20.7% | 18.7% | 12.7% | 50.2% | 14.9% | 3.5% | 9.2% | 9.9% |
| 9 | 28.0% | 23.2% | 23.7% | 41.5% | 21.0% | 4.1% | 15.4% | 10.0% |
| 10 | 20.5% | 21.8% | 17.2% | 35.4% | 15.5% | 3.1% | 9.8% | 4.9% |
| 11 | 16.7% | 17.2% | 11.7% | 60.3% | 12.0% | 3.4% | 9.9% | 7.0% |
| 12 | 20.3% | 19.5% | 12.3% | 45.7% | 16.7% | 3.1% | 8.6% | 0.1% |
| 15 | 20.7% | 18.9% | 14.8% | 23.6% | 17.4% | 2.8% | 8.8% | 8.6% |
| 16 | 19.1% | 0.5% | 8.8% | 34.2% | 8.7% | 2.3% | 9.7% | 4.2% |
| 17 | 31.5% | 30.8% | 13.0% | 39.5% | 24.0% | 4.9% | 17.0% | 29.5% |
| 18 | 35.7% | 26.5% | 29.3% | 63.3% | 32.2% | 5.1% | 15.8% | 5.5% |
| 19 | 35.4% | 34.7% | 21.7% | 59.6% | 29.8% | 5.6% | 18.0% | 20.7% |
| 20 | 24.4% | 23.5% | 16.0% | 57.9% | 16.6% | 3.8% | 12.5% | 10.0% |
| 21 | 41.5% | 35.6% | 29.9% | 56.1% | 24.7% | 5.1% | 15.4% | 0.0% |
| 22 | 25.0% | 32.3% | 19.5% | 54.7% | 7.9% | 6.7% | 10.9% | 2.3% |
| 23 | 17.9% | 20.0% | 17.5% | 43.3% | 13.7% | 2.9% | 8.5% | 6.4% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 59.0% | 55.5% | 45.0% | 63.2% | 42.2% | 27.3% | 11.1% | 11.7% |
| 2 | 50.8% | 47.8% | 39.9% | 58.1% | 36.2% | 23.6% | 7.5% | 5.8% |
| 3 | 64.9% | 62.8% | 43.9% | 72.2% | 46.5% | 23.9% | 9.6% | 7.7% |
| 4 | 40.6% | 41.0% | 31.9% | 53.1% | 19.4% | 20.4% | 8.1% | 2.8% |
| 5 | 49.9% | 48.8% | 38.1% | 57.2% | 40.1% | 26.5% | 8.3% | 9.8% |
| 6 | 53.1% | 50.8% | 42.9% | 69.4% | 21.4% | 28.3% | 8.8% | 6.7% |
| 7 | 45.7% | 41.4% | 35.9% | 47.9% | 44.2% | 26.1% | 11.0% | 14.6% |
| 8 | 53.1% | 49.3% | 38.5% | 60.6% | 35.5% | 26.0% | 10.2% | 10.5% |
| 9 | 59.8% | 55.0% | 43.4% | 65.5% | 40.2% | 27.5% | 9.5% | 4.5% |
| 10 | 50.9% | 45.3% | 37.6% | 57.7% | 37.2% | 24.4% | 8.3% | 17.9% |
| 11 | 55.2% | 48.1% | 39.7% | 61.3% | 21.8% | 27.6% | 10.0% | 6.3% |
| 12 | 59.2% | 58.5% | 47.6% | 72.0% | 33.3% | 24.0% | 12.8% | 6.4% |
| 15 | 50.6% | 46.6% | 40.6% | 59.8% | 28.1% | 25.8% | 10.1% | 4.8% |
| 16 | 50.7% | 45.5% | 41.9% | 52.4% | 38.1% | 22.3% | 7.1% | 3.2% |
| 17 | 70.4% | 64.3% | 50.9% | 79.1% | 30.4% | 30.4% | 15.6% | 10.3% |
| 18 | 58.6% | 54.9% | 40.9% | 67.6% | 45.7% | 28.7% | 10.1% | 10.6% |
| 19 | 51.2% | 51.0% | 41.2% | 61.2% | 16.5% | 25.0% | 9.7% | 2.5% |
| 20 | 55.1% | 49.3% | 41.5% | 64.7% | 37.1% | 23.9% | 8.5% | 2.4% |
| 21 | 63.4% | 59.2% | 43.1% | 72.1% | 35.8% | 26.7% | 11.5% | 11.3% |
| 22 | 44.6% | 44.1% | 32.5% | 58.3% | 36.4% | 23.8% | 7.8% | 10.6% |
| 13 | 49.6% | 44.6% | 41.3% | 57.7% | 15.6% | 22.7% | 8.4% | 2.2% |
| 14 | 53.4% | 52.3% | 40.7% | 61.1% | 15.6% | 24.9% | 8.6% | 8.1% |

Service Type: IP Psych
 Enrollee Type: Post
 Age Group: Under 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 61.2% | 35.8% | 43.9% | 51.1% | 43.1% | 6.7% | 39.3% | 15.7% |
| 2 | 51.2% | 37.9% | 31.0% | 63.6% | 58.9% | 12.1% | 37.6% | 17.8% |
| 3 | 31.7% | 34.4% | 20.7% | 49.6% | 20.7% | 2.9% | 21.1% | 20.9% |
| 4 | 38.5% | 26.8% | 27.8% | 46.8% | 28.9% | 6.0% | 23.3% | 18.5% |
| 5 | 59.4% | 45.2% | 40.6% | 88.6% | 60.9% | 8.6% | 36.1% | 34.7% |
| 6 | 64.0% | 38.9% | 38.0% | 78.5% | 60.8% | 6.9% | 45.8% | 20.5% |
| 7 | 30.7% | 27.6% | 31.2% | 61.8% | 27.8% | 7.0% | 19.1% | 24.2% |
| 8 | 37.3% | 30.3% | 34.9% | 60.1% | 34.8% | 10.1% | 28.6% | 30.9% |
| 9 | 70.7% | 39.8% | 66.5% | 88.4% | 78.0% | 9.7% | 52.9% | 47.6% |
| 10 | 37.7% | 29.7% | 33.4% | 70.6% | 42.3% | 9.9% | 26.1% | 23.7% |
| 11 | 27.1% | 25.2% | 21.3% | 75.5% | 20.6% | 7.9% | 23.0% | 25.1% |
| 12 | 57.8% | 45.4% | 40.0% | 58.6% | 58.3% | 11.5% | 42.0% | 0.3% |
| 15 | 35.5% | 27.5% | 41.7% | 29.6% | 34.7% | 6.2% | 34.3% | 20.3% |
| 16 | 39.5% | 0.9% | 19.4% | 53.4% | 19.0% | 5.9% | 28.0% | 17.1% |
| 17 | 66.3% | 47.6% | 30.1% | 50.0% | 41.8% | 8.0% | 41.9% | 57.1% |
| 18 | 64.6% | 40.1% | 51.1% | 87.3% | 57.4% | 5.1% | 40.0% | 34.3% |
| 19 | 47.8% | 42.3% | 44.4% | 82.5% | 44.4% | 6.6% | 37.5% | 41.4% |
| 20 | 32.1% | 24.8% | 17.3% | 69.3% | 14.1% | 2.4% | 32.6% | 13.9% |
| 21 | 68.3% | 38.5% | 46.8% | 63.5% | 46.3% | 8.0% | 34.5% | 0.2% |
| 22 | 28.8% | 15.6% | 25.2% | 55.5% | 8.3% | 6.8% | 25.1% | 3.8% |
| 23 | 60.2% | 53.4% | 51.3% | 88.2% | 75.3% | 16.5% | 42.8% | 41.2% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 54.7% | 64.3% | 39.3% | 69.5% | 56.2% | 15.2% | 20.4% | 26.8% |
| 2 | 40.6% | 41.1% | 31.7% | 19.3% | 27.3% | 5.2% | 11.5% | 15.3% |
| 3 | 60.9% | 62.8% | 37.2% | 61.9% | 52.9% | 11.7% | 21.6% | 23.6% |
| 4 | 30.8% | 45.3% | 22.4% | 37.6% | 39.6% | 7.8% | 17.0% | 12.8% |
| 5 | 34.0% | 49.3% | 19.7% | 35.9% | 35.5% | 6.2% | 11.2% | 10.8% |
| 6 | 40.1% | 54.9% | 30.3% | 62.8% | 62.6% | 11.1% | 14.0% | 32.6% |
| 7 | 34.7% | 34.1% | 18.1% | 34.1% | 9.0% | 5.8% | 10.0% | 26.9% |
| 8 | 35.1% | 44.7% | 23.7% | 34.2% | 7.2% | 4.9% | 16.9% | 12.0% |
| 9 | 44.4% | 41.3% | 28.8% | 41.6% | 17.4% | 6.9% | 11.8% | 15.5% |
| 10 | 38.1% | 47.3% | 26.6% | 41.6% | 48.4% | 11.1% | 13.2% | 25.0% |
| 11 | 49.3% | 47.1% | 28.9% | 33.7% | 33.5% | 13.9% | 11.4% | 18.1% |
| 12 | 45.5% | 55.0% | 39.7% | 53.5% | 40.4% | 11.2% | 20.8% | 23.8% |
| 15 | 33.8% | 45.2% | 29.9% | 42.0% | 53.7% | 6.8% | 12.4% | 28.8% |
| 16 | 37.3% | 45.7% | 33.6% | 41.1% | 53.7% | 7.2% | 15.5% | 13.9% |
| 17 | 69.4% | 69.6% | 44.2% | 77.0% | 54.5% | 9.0% | 19.1% | 26.3% |
| 18 | 58.5% | 67.8% | 27.2% | 69.7% | 71.5% | 14.5% | 16.3% | 22.7% |
| 19 | 45.9% | 55.9% | 30.8% | 52.3% | 38.6% | 9.7% | 13.1% | 20.0% |
| 20 | 34.5% | 42.8% | 25.9% | 48.7% | 54.6% | 6.9% | 10.7% | 18.4% |
| 21 | 52.2% | 59.9% | 36.6% | 58.0% | 45.5% | 8.1% | 11.2% | 27.8% |
| 22 | 25.5% | 49.5% | 26.4% | 49.4% | 33.1% | 9.9% | 14.1% | 13.8% |
| 13 | 30.0% | 42.0% | 18.6% | 40.0% | 15.6% | 4.8% | 15.4% | 16.1% |
| 14 | 46.6% | 47.0% | 30.6% | 50.5% | 24.4% | 8.4% | 14.3% | 16.1% |

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**Exhibit III-3-1g
 Reliance Factors
 Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors**

Service Type: IP SA
 Enrollee Type: Pre
 Age Group: Over 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 49.2% | 41.6% | 39.5% | 74.8% | 38.5% | 28.9% | 20.8% | 20.5% |
| 2 | 67.0% | 54.9% | 47.5% | 63.2% | 59.9% | 35.3% | 24.8% | 25.7% |
| 3 | 45.8% | 34.4% | 37.0% | 40.8% | 33.8% | 22.7% | 14.7% | 18.3% |
| 4 | 61.5% | 42.3% | 44.9% | 71.5% | 50.9% | 33.5% | 21.7% | 15.7% |
| 5 | 75.1% | 64.6% | 60.7% | 76.7% | 73.5% | 42.0% | 27.2% | 31.7% |
| 6 | 65.9% | 57.2% | 50.2% | 58.2% | 47.7% | 34.0% | 21.3% | 31.2% |
| 7 | 44.8% | 51.8% | 37.8% | 50.0% | 37.9% | 27.7% | 16.8% | 29.9% |
| 8 | 57.8% | 39.8% | 45.4% | 53.1% | 30.3% | 26.0% | 16.8% | 21.5% |
| 9 | 68.4% | 59.7% | 60.2% | 72.1% | 59.4% | 39.2% | 25.4% | 30.8% |
| 10 | 55.2% | 53.7% | 46.1% | 66.3% | 57.6% | 33.6% | 22.5% | 31.7% |
| 11 | 58.7% | 58.7% | 57.3% | 69.8% | 44.2% | 35.7% | 23.1% | 34.0% |
| 12 | 51.4% | 46.6% | 47.1% | 69.5% | 33.6% | 28.3% | 17.7% | 19.2% |
| 15 | 74.6% | 61.3% | 64.2% | 82.7% | 63.8% | 41.8% | 26.2% | 28.3% |
| 16 | 42.3% | 49.7% | 37.9% | 67.4% | 43.5% | 34.7% | 18.8% | 31.5% |
| 17 | 61.7% | 51.4% | 58.4% | 76.2% | 51.1% | 35.5% | 22.2% | 22.1% |
| 18 | 61.5% | 61.8% | 51.6% | 76.0% | 50.7% | 35.8% | 23.2% | 22.9% |
| 19 | 61.2% | 55.7% | 41.4% | 70.3% | 44.6% | 32.4% | 21.0% | 16.9% |
| 20 | 55.7% | 45.0% | 45.2% | 64.2% | 54.3% | 32.0% | 20.7% | 22.5% |
| 21 | 71.9% | 55.2% | 50.3% | 75.0% | 62.1% | 36.5% | 23.7% | 22.8% |
| 22 | 39.4% | 48.5% | 43.0% | 51.3% | 31.1% | 24.1% | 15.6% | 18.8% |
| 23 | 75.1% | 57.7% | 64.9% | 68.0% | 44.0% | 37.4% | 27.7% | 34.8% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 51.2% | 35.0% | 56.5% | 73.8% | 27.3% | 21.1% | 31.4% | 20.4% |
| 2 | 69.7% | 65.1% | 68.7% | 89.5% | 55.4% | 36.8% | 49.9% | 32.8% |
| 3 | 53.8% | 45.5% | 38.0% | 70.5% | 42.6% | 23.0% | 30.9% | 18.9% |
| 4 | 53.5% | 54.5% | 47.4% | 71.1% | 55.6% | 28.3% | 40.8% | 23.5% |
| 5 | 65.6% | 58.6% | 58.6% | 77.7% | 62.9% | 32.0% | 47.9% | 31.9% |
| 6 | 63.0% | 61.6% | 61.8% | 66.4% | 52.3% | 27.9% | 45.4% | 25.5% |
| 7 | 27.4% | 39.8% | 50.4% | 50.3% | 36.9% | 19.6% | 28.2% | 16.1% |
| 8 | 69.7% | 63.5% | 59.0% | 78.7% | 55.2% | 32.6% | 46.9% | 23.9% |
| 9 | 79.6% | 63.6% | 61.8% | 83.6% | 55.9% | 35.4% | 51.1% | 29.2% |
| 10 | 64.1% | 59.1% | 59.9% | 80.5% | 59.4% | 31.7% | 45.7% | 24.3% |
| 11 | 51.2% | 55.9% | 67.7% | 77.5% | 38.9% | 29.4% | 38.8% | 17.7% |
| 12 | 53.0% | 50.5% | 43.5% | 74.1% | 45.8% | 26.1% | 36.3% | 16.2% |
| 15 | 67.4% | 69.0% | 62.3% | 75.0% | 56.3% | 30.8% | 49.2% | 32.6% |
| 16 | 55.6% | 46.1% | 44.4% | 53.6% | 47.8% | 23.5% | 35.1% | 20.2% |
| 17 | 59.9% | 54.2% | 40.3% | 75.8% | 41.9% | 25.4% | 37.8% | 21.3% |
| 18 | 67.4% | 67.2% | 65.6% | 89.0% | 58.0% | 34.0% | 49.0% | 24.2% |
| 19 | 51.2% | 42.1% | 39.0% | 63.9% | 30.6% | 20.8% | 31.0% | 15.3% |
| 20 | 66.5% | 65.2% | 54.9% | 65.7% | 66.4% | 31.8% | 47.7% | 22.9% |
| 21 | 56.8% | 47.7% | 50.1% | 60.1% | 38.0% | 26.8% | 34.9% | 16.6% |
| 22 | 33.2% | 35.4% | 35.9% | 54.5% | 29.1% | 17.5% | 24.4% | 11.5% |
| 13 | 72.2% | 61.2% | 66.0% | 72.0% | 61.7% | 30.5% | 45.5% | 32.1% |
| 14 | 57.0% | 57.8% | 56.4% | 76.1% | 46.4% | 31.3% | 40.3% | 31.0% |

Service Type: IP SA
 Enrollee Type: Pre
 Age Group: Under 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 71.4% | 47.5% | 42.5% | 82.6% | 66.3% | 46.6% | 21.4% | 41.0% |
| 2 | 59.8% | 45.8% | 43.5% | 59.6% | 60.5% | 38.9% | 18.9% | 41.8% |
| 3 | 49.4% | 40.8% | 42.6% | 46.4% | 42.3% | 29.6% | 21.4% | 43.5% |
| 4 | 85.9% | 69.7% | 69.4% | 91.0% | 83.5% | 58.8% | 34.6% | 56.7% |
| 5 | 86.1% | 78.0% | 76.2% | 82.6% | 91.3% | 60.2% | 39.6% | 60.6% |
| 6 | 61.1% | 60.3% | 59.1% | 57.9% | 59.4% | 56.7% | 25.8% | 53.6% |
| 7 | 49.0% | 58.1% | 47.8% | 73.5% | 49.9% | 39.5% | 22.3% | 47.9% |
| 8 | 71.8% | 50.0% | 65.1% | 61.5% | 55.4% | 47.2% | 38.4% | 60.8% |
| 9 | 57.6% | 57.0% | 61.0% | 74.0% | 54.7% | 47.5% | 21.5% | 51.4% |
| 10 | 57.2% | 63.4% | 58.7% | 85.6% | 74.1% | 42.7% | 29.4% | 50.1% |
| 11 | 76.7% | 71.2% | 68.4% | 91.5% | 60.4% | 56.0% | 31.6% | 64.9% |
| 12 | 51.8% | 51.1% | 49.4% | 67.4% | 36.6% | 37.4% | 24.6% | 50.4% |
| 15 | 69.7% | 62.6% | 67.5% | 87.1% | 70.9% | 59.2% | 34.6% | 51.3% |
| 16 | 32.5% | 55.6% | 49.2% | 87.3% | 64.2% | 53.2% | 23.1% | 47.1% |
| 17 | 73.3% | 52.7% | 72.0% | 90.6% | 64.6% | 51.4% | 25.7% | 42.6% |
| 18 | 75.2% | 65.1% | 51.8% | 78.0% | 72.8% | 49.2% | 24.7% | 41.3% |
| 19 | 89.3% | 78.4% | 69.1% | 95.1% | 72.6% | 64.0% | 35.7% | 44.7% |
| 20 | 65.6% | 56.7% | 48.9% | 73.4% | 80.2% | 46.5% | 24.1% | 46.7% |
| 21 | 73.4% | 50.2% | 47.4% | 81.0% | 67.7% | 38.9% | 25.7% | 39.4% |
| 22 | 51.4% | 75.7% | 70.2% | 82.3% | 60.7% | 60.3% | 32.1% | 51.1% |
| 23 | 73.2% | 56.7% | 64.8% | 81.7% | 42.0% | 43.6% | 28.8% | 57.3% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 61.5% | 50.9% | 64.8% | 81.7% | 43.2% | 26.1% | 36.7% | 41.6% |
| 2 | 82.3% | 78.2% | 82.2% | 98.3% | 89.2% | 38.8% | 50.7% | 48.2% |
| 3 | 56.5% | 45.7% | 44.0% | 70.0% | 44.1% | 16.3% | 29.3% | 27.2% |
| 4 | 54.3% | 53.7% | 45.3% | 66.4% | 56.4% | 18.9% | 37.7% | 28.3% |
| 5 | 88.6% | 77.2% | 76.9% | 98.2% | 95.9% | 32.0% | 52.7% | 49.9% |
| 6 | 74.2% | 66.8% | 69.2% | 76.1% | 63.3% | 37.2% | 42.1% | 30.4% |
| 7 | 52.9% | 44.4% | 61.2% | 74.8% | 70.2% | 18.5% | 35.0% | 28.7% |
| 8 | 78.5% | 79.2% | 67.2% | 86.0% | 69.6% | 37.7% | 54.6% | 38.0% |
| 9 | 87.1% | 74.0% | 68.1% | 91.1% | 70.2% | 49.8% | 44.1% | 40.7% |
| 10 | 74.3% | 76.6% | 68.7% | 87.1% | 79.3% | 44.8% | 54.6% | 41.6% |
| 11 | 76.9% | 77.2% | 83.4% | 90.0% | 84.2% | 49.6% | 51.6% | 42.5% |
| 12 | 78.4% | 63.2% | 61.3% | 89.6% | 78.1% | 26.4% | 37.8% | 29.3% |
| 15 | 82.8% | 77.9% | 71.9% | 91.1% | 79.5% | 38.8% | 54.5% | 41.7% |
| 16 | 80.9% | 61.8% | 61.0% | 87.3% | 72.1% | 44.0% | 40.8% | 39.2% |
| 17 | 67.7% | 55.2% | 42.9% | 83.9% | 57.7% | 36.4% | 43.2% | 34.0% |
| 18 | 81.1% | 81.1% | 80.0% | 97.1% | 88.5% | 48.5% | 54.4% | 41.5% |
| 19 | 73.8% | 58.9% | 58.9% | 87.7% | 51.4% | 23.9% | 31.9% | 30.5% |
| 20 | 66.1% | 63.5% | 53.5% | 83.9% | 80.9% | 34.5% | 47.6% | 30.9% |
| 21 | 71.0% | 65.6% | 66.3% | 88.3% | 74.5% | 31.3% | 42.6% | 34.0% |
| 22 | 51.1% | 66.0% | 69.4% | 96.7% | 72.6% | 30.3% | 44.0% | 30.0% |
| 13 | 92.8% | 78.5% | 81.0% | 99.5% | 92.5% | 38.9% | 51.7% | 46.4% |
| 14 | 76.9% | 74.1% | 68.1% | 86.9% | 76.1% | 42.6% | 47.0% | 48.4% |

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**Exhibit III-3-1h
 Reliance Factors
 Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors**

Service Type: IP SA
 Enrollee Type: Post
 Age Group: Over 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 36.0% | 25.5% | 27.4% | 48.9% | 35.8% | 17.4% | 11.3% | 15.9% |
| 2 | 37.9% | 29.1% | 28.7% | 40.8% | 46.0% | 20.7% | 13.0% | 16.8% |
| 3 | 22.1% | 20.0% | 15.6% | 30.6% | 9.1% | 16.6% | 8.9% | 7.6% |
| 4 | 34.9% | 30.5% | 31.6% | 41.9% | 29.3% | 20.2% | 13.1% | 12.3% |
| 5 | 45.3% | 39.6% | 43.8% | 52.6% | 53.2% | 25.3% | 16.4% | 21.8% |
| 6 | 38.8% | 26.7% | 27.7% | 46.4% | 38.4% | 19.8% | 13.3% | 23.6% |
| 7 | 34.6% | 28.6% | 22.3% | 28.8% | 26.2% | 16.2% | 10.5% | 12.8% |
| 8 | 25.3% | 23.7% | 24.3% | 42.1% | 17.8% | 15.2% | 13.2% | 17.4% |
| 9 | 42.3% | 35.7% | 33.7% | 60.1% | 25.9% | 23.6% | 17.6% | 21.7% |
| 10 | 39.6% | 31.7% | 30.1% | 43.2% | 39.7% | 20.9% | 13.6% | 14.8% |
| 11 | 36.7% | 33.7% | 33.1% | 47.5% | 28.8% | 21.5% | 14.0% | 15.7% |
| 12 | 30.6% | 26.7% | 29.5% | 37.5% | 15.1% | 17.1% | 10.7% | 11.1% |
| 15 | 45.1% | 38.8% | 40.4% | 49.1% | 40.5% | 23.5% | 16.3% | 11.2% |
| 16 | 27.0% | 26.4% | 26.6% | 40.7% | 27.0% | 18.1% | 11.4% | 19.0% |
| 17 | 39.1% | 33.4% | 30.9% | 45.4% | 37.9% | 24.0% | 13.9% | 17.8% |
| 18 | 38.6% | 32.6% | 34.3% | 44.7% | 38.7% | 20.1% | 13.5% | 16.8% |
| 19 | 35.0% | 30.6% | 29.5% | 39.5% | 25.8% | 18.9% | 12.7% | 10.5% |
| 20 | 33.4% | 30.2% | 27.7% | 46.0% | 45.7% | 18.6% | 12.5% | 15.9% |
| 21 | 36.2% | 32.1% | 37.2% | 41.4% | 29.8% | 22.0% | 14.3% | 13.2% |
| 22 | 33.4% | 23.6% | 25.3% | 32.9% | 22.9% | 15.1% | 9.8% | 14.2% |
| 23 | 39.1% | 33.9% | 32.4% | 46.1% | 35.4% | 22.6% | 14.6% | 8.4% |

Service Type: IP SA
 Enrollee Type: Post
 Age Group: Under 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 65.0% | 42.7% | 49.1% | 66.8% | 71.7% | 24.4% | 40.3% | 37.2% |
| 2 | 58.5% | 42.0% | 44.9% | 63.4% | 70.9% | 29.2% | 38.5% | 33.1% |
| 3 | 35.7% | 30.8% | 27.4% | 46.8% | 17.1% | 17.1% | 22.4% | 22.5% |
| 4 | 47.7% | 39.7% | 45.8% | 57.2% | 50.2% | 27.9% | 28.7% | 25.7% |
| 5 | 63.8% | 51.0% | 56.2% | 79.0% | 76.5% | 29.0% | 36.0% | 42.8% |
| 6 | 64.1% | 35.7% | 41.4% | 75.3% | 69.9% | 24.7% | 42.4% | 48.9% |
| 7 | 42.9% | 33.3% | 34.0% | 51.6% | 48.6% | 20.8% | 20.6% | 29.3% |
| 8 | 40.9% | 34.6% | 43.5% | 50.6% | 37.0% | 21.3% | 31.8% | 36.7% |
| 9 | 76.5% | 51.2% | 70.9% | 92.1% | 79.4% | 31.4% | 54.1% | 54.4% |
| 10 | 52.6% | 38.6% | 43.8% | 74.1% | 58.8% | 26.5% | 29.2% | 31.6% |
| 11 | 46.8% | 40.2% | 40.4% | 67.6% | 38.8% | 26.2% | 26.4% | 32.0% |
| 12 | 65.8% | 50.3% | 55.8% | 48.1% | 52.6% | 34.0% | 43.3% | 45.6% |
| 15 | 59.3% | 49.0% | 60.2% | 61.5% | 68.1% | 34.2% | 39.8% | 26.2% |
| 16 | 49.7% | 34.6% | 41.8% | 59.2% | 49.1% | 25.4% | 29.3% | 34.0% |
| 17 | 70.0% | 49.6% | 48.9% | 57.4% | 66.1% | 30.4% | 39.7% | 50.0% |
| 18 | 66.2% | 45.1% | 54.5% | 69.4% | 64.2% | 20.3% | 38.4% | 44.2% |
| 19 | 47.3% | 37.9% | 51.1% | 54.6% | 38.4% | 21.9% | 33.5% | 22.9% |
| 20 | 43.8% | 31.9% | 29.9% | 55.0% | 38.7% | 12.3% | 32.7% | 22.0% |
| 21 | 65.4% | 35.2% | 52.4% | 46.8% | 55.8% | 26.4% | 33.6% | 33.1% |
| 22 | 37.6% | 11.3% | 30.6% | 33.4% | 24.3% | 15.2% | 24.1% | 21.6% |
| 23 | 79.4% | 61.5% | 60.1% | 90.0% | 81.5% | 40.9% | 46.7% | 50.1% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 50.8% | 52.7% | 39.4% | 62.5% | 47.0% | 32.5% | 23.0% | 13.1% |
| 2 | 70.3% | 73.2% | 52.6% | 88.3% | 64.7% | 41.9% | 30.9% | 14.4% |
| 3 | 51.8% | 53.7% | 40.1% | 63.8% | 49.8% | 33.0% | 19.8% | 12.3% |
| 4 | 63.0% | 65.5% | 47.7% | 78.6% | 49.0% | 38.4% | 35.3% | 9.9% |
| 5 | 68.2% | 71.0% | 51.2% | 85.5% | 66.7% | 40.9% | 32.3% | 17.4% |
| 6 | 63.1% | 65.6% | 47.7% | 78.8% | 44.3% | 38.5% | 25.7% | 9.2% |
| 7 | 48.3% | 50.1% | 37.7% | 59.2% | 58.5% | 31.3% | 24.5% | 16.5% |
| 8 | 68.5% | 71.3% | 51.4% | 85.9% | 63.5% | 41.1% | 38.0% | 19.5% |
| 9 | 70.5% | 73.4% | 52.8% | 88.6% | 66.0% | 42.1% | 31.3% | 7.7% |
| 10 | 68.3% | 71.0% | 51.3% | 85.6% | 64.2% | 41.0% | 32.0% | 29.7% |
| 11 | 55.7% | 57.9% | 42.7% | 69.0% | 37.2% | 34.9% | 27.1% | 7.8% |
| 12 | 58.6% | 60.9% | 44.7% | 72.8% | 47.6% | 36.3% | 31.1% | 11.9% |
| 15 | 67.4% | 70.2% | 50.7% | 84.5% | 59.9% | 40.6% | 38.0% | 9.0% |
| 16 | 56.7% | 58.9% | 43.4% | 70.3% | 51.1% | 35.3% | 22.7% | 7.0% |
| 17 | 57.1% | 59.3% | 43.7% | 70.9% | 53.1% | 35.5% | 30.9% | 10.8% |
| 18 | 71.5% | 74.4% | 53.4% | 89.9% | 65.2% | 42.5% | 34.8% | 16.8% |
| 19 | 48.5% | 50.2% | 37.8% | 59.4% | 29.5% | 31.3% | 22.9% | 3.3% |
| 20 | 68.3% | 71.1% | 51.3% | 85.7% | 61.9% | 41.0% | 28.8% | 5.4% |
| 21 | 53.3% | 55.3% | 41.1% | 65.8% | 44.2% | 33.7% | 24.7% | 14.2% |
| 22 | 42.6% | 44.1% | 33.8% | 51.6% | 41.6% | 28.5% | 17.4% | 12.7% |
| 13 | 68.3% | 71.1% | 51.3% | 85.7% | 40.3% | 41.0% | 33.3% | 5.9% |
| 14 | 58.5% | 60.7% | 44.6% | 72.6% | 33.6% | 36.2% | 24.9% | 13.7% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 45.7% | 62.1% | 33.1% | 68.9% | 58.8% | 21.3% | 32.8% | 28.3% |
| 2 | 64.1% | 69.7% | 46.1% | 77.4% | 59.7% | 25.3% | 41.7% | 29.2% |
| 3 | 46.4% | 53.8% | 32.9% | 50.5% | 55.9% | 22.2% | 34.2% | 28.9% |
| 4 | 56.9% | 68.0% | 40.4% | 71.6% | 61.8% | 28.5% | 41.5% | 27.0% |
| 5 | 58.1% | 71.2% | 36.7% | 78.3% | 64.3% | 18.8% | 39.7% | 21.4% |
| 6 | 52.9% | 68.5% | 36.2% | 74.2% | 75.0% | 23.6% | 36.7% | 37.4% |
| 7 | 37.9% | 43.9% | 20.3% | 48.4% | 26.5% | 8.9% | 19.7% | 28.6% |
| 8 | 56.4% | 68.6% | 39.7% | 76.5% | 37.9% | 23.8% | 43.6% | 23.1% |
| 9 | 59.2% | 65.4% | 40.7% | 80.7% | 44.1% | 20.5% | 34.1% | 25.7% |
| 10 | 60.1% | 72.1% | 42.6% | 80.1% | 70.6% | 30.5% | 41.2% | 35.8% |
| 11 | 49.8% | 57.0% | 32.5% | 46.9% | 47.7% | 22.6% | 29.5% | 21.4% |
| 12 | 44.8% | 57.6% | 36.3% | 54.8% | 53.2% | 25.6% | 38.0% | 31.4% |
| 15 | 56.3% | 69.4% | 41.8% | 77.7% | 74.2% | 22.5% | 40.0% | 37.7% |
| 16 | 44.9% | 59.0% | 35.3% | 63.2% | 63.4% | 20.3% | 35.2% | 23.5% |
| 17 | 55.8% | 65.4% | 36.1% | 68.0% | 56.7% | 11.4% | 33.8% | 27.1% |
| 18 | 71.5% | 81.7% | 42.7% | 90.6% | 81.8% | 31.1% | 44.3% | 31.2% |
| 19 | 42.8% | 55.2% | 26.8% | 50.1% | 55.1% | 13.9% | 26.7% | 23.0% |
| 20 | 53.7% | 67.3% | 38.2% | 79.2% | 72.4% | 17.8% | 33.6% | 27.6% |
| 21 | 38.9% | 56.0% | 34.4% | 48.5% | 52.6% | 14.2% | 35.2% | 30.6% |
| 22 | 22.7% | 49.5% | 27.9% | 42.0% | 38.1% | 13.8% | 24.6% | 15.5% |
| 13 | 56.0% | 69.7% | 32.5% | 79.7% | 45.2% | 19.0% | 42.9% | 29.8% |
| 14 | 52.4% | 56.3% | 35.2% | 65.2% | 43.9% | 22.1% | 34.4% | 23.6% |

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Exhibit III-3-1i
Reliance Factors
Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors

Service Type: **OV/Urgent Care**
 Enrollee Type: **Pre**
 Age Group: **Over 65**

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 70.9% | 64.2% | 61.1% | 76.8% | 67.7% | 56.5% | 51.7% | 40.3% |
| 2 | 69.8% | 64.9% | 61.3% | 75.2% | 66.2% | 57.4% | 48.3% | 42.3% |
| 3 | 61.8% | 54.1% | 49.6% | 75.7% | 63.8% | 51.7% | 38.4% | 33.8% |
| 4 | 64.8% | 57.1% | 55.0% | 72.8% | 59.7% | 53.7% | 38.4% | 34.3% |
| 5 | 67.5% | 62.4% | 59.2% | 82.7% | 72.4% | 58.0% | 39.0% | 38.3% |
| 6 | 68.1% | 59.2% | 58.9% | 74.4% | 65.6% | 37.4% | 35.4% | 31.1% |
| 7 | 60.8% | 54.1% | 53.4% | 70.5% | 65.2% | 44.2% | 33.4% | 36.3% |
| 8 | 67.2% | 59.3% | 57.1% | 75.0% | 66.9% | 50.1% | 34.0% | 34.3% |
| 9 | 69.0% | 59.9% | 59.0% | 78.7% | 67.3% | 50.0% | 42.7% | 40.1% |
| 10 | 65.7% | 60.6% | 59.1% | 73.1% | 58.2% | 45.0% | 37.9% | 29.0% |
| 11 | 61.3% | 57.3% | 56.2% | 72.9% | 63.9% | 52.3% | 38.7% | 36.3% |
| 12 | 68.4% | 59.2% | 56.3% | 76.5% | 67.3% | 55.0% | 46.8% | 39.6% |
| 15 | 69.7% | 65.1% | 64.0% | 77.8% | 72.3% | 55.7% | 42.2% | 44.1% |
| 16 | 64.4% | 58.9% | 58.4% | 73.8% | 69.9% | 49.4% | 37.9% | 41.4% |
| 17 | 72.5% | 66.1% | 64.6% | 77.0% | 72.7% | 56.7% | 43.7% | 42.7% |
| 18 | 75.6% | 67.4% | 66.6% | 79.4% | 74.5% | 61.6% | 45.5% | 45.5% |
| 19 | 72.2% | 66.4% | 66.9% | 71.8% | 72.9% | 56.4% | 45.5% | 44.0% |
| 20 | 77.5% | 70.6% | 67.7% | 80.3% | 76.5% | 53.1% | 49.2% | 43.2% |
| 21 | 76.9% | 69.0% | 67.7% | 74.9% | 74.2% | 52.0% | 49.4% | 41.0% |
| 22 | 79.3% | 74.5% | 74.1% | 79.6% | 80.0% | 66.4% | 52.9% | 51.0% |
| 23 | 70.9% | 65.3% | 64.8% | 75.6% | 73.1% | 59.8% | 50.3% | 39.3% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 73.9% | 63.0% | 60.5% | 79.3% | 68.4% | 59.0% | 54.9% | 38.5% |
| 2 | 73.3% | 63.9% | 60.5% | 81.8% | 68.0% | 63.4% | 54.5% | 40.8% |
| 3 | 66.0% | 52.8% | 47.8% | 79.4% | 61.4% | 46.7% | 42.0% | 32.8% |
| 4 | 67.9% | 56.0% | 52.2% | 76.4% | 57.6% | 51.2% | 42.4% | 32.0% |
| 5 | 72.7% | 66.7% | 65.4% | 87.5% | 74.8% | 64.5% | 51.8% | 40.6% |
| 6 | 72.9% | 62.2% | 62.0% | 74.9% | 66.9% | 42.1% | 45.9% | 34.8% |
| 7 | 67.8% | 58.0% | 58.4% | 76.0% | 69.4% | 49.8% | 46.9% | 42.9% |
| 8 | 70.5% | 59.5% | 56.5% | 77.1% | 66.5% | 51.3% | 38.1% | 33.7% |
| 9 | 72.6% | 62.4% | 58.8% | 79.9% | 69.3% | 53.3% | 53.7% | 43.8% |
| 10 | 67.3% | 59.5% | 57.3% | 77.2% | 57.0% | 42.1% | 46.1% | 30.2% |
| 11 | 66.3% | 60.0% | 58.8% | 78.0% | 67.7% | 52.7% | 48.9% | 40.2% |
| 12 | 72.5% | 62.2% | 57.1% | 81.5% | 69.2% | 55.5% | 55.8% | 41.3% |
| 15 | 74.6% | 68.2% | 67.7% | 82.1% | 76.5% | 62.1% | 55.9% | 50.8% |
| 16 | 69.5% | 61.8% | 60.8% | 77.1% | 71.9% | 50.0% | 48.9% | 43.1% |
| 17 | 74.4% | 65.8% | 64.1% | 78.5% | 74.5% | 55.4% | 50.6% | 45.1% |
| 18 | 77.3% | 67.5% | 66.2% | 81.9% | 76.2% | 61.9% | 52.4% | 49.7% |
| 19 | 74.3% | 67.4% | 67.6% | 75.4% | 75.2% | 57.5% | 55.6% | 49.7% |
| 20 | 77.4% | 68.7% | 65.7% | 80.5% | 76.0% | 59.2% | 51.5% | 41.5% |
| 21 | 77.7% | 67.1% | 66.1% | 77.1% | 75.0% | 58.0% | 48.7% | 41.4% |
| 22 | 74.8% | 64.6% | 64.4% | 78.5% | 74.2% | 54.5% | 52.4% | 43.8% |
| 13 | 74.6% | 67.4% | 67.0% | 79.7% | 78.5% | 61.0% | 58.5% | 45.1% |
| 14 | 74.4% | 68.4% | 67.4% | 81.2% | 75.4% | 51.4% | 59.4% | 35.2% |

Service Type: **OV/Urgent Care**
 Enrollee Type: **Pre**
 Age Group: **Under 65**

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 74.9% | 57.4% | 56.2% | 82.4% | 68.6% | 54.0% | 51.6% | 31.2% |
| 2 | 77.2% | 64.3% | 57.2% | 75.3% | 69.2% | 50.7% | 42.4% | 54.6% |
| 3 | 64.3% | 57.0% | 58.7% | 84.0% | 80.0% | 47.2% | 50.3% | 33.5% |
| 4 | 74.3% | 68.8% | 56.5% | 74.0% | 69.1% | 49.1% | 52.4% | 49.7% |
| 5 | 70.5% | 48.1% | 56.9% | 88.0% | 74.3% | 52.1% | 30.9% | 32.9% |
| 6 | 65.5% | 57.0% | 62.3% | 73.3% | 75.3% | 36.2% | 30.0% | 24.8% |
| 7 | 66.7% | 43.9% | 57.1% | 78.4% | 83.4% | 45.4% | 35.0% | 35.6% |
| 8 | 82.0% | 58.0% | 58.1% | 76.2% | 65.3% | 48.6% | 45.0% | 57.8% |
| 9 | 77.6% | 63.4% | 51.0% | 87.4% | 68.6% | 43.3% | 38.6% | 39.9% |
| 10 | 71.3% | 65.0% | 59.7% | 77.5% | 60.1% | 51.6% | 39.2% | 26.5% |
| 11 | 67.1% | 58.5% | 59.9% | 79.0% | 80.8% | 65.1% | 47.8% | 43.4% |
| 12 | 81.7% | 65.8% | 66.9% | 83.7% | 70.1% | 64.9% | 60.7% | 49.8% |
| 15 | 73.5% | 67.9% | 68.0% | 82.7% | 74.0% | 50.6% | 65.9% | 52.3% |
| 16 | 57.5% | 78.4% | 61.0% | 77.1% | 82.6% | 39.3% | 50.3% | 46.5% |
| 17 | 86.0% | 68.8% | 63.9% | 92.1% | 74.5% | 54.4% | 45.3% | 37.2% |
| 18 | 91.2% | 72.4% | 49.7% | 81.7% | 95.1% | 53.3% | 56.1% | 42.4% |
| 19 | 80.2% | 61.6% | 75.5% | 81.0% | 80.1% | 56.7% | 59.3% | 58.7% |
| 20 | 80.6% | 73.6% | 65.1% | 93.5% | 77.4% | 41.6% | 45.7% | 47.4% |
| 21 | 89.6% | 76.0% | 73.5% | 66.7% | 75.7% | 42.7% | 58.2% | 47.1% |
| 22 | 78.4% | 79.9% | 75.1% | 90.5% | 94.8% | 71.7% | 55.4% | 59.0% |
| 23 | 73.3% | 77.0% | 69.5% | 93.6% | 69.7% | 58.3% | 46.8% | 39.1% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 70.6% | 60.1% | 58.2% | 79.7% | 79.9% | 63.7% | 55.1% | 32.6% |
| 2 | 69.8% | 69.6% | 57.5% | 83.1% | 71.8% | 41.3% | 54.3% | 47.7% |
| 3 | 78.2% | 47.1% | 52.4% | 72.3% | 69.6% | 37.9% | 43.2% | 36.8% |
| 4 | 59.1% | 53.8% | 61.7% | 73.7% | 61.4% | 36.1% | 47.1% | 39.7% |
| 5 | 75.2% | 57.4% | 54.1% | 78.8% | 72.5% | 41.7% | 48.2% | 35.0% |
| 6 | 72.6% | 58.2% | 64.2% | 77.0% | 62.0% | 57.0% | 46.0% | 32.7% |
| 7 | 75.7% | 53.9% | 58.3% | 81.7% | 80.7% | 44.6% | 57.2% | 38.4% |
| 8 | 75.5% | 67.1% | 68.0% | 78.3% | 68.2% | 63.4% | 52.3% | 40.8% |
| 9 | 84.5% | 73.6% | 62.7% | 72.4% | 57.7% | 58.6% | 47.7% | 46.2% |
| 10 | 76.1% | 70.1% | 53.9% | 78.7% | 77.0% | 46.9% | 49.1% | 32.2% |
| 11 | 74.4% | 67.2% | 52.1% | 63.7% | 79.2% | 53.5% | 48.0% | 36.7% |
| 12 | 78.1% | 62.8% | 56.4% | 80.4% | 81.8% | 62.4% | 55.0% | 33.2% |
| 15 | 68.6% | 68.8% | 64.5% | 84.8% | 84.6% | 50.8% | 50.7% | 47.9% |
| 16 | 72.9% | 56.7% | 63.1% | 84.7% | 74.6% | 57.0% | 53.9% | 37.4% |
| 17 | 76.2% | 67.1% | 51.7% | 84.9% | 78.8% | 72.7% | 52.1% | 29.2% |
| 18 | 74.2% | 71.4% | 50.9% | 84.3% | 71.7% | 57.5% | 46.2% | 55.3% |
| 19 | 73.7% | 55.0% | 55.5% | 80.2% | 76.2% | 68.5% | 48.9% | 48.0% |
| 20 | 65.3% | 55.7% | 46.6% | 88.2% | 71.7% | 51.6% | 42.7% | 39.4% |
| 21 | 69.1% | 66.4% | 68.1% | 85.1% | 78.8% | 40.5% | 49.7% | 56.9% |
| 22 | 83.6% | 69.8% | 54.1% | 84.7% | 83.9% | 58.6% | 60.3% | 45.4% |
| 13 | 76.4% | 72.5% | 50.7% | 82.0% | 71.6% | 61.3% | 49.4% | 41.7% |
| 14 | 72.0% | 68.5% | 71.1% | 85.7% | 76.3% | 47.7% | 52.5% | 40.6% |

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Exhibit III-3-1j
Reliance Factors
Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors

Service Type: O V /Urgent Care
 Enrollee Type: Post
 Age Group: Over 65

| FY04 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 37.7% | 32.2% | 34.6% | 46.5% | 48.2% | 26.3% | 31.7% | 33.5% |
| 2 | 29.9% | 29.2% | 29.2% | 42.6% | 44.1% | 22.6% | 28.5% | 27.4% |
| 3 | 30.2% | 25.3% | 23.1% | 53.0% | 37.5% | 20.9% | 18.7% | 22.7% |
| 4 | 36.5% | 33.7% | 35.4% | 46.8% | 47.5% | 26.6% | 32.3% | 35.2% |
| 5 | 29.4% | 27.0% | 27.4% | 64.8% | 47.0% | 20.1% | 19.5% | 24.8% |
| 6 | 29.0% | 25.4% | 26.6% | 37.9% | 43.4% | 19.7% | 15.0% | 18.4% |
| 7 | 30.7% | 27.7% | 27.4% | 41.2% | 43.5% | 24.6% | 21.5% | 23.6% |
| 8 | 37.8% | 36.5% | 36.2% | 52.9% | 52.8% | 25.6% | 26.8% | 28.6% |
| 9 | 30.6% | 32.2% | 30.1% | 48.4% | 48.6% | 26.4% | 22.9% | 29.7% |
| 10 | 30.1% | 32.3% | 33.3% | 51.2% | 47.2% | 30.9% | 26.4% | 27.0% |
| 11 | 26.9% | 24.8% | 26.8% | 48.1% | 43.1% | 30.6% | 20.4% | 27.3% |
| 12 | 31.8% | 27.8% | 28.2% | 50.9% | 43.9% | 27.1% | 24.5% | 26.4% |
| 15 | 34.1% | 31.5% | 34.7% | 51.5% | 48.8% | 28.2% | 26.3% | 31.0% |
| 16 | 32.1% | 29.4% | 31.5% | 48.2% | 49.5% | 18.8% | 24.8% | 29.2% |
| 17 | 37.0% | 29.4% | 29.6% | 50.4% | 51.1% | 25.3% | 25.3% | 27.1% |
| 18 | 41.5% | 38.9% | 39.9% | 57.2% | 58.8% | 29.2% | 30.2% | 31.4% |
| 19 | 36.9% | 34.2% | 34.8% | 47.1% | 50.7% | 21.9% | 28.5% | 28.5% |
| 20 | 39.9% | 37.2% | 37.1% | 54.7% | 55.2% | 27.1% | 29.0% | 29.7% |
| 21 | 46.8% | 45.5% | 41.0% | 53.9% | 51.0% | 26.6% | 28.5% | 26.5% |
| 22 | 49.9% | 46.7% | 47.6% | 61.4% | 59.8% | 28.1% | 34.9% | 30.0% |
| 23 | 32.9% | 31.9% | 31.6% | 38.9% | 45.1% | 24.6% | 29.1% | 28.2% |

| FY03 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 64.6% | 57.9% | 61.6% | 67.9% | 66.4% | 61.8% | 48.6% | 42.4% |
| 2 | 63.6% | 66.0% | 67.4% | 84.6% | 70.2% | 65.9% | 48.6% | 52.8% |
| 3 | 50.0% | 52.5% | 46.8% | 62.0% | 53.3% | 52.4% | 32.9% | 37.9% |
| 4 | 58.6% | 55.2% | 51.3% | 68.5% | 54.1% | 60.3% | 46.5% | 47.4% |
| 5 | 66.5% | 58.4% | 64.1% | 79.2% | 67.1% | 60.5% | 55.4% | 50.7% |
| 6 | 63.5% | 59.1% | 62.6% | 73.9% | 69.0% | 62.4% | 31.4% | 36.7% |
| 7 | 62.6% | 66.1% | 67.2% | 74.7% | 72.4% | 68.6% | 48.8% | 51.1% |
| 8 | 55.1% | 56.1% | 52.5% | 73.0% | 64.6% | 48.5% | 34.0% | 40.3% |
| 9 | 48.7% | 49.5% | 47.3% | 66.6% | 56.5% | 49.5% | 33.0% | 40.3% |
| 10 | 59.6% | 59.3% | 59.1% | 81.0% | 61.6% | 59.4% | 30.7% | 30.8% |
| 11 | 50.4% | 49.4% | 52.5% | 72.1% | 62.6% | 59.2% | 52.4% | 53.1% |
| 12 | 67.2% | 57.4% | 60.7% | 78.1% | 64.8% | 59.3% | 47.4% | 47.7% |
| 15 | 67.9% | 63.7% | 63.1% | 79.0% | 70.1% | 67.2% | 51.3% | 57.8% |
| 16 | 67.7% | 64.7% | 65.4% | 76.4% | 73.6% | 62.1% | 37.8% | 43.1% |
| 17 | 71.1% | 69.6% | 71.2% | 78.4% | 80.2% | 72.6% | 60.7% | 58.1% |
| 18 | 49.2% | 51.0% | 48.4% | 71.2% | 63.1% | 37.9% | 39.2% | 50.7% |
| 19 | 37.5% | 43.3% | 42.0% | 54.5% | 52.1% | 46.5% | 33.4% | 49.3% |
| 20 | 50.1% | 52.9% | 57.2% | 62.7% | 67.0% | 53.0% | 45.7% | 43.9% |
| 21 | 47.1% | 46.7% | 45.6% | 60.7% | 56.2% | 38.7% | 47.8% | 42.4% |
| 22 | 60.4% | 60.0% | 55.2% | 73.3% | 65.6% | 54.5% | 36.5% | 38.3% |
| 13 | 51.8% | 41.5% | 52.0% | 68.6% | 65.1% | 63.0% | 47.4% | 43.2% |
| 14 | 30.2% | 39.3% | 40.6% | 60.0% | 50.6% | 44.3% | 39.4% | 35.8% |

Service Type: O V /Urgent Care
 Enrollee Type: Post
 Age Group: Under 65

| FY04 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 39.2% | 27.8% | 29.0% | 72.1% | 75.3% | 33.9% | 33.4% | 30.0% |
| 2 | 34.3% | 32.8% | 39.2% | 59.0% | 54.2% | 18.5% | 24.8% | 18.4% |
| 3 | 32.7% | 23.2% | 24.1% | 48.6% | 51.3% | 24.9% | 22.1% | 25.9% |
| 4 | 49.2% | 29.8% | 30.9% | 48.4% | 58.0% | 28.7% | 20.9% | 45.7% |
| 5 | 27.2% | 16.0% | 31.1% | 73.8% | 64.0% | 18.0% | 21.4% | 35.9% |
| 6 | 33.0% | 21.1% | 30.3% | 53.2% | 72.0% | 20.2% | 16.5% | 17.4% |
| 7 | 41.7% | 39.3% | 35.0% | 70.5% | 71.9% | 39.8% | 21.9% | 43.3% |
| 8 | 57.3% | 52.3% | 45.7% | 58.5% | 60.4% | 31.9% | 28.8% | 35.6% |
| 9 | 32.6% | 34.0% | 30.6% | 58.4% | 72.7% | 18.6% | 33.1% | 33.0% |
| 10 | 34.0% | 47.5% | 51.6% | 63.9% | 44.7% | 17.7% | 26.9% | 30.1% |
| 11 | 21.7% | 24.9% | 27.9% | 74.6% | 51.9% | 35.8% | 25.5% | 33.1% |
| 12 | 28.6% | 19.5% | 28.9% | 74.2% | 53.8% | 28.3% | 27.2% | 21.6% |
| 15 | 45.5% | 32.2% | 58.3% | 53.9% | 61.1% | 33.1% | 23.3% | 31.3% |
| 16 | 42.3% | 39.4% | 25.6% | 58.8% | 54.1% | 19.7% | 31.4% | 39.5% |
| 17 | 46.1% | 38.6% | 39.2% | 60.8% | 66.0% | 20.0% | 23.3% | 34.8% |
| 18 | 56.5% | 59.3% | 47.9% | 76.0% | 75.7% | 35.9% | 26.0% | 39.1% |
| 19 | 42.2% | 31.1% | 35.0% | 69.1% | 62.4% | 22.0% | 24.9% | 37.8% |
| 20 | 41.9% | 53.5% | 49.3% | 81.3% | 54.5% | 17.4% | 19.9% | 28.7% |
| 21 | 58.2% | 55.3% | 39.1% | 69.2% | 61.3% | 34.9% | 26.4% | 26.4% |
| 22 | 58.3% | 48.5% | 57.6% | 65.1% | 80.7% | 23.0% | 45.6% | 42.2% |
| 23 | 44.6% | 34.1% | 30.8% | 48.0% | 50.6% | 17.0% | 21.9% | 33.2% |

| FY03 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 80.5% | 77.9% | 80.6% | 84.1% | 81.6% | 78.5% | 56.9% | 54.6% |
| 2 | 69.4% | 68.7% | 74.4% | 72.5% | 78.0% | 62.9% | 48.9% | 48.2% |
| 3 | 62.3% | 59.5% | 70.6% | 62.9% | 67.3% | 53.7% | 44.8% | 43.1% |
| 4 | 57.2% | 45.1% | 54.5% | 65.5% | 63.1% | 52.3% | 15.1% | 20.3% |
| 5 | 79.9% | 83.4% | 77.1% | 81.3% | 79.4% | 78.9% | 57.8% | 61.7% |
| 6 | 83.2% | 80.8% | 82.4% | 83.5% | 84.0% | 84.6% | 54.0% | 53.3% |
| 7 | 58.9% | 60.9% | 53.5% | 63.7% | 61.4% | 56.0% | 23.8% | 35.1% |
| 8 | 77.8% | 79.6% | 77.3% | 81.6% | 81.9% | 78.1% | 55.3% | 53.4% |
| 9 | 81.4% | 79.5% | 87.0% | 84.9% | 82.1% | 79.1% | 64.6% | 63.1% |
| 10 | 85.4% | 88.1% | 86.7% | 88.0% | 86.8% | 84.2% | 41.7% | 47.6% |
| 11 | 84.6% | 83.1% | 83.0% | 86.9% | 89.2% | 81.5% | 68.7% | 65.0% |
| 12 | 71.0% | 68.9% | 75.3% | 71.7% | 75.4% | 73.0% | 46.1% | 42.8% |
| 15 | 83.0% | 85.0% | 83.6% | 86.9% | 86.8% | 82.2% | 57.2% | 55.7% |
| 16 | 61.7% | 61.9% | 66.5% | 71.8% | 73.4% | 63.4% | 54.0% | 50.2% |
| 17 | 90.6% | 90.0% | 88.7% | 92.2% | 92.0% | 90.5% | 64.6% | 65.3% |
| 18 | 68.0% | 59.1% | 67.4% | 73.4% | 73.9% | 62.1% | 53.6% | 57.3% |
| 19 | 74.8% | 76.3% | 72.3% | 79.9% | 80.4% | 73.5% | 45.9% | 42.5% |
| 20 | 64.8% | 61.7% | 56.8% | 69.6% | 73.6% | 64.7% | 41.9% | 43.1% |
| 21 | 73.8% | 75.0% | 77.3% | 78.1% | 80.5% | 71.2% | 52.0% | 49.5% |
| 22 | 83.9% | 82.0% | 86.3% | 87.1% | 86.3% | 82.4% | 57.1% | 52.3% |
| 13 | 68.6% | 68.7% | 72.2% | 72.9% | 72.5% | 69.1% | 50.4% | 50.1% |
| 14 | 77.5% | 80.3% | 78.4% | 77.6% | 76.5% | 75.2% | 44.3% | 45.2% |

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Exhibit III-3-1k
Reliance Factors
Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors

Service Type: OP Psych
 Enrollee Type: Pre
 Age Group: Over 65

| FY04 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 90.4% | 83.3% | 74.0% | 69.5% | 75.7% | 77.9% | 59.8% | 58.8% |
| 2 | 93.2% | 91.2% | 84.3% | 73.2% | 84.3% | 65.9% | 73.4% | 72.1% |
| 3 | 89.4% | 79.1% | 71.9% | 63.5% | 72.9% | 59.7% | 70.7% | 51.9% |
| 4 | 93.3% | 89.7% | 82.1% | 79.3% | 81.0% | 79.2% | 76.1% | 70.9% |
| 5 | 88.8% | 83.5% | 74.1% | 75.3% | 79.4% | 70.0% | 70.8% | 54.0% |
| 6 | 91.9% | 86.6% | 85.0% | 78.9% | 84.8% | 81.1% | 69.8% | 66.2% |
| 7 | 93.3% | 91.3% | 86.1% | 80.1% | 85.4% | 84.4% | 73.7% | 69.7% |
| 8 | 94.6% | 89.6% | 86.1% | 88.9% | 90.0% | 85.8% | 75.6% | 68.8% |
| 9 | 93.1% | 87.7% | 81.5% | 69.3% | 83.4% | 76.9% | 78.3% | 73.4% |
| 10 | 93.6% | 87.0% | 85.9% | 73.6% | 84.4% | 70.8% | 61.4% | 71.6% |
| 11 | 87.5% | 82.2% | 77.8% | 70.7% | 80.2% | 81.9% | 65.6% | 67.9% |
| 12 | 87.4% | 80.3% | 76.0% | 61.9% | 77.5% | 66.6% | 54.7% | 59.7% |
| 15 | 94.7% | 89.7% | 85.8% | 74.9% | 86.3% | 70.6% | 66.7% | 79.0% |
| 16 | 93.8% | 93.0% | 89.3% | 86.3% | 90.4% | 91.5% | 84.7% | 75.7% |
| 17 | 92.1% | 86.2% | 82.2% | 75.4% | 83.4% | 78.0% | 71.2% | 68.1% |
| 18 | 95.1% | 90.4% | 89.0% | 83.6% | 87.9% | 90.3% | 85.9% | 72.8% |
| 19 | 91.2% | 88.7% | 85.1% | 72.1% | 87.5% | 78.2% | 74.3% | 71.1% |
| 20 | 95.5% | 93.3% | 90.5% | 86.6% | 91.5% | 70.3% | 78.7% | 73.4% |
| 21 | 95.2% | 88.7% | 86.5% | 77.4% | 87.1% | 82.3% | 79.0% | 72.8% |
| 22 | 94.0% | 92.8% | 86.3% | 77.6% | 84.8% | 83.9% | 68.1% | 75.6% |
| 23 | 90.4% | 86.6% | 82.4% | 61.8% | 84.7% | 69.1% | 71.9% | 64.6% |

| FY03 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 92.7% | 86.2% | 82.6% | 79.1% | 83.7% | 80.9% | 78.9% | 71.3% |
| 2 | 94.2% | 89.5% | 84.5% | 84.1% | 86.2% | 76.4% | 72.6% | 68.7% |
| 3 | 91.0% | 81.3% | 73.4% | 75.8% | 76.4% | 62.8% | 67.9% | 60.7% |
| 4 | 94.5% | 90.1% | 87.6% | 84.2% | 86.1% | 83.5% | 82.7% | 80.9% |
| 5 | 90.2% | 85.5% | 84.1% | 85.1% | 85.5% | 79.9% | 82.4% | 64.5% |
| 6 | 94.3% | 90.0% | 88.4% | 86.7% | 87.3% | 81.2% | 79.0% | 74.1% |
| 7 | 95.0% | 91.9% | 89.6% | 86.5% | 90.0% | 79.5% | 79.5% | 75.2% |
| 8 | 95.1% | 89.2% | 87.5% | 89.2% | 88.9% | 87.1% | 81.1% | 77.0% |
| 9 | 93.4% | 87.5% | 79.9% | 74.3% | 84.6% | 74.9% | 77.8% | 70.4% |
| 10 | 92.5% | 89.8% | 88.7% | 80.2% | 85.7% | 74.4% | 73.8% | 72.9% |
| 11 | 89.9% | 85.9% | 80.8% | 78.5% | 84.8% | 73.0% | 75.1% | 72.5% |
| 12 | 90.5% | 85.7% | 82.5% | 74.3% | 81.3% | 80.9% | 73.3% | 73.1% |
| 15 | 93.9% | 90.9% | 86.5% | 77.7% | 90.1% | 84.4% | 78.5% | 82.1% |
| 16 | 94.5% | 92.0% | 90.6% | 87.8% | 91.1% | 76.6% | 83.1% | 81.1% |
| 17 | 93.5% | 91.6% | 86.7% | 80.7% | 90.5% | 74.4% | 84.6% | 78.9% |
| 18 | 95.3% | 91.4% | 88.7% | 84.9% | 90.6% | 87.2% | 75.4% | 76.7% |
| 19 | 92.3% | 93.5% | 88.6% | 72.4% | 90.4% | 75.2% | 81.2% | 77.9% |
| 20 | 95.3% | 93.0% | 91.1% | 83.6% | 89.4% | 86.5% | 87.9% | 71.6% |
| 21 | 96.7% | 94.0% | 92.9% | 85.9% | 92.7% | 96.6% | 96.4% | 85.1% |
| 22 | 93.9% | 90.2% | 87.0% | 83.4% | 85.1% | 71.8% | 80.3% | 74.5% |
| 13 | 94.0% | 90.5% | 87.8% | 80.7% | 89.5% | 80.4% | 81.8% | 76.3% |
| 14 | 89.7% | 88.6% | 84.9% | 59.3% | 88.1% | 75.9% | 80.0% | 69.9% |

Service Type: OP Psych
 Enrollee Type: Pre
 Age Group: Under 65

| FY04 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 92.8% | 78.1% | 69.8% | 74.5% | 76.7% | 76.6% | 59.8% | 50.1% |
| 2 | 96.6% | 90.9% | 84.3% | 73.3% | 86.5% | 58.2% | 65.6% | 79.9% |
| 3 | 90.7% | 81.5% | 80.0% | 70.4% | 87.0% | 55.6% | 77.4% | 51.4% |
| 4 | 96.4% | 92.5% | 83.1% | 80.5% | 86.6% | 77.1% | 82.4% | 79.7% |
| 5 | 90.8% | 74.1% | 72.5% | 80.4% | 81.6% | 65.5% | 60.8% | 46.4% |
| 6 | 90.7% | 85.5% | 86.7% | 77.6% | 89.1% | 80.5% | 61.7% | 59.3% |
| 7 | 95.2% | 88.1% | 87.5% | 85.4% | 93.1% | 84.9% | 75.0% | 69.2% |
| 8 | 97.8% | 88.9% | 86.6% | 89.6% | 89.2% | 85.3% | 83.7% | 85.0% |
| 9 | 95.5% | 89.4% | 76.5% | 80.7% | 84.2% | 72.1% | 74.3% | 73.2% |
| 10 | 95.8% | 89.3% | 86.2% | 78.0% | 86.1% | 75.5% | 62.9% | 69.9% |
| 11 | 91.5% | 83.3% | 81.2% | 76.6% | 91.7% | 86.7% | 72.8% | 74.4% |
| 12 | 94.7% | 84.8% | 85.1% | 67.7% | 80.7% | 74.0% | 71.1% | 70.2% |
| 15 | 95.9% | 90.9% | 88.6% | 79.6% | 87.2% | 64.9% | 82.2% | 83.4% |
| 16 | 91.1% | 97.6% | 90.7% | 88.4% | 94.5% | 88.0% | 89.6% | 79.2% |
| 17 | 96.0% | 88.1% | 81.8% | 91.5% | 85.4% | 76.2% | 72.6% | 63.4% |
| 18 | 98.2% | 92.0% | 71.1% | 86.0% | 97.7% | 88.1% | 90.7% | 69.9% |
| 19 | 95.5% | 85.2% | 89.0% | 81.4% | 91.0% | 78.4% | 83.1% | 80.1% |
| 20 | 96.2% | 94.0% | 89.5% | 95.6% | 91.8% | 59.1% | 76.5% | 76.3% |
| 21 | 97.9% | 91.2% | 88.9% | 68.9% | 87.9% | 75.8% | 84.3% | 76.4% |
| 22 | 93.8% | 94.4% | 86.8% | 89.6% | 96.1% | 86.4% | 70.7% | 79.6% |
| 23 | 91.6% | 91.3% | 86.3% | 83.8% | 81.1% | 67.9% | 68.5% | 64.4% |

| FY03 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 91.8% | 85.1% | 81.6% | 79.5% | 89.9% | 83.1% | 78.9% | 68.5% |
| 2 | 93.4% | 91.1% | 83.3% | 85.2% | 87.9% | 62.2% | 72.4% | 72.3% |
| 3 | 94.2% | 79.1% | 75.8% | 69.1% | 81.4% | 56.7% | 68.5% | 63.0% |
| 4 | 93.0% | 89.6% | 90.1% | 82.5% | 87.3% | 78.4% | 84.1% | 83.1% |
| 5 | 91.1% | 81.5% | 78.9% | 76.7% | 84.2% | 67.0% | 81.1% | 61.1% |
| 6 | 94.3% | 88.9% | 89.0% | 87.8% | 85.4% | 86.0% | 79.0% | 73.3% |
| 7 | 96.3% | 91.1% | 89.5% | 89.7% | 93.7% | 77.3% | 83.5% | 73.2% |
| 8 | 96.0% | 91.2% | 90.8% | 89.7% | 89.5% | 90.3% | 85.5% | 79.4% |
| 9 | 96.3% | 91.2% | 81.8% | 67.3% | 78.8% | 77.7% | 75.0% | 71.7% |
| 10 | 94.5% | 92.4% | 87.8% | 81.5% | 92.4% | 76.6% | 75.3% | 73.7% |
| 11 | 92.3% | 88.5% | 77.7% | 64.4% | 90.2% | 73.5% | 74.7% | 70.9% |
| 12 | 92.5% | 85.9% | 82.2% | 73.2% | 89.0% | 83.8% | 72.7% | 69.4% |
| 15 | 92.5% | 91.1% | 85.1% | 80.2% | 93.5% | 79.7% | 75.9% | 81.1% |
| 16 | 95.1% | 91.0% | 91.1% | 91.9% | 92.0% | 79.9% | 84.8% | 79.2% |
| 17 | 94.0% | 91.9% | 82.2% | 86.5% | 92.1% | 84.4% | 85.1% | 72.8% |
| 18 | 94.7% | 92.4% | 83.7% | 86.9% | 88.8% | 85.7% | 72.2% | 79.3% |
| 19 | 92.1% | 91.0% | 84.4% | 77.0% | 90.8% | 81.8% | 78.3% | 77.2% |
| 20 | 92.8% | 90.0% | 86.1% | 90.1% | 87.5% | 84.0% | 85.7% | 70.6% |
| 21 | 95.4% | 93.9% | 93.3% | 90.8% | 93.8% | 95.2% | 96.4% | 89.1% |
| 22 | 96.1% | 91.6% | 83.2% | 88.2% | 90.7% | 74.4% | 83.6% | 75.3% |
| 13 | 94.4% | 92.0% | 81.7% | 83.0% | 86.1% | 80.5% | 77.9% | 74.8% |
| 14 | 88.7% | 88.6% | 86.7% | 62.5% | 88.5% | 74.0% | 76.6% | 72.3% |

Section III - Page 52

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Exhibit III-3-11
Reliance Factors
Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors

Service Type: OP Psych
 Enrollee Type: Post
 Age Group: Over 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 73.9% | 58.7% | 54.7% | 56.3% | 61.2% | 43.8% | 46.0% | 47.0% |
| 2 | 75.3% | 65.6% | 65.2% | 68.5% | 74.8% | 57.5% | 59.1% | 52.0% |
| 3 | 66.0% | 52.4% | 36.8% | 50.1% | 51.2% | 41.1% | 32.9% | 34.6% |
| 4 | 73.7% | 73.4% | 63.7% | 58.7% | 70.5% | 61.8% | 68.0% | 70.6% |
| 5 | 53.1% | 37.9% | 53.1% | 60.7% | 53.9% | 44.3% | 41.3% | 39.4% |
| 6 | 72.7% | 68.7% | 65.6% | 56.8% | 75.0% | 50.8% | 45.8% | 47.3% |
| 7 | 80.3% | 68.0% | 71.5% | 56.0% | 74.7% | 59.4% | 49.6% | 54.6% |
| 8 | 79.7% | 72.8% | 70.7% | 80.8% | 84.0% | 62.4% | 61.1% | 54.6% |
| 9 | 72.9% | 71.6% | 61.2% | 51.8% | 74.4% | 57.6% | 36.8% | 59.5% |
| 10 | 72.9% | 80.3% | 76.1% | 61.5% | 81.4% | 57.7% | 64.6% | 71.2% |
| 11 | 47.0% | 62.4% | 57.5% | 62.0% | 68.3% | 61.3% | 54.5% | 62.7% |
| 12 | 69.1% | 53.4% | 58.7% | 55.4% | 66.3% | 53.2% | 61.5% | 46.1% |
| 15 | 69.9% | 61.7% | 60.9% | 56.7% | 73.2% | 53.2% | 56.6% | 54.2% |
| 16 | 79.6% | 75.2% | 69.4% | 70.3% | 81.6% | 60.2% | 55.7% | 63.1% |
| 17 | 74.2% | 65.4% | 55.6% | 63.6% | 73.1% | 48.2% | 50.2% | 51.0% |
| 18 | 82.9% | 79.8% | 68.2% | 77.3% | 81.1% | 55.5% | 63.3% | 60.2% |
| 19 | 88.5% | 75.0% | 64.5% | 57.1% | 79.4% | 58.6% | 59.9% | 58.6% |
| 20 | 89.4% | 81.3% | 81.1% | 80.0% | 82.5% | 70.9% | 66.3% | 63.8% |
| 21 | 83.8% | 74.5% | 76.2% | 64.4% | 79.2% | 58.3% | 62.6% | 62.0% |
| 22 | 82.0% | 79.4% | 72.6% | 64.0% | 74.5% | 58.5% | 50.0% | 50.2% |
| 23 | 69.0% | 64.7% | 49.1% | 39.6% | 65.2% | 55.8% | 46.6% | 48.5% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 83.4% | 75.9% | 72.6% | 78.3% | 77.1% | 81.1% | 59.8% | 55.5% |
| 2 | 86.0% | 85.4% | 86.3% | 86.5% | 84.6% | 89.7% | 73.2% | 70.5% |
| 3 | 74.6% | 72.8% | 66.6% | 81.8% | 76.4% | 77.1% | 55.0% | 61.9% |
| 4 | 83.4% | 83.0% | 87.2% | 80.2% | 82.5% | 92.7% | 83.1% | 84.7% |
| 5 | 74.0% | 71.5% | 76.7% | 81.3% | 72.4% | 81.2% | 66.6% | 71.6% |
| 6 | 84.2% | 83.4% | 85.4% | 93.2% | 89.4% | 92.3% | 73.7% | 68.4% |
| 7 | 87.1% | 82.3% | 88.5% | 87.4% | 87.8% | 90.8% | 74.4% | 76.4% |
| 8 | 80.9% | 89.7% | 82.4% | 86.9% | 88.2% | 94.8% | 71.5% | 81.4% |
| 9 | 78.9% | 73.0% | 72.7% | 67.3% | 79.1% | 84.8% | 66.7% | 68.0% |
| 10 | 89.0% | 89.4% | 83.8% | 88.6% | 92.6% | 96.9% | 77.8% | 73.5% |
| 11 | 77.1% | 79.6% | 83.4% | 81.6% | 84.0% | 89.6% | 75.8% | 78.1% |
| 12 | 77.7% | 77.6% | 82.1% | 82.3% | 82.2% | 84.5% | 71.3% | 70.0% |
| 15 | 90.6% | 80.8% | 88.1% | 88.4% | 82.6% | 91.7% | 78.1% | 80.2% |
| 16 | 79.2% | 87.0% | 96.8% | 88.3% | 90.8% | 92.5% | 78.8% | 79.3% |
| 17 | 86.6% | 85.3% | 82.0% | 83.8% | 97.1% | 97.7% | 83.4% | 94.2% |
| 18 | 77.7% | 72.6% | 74.8% | 84.2% | 76.9% | 82.8% | 71.4% | 69.9% |
| 19 | 73.5% | 76.5% | 72.4% | 72.2% | 74.5% | 88.2% | 73.4% | 85.6% |
| 20 | 91.6% | 90.4% | 87.9% | 85.2% | 91.2% | 98.2% | 79.7% | 80.2% |
| 21 | 86.7% | 85.2% | 94.7% | 81.8% | 85.6% | 98.9% | 84.0% | 90.1% |
| 22 | 88.5% | 83.8% | 70.3% | 91.0% | 88.1% | 93.0% | 72.6% | 76.3% |
| 13 | 82.3% | 81.8% | 78.9% | 84.3% | 83.4% | 89.6% | 78.0% | 71.2% |
| 14 | 69.1% | 70.1% | 69.2% | 63.5% | 73.2% | 75.9% | 58.5% | 60.6% |

Service Type: OP Psych
 Enrollee Type: Post
 Age Group: Under 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 75.0% | 53.5% | 47.6% | 77.2% | 81.5% | 50.1% | 47.7% | 44.3% |
| 2 | 78.5% | 68.3% | 71.2% | 84.1% | 82.9% | 53.0% | 55.4% | 41.9% |
| 3 | 69.1% | 49.1% | 38.4% | 45.9% | 63.6% | 46.8% | 38.3% | 37.7% |
| 4 | 82.3% | 71.6% | 59.0% | 60.4% | 76.4% | 63.5% | 56.8% | 75.4% |
| 5 | 50.1% | 22.5% | 57.5% | 69.1% | 73.4% | 41.7% | 44.4% | 54.4% |
| 6 | 75.5% | 63.4% | 70.3% | 78.6% | 87.6% | 51.6% | 50.3% | 45.4% |
| 7 | 84.3% | 73.2% | 76.3% | 78.0% | 87.4% | 67.6% | 50.1% | 68.0% |
| 8 | 87.5% | 81.1% | 78.5% | 84.4% | 87.1% | 67.9% | 63.0% | 62.4% |
| 9 | 74.8% | 73.6% | 61.8% | 62.5% | 87.3% | 48.8% | 49.4% | 63.2% |
| 10 | 76.2% | 86.7% | 83.6% | 75.0% | 79.5% | 42.1% | 65.1% | 73.2% |
| 11 | 37.9% | 62.6% | 59.8% | 83.3% | 75.8% | 65.1% | 61.0% | 67.0% |
| 12 | 65.9% | 37.6% | 59.7% | 80.8% | 78.4% | 54.0% | 63.6% | 39.4% |
| 15 | 77.6% | 62.8% | 75.9% | 59.3% | 82.6% | 58.4% | 52.7% | 54.5% |
| 16 | 86.2% | 82.3% | 64.0% | 77.9% | 83.9% | 61.0% | 62.6% | 72.4% |
| 17 | 79.7% | 70.2% | 65.7% | 76.8% | 88.0% | 43.2% | 46.3% | 61.2% |
| 18 | 89.1% | 86.6% | 73.9% | 87.8% | 89.7% | 60.8% | 60.9% | 67.7% |
| 19 | 90.1% | 72.7% | 64.7% | 74.9% | 86.7% | 58.8% | 53.9% | 67.8% |
| 20 | 90.1% | 87.4% | 84.8% | 91.8% | 82.0% | 63.5% | 58.7% | 63.1% |
| 21 | 87.4% | 79.1% | 75.4% | 76.2% | 85.9% | 65.0% | 66.1% | 62.0% |
| 22 | 85.0% | 80.1% | 77.8% | 67.9% | 87.8% | 54.3% | 58.2% | 58.9% |
| 23 | 79.0% | 67.1% | 48.0% | 48.8% | 71.4% | 48.2% | 35.0% | 54.8% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 90.9% | 87.4% | 86.2% | 89.3% | 87.4% | 89.4% | 66.3% | 64.9% |
| 2 | 88.3% | 86.6% | 89.3% | 75.9% | 88.7% | 88.8% | 73.3% | 67.6% |
| 3 | 80.8% | 76.9% | 81.6% | 82.2% | 83.4% | 77.8% | 63.0% | 65.1% |
| 4 | 82.5% | 78.9% | 87.6% | 78.1% | 85.6% | 90.8% | 64.0% | 67.3% |
| 5 | 84.3% | 88.6% | 85.1% | 83.2% | 82.8% | 89.9% | 68.4% | 78.0% |
| 6 | 92.7% | 92.2% | 93.1% | 95.7% | 94.5% | 96.8% | 82.4% | 76.7% |
| 7 | 78.4% | 73.8% | 77.7% | 75.4% | 76.1% | 79.8% | 62.0% | 68.6% |
| 8 | 90.6% | 95.2% | 91.6% | 91.1% | 94.0% | 97.8% | 80.7% | 85.4% |
| 9 | 92.4% | 89.0% | 93.2% | 85.1% | 91.4% | 93.7% | 82.4% | 80.2% |
| 10 | 96.0% | 96.9% | 94.7% | 92.8% | 97.4% | 98.8% | 81.3% | 79.9% |
| 11 | 92.9% | 93.2% | 94.1% | 91.4% | 95.4% | 95.3% | 84.1% | 83.7% |
| 12 | 80.2% | 83.7% | 88.8% | 77.1% | 87.5% | 89.7% | 70.6% | 67.2% |
| 15 | 95.0% | 92.1% | 94.7% | 92.8% | 92.3% | 95.5% | 80.8% | 79.2% |
| 16 | 75.3% | 86.0% | 96.9% | 86.1% | 90.7% | 92.8% | 84.3% | 81.9% |
| 17 | 95.6% | 95.2% | 92.9% | 94.2% | 98.8% | 99.2% | 85.1% | 95.2% |
| 18 | 85.9% | 77.1% | 84.1% | 85.4% | 83.6% | 89.5% | 78.2% | 73.9% |
| 19 | 92.4% | 92.6% | 90.5% | 91.2% | 93.2% | 97.7% | 78.1% | 83.6% |
| 20 | 94.1% | 92.2% | 87.8% | 87.9% | 92.9% | 98.7% | 78.2% | 80.0% |
| 21 | 93.4% | 93.0% | 97.8% | 89.8% | 93.6% | 99.5% | 85.3% | 91.3% |
| 22 | 95.3% | 92.7% | 90.9% | 95.7% | 95.3% | 97.3% | 81.5% | 81.7% |
| 13 | 88.5% | 90.3% | 87.8% | 86.5% | 86.9% | 91.3% | 79.3% | 74.7% |
| 14 | 90.3% | 90.6% | 89.1% | 79.6% | 87.7% | 89.6% | 64.0% | 68.7% |

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Exhibit III-3-1m
Reliance Factors
Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors

Service Type: Surgery
 Enrollee Type: Pre
 Age Group: Over 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 57.2% | 47.3% | 44.4% | 54.7% | 52.5% | 36.8% | 32.9% | 20.4% |
| 2 | 59.0% | 51.5% | 46.7% | 54.8% | 52.0% | 43.2% | 31.0% | 21.7% |
| 3 | 50.0% | 41.3% | 35.8% | 54.5% | 50.6% | 36.1% | 22.2% | 16.8% |
| 4 | 50.4% | 40.9% | 37.8% | 46.6% | 43.8% | 37.7% | 18.5% | 13.6% |
| 5 | 52.7% | 45.6% | 44.1% | 63.0% | 56.7% | 43.5% | 24.7% | 18.8% |
| 6 | 55.3% | 45.8% | 45.9% | 59.3% | 53.5% | 26.8% | 23.1% | 18.8% |
| 7 | 45.3% | 37.2% | 35.3% | 47.5% | 47.5% | 26.9% | 15.8% | 16.4% |
| 8 | 51.3% | 41.4% | 38.5% | 63.3% | 52.8% | 34.9% | 17.2% | 15.0% |
| 9 | 56.2% | 46.7% | 45.3% | 63.7% | 55.8% | 38.7% | 29.2% | 24.5% |
| 10 | 53.0% | 45.8% | 43.7% | 50.3% | 43.7% | 28.0% | 19.8% | 14.4% |
| 11 | 45.9% | 41.2% | 39.7% | 46.3% | 47.4% | 37.0% | 24.0% | 18.8% |
| 12 | 59.0% | 49.5% | 46.8% | 58.5% | 56.3% | 47.1% | 31.7% | 23.9% |
| 15 | 56.7% | 49.5% | 49.6% | 53.4% | 57.4% | 33.7% | 23.0% | 24.2% |
| 16 | 47.3% | 41.4% | 40.0% | 56.9% | 52.8% | 30.6% | 23.1% | 21.9% |
| 17 | 56.7% | 48.4% | 44.3% | 55.9% | 55.8% | 37.8% | 24.7% | 20.8% |
| 18 | 65.9% | 54.0% | 53.3% | 62.6% | 59.9% | 44.9% | 31.8% | 27.0% |
| 19 | 59.6% | 51.2% | 50.2% | 56.7% | 58.3% | 34.7% | 25.8% | 25.1% |
| 20 | 67.0% | 57.9% | 54.5% | 63.1% | 63.7% | 40.2% | 32.4% | 26.1% |
| 21 | 68.2% | 57.9% | 57.2% | 61.3% | 64.7% | 47.1% | 37.8% | 27.7% |
| 22 | 65.6% | 57.3% | 57.4% | 57.9% | 66.6% | 49.6% | 29.4% | 29.6% |
| 23 | 60.9% | 55.5% | 55.2% | 59.9% | 62.9% | 47.4% | 39.7% | 27.7% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 60.6% | 49.8% | 47.3% | 57.7% | 55.1% | 44.8% | 43.6% | 22.7% |
| 2 | 58.7% | 49.1% | 45.8% | 59.1% | 51.0% | 48.8% | 39.2% | 22.4% |
| 3 | 51.9% | 39.2% | 35.0% | 55.6% | 48.3% | 33.4% | 26.2% | 17.6% |
| 4 | 50.7% | 40.1% | 36.4% | 46.2% | 42.2% | 31.1% | 26.2% | 15.2% |
| 5 | 56.2% | 47.3% | 48.5% | 67.2% | 56.9% | 47.1% | 37.2% | 21.0% |
| 6 | 57.8% | 47.9% | 46.7% | 59.6% | 52.1% | 31.1% | 30.9% | 21.5% |
| 7 | 47.3% | 37.3% | 36.5% | 52.4% | 48.8% | 31.7% | 25.8% | 20.0% |
| 8 | 52.2% | 40.2% | 36.1% | 61.9% | 49.2% | 32.7% | 18.5% | 14.3% |
| 9 | 58.2% | 47.6% | 44.9% | 62.5% | 57.7% | 38.4% | 38.3% | 28.1% |
| 10 | 50.9% | 44.5% | 42.4% | 52.6% | 42.3% | 27.9% | 29.0% | 17.2% |
| 11 | 48.6% | 42.4% | 42.1% | 51.4% | 50.0% | 29.7% | 31.1% | 21.8% |
| 12 | 60.8% | 49.7% | 45.4% | 61.4% | 56.9% | 48.2% | 41.7% | 26.2% |
| 15 | 58.2% | 49.8% | 48.3% | 54.3% | 57.9% | 36.2% | 36.7% | 25.6% |
| 16 | 48.7% | 40.9% | 40.0% | 57.7% | 52.7% | 28.3% | 28.0% | 23.2% |
| 17 | 56.3% | 46.8% | 43.4% | 56.5% | 56.4% | 31.8% | 31.3% | 22.3% |
| 18 | 65.2% | 52.0% | 48.4% | 61.2% | 57.9% | 40.5% | 34.8% | 27.4% |
| 19 | 58.3% | 49.9% | 47.9% | 55.6% | 57.6% | 34.8% | 33.0% | 25.6% |
| 20 | 66.2% | 55.4% | 52.7% | 63.5% | 62.6% | 44.5% | 38.7% | 25.6% |
| 21 | 67.0% | 54.7% | 53.2% | 59.3% | 64.0% | 43.1% | 38.1% | 26.7% |
| 22 | 59.8% | 46.1% | 44.8% | 54.1% | 57.4% | 34.7% | 29.6% | 22.1% |
| 13 | 66.9% | 59.4% | 58.2% | 69.8% | 69.7% | 53.2% | 49.6% | 35.2% |
| 14 | 56.4% | 50.3% | 50.3% | 52.6% | 60.0% | 29.0% | 41.4% | 19.1% |

Service Type: Surgery
 Enrollee Type: Pre
 Age Group: Under 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 60.5% | 42.3% | 40.8% | 58.6% | 53.1% | 35.1% | 32.9% | 15.8% |
| 2 | 65.3% | 51.0% | 43.6% | 54.9% | 54.3% | 38.2% | 27.2% | 28.0% |
| 3 | 52.1% | 43.5% | 42.4% | 60.5% | 63.5% | 33.0% | 29.1% | 16.6% |
| 4 | 57.8% | 50.2% | 38.8% | 47.4% | 50.7% | 34.5% | 25.3% | 19.7% |
| 5 | 55.1% | 35.2% | 42.4% | 67.2% | 58.3% | 39.1% | 19.5% | 16.2% |
| 6 | 53.2% | 44.1% | 48.6% | 58.4% | 61.8% | 26.0% | 19.6% | 15.0% |
| 7 | 49.6% | 30.2% | 37.7% | 53.8% | 63.5% | 27.6% | 16.5% | 16.1% |
| 8 | 62.5% | 40.5% | 39.2% | 64.3% | 51.6% | 33.9% | 22.8% | 25.2% |
| 9 | 63.2% | 49.4% | 39.2% | 74.1% | 56.9% | 33.5% | 26.4% | 24.4% |
| 10 | 57.6% | 49.2% | 44.2% | 53.3% | 45.1% | 32.1% | 20.5% | 13.2% |
| 11 | 50.3% | 42.1% | 42.3% | 50.1% | 59.9% | 46.4% | 29.6% | 22.5% |
| 12 | 70.6% | 55.1% | 55.6% | 63.9% | 58.6% | 57.2% | 41.1% | 30.0% |
| 15 | 59.8% | 51.7% | 52.7% | 56.7% | 58.9% | 30.6% | 36.0% | 28.7% |
| 16 | 42.2% | 55.1% | 41.7% | 59.5% | 63.8% | 24.4% | 30.7% | 24.7% |
| 17 | 70.2% | 50.4% | 43.8% | 77.2% | 57.2% | 36.3% | 25.6% | 18.1% |
| 18 | 84.5% | 58.0% | 39.7% | 64.4% | 77.4% | 38.9% | 39.2% | 25.1% |
| 19 | 66.2% | 47.5% | 57.4% | 64.0% | 64.0% | 34.9% | 33.6% | 33.5% |
| 20 | 69.7% | 60.8% | 52.4% | 73.8% | 64.5% | 31.4% | 30.1% | 28.6% |
| 21 | 85.8% | 64.0% | 62.4% | 54.6% | 66.0% | 38.6% | 44.5% | 31.8% |
| 22 | 64.8% | 63.1% | 58.4% | 71.9% | 85.4% | 55.9% | 30.7% | 34.2% |
| 23 | 63.0% | 65.4% | 59.3% | 81.3% | 60.0% | 46.1% | 37.0% | 27.6% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 57.9% | 47.5% | 45.6% | 58.0% | 64.3% | 48.4% | 43.7% | 19.2% |
| 2 | 55.9% | 53.5% | 43.5% | 60.1% | 53.8% | 31.8% | 39.0% | 26.2% |
| 3 | 61.6% | 34.9% | 38.4% | 50.7% | 54.7% | 27.1% | 27.0% | 19.7% |
| 4 | 44.1% | 38.5% | 43.1% | 44.5% | 45.0% | 21.9% | 29.1% | 18.9% |
| 5 | 58.1% | 40.7% | 40.2% | 60.6% | 55.2% | 30.4% | 34.6% | 18.1% |
| 6 | 57.6% | 44.9% | 48.3% | 61.3% | 48.3% | 42.1% | 30.9% | 20.2% |
| 7 | 52.8% | 34.6% | 36.5% | 56.3% | 56.8% | 28.4% | 31.4% | 17.9% |
| 8 | 55.9% | 45.2% | 43.4% | 62.9% | 50.5% | 40.5% | 25.4% | 17.3% |
| 9 | 67.8% | 56.1% | 47.9% | 56.6% | 48.0% | 42.2% | 34.0% | 29.6% |
| 10 | 57.6% | 52.4% | 39.9% | 53.6% | 57.2% | 31.1% | 31.0% | 18.4% |
| 11 | 54.5% | 47.6% | 37.4% | 41.9% | 58.5% | 30.1% | 30.6% | 19.9% |
| 12 | 65.5% | 50.2% | 44.9% | 60.5% | 67.3% | 54.2% | 41.1% | 21.0% |
| 15 | 53.5% | 50.2% | 46.0% | 56.1% | 64.0% | 29.6% | 33.3% | 24.2% |
| 16 | 51.0% | 37.6% | 41.5% | 63.5% | 54.6% | 32.2% | 30.9% | 20.1% |
| 17 | 57.6% | 47.8% | 35.1% | 61.1% | 59.6% | 41.8% | 32.2% | 14.5% |
| 18 | 62.6% | 55.1% | 37.2% | 63.0% | 54.5% | 37.7% | 30.7% | 30.5% |
| 19 | 57.8% | 40.7% | 39.3% | 59.1% | 58.4% | 41.6% | 29.0% | 24.8% |
| 20 | 55.8% | 44.9% | 37.4% | 69.5% | 59.1% | 38.8% | 32.1% | 24.2% |
| 21 | 59.6% | 54.1% | 31.8% | 65.4% | 67.1% | 30.1% | 38.8% | 36.6% |
| 22 | 67.0% | 49.8% | 37.6% | 58.4% | 64.9% | 37.3% | 34.1% | 23.0% |
| 13 | 68.4% | 63.9% | 44.0% | 71.8% | 63.6% | 53.5% | 41.9% | 32.6% |
| 14 | 54.5% | 50.3% | 53.1% | 55.5% | 60.7% | 26.9% | 36.6% | 22.0% |

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**Exhibit III-3-1n
 Reliance Factors
 Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors**

Service Type: **Surgery**
 Enrollee Type: **Post**
 Age Group: **Over 65**

| FY04 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 18.3% | 14.5% | 14.8% | 18.7% | 24.8% | 7.6% | 10.3% | 9.6% |
| 2 | 14.9% | 15.7% | 15.6% | 19.4% | 23.4% | 10.5% | 8.6% | 7.6% |
| 3 | 14.5% | 10.4% | 9.9% | 23.8% | 20.0% | 13.2% | 7.3% | 6.1% |
| 4 | 15.8% | 14.0% | 13.0% | 18.2% | 21.5% | 10.6% | 7.1% | 7.1% |
| 5 | 15.5% | 14.3% | 13.8% | 33.3% | 25.6% | 5.5% | 6.9% | 7.5% |
| 6 | 15.6% | 13.0% | 14.6% | 22.0% | 25.9% | 10.7% | 4.9% | 7.2% |
| 7 | 16.1% | 12.5% | 12.7% | 18.6% | 21.9% | 13.2% | 6.3% | 7.0% |
| 8 | 19.5% | 17.7% | 16.2% | 34.5% | 31.9% | 14.9% | 7.6% | 7.3% |
| 9 | 18.5% | 18.5% | 18.7% | 31.6% | 32.5% | 14.4% | 8.5% | 12.4% |
| 10 | 16.1% | 16.2% | 14.9% | 25.3% | 24.3% | 9.3% | 13.8% | 7.1% |
| 11 | 13.3% | 11.4% | 11.8% | 21.7% | 22.9% | 15.6% | 5.0% | 8.8% |
| 12 | 19.1% | 16.7% | 16.0% | 30.1% | 27.6% | 17.7% | 9.1% | 9.2% |
| 15 | 16.2% | 17.4% | 17.8% | 20.9% | 26.9% | 14.1% | 10.9% | 8.2% |
| 16 | 15.6% | 14.3% | 14.3% | 28.8% | 27.7% | 6.9% | 9.0% | 9.2% |
| 17 | 19.5% | 13.9% | 13.5% | 24.5% | 29.0% | 8.5% | 10.6% | 8.7% |
| 18 | 26.7% | 27.1% | 24.4% | 36.6% | 40.0% | 12.7% | 12.6% | 13.4% |
| 19 | 21.4% | 18.3% | 17.6% | 25.9% | 30.4% | 10.9% | 13.2% | 10.7% |
| 20 | 25.4% | 23.3% | 21.0% | 32.9% | 37.6% | 12.8% | 14.4% | 12.7% |
| 21 | 28.5% | 26.6% | 24.8% | 33.6% | 32.7% | 15.3% | 10.4% | 10.1% |
| 22 | 25.0% | 24.9% | 25.6% | 31.7% | 38.5% | 11.2% | 10.9% | 8.4% |
| 23 | 22.1% | 17.4% | 18.6% | 24.6% | 28.8% | 13.7% | 15.9% | 11.6% |

| FY03 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 47.0% | 44.7% | 47.5% | 46.1% | 50.9% | 47.4% | 19.2% | 20.8% |
| 2 | 54.6% | 54.1% | 57.7% | 62.5% | 56.9% | 57.4% | 40.2% | 38.8% |
| 3 | 32.9% | 38.7% | 34.6% | 50.8% | 41.4% | 44.5% | 22.2% | 22.6% |
| 4 | 45.9% | 39.9% | 35.4% | 44.9% | 40.6% | 41.3% | 34.7% | 32.4% |
| 5 | 42.6% | 47.0% | 46.2% | 52.9% | 45.4% | 44.8% | 31.8% | 28.5% |
| 6 | 52.6% | 49.7% | 51.9% | 60.8% | 55.5% | 51.5% | 25.6% | 23.9% |
| 7 | 51.3% | 51.4% | 51.5% | 59.6% | 55.4% | 57.5% | 32.4% | 28.1% |
| 8 | 33.8% | 38.2% | 36.0% | 49.6% | 46.6% | 41.2% | 20.3% | 20.9% |
| 9 | 36.3% | 35.6% | 35.1% | 52.1% | 41.0% | 36.5% | 16.6% | 22.1% |
| 10 | 42.7% | 43.5% | 39.2% | 47.7% | 42.3% | 41.2% | 16.9% | 11.6% |
| 11 | 33.7% | 36.9% | 34.9% | 45.9% | 45.1% | 40.8% | 46.9% | 36.7% |
| 12 | 54.3% | 50.6% | 48.6% | 62.0% | 53.5% | 48.2% | 38.4% | 34.6% |
| 15 | 52.6% | 42.8% | 43.0% | 54.9% | 51.9% | 55.5% | 36.4% | 36.0% |
| 16 | 49.9% | 51.2% | 51.0% | 55.9% | 59.4% | 46.6% | 14.8% | 20.0% |
| 17 | 57.7% | 57.8% | 58.6% | 57.6% | 69.9% | 63.4% | 38.7% | 42.1% |
| 18 | 21.6% | 25.5% | 22.8% | 38.2% | 36.4% | 22.0% | 19.0% | 24.4% |
| 19 | 17.4% | 23.1% | 19.1% | 36.0% | 32.6% | 32.9% | 16.6% | 21.2% |
| 20 | 37.1% | 41.0% | 44.1% | 51.2% | 49.0% | 40.6% | 29.4% | 28.1% |
| 21 | 39.9% | 21.9% | 24.9% | 35.6% | 34.6% | 30.1% | 32.9% | 25.0% |
| 22 | 47.7% | 43.1% | 40.5% | 47.3% | 47.8% | 35.1% | 16.1% | 18.4% |
| 13 | 41.8% | 36.3% | 45.0% | 45.9% | 51.4% | 46.5% | 40.0% | 31.3% |
| 14 | 9.3% | 20.5% | 12.0% | 22.6% | 27.2% | 18.7% | 10.0% | 11.5% |

Service Type: **Surgery**
 Enrollee Type: **Post**
 Age Group: **Under 65**

| FY04 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 19.0% | 12.6% | 12.4% | 31.6% | 42.6% | 9.8% | 10.8% | 8.4% |
| 2 | 17.1% | 17.7% | 20.9% | 26.8% | 28.7% | 8.6% | 7.5% | 5.1% |
| 3 | 15.7% | 9.5% | 10.4% | 21.8% | 27.4% | 15.7% | 8.6% | 7.0% |
| 4 | 21.3% | 12.3% | 11.4% | 18.9% | 27.3% | 11.4% | 4.6% | 10.7% |
| 5 | 14.3% | 8.5% | 15.7% | 38.0% | 34.8% | 5.0% | 7.5% | 10.9% |
| 6 | 17.7% | 10.8% | 16.6% | 30.9% | 47.8% | 11.0% | 5.4% | 6.8% |
| 7 | 21.9% | 17.7% | 16.3% | 33.1% | 38.3% | 24.1% | 6.4% | 12.8% |
| 8 | 29.6% | 25.4% | 20.4% | 38.1% | 36.4% | 18.6% | 8.2% | 9.1% |
| 9 | 19.7% | 19.6% | 18.9% | 38.1% | 48.7% | 10.1% | 12.2% | 13.7% |
| 10 | 18.2% | 23.7% | 23.1% | 31.6% | 23.0% | 5.3% | 14.0% | 7.9% |
| 11 | 10.8% | 11.4% | 12.3% | 33.6% | 27.6% | 18.2% | 6.2% | 10.7% |
| 12 | 17.2% | 11.8% | 16.4% | 43.9% | 33.9% | 18.5% | 10.1% | 7.6% |
| 15 | 21.6% | 17.7% | 29.9% | 21.9% | 33.7% | 16.5% | 9.7% | 8.3% |
| 16 | 20.5% | 19.1% | 11.6% | 35.1% | 30.3% | 7.3% | 11.3% | 12.5% |
| 17 | 24.3% | 18.3% | 17.9% | 29.6% | 37.4% | 6.7% | 9.7% | 11.2% |
| 18 | 36.4% | 42.6% | 29.3% | 48.7% | 51.6% | 15.6% | 11.6% | 16.7% |
| 19 | 24.5% | 16.6% | 17.8% | 39.3% | 37.5% | 10.9% | 10.9% | 14.2% |
| 20 | 26.6% | 33.5% | 31.3% | 49.8% | 37.2% | 8.3% | 9.9% | 12.2% |
| 21 | 35.4% | 32.9% | 23.6% | 43.7% | 39.2% | 20.1% | 12.7% | 10.0% |
| 22 | 30.3% | 26.1% | 36.0% | 33.6% | 66.6% | 9.1% | 15.1% | 11.9% |
| 23 | 30.0% | 18.5% | 18.1% | 30.3% | 32.2% | 9.5% | 11.9% | 13.6% |

| FY03 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 54.8% | 55.1% | 58.0% | 53.1% | 59.7% | 56.5% | 24.7% | 28.4% |
| 2 | 58.2% | 55.7% | 62.2% | 57.0% | 61.2% | 55.6% | 41.5% | 38.9% |
| 3 | 46.3% | 49.2% | 52.8% | 55.6% | 55.3% | 49.5% | 36.3% | 34.5% |
| 4 | 35.9% | 22.7% | 22.3% | 30.5% | 34.5% | 24.6% | 7.3% | 7.5% |
| 5 | 59.7% | 70.2% | 62.3% | 63.7% | 61.7% | 63.8% | 37.1% | 36.9% |
| 6 | 68.3% | 66.1% | 67.6% | 71.2% | 68.8% | 68.2% | 46.7% | 41.4% |
| 7 | 27.8% | 24.8% | 21.2% | 35.0% | 28.0% | 33.2% | 12.6% | 12.3% |
| 8 | 44.4% | 51.3% | 49.3% | 56.6% | 58.5% | 63.4% | 40.7% | 38.5% |
| 9 | 62.1% | 58.9% | 65.3% | 68.4% | 61.6% | 59.9% | 41.7% | 43.3% |
| 10 | 55.1% | 58.2% | 49.8% | 50.4% | 53.6% | 52.0% | 31.4% | 29.2% |
| 11 | 44.6% | 52.7% | 44.5% | 49.5% | 57.6% | 48.9% | 63.2% | 50.9% |
| 12 | 48.6% | 51.8% | 45.7% | 51.4% | 52.1% | 45.2% | 35.2% | 29.1% |
| 15 | 66.8% | 58.7% | 58.7% | 65.3% | 66.8% | 69.8% | 35.4% | 31.2% |
| 16 | 25.0% | 30.5% | 31.3% | 34.0% | 44.3% | 22.1% | 27.3% | 29.3% |
| 17 | 61.6% | 62.8% | 62.8% | 58.1% | 76.3% | 72.0% | 46.8% | 50.8% |
| 18 | 35.5% | 35.0% | 37.1% | 44.5% | 47.1% | 40.0% | 37.7% | 40.2% |
| 19 | 43.2% | 48.1% | 41.5% | 58.2% | 56.2% | 56.6% | 32.9% | 30.0% |
| 20 | 44.7% | 45.9% | 43.0% | 55.7% | 52.3% | 47.2% | 28.6% | 28.9% |
| 21 | 64.9% | 43.2% | 48.9% | 52.3% | 55.5% | 58.6% | 41.1% | 35.9% |
| 22 | 71.1% | 65.5% | 68.0% | 65.8% | 69.5% | 60.1% | 33.7% | 34.0% |
| 13 | 52.7% | 57.4% | 60.5% | 46.1% | 55.3% | 48.7% | 41.3% | 33.4% |
| 14 | 49.9% | 59.9% | 49.7% | 52.7% | 58.5% | 53.4% | 29.3% | 30.9% |

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Exhibit III-3-1o
Reliance Factors
Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors

Service Type: Cardiovascular
 Enrollee Type: OldPre
 Age Group: Over 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 51.1% | 42.6% | 42.7% | 55.1% | 50.4% | 39.8% | 33.5% | 24.4% |
| 2 | 56.6% | 49.1% | 44.4% | 61.0% | 51.6% | 44.5% | 32.5% | 26.2% |
| 3 | 39.7% | 34.4% | 29.1% | 53.2% | 46.6% | 30.0% | 18.2% | 16.1% |
| 4 | 47.8% | 43.4% | 40.9% | 49.3% | 46.8% | 43.1% | 34.0% | 34.4% |
| 5 | 62.8% | 58.0% | 54.7% | 67.5% | 66.9% | 50.7% | 40.9% | 36.3% |
| 6 | 54.2% | 48.0% | 46.2% | 57.7% | 54.1% | 34.5% | 26.7% | 22.9% |
| 7 | 45.0% | 37.3% | 36.5% | 52.6% | 48.8% | 34.2% | 22.9% | 23.0% |
| 8 | 52.0% | 42.7% | 40.2% | 63.8% | 54.7% | 37.7% | 18.8% | 20.7% |
| 9 | 55.7% | 46.7% | 44.6% | 62.2% | 55.6% | 36.3% | 35.7% | 29.9% |
| 10 | 44.3% | 39.9% | 37.0% | 50.0% | 37.9% | 26.5% | 18.4% | 15.7% |
| 11 | 39.2% | 36.8% | 34.1% | 50.4% | 43.4% | 34.4% | 19.4% | 17.5% |
| 12 | 50.5% | 39.1% | 39.0% | 51.9% | 52.4% | 37.4% | 29.5% | 21.9% |
| 15 | 54.8% | 48.5% | 45.3% | 56.8% | 53.3% | 30.9% | 29.5% | 25.7% |
| 16 | 50.5% | 45.7% | 45.1% | 55.8% | 56.6% | 38.0% | 30.5% | 29.1% |
| 17 | 63.0% | 55.2% | 53.8% | 60.0% | 64.0% | 44.2% | 34.0% | 39.2% |
| 18 | 64.3% | 55.0% | 52.4% | 64.8% | 60.5% | 46.5% | 31.2% | 29.8% |
| 19 | 63.3% | 55.8% | 57.3% | 60.6% | 63.2% | 43.3% | 39.7% | 35.2% |
| 20 | 63.3% | 53.7% | 51.6% | 59.4% | 60.5% | 40.9% | 41.5% | 25.5% |
| 21 | 60.9% | 52.7% | 49.9% | 58.3% | 58.4% | 33.8% | 31.1% | 26.0% |
| 22 | 61.8% | 56.4% | 53.9% | 60.7% | 64.2% | 55.3% | 33.2% | 30.5% |
| 23 | 62.7% | 57.0% | 57.1% | 62.7% | 63.9% | 48.7% | 43.7% | 35.0% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 52.3% | 43.4% | 41.5% | 57.7% | 52.1% | 36.0% | 38.6% | 28.8% |
| 2 | 57.9% | 50.7% | 45.1% | 61.5% | 54.2% | 51.6% | 42.3% | 29.4% |
| 3 | 43.3% | 33.8% | 30.0% | 59.6% | 47.1% | 32.7% | 25.1% | 17.3% |
| 4 | 50.7% | 43.8% | 40.4% | 51.2% | 47.1% | 45.5% | 35.1% | 28.0% |
| 5 | 63.5% | 56.8% | 55.5% | 73.8% | 68.2% | 54.2% | 48.6% | 37.7% |
| 6 | 62.5% | 52.3% | 52.5% | 64.6% | 58.8% | 37.4% | 35.7% | 29.8% |
| 7 | 52.0% | 42.5% | 42.4% | 59.8% | 53.9% | 38.2% | 28.0% | 26.0% |
| 8 | 54.3% | 42.6% | 39.0% | 65.2% | 53.9% | 41.2% | 23.8% | 20.9% |
| 9 | 60.0% | 50.0% | 46.5% | 63.6% | 58.1% | 45.6% | 42.6% | 34.9% |
| 10 | 48.1% | 39.1% | 38.5% | 52.4% | 39.2% | 25.5% | 23.5% | 18.5% |
| 11 | 44.9% | 37.4% | 36.0% | 55.2% | 45.6% | 31.3% | 23.3% | 18.7% |
| 12 | 55.7% | 46.3% | 42.9% | 62.3% | 56.5% | 44.8% | 41.4% | 27.0% |
| 15 | 54.8% | 47.4% | 45.3% | 57.1% | 54.0% | 41.7% | 35.1% | 28.9% |
| 16 | 58.5% | 53.1% | 51.9% | 63.8% | 63.5% | 42.7% | 44.2% | 36.2% |
| 17 | 61.9% | 54.0% | 52.3% | 62.7% | 65.3% | 41.9% | 39.4% | 39.3% |
| 18 | 64.3% | 53.2% | 50.3% | 68.8% | 60.8% | 41.4% | 39.1% | 31.8% |
| 19 | 61.0% | 57.0% | 58.7% | 64.5% | 66.0% | 47.6% | 42.6% | 35.2% |
| 20 | 65.5% | 56.7% | 53.3% | 67.7% | 62.5% | 49.4% | 37.1% | 27.3% |
| 21 | 63.9% | 53.2% | 49.9% | 62.1% | 60.2% | 41.8% | 33.2% | 24.8% |
| 22 | 58.2% | 46.6% | 43.7% | 58.5% | 55.0% | 36.1% | 28.1% | 23.2% |
| 13 | 68.6% | 59.4% | 60.2% | 72.1% | 71.3% | 54.7% | 50.1% | 43.4% |
| 14 | 62.5% | 54.2% | 52.7% | 61.3% | 61.1% | 47.8% | 47.8% | 24.6% |

Service Type: Cardiovascular
 Enrollee Type: OldPre
 Age Group: Under 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 54.0% | 38.1% | 39.2% | 59.2% | 51.0% | 38.0% | 33.4% | 18.9% |
| 2 | 62.6% | 48.7% | 41.4% | 61.1% | 53.9% | 39.3% | 28.6% | 33.8% |
| 3 | 41.3% | 36.3% | 34.4% | 59.0% | 58.5% | 27.4% | 23.9% | 15.9% |
| 4 | 54.8% | 53.4% | 42.0% | 50.2% | 54.2% | 39.4% | 46.4% | 49.8% |
| 5 | 65.7% | 44.7% | 52.6% | 72.1% | 68.7% | 45.6% | 32.4% | 31.2% |
| 6 | 52.2% | 46.2% | 48.9% | 56.8% | 62.5% | 33.4% | 22.6% | 18.3% |
| 7 | 49.3% | 30.2% | 39.1% | 59.6% | 65.3% | 35.1% | 24.0% | 22.5% |
| 8 | 63.4% | 41.7% | 40.9% | 64.8% | 53.5% | 36.6% | 24.9% | 34.9% |
| 9 | 62.6% | 49.4% | 38.6% | 72.4% | 56.7% | 31.5% | 32.2% | 29.7% |
| 10 | 48.1% | 42.8% | 37.5% | 53.0% | 39.1% | 30.4% | 19.0% | 14.4% |
| 11 | 43.0% | 37.7% | 36.3% | 54.6% | 54.9% | 43.2% | 24.0% | 20.9% |
| 12 | 60.4% | 43.5% | 46.4% | 56.8% | 54.6% | 45.4% | 38.3% | 27.6% |
| 15 | 57.8% | 50.6% | 48.1% | 60.3% | 54.7% | 28.1% | 46.0% | 30.4% |
| 16 | 45.1% | 60.9% | 47.0% | 58.3% | 68.3% | 30.3% | 40.5% | 32.7% |
| 17 | 78.1% | 57.5% | 53.2% | 82.9% | 65.5% | 42.4% | 35.3% | 34.1% |
| 18 | 82.5% | 59.0% | 39.1% | 66.6% | 78.1% | 40.3% | 38.4% | 27.8% |
| 19 | 70.4% | 51.8% | 65.5% | 68.4% | 69.4% | 43.5% | 51.6% | 46.9% |
| 20 | 65.8% | 56.4% | 49.7% | 69.6% | 61.3% | 32.0% | 38.6% | 28.0% |
| 21 | 77.5% | 58.2% | 54.5% | 51.9% | 59.6% | 27.7% | 36.7% | 29.9% |
| 22 | 61.1% | 62.1% | 54.8% | 75.5% | 82.4% | 62.4% | 34.7% | 35.4% |
| 23 | 64.8% | 67.1% | 61.3% | 85.1% | 60.9% | 47.4% | 40.7% | 34.8% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 50.0% | 41.4% | 40.0% | 58.0% | 60.8% | 38.9% | 38.7% | 24.4% |
| 2 | 55.1% | 55.3% | 42.9% | 62.5% | 57.2% | 33.6% | 42.1% | 34.4% |
| 3 | 51.4% | 30.1% | 32.9% | 54.3% | 53.4% | 26.6% | 25.8% | 19.3% |
| 4 | 44.1% | 42.0% | 47.8% | 49.5% | 50.3% | 32.1% | 39.0% | 34.8% |
| 5 | 65.7% | 48.9% | 46.0% | 66.5% | 66.1% | 35.0% | 45.2% | 32.6% |
| 6 | 62.2% | 49.0% | 54.3% | 66.4% | 54.4% | 50.5% | 35.7% | 28.0% |
| 7 | 58.1% | 39.5% | 42.3% | 64.3% | 62.7% | 34.2% | 34.2% | 23.3% |
| 8 | 58.1% | 48.0% | 47.0% | 66.3% | 55.3% | 50.9% | 32.7% | 25.2% |
| 9 | 69.9% | 58.9% | 49.6% | 57.6% | 48.4% | 50.2% | 37.8% | 36.8% |
| 10 | 54.4% | 46.1% | 36.2% | 53.4% | 53.0% | 28.4% | 25.1% | 19.8% |
| 11 | 50.4% | 41.9% | 31.9% | 45.1% | 53.3% | 31.8% | 22.9% | 17.1% |
| 12 | 60.0% | 46.8% | 42.4% | 61.4% | 66.7% | 50.4% | 40.8% | 21.7% |
| 15 | 50.4% | 47.8% | 43.2% | 59.0% | 59.7% | 34.1% | 31.9% | 27.2% |
| 16 | 61.3% | 48.8% | 53.8% | 70.1% | 65.8% | 48.6% | 48.8% | 31.4% |
| 17 | 63.3% | 55.1% | 42.2% | 67.8% | 69.0% | 55.1% | 40.6% | 25.5% |
| 18 | 61.8% | 56.3% | 38.7% | 70.8% | 57.2% | 38.5% | 34.5% | 35.4% |
| 19 | 60.5% | 46.5% | 48.2% | 68.6% | 66.9% | 57.0% | 37.5% | 34.0% |
| 20 | 55.3% | 46.0% | 37.8% | 74.2% | 59.0% | 43.0% | 30.8% | 25.8% |
| 21 | 56.8% | 52.7% | 51.3% | 68.5% | 63.1% | 29.2% | 33.9% | 34.0% |
| 22 | 65.2% | 50.3% | 36.7% | 63.2% | 62.2% | 38.8% | 32.3% | 24.1% |
| 13 | 70.2% | 63.9% | 45.5% | 74.2% | 65.0% | 55.1% | 42.3% | 40.2% |
| 14 | 60.4% | 54.2% | 55.6% | 64.7% | 61.8% | 44.3% | 42.2% | 28.4% |

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**Exhibit III-3-1p
 Reliance Factors
 Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors**

Service Type: Cardiovascular
 Enrollee Type: Post
 Age Group: Over 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 21.0% | 16.5% | 19.5% | 27.8% | 28.4% | 14.6% | 16.2% | 16.6% |
| 2 | 19.7% | 15.3% | 14.8% | 25.5% | 27.5% | 11.4% | 12.6% | 12.6% |
| 3 | 15.4% | 11.4% | 10.8% | 27.6% | 20.9% | 9.1% | 6.5% | 9.0% |
| 4 | 26.1% | 27.1% | 27.5% | 27.3% | 35.4% | 27.0% | 24.9% | 32.8% |
| 5 | 30.9% | 29.2% | 29.4% | 43.4% | 46.3% | 23.3% | 16.8% | 25.1% |
| 6 | 21.7% | 17.7% | 19.4% | 27.4% | 32.8% | 21.7% | 13.2% | 13.6% |
| 7 | 18.6% | 17.0% | 16.4% | 25.5% | 27.1% | 14.8% | 10.1% | 12.6% |
| 8 | 24.1% | 23.7% | 21.3% | 44.3% | 39.0% | 16.8% | 13.8% | 15.7% |
| 9 | 23.4% | 25.0% | 24.4% | 39.9% | 37.8% | 19.6% | 12.1% | 23.2% |
| 10 | 15.3% | 16.8% | 16.7% | 26.8% | 23.5% | 12.4% | 13.1% | 11.6% |
| 11 | 14.5% | 13.4% | 13.5% | 28.3% | 24.2% | 11.9% | 8.3% | 11.3% |
| 12 | 16.8% | 14.1% | 15.3% | 29.3% | 25.5% | 15.7% | 9.7% | 9.3% |
| 15 | 17.7% | 17.5% | 17.4% | 27.7% | 25.4% | 16.3% | 10.4% | 10.7% |
| 16 | 24.3% | 21.4% | 22.6% | 29.8% | 36.2% | 14.3% | 16.7% | 20.9% |
| 17 | 27.4% | 22.8% | 22.1% | 33.1% | 42.5% | 18.9% | 22.8% | 24.1% |
| 18 | 29.5% | 30.1% | 29.8% | 43.4% | 46.4% | 26.2% | 17.5% | 21.1% |
| 19 | 27.0% | 25.1% | 26.1% | 32.7% | 40.0% | 16.6% | 22.1% | 21.6% |
| 20 | 27.2% | 20.2% | 22.4% | 33.8% | 40.0% | 16.7% | 15.9% | 16.3% |
| 21 | 27.9% | 25.2% | 20.6% | 38.8% | 33.1% | 14.8% | 10.8% | 10.4% |
| 22 | 28.0% | 25.0% | 23.7% | 37.7% | 38.5% | 9.0% | 11.3% | 11.0% |
| 23 | 28.7% | 27.6% | 25.5% | 29.5% | 36.8% | 20.1% | 23.5% | 21.8% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 55.0% | 47.7% | 52.2% | 50.6% | 58.5% | 53.1% | 34.4% | 34.8% |
| 2 | 55.7% | 56.6% | 59.3% | 68.1% | 66.2% | 61.5% | 49.9% | 49.9% |
| 3 | 43.2% | 43.8% | 38.1% | 53.4% | 47.1% | 43.7% | 20.1% | 29.0% |
| 4 | 50.1% | 47.5% | 50.1% | 49.5% | 52.7% | 51.6% | 36.5% | 47.0% |
| 5 | 56.3% | 52.8% | 61.3% | 67.0% | 64.9% | 60.5% | 42.6% | 47.0% |
| 6 | 56.7% | 52.3% | 56.0% | 65.2% | 62.7% | 62.8% | 23.2% | 33.4% |
| 7 | 53.7% | 56.5% | 59.9% | 64.6% | 64.5% | 57.2% | 38.3% | 38.7% |
| 8 | 44.7% | 49.5% | 45.2% | 64.0% | 57.5% | 41.6% | 24.1% | 34.3% |
| 9 | 44.9% | 43.9% | 43.8% | 50.9% | 48.2% | 42.5% | 29.1% | 30.1% |
| 10 | 50.7% | 47.5% | 50.2% | 58.5% | 53.9% | 47.8% | 20.8% | 27.4% |
| 11 | 45.4% | 38.8% | 40.1% | 52.6% | 48.9% | 39.6% | 37.9% | 40.6% |
| 12 | 56.4% | 51.3% | 52.9% | 66.4% | 59.1% | 58.7% | 35.5% | 42.1% |
| 15 | 53.2% | 56.9% | 52.1% | 62.1% | 56.4% | 56.9% | 32.9% | 46.2% |
| 16 | 65.4% | 64.5% | 62.7% | 67.6% | 72.6% | 70.6% | 27.3% | 42.6% |
| 17 | 63.0% | 63.5% | 64.3% | 65.9% | 78.5% | 74.1% | 53.4% | 59.8% |
| 18 | 40.1% | 44.7% | 42.3% | 52.2% | 53.3% | 23.2% | 24.5% | 42.1% |
| 19 | 29.5% | 36.2% | 27.3% | 43.4% | 44.8% | 34.6% | 30.3% | 34.5% |
| 20 | 46.1% | 45.3% | 52.8% | 47.0% | 58.0% | 47.7% | 30.2% | 35.6% |
| 21 | 43.3% | 23.3% | 26.9% | 45.5% | 35.9% | 30.6% | 36.7% | 27.4% |
| 22 | 46.5% | 48.8% | 43.2% | 55.8% | 54.8% | 33.4% | 21.5% | 25.4% |
| 13 | 46.6% | 42.5% | 51.4% | 60.5% | 60.6% | 52.1% | 38.0% | 44.7% |
| 14 | 26.9% | 38.2% | 25.4% | 36.9% | 41.5% | 34.2% | 41.5% | 29.2% |

Service Type: Cardiovascular
 Enrollee Type: Post
 Age Group: Under 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 21.8% | 14.3% | 16.3% | 46.9% | 48.7% | 18.7% | 17.0% | 14.6% |
| 2 | 22.6% | 17.1% | 19.8% | 35.3% | 33.8% | 9.3% | 11.0% | 8.5% |
| 3 | 16.7% | 10.5% | 11.3% | 25.3% | 28.6% | 10.9% | 7.6% | 10.2% |
| 4 | 35.1% | 24.0% | 24.0% | 28.3% | 45.1% | 29.1% | 16.1% | 43.7% |
| 5 | 28.6% | 17.3% | 33.4% | 49.4% | 63.1% | 20.9% | 18.4% | 36.4% |
| 6 | 24.6% | 14.7% | 22.1% | 38.5% | 60.5% | 22.3% | 14.6% | 12.9% |
| 7 | 25.3% | 24.2% | 21.0% | 45.2% | 47.3% | 27.1% | 10.3% | 23.1% |
| 8 | 36.6% | 33.9% | 26.8% | 49.0% | 44.6% | 21.0% | 14.8% | 19.5% |
| 9 | 24.9% | 26.4% | 24.8% | 48.1% | 56.6% | 13.8% | 17.4% | 25.8% |
| 10 | 17.4% | 24.7% | 25.9% | 33.4% | 22.2% | 7.1% | 13.3% | 13.0% |
| 11 | 11.7% | 13.4% | 14.1% | 43.8% | 29.1% | 13.9% | 10.4% | 13.7% |
| 12 | 15.1% | 9.9% | 15.6% | 42.6% | 31.3% | 16.4% | 10.8% | 7.6% |
| 15 | 23.6% | 17.9% | 29.3% | 28.9% | 31.8% | 19.2% | 9.2% | 10.8% |
| 16 | 32.1% | 28.6% | 18.3% | 36.4% | 39.7% | 15.0% | 21.0% | 28.2% |
| 17 | 34.2% | 29.9% | 29.3% | 39.9% | 54.8% | 15.0% | 21.0% | 31.0% |
| 18 | 40.2% | 47.3% | 35.8% | 57.7% | 59.8% | 32.2% | 16.1% | 26.4% |
| 19 | 30.9% | 22.8% | 26.2% | 49.5% | 49.3% | 16.6% | 18.4% | 25.9% |
| 20 | 28.5% | 29.1% | 33.3% | 51.2% | 39.5% | 10.7% | 10.9% | 15.8% |
| 21 | 34.7% | 31.3% | 19.6% | 50.5% | 39.8% | 19.5% | 13.2% | 10.4% |
| 22 | 33.9% | 26.3% | 33.3% | 40.0% | 66.6% | 7.4% | 15.7% | 15.4% |
| 23 | 38.9% | 29.5% | 24.8% | 36.4% | 41.2% | 13.9% | 17.6% | 25.6% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 66.5% | 60.3% | 65.6% | 59.5% | 70.4% | 65.2% | 41.4% | 45.4% |
| 2 | 59.5% | 58.4% | 64.1% | 60.9% | 73.0% | 59.1% | 50.0% | 46.3% |
| 3 | 55.9% | 53.0% | 57.9% | 57.3% | 61.0% | 49.1% | 34.7% | 38.1% |
| 4 | 42.9% | 33.8% | 52.1% | 37.2% | 60.0% | 39.6% | 8.5% | 19.9% |
| 5 | 71.3% | 77.0% | 74.8% | 73.2% | 77.7% | 78.8% | 46.6% | 57.5% |
| 6 | 73.9% | 70.2% | 73.3% | 75.4% | 76.9% | 84.8% | 43.8% | 50.2% |
| 7 | 34.3% | 37.5% | 38.4% | 44.5% | 45.8% | 32.7% | 16.6% | 22.9% |
| 8 | 61.5% | 69.2% | 64.9% | 72.0% | 72.8% | 64.1% | 44.7% | 48.8% |
| 9 | 75.4% | 71.3% | 80.7% | 67.0% | 71.1% | 68.7% | 59.2% | 52.0% |
| 10 | 69.5% | 65.7% | 70.0% | 62.7% | 73.5% | 63.7% | 34.3% | 44.4% |
| 11 | 72.6% | 57.2% | 55.8% | 59.0% | 64.4% | 46.8% | 54.2% | 54.3% |
| 12 | 52.3% | 53.4% | 56.3% | 56.8% | 63.6% | 71.5% | 31.6% | 36.9% |
| 15 | 67.4% | 76.4% | 69.9% | 71.8% | 71.7% | 71.2% | 30.3% | 42.7% |
| 16 | 57.1% | 61.6% | 59.8% | 55.6% | 71.3% | 71.6% | 41.8% | 49.7% |
| 17 | 73.1% | 75.9% | 74.5% | 71.7% | 89.4% | 91.0% | 58.7% | 66.7% |
| 18 | 57.3% | 53.1% | 60.2% | 56.7% | 64.1% | 41.8% | 42.1% | 51.7% |
| 19 | 62.2% | 66.4% | 52.6% | 66.8% | 71.4% | 58.8% | 43.9% | 35.9% |
| 20 | 58.6% | 51.7% | 52.3% | 50.6% | 62.9% | 57.3% | 29.3% | 35.7% |
| 21 | 69.1% | 45.0% | 51.7% | 62.5% | 56.9% | 59.4% | 43.9% | 37.8% |
| 22 | 69.9% | 71.1% | 71.4% | 72.8% | 76.1% | 58.1% | 39.9% | 40.4% |
| 13 | 60.4% | 69.3% | 71.2% | 63.3% | 66.8% | 55.6% | 38.9% | 51.3% |
| 14 | 73.1% | 79.1% | 63.2% | 62.2% | 69.5% | 66.6% | 46.4% | 41.3% |

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This report and all of the associated databases and summary reports were produced for the internal use of the Department of Veterans Affairs. If any portion of this report or the associated databases is released, reference must be made to the entire report. If this report or associated databases are released to parties outside the government, CACI, INC.-FEDERAL and Milliman USA, Inc. do not accept liability to any such third party.

**Exhibit III-3-1q
 Reliance Factors
 Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors**

Service Type: ER Visits
 Enrollee Type: OldPre
 Age Group: Over 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 39.7% | 32.4% | 30.7% | 36.4% | 33.4% | 18.4% | 19.8% | 13.9% |
| 2 | 41.3% | 32.7% | 30.4% | 44.8% | 32.8% | 23.8% | 23.1% | 15.7% |
| 3 | 48.7% | 42.4% | 39.1% | 55.4% | 53.7% | 38.7% | 24.5% | 19.5% |
| 4 | 30.5% | 22.1% | 20.3% | 33.3% | 26.3% | 23.6% | 10.3% | 6.6% |
| 5 | 48.6% | 41.0% | 41.7% | 57.6% | 53.2% | 31.3% | 19.3% | 19.7% |
| 6 | 42.8% | 35.3% | 34.7% | 44.2% | 39.6% | 25.6% | 18.6% | 15.6% |
| 7 | 33.1% | 26.6% | 25.7% | 33.9% | 30.5% | 21.9% | 13.0% | 12.3% |
| 8 | 46.7% | 34.1% | 35.7% | 55.6% | 46.7% | 28.1% | 14.9% | 14.8% |
| 9 | 37.4% | 31.4% | 31.9% | 44.3% | 38.7% | 25.3% | 23.3% | 17.1% |
| 10 | 35.3% | 28.8% | 26.6% | 38.6% | 27.5% | 15.0% | 7.8% | 9.5% |
| 11 | 26.4% | 23.8% | 21.1% | 30.7% | 26.2% | 15.4% | 12.5% | 8.8% |
| 12 | 38.0% | 28.1% | 28.5% | 47.1% | 39.1% | 28.9% | 16.5% | 16.2% |
| 15 | 51.9% | 42.4% | 41.5% | 53.4% | 46.3% | 27.3% | 25.5% | 20.0% |
| 16 | 42.7% | 36.3% | 36.0% | 48.3% | 42.4% | 27.9% | 22.3% | 19.0% |
| 17 | 47.7% | 35.8% | 36.5% | 46.9% | 41.7% | 37.2% | 17.6% | 14.1% |
| 18 | 52.5% | 44.0% | 43.3% | 51.8% | 46.2% | 31.4% | 27.9% | 22.1% |
| 19 | 58.4% | 44.9% | 44.5% | 52.2% | 47.7% | 32.3% | 29.3% | 21.8% |
| 20 | 61.0% | 50.5% | 47.4% | 53.1% | 50.5% | 35.9% | 34.8% | 21.8% |
| 21 | 51.3% | 38.2% | 40.6% | 39.0% | 42.9% | 28.4% | 23.1% | 23.6% |
| 22 | 50.9% | 43.7% | 46.7% | 47.0% | 51.6% | 41.1% | 20.3% | 26.1% |
| 23 | 35.6% | 25.9% | 25.0% | 34.8% | 27.8% | 13.8% | 12.4% | 11.1% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 44.0% | 33.8% | 31.5% | 41.4% | 34.0% | 22.8% | 25.6% | 13.9% |
| 2 | 46.3% | 38.0% | 36.0% | 47.5% | 37.6% | 38.1% | 40.6% | 17.4% |
| 3 | 59.5% | 50.3% | 48.3% | 64.2% | 60.1% | 47.9% | 37.2% | 29.0% |
| 4 | 36.4% | 27.4% | 24.8% | 33.7% | 26.2% | 16.7% | 16.0% | 8.5% |
| 5 | 51.1% | 45.0% | 42.3% | 60.7% | 52.8% | 46.3% | 29.6% | 20.8% |
| 6 | 49.2% | 41.1% | 41.0% | 46.2% | 44.6% | 26.0% | 31.1% | 22.4% |
| 7 | 42.8% | 32.8% | 33.5% | 43.1% | 38.0% | 22.2% | 25.5% | 17.8% |
| 8 | 46.1% | 37.0% | 35.2% | 54.4% | 46.0% | 34.9% | 20.1% | 17.9% |
| 9 | 47.3% | 40.2% | 42.5% | 49.3% | 47.6% | 27.9% | 35.8% | 29.2% |
| 10 | 34.5% | 24.0% | 26.1% | 39.7% | 25.4% | 9.7% | 19.2% | 8.7% |
| 11 | 35.0% | 27.2% | 26.1% | 41.9% | 29.6% | 16.4% | 15.8% | 12.2% |
| 12 | 40.8% | 32.1% | 32.8% | 49.9% | 40.9% | 28.1% | 29.9% | 18.3% |
| 15 | 49.4% | 39.2% | 39.2% | 51.5% | 44.0% | 35.6% | 28.5% | 21.0% |
| 16 | 43.8% | 36.0% | 38.8% | 49.8% | 43.8% | 26.4% | 33.4% | 20.8% |
| 17 | 48.7% | 42.3% | 38.6% | 50.3% | 44.8% | 27.0% | 21.7% | 18.1% |
| 18 | 54.7% | 43.4% | 42.0% | 55.6% | 50.1% | 41.4% | 36.2% | 28.2% |
| 19 | 61.8% | 53.1% | 52.6% | 55.2% | 56.4% | 35.5% | 35.6% | 26.2% |
| 20 | 61.4% | 48.1% | 45.3% | 54.2% | 50.9% | 43.9% | 31.8% | 25.5% |
| 21 | 61.7% | 52.6% | 49.2% | 48.0% | 50.0% | 42.3% | 37.0% | 34.0% |
| 22 | 57.3% | 45.0% | 43.7% | 48.9% | 49.7% | 30.4% | 28.6% | 25.1% |
| 13 | 31.0% | 18.8% | 18.5% | 27.7% | 19.5% | 24.3% | 12.5% | 7.2% |
| 14 | 41.2% | 30.1% | 36.9% | 41.1% | 36.6% | 25.0% | 25.1% | 13.1% |

Service Type: ER Visits
 Enrollee Type: OldPre
 Age Group: Under 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 42.0% | 28.9% | 28.2% | 39.1% | 33.9% | 17.5% | 19.8% | 10.8% |
| 2 | 45.7% | 32.4% | 28.4% | 44.8% | 34.3% | 21.0% | 20.3% | 20.3% |
| 3 | 50.7% | 44.7% | 46.3% | 61.4% | 67.4% | 35.3% | 32.1% | 19.4% |
| 4 | 35.0% | 27.2% | 20.9% | 33.8% | 30.4% | 21.6% | 14.0% | 9.5% |
| 5 | 50.8% | 31.6% | 40.1% | 61.5% | 54.6% | 28.1% | 15.2% | 16.9% |
| 6 | 41.2% | 34.0% | 36.8% | 43.5% | 45.7% | 24.9% | 15.7% | 12.4% |
| 7 | 36.2% | 21.6% | 27.5% | 38.4% | 40.8% | 22.5% | 13.6% | 12.1% |
| 8 | 56.9% | 33.4% | 36.3% | 56.5% | 45.6% | 27.2% | 19.7% | 25.0% |
| 9 | 42.1% | 33.2% | 27.6% | 51.6% | 39.4% | 21.9% | 21.0% | 17.0% |
| 10 | 38.3% | 30.9% | 26.9% | 40.9% | 28.4% | 17.2% | 8.0% | 8.7% |
| 11 | 28.9% | 24.4% | 22.5% | 33.2% | 33.1% | 19.3% | 15.4% | 10.5% |
| 12 | 45.4% | 31.3% | 33.8% | 51.5% | 40.7% | 35.1% | 21.4% | 20.4% |
| 15 | 54.7% | 44.3% | 44.1% | 56.7% | 47.5% | 24.8% | 39.9% | 23.7% |
| 16 | 38.1% | 48.4% | 37.5% | 50.4% | 51.1% | 22.3% | 29.7% | 21.4% |
| 17 | 59.1% | 37.3% | 36.1% | 64.7% | 42.7% | 35.6% | 18.3% | 12.2% |
| 18 | 67.3% | 47.2% | 32.3% | 53.3% | 59.6% | 27.2% | 34.4% | 20.6% |
| 19 | 64.9% | 41.7% | 50.9% | 58.9% | 52.4% | 32.5% | 38.1% | 29.1% |
| 20 | 63.5% | 53.0% | 45.6% | 62.1% | 51.1% | 28.1% | 32.3% | 24.0% |
| 21 | 65.3% | 42.2% | 44.3% | 34.8% | 43.8% | 23.3% | 27.2% | 21.1% |
| 22 | 50.3% | 48.2% | 47.5% | 58.4% | 66.3% | 46.3% | 21.2% | 30.1% |
| 23 | 36.8% | 30.5% | 26.8% | 47.2% | 26.5% | 13.5% | 11.5% | 11.1% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 42.1% | 32.3% | 30.3% | 41.6% | 39.7% | 24.6% | 25.6% | 11.8% |
| 2 | 44.1% | 41.4% | 34.2% | 48.2% | 39.7% | 24.8% | 40.6% | 20.3% |
| 3 | 70.6% | 44.9% | 52.9% | 58.5% | 68.0% | 39.4% | 38.3% | 32.4% |
| 4 | 31.7% | 26.3% | 29.4% | 32.5% | 27.9% | 11.7% | 17.7% | 10.5% |
| 5 | 52.8% | 38.7% | 35.1% | 54.7% | 51.2% | 29.9% | 27.6% | 17.9% |
| 6 | 48.9% | 38.5% | 42.5% | 47.5% | 41.3% | 35.1% | 31.1% | 21.0% |
| 7 | 47.7% | 30.5% | 33.5% | 46.4% | 44.2% | 19.9% | 31.1% | 15.9% |
| 8 | 49.3% | 41.7% | 42.3% | 55.3% | 47.1% | 43.1% | 27.6% | 21.7% |
| 9 | 55.1% | 47.3% | 45.3% | 44.6% | 39.6% | 30.6% | 31.8% | 30.8% |
| 10 | 39.0% | 28.3% | 24.5% | 40.5% | 34.4% | 10.8% | 20.4% | 9.3% |
| 11 | 39.3% | 30.5% | 23.2% | 34.1% | 34.6% | 16.6% | 15.5% | 11.1% |
| 12 | 43.9% | 32.4% | 32.5% | 49.2% | 48.4% | 31.7% | 29.5% | 14.7% |
| 15 | 45.4% | 39.6% | 37.4% | 53.1% | 48.6% | 29.1% | 25.8% | 19.8% |
| 16 | 45.9% | 33.0% | 40.2% | 54.7% | 45.4% | 30.1% | 36.8% | 18.0% |
| 17 | 49.9% | 43.2% | 31.2% | 54.4% | 47.3% | 35.5% | 22.4% | 11.7% |
| 18 | 52.5% | 45.9% | 32.3% | 57.2% | 47.2% | 38.5% | 31.9% | 31.4% |
| 19 | 61.2% | 43.4% | 43.2% | 58.7% | 57.2% | 42.5% | 31.4% | 25.3% |
| 20 | 51.8% | 39.0% | 32.1% | 59.4% | 48.0% | 38.2% | 26.4% | 24.2% |
| 21 | 54.8% | 52.1% | 50.6% | 53.0% | 52.5% | 29.6% | 37.8% | 46.7% |
| 22 | 64.2% | 48.7% | 36.7% | 52.8% | 56.3% | 32.7% | 32.9% | 26.0% |
| 13 | 31.7% | 20.2% | 13.9% | 28.5% | 17.8% | 23.7% | 10.5% | 6.7% |
| 14 | 39.8% | 30.1% | 39.0% | 43.3% | 37.0% | 23.2% | 22.2% | 15.1% |

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**Exhibit III-3-1r
 Reliance Factors
 Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors**

Service Type: ER Visits
 Enrollee Type: Post
 Age Group: Over 65

| FY04 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 12.6% | 9.9% | 10.4% | 15.5% | 12.9% | 4.4% | 4.3% | 5.6% |
| 2 | 13.0% | 4.6% | 6.9% | 16.0% | 11.8% | 4.2% | 6.3% | 3.4% |
| 3 | 17.3% | 13.1% | 9.9% | 32.4% | 26.5% | 11.1% | 7.4% | 7.1% |
| 4 | 10.4% | 6.0% | 6.6% | 13.2% | 10.1% | 8.9% | 3.5% | 2.9% |
| 5 | 17.2% | 13.8% | 14.9% | 34.7% | 28.2% | 17.4% | 0.7% | 8.2% |
| 6 | 15.3% | 15.3% | 11.6% | 19.2% | 19.5% | 9.6% | 5.7% | 6.7% |
| 7 | 10.4% | 9.5% | 9.2% | 15.0% | 14.9% | 10.4% | 4.5% | 6.0% |
| 8 | 17.5% | 13.3% | 15.0% | 37.0% | 31.7% | 17.4% | 7.1% | 6.1% |
| 9 | 9.4% | 12.1% | 11.3% | 25.2% | 21.4% | 12.5% | 8.5% | 9.1% |
| 10 | 12.3% | 11.4% | 8.3% | 21.2% | 13.0% | 8.0% | 6.7% | 5.4% |
| 11 | 9.8% | 7.4% | 6.5% | 16.9% | 11.5% | 8.9% | 1.3% | 3.8% |
| 12 | 9.8% | 7.4% | 10.7% | 24.9% | 19.9% | 2.0% | 3.5% | 6.9% |
| 15 | 12.9% | 13.0% | 14.7% | 27.3% | 19.5% | 7.5% | 6.7% | 7.4% |
| 16 | 14.1% | 12.0% | 14.3% | 26.2% | 22.2% | 4.0% | 6.7% | 8.7% |
| 17 | 20.1% | 12.4% | 10.5% | 24.8% | 21.7% | 9.5% | 14.4% | 5.9% |
| 18 | 21.7% | 18.4% | 17.8% | 32.1% | 30.5% | 15.6% | 9.0% | 11.0% |
| 19 | 18.8% | 18.6% | 16.7% | 25.3% | 24.0% | 6.7% | 10.3% | 9.2% |
| 20 | 28.4% | 26.1% | 24.7% | 28.1% | 33.2% | 13.5% | 15.2% | 13.5% |
| 21 | 17.4% | 15.0% | 16.6% | 24.6% | 19.9% | 2.1% | 10.1% | 7.6% |
| 22 | 20.2% | 16.6% | 19.3% | 27.1% | 26.5% | 2.9% | 4.6% | 7.4% |
| 23 | 10.3% | 6.3% | 4.8% | 13.7% | 8.8% | 1.7% | 1.8% | 2.2% |

Service Type: ER Visits
 Enrollee Type: Post
 Age Group: Under 65

| FY04 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 13.1% | 8.6% | 8.7% | 26.2% | 22.1% | 5.7% | 4.5% | 4.9% |
| 2 | 14.9% | 5.1% | 9.3% | 22.2% | 14.5% | 3.4% | 5.5% | 2.3% |
| 3 | 18.7% | 12.1% | 10.3% | 29.7% | 36.4% | 13.2% | 8.7% | 8.1% |
| 4 | 14.1% | 5.3% | 5.8% | 13.6% | 12.8% | 9.5% | 2.3% | 4.5% |
| 5 | 15.9% | 8.2% | 16.9% | 39.5% | 38.4% | 15.6% | 0.7% | 11.9% |
| 6 | 17.4% | 12.7% | 13.3% | 27.0% | 35.9% | 9.9% | 6.3% | 6.3% |
| 7 | 14.2% | 13.4% | 11.7% | 26.6% | 26.0% | 19.2% | 4.6% | 11.0% |
| 8 | 26.6% | 19.0% | 18.9% | 40.9% | 36.3% | 21.7% | 7.6% | 7.6% |
| 9 | 10.0% | 12.8% | 11.5% | 30.4% | 32.0% | 8.8% | 12.3% | 10.1% |
| 10 | 13.9% | 16.8% | 12.8% | 26.4% | 12.3% | 4.6% | 6.9% | 6.1% |
| 11 | 7.9% | 7.4% | 6.7% | 26.2% | 13.8% | 10.4% | 1.7% | 4.6% |
| 12 | 8.8% | 5.2% | 11.0% | 36.3% | 24.4% | 2.1% | 3.9% | 5.7% |
| 15 | 17.2% | 13.3% | 24.8% | 28.6% | 24.4% | 8.8% | 5.9% | 7.4% |
| 16 | 18.6% | 16.0% | 11.6% | 31.9% | 24.3% | 4.2% | 8.4% | 11.8% |
| 17 | 25.0% | 16.3% | 13.8% | 29.9% | 28.0% | 7.5% | 13.2% | 7.6% |
| 18 | 29.6% | 29.0% | 21.4% | 42.6% | 39.2% | 19.1% | 8.3% | 13.7% |
| 19 | 21.6% | 16.9% | 16.8% | 38.3% | 29.5% | 6.8% | 8.5% | 12.1% |
| 20 | 29.8% | 37.5% | 36.7% | 42.5% | 32.8% | 8.7% | 10.5% | 13.1% |
| 21 | 21.6% | 18.6% | 15.8% | 32.0% | 23.9% | 2.8% | 12.3% | 7.6% |
| 22 | 24.5% | 17.4% | 27.2% | 28.8% | 45.9% | 2.4% | 6.4% | 10.5% |
| 23 | 14.0% | 6.8% | 4.6% | 16.9% | 9.9% | 1.2% | 1.3% | 2.6% |

| FY03 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 42.2% | 38.3% | 46.2% | 41.7% | 43.5% | 40.7% | 12.3% | 12.0% |
| 2 | 48.0% | 47.2% | 50.3% | 62.8% | 52.0% | 48.9% | 38.7% | 38.6% |
| 3 | 42.2% | 56.1% | 44.9% | 72.7% | 58.2% | 47.3% | 36.0% | 39.3% |
| 4 | 41.0% | 38.9% | 33.4% | 40.4% | 34.1% | 29.9% | 32.7% | 28.2% |
| 5 | 43.7% | 39.2% | 47.0% | 56.2% | 51.2% | 44.3% | 38.0% | 38.4% |
| 6 | 53.9% | 56.6% | 57.0% | 58.7% | 59.6% | 53.6% | 39.6% | 33.5% |
| 7 | 48.4% | 52.4% | 54.9% | 55.9% | 58.2% | 59.2% | 46.4% | 39.7% |
| 8 | 37.9% | 42.6% | 36.7% | 49.5% | 53.8% | 40.6% | 16.9% | 27.5% |
| 9 | 34.0% | 41.2% | 46.9% | 39.7% | 49.1% | 47.2% | 39.7% | 43.4% |
| 10 | 37.8% | 38.7% | 32.9% | 40.6% | 35.2% | 34.7% | 12.8% | 7.4% |
| 11 | 25.5% | 41.0% | 30.4% | 36.2% | 35.5% | 29.0% | 33.9% | 29.1% |
| 12 | 52.5% | 44.0% | 48.9% | 57.5% | 52.1% | 47.9% | 42.5% | 35.9% |
| 15 | 52.7% | 46.6% | 49.2% | 61.5% | 48.4% | 44.5% | 34.0% | 36.7% |
| 16 | 50.2% | 52.6% | 51.1% | 60.2% | 58.7% | 53.4% | 18.8% | 22.1% |
| 17 | 59.6% | 57.5% | 58.8% | 59.4% | 64.9% | 60.2% | 38.0% | 39.1% |
| 18 | 21.0% | 18.6% | 32.1% | 32.1% | 37.2% | 19.5% | 26.4% | 26.0% |
| 19 | 23.5% | 32.2% | 31.0% | 39.7% | 43.7% | 28.1% | 27.1% | 31.6% |
| 20 | 40.9% | 44.4% | 39.0% | 56.3% | 52.4% | 43.5% | 31.6% | 33.4% |
| 21 | 40.2% | 27.9% | 27.9% | 37.2% | 34.7% | 31.0% | 34.6% | 30.6% |
| 22 | 39.2% | 39.3% | 39.4% | 51.8% | 51.4% | 36.1% | 26.5% | 22.1% |
| 13 | 21.0% | 16.0% | 19.4% | 21.8% | 21.8% | 17.3% | 18.6% | 18.3% |
| 14 | 7.5% | 17.8% | 8.1% | 10.6% | 14.2% | 5.9% | 11.4% | 4.4% |

| FY03 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 47.9% | 44.2% | 56.6% | 46.8% | 49.2% | 46.4% | 17.2% | 17.7% |
| 2 | 49.8% | 48.2% | 52.8% | 57.2% | 55.0% | 48.4% | 40.2% | 38.8% |
| 3 | 55.0% | 62.6% | 67.8% | 73.3% | 70.6% | 51.0% | 47.3% | 44.4% |
| 4 | 27.7% | 21.2% | 18.2% | 23.7% | 20.7% | 7.9% | 6.0% | 3.9% |
| 5 | 60.7% | 61.2% | 63.0% | 65.9% | 66.4% | 63.4% | 42.6% | 48.0% |
| 6 | 70.2% | 77.0% | 74.7% | 69.3% | 73.5% | 71.4% | 59.5% | 50.3% |
| 7 | 19.8% | 27.5% | 28.2% | 27.9% | 33.4% | 36.7% | 22.2% | 23.9% |
| 8 | 50.7% | 58.4% | 50.5% | 56.5% | 67.9% | 62.3% | 37.2% | 43.6% |
| 9 | 58.5% | 67.3% | 86.2% | 54.4% | 72.3% | 75.7% | 68.2% | 64.9% |
| 10 | 46.5% | 49.1% | 38.0% | 42.5% | 41.2% | 40.6% | 28.4% | 25.1% |
| 11 | 24.6% | 62.7% | 34.6% | 35.6% | 40.2% | 28.0% | 50.1% | 44.4% |
| 12 | 45.5% | 34.8% | 46.4% | 45.6% | 49.2% | 44.6% | 40.1% | 30.5% |
| 15 | 66.9% | 63.4% | 66.3% | 71.2% | 62.9% | 58.1% | 32.0% | 32.0% |
| 16 | 25.5% | 33.8% | 31.7% | 41.9% | 42.8% | 40.1% | 31.8% | 31.3% |
| 17 | 65.8% | 62.0% | 63.2% | 61.0% | 68.6% | 65.6% | 46.2% | 48.1% |
| 18 | 34.9% | 28.5% | 48.1% | 39.2% | 48.0% | 36.6% | 43.5% | 41.2% |
| 19 | 52.8% | 60.9% | 57.6% | 62.5% | 69.9% | 50.7% | 41.1% | 34.6% |
| 20 | 50.6% | 50.4% | 37.6% | 61.9% | 56.3% | 51.3% | 30.5% | 33.7% |
| 21 | 65.3% | 50.9% | 53.0% | 53.9% | 55.6% | 59.9% | 42.4% | 40.3% |
| 22 | 62.4% | 61.9% | 66.6% | 69.5% | 72.8% | 61.2% | 45.7% | 37.4% |
| 13 | 19.6% | 13.0% | 17.7% | 17.8% | 18.2% | 12.7% | 15.1% | 15.2% |
| 14 | 47.6% | 57.0% | 45.8% | 44.7% | 48.5% | 42.6% | 30.0% | 26.8% |

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Exhibit III-3-1s
Reliance Factors
Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors

Service Type: Immunizations
 Enrollee Type: OldPre
 Age Group: Over 65

| FY04 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 77.1% | 69.5% | 66.1% | 85.9% | 73.7% | 65.1% | 49.1% | 42.9% |
| 2 | 73.4% | 66.6% | 63.0% | 78.0% | 65.6% | 59.1% | 53.0% | 38.6% |
| 3 | 65.1% | 57.4% | 49.9% | 75.1% | 67.3% | 49.8% | 35.9% | 35.4% |
| 4 | 69.8% | 62.5% | 61.7% | 73.0% | 64.0% | 53.3% | 45.4% | 42.4% |
| 5 | 71.0% | 64.4% | 63.0% | 88.6% | 77.7% | 59.2% | 46.5% | 45.6% |
| 6 | 67.4% | 57.7% | 57.6% | 78.4% | 65.1% | 44.4% | 37.2% | 34.3% |
| 7 | 60.1% | 53.2% | 52.4% | 71.8% | 63.3% | 49.1% | 30.8% | 34.8% |
| 8 | 72.3% | 61.8% | 58.8% | 85.7% | 76.7% | 57.7% | 34.1% | 31.7% |
| 9 | 67.2% | 56.4% | 53.9% | 75.4% | 64.7% | 45.1% | 40.6% | 37.1% |
| 10 | 67.5% | 59.4% | 61.1% | 81.8% | 58.1% | 42.0% | 38.0% | 29.4% |
| 11 | 62.2% | 54.2% | 57.0% | 72.0% | 66.0% | 51.8% | 42.7% | 37.1% |
| 12 | 66.1% | 57.5% | 54.0% | 83.3% | 65.9% | 50.8% | 45.3% | 38.9% |
| 15 | 68.5% | 64.0% | 61.4% | 77.6% | 69.3% | 50.8% | 38.7% | 39.7% |
| 16 | 64.4% | 57.1% | 58.5% | 72.5% | 69.1% | 51.4% | 40.5% | 42.6% |
| 17 | 75.4% | 68.3% | 65.7% | 82.4% | 75.1% | 57.3% | 47.0% | 48.1% |
| 18 | 81.1% | 72.6% | 70.6% | 83.8% | 77.7% | 73.6% | 50.0% | 52.6% |
| 19 | 72.4% | 68.3% | 66.0% | 75.3% | 71.4% | 66.6% | 47.7% | 47.5% |
| 20 | 78.2% | 71.4% | 69.7% | 82.0% | 77.1% | 60.5% | 52.7% | 51.4% |
| 21 | 82.0% | 73.0% | 74.8% | 87.2% | 83.6% | 63.9% | 51.5% | 48.0% |
| 22 | 86.8% | 80.7% | 80.3% | 88.7% | 87.3% | 63.3% | 61.6% | 60.0% |
| 23 | 74.8% | 71.0% | 69.1% | 67.5% | 74.1% | 68.9% | 59.9% | 51.3% |

| FY03 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 71.8% | 61.6% | 59.2% | 80.5% | 69.2% | 59.3% | 52.4% | 38.6% |
| 2 | 69.8% | 62.2% | 58.7% | 74.4% | 64.2% | 57.7% | 54.2% | 40.1% |
| 3 | 51.2% | 40.4% | 35.8% | 71.8% | 52.2% | 33.0% | 33.4% | 24.0% |
| 4 | 59.7% | 49.7% | 46.1% | 64.1% | 52.3% | 47.3% | 40.2% | 31.8% |
| 5 | 63.9% | 55.0% | 56.5% | 88.1% | 70.6% | 59.7% | 39.2% | 35.1% |
| 6 | 61.1% | 48.3% | 47.4% | 66.5% | 54.5% | 31.3% | 36.6% | 29.7% |
| 7 | 55.8% | 46.4% | 46.0% | 66.8% | 57.8% | 42.3% | 33.9% | 31.7% |
| 8 | 63.4% | 50.6% | 48.3% | 78.2% | 68.3% | 47.5% | 29.9% | 26.8% |
| 9 | 60.0% | 49.2% | 45.3% | 69.9% | 56.1% | 44.8% | 43.2% | 31.2% |
| 10 | 52.8% | 43.9% | 43.3% | 73.5% | 45.6% | 26.0% | 33.0% | 21.2% |
| 11 | 56.5% | 48.4% | 48.4% | 66.1% | 60.3% | 45.1% | 41.4% | 33.0% |
| 12 | 57.6% | 48.8% | 44.9% | 70.3% | 58.0% | 45.9% | 44.4% | 32.5% |
| 15 | 62.2% | 55.0% | 53.8% | 72.5% | 63.0% | 45.1% | 43.1% | 40.3% |
| 16 | 60.5% | 51.4% | 50.9% | 69.3% | 64.7% | 49.0% | 44.4% | 36.4% |
| 17 | 64.7% | 55.0% | 53.6% | 75.6% | 66.8% | 50.1% | 40.6% | 39.2% |
| 18 | 70.3% | 59.7% | 57.0% | 75.1% | 68.5% | 63.3% | 46.1% | 47.5% |
| 19 | 60.5% | 53.5% | 51.2% | 65.2% | 58.8% | 46.2% | 42.6% | 33.9% |
| 20 | 67.0% | 56.2% | 53.1% | 74.9% | 65.0% | 43.6% | 41.9% | 34.3% |
| 21 | 74.3% | 63.1% | 63.9% | 82.2% | 74.3% | 54.3% | 48.0% | 39.1% |
| 22 | 74.6% | 63.7% | 62.6% | 82.7% | 75.1% | 47.8% | 59.2% | 39.4% |
| 13 | 71.8% | 63.9% | 65.4% | 72.9% | 70.7% | 64.1% | 56.4% | 57.7% |
| 14 | 64.3% | 59.3% | 55.6% | 47.0% | 63.6% | 47.5% | 50.9% | 34.7% |

Service Type: Immunizations
 Enrollee Type: OldPre
 Age Group: Under 65

| FY04 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 81.5% | 62.2% | 60.8% | 89.3% | 74.6% | 63.1% | 49.1% | 33.2% |
| 2 | 81.2% | 66.0% | 58.9% | 78.1% | 68.5% | 52.2% | 46.6% | 49.8% |
| 3 | 67.8% | 60.5% | 59.1% | 83.3% | 84.3% | 45.5% | 47.0% | 35.1% |
| 4 | 80.0% | 72.7% | 63.5% | 74.2% | 74.1% | 48.8% | 59.9% | 59.8% |
| 5 | 74.2% | 49.6% | 60.7% | 92.1% | 79.8% | 53.2% | 36.8% | 39.2% |
| 6 | 64.8% | 55.6% | 61.0% | 77.1% | 75.0% | 43.1% | 31.5% | 27.4% |
| 7 | 65.8% | 43.1% | 56.0% | 79.3% | 82.5% | 50.3% | 32.2% | 34.1% |
| 8 | 88.2% | 60.4% | 59.8% | 86.7% | 74.9% | 56.1% | 45.1% | 53.5% |
| 9 | 75.6% | 59.7% | 46.6% | 85.5% | 66.0% | 39.1% | 36.6% | 36.9% |
| 10 | 73.3% | 63.7% | 61.7% | 86.1% | 59.9% | 48.1% | 39.3% | 26.9% |
| 11 | 68.1% | 55.4% | 60.7% | 78.0% | 83.4% | 64.7% | 52.7% | 44.3% |
| 12 | 79.0% | 64.0% | 64.2% | 91.2% | 68.6% | 61.6% | 58.9% | 48.9% |
| 15 | 72.2% | 66.8% | 65.2% | 82.5% | 71.1% | 46.2% | 60.5% | 47.1% |
| 16 | 57.5% | 76.0% | 61.0% | 75.7% | 82.2% | 41.0% | 53.8% | 47.9% |
| 17 | 87.5% | 71.1% | 65.0% | 93.9% | 76.9% | 54.9% | 48.7% | 41.9% |
| 18 | 93.2% | 77.2% | 52.7% | 86.3% | 95.7% | 67.3% | 61.6% | 49.0% |
| 19 | 80.4% | 63.4% | 74.9% | 84.4% | 78.5% | 66.8% | 62.1% | 63.4% |
| 20 | 81.4% | 74.4% | 67.0% | 94.1% | 78.0% | 47.3% | 49.0% | 56.4% |
| 21 | 91.9% | 79.1% | 79.4% | 82.0% | 84.6% | 52.4% | 60.6% | 54.8% |
| 22 | 86.2% | 84.8% | 81.1% | 94.8% | 96.7% | 69.1% | 64.4% | 66.6% |
| 23 | 77.4% | 81.1% | 74.2% | 91.4% | 70.7% | 67.8% | 55.8% | 51.1% |

| FY03 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 68.6% | 58.8% | 57.0% | 80.9% | 80.4% | 64.0% | 52.5% | 32.7% |
| 2 | 66.4% | 67.7% | 55.8% | 75.6% | 67.8% | 37.6% | 54.0% | 46.9% |
| 3 | 60.7% | 36.0% | 39.3% | 65.4% | 59.1% | 26.8% | 34.3% | 26.8% |
| 4 | 52.0% | 47.8% | 54.5% | 61.8% | 55.8% | 33.4% | 44.6% | 39.5% |
| 5 | 66.1% | 47.3% | 46.8% | 79.9% | 68.4% | 38.6% | 36.5% | 30.2% |
| 6 | 60.8% | 45.3% | 49.0% | 68.5% | 50.5% | 42.3% | 36.7% | 27.9% |
| 7 | 62.3% | 43.2% | 45.9% | 71.8% | 67.2% | 37.9% | 41.4% | 28.3% |
| 8 | 67.9% | 57.1% | 58.2% | 79.4% | 69.9% | 58.7% | 41.1% | 32.4% |
| 9 | 69.8% | 58.0% | 48.3% | 63.3% | 46.7% | 49.3% | 38.4% | 32.9% |
| 10 | 59.8% | 51.7% | 40.7% | 74.9% | 61.6% | 29.0% | 35.2% | 22.6% |
| 11 | 63.4% | 54.2% | 42.9% | 54.0% | 70.5% | 45.8% | 40.7% | 30.1% |
| 12 | 62.0% | 49.3% | 44.4% | 69.3% | 68.6% | 51.6% | 43.7% | 26.1% |
| 15 | 57.2% | 55.4% | 51.3% | 74.8% | 69.6% | 36.9% | 39.1% | 38.0% |
| 16 | 63.4% | 47.2% | 52.8% | 76.2% | 67.1% | 55.9% | 49.0% | 31.5% |
| 17 | 66.2% | 56.1% | 43.3% | 81.8% | 70.6% | 65.7% | 41.9% | 25.4% |
| 18 | 67.5% | 63.2% | 43.8% | 77.3% | 64.5% | 59.1% | 40.7% | 52.8% |
| 19 | 60.0% | 43.7% | 42.0% | 69.4% | 59.6% | 55.4% | 37.5% | 32.8% |
| 20 | 56.5% | 45.5% | 37.6% | 82.1% | 61.3% | 38.0% | 34.8% | 32.5% |
| 21 | 66.1% | 62.4% | 65.7% | 88.4% | 78.0% | 38.0% | 48.9% | 53.7% |
| 22 | 83.5% | 68.9% | 52.6% | 87.7% | 84.5% | 51.5% | 66.0% | 40.9% |
| 13 | 73.5% | 68.7% | 49.4% | 75.0% | 64.5% | 64.5% | 47.7% | 55.1% |
| 14 | 62.2% | 59.3% | 58.6% | 49.6% | 64.4% | 44.0% | 45.0% | 40.0% |

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Exhibit III-3-1t
Reliance Factors
Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors

Service Type: Immunizations
 Enrollee Type: Post
 Age Group: Over 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 36.0% | 31.8% | 33.7% | 46.2% | 49.2% | 23.1% | 33.3% | 31.8% |
| 2 | 23.6% | 25.1% | 25.9% | 37.9% | 38.9% | 19.6% | 23.4% | 21.2% |
| 3 | 25.8% | 21.8% | 21.1% | 47.9% | 37.3% | 20.0% | 18.2% | 19.7% |
| 4 | 33.4% | 32.1% | 32.3% | 42.1% | 45.8% | 24.5% | 37.2% | 33.1% |
| 5 | 29.1% | 24.6% | 26.4% | 72.5% | 50.0% | 22.4% | 14.4% | 26.7% |
| 6 | 26.6% | 22.5% | 24.9% | 41.3% | 40.6% | 19.3% | 16.1% | 17.5% |
| 7 | 28.3% | 24.5% | 25.4% | 41.3% | 40.0% | 25.8% | 18.7% | 21.8% |
| 8 | 35.1% | 36.9% | 33.3% | 62.6% | 58.5% | 30.5% | 23.5% | 23.8% |
| 9 | 25.8% | 26.8% | 26.0% | 43.6% | 44.3% | 24.0% | 24.1% | 26.5% |
| 10 | 26.0% | 28.4% | 29.7% | 59.9% | 43.6% | 30.9% | 24.4% | 23.9% |
| 11 | 21.5% | 23.4% | 23.6% | 40.5% | 39.0% | 24.0% | 23.3% | 24.8% |
| 12 | 27.9% | 24.3% | 24.5% | 51.1% | 38.8% | 23.5% | 21.9% | 23.5% |
| 15 | 30.8% | 32.7% | 33.9% | 47.7% | 45.9% | 30.6% | 25.8% | 29.7% |
| 16 | 30.5% | 28.6% | 29.9% | 45.1% | 47.4% | 18.1% | 27.7% | 29.6% |
| 17 | 34.6% | 28.3% | 28.3% | 55.9% | 52.0% | 23.4% | 24.7% | 30.6% |
| 18 | 41.3% | 41.6% | 41.8% | 56.6% | 59.9% | 32.8% | 33.5% | 36.1% |
| 19 | 36.6% | 31.1% | 34.1% | 51.6% | 48.3% | 23.9% | 28.0% | 28.1% |
| 20 | 36.8% | 38.4% | 38.4% | 58.3% | 55.9% | 34.3% | 34.4% | 35.5% |
| 21 | 50.5% | 45.6% | 46.3% | 61.2% | 58.4% | 29.3% | 33.6% | 29.9% |
| 22 | 54.9% | 50.3% | 52.1% | 77.3% | 66.2% | 44.4% | 37.2% | 38.1% |
| 23 | 33.9% | 33.1% | 32.9% | 35.5% | 43.7% | 26.2% | 32.5% | 29.9% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 54.5% | 56.9% | 54.5% | 59.7% | 61.6% | 51.8% | 38.2% | 39.7% |
| 2 | 52.1% | 61.9% | 62.9% | 76.1% | 69.3% | 60.7% | 58.7% | 55.0% |
| 3 | 38.1% | 46.0% | 38.7% | 40.4% | 42.3% | 34.9% | 27.2% | 29.9% |
| 4 | 58.8% | 43.5% | 45.4% | 52.7% | 49.2% | 45.0% | 45.4% | 45.7% |
| 5 | 57.0% | 55.6% | 44.1% | 58.1% | 57.8% | 46.3% | 36.9% | 42.7% |
| 6 | 63.1% | 55.2% | 55.8% | 69.3% | 62.2% | 55.9% | 33.3% | 32.7% |
| 7 | 54.8% | 59.4% | 59.6% | 64.2% | 65.6% | 55.3% | 37.7% | 41.6% |
| 8 | 50.9% | 54.4% | 47.5% | 60.9% | 65.4% | 43.0% | 30.0% | 36.2% |
| 9 | 31.0% | 40.1% | 39.4% | 44.8% | 44.8% | 40.1% | 18.6% | 31.6% |
| 10 | 48.1% | 43.6% | 43.2% | 59.6% | 55.4% | 42.1% | 25.1% | 20.8% |
| 11 | 32.2% | 46.4% | 45.1% | 57.7% | 57.0% | 39.6% | 47.4% | 47.8% |
| 12 | 59.8% | 51.4% | 51.3% | 67.3% | 57.4% | 55.9% | 44.4% | 41.4% |
| 15 | 53.1% | 56.9% | 59.9% | 71.2% | 64.4% | 63.7% | 46.6% | 51.7% |
| 16 | 55.7% | 58.6% | 59.1% | 69.5% | 68.5% | 54.6% | 30.4% | 37.6% |
| 17 | 64.8% | 61.4% | 62.5% | 74.9% | 75.0% | 65.4% | 47.0% | 53.0% |
| 18 | 24.7% | 37.0% | 35.1% | 57.3% | 52.2% | 23.2% | 30.9% | 42.3% |
| 19 | 24.1% | 26.0% | 27.9% | 35.1% | 37.4% | 25.8% | 33.2% | 33.2% |
| 20 | 44.4% | 38.7% | 46.1% | 56.4% | 58.6% | 36.6% | 36.8% | 39.8% |
| 21 | 35.3% | 28.1% | 31.8% | 47.7% | 49.6% | 47.7% | 34.6% | 40.0% |
| 22 | 56.1% | 56.9% | 50.3% | 65.0% | 63.8% | 44.3% | 23.6% | 37.4% |
| 13 | 52.3% | 46.3% | 56.3% | 67.1% | 57.7% | 44.3% | 47.7% | 52.5% |
| 14 | 23.1% | 31.2% | 27.8% | 27.0% | 40.4% | 27.9% | 28.0% | 33.6% |

Service Type: Immunizations
 Enrollee Type: Post
 Age Group: Under 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 37.4% | 27.5% | 28.2% | 71.9% | 75.5% | 29.7% | 35.1% | 28.2% |
| 2 | 27.1% | 28.2% | 34.7% | 52.6% | 47.9% | 16.0% | 20.4% | 14.3% |
| 3 | 27.9% | 20.0% | 22.0% | 43.9% | 51.0% | 23.8% | 21.4% | 22.5% |
| 4 | 44.9% | 28.4% | 28.2% | 43.6% | 56.7% | 26.3% | 24.1% | 43.9% |
| 5 | 26.8% | 14.6% | 30.0% | 81.8% | 68.1% | 20.1% | 15.8% | 38.7% |
| 6 | 30.3% | 18.7% | 28.3% | 58.0% | 70.6% | 19.8% | 17.7% | 16.5% |
| 7 | 38.4% | 34.8% | 32.5% | 70.6% | 69.9% | 40.7% | 19.0% | 40.0% |
| 8 | 53.2% | 52.9% | 42.0% | 69.2% | 66.4% | 38.1% | 25.3% | 29.6% |
| 9 | 27.5% | 28.4% | 26.3% | 52.6% | 66.4% | 16.9% | 34.8% | 29.5% |
| 10 | 29.5% | 41.8% | 46.0% | 73.9% | 41.3% | 17.8% | 24.9% | 26.6% |
| 11 | 17.3% | 23.5% | 24.6% | 62.8% | 46.9% | 28.1% | 29.0% | 30.0% |
| 12 | 25.2% | 17.1% | 25.1% | 74.5% | 47.6% | 24.5% | 24.3% | 19.3% |
| 15 | 41.1% | 33.4% | 57.0% | 49.8% | 57.5% | 35.9% | 22.8% | 29.9% |
| 16 | 40.3% | 38.3% | 24.3% | 55.0% | 51.9% | 19.0% | 35.0% | 40.0% |
| 17 | 43.2% | 37.1% | 37.5% | 67.4% | 67.1% | 18.6% | 22.7% | 39.3% |
| 18 | 56.3% | 61.1% | 50.2% | 75.3% | 77.2% | 40.3% | 30.9% | 45.0% |
| 19 | 42.0% | 28.3% | 34.4% | 71.7% | 59.5% | 24.0% | 23.3% | 37.3% |
| 20 | 38.6% | 55.3% | 50.4% | 82.9% | 55.2% | 22.1% | 23.6% | 34.3% |
| 21 | 61.4% | 55.4% | 44.5% | 74.0% | 70.1% | 38.5% | 39.9% | 29.8% |
| 22 | 62.5% | 52.0% | 61.3% | 79.9% | 83.8% | 38.8% | 47.5% | 49.0% |
| 23 | 46.1% | 35.4% | 32.0% | 43.8% | 49.0% | 18.2% | 24.4% | 35.1% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 65.8% | 76.2% | 69.3% | 72.5% | 74.7% | 63.3% | 45.5% | 51.3% |
| 2 | 55.0% | 64.2% | 68.7% | 66.6% | 76.9% | 58.4% | 58.9% | 50.6% |
| 3 | 51.2% | 54.7% | 58.8% | 48.9% | 56.2% | 44.3% | 40.2% | 38.6% |
| 4 | 57.4% | 27.9% | 42.5% | 42.0% | 52.6% | 30.0% | 14.5% | 18.8% |
| 5 | 71.8% | 80.2% | 60.6% | 67.2% | 71.9% | 65.2% | 41.6% | 52.8% |
| 6 | 82.6% | 74.7% | 73.0% | 79.2% | 76.3% | 74.8% | 55.3% | 49.5% |
| 7 | 37.4% | 44.5% | 37.8% | 43.7% | 48.0% | 28.7% | 16.3% | 25.7% |
| 8 | 71.2% | 76.9% | 68.8% | 68.7% | 82.4% | 66.9% | 50.9% | 50.2% |
| 9 | 53.7% | 65.6% | 73.0% | 60.1% | 66.6% | 65.1% | 44.6% | 53.6% |
| 10 | 64.7% | 58.4% | 57.1% | 63.8% | 76.2% | 53.7% | 37.5% | 38.1% |
| 11 | 40.9% | 75.7% | 66.8% | 66.5% | 79.1% | 46.9% | 63.7% | 60.5% |
| 12 | 58.1% | 53.9% | 52.2% | 58.0% | 60.1% | 64.6% | 42.4% | 36.2% |
| 15 | 67.3% | 76.4% | 79.6% | 79.9% | 80.6% | 78.5% | 50.3% | 48.9% |
| 16 | 37.0% | 47.8% | 51.2% | 59.1% | 63.0% | 43.4% | 45.4% | 43.3% |
| 17 | 77.0% | 71.1% | 70.8% | 86.6% | 84.1% | 76.0% | 53.5% | 60.7% |
| 18 | 39.2% | 45.9% | 51.7% | 61.2% | 62.9% | 41.7% | 47.1% | 51.8% |
| 19 | 53.7% | 52.2% | 53.3% | 57.2% | 62.2% | 47.8% | 32.8% | 35.3% |
| 20 | 56.0% | 42.9% | 45.2% | 62.0% | 63.5% | 41.5% | 34.7% | 39.4% |
| 21 | 59.1% | 51.1% | 58.5% | 64.7% | 72.8% | 72.1% | 42.4% | 47.6% |
| 22 | 79.6% | 78.9% | 80.2% | 80.3% | 84.6% | 70.7% | 42.3% | 51.5% |
| 13 | 68.9% | 71.3% | 74.7% | 71.1% | 63.2% | 46.0% | 50.7% | 58.2% |
| 14 | 68.1% | 71.5% | 65.6% | 55.6% | 68.7% | 61.3% | 38.5% | 43.9% |

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**Exhibit III-3-1u
 Reliance Factors
 Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors**

Service Type: Other Procs
 Enrollee Type: OldPre
 Age Group: Over 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 61.3% | 52.1% | 49.3% | 59.1% | 55.0% | 38.7% | 34.4% | 23.9% |
| 2 | 58.7% | 54.2% | 49.9% | 64.5% | 55.1% | 49.1% | 32.8% | 26.6% |
| 3 | 46.0% | 40.3% | 35.2% | 53.5% | 50.6% | 32.0% | 23.5% | 20.2% |
| 4 | 55.0% | 46.9% | 44.8% | 54.4% | 50.6% | 42.7% | 27.3% | 22.6% |
| 5 | 60.1% | 53.2% | 52.4% | 70.0% | 63.4% | 46.1% | 34.7% | 27.0% |
| 6 | 52.7% | 42.4% | 41.5% | 62.7% | 47.8% | 20.5% | 20.6% | 14.6% |
| 7 | 52.4% | 45.4% | 43.7% | 58.5% | 55.3% | 33.4% | 25.5% | 25.1% |
| 8 | 55.7% | 45.2% | 43.0% | 65.4% | 55.4% | 37.3% | 20.6% | 20.6% |
| 9 | 55.5% | 44.9% | 44.4% | 60.6% | 55.0% | 33.5% | 28.0% | 26.0% |
| 10 | 55.8% | 48.6% | 47.1% | 54.1% | 46.4% | 36.9% | 22.5% | 18.0% |
| 11 | 50.6% | 43.2% | 43.3% | 48.1% | 49.8% | 38.4% | 22.4% | 19.1% |
| 12 | 61.1% | 52.0% | 48.7% | 59.3% | 59.2% | 45.1% | 35.9% | 28.5% |
| 15 | 59.8% | 52.6% | 51.9% | 58.1% | 60.5% | 42.3% | 30.8% | 29.2% |
| 16 | 55.7% | 48.6% | 48.2% | 61.4% | 59.3% | 35.9% | 29.0% | 29.2% |
| 17 | 60.2% | 50.7% | 49.1% | 53.2% | 53.7% | 38.0% | 27.5% | 23.8% |
| 18 | 67.1% | 58.2% | 55.9% | 64.0% | 65.1% | 49.4% | 29.5% | 30.1% |
| 19 | 70.4% | 63.4% | 62.6% | 64.5% | 70.8% | 50.5% | 42.9% | 42.7% |
| 20 | 71.2% | 61.0% | 58.7% | 65.9% | 71.2% | 44.7% | 36.7% | 33.5% |
| 21 | 71.3% | 62.0% | 60.0% | 64.3% | 65.9% | 41.9% | 42.5% | 27.9% |
| 22 | 72.1% | 65.0% | 64.4% | 63.0% | 69.6% | 56.4% | 39.9% | 35.6% |
| 23 | 60.6% | 54.2% | 51.3% | 56.2% | 61.1% | 42.4% | 34.1% | 26.0% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 60.9% | 50.9% | 47.0% | 60.1% | 54.8% | 43.7% | 36.5% | 22.7% |
| 2 | 66.4% | 54.4% | 51.3% | 71.9% | 56.9% | 49.1% | 43.3% | 26.7% |
| 3 | 50.8% | 39.2% | 34.3% | 61.8% | 49.1% | 32.5% | 27.8% | 19.9% |
| 4 | 55.8% | 45.7% | 41.1% | 51.6% | 46.6% | 38.6% | 33.2% | 23.1% |
| 5 | 60.4% | 52.5% | 50.6% | 73.4% | 60.9% | 46.2% | 38.3% | 25.1% |
| 6 | 56.2% | 41.9% | 42.7% | 57.0% | 45.0% | 23.0% | 28.4% | 16.8% |
| 7 | 56.2% | 46.9% | 46.0% | 63.5% | 55.2% | 39.7% | 35.3% | 27.4% |
| 8 | 56.5% | 44.5% | 41.2% | 66.7% | 52.3% | 36.2% | 24.3% | 20.9% |
| 9 | 57.7% | 45.0% | 42.2% | 60.6% | 53.8% | 34.2% | 37.6% | 25.0% |
| 10 | 52.9% | 43.9% | 42.6% | 57.7% | 42.5% | 26.0% | 28.2% | 15.2% |
| 11 | 53.1% | 44.3% | 41.6% | 53.0% | 49.6% | 28.5% | 28.9% | 19.6% |
| 12 | 62.3% | 51.6% | 46.8% | 63.1% | 58.2% | 47.2% | 46.2% | 30.6% |
| 15 | 62.9% | 55.0% | 54.2% | 63.5% | 64.3% | 49.3% | 40.4% | 36.7% |
| 16 | 58.8% | 48.7% | 47.5% | 62.8% | 59.2% | 33.1% | 33.4% | 27.0% |
| 17 | 59.5% | 48.5% | 46.8% | 54.6% | 54.2% | 30.1% | 29.2% | 21.5% |
| 18 | 66.0% | 52.8% | 51.6% | 65.3% | 63.2% | 45.2% | 34.5% | 29.5% |
| 19 | 68.0% | 59.9% | 59.7% | 65.8% | 68.4% | 44.9% | 50.7% | 41.7% |
| 20 | 69.5% | 58.7% | 55.3% | 66.4% | 67.4% | 44.2% | 39.5% | 28.8% |
| 21 | 69.9% | 57.7% | 54.8% | 64.8% | 63.6% | 44.0% | 38.1% | 26.9% |
| 22 | 64.5% | 52.6% | 50.4% | 58.6% | 59.6% | 38.5% | 35.9% | 26.1% |
| 13 | 61.3% | 48.6% | 48.4% | 65.0% | 61.3% | 37.8% | 36.1% | 28.4% |
| 14 | 61.1% | 53.3% | 52.3% | 48.0% | 60.7% | 32.3% | 44.6% | 25.1% |

Service Type: Other Procs
 Enrollee Type: OldPre
 Age Group: Under 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 64.7% | 46.5% | 45.3% | 63.4% | 55.7% | 36.9% | 34.4% | 18.5% |
| 2 | 64.9% | 53.7% | 46.6% | 64.6% | 57.6% | 43.4% | 28.8% | 34.3% |
| 3 | 47.9% | 42.5% | 41.7% | 59.4% | 63.5% | 29.2% | 30.7% | 20.0% |
| 4 | 63.0% | 57.6% | 46.0% | 55.3% | 58.6% | 39.0% | 37.3% | 32.7% |
| 5 | 62.8% | 41.0% | 50.4% | 74.8% | 65.1% | 41.4% | 27.4% | 23.2% |
| 6 | 50.8% | 40.8% | 43.9% | 61.8% | 55.2% | 19.9% | 17.5% | 11.6% |
| 7 | 57.4% | 36.8% | 46.8% | 66.2% | 73.9% | 34.2% | 26.7% | 24.6% |
| 8 | 68.0% | 44.2% | 43.7% | 66.5% | 54.1% | 36.2% | 27.3% | 34.7% |
| 9 | 62.5% | 47.5% | 38.4% | 70.5% | 56.1% | 29.0% | 25.2% | 25.9% |
| 10 | 60.6% | 52.2% | 47.6% | 57.3% | 47.9% | 42.3% | 23.2% | 16.4% |
| 11 | 55.4% | 44.2% | 46.1% | 52.1% | 62.9% | 48.1% | 27.7% | 22.8% |
| 12 | 73.0% | 57.8% | 57.9% | 64.9% | 61.6% | 54.8% | 46.7% | 35.8% |
| 15 | 63.1% | 54.9% | 55.2% | 61.7% | 62.0% | 38.5% | 48.1% | 34.6% |
| 16 | 49.7% | 64.7% | 50.3% | 64.2% | 71.5% | 28.6% | 38.6% | 32.9% |
| 17 | 74.6% | 52.8% | 48.6% | 73.5% | 55.1% | 36.4% | 28.5% | 20.7% |
| 18 | 86.1% | 62.5% | 41.7% | 65.8% | 84.0% | 42.8% | 36.4% | 28.1% |
| 19 | 78.2% | 58.9% | 71.6% | 72.8% | 77.8% | 50.8% | 55.8% | 56.9% |
| 20 | 74.0% | 64.0% | 56.5% | 77.1% | 72.1% | 34.9% | 34.2% | 36.8% |
| 21 | 87.1% | 68.5% | 65.4% | 57.2% | 67.3% | 34.3% | 50.0% | 32.0% |
| 22 | 71.3% | 71.6% | 65.4% | 78.3% | 89.4% | 63.3% | 41.8% | 41.3% |
| 23 | 62.7% | 63.9% | 55.1% | 76.2% | 58.3% | 41.3% | 31.8% | 25.8% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 58.2% | 48.5% | 45.2% | 60.5% | 64.0% | 47.2% | 36.6% | 19.2% |
| 2 | 63.2% | 59.3% | 48.8% | 73.0% | 60.1% | 32.0% | 43.1% | 31.2% |
| 3 | 60.3% | 35.0% | 37.6% | 56.3% | 55.6% | 26.4% | 28.7% | 22.2% |
| 4 | 48.5% | 43.9% | 48.6% | 49.8% | 49.7% | 27.2% | 36.8% | 28.7% |
| 5 | 62.4% | 45.2% | 41.9% | 66.2% | 59.0% | 29.8% | 35.7% | 21.7% |
| 6 | 55.9% | 39.3% | 44.2% | 58.6% | 41.7% | 31.2% | 28.4% | 15.8% |
| 7 | 62.7% | 43.6% | 45.9% | 68.2% | 64.2% | 35.5% | 43.0% | 24.5% |
| 8 | 60.5% | 50.2% | 49.6% | 67.8% | 53.7% | 44.7% | 33.3% | 25.2% |
| 9 | 67.1% | 53.0% | 45.0% | 54.9% | 44.8% | 37.7% | 33.4% | 26.3% |
| 10 | 59.8% | 51.7% | 40.1% | 58.7% | 57.5% | 29.0% | 30.0% | 16.2% |
| 11 | 59.6% | 49.6% | 36.9% | 43.2% | 57.9% | 29.0% | 28.4% | 17.9% |
| 12 | 67.1% | 52.1% | 46.3% | 62.2% | 68.8% | 53.0% | 45.5% | 24.6% |
| 15 | 57.9% | 55.5% | 51.6% | 65.5% | 71.1% | 40.3% | 36.7% | 34.6% |
| 16 | 61.7% | 44.7% | 49.2% | 69.0% | 61.4% | 37.8% | 36.9% | 23.4% |
| 17 | 60.8% | 49.5% | 37.8% | 59.1% | 57.3% | 39.6% | 30.1% | 14.0% |
| 18 | 63.3% | 55.9% | 39.7% | 67.1% | 59.4% | 42.0% | 30.4% | 32.8% |
| 19 | 67.4% | 48.9% | 49.0% | 70.0% | 69.3% | 53.8% | 44.6% | 40.2% |
| 20 | 58.6% | 47.6% | 39.2% | 72.8% | 63.6% | 38.5% | 32.8% | 27.3% |
| 21 | 62.1% | 57.2% | 56.4% | 71.5% | 66.8% | 30.7% | 38.8% | 36.9% |
| 22 | 72.2% | 56.9% | 42.3% | 63.2% | 67.4% | 41.4% | 41.4% | 27.1% |
| 13 | 62.7% | 52.2% | 36.6% | 66.9% | 55.9% | 38.0% | 30.5% | 26.2% |
| 14 | 59.1% | 53.3% | 55.2% | 50.6% | 61.4% | 29.9% | 39.4% | 28.9% |

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**Exhibit III-3-1v
 Reliance Factors
 Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors**

Service Type: Other Procs
 Enrollee Type: Post
 Age Group: Over 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 26.0% | 20.5% | 21.8% | 28.1% | 28.2% | 12.6% | 14.2% | 12.3% |
| 2 | 23.6% | 20.0% | 18.7% | 32.4% | 30.2% | 11.2% | 13.7% | 14.1% |
| 3 | 16.9% | 14.9% | 13.5% | 30.5% | 25.2% | 10.7% | 8.9% | 11.8% |
| 4 | 27.7% | 23.1% | 21.9% | 29.2% | 31.6% | 17.0% | 16.2% | 16.2% |
| 5 | 29.5% | 24.0% | 23.2% | 46.7% | 37.2% | 15.7% | 17.9% | 16.8% |
| 6 | 18.1% | 14.1% | 15.4% | 25.5% | 23.2% | 11.6% | 8.5% | 6.4% |
| 7 | 25.3% | 21.4% | 22.0% | 31.3% | 32.9% | 20.5% | 17.2% | 15.2% |
| 8 | 24.2% | 23.5% | 21.9% | 42.2% | 35.9% | 13.2% | 13.5% | 12.4% |
| 9 | 21.8% | 22.8% | 21.4% | 32.8% | 36.5% | 17.1% | 13.9% | 17.8% |
| 10 | 23.8% | 24.1% | 24.2% | 31.8% | 32.3% | 14.0% | 14.6% | 13.1% |
| 11 | 19.7% | 18.0% | 18.0% | 23.8% | 27.3% | 14.6% | 10.6% | 11.6% |
| 12 | 27.7% | 23.3% | 24.9% | 34.5% | 36.3% | 20.5% | 17.3% | 17.6% |
| 15 | 25.6% | 24.1% | 25.1% | 30.3% | 34.1% | 19.1% | 16.0% | 17.5% |
| 16 | 24.9% | 23.1% | 24.2% | 36.5% | 38.1% | 12.9% | 19.6% | 18.9% |
| 17 | 25.9% | 20.6% | 20.1% | 30.5% | 30.3% | 10.4% | 16.0% | 11.4% |
| 18 | 32.5% | 31.0% | 31.4% | 41.3% | 46.9% | 20.2% | 18.8% | 18.4% |
| 19 | 36.9% | 33.2% | 34.4% | 39.0% | 49.5% | 24.9% | 26.7% | 26.7% |
| 20 | 32.2% | 29.1% | 28.4% | 40.2% | 45.1% | 23.9% | 19.5% | 19.4% |
| 21 | 40.0% | 35.3% | 31.2% | 39.1% | 35.0% | 13.7% | 15.7% | 11.0% |
| 22 | 39.5% | 36.4% | 38.3% | 42.5% | 46.9% | 19.8% | 25.3% | 18.3% |
| 23 | 23.9% | 22.6% | 19.6% | 26.1% | 29.9% | 12.9% | 15.1% | 12.4% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 50.6% | 47.7% | 51.2% | 51.5% | 51.4% | 52.4% | 41.4% | 21.2% |
| 2 | 57.3% | 57.9% | 62.2% | 70.5% | 63.3% | 57.5% | 50.0% | 45.1% |
| 3 | 39.4% | 46.5% | 39.5% | 55.9% | 45.4% | 45.2% | 26.7% | 26.9% |
| 4 | 45.0% | 49.7% | 46.7% | 43.6% | 45.9% | 55.3% | 38.8% | 39.3% |
| 5 | 51.7% | 51.9% | 59.6% | 58.7% | 53.9% | 52.2% | 46.8% | 37.9% |
| 6 | 53.1% | 49.6% | 53.3% | 64.0% | 53.5% | 50.0% | 27.8% | 23.2% |
| 7 | 58.5% | 62.5% | 61.7% | 68.1% | 64.1% | 61.6% | 42.7% | 39.7% |
| 8 | 44.9% | 45.0% | 43.0% | 60.4% | 51.5% | 45.1% | 27.3% | 26.7% |
| 9 | 36.2% | 38.9% | 35.2% | 43.4% | 38.9% | 27.2% | 22.0% | 20.6% |
| 10 | 45.8% | 49.7% | 48.1% | 58.3% | 46.6% | 42.3% | 25.4% | 13.4% |
| 11 | 41.9% | 42.3% | 42.4% | 51.1% | 47.3% | 38.5% | 33.5% | 35.1% |
| 12 | 55.0% | 53.9% | 55.0% | 66.5% | 59.9% | 53.0% | 40.8% | 41.2% |
| 15 | 60.7% | 56.9% | 51.6% | 59.3% | 60.7% | 60.4% | 43.5% | 46.2% |
| 16 | 62.5% | 58.4% | 58.1% | 65.4% | 64.1% | 48.5% | 24.8% | 27.6% |
| 17 | 62.0% | 61.1% | 60.3% | 59.1% | 68.0% | 68.1% | 45.9% | 41.6% |
| 18 | 31.1% | 37.4% | 35.1% | 46.7% | 43.8% | 18.0% | 31.1% | 31.5% |
| 19 | 31.1% | 37.7% | 37.4% | 40.0% | 44.7% | 25.0% | 25.0% | 40.7% |
| 20 | 45.0% | 46.3% | 50.1% | 51.4% | 55.5% | 43.6% | 35.0% | 31.3% |
| 21 | 40.7% | 30.5% | 31.7% | 43.7% | 34.9% | 29.5% | 39.1% | 25.8% |
| 22 | 49.6% | 48.1% | 47.2% | 49.2% | 51.8% | 39.7% | 28.0% | 24.8% |
| 13 | 48.9% | 27.1% | 37.7% | 44.4% | 46.7% | 50.6% | 30.9% | 30.4% |
| 14 | 23.5% | 26.1% | 23.4% | 27.0% | 29.4% | 26.6% | 22.8% | 16.6% |

Service Type: Other Procs
 Enrollee Type: Post
 Age Group: Under 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 27.0% | 17.7% | 18.3% | 47.5% | 48.3% | 16.2% | 14.9% | 10.7% |
| 2 | 27.1% | 22.4% | 25.1% | 44.9% | 37.1% | 9.2% | 12.0% | 9.5% |
| 3 | 18.3% | 13.7% | 14.1% | 28.0% | 34.5% | 12.8% | 10.5% | 13.5% |
| 4 | 37.3% | 20.4% | 19.1% | 30.2% | 40.3% | 18.3% | 10.5% | 24.7% |
| 5 | 27.3% | 14.2% | 26.4% | 53.1% | 50.7% | 14.1% | 19.6% | 24.4% |
| 6 | 20.6% | 11.8% | 17.5% | 35.9% | 42.9% | 11.9% | 9.3% | 6.0% |
| 7 | 34.4% | 30.4% | 28.2% | 55.5% | 57.4% | 36.5% | 17.5% | 27.8% |
| 8 | 36.8% | 33.7% | 27.6% | 46.6% | 41.0% | 16.5% | 14.5% | 15.3% |
| 9 | 23.2% | 24.1% | 21.7% | 39.5% | 54.7% | 12.0% | 20.1% | 19.8% |
| 10 | 27.0% | 35.3% | 37.5% | 39.7% | 30.5% | 8.1% | 14.9% | 14.6% |
| 11 | 15.9% | 18.1% | 18.7% | 36.9% | 32.8% | 17.1% | 13.3% | 14.0% |
| 12 | 25.0% | 16.4% | 25.5% | 50.2% | 44.6% | 21.4% | 19.2% | 14.4% |
| 15 | 34.1% | 24.6% | 42.3% | 31.6% | 42.6% | 22.4% | 14.2% | 17.7% |
| 16 | 32.9% | 31.0% | 19.7% | 44.5% | 41.7% | 13.6% | 24.8% | 25.6% |
| 17 | 32.3% | 27.0% | 26.6% | 36.8% | 39.0% | 8.2% | 14.8% | 14.7% |
| 18 | 44.2% | 48.7% | 37.7% | 54.9% | 60.5% | 24.8% | 17.4% | 23.0% |
| 19 | 42.3% | 30.2% | 34.7% | 59.0% | 60.9% | 25.0% | 22.2% | 35.5% |
| 20 | 33.8% | 41.8% | 42.2% | 60.9% | 44.6% | 15.4% | 13.4% | 18.8% |
| 21 | 49.7% | 43.8% | 29.7% | 50.9% | 42.1% | 18.1% | 19.1% | 11.0% |
| 22 | 47.8% | 38.1% | 50.1% | 45.1% | 74.5% | 16.2% | 35.1% | 25.7% |
| 23 | 32.5% | 24.2% | 19.0% | 32.2% | 33.6% | 8.9% | 11.3% | 14.5% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 60.1% | 60.4% | 63.9% | 60.8% | 60.4% | 64.1% | 49.0% | 28.8% |
| 2 | 61.6% | 59.9% | 67.8% | 62.6% | 69.3% | 55.7% | 50.2% | 43.1% |
| 3 | 52.4% | 55.1% | 59.9% | 59.0% | 59.3% | 49.9% | 39.9% | 36.9% |
| 4 | 34.4% | 37.0% | 45.1% | 28.5% | 45.6% | 45.0% | 10.0% | 13.3% |
| 5 | 67.4% | 75.9% | 73.4% | 67.6% | 68.6% | 70.9% | 50.3% | 47.4% |
| 6 | 69.0% | 66.0% | 69.5% | 74.3% | 66.6% | 66.1% | 49.5% | 40.7% |
| 7 | 47.7% | 52.0% | 42.1% | 51.1% | 45.1% | 41.6% | 19.7% | 23.8% |
| 8 | 61.8% | 62.1% | 61.2% | 68.1% | 64.9% | 71.2% | 48.1% | 42.9% |
| 9 | 61.9% | 63.8% | 65.6% | 58.5% | 58.9% | 46.3% | 49.3% | 41.7% |
| 10 | 60.6% | 69.9% | 66.3% | 62.4% | 61.0% | 54.1% | 37.8% | 31.0% |
| 11 | 64.2% | 65.8% | 61.0% | 56.9% | 61.5% | 44.8% | 49.8% | 49.6% |
| 12 | 49.8% | 60.1% | 61.2% | 57.0% | 65.2% | 57.1% | 38.0% | 36.0% |
| 15 | 75.4% | 76.5% | 69.3% | 69.2% | 76.5% | 75.0% | 45.9% | 42.7% |
| 16 | 51.0% | 47.4% | 48.7% | 51.6% | 53.9% | 57.1% | 38.8% | 36.2% |
| 17 | 70.9% | 70.3% | 66.2% | 60.6% | 73.4% | 81.4% | 52.6% | 50.4% |
| 18 | 46.7% | 46.3% | 51.7% | 51.9% | 54.5% | 34.5% | 47.3% | 44.8% |
| 19 | 64.8% | 68.5% | 66.2% | 62.9% | 71.2% | 73.8% | 39.4% | 38.7% |
| 20 | 56.9% | 53.0% | 49.4% | 55.9% | 59.9% | 51.5% | 33.2% | 31.8% |
| 21 | 65.8% | 54.2% | 58.2% | 60.6% | 55.8% | 57.7% | 45.6% | 36.6% |
| 22 | 73.0% | 70.4% | 76.4% | 67.4% | 73.2% | 65.4% | 47.4% | 39.9% |
| 13 | 64.0% | 37.2% | 48.3% | 44.4% | 49.4% | 53.7% | 30.2% | 32.1% |
| 14 | 68.6% | 66.0% | 61.1% | 55.6% | 60.2% | 60.1% | 35.8% | 33.9% |

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**Exhibit III-3-1w
 Reliance Factors
 Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors**

Service Type: Other Visits
 Enrollee Type: OldPre
 Age Group: Over 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 67.2% | 57.9% | 54.1% | 57.6% | 53.1% | 41.9% | 35.6% | 22.1% |
| 2 | 68.8% | 63.1% | 56.1% | 66.3% | 58.2% | 47.1% | 41.4% | 30.2% |
| 3 | 56.5% | 47.1% | 42.5% | 53.1% | 51.1% | 39.1% | 30.7% | 22.5% |
| 4 | 65.8% | 59.1% | 56.6% | 60.3% | 53.6% | 47.7% | 36.5% | 25.0% |
| 5 | 64.4% | 56.8% | 56.6% | 66.0% | 61.3% | 48.3% | 45.5% | 26.9% |
| 6 | 70.3% | 58.0% | 56.6% | 68.2% | 58.1% | 31.7% | 31.5% | 21.5% |
| 7 | 67.1% | 57.8% | 54.6% | 68.4% | 61.2% | 43.1% | 33.2% | 28.8% |
| 8 | 66.5% | 56.2% | 54.4% | 73.6% | 65.2% | 46.3% | 30.1% | 22.8% |
| 9 | 66.8% | 56.2% | 54.4% | 71.3% | 58.5% | 38.4% | 35.7% | 29.4% |
| 10 | 68.3% | 63.6% | 58.6% | 60.7% | 50.6% | 32.1% | 33.0% | 18.0% |
| 11 | 60.5% | 50.5% | 51.1% | 56.2% | 52.9% | 40.1% | 29.8% | 22.2% |
| 12 | 59.9% | 48.0% | 46.0% | 59.2% | 50.7% | 40.4% | 27.5% | 19.4% |
| 15 | 69.6% | 63.7% | 61.5% | 69.1% | 61.0% | 38.1% | 32.5% | 27.3% |
| 16 | 63.6% | 55.0% | 52.6% | 66.2% | 58.0% | 35.6% | 34.5% | 27.3% |
| 17 | 63.6% | 53.2% | 50.4% | 53.4% | 48.9% | 36.6% | 28.5% | 18.1% |
| 18 | 75.2% | 66.5% | 64.4% | 70.0% | 60.4% | 46.7% | 39.7% | 28.0% |
| 19 | 68.6% | 59.4% | 59.1% | 65.3% | 57.1% | 36.2% | 31.3% | 24.6% |
| 20 | 78.4% | 69.4% | 66.7% | 69.1% | 65.4% | 39.5% | 42.5% | 26.4% |
| 21 | 78.8% | 70.3% | 68.6% | 64.5% | 65.8% | 48.3% | 45.7% | 29.6% |
| 22 | 79.0% | 71.4% | 72.3% | 67.5% | 70.3% | 55.6% | 45.6% | 37.2% |
| 23 | 69.8% | 60.1% | 59.3% | 63.4% | 62.3% | 44.5% | 40.5% | 27.8% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 67.2% | 55.7% | 51.6% | 57.9% | 51.0% | 41.1% | 39.0% | 20.2% |
| 2 | 70.7% | 60.4% | 55.5% | 66.7% | 56.8% | 45.0% | 44.1% | 27.9% |
| 3 | 60.5% | 48.4% | 44.7% | 58.4% | 54.3% | 36.5% | 39.6% | 27.6% |
| 4 | 69.0% | 59.7% | 55.7% | 60.5% | 51.6% | 43.8% | 43.9% | 26.8% |
| 5 | 69.4% | 62.3% | 63.5% | 76.5% | 64.4% | 61.6% | 49.3% | 29.4% |
| 6 | 73.2% | 58.9% | 57.1% | 67.8% | 54.9% | 36.7% | 37.9% | 22.1% |
| 7 | 70.2% | 58.7% | 57.1% | 73.0% | 62.1% | 40.5% | 43.7% | 31.2% |
| 8 | 68.1% | 56.5% | 52.6% | 73.8% | 60.2% | 47.8% | 31.7% | 21.5% |
| 9 | 72.0% | 60.0% | 55.8% | 73.4% | 61.7% | 41.6% | 47.2% | 32.8% |
| 10 | 70.3% | 62.3% | 57.2% | 65.0% | 48.4% | 26.6% | 41.7% | 20.5% |
| 11 | 65.1% | 55.7% | 55.8% | 62.5% | 58.4% | 43.0% | 44.0% | 28.8% |
| 12 | 67.3% | 56.2% | 51.2% | 67.4% | 57.0% | 45.7% | 43.6% | 25.7% |
| 15 | 73.5% | 64.0% | 63.4% | 69.8% | 64.3% | 44.3% | 41.2% | 34.0% |
| 16 | 69.2% | 57.8% | 54.8% | 67.6% | 59.8% | 38.7% | 44.4% | 29.3% |
| 17 | 67.7% | 56.6% | 51.8% | 59.4% | 54.4% | 35.2% | 34.4% | 22.0% |
| 18 | 75.6% | 64.0% | 62.2% | 72.9% | 62.8% | 42.6% | 42.0% | 30.6% |
| 19 | 70.6% | 61.0% | 60.2% | 68.7% | 57.9% | 38.0% | 39.1% | 26.2% |
| 20 | 77.8% | 67.0% | 62.5% | 68.9% | 61.3% | 46.1% | 42.1% | 27.2% |
| 21 | 77.8% | 67.2% | 66.5% | 65.0% | 66.8% | 48.9% | 47.6% | 31.5% |
| 22 | 75.6% | 62.6% | 61.4% | 67.9% | 65.3% | 44.6% | 44.9% | 31.6% |
| 13 | 74.2% | 61.8% | 60.1% | 71.0% | 65.8% | 47.4% | 41.8% | 31.1% |
| 14 | 70.3% | 58.9% | 57.1% | 66.9% | 56.5% | 45.0% | 42.3% | 19.2% |

Service Type: Other Visits
 Enrollee Type: OldPre
 Age Group: Under 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 71.0% | 51.8% | 49.7% | 61.8% | 53.8% | 40.0% | 35.6% | 17.1% |
| 2 | 76.2% | 62.5% | 52.4% | 66.4% | 60.8% | 41.6% | 36.4% | 39.0% |
| 3 | 58.8% | 49.6% | 50.2% | 58.9% | 64.2% | 35.7% | 40.2% | 22.3% |
| 4 | 75.5% | 70.3% | 58.2% | 61.4% | 62.0% | 43.6% | 49.9% | 36.3% |
| 5 | 67.4% | 43.8% | 54.4% | 70.5% | 63.0% | 43.4% | 36.0% | 23.1% |
| 6 | 67.6% | 55.9% | 59.8% | 67.1% | 67.1% | 30.7% | 26.7% | 17.2% |
| 7 | 73.6% | 46.8% | 58.5% | 76.9% | 81.6% | 44.2% | 34.7% | 28.3% |
| 8 | 81.1% | 54.9% | 55.3% | 74.8% | 63.7% | 44.9% | 39.8% | 38.4% |
| 9 | 75.1% | 59.4% | 47.0% | 82.9% | 59.7% | 33.3% | 32.2% | 29.2% |
| 10 | 74.1% | 68.2% | 59.3% | 64.3% | 52.2% | 36.8% | 34.1% | 16.4% |
| 11 | 66.3% | 51.6% | 54.4% | 60.9% | 66.9% | 50.3% | 36.8% | 26.5% |
| 12 | 71.5% | 53.4% | 54.6% | 64.8% | 52.8% | 49.0% | 35.7% | 24.4% |
| 15 | 73.4% | 66.6% | 65.4% | 73.4% | 62.6% | 34.6% | 50.7% | 32.4% |
| 16 | 56.7% | 73.3% | 54.9% | 69.1% | 70.0% | 28.3% | 45.9% | 30.7% |
| 17 | 78.8% | 55.3% | 49.9% | 73.8% | 50.1% | 34.8% | 29.5% | 15.7% |
| 18 | 91.1% | 71.4% | 48.1% | 72.0% | 78.1% | 40.4% | 48.9% | 26.1% |
| 19 | 76.2% | 55.1% | 67.7% | 73.6% | 62.8% | 36.4% | 40.7% | 32.7% |
| 20 | 81.6% | 72.6% | 64.2% | 80.9% | 66.2% | 30.9% | 39.5% | 29.0% |
| 21 | 90.5% | 76.9% | 74.3% | 57.4% | 67.1% | 39.6% | 53.9% | 34.0% |
| 22 | 78.2% | 77.5% | 73.3% | 83.9% | 90.2% | 62.6% | 47.7% | 43.1% |
| 23 | 72.1% | 70.8% | 63.6% | 86.1% | 59.5% | 43.3% | 37.7% | 27.7% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 64.2% | 53.1% | 49.6% | 58.3% | 59.6% | 44.4% | 39.1% | 17.1% |
| 2 | 67.2% | 65.8% | 52.8% | 67.8% | 60.0% | 29.3% | 43.9% | 32.6% |
| 3 | 71.7% | 43.1% | 49.0% | 53.2% | 61.5% | 29.6% | 40.8% | 30.9% |
| 4 | 60.5% | 57.7% | 64.6% | 58.4% | 55.0% | 30.9% | 48.4% | 33.3% |
| 5 | 71.8% | 53.6% | 52.6% | 69.0% | 62.4% | 39.8% | 45.9% | 25.4% |
| 6 | 72.9% | 55.2% | 59.1% | 69.8% | 50.8% | 49.6% | 38.0% | 20.8% |
| 7 | 77.5% | 54.7% | 56.9% | 78.5% | 72.3% | 36.2% | 53.3% | 27.9% |
| 8 | 73.0% | 63.6% | 63.3% | 75.0% | 61.7% | 59.1% | 43.5% | 26.0% |
| 9 | 83.8% | 70.7% | 59.5% | 66.5% | 51.4% | 45.8% | 41.9% | 34.6% |
| 10 | 78.3% | 72.1% | 53.8% | 66.2% | 65.4% | 29.6% | 44.4% | 21.9% |
| 11 | 73.0% | 62.5% | 49.5% | 51.0% | 68.3% | 43.7% | 43.3% | 26.3% |
| 12 | 72.5% | 56.8% | 50.6% | 66.5% | 67.4% | 51.4% | 43.0% | 20.6% |
| 15 | 67.6% | 64.5% | 60.4% | 72.1% | 71.1% | 36.3% | 37.4% | 32.1% |
| 16 | 72.5% | 53.1% | 56.9% | 74.3% | 62.1% | 44.1% | 49.0% | 25.4% |
| 17 | 69.3% | 57.7% | 41.8% | 64.2% | 57.5% | 46.2% | 35.4% | 14.2% |
| 18 | 72.6% | 67.7% | 47.8% | 75.0% | 59.1% | 39.6% | 37.0% | 34.0% |
| 19 | 70.0% | 49.8% | 49.4% | 73.0% | 58.7% | 45.5% | 34.4% | 25.3% |
| 20 | 65.9% | 54.3% | 44.3% | 75.5% | 57.8% | 40.2% | 34.9% | 25.8% |
| 21 | 69.2% | 66.6% | 68.4% | 71.7% | 70.2% | 34.2% | 48.5% | 43.2% |
| 22 | 84.2% | 67.6% | 51.5% | 73.2% | 73.9% | 48.0% | 51.6% | 32.8% |
| 13 | 75.9% | 66.5% | 45.4% | 73.1% | 60.0% | 47.7% | 35.3% | 28.8% |
| 14 | 67.9% | 59.0% | 60.2% | 70.6% | 57.2% | 41.7% | 37.4% | 22.1% |

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Exhibit III-3-1x
Reliance Factors
Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors

Service Type: Other Visits
 Enrollee Type: Post
 Age Group: Over 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 37.7% | 31.8% | 32.4% | 29.6% | 31.2% | 21.5% | 23.8% | 13.6% |
| 2 | 31.9% | 26.8% | 26.4% | 30.6% | 34.2% | 16.1% | 16.8% | 14.6% |
| 3 | 26.7% | 19.5% | 19.3% | 29.1% | 26.6% | 13.3% | 13.7% | 11.8% |
| 4 | 36.7% | 33.2% | 33.1% | 36.9% | 37.2% | 22.7% | 28.0% | 20.5% |
| 5 | 36.0% | 32.5% | 32.9% | 50.5% | 35.6% | 23.3% | 26.4% | 18.4% |
| 6 | 37.1% | 31.5% | 31.6% | 34.4% | 38.0% | 20.8% | 17.4% | 12.5% |
| 7 | 38.4% | 33.4% | 32.6% | 43.8% | 40.2% | 20.8% | 23.3% | 19.5% |
| 8 | 39.3% | 37.6% | 35.1% | 53.3% | 47.2% | 24.1% | 23.3% | 16.3% |
| 9 | 37.5% | 35.3% | 33.0% | 43.3% | 40.5% | 20.4% | 24.3% | 20.4% |
| 10 | 36.3% | 37.4% | 36.9% | 39.8% | 36.0% | 21.2% | 21.6% | 11.9% |
| 11 | 32.1% | 29.0% | 29.7% | 35.1% | 32.8% | 22.4% | 18.2% | 16.0% |
| 12 | 30.5% | 24.1% | 23.7% | 36.1% | 26.7% | 14.3% | 16.7% | 9.8% |
| 15 | 39.8% | 34.6% | 34.8% | 36.2% | 35.1% | 21.5% | 21.1% | 15.4% |
| 16 | 37.8% | 33.3% | 34.6% | 43.4% | 40.6% | 15.5% | 29.2% | 21.6% |
| 17 | 35.5% | 25.6% | 24.1% | 31.5% | 27.4% | 9.0% | 24.9% | 10.4% |
| 18 | 44.7% | 42.9% | 42.1% | 51.6% | 45.6% | 24.5% | 28.8% | 16.6% |
| 19 | 36.0% | 33.0% | 32.9% | 47.6% | 34.2% | 11.7% | 27.1% | 12.5% |
| 20 | 49.8% | 46.5% | 42.0% | 49.5% | 40.4% | 25.3% | 28.3% | 14.3% |
| 21 | 54.5% | 47.9% | 45.4% | 44.2% | 39.1% | 16.6% | 29.2% | 12.7% |
| 22 | 53.3% | 49.2% | 48.0% | 52.1% | 50.0% | 23.5% | 43.0% | 23.4% |
| 23 | 35.5% | 35.3% | 33.3% | 32.2% | 33.8% | 15.2% | 23.8% | 16.6% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 62.4% | 59.7% | 62.6% | 58.1% | 54.3% | 55.8% | 41.4% | 23.4% |
| 2 | 71.5% | 61.5% | 66.3% | 69.0% | 62.5% | 59.4% | 46.2% | 44.2% |
| 3 | 51.8% | 55.7% | 50.2% | 52.4% | 55.1% | 54.9% | 37.5% | 37.4% |
| 4 | 54.2% | 58.3% | 58.0% | 49.8% | 51.4% | 49.5% | 52.4% | 42.4% |
| 5 | 64.1% | 71.1% | 69.4% | 73.6% | 62.4% | 68.7% | 64.6% | 50.0% |
| 6 | 69.3% | 65.1% | 66.1% | 72.4% | 61.9% | 57.2% | 46.1% | 27.5% |
| 7 | 68.2% | 70.2% | 70.1% | 75.5% | 68.1% | 66.5% | 42.9% | 42.2% |
| 8 | 59.0% | 55.4% | 55.3% | 64.9% | 58.9% | 50.9% | 35.5% | 31.3% |
| 9 | 65.9% | 59.0% | 54.9% | 63.8% | 49.7% | 51.9% | 41.1% | 33.9% |
| 10 | 71.0% | 70.9% | 67.2% | 74.7% | 56.4% | 59.6% | 48.7% | 26.6% |
| 11 | 56.0% | 56.2% | 58.2% | 62.6% | 58.9% | 58.6% | 56.4% | 46.8% |
| 12 | 61.8% | 61.4% | 58.8% | 65.6% | 57.6% | 57.6% | 48.7% | 39.8% |
| 15 | 66.4% | 64.8% | 65.5% | 68.0% | 60.5% | 63.9% | 49.6% | 44.6% |
| 16 | 74.0% | 72.5% | 66.1% | 72.4% | 66.1% | 61.3% | 36.1% | 30.4% |
| 17 | 66.3% | 64.7% | 64.1% | 67.9% | 69.7% | 73.8% | 55.5% | 42.3% |
| 18 | 51.4% | 61.6% | 53.5% | 66.5% | 45.1% | 31.0% | 50.8% | 34.3% |
| 19 | 37.5% | 48.2% | 42.0% | 53.7% | 34.7% | 31.4% | 24.6% | 21.2% |
| 20 | 66.6% | 64.7% | 64.6% | 48.2% | 53.9% | 51.5% | 52.1% | 32.3% |
| 21 | 64.4% | 53.9% | 51.6% | 50.1% | 44.9% | 40.2% | 54.5% | 33.7% |
| 22 | 63.5% | 62.4% | 61.3% | 62.3% | 60.6% | 55.6% | 48.2% | 34.3% |
| 13 | 60.1% | 43.3% | 53.2% | 64.6% | 53.4% | 59.5% | 44.9% | 37.2% |
| 14 | 48.2% | 33.1% | 39.2% | 41.5% | 29.3% | 22.9% | 29.8% | 12.2% |

Service Type: Other Visits
 Enrollee Type: Post
 Age Group: Under 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 39.2% | 27.5% | 27.1% | 50.0% | 53.5% | 27.6% | 25.1% | 11.9% |
| 2 | 36.6% | 30.1% | 35.4% | 42.4% | 42.0% | 13.2% | 14.6% | 9.8% |
| 3 | 28.9% | 17.9% | 20.2% | 26.7% | 36.4% | 15.8% | 16.2% | 13.5% |
| 4 | 49.4% | 29.3% | 28.9% | 38.2% | 47.4% | 24.4% | 18.2% | 31.2% |
| 5 | 33.2% | 19.3% | 37.4% | 57.5% | 48.5% | 20.9% | 28.9% | 26.6% |
| 6 | 42.2% | 26.2% | 36.0% | 48.3% | 69.3% | 21.4% | 19.2% | 11.8% |
| 7 | 50.9% | 44.4% | 41.7% | 71.8% | 70.2% | 36.7% | 23.7% | 35.7% |
| 8 | 59.7% | 53.9% | 44.2% | 58.9% | 54.0% | 30.0% | 25.0% | 20.2% |
| 9 | 39.9% | 37.3% | 33.5% | 52.2% | 60.7% | 14.4% | 35.1% | 22.7% |
| 10 | 41.1% | 54.9% | 56.9% | 49.7% | 34.0% | 12.2% | 22.0% | 13.2% |
| 11 | 25.9% | 29.2% | 31.0% | 54.3% | 39.4% | 26.2% | 22.7% | 19.4% |
| 12 | 27.5% | 17.0% | 24.3% | 52.6% | 32.7% | 15.0% | 18.5% | 8.1% |
| 15 | 53.1% | 35.3% | 58.6% | 37.8% | 44.0% | 25.3% | 18.7% | 15.5% |
| 16 | 49.9% | 44.5% | 28.1% | 53.0% | 44.4% | 16.3% | 36.9% | 29.2% |
| 17 | 44.3% | 33.6% | 31.9% | 38.0% | 35.4% | 7.1% | 22.9% | 13.4% |
| 18 | 60.9% | 62.0% | 50.5% | 68.6% | 58.8% | 30.1% | 26.5% | 20.7% |
| 19 | 41.3% | 30.0% | 33.1% | 69.4% | 42.2% | 11.8% | 22.5% | 16.6% |
| 20 | 52.2% | 63.7% | 53.3% | 75.0% | 39.9% | 16.3% | 19.4% | 13.8% |
| 21 | 64.5% | 57.3% | 43.5% | 57.5% | 47.0% | 21.9% | 35.5% | 12.7% |
| 22 | 61.1% | 50.9% | 58.0% | 55.3% | 76.0% | 19.3% | 52.4% | 32.9% |
| 23 | 48.2% | 37.7% | 32.4% | 39.7% | 37.9% | 10.5% | 17.9% | 19.4% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 77.3% | 78.9% | 81.1% | 70.1% | 64.5% | 69.3% | 49.0% | 31.5% |
| 2 | 76.1% | 63.8% | 73.1% | 61.6% | 68.3% | 57.3% | 46.8% | 42.5% |
| 3 | 63.6% | 62.3% | 72.5% | 56.7% | 68.5% | 56.2% | 48.6% | 42.8% |
| 4 | 49.8% | 48.9% | 60.7% | 37.6% | 57.4% | 36.6% | 23.1% | 16.0% |
| 5 | 77.8% | 88.5% | 80.5% | 77.6% | 75.6% | 83.3% | 66.5% | 60.9% |
| 6 | 85.9% | 83.7% | 84.1% | 82.1% | 76.0% | 76.8% | 63.9% | 44.7% |
| 7 | 63.3% | 64.1% | 56.8% | 64.5% | 52.9% | 51.7% | 19.8% | 26.3% |
| 8 | 79.7% | 78.5% | 78.6% | 73.0% | 74.5% | 79.1% | 56.2% | 46.4% |
| 9 | 87.6% | 83.4% | 88.8% | 81.6% | 73.1% | 80.0% | 68.9% | 56.1% |
| 10 | 89.5% | 91.5% | 89.3% | 80.9% | 77.8% | 84.3% | 56.9% | 43.6% |
| 11 | 86.3% | 85.4% | 85.1% | 73.4% | 82.3% | 80.4% | 71.4% | 59.6% |
| 12 | 61.6% | 71.8% | 70.6% | 55.9% | 60.4% | 68.8% | 47.5% | 34.5% |
| 15 | 81.4% | 85.4% | 84.6% | 77.1% | 76.3% | 78.7% | 54.7% | 40.9% |
| 16 | 69.1% | 70.3% | 67.1% | 64.4% | 58.0% | 61.1% | 52.0% | 38.8% |
| 17 | 80.3% | 78.7% | 73.9% | 75.0% | 76.0% | 90.9% | 60.4% | 51.0% |
| 18 | 69.4% | 68.0% | 70.6% | 69.2% | 55.9% | 52.6% | 62.4% | 46.6% |
| 19 | 74.8% | 78.7% | 72.3% | 79.0% | 58.8% | 54.7% | 39.1% | 29.9% |
| 20 | 76.4% | 71.3% | 64.4% | 52.0% | 58.0% | 62.6% | 48.7% | 32.7% |
| 21 | 82.4% | 78.4% | 79.8% | 67.2% | 67.4% | 71.9% | 58.1% | 42.7% |
| 22 | 85.2% | 83.0% | 88.2% | 78.1% | 81.5% | 82.8% | 65.0% | 48.6% |
| 13 | 74.0% | 69.7% | 72.9% | 68.2% | 57.9% | 64.8% | 47.3% | 41.6% |
| 14 | 83.4% | 73.6% | 77.0% | 65.3% | 60.1% | 57.0% | 39.4% | 31.3% |

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**Exhibit III-3-1y
 Reliance Factors
 Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors**

Service Type: Pathology
 Enrollee Type: OldPre
 Age Group: Over 65

| FY04 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 76.3% | 69.5% | 68.1% | 74.9% | 75.3% | 64.3% | 61.9% | 48.8% |
| 2 | 78.0% | 74.4% | 71.7% | 79.4% | 77.6% | 68.1% | 60.5% | 55.4% |
| 3 | 62.1% | 54.1% | 49.4% | 69.4% | 66.0% | 50.4% | 38.9% | 34.8% |
| 4 | 71.9% | 66.3% | 65.8% | 70.4% | 71.4% | 63.8% | 53.4% | 51.7% |
| 5 | 70.8% | 67.4% | 64.9% | 82.0% | 78.7% | 65.8% | 44.2% | 47.8% |
| 6 | 74.2% | 67.9% | 67.2% | 76.6% | 73.9% | 45.0% | 44.0% | 40.6% |
| 7 | 68.3% | 62.3% | 62.5% | 71.6% | 73.9% | 55.0% | 41.4% | 46.9% |
| 8 | 72.0% | 65.1% | 62.4% | 77.9% | 73.8% | 57.8% | 39.3% | 40.9% |
| 9 | 75.9% | 68.5% | 67.8% | 75.0% | 76.0% | 61.6% | 51.9% | 52.4% |
| 10 | 72.8% | 68.8% | 67.2% | 68.0% | 68.1% | 54.8% | 47.9% | 40.2% |
| 11 | 68.7% | 65.8% | 66.9% | 64.9% | 74.3% | 64.8% | 49.6% | 49.2% |
| 12 | 73.4% | 66.3% | 63.2% | 70.6% | 74.8% | 66.9% | 53.6% | 50.0% |
| 15 | 77.7% | 74.8% | 74.0% | 74.4% | 81.6% | 68.6% | 53.8% | 58.2% |
| 16 | 70.7% | 65.2% | 65.1% | 72.3% | 76.4% | 56.3% | 45.6% | 49.5% |
| 17 | 76.9% | 70.8% | 68.6% | 72.1% | 79.2% | 66.8% | 50.2% | 52.5% |
| 18 | 81.9% | 75.1% | 74.2% | 77.2% | 82.7% | 69.2% | 56.8% | 59.4% |
| 19 | 79.5% | 75.5% | 75.7% | 75.6% | 83.0% | 67.6% | 55.8% | 60.2% |
| 20 | 80.6% | 74.7% | 73.2% | 76.6% | 82.8% | 57.2% | 55.2% | 51.9% |
| 21 | 79.9% | 72.7% | 71.5% | 73.9% | 79.5% | 59.5% | 53.2% | 48.4% |
| 22 | 78.8% | 73.7% | 73.0% | 72.6% | 80.7% | 68.5% | 53.8% | 51.3% |
| 23 | 78.8% | 76.8% | 75.2% | 71.5% | 83.3% | 70.8% | 65.0% | 52.6% |

| FY03 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 73.6% | 64.9% | 63.0% | 71.1% | 73.1% | 65.7% | 60.1% | 44.2% |
| 2 | 77.7% | 70.5% | 67.9% | 79.5% | 77.0% | 70.9% | 61.7% | 52.3% |
| 3 | 62.7% | 50.8% | 45.3% | 71.9% | 62.4% | 45.6% | 40.8% | 32.4% |
| 4 | 70.3% | 63.3% | 59.8% | 68.8% | 68.0% | 61.1% | 53.2% | 44.9% |
| 5 | 71.1% | 67.2% | 65.4% | 83.5% | 78.4% | 64.5% | 53.4% | 44.8% |
| 6 | 74.9% | 66.2% | 66.0% | 74.2% | 71.8% | 45.1% | 47.4% | 40.1% |
| 7 | 69.1% | 60.7% | 61.4% | 71.7% | 72.8% | 54.4% | 49.9% | 46.0% |
| 8 | 70.6% | 60.3% | 57.2% | 76.1% | 68.9% | 54.0% | 39.2% | 36.2% |
| 9 | 76.2% | 67.1% | 63.8% | 74.8% | 75.4% | 62.3% | 60.6% | 51.8% |
| 10 | 70.7% | 64.1% | 63.6% | 69.2% | 65.7% | 53.0% | 57.5% | 40.2% |
| 11 | 70.6% | 66.0% | 65.8% | 66.9% | 76.2% | 63.0% | 59.7% | 51.8% |
| 12 | 73.3% | 64.3% | 60.9% | 72.6% | 74.7% | 62.5% | 60.0% | 47.4% |
| 15 | 77.1% | 73.6% | 73.1% | 75.3% | 82.4% | 70.5% | 63.3% | 60.7% |
| 16 | 73.0% | 66.4% | 65.9% | 71.6% | 77.9% | 55.1% | 54.7% | 48.9% |
| 17 | 75.4% | 68.2% | 65.7% | 71.9% | 79.7% | 58.9% | 53.6% | 53.1% |
| 18 | 79.9% | 70.3% | 68.9% | 76.5% | 80.0% | 65.2% | 56.9% | 55.5% |
| 19 | 77.7% | 72.3% | 72.5% | 72.5% | 82.2% | 63.2% | 64.9% | 59.4% |
| 20 | 79.2% | 72.2% | 69.1% | 75.1% | 81.4% | 64.2% | 57.8% | 48.7% |
| 21 | 77.2% | 68.4% | 66.6% | 70.8% | 77.9% | 45.7% | 48.7% | 42.7% |
| 22 | 71.8% | 61.7% | 61.0% | 65.9% | 72.2% | 53.8% | 49.8% | 40.0% |
| 13 | 78.7% | 73.2% | 74.0% | 80.4% | 85.2% | 70.3% | 67.4% | 54.7% |
| 14 | 76.9% | 74.5% | 72.9% | 59.7% | 81.9% | 63.0% | 66.7% | 44.3% |

Service Type: Pathology
 Enrollee Type: OldPre
 Age Group: Under 65

| FY04 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 80.6% | 62.1% | 63.0% | 80.3% | 76.3% | 62.3% | 61.9% | 37.8% |
| 2 | 86.3% | 73.8% | 67.0% | 79.5% | 80.7% | 60.2% | 53.1% | 67.9% |
| 3 | 64.7% | 57.0% | 58.5% | 77.0% | 82.8% | 46.0% | 51.0% | 34.5% |
| 4 | 82.4% | 75.5% | 67.7% | 71.6% | 79.8% | 60.3% | 65.8% | 66.3% |
| 5 | 74.1% | 52.0% | 62.7% | 87.6% | 80.8% | 60.6% | 35.0% | 41.1% |
| 6 | 71.4% | 65.4% | 70.9% | 75.4% | 81.3% | 43.6% | 37.2% | 32.5% |
| 7 | 74.8% | 50.5% | 66.2% | 79.2% | 87.6% | 56.3% | 43.3% | 46.1% |
| 8 | 87.8% | 63.7% | 63.5% | 79.1% | 72.1% | 56.2% | 52.1% | 69.0% |
| 9 | 84.5% | 72.5% | 59.1% | 85.2% | 77.2% | 53.5% | 46.8% | 52.1% |
| 10 | 79.0% | 73.8% | 67.9% | 72.1% | 70.3% | 62.0% | 49.4% | 36.8% |
| 11 | 75.2% | 67.3% | 71.3% | 70.4% | 89.2% | 74.2% | 60.2% | 58.8% |
| 12 | 87.7% | 73.8% | 75.1% | 77.2% | 77.9% | 74.2% | 69.6% | 62.9% |
| 15 | 81.9% | 77.8% | 78.7% | 79.1% | 82.7% | 62.4% | 75.4% | 66.9% |
| 16 | 63.1% | 86.8% | 68.0% | 75.5% | 86.4% | 44.8% | 60.6% | 55.7% |
| 17 | 88.3% | 73.7% | 67.9% | 90.4% | 81.1% | 64.0% | 52.0% | 45.7% |
| 18 | 93.5% | 79.3% | 55.4% | 79.4% | 96.7% | 61.8% | 69.9% | 55.4% |
| 19 | 88.3% | 70.0% | 82.0% | 84.6% | 87.9% | 67.9% | 70.9% | 72.6% |
| 20 | 83.7% | 77.3% | 70.4% | 89.7% | 83.5% | 44.8% | 51.4% | 57.0% |
| 21 | 91.0% | 78.8% | 76.7% | 65.9% | 80.7% | 58.7% | 62.6% | 55.1% |
| 22 | 77.9% | 79.4% | 74.0% | 87.2% | 95.0% | 73.5% | 56.3% | 59.3% |
| 23 | 81.3% | 84.9% | 80.7% | 92.5% | 79.5% | 69.7% | 60.8% | 52.3% |

| FY03 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 70.3% | 62.2% | 60.9% | 71.5% | 82.9% | 69.6% | 60.3% | 38.9% |
| 2 | 74.7% | 75.2% | 65.5% | 80.8% | 79.7% | 53.3% | 61.5% | 57.8% |
| 3 | 74.3% | 45.3% | 49.7% | 65.5% | 70.4% | 37.0% | 42.0% | 36.3% |
| 4 | 62.1% | 61.4% | 67.9% | 66.4% | 70.9% | 49.0% | 57.0% | 51.2% |
| 5 | 73.5% | 58.1% | 54.2% | 75.2% | 76.4% | 41.7% | 50.0% | 39.6% |
| 6 | 74.6% | 62.7% | 67.9% | 76.3% | 67.6% | 59.2% | 47.4% | 38.2% |
| 7 | 76.7% | 56.9% | 61.3% | 77.1% | 82.8% | 49.7% | 59.6% | 41.7% |
| 8 | 75.6% | 67.7% | 68.5% | 77.3% | 70.5% | 65.4% | 53.2% | 43.0% |
| 9 | 86.5% | 76.8% | 67.2% | 67.7% | 66.1% | 66.6% | 55.5% | 53.9% |
| 10 | 78.6% | 73.5% | 60.7% | 70.5% | 81.7% | 56.9% | 59.9% | 41.9% |
| 11 | 77.7% | 72.2% | 60.3% | 54.6% | 84.6% | 63.6% | 59.1% | 49.0% |
| 12 | 78.7% | 64.9% | 60.3% | 71.6% | 85.0% | 68.3% | 59.3% | 40.1% |
| 15 | 71.8% | 74.1% | 70.5% | 77.7% | 88.5% | 61.7% | 59.0% | 58.5% |
| 16 | 76.0% | 61.9% | 67.9% | 78.7% | 80.0% | 61.3% | 59.2% | 43.8% |
| 17 | 77.0% | 69.5% | 54.0% | 77.8% | 83.1% | 74.9% | 55.0% | 39.5% |
| 18 | 77.2% | 73.9% | 54.8% | 78.7% | 76.3% | 61.2% | 51.3% | 60.5% |
| 19 | 77.1% | 61.9% | 62.2% | 77.1% | 83.0% | 72.9% | 58.6% | 58.0% |
| 20 | 68.1% | 60.6% | 51.8% | 82.3% | 78.1% | 57.6% | 50.2% | 46.7% |
| 21 | 68.6% | 67.7% | 68.5% | 78.2% | 81.2% | 44.1% | 49.7% | 57.8% |
| 22 | 80.3% | 66.6% | 51.2% | 71.1% | 81.7% | 57.9% | 57.3% | 41.5% |
| 13 | 80.2% | 77.4% | 61.1% | 82.7% | 80.5% | 70.6% | 60.3% | 51.9% |
| 14 | 74.6% | 74.6% | 76.0% | 63.0% | 82.6% | 60.2% | 61.1% | 48.9% |

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**Exhibit III-3-1z
 Reliance Factors
 Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors**

Service Type: Pathology
 Enrollee Type: Post
 Age Group: Over 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 42.4% | 35.7% | 38.5% | 44.0% | 56.8% | 33.6% | 34.1% | 40.0% |
| 2 | 37.5% | 37.3% | 37.8% | 54.1% | 55.5% | 32.3% | 32.7% | 34.1% |
| 3 | 27.7% | 23.7% | 22.0% | 43.0% | 38.2% | 19.6% | 17.4% | 21.0% |
| 4 | 39.2% | 39.4% | 39.9% | 49.1% | 57.7% | 33.3% | 39.0% | 41.5% |
| 5 | 31.3% | 30.5% | 32.4% | 64.9% | 55.5% | 20.9% | 23.4% | 32.0% |
| 6 | 34.7% | 31.2% | 33.0% | 42.9% | 53.4% | 24.0% | 21.3% | 26.2% |
| 7 | 36.2% | 33.7% | 33.9% | 42.8% | 53.7% | 33.0% | 25.1% | 31.2% |
| 8 | 41.5% | 39.3% | 39.6% | 58.3% | 59.7% | 28.9% | 29.4% | 32.2% |
| 9 | 38.1% | 38.7% | 39.2% | 48.4% | 60.2% | 32.7% | 30.9% | 41.3% |
| 10 | 37.2% | 40.1% | 41.5% | 48.6% | 59.7% | 42.0% | 36.0% | 37.2% |
| 11 | 32.6% | 30.9% | 34.4% | 42.1% | 54.7% | 38.7% | 27.3% | 37.3% |
| 12 | 38.4% | 33.0% | 34.2% | 48.6% | 53.4% | 37.4% | 27.9% | 33.1% |
| 15 | 40.7% | 40.9% | 44.8% | 45.8% | 60.5% | 37.7% | 34.7% | 42.8% |
| 16 | 37.4% | 35.3% | 36.2% | 46.5% | 56.7% | 20.8% | 27.1% | 34.8% |
| 17 | 39.4% | 31.5% | 30.8% | 46.0% | 58.5% | 31.4% | 27.9% | 35.1% |
| 18 | 47.8% | 45.9% | 47.4% | 53.4% | 67.6% | 35.6% | 34.9% | 40.6% |
| 19 | 45.6% | 40.3% | 45.3% | 47.9% | 64.8% | 33.6% | 36.4% | 41.4% |
| 20 | 42.8% | 42.3% | 39.7% | 51.7% | 63.7% | 34.4% | 33.2% | 36.6% |
| 21 | 49.4% | 46.3% | 40.0% | 51.9% | 56.4% | 30.9% | 29.3% | 27.0% |
| 22 | 43.8% | 40.9% | 43.4% | 49.7% | 59.0% | 27.0% | 25.1% | 26.1% |
| 23 | 44.6% | 45.8% | 44.2% | 41.5% | 61.0% | 36.4% | 42.1% | 42.4% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 61.0% | 56.2% | 61.4% | 56.2% | 68.6% | 62.2% | 45.4% | 48.5% |
| 2 | 58.7% | 72.6% | 69.0% | 86.1% | 76.4% | 67.7% | 59.1% | 59.0% |
| 3 | 43.7% | 48.4% | 43.2% | 62.0% | 52.1% | 48.4% | 31.3% | 35.5% |
| 4 | 59.7% | 54.3% | 57.1% | 65.6% | 63.8% | 64.7% | 46.2% | 56.3% |
| 5 | 57.3% | 48.5% | 60.4% | 65.3% | 70.0% | 58.9% | 42.7% | 50.9% |
| 6 | 63.1% | 59.9% | 64.8% | 72.2% | 71.5% | 68.7% | 35.6% | 39.5% |
| 7 | 63.6% | 66.6% | 68.9% | 72.3% | 74.7% | 73.6% | 49.3% | 51.9% |
| 8 | 54.0% | 55.0% | 51.3% | 66.4% | 66.7% | 47.7% | 33.7% | 41.4% |
| 9 | 51.4% | 56.8% | 53.3% | 66.6% | 64.6% | 51.5% | 38.5% | 47.4% |
| 10 | 59.8% | 55.2% | 56.4% | 67.9% | 72.0% | 60.4% | 36.6% | 43.7% |
| 11 | 51.5% | 52.3% | 57.1% | 65.1% | 72.3% | 66.7% | 62.7% | 62.6% |
| 12 | 64.6% | 57.3% | 60.3% | 73.7% | 68.0% | 67.0% | 44.3% | 48.8% |
| 15 | 69.1% | 68.0% | 68.2% | 42.8% | 71.5% | 74.8% | 48.7% | 63.4% |
| 16 | 67.8% | 67.0% | 67.4% | 69.5% | 77.9% | 68.5% | 38.8% | 49.7% |
| 17 | 65.4% | 64.6% | 65.4% | 70.6% | 83.2% | 73.8% | 56.8% | 64.5% |
| 18 | 49.6% | 47.5% | 51.0% | 62.1% | 66.3% | 35.9% | 32.7% | 53.7% |
| 19 | 46.7% | 44.4% | 43.6% | 58.9% | 58.7% | 58.7% | 54.2% | 54.2% |
| 20 | 56.6% | 57.7% | 61.7% | 66.8% | 69.7% | 60.5% | 37.4% | 47.1% |
| 21 | 47.5% | 38.7% | 42.0% | 54.7% | 57.3% | 42.2% | 48.4% | 39.7% |
| 22 | 54.5% | 56.4% | 53.2% | 62.7% | 62.7% | 51.5% | 29.4% | 33.2% |
| 13 | 61.0% | 48.2% | 53.7% | 61.5% | 72.5% | 74.1% | 41.4% | 47.3% |
| 14 | 29.6% | 45.8% | 45.7% | 38.1% | 58.6% | 59.3% | 46.1% | 39.9% |

Service Type: Pathology
 Enrollee Type: Post
 Age Group: Under 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 44.1% | 30.9% | 32.2% | 70.8% | 79.4% | 41.0% | 36.0% | 36.9% |
| 2 | 43.0% | 41.9% | 48.5% | 74.9% | 68.2% | 26.4% | 28.5% | 22.9% |
| 3 | 30.0% | 21.8% | 22.9% | 39.5% | 52.3% | 23.3% | 20.5% | 24.0% |
| 4 | 52.8% | 35.2% | 34.8% | 50.8% | 66.2% | 35.8% | 25.2% | 50.9% |
| 5 | 28.9% | 18.1% | 36.8% | 73.9% | 75.6% | 18.8% | 25.6% | 46.4% |
| 6 | 39.4% | 25.9% | 37.6% | 60.3% | 76.9% | 24.7% | 23.5% | 24.8% |
| 7 | 49.1% | 44.6% | 43.4% | 71.3% | 77.0% | 46.5% | 25.6% | 51.5% |
| 8 | 63.0% | 56.3% | 49.9% | 64.5% | 67.4% | 36.1% | 31.6% | 40.0% |
| 9 | 40.6% | 40.9% | 39.8% | 58.4% | 80.3% | 23.1% | 44.7% | 46.0% |
| 10 | 42.2% | 59.0% | 60.1% | 60.7% | 56.5% | 24.2% | 36.7% | 41.4% |
| 11 | 26.3% | 31.0% | 35.8% | 65.3% | 65.4% | 44.7% | 34.0% | 44.6% |
| 12 | 34.6% | 23.2% | 35.0% | 70.8% | 65.5% | 38.5% | 31.0% | 27.2% |
| 15 | 54.3% | 41.8% | 65.9% | 47.8% | 74.3% | 44.3% | 30.7% | 43.1% |
| 16 | 49.3% | 47.2% | 29.4% | 56.7% | 62.0% | 21.9% | 34.2% | 47.1% |
| 17 | 49.1% | 41.1% | 40.7% | 55.5% | 75.5% | 24.9% | 25.7% | 45.2% |
| 18 | 65.1% | 64.0% | 56.9% | 70.9% | 82.4% | 43.2% | 32.2% | 50.7% |
| 19 | 51.6% | 36.6% | 45.7% | 69.5% | 77.3% | 33.7% | 30.2% | 54.4% |
| 20 | 44.9% | 60.9% | 51.4% | 78.4% | 62.9% | 22.1% | 22.8% | 35.5% |
| 21 | 60.5% | 55.9% | 38.1% | 67.5% | 67.8% | 40.7% | 35.6% | 26.9% |
| 22 | 53.0% | 42.9% | 54.2% | 52.7% | 80.3% | 22.1% | 34.8% | 36.7% |
| 23 | 60.6% | 48.9% | 43.0% | 51.3% | 68.0% | 25.5% | 31.6% | 49.4% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 75.3% | 75.0% | 80.3% | 67.5% | 82.8% | 78.7% | 53.3% | 59.4% |
| 2 | 63.3% | 74.8% | 75.7% | 75.2% | 82.6% | 64.8% | 59.3% | 55.0% |
| 3 | 56.4% | 56.5% | 65.4% | 62.9% | 66.0% | 51.6% | 43.5% | 41.7% |
| 4 | 58.2% | 43.8% | 59.9% | 61.2% | 70.8% | 57.4% | 15.0% | 31.5% |
| 5 | 72.1% | 71.9% | 74.0% | 72.0% | 81.3% | 77.3% | 46.7% | 61.9% |
| 6 | 82.7% | 81.2% | 83.4% | 81.9% | 85.2% | 87.2% | 56.8% | 55.3% |
| 7 | 59.7% | 61.2% | 55.4% | 59.1% | 63.6% | 61.3% | 24.6% | 36.2% |
| 8 | 76.0% | 77.9% | 75.2% | 74.6% | 83.0% | 76.5% | 54.9% | 54.2% |
| 9 | 82.4% | 82.5% | 88.4% | 84.8% | 85.4% | 79.9% | 67.6% | 67.4% |
| 10 | 85.5% | 80.2% | 81.5% | 73.2% | 90.4% | 84.6% | 46.7% | 57.4% |
| 11 | 84.9% | 84.0% | 84.7% | 76.9% | 92.0% | 84.9% | 75.5% | 72.1% |
| 12 | 66.5% | 68.7% | 74.2% | 66.1% | 77.6% | 78.1% | 42.3% | 43.9% |
| 15 | 83.7% | 86.7% | 85.8% | 80.2% | 88.9% | 85.3% | 53.4% | 61.5% |
| 16 | 61.8% | 64.4% | 68.5% | 59.1% | 77.7% | 69.0% | 54.7% | 56.0% |
| 17 | 78.2% | 78.3% | 76.7% | 79.5% | 93.2% | 90.9% | 61.4% | 70.6% |
| 18 | 68.2% | 55.8% | 69.0% | 65.3% | 76.1% | 59.3% | 48.5% | 59.9% |
| 19 | 79.3% | 76.9% | 73.3% | 82.7% | 84.2% | 80.6% | 49.7% | 48.0% |
| 20 | 69.4% | 65.6% | 61.4% | 73.0% | 75.8% | 70.4% | 35.1% | 46.4% |
| 21 | 74.0% | 64.7% | 72.5% | 71.9% | 81.0% | 72.8% | 52.5% | 47.4% |
| 22 | 78.0% | 78.4% | 83.8% | 78.4% | 83.6% | 78.9% | 48.9% | 47.6% |
| 13 | 74.6% | 72.3% | 73.2% | 64.5% | 78.3% | 78.3% | 43.0% | 53.6% |
| 14 | 76.6% | 82.5% | 80.3% | 63.0% | 80.5% | 82.0% | 51.2% | 49.1% |

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Exhibit III-3-1aa
Reliance Factors
Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors

Service Type: Physical Exams
 Enrollee Type: OldPre
 Age Group: Over 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|--------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 90.2% | 85.4% | 84.8% | 95.7% | 88.1% | 86.6% | 71.5% | 62.0% |
| 2 | 93.5% | 94.1% | 89.9% | 98.3% | 95.4% | 82.3% | 84.7% | 81.1% |
| 3 | 94.0% | 92.2% | 88.6% | 97.5% | 95.7% | 92.2% | 81.7% | 76.9% |
| 4 | 97.7% | 96.7% | 96.7% | 99.0% | 97.0% | 95.0% | 93.8% | 92.1% |
| 5 | 97.9% | 97.2% | 96.1% | 99.2% | 98.8% | 100.0% | 90.2% | 91.5% |
| 6 | 94.7% | 94.6% | 93.9% | 99.1% | 96.4% | 81.3% | 78.3% | 78.1% |
| 7 | 96.5% | 94.3% | 94.1% | 99.0% | 97.9% | 87.9% | 80.1% | 91.6% |
| 8 | 96.7% | 94.7% | 93.2% | 99.6% | 98.5% | 95.2% | 81.9% | 82.0% |
| 9 | 96.5% | 94.9% | 92.3% | 98.0% | 97.0% | 89.1% | 83.9% | 83.2% |
| 10 | 93.8% | 93.0% | 87.5% | 96.8% | 90.9% | 78.5% | 71.0% | 69.9% |
| 11 | 95.6% | 95.1% | 96.1% | 99.4% | 98.2% | 97.4% | 89.8% | 90.3% |
| 12 | 95.6% | 94.3% | 94.5% | 99.1% | 97.7% | 90.3% | 91.8% | 92.5% |
| 15 | 97.1% | 97.5% | 97.4% | 98.5% | 97.6% | 99.5% | 91.1% | 83.4% |
| 16 | 98.0% | 97.2% | 96.8% | 99.2% | 98.9% | 94.9% | 95.6% | 93.9% |
| 17 | 97.5% | 96.2% | 94.7% | 99.7% | 98.9% | 87.2% | 75.8% | 94.1% |
| 18 | 97.0% | 95.1% | 92.3% | 98.6% | 98.2% | 94.0% | 89.1% | 94.0% |
| 19 | 96.5% | 96.8% | 93.5% | 98.6% | 97.1% | 93.0% | 87.9% | 89.7% |
| 20 | 95.8% | 93.5% | 93.9% | 99.2% | 98.7% | 94.2% | 88.0% | 90.1% |
| 21 | 97.8% | 97.4% | 96.6% | 99.8% | 98.3% | 95.5% | 91.4% | 90.4% |
| 22 | 97.5% | 98.7% | 97.4% | 98.5% | 98.4% | 98.3% | 91.2% | 88.4% |
| 23 | 90.0% | 91.2% | 89.4% | 97.3% | 95.9% | 82.9% | 86.2% | 77.1% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|--------|-------|--------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 95.4% | 91.1% | 91.2% | 98.5% | 94.5% | 87.5% | 83.1% | 77.5% |
| 2 | 97.8% | 96.0% | 96.9% | 99.5% | 98.2% | 98.6% | 93.1% | 93.6% |
| 3 | 98.7% | 97.5% | 96.1% | 99.5% | 98.2% | 96.2% | 94.8% | 92.5% |
| 4 | 99.1% | 98.6% | 98.6% | 99.8% | 99.0% | 97.6% | 97.8% | 95.8% |
| 5 | 98.5% | 97.7% | 97.8% | 99.8% | 98.9% | 93.3% | 97.8% | 92.8% |
| 6 | 97.3% | 95.0% | 94.9% | 99.1% | 97.0% | 91.5% | 83.1% | 82.8% |
| 7 | 98.3% | 98.0% | 97.7% | 99.6% | 99.3% | 97.2% | 95.5% | 96.8% |
| 8 | 98.1% | 96.4% | 95.4% | 99.5% | 98.9% | 95.2% | 91.4% | 87.4% |
| 9 | 99.0% | 97.7% | 96.7% | 99.7% | 98.5% | 100.0% | 89.4% | 91.0% |
| 10 | 98.8% | 98.2% | 98.2% | 99.4% | 98.4% | 89.6% | 92.5% | 92.4% |
| 11 | 98.1% | 97.6% | 97.3% | 99.3% | 98.9% | 98.6% | 93.2% | 94.1% |
| 12 | 93.5% | 88.8% | 90.8% | 99.4% | 95.7% | 85.4% | 90.0% | 85.7% |
| 15 | 99.2% | 98.9% | 98.9% | 99.9% | 99.4% | 99.6% | 98.0% | 97.9% |
| 16 | 99.5% | 99.0% | 98.7% | 99.9% | 99.6% | 99.1% | 97.9% | 97.7% |
| 17 | 99.2% | 98.8% | 99.0% | 100.0% | 99.8% | 98.5% | 97.9% | 98.5% |
| 18 | 98.4% | 97.7% | 95.9% | 99.4% | 99.0% | 91.5% | 96.6% | 98.1% |
| 19 | 98.4% | 97.5% | 98.1% | 97.6% | 99.2% | 95.9% | 96.3% | 96.3% |
| 20 | 97.1% | 93.4% | 93.3% | 99.2% | 98.0% | 92.4% | 94.6% | 91.4% |
| 21 | 98.3% | 97.2% | 97.8% | 99.4% | 99.3% | 96.7% | 96.2% | 91.8% |
| 22 | 99.3% | 98.4% | 97.8% | 100.0% | 99.0% | 94.8% | 93.1% | 95.8% |
| 13 | 95.2% | 92.4% | 90.7% | 98.6% | 97.8% | 85.9% | 90.2% | 82.0% |
| 14 | 84.9% | 88.7% | 81.5% | 97.5% | 89.2% | 84.5% | 75.5% | 79.6% |

Service Type: Physical Exams
 Enrollee Type: OldPre
 Age Group: Under 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|--------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 92.4% | 80.9% | 82.4% | 96.7% | 88.6% | 85.8% | 71.5% | 53.8% |
| 2 | 96.8% | 93.9% | 88.0% | 98.3% | 96.0% | 77.8% | 80.1% | 86.4% |
| 3 | 94.7% | 93.1% | 91.9% | 98.5% | 97.9% | 91.4% | 85.9% | 76.6% |
| 4 | 98.8% | 97.6% | 96.9% | 99.1% | 97.9% | 94.5% | 95.4% | 94.5% |
| 5 | 98.3% | 95.5% | 95.9% | 99.4% | 98.9% | 100.0% | 86.9% | 90.1% |
| 6 | 93.9% | 94.1% | 94.6% | 99.0% | 97.4% | 80.6% | 72.5% | 73.7% |
| 7 | 97.6% | 92.2% | 94.7% | 99.2% | 99.0% | 88.3% | 81.1% | 91.5% |
| 8 | 98.7% | 94.3% | 93.4% | 99.6% | 98.4% | 95.1% | 87.9% | 91.4% |
| 9 | 97.8% | 95.6% | 90.2% | 98.8% | 97.2% | 86.8% | 80.8% | 83.1% |
| 10 | 95.9% | 94.2% | 87.7% | 97.6% | 91.9% | 82.0% | 72.1% | 68.1% |
| 11 | 97.0% | 95.4% | 96.7% | 99.6% | 99.2% | 98.1% | 91.9% | 92.2% |
| 12 | 98.2% | 95.6% | 96.5% | 99.6% | 98.2% | 92.5% | 94.9% | 94.5% |
| 15 | 97.8% | 97.8% | 97.9% | 99.3% | 97.8% | 99.4% | 95.2% | 86.8% |
| 16 | 97.2% | 99.0% | 97.2% | 99.3% | 99.3% | 92.8% | 97.0% | 94.8% |
| 17 | 98.7% | 96.7% | 94.5% | 99.9% | 99.1% | 86.1% | 77.0% | 93.2% |
| 18 | 98.9% | 95.9% | 79.9% | 99.0% | 99.7% | 92.5% | 92.8% | 93.4% |
| 19 | 98.2% | 95.7% | 95.2% | 99.1% | 97.9% | 93.9% | 92.0% | 92.9% |
| 20 | 96.5% | 94.2% | 93.2% | 99.7% | 98.7% | 91.9% | 86.9% | 91.1% |
| 21 | 99.0% | 98.0% | 97.2% | 99.7% | 98.4% | 91.1% | 93.6% | 91.7% |
| 22 | 97.4% | 99.0% | 97.5% | 99.3% | 99.6% | 98.5% | 91.9% | 90.3% |
| 23 | 91.2% | 94.3% | 91.7% | 99.3% | 95.0% | 82.3% | 84.6% | 77.0% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|--------|-------|--------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 94.8% | 90.4% | 90.7% | 98.5% | 96.5% | 88.9% | 83.1% | 75.4% |
| 2 | 97.5% | 96.7% | 96.7% | 99.5% | 98.4% | 97.7% | 93.1% | 94.3% |
| 3 | 99.2% | 97.3% | 96.4% | 99.3% | 98.6% | 95.6% | 94.9% | 92.9% |
| 4 | 98.8% | 98.6% | 98.9% | 99.8% | 99.1% | 96.8% | 97.9% | 96.3% |
| 5 | 98.6% | 97.1% | 97.1% | 99.7% | 98.8% | 89.0% | 97.6% | 92.1% |
| 6 | 97.2% | 94.5% | 95.1% | 99.2% | 96.6% | 93.7% | 83.1% | 82.2% |
| 7 | 98.7% | 97.8% | 97.7% | 99.7% | 99.6% | 96.9% | 96.4% | 96.5% |
| 8 | 98.4% | 97.0% | 96.6% | 99.5% | 98.9% | 96.4% | 93.3% | 88.7% |
| 9 | 99.5% | 98.4% | 97.0% | 99.6% | 97.9% | 100.0% | 88.0% | 91.4% |
| 10 | 99.1% | 98.7% | 98.0% | 99.4% | 99.1% | 90.4% | 92.9% | 92.6% |
| 11 | 98.6% | 98.1% | 96.8% | 98.9% | 99.3% | 98.6% | 93.1% | 93.7% |
| 12 | 94.9% | 89.0% | 90.6% | 99.4% | 97.5% | 87.6% | 89.8% | 83.7% |
| 15 | 99.1% | 98.9% | 98.7% | 99.9% | 99.6% | 99.4% | 97.7% | 97.8% |
| 16 | 99.6% | 98.9% | 98.7% | 99.9% | 99.6% | 99.3% | 98.1% | 97.4% |
| 17 | 99.3% | 98.8% | 98.7% | 100.0% | 99.9% | 99.1% | 98.0% | 98.1% |
| 18 | 98.1% | 97.9% | 94.1% | 99.5% | 98.9% | 99.5% | 96.2% | 98.3% |
| 19 | 98.3% | 96.5% | 97.5% | 98.1% | 99.2% | 98.0% | 95.1% | 96.2% |
| 20 | 95.6% | 90.6% | 89.6% | 99.5% | 97.6% | 91.0% | 93.7% | 91.0% |
| 21 | 97.6% | 97.9% | 97.6% | 99.6% | 99.4% | 95.3% | 96.2% | 93.9% |
| 22 | 99.6% | 98.6% | 97.2% | 100.0% | 99.4% | 95.2% | 94.2% | 95.9% |
| 13 | 95.5% | 93.6% | 86.1% | 98.8% | 97.1% | 86.0% | 88.1% | 80.9% |
| 14 | 83.5% | 88.7% | 83.6% | 98.1% | 89.6% | 83.3% | 71.3% | 81.3% |

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Exhibit III-3-1bb
Reliance Factors
Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors

Service Type: Physical Exams
 Enrollee Type: Post
 Age Group: Over 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|--------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 65.8% | 56.8% | 53.4% | 94.7% | 69.0% | 40.5% | 48.0% | 45.6% |
| 2 | 68.2% | 63.5% | 70.9% | 92.9% | 85.6% | 62.1% | 60.0% | 58.7% |
| 3 | 78.9% | 74.6% | 72.4% | 93.6% | 85.4% | 69.9% | 65.1% | 65.0% |
| 4 | 91.7% | 92.5% | 93.4% | 97.6% | 95.0% | 90.5% | 94.1% | 91.8% |
| 5 | 94.8% | 87.9% | 90.0% | 100.0% | 96.8% | 80.4% | 87.6% | 84.4% |
| 6 | 79.4% | 75.2% | 72.9% | 95.5% | 88.5% | 52.8% | 61.0% | 61.6% |
| 7 | 88.1% | 89.0% | 81.7% | 97.8% | 94.6% | 79.2% | 82.4% | 81.3% |
| 8 | 82.7% | 77.6% | 79.8% | 96.9% | 95.6% | 77.4% | 68.2% | 61.6% |
| 9 | 86.3% | 86.7% | 81.7% | 99.0% | 93.9% | 78.9% | 83.5% | 80.5% |
| 10 | 88.7% | 83.6% | 72.7% | 91.9% | 87.2% | 67.3% | 65.5% | 65.3% |
| 11 | 84.3% | 80.1% | 81.3% | 95.9% | 93.3% | 91.1% | 80.6% | 83.7% |
| 12 | 85.2% | 80.9% | 87.7% | 98.2% | 93.6% | 73.0% | 85.2% | 87.2% |
| 15 | 83.7% | 88.4% | 87.6% | 97.8% | 92.7% | 64.8% | 61.2% | 81.4% |
| 16 | 87.7% | 92.7% | 88.3% | 98.0% | 95.3% | 84.8% | 86.1% | 84.8% |
| 17 | 82.5% | 77.2% | 78.8% | 97.4% | 95.2% | 63.4% | 71.5% | 80.0% |
| 18 | 80.8% | 84.8% | 75.5% | 90.4% | 95.6% | 65.8% | 70.9% | 77.3% |
| 19 | 86.4% | 90.2% | 88.3% | 89.4% | 95.1% | 75.5% | 81.5% | 83.6% |
| 20 | 86.6% | 79.4% | 79.7% | 94.8% | 94.9% | 74.4% | 80.2% | 78.4% |
| 21 | 90.9% | 89.1% | 91.8% | 90.1% | 93.7% | 77.8% | 88.2% | 81.9% |
| 22 | 90.4% | 90.9% | 87.9% | 95.3% | 94.9% | 78.3% | 78.1% | 65.1% |
| 23 | 78.3% | 76.6% | 76.2% | 90.2% | 88.5% | 72.1% | 75.7% | 72.8% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|--------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 88.5% | 86.5% | 84.1% | 94.6% | 90.6% | 87.4% | 74.7% | 77.1% |
| 2 | 97.7% | 99.4% | 98.0% | 100.1% | 98.5% | 97.9% | 93.0% | 96.0% |
| 3 | 93.1% | 95.7% | 94.6% | 98.6% | 96.5% | 94.3% | 94.4% | 91.7% |
| 4 | 96.9% | 98.4% | 97.5% | 100.0% | 98.2% | 98.6% | 95.5% | 97.7% |
| 5 | 97.3% | 93.1% | 94.3% | 100.4% | 98.3% | 95.0% | 90.9% | 97.4% |
| 6 | 93.0% | 96.3% | 95.5% | 95.8% | 96.1% | 96.2% | 87.7% | 82.4% |
| 7 | 99.5% | 96.7% | 97.3% | 100.0% | 99.3% | 98.8% | 90.1% | 96.4% |
| 8 | 97.8% | 91.4% | 92.0% | 98.1% | 97.6% | 94.2% | 71.9% | 87.8% |
| 9 | 92.8% | 96.2% | 89.4% | 99.7% | 97.3% | 92.5% | 89.9% | 91.1% |
| 10 | 96.1% | 99.0% | 98.6% | 101.0% | 97.9% | 97.9% | 90.6% | 97.4% |
| 11 | 96.9% | 94.5% | 93.6% | 98.7% | 98.9% | 94.9% | 92.2% | 95.0% |
| 12 | 85.0% | 89.5% | 92.8% | 95.9% | 95.2% | 92.2% | 84.8% | 84.9% |
| 15 | 99.6% | 99.1% | 99.2% | 100.3% | 99.0% | 99.1% | 95.9% | 98.1% |
| 16 | 98.4% | 98.3% | 98.4% | 100.0% | 99.0% | 98.6% | 88.3% | 94.4% |
| 17 | 98.5% | 97.9% | 98.9% | 100.7% | 99.6% | 97.6% | 95.7% | 98.1% |
| 18 | 81.9% | 83.5% | 86.5% | 95.9% | 88.3% | 91.7% | 90.6% | 95.5% |
| 19 | 84.9% | 90.7% | 78.1% | 86.7% | 83.6% | 89.4% | 92.4% | 97.8% |
| 20 | 84.5% | 86.1% | 94.3% | 96.9% | 97.2% | 93.8% | 85.2% | 85.6% |
| 21 | 96.8% | 92.1% | 88.8% | 99.3% | 96.1% | 94.1% | 78.7% | 93.9% |
| 22 | 96.4% | 95.5% | 95.7% | 99.1% | 98.2% | 95.9% | 85.8% | 87.0% |
| 13 | 90.7% | 90.2% | 84.7% | 95.5% | 96.4% | 89.3% | 85.9% | 86.1% |
| 14 | 73.3% | 70.2% | 77.8% | 79.4% | 78.6% | 72.4% | 63.8% | 70.4% |

Service Type: Physical Exams
 Enrollee Type: Post
 Age Group: Under 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|--------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 67.2% | 51.4% | 46.0% | 97.2% | 85.3% | 47.2% | 49.7% | 42.7% |
| 2 | 72.3% | 66.4% | 75.9% | 96.4% | 90.2% | 58.0% | 56.4% | 50.1% |
| 3 | 80.9% | 72.8% | 73.2% | 92.5% | 89.1% | 72.8% | 67.9% | 66.6% |
| 4 | 94.4% | 92.0% | 92.6% | 97.7% | 96.0% | 90.9% | 92.0% | 93.2% |
| 5 | 94.4% | 83.8% | 90.9% | 100.0% | 98.7% | 79.5% | 88.2% | 88.3% |
| 6 | 81.6% | 71.0% | 76.6% | 97.8% | 94.3% | 53.6% | 64.2% | 60.2% |
| 7 | 90.5% | 90.8% | 84.8% | 98.9% | 97.3% | 83.4% | 82.6% | 86.8% |
| 8 | 89.3% | 84.4% | 85.2% | 97.5% | 96.5% | 80.7% | 69.8% | 68.2% |
| 9 | 87.3% | 87.6% | 82.0% | 99.3% | 97.0% | 74.5% | 86.8% | 82.3% |
| 10 | 90.1% | 89.0% | 81.4% | 94.7% | 86.0% | 55.2% | 66.0% | 67.8% |
| 11 | 77.3% | 80.2% | 82.4% | 98.2% | 94.9% | 92.0% | 83.4% | 85.6% |
| 12 | 83.7% | 74.2% | 88.0% | 99.3% | 95.9% | 73.4% | 86.0% | 85.7% |
| 15 | 87.9% | 88.8% | 92.4% | 98.1% | 95.3% | 68.7% | 57.7% | 81.5% |
| 16 | 91.7% | 94.8% | 86.3% | 98.5% | 95.9% | 85.1% | 88.3% | 88.7% |
| 17 | 86.3% | 80.4% | 83.6% | 98.4% | 97.9% | 59.9% | 69.3% | 84.2% |
| 18 | 87.7% | 89.9% | 79.9% | 94.9% | 97.6% | 69.9% | 69.0% | 81.6% |
| 19 | 88.3% | 89.3% | 88.4% | 93.8% | 96.8% | 75.6% | 78.7% | 87.2% |
| 20 | 87.4% | 86.0% | 83.6% | 97.9% | 94.8% | 68.0% | 75.7% | 78.0% |
| 21 | 92.9% | 91.0% | 91.5% | 93.4% | 95.7% | 81.3% | 89.4% | 81.9% |
| 22 | 92.0% | 91.2% | 90.2% | 95.9% | 97.6% | 76.1% | 81.7% | 71.2% |
| 23 | 85.3% | 78.2% | 75.7% | 94.3% | 90.6% | 67.3% | 70.2% | 76.1% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|--------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 93.7% | 92.9% | 92.0% | 97.3% | 94.8% | 92.9% | 78.8% | 81.9% |
| 2 | 98.1% | 99.5% | 98.4% | 100.2% | 98.9% | 97.7% | 93.0% | 95.6% |
| 3 | 94.8% | 96.3% | 97.0% | 98.6% | 97.6% | 94.4% | 95.4% | 92.4% |
| 4 | 96.3% | 97.6% | 97.2% | 99.4% | 98.0% | 97.8% | 80.6% | 83.6% |
| 5 | 98.3% | 97.3% | 96.4% | 100.3% | 98.9% | 97.3% | 91.4% | 98.0% |
| 6 | 96.8% | 98.3% | 97.9% | 97.4% | 98.0% | 98.4% | 91.7% | 87.0% |
| 7 | 88.2% | 85.3% | 87.7% | 87.1% | 87.1% | 88.4% | 85.2% | 95.2% |
| 8 | 98.9% | 96.0% | 96.2% | 98.7% | 98.8% | 97.5% | 81.0% | 90.5% |
| 9 | 97.4% | 98.5% | 97.4% | 99.9% | 98.9% | 96.9% | 94.7% | 94.5% |
| 10 | 98.6% | 99.7% | 99.5% | 100.6% | 99.3% | 99.2% | 92.1% | 98.0% |
| 11 | 99.0% | 98.2% | 97.7% | 99.4% | 99.7% | 97.7% | 94.9% | 96.3% |
| 12 | 86.7% | 92.3% | 95.5% | 94.7% | 96.6% | 94.8% | 84.5% | 83.5% |
| 15 | 99.8% | 99.6% | 99.7% | 100.2% | 99.6% | 99.5% | 96.4% | 98.0% |
| 16 | 98.1% | 98.1% | 98.5% | 100.0% | 99.0% | 98.6% | 91.3% | 95.1% |
| 17 | 99.5% | 99.3% | 99.6% | 100.2% | 99.9% | 99.2% | 96.2% | 98.5% |
| 18 | 88.6% | 86.2% | 91.5% | 96.2% | 98.8% | 94.9% | 92.8% | 96.1% |
| 19 | 97.9% | 99.6% | 93.9% | 100.5% | 98.5% | 98.4% | 93.8% | 97.5% |
| 20 | 89.1% | 88.7% | 94.2% | 97.5% | 97.7% | 95.3% | 84.2% | 85.4% |
| 21 | 98.4% | 96.3% | 95.3% | 99.6% | 98.3% | 97.2% | 80.4% | 94.7% |
| 22 | 98.6% | 97.9% | 98.7% | 99.5% | 99.3% | 98.4% | 90.4% | 89.9% |
| 13 | 94.0% | 94.8% | 91.1% | 96.1% | 97.2% | 91.1% | 87.2% | 87.8% |
| 14 | 91.7% | 90.6% | 92.3% | 89.0% | 90.4% | 88.0% | 69.5% | 78.1% |

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Exhibit III-3-1cc
Reliance Factors
Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors

Service Type: Physical Medicine
 Enrollee Type: OldPre
 Age Group: Over 65

| FY04 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 87.4% | 79.5% | 77.1% | 95.1% | 82.1% | 71.6% | 62.9% | 39.4% |
| 2 | 85.0% | 81.6% | 81.7% | 96.9% | 82.5% | 66.2% | 60.2% | 45.8% |
| 3 | 75.7% | 65.3% | 59.9% | 89.7% | 70.0% | 47.6% | 39.6% | 27.9% |
| 4 | 90.1% | 84.9% | 82.2% | 92.3% | 81.5% | 64.8% | 67.1% | 47.2% |
| 5 | 88.7% | 88.4% | 83.6% | 98.4% | 91.7% | 77.4% | 92.1% | 73.4% |
| 6 | 91.0% | 84.9% | 85.6% | 96.6% | 89.2% | 69.4% | 70.9% | 53.9% |
| 7 | 90.4% | 84.9% | 84.9% | 95.7% | 88.2% | 80.0% | 74.6% | 60.6% |
| 8 | 83.4% | 77.0% | 72.4% | 90.2% | 79.4% | 62.7% | 47.0% | 38.1% |
| 9 | 90.5% | 87.8% | 87.0% | 93.6% | 89.7% | 80.5% | 77.7% | 64.2% |
| 10 | 83.4% | 79.6% | 73.0% | 94.2% | 72.1% | 65.5% | 51.3% | 28.6% |
| 11 | 85.2% | 84.0% | 81.7% | 92.8% | 83.7% | 69.4% | 61.8% | 47.7% |
| 12 | 90.6% | 84.1% | 80.6% | 97.0% | 85.0% | 75.4% | 59.8% | 53.0% |
| 15 | 84.4% | 83.5% | 77.1% | 91.7% | 83.0% | 57.6% | 58.9% | 51.4% |
| 16 | 88.2% | 84.3% | 85.0% | 91.8% | 87.7% | 68.8% | 71.9% | 65.7% |
| 17 | 92.7% | 86.2% | 85.8% | 94.8% | 89.9% | 65.4% | 71.0% | 64.8% |
| 18 | 88.3% | 80.3% | 79.1% | 96.4% | 81.6% | 69.3% | 53.7% | 41.7% |
| 19 | 87.3% | 79.2% | 77.8% | 94.0% | 83.1% | 78.3% | 54.6% | 46.6% |
| 20 | 90.3% | 81.8% | 80.5% | 89.9% | 83.3% | 68.3% | 71.5% | 49.0% |
| 21 | 86.1% | 81.4% | 79.7% | 92.8% | 80.1% | 62.2% | 58.4% | 37.1% |
| 22 | 89.6% | 83.6% | 82.3% | 92.7% | 83.8% | 73.6% | 62.6% | 55.4% |
| 23 | 83.5% | 78.3% | 74.1% | 83.4% | 79.7% | 70.6% | 57.1% | 42.5% |

| FY03 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 88.9% | 78.5% | 77.4% | 97.0% | 83.7% | 69.9% | 69.7% | 45.3% |
| 2 | 89.5% | 85.1% | 78.8% | 97.5% | 85.2% | 65.8% | 61.1% | 44.8% |
| 3 | 84.2% | 72.7% | 69.9% | 95.2% | 77.8% | 66.7% | 52.1% | 46.5% |
| 4 | 89.0% | 83.2% | 77.0% | 93.6% | 81.2% | 72.2% | 71.8% | 55.4% |
| 5 | 88.2% | 80.5% | 83.0% | 98.3% | 90.0% | 72.9% | 74.3% | 62.7% |
| 6 | 91.5% | 88.2% | 86.1% | 97.1% | 88.1% | 83.3% | 76.3% | 60.1% |
| 7 | 92.8% | 87.5% | 86.7% | 97.1% | 88.4% | 82.3% | 78.3% | 66.2% |
| 8 | 83.5% | 74.3% | 68.2% | 92.8% | 75.0% | 69.4% | 37.8% | 36.0% |
| 9 | 93.4% | 87.9% | 85.5% | 96.9% | 88.6% | 84.9% | 78.6% | 65.4% |
| 10 | 82.5% | 77.9% | 72.0% | 95.5% | 69.2% | 52.5% | 59.9% | 36.2% |
| 11 | 88.7% | 84.6% | 81.5% | 96.2% | 83.1% | 59.4% | 72.3% | 51.8% |
| 12 | 91.1% | 83.7% | 79.7% | 97.0% | 85.3% | 67.6% | 71.6% | 56.0% |
| 15 | 87.0% | 83.6% | 77.9% | 96.4% | 83.5% | 73.5% | 60.7% | 54.6% |
| 16 | 89.8% | 87.6% | 84.5% | 92.4% | 88.5% | 69.8% | 81.9% | 66.4% |
| 17 | 89.4% | 86.0% | 82.5% | 94.2% | 87.6% | 66.7% | 58.8% | 60.1% |
| 18 | 88.9% | 82.1% | 79.7% | 94.8% | 85.6% | 69.6% | 65.8% | 47.1% |
| 19 | 83.9% | 80.0% | 74.2% | 96.1% | 83.9% | 55.3% | 49.4% | 45.6% |
| 20 | 89.0% | 79.6% | 76.4% | 92.7% | 84.2% | 71.9% | 65.5% | 43.2% |
| 21 | 86.3% | 75.3% | 75.4% | 94.8% | 80.0% | 65.4% | 54.1% | 29.5% |
| 22 | 90.1% | 81.1% | 80.6% | 94.8% | 83.8% | 59.0% | 59.8% | 51.7% |
| 13 | 84.3% | 75.1% | 75.2% | 95.0% | 80.9% | 55.5% | 63.0% | 42.0% |
| 14 | 91.0% | 81.3% | 83.1% | 97.7% | 86.4% | 71.4% | 75.5% | 53.2% |

Service Type: Physical Medicine
 Enrollee Type: OldPre
 Age Group: Under 65

| FY04 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 90.5% | 73.1% | 73.4% | 96.3% | 82.9% | 70.0% | 62.8% | 30.5% |
| 2 | 92.6% | 81.1% | 78.1% | 96.9% | 84.9% | 58.5% | 52.9% | 59.1% |
| 3 | 78.6% | 68.9% | 70.8% | 93.9% | 85.6% | 43.4% | 51.9% | 27.6% |
| 4 | 94.7% | 89.0% | 83.3% | 92.8% | 87.0% | 61.4% | 75.8% | 63.2% |
| 5 | 90.7% | 81.8% | 82.6% | 98.9% | 92.8% | 74.0% | 89.4% | 69.0% |
| 6 | 89.6% | 83.7% | 87.3% | 96.2% | 92.2% | 68.4% | 63.1% | 44.5% |
| 7 | 93.2% | 79.4% | 86.4% | 96.8% | 94.4% | 80.7% | 75.9% | 60.0% |
| 8 | 93.3% | 75.5% | 73.4% | 90.9% | 77.9% | 61.4% | 62.3% | 64.4% |
| 9 | 93.9% | 89.5% | 83.5% | 96.2% | 90.2% | 76.5% | 73.5% | 63.9% |
| 10 | 89.1% | 83.3% | 73.6% | 95.6% | 74.4% | 71.1% | 52.9% | 26.1% |
| 11 | 89.9% | 85.0% | 84.5% | 95.0% | 93.2% | 77.6% | 69.9% | 57.0% |
| 12 | 96.1% | 87.8% | 87.9% | 98.6% | 88.5% | 80.8% | 74.8% | 65.3% |
| 15 | 87.8% | 85.4% | 81.6% | 96.1% | 84.1% | 52.3% | 78.1% | 60.9% |
| 16 | 83.0% | 94.6% | 86.9% | 93.1% | 92.9% | 56.0% | 80.8% | 70.7% |
| 17 | 96.3% | 88.1% | 85.5% | 98.2% | 91.1% | 62.8% | 72.4% | 59.6% |
| 18 | 95.8% | 83.6% | 59.0% | 97.4% | 96.5% | 62.0% | 66.2% | 38.9% |
| 19 | 93.4% | 73.5% | 83.6% | 96.3% | 87.9% | 78.5% | 70.1% | 62.2% |
| 20 | 91.9% | 83.7% | 78.2% | 96.7% | 84.0% | 56.2% | 68.6% | 53.7% |
| 21 | 93.8% | 85.6% | 83.3% | 89.8% | 81.3% | 51.0% | 68.8% | 42.6% |
| 22 | 89.1% | 87.2% | 82.9% | 96.6% | 95.8% | 77.8% | 65.5% | 62.7% |
| 23 | 85.5% | 85.9% | 79.6% | 95.6% | 76.1% | 69.5% | 53.1% | 42.3% |

| FY03 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 87.5% | 76.8% | 76.1% | 97.0% | 89.6% | 73.3% | 69.8% | 40.1% |
| 2 | 88.2% | 87.4% | 77.2% | 97.7% | 86.9% | 45.1% | 60.9% | 51.2% |
| 3 | 89.9% | 69.4% | 72.5% | 93.6% | 82.5% | 61.2% | 53.2% | 49.6% |
| 4 | 86.0% | 82.3% | 81.6% | 92.9% | 82.9% | 63.5% | 74.1% | 60.4% |
| 5 | 89.2% | 75.1% | 77.4% | 97.1% | 89.1% | 55.5% | 72.3% | 59.2% |
| 6 | 91.4% | 87.0% | 86.8% | 97.3% | 86.4% | 87.6% | 76.3% | 58.8% |
| 7 | 94.5% | 86.3% | 86.6% | 97.8% | 92.7% | 80.4% | 82.5% | 63.5% |
| 8 | 86.3% | 79.1% | 76.6% | 93.2% | 76.2% | 77.0% | 51.9% | 42.8% |
| 9 | 96.3% | 91.5% | 86.9% | 95.7% | 84.2% | 86.6% | 75.8% | 66.9% |
| 10 | 87.2% | 83.7% | 69.8% | 95.8% | 83.6% | 56.5% | 62.1% | 38.1% |
| 11 | 91.4% | 87.3% | 78.5% | 93.8% | 89.1% | 60.1% | 71.8% | 49.0% |
| 12 | 92.9% | 83.9% | 79.4% | 96.8% | 91.3% | 72.6% | 71.1% | 49.9% |
| 15 | 83.9% | 83.9% | 75.8% | 97.0% | 89.2% | 65.7% | 56.1% | 52.0% |
| 16 | 90.9% | 86.0% | 85.4% | 94.9% | 89.6% | 74.0% | 83.7% | 63.0% |
| 17 | 90.1% | 86.6% | 76.5% | 95.9% | 89.6% | 79.7% | 60.0% | 48.5% |
| 18 | 87.5% | 84.2% | 70.5% | 95.4% | 82.9% | 66.1% | 61.3% | 52.5% |
| 19 | 83.5% | 72.4% | 64.5% | 96.9% | 84.5% | 66.3% | 43.5% | 44.0% |
| 20 | 83.2% | 71.1% | 63.2% | 95.6% | 81.4% | 66.7% | 59.2% | 41.1% |
| 21 | 81.0% | 74.8% | 76.8% | 96.6% | 83.0% | 51.0% | 54.9% | 40.5% |
| 22 | 93.6% | 83.9% | 74.9% | 96.3% | 89.9% | 62.7% | 66.5% | 53.1% |
| 13 | 85.4% | 78.9% | 62.9% | 95.6% | 74.7% | 55.8% | 55.0% | 38.9% |
| 14 | 90.1% | 81.3% | 85.0% | 98.2% | 86.9% | 69.2% | 71.3% | 57.1% |

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Exhibit III-3-1dd
Reliance Factors
Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors

Service Type: **Physical Medicine**
 Enrollee Type: **Post**
 Age Group: **Over 65**

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 66.9% | 55.8% | 56.9% | 80.6% | 58.1% | 39.4% | 32.4% | 26.5% |
| 2 | 53.6% | 59.5% | 53.3% | 84.6% | 63.3% | 32.6% | 26.5% | 28.4% |
| 3 | 53.8% | 44.5% | 35.2% | 79.4% | 45.5% | 32.6% | 24.6% | 17.6% |
| 4 | 79.8% | 73.2% | 68.3% | 89.6% | 70.2% | 49.7% | 63.4% | 49.1% |
| 5 | 72.1% | 65.1% | 67.6% | 95.4% | 79.5% | 45.0% | 44.3% | 57.1% |
| 6 | 67.3% | 65.4% | 67.4% | 87.4% | 77.9% | 47.8% | 38.6% | 40.2% |
| 7 | 79.1% | 70.8% | 69.4% | 90.9% | 77.3% | 50.0% | 54.4% | 48.2% |
| 8 | 65.3% | 61.5% | 57.2% | 84.3% | 68.1% | 34.3% | 42.0% | 33.8% |
| 9 | 79.8% | 72.5% | 74.8% | 89.6% | 79.3% | 59.6% | 69.7% | 57.8% |
| 10 | 50.2% | 52.2% | 50.4% | 96.5% | 48.1% | 26.0% | 32.9% | 18.1% |
| 11 | 74.0% | 57.2% | 62.2% | 93.0% | 63.2% | 33.2% | 32.4% | 30.0% |
| 12 | 68.7% | 61.3% | 61.6% | 93.2% | 62.9% | 33.1% | 45.1% | 30.9% |
| 15 | 69.1% | 48.9% | 51.5% | 84.7% | 60.4% | 38.3% | 50.6% | 28.7% |
| 16 | 75.1% | 74.3% | 72.0% | 88.6% | 80.3% | 66.0% | 64.3% | 60.2% |
| 17 | 77.3% | 68.3% | 66.4% | 90.1% | 74.9% | 30.4% | 40.3% | 43.1% |
| 18 | 71.3% | 74.2% | 58.2% | 87.1% | 70.2% | 35.6% | 45.7% | 30.2% |
| 19 | 62.1% | 50.0% | 51.6% | 86.3% | 60.6% | 41.7% | 41.9% | 30.1% |
| 20 | 76.3% | 65.7% | 68.3% | 80.4% | 67.6% | 52.6% | 55.3% | 32.1% |
| 21 | 74.2% | 70.4% | 59.0% | 81.3% | 53.1% | 23.8% | 33.3% | 15.4% |
| 22 | 74.2% | 70.9% | 64.1% | 86.6% | 69.0% | 31.2% | 55.5% | 38.7% |
| 23 | 70.0% | 61.1% | 54.7% | 77.3% | 57.4% | 26.9% | 41.1% | 29.0% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|--------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 78.3% | 70.1% | 65.5% | 90.4% | 71.9% | 65.6% | 47.8% | 38.8% |
| 2 | 80.4% | 80.3% | 84.2% | 93.9% | 82.3% | 75.6% | 64.6% | 52.5% |
| 3 | 65.8% | 76.2% | 68.7% | 86.7% | 72.6% | 63.1% | 54.8% | 48.3% |
| 4 | 89.9% | 82.0% | 84.6% | 96.7% | 73.6% | 75.3% | 74.3% | 63.0% |
| 5 | 86.9% | 86.2% | 81.4% | 100.0% | 78.2% | 77.5% | 65.9% | 66.6% |
| 6 | 93.1% | 86.4% | 84.0% | 100.3% | 88.8% | 82.5% | 73.4% | 49.6% |
| 7 | 94.1% | 85.7% | 85.7% | 95.5% | 88.7% | 86.2% | 76.4% | 68.3% |
| 8 | 71.4% | 82.9% | 65.7% | 88.7% | 72.0% | 63.4% | 43.7% | 45.7% |
| 9 | 98.1% | 88.5% | 79.7% | 101.6% | 79.7% | 81.0% | 68.5% | 75.7% |
| 10 | 67.4% | 65.4% | 53.8% | 79.8% | 61.3% | 58.4% | 40.3% | 27.2% |
| 11 | 86.1% | 92.8% | 74.3% | 100.1% | 78.2% | 71.4% | 68.5% | 59.7% |
| 12 | 86.6% | 72.8% | 78.5% | 92.3% | 77.4% | 71.1% | 63.0% | 51.1% |
| 15 | 86.1% | 80.2% | 71.1% | 96.1% | 77.4% | 75.4% | 67.8% | 60.2% |
| 16 | 88.1% | 87.4% | 88.0% | 94.7% | 89.5% | 87.1% | 75.6% | 67.2% |
| 17 | 82.4% | 90.9% | 74.4% | 98.2% | 88.5% | 81.4% | 63.2% | 64.3% |
| 18 | 82.5% | 78.9% | 68.2% | 101.6% | 74.9% | 65.5% | 63.7% | 57.5% |
| 19 | 69.8% | 70.4% | 46.3% | 74.6% | 61.5% | 51.6% | 46.7% | 48.8% |
| 20 | 72.8% | 70.9% | 63.0% | 84.4% | 75.1% | 67.6% | 60.2% | 44.6% |
| 21 | 66.4% | 63.7% | 52.2% | 87.0% | 55.1% | 49.0% | 55.5% | 38.8% |
| 22 | 84.3% | 73.7% | 66.6% | 95.8% | 74.9% | 65.6% | 56.5% | 46.2% |
| 13 | 67.4% | 57.3% | 50.7% | 85.1% | 75.3% | 58.7% | 50.7% | 43.6% |
| 14 | 57.7% | 55.8% | 52.5% | 76.4% | 54.2% | 51.8% | 35.0% | 40.6% |

Service Type: **Physical Medicine**
 Enrollee Type: **Post**
 Age Group: **Under 65**

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 68.3% | 50.2% | 50.1% | 89.9% | 80.1% | 46.2% | 34.2% | 23.2% |
| 2 | 59.5% | 62.7% | 61.4% | 92.3% | 75.1% | 26.7% | 23.1% | 19.1% |
| 3 | 58.0% | 40.9% | 36.7% | 75.9% | 59.4% | 38.7% | 29.0% | 20.2% |
| 4 | 86.4% | 71.4% | 64.2% | 90.0% | 76.2% | 52.0% | 50.7% | 57.3% |
| 5 | 70.3% | 53.6% | 70.7% | 97.0% | 91.7% | 42.4% | 47.2% | 67.8% |
| 6 | 70.7% | 59.5% | 71.9% | 93.7% | 89.0% | 48.7% | 42.6% | 38.0% |
| 7 | 83.4% | 75.6% | 74.5% | 95.4% | 88.7% | 60.1% | 54.9% | 63.5% |
| 8 | 78.6% | 73.2% | 68.6% | 87.2% | 74.2% | 42.8% | 44.8% | 42.0% |
| 9 | 81.2% | 74.5% | 75.1% | 92.8% | 89.8% | 51.2% | 75.7% | 61.6% |
| 10 | 56.3% | 67.8% | 66.1% | 97.7% | 45.5% | 14.9% | 33.5% | 20.2% |
| 11 | 62.6% | 57.5% | 64.3% | 96.9% | 71.9% | 38.9% | 40.3% | 36.3% |
| 12 | 65.5% | 47.8% | 62.5% | 97.2% | 76.3% | 34.3% | 48.2% | 25.3% |
| 15 | 77.1% | 49.9% | 70.1% | 86.4% | 74.2% | 44.9% | 46.2% | 28.9% |
| 16 | 83.1% | 81.7% | 67.0% | 91.5% | 82.8% | 66.6% | 69.9% | 70.3% |
| 17 | 82.2% | 72.8% | 74.1% | 93.8% | 88.8% | 24.1% | 37.1% | 55.0% |
| 18 | 81.6% | 82.8% | 65.7% | 93.1% | 83.8% | 43.2% | 42.2% | 37.7% |
| 19 | 67.4% | 45.5% | 51.9% | 92.0% | 74.6% | 41.9% | 34.8% | 39.9% |
| 20 | 77.8% | 76.7% | 74.5% | 91.9% | 66.7% | 40.7% | 45.2% | 31.0% |
| 21 | 79.9% | 75.7% | 57.6% | 87.5% | 63.8% | 31.3% | 39.7% | 15.4% |
| 22 | 78.6% | 71.9% | 71.0% | 88.1% | 85.1% | 25.5% | 62.8% | 49.4% |
| 23 | 79.6% | 63.7% | 53.7% | 86.6% | 64.4% | 18.6% | 30.8% | 34.0% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|--------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 88.0% | 84.3% | 82.6% | 95.3% | 84.6% | 80.7% | 56.0% | 50.1% |
| 2 | 83.6% | 81.8% | 87.6% | 89.1% | 87.0% | 73.4% | 64.8% | 48.0% |
| 3 | 74.2% | 79.7% | 82.8% | 87.0% | 80.8% | 64.1% | 62.9% | 52.6% |
| 4 | 89.2% | 77.7% | 85.3% | 95.9% | 78.5% | 70.1% | 52.3% | 39.9% |
| 5 | 92.1% | 94.5% | 88.1% | 100.0% | 86.4% | 87.9% | 67.8% | 74.0% |
| 6 | 96.8% | 93.6% | 92.5% | 100.2% | 94.2% | 92.8% | 82.2% | 62.7% |
| 7 | 83.9% | 76.6% | 74.5% | 82.9% | 77.0% | 74.9% | 64.9% | 57.9% |
| 8 | 85.9% | 92.1% | 83.6% | 92.3% | 85.7% | 84.4% | 61.8% | 57.6% |
| 9 | 99.3% | 95.3% | 95.0% | 100.7% | 91.7% | 92.1% | 83.4% | 85.0% |
| 10 | 88.3% | 89.9% | 76.8% | 86.6% | 86.3% | 82.5% | 49.8% | 44.2% |
| 11 | 95.7% | 97.6% | 90.8% | 100.1% | 93.7% | 87.0% | 79.3% | 69.9% |
| 12 | 88.1% | 80.2% | 86.5% | 90.1% | 84.2% | 80.8% | 62.1% | 46.5% |
| 15 | 92.6% | 91.8% | 87.1% | 97.6% | 90.1% | 86.7% | 71.7% | 58.3% |
| 16 | 85.9% | 86.4% | 88.4% | 93.7% | 89.4% | 87.6% | 82.0% | 71.3% |
| 17 | 94.3% | 97.0% | 89.9% | 99.3% | 95.3% | 93.5% | 66.9% | 70.4% |
| 18 | 89.0% | 82.4% | 79.9% | 101.5% | 82.2% | 79.0% | 72.3% | 63.2% |
| 19 | 90.6% | 89.7% | 74.9% | 92.8% | 85.8% | 76.5% | 56.7% | 42.2% |
| 20 | 80.8% | 76.4% | 62.7% | 87.3% | 80.0% | 75.7% | 57.3% | 43.9% |
| 21 | 83.4% | 83.0% | 80.1% | 92.8% | 79.2% | 76.0% | 59.0% | 46.7% |
| 22 | 93.6% | 88.1% | 89.8% | 98.0% | 90.0% | 86.7% | 70.6% | 58.4% |
| 13 | 78.8% | 77.2% | 70.0% | 87.2% | 80.5% | 63.7% | 53.5% | 50.4% |
| 14 | 86.5% | 85.8% | 82.9% | 87.3% | 78.3% | 78.6% | 42.0% | 49.7% |

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Exhibit III-3-1ee
Reliance Factors
Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors

Service Type: Radiology
 Enrollee Type: OldPre
 Age Group: Over 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 54.5% | 44.3% | 42.0% | 52.5% | 50.9% | 38.4% | 32.7% | 22.6% |
| 2 | 57.6% | 52.9% | 46.5% | 56.5% | 52.9% | 47.6% | 35.1% | 25.3% |
| 3 | 48.5% | 40.3% | 34.5% | 55.7% | 51.0% | 39.1% | 21.4% | 16.8% |
| 4 | 48.6% | 41.1% | 38.1% | 50.2% | 44.1% | 39.8% | 22.6% | 16.6% |
| 5 | 54.7% | 48.1% | 44.9% | 63.2% | 57.7% | 44.2% | 31.7% | 24.3% |
| 6 | 56.3% | 48.4% | 48.6% | 57.8% | 55.1% | 35.9% | 26.4% | 22.9% |
| 7 | 49.1% | 42.9% | 41.4% | 52.1% | 51.7% | 40.5% | 20.3% | 23.2% |
| 8 | 55.9% | 46.9% | 43.7% | 66.3% | 57.4% | 40.8% | 19.3% | 20.8% |
| 9 | 57.4% | 50.2% | 47.4% | 62.0% | 57.4% | 37.3% | 34.1% | 30.1% |
| 10 | 51.2% | 46.5% | 42.0% | 50.2% | 42.3% | 30.7% | 18.1% | 15.1% |
| 11 | 43.4% | 39.4% | 37.3% | 47.1% | 45.1% | 40.3% | 20.5% | 18.1% |
| 12 | 56.0% | 46.1% | 43.5% | 58.7% | 52.7% | 43.3% | 31.2% | 23.5% |
| 15 | 57.2% | 52.2% | 49.7% | 57.5% | 57.4% | 36.1% | 26.4% | 27.2% |
| 16 | 52.9% | 48.1% | 47.2% | 57.6% | 57.3% | 38.9% | 26.3% | 28.9% |
| 17 | 61.5% | 53.7% | 51.5% | 56.1% | 61.0% | 47.2% | 33.5% | 33.5% |
| 18 | 64.2% | 55.1% | 52.9% | 60.5% | 58.2% | 48.3% | 34.5% | 28.4% |
| 19 | 60.3% | 52.8% | 51.7% | 55.1% | 58.2% | 38.8% | 29.2% | 28.7% |
| 20 | 66.2% | 55.5% | 54.0% | 57.8% | 62.4% | 36.2% | 37.2% | 27.6% |
| 21 | 64.1% | 55.8% | 53.1% | 55.8% | 60.1% | 42.1% | 31.5% | 26.0% |
| 22 | 68.9% | 59.7% | 59.9% | 62.9% | 68.1% | 53.2% | 35.0% | 34.2% |
| 23 | 60.9% | 54.7% | 52.1% | 57.1% | 60.0% | 44.2% | 35.0% | 28.7% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 54.3% | 45.1% | 42.6% | 54.5% | 51.0% | 41.5% | 37.4% | 22.8% |
| 2 | 57.4% | 50.4% | 45.1% | 57.2% | 52.7% | 46.6% | 39.0% | 26.2% |
| 3 | 50.5% | 39.9% | 34.2% | 58.1% | 49.5% | 33.6% | 24.7% | 17.0% |
| 4 | 50.0% | 40.0% | 36.3% | 50.4% | 43.3% | 36.5% | 25.9% | 17.4% |
| 5 | 56.9% | 51.1% | 48.6% | 68.6% | 59.5% | 46.1% | 38.7% | 26.2% |
| 6 | 59.8% | 48.4% | 49.2% | 59.1% | 55.6% | 36.1% | 35.0% | 25.6% |
| 7 | 49.9% | 41.2% | 41.3% | 52.8% | 50.6% | 37.5% | 28.6% | 24.3% |
| 8 | 56.6% | 46.3% | 41.8% | 64.8% | 55.0% | 40.2% | 22.2% | 19.8% |
| 9 | 60.3% | 51.2% | 47.2% | 62.3% | 59.1% | 41.3% | 40.7% | 33.3% |
| 10 | 50.7% | 42.7% | 39.9% | 52.8% | 41.0% | 29.1% | 25.3% | 16.3% |
| 11 | 46.8% | 40.2% | 39.6% | 51.4% | 46.7% | 32.5% | 30.0% | 20.1% |
| 12 | 57.6% | 46.9% | 42.5% | 58.6% | 52.8% | 41.1% | 39.8% | 24.6% |
| 15 | 58.5% | 52.1% | 49.8% | 56.7% | 58.8% | 43.0% | 36.3% | 30.2% |
| 16 | 55.4% | 49.8% | 48.5% | 58.5% | 58.9% | 38.1% | 37.2% | 29.8% |
| 17 | 60.1% | 54.3% | 49.1% | 57.0% | 61.7% | 36.8% | 34.2% | 33.8% |
| 18 | 63.8% | 53.2% | 49.0% | 61.4% | 58.0% | 43.4% | 34.2% | 29.5% |
| 19 | 58.8% | 50.9% | 49.6% | 52.9% | 58.2% | 38.9% | 38.2% | 29.6% |
| 20 | 67.0% | 57.7% | 53.5% | 61.4% | 62.5% | 46.7% | 36.8% | 28.9% |
| 21 | 61.2% | 48.4% | 46.4% | 52.0% | 56.6% | 41.1% | 26.3% | 22.2% |
| 22 | 62.5% | 50.3% | 47.2% | 57.7% | 58.7% | 37.7% | 32.5% | 25.8% |
| 13 | 64.4% | 53.8% | 52.5% | 62.4% | 64.0% | 48.6% | 42.4% | 33.9% |
| 14 | 60.6% | 52.0% | 52.3% | 57.2% | 60.1% | 35.7% | 47.5% | 22.2% |

Service Type: Radiology
 Enrollee Type: OldPre
 Age Group: Under 65

| VISN | FY04 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 57.5% | 39.6% | 38.6% | 56.3% | 51.5% | 36.7% | 32.6% | 17.5% |
| 2 | 63.7% | 52.4% | 43.4% | 56.6% | 55.3% | 42.0% | 30.8% | 32.7% |
| 3 | 50.5% | 42.5% | 40.8% | 61.8% | 64.0% | 35.7% | 28.0% | 16.6% |
| 4 | 55.8% | 50.6% | 39.1% | 51.0% | 51.0% | 36.3% | 30.9% | 24.1% |
| 5 | 57.2% | 37.1% | 43.1% | 67.5% | 59.3% | 39.7% | 25.1% | 20.9% |
| 6 | 54.2% | 46.6% | 51.4% | 56.9% | 63.6% | 34.9% | 22.4% | 18.3% |
| 7 | 53.9% | 34.7% | 44.3% | 59.0% | 69.2% | 41.5% | 21.3% | 22.8% |
| 8 | 68.2% | 45.8% | 44.4% | 67.3% | 56.0% | 39.6% | 25.6% | 35.1% |
| 9 | 64.6% | 53.1% | 41.0% | 72.2% | 58.5% | 32.3% | 30.8% | 30.0% |
| 10 | 55.6% | 49.8% | 42.4% | 53.2% | 43.7% | 35.2% | 18.7% | 13.8% |
| 11 | 47.6% | 40.3% | 39.7% | 51.1% | 57.0% | 50.5% | 25.4% | 21.6% |
| 12 | 66.9% | 51.2% | 51.7% | 64.2% | 54.9% | 52.6% | 40.5% | 29.5% |
| 15 | 60.3% | 54.5% | 52.8% | 61.1% | 58.8% | 32.8% | 41.3% | 32.2% |
| 16 | 47.2% | 64.1% | 49.3% | 60.1% | 69.2% | 31.0% | 35.0% | 32.5% |
| 17 | 76.2% | 55.9% | 50.9% | 77.5% | 62.5% | 45.2% | 34.8% | 29.2% |
| 18 | 82.3% | 59.2% | 39.5% | 62.2% | 75.1% | 41.8% | 42.5% | 26.5% |
| 19 | 67.0% | 49.0% | 59.1% | 62.2% | 63.9% | 39.1% | 38.0% | 38.3% |
| 20 | 68.8% | 58.2% | 52.0% | 67.7% | 63.1% | 28.3% | 34.6% | 30.3% |
| 21 | 81.5% | 61.6% | 58.0% | 49.7% | 61.3% | 34.5% | 37.1% | 29.9% |
| 22 | 68.1% | 65.7% | 60.9% | 78.2% | 87.4% | 60.0% | 36.6% | 39.6% |
| 23 | 63.0% | 64.5% | 55.9% | 77.5% | 57.2% | 43.0% | 32.6% | 28.6% |

| VISN | FY03 ELDA Factors | | | | | | | |
|------|-------------------|-------|-------|-------|-------|-------|-------|-------|
| | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 51.9% | 43.1% | 41.0% | 54.8% | 59.5% | 44.8% | 37.5% | 19.3% |
| 2 | 54.6% | 54.9% | 42.9% | 58.1% | 55.6% | 30.3% | 38.9% | 30.6% |
| 3 | 59.9% | 35.6% | 37.5% | 52.9% | 56.0% | 27.3% | 25.5% | 19.1% |
| 4 | 43.5% | 38.4% | 43.0% | 48.7% | 46.2% | 25.8% | 28.7% | 21.6% |
| 5 | 58.8% | 44.0% | 40.2% | 61.8% | 57.7% | 29.8% | 36.0% | 22.6% |
| 6 | 59.6% | 45.3% | 50.9% | 60.8% | 51.5% | 48.8% | 35.0% | 24.1% |
| 7 | 55.7% | 38.3% | 41.2% | 56.8% | 58.9% | 33.6% | 34.8% | 21.8% |
| 8 | 60.7% | 52.1% | 50.3% | 65.8% | 56.4% | 49.7% | 30.5% | 24.0% |
| 9 | 70.2% | 60.3% | 50.3% | 56.4% | 49.2% | 45.4% | 36.2% | 35.1% |
| 10 | 57.4% | 50.3% | 37.6% | 53.8% | 55.4% | 32.5% | 27.0% | 17.4% |
| 11 | 52.5% | 45.0% | 35.1% | 41.9% | 54.6% | 33.0% | 29.5% | 18.4% |
| 12 | 62.1% | 47.4% | 42.0% | 57.8% | 62.4% | 46.3% | 39.2% | 19.7% |
| 15 | 53.8% | 52.6% | 47.5% | 58.5% | 65.0% | 35.2% | 32.9% | 28.5% |
| 16 | 58.1% | 45.7% | 50.3% | 64.3% | 61.0% | 43.4% | 41.0% | 25.9% |
| 17 | 61.5% | 55.4% | 39.7% | 61.7% | 65.2% | 48.4% | 35.2% | 21.9% |
| 18 | 61.2% | 56.3% | 37.7% | 63.1% | 54.5% | 40.3% | 30.1% | 32.9% |
| 19 | 58.3% | 41.6% | 40.7% | 56.3% | 59.0% | 46.6% | 34.6% | 28.6% |
| 20 | 56.5% | 46.8% | 37.9% | 67.2% | 58.9% | 40.7% | 30.5% | 27.4% |
| 21 | 54.4% | 47.9% | 47.8% | 57.4% | 59.4% | 28.7% | 30.5% | 30.5% |
| 22 | 69.9% | 54.3% | 39.6% | 62.3% | 66.4% | 40.6% | 37.4% | 26.8% |
| 13 | 65.9% | 57.9% | 39.7% | 64.2% | 58.4% | 48.9% | 35.9% | 31.4% |
| 14 | 58.6% | 52.1% | 55.2% | 60.4% | 60.8% | 33.1% | 42.0% | 25.5% |

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Exhibit III-3-1ff
Reliance Factors
Comparison of FY04 ELDA Factors vs. FY03 ELDA Factors

Service Type: Radiology
 Enrollee Type: Post
 Age Group: Over 65

| FY04 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 22.8% | 17.7% | 16.8% | 23.4% | 24.9% | 9.9% | 11.2% | 10.6% |
| 2 | 19.3% | 16.4% | 14.6% | 22.7% | 26.7% | 12.6% | 9.9% | 9.7% |
| 3 | 19.0% | 13.0% | 12.1% | 28.6% | 23.0% | 8.1% | 7.0% | 7.2% |
| 4 | 24.1% | 17.7% | 15.4% | 22.6% | 22.8% | 16.8% | 9.9% | 9.4% |
| 5 | 21.6% | 17.8% | 16.3% | 38.2% | 30.6% | 6.8% | 3.5% | 10.8% |
| 6 | 21.0% | 19.6% | 18.9% | 28.1% | 32.6% | 17.6% | 12.2% | 11.2% |
| 7 | 22.6% | 19.4% | 17.9% | 24.7% | 28.8% | 19.8% | 10.9% | 11.2% |
| 8 | 27.7% | 25.0% | 23.4% | 42.0% | 39.4% | 20.0% | 13.3% | 11.9% |
| 9 | 24.7% | 25.2% | 23.3% | 36.8% | 37.0% | 19.9% | 12.5% | 17.8% |
| 10 | 20.6% | 19.1% | 16.5% | 29.1% | 23.0% | 13.4% | 15.7% | 8.6% |
| 11 | 18.4% | 15.0% | 15.2% | 24.3% | 23.4% | 15.7% | 7.1% | 9.5% |
| 12 | 24.7% | 18.8% | 17.0% | 33.2% | 26.5% | 9.8% | 8.7% | 8.9% |
| 15 | 22.5% | 20.9% | 20.7% | 28.4% | 29.4% | 16.3% | 11.5% | 11.1% |
| 16 | 26.3% | 22.3% | 23.8% | 32.5% | 36.0% | 13.3% | 15.9% | 16.6% |
| 17 | 28.1% | 22.4% | 21.7% | 33.5% | 39.9% | 22.7% | 19.6% | 19.6% |
| 18 | 33.2% | 32.0% | 31.3% | 40.5% | 43.2% | 26.0% | 17.2% | 18.1% |
| 19 | 27.4% | 21.4% | 21.4% | 27.4% | 32.7% | 14.7% | 15.5% | 12.8% |
| 20 | 29.8% | 27.1% | 24.2% | 32.7% | 39.0% | 21.5% | 16.3% | 15.1% |
| 21 | 32.5% | 31.8% | 26.5% | 32.4% | 33.6% | 15.8% | 12.2% | 10.9% |
| 22 | 34.3% | 30.3% | 31.0% | 41.0% | 43.2% | 21.2% | 13.5% | 11.3% |
| 23 | 27.9% | 23.5% | 19.6% | 24.9% | 28.4% | 12.2% | 14.0% | 12.9% |

| FY03 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 46.1% | 43.3% | 48.3% | 52.7% | 51.5% | 49.3% | 25.0% | 22.9% |
| 2 | 56.3% | 57.4% | 55.8% | 67.4% | 60.4% | 56.5% | 42.0% | 43.4% |
| 3 | 40.6% | 46.5% | 38.5% | 53.2% | 45.1% | 43.4% | 25.1% | 24.4% |
| 4 | 49.6% | 43.6% | 42.6% | 46.6% | 44.3% | 55.8% | 36.5% | 35.9% |
| 5 | 54.4% | 39.7% | 56.4% | 54.2% | 51.8% | 53.9% | 34.9% | 37.8% |
| 6 | 58.3% | 56.0% | 59.3% | 67.6% | 61.6% | 55.8% | 24.8% | 29.9% |
| 7 | 54.8% | 59.0% | 58.0% | 61.4% | 61.4% | 59.2% | 38.8% | 34.2% |
| 8 | 46.7% | 49.7% | 44.2% | 59.2% | 56.4% | 42.8% | 25.7% | 28.8% |
| 9 | 46.6% | 48.0% | 45.1% | 53.7% | 49.4% | 47.5% | 35.4% | 30.8% |
| 10 | 51.5% | 47.3% | 43.8% | 56.7% | 45.9% | 43.1% | 17.5% | 14.0% |
| 11 | 44.0% | 42.7% | 41.9% | 51.1% | 47.2% | 48.7% | 39.7% | 36.9% |
| 12 | 60.3% | 48.7% | 53.2% | 64.6% | 54.4% | 50.6% | 33.8% | 35.8% |
| 15 | 58.4% | 49.7% | 55.2% | 53.5% | 57.0% | 56.0% | 41.5% | 42.7% |
| 16 | 67.4% | 63.3% | 60.1% | 62.1% | 67.2% | 61.8% | 21.7% | 30.2% |
| 17 | 64.3% | 63.0% | 62.4% | 64.5% | 75.8% | 69.2% | 52.6% | 52.1% |
| 18 | 39.4% | 38.8% | 37.8% | 50.9% | 46.8% | 24.0% | 28.0% | 38.4% |
| 19 | 25.1% | 33.1% | 28.4% | 32.1% | 36.8% | 31.3% | 16.3% | 24.8% |
| 20 | 51.3% | 48.2% | 48.1% | 54.4% | 55.7% | 47.0% | 32.3% | 32.4% |
| 21 | 44.3% | 26.5% | 32.3% | 43.3% | 37.0% | 30.9% | 34.2% | 27.2% |
| 22 | 53.0% | 51.6% | 46.3% | 58.1% | 53.0% | 39.5% | 18.7% | 22.7% |
| 13 | 57.9% | 37.8% | 45.5% | 43.5% | 51.0% | 46.5% | 31.6% | 35.0% |
| 14 | 23.0% | 27.1% | 25.4% | 37.9% | 31.4% | 19.0% | 30.7% | 17.3% |

Service Type: Radiology
 Enrollee Type: Post
 Age Group: Under 65

| FY04 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 23.7% | 15.3% | 14.1% | 39.6% | 42.8% | 12.7% | 11.8% | 9.3% |
| 2 | 22.2% | 18.4% | 19.6% | 31.5% | 32.8% | 10.3% | 8.6% | 6.5% |
| 3 | 20.6% | 11.9% | 12.6% | 26.3% | 31.5% | 9.6% | 8.2% | 8.2% |
| 4 | 32.5% | 15.7% | 13.5% | 23.4% | 29.0% | 18.1% | 6.4% | 14.4% |
| 5 | 20.0% | 10.6% | 18.5% | 43.5% | 41.7% | 6.1% | 3.8% | 15.7% |
| 6 | 23.9% | 16.3% | 21.5% | 39.5% | 60.2% | 18.1% | 13.5% | 10.6% |
| 7 | 30.6% | 27.5% | 22.9% | 43.8% | 50.3% | 35.9% | 11.1% | 20.5% |
| 8 | 42.0% | 35.8% | 29.4% | 46.4% | 45.1% | 25.0% | 14.3% | 14.8% |
| 9 | 26.3% | 26.7% | 23.6% | 44.4% | 55.5% | 14.0% | 18.0% | 19.8% |
| 10 | 23.3% | 28.0% | 25.5% | 36.3% | 21.8% | 7.7% | 16.0% | 9.6% |
| 11 | 14.8% | 15.0% | 15.8% | 37.7% | 28.1% | 18.4% | 8.8% | 11.5% |
| 12 | 22.3% | 13.2% | 17.4% | 48.4% | 32.5% | 10.2% | 9.7% | 7.3% |
| 15 | 30.1% | 21.4% | 34.8% | 29.7% | 36.7% | 19.1% | 10.2% | 11.1% |
| 16 | 34.7% | 29.8% | 19.3% | 39.7% | 39.3% | 13.9% | 20.1% | 22.5% |
| 17 | 35.0% | 29.5% | 28.8% | 40.4% | 51.5% | 18.0% | 18.1% | 25.2% |
| 18 | 45.2% | 50.3% | 37.6% | 53.8% | 55.7% | 31.9% | 15.9% | 22.6% |
| 19 | 31.4% | 19.4% | 21.6% | 41.5% | 40.3% | 14.8% | 12.8% | 16.9% |
| 20 | 31.3% | 39.0% | 36.1% | 49.5% | 38.5% | 13.8% | 11.2% | 14.6% |
| 21 | 40.4% | 39.4% | 25.2% | 42.2% | 40.4% | 20.8% | 14.9% | 10.9% |
| 22 | 41.5% | 31.8% | 43.7% | 43.5% | 72.7% | 17.4% | 18.7% | 15.8% |
| 23 | 37.9% | 25.1% | 19.0% | 30.7% | 31.9% | 8.4% | 10.5% | 15.2% |

| FY03 ELDA Factors | | | | | | | | |
|-------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| VISN | Priority | | | | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7a | 7c |
| 1 | 53.6% | 52.7% | 59.4% | 62.5% | 60.5% | 59.4% | 31.1% | 30.9% |
| 2 | 60.3% | 59.2% | 59.8% | 60.4% | 65.6% | 54.9% | 43.1% | 42.0% |
| 3 | 53.5% | 55.0% | 58.5% | 57.2% | 59.0% | 48.9% | 38.6% | 35.5% |
| 4 | 42.1% | 28.1% | 36.8% | 33.0% | 42.2% | 45.6% | 8.5% | 10.4% |
| 5 | 69.7% | 61.8% | 70.7% | 64.6% | 66.9% | 72.5% | 39.8% | 47.4% |
| 6 | 76.1% | 75.9% | 77.9% | 77.7% | 75.7% | 74.8% | 45.8% | 46.9% |
| 7 | 37.4% | 43.4% | 34.5% | 38.4% | 39.7% | 36.8% | 17.0% | 18.4% |
| 8 | 64.5% | 69.5% | 63.2% | 66.9% | 71.3% | 66.5% | 46.4% | 44.6% |
| 9 | 78.0% | 77.3% | 82.9% | 70.2% | 72.7% | 76.1% | 65.9% | 52.7% |
| 10 | 71.0% | 65.3% | 58.2% | 60.7% | 59.8% | 55.4% | 31.9% | 31.5% |
| 11 | 69.2% | 66.6% | 59.9% | 56.9% | 61.3% | 63.0% | 55.9% | 51.1% |
| 12 | 59.0% | 46.8% | 56.9% | 54.6% | 53.9% | 51.3% | 29.5% | 30.4% |
| 15 | 72.9% | 67.3% | 73.8% | 64.0% | 72.4% | 70.3% | 43.0% | 38.7% |
| 16 | 61.1% | 58.8% | 53.7% | 45.4% | 60.3% | 62.4% | 35.2% | 38.6% |
| 17 | 75.8% | 74.6% | 70.5% | 69.5% | 85.2% | 83.8% | 58.0% | 59.9% |
| 18 | 56.4% | 47.6% | 54.9% | 55.6% | 57.5% | 42.8% | 44.8% | 49.3% |
| 19 | 55.3% | 62.0% | 54.0% | 53.6% | 61.4% | 54.6% | 32.7% | 31.6% |
| 20 | 65.7% | 55.5% | 47.2% | 59.6% | 60.1% | 56.2% | 31.0% | 32.8% |
| 21 | 70.3% | 49.1% | 59.1% | 60.2% | 58.2% | 59.7% | 42.1% | 37.7% |
| 22 | 76.5% | 73.8% | 75.3% | 74.6% | 74.4% | 65.1% | 36.6% | 37.9% |
| 13 | 72.6% | 60.7% | 61.2% | 43.3% | 54.9% | 48.7% | 31.1% | 38.5% |
| 14 | 68.0% | 67.1% | 63.1% | 62.8% | 61.8% | 53.7% | 39.8% | 34.3% |

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Exhibit III-3-2
FY04 Reliance Analysis
Markets Most Impacted by Market Adjustments to Reliance Factors

Most Decreased Markets - Inpatient

| Market | Name |
|------------|---|
| 1. 8-e-1 | V08_Central_Sub_East |
| 2. 17-b-9 | V17_North_Texas_Sub_All_Other |
| 3. 16-b-9 | V16_Eastern_Southern |
| 4. 8-a-2 | V08_Gulf_Sub_South |
| 5. 2-c-1 | V02_Finger_Lakes/Southern_Tier_Sub_Finger_Lakes |
| 6. 18-b-2 | V18_New_Mexico/West_Texas_Sub_South |
| 7. 17-b-3 | V17_North_Texas_Sub_Denton |
| 8. 11-c-2 | V11_Michigan_Sub_Western_Michigan |
| 9. 9-a-2 | V09_Central_Sub_2 |
| 10. 3-c-9 | V03_VA_New_Jersey |
| 11. 17-b-4 | V17_North_Texas_Sub_Collin |
| 12. 20-e-2 | V20_Inland_North_Sub_2 |
| 13. 8-b-1 | V08_Atlantic_Sub_North |
| 14. 21-b-9 | V21_North_Valley |
| 15. 2-c-2 | V02_Finger_Lakes/Southern_Tier__Sub_Southern_Tier |

Most Decreased Markets - Outpatient

| Market | Name |
|------------|--|
| 1. 20-e-2 | V20_Inland_North_Sub_2 |
| 2. 17-d-2 | V17_Valley-Coastal_Bend_Sub_Lower_Rio_Grande_Valle |
| 3. 16-b-9 | V16_Eastern_Southern |
| 4. 17-b-3 | V17_North_Texas_Sub_Denton |
| 5. 18-b-2 | V18_New_Mexico/West_Texas_Sub_South |
| 6. 8-a-2 | V08_Gulf_Sub_South |
| 7. 21-c-9 | V21_Hawaii |
| 8. 17-b-5 | V17_North_Texas_Sub_Smith |
| 9. 9-a-2 | V09_Central_Sub_2 |
| 10. 17-b-9 | V17_North_Texas_Sub_All_Other |
| 11. 20-e-1 | V20_Inland_North_Sub_1 |
| 12. 23-a-9 | V23_North_Dakota |
| 13. 17-b-4 | V17_North_Texas_Sub_Collin |
| 14. 17-d-1 | V17_Valley-Coastal_Bend_Sub_Coastal_Bend |
| 15. 4-a-1 | V04_Eastern_Sub_Central |

Most Increased Markets - Inpatient

| Market | Name |
|------------|--|
| 1. 21-g-9 | V21_Pacific_and_Overseas |
| 2. 16-a-1 | V16_Central_Lower_Sub_Harris |
| 3. 19-b-9 | V19_Grand_Junction |
| 4. 10-c-9 | V10_Western |
| 5. 3-b-3 | V03_VA_Metro_New_York_Sub_VA_Southeast_Metro_New_Y |
| 6. 2-d-9 | V02_Western |
| 7. 20-a-9 | V20_Alaska |
| 8. 8-d-9 | V08_Puerto_Rico |
| 9. 11-b-9 | V11_Indiana |
| 10. 17-b-1 | V17_North_Texas_Sub_Dallas |
| 11. 7-b-9 | V07_Georgia |
| 12. 17-c-9 | V17_Southern |
| 13. 18-b-1 | V18_New_Mexico/West_Texas_Sub_North |
| 14. 18-a-9 | V18_Arizona |
| 15. 20-c-9 | V20_Inland_South_Idaho |

Most Increased Markets - Outpatient

| Market | Name |
|------------|--|
| 1. 21-g-9 | V21_Pacific_and_Overseas |
| 2. 19-b-9 | V19_Grand_Junction |
| 3. 17-a-9 | V17_Central_Sub_All_Other |
| 4. 20-b-1 | V20_South_Cascades_Sub_1 |
| 5. 2-c-1 | V02_Finger_Lakes/Southern_Tier_Sub_Finger_Lakes |
| 6. 3-b-3 | V03_VA_Metro_New_York_Sub_VA_Southeast_Metro_New_Y |
| 7. 2-d-9 | V02_Western |
| 8. 18-b-1 | V18_New_Mexico/West_Texas_Sub_North |
| 9. 21-e-9 | V21_Sierra_Nevada |
| 10. 16-a-1 | V16_Central_Lower_Sub_Harris |
| 11. 23-c-9 | V23_South_Dakota |
| 12. 8-d-9 | V08_Puerto_Rico |
| 13. 17-c-9 | V17_Southern |
| 14. 22-a-1 | V22_California_Sub_Inland |
| 15. 9-c-2 | V09_Northern_Sub_2 |

Exhibit III-3-3
FY 2002 Stop Codes Excluded From VA Ambulatory Service Lines

| PrimaryStopCode | HSC | Stop Code Name | Workload Description |
|-----------------|-----|-----------------------|-------------------------------------|
| 103 | 195 | TELEPHONE TRIAGE | Telephone Care |
| 118 | 193 | HOME TRTMT SVCS | Excluded Workload |
| 119 | 193 | CNH FOLLOW-UP | Excluded Workload |
| 121 | 107 | RESID CARE-NON MH | MHSDP Community MH Residential Care |
| 147 | 195 | PHONE/ANCILLARY | Telephone Care |
| 148 | 195 | PHONE/DIAGNOSTIC | Telephone Care |
| 160 | 193 | CLINICAL PHARM | Excluded Workload |
| 163 | 190 | CHAPLAIN-CLIN SVC IND | Chaplain |
| 164 | 190 | CHAPLAIN-CLIN SVC GRP | Chaplain |
| 165 | 191 | BEREAVE. COUNSEL | Dependent Care |
| 166 | 190 | CHAPLAIN-IND | Chaplain |
| 167 | 190 | CHAPLAIN-GROUP | Chaplain |
| 168 | 190 | CHAPLAIN COLLATERAL | Chaplain |
| 169 | 195 | TELEPHONE/CHAPLAIN | Telephone Care |
| 170 | 101 | HBPC PHYSICIAN | HBPC |
| 171 | 101 | HBPC-RN/RNP/PA | HBPC |
| 172 | 101 | HBPC-NURSE EXTEND | HBPC |
| 173 | 101 | HBPC-SOCIAL WORK | HBPC |
| 174 | 101 | HBPC-THERAPIST | HBPC |
| 175 | 101 | HBPC DIETICIAN | HBPC |
| 176 | 101 | HBPC-CLIN PHARMACY | HBPC |
| 177 | 101 | HBPC-OTHER | HBPC |
| 178 | 195 | TELEPHONE/HBHC | Telephone Care |
| 179 | 195 | TELE HOME CARE | Telephone Care |
| 180 | 192 | DENTAL | Dental |
| 181 | 195 | TELEPHONE/DENTAL | Telephone Care |
| 190 | 101 | ADULT DAY HEALTH | HBPC |
| 202 | 196 | REC THERAPY SERVICES | Recreational Therapy |
| 215 | 193 | SCI HOME PROGRAM | Excluded Workload |
| 216 | 195 | PHONE REHAB SUPP | Telephone Care |
| 324 | 195 | PHONE MEDICINE | Telephone Care |
| 325 | 195 | PHONE NEUROLOGY | Telephone Care |
| 326 | 195 | PHONE GERIATRICS | Telephone Care |
| 351 | 193 | ADV ILL COORD (AICC) | Excluded Workload |
| 424 | 195 | PHONE SURGERY | Telephone Care |
| 425 | 195 | TELE/PROSTH/ORTH | Telephone Care |
| 428 | 195 | TELEPHONE OPTOMETRY | Telephone Care |
| 451 | 193 | 451-LOCAL CREDIT PAIR | Excluded Workload |
| 452 | 193 | 452-LOCAL CREDIT PAIR | Excluded Workload |
| 453 | 193 | 453-LOCAL CREDIT PAIR | Excluded Workload |
| 454 | 193 | SPECIAL REGISTRY 5 | Excluded Workload |
| 455 | 193 | 455-LOCAL CREDIT PAIR | Excluded Workload |
| 456 | 193 | SPECIAL REGISTRY 6 | Excluded Workload |
| 459 | 193 | SPECIAL REGISTRY 8 | Excluded Workload |
| 460 | 193 | 460-LOCAL CREDIT PAIR | Excluded Workload |
| 461 | 193 | SPECIAL REGISTRY 1 | Excluded Workload |
| 462 | 193 | 462-LOCAL CREDIT PAIR | Excluded Workload |

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Exhibit III-3-3 (cont.)

| PrimaryStopCode | HSC | Stop Code Name | Workload Description |
|-----------------|-----|------------------------------|-------------------------------------|
| 463 | 193 | 463-LOCAL CREDIT PAIR | Excluded Workload |
| 467 | 193 | 467-LOCAL CREDIT PAIR | Excluded Workload |
| 469 | 193 | SPECIAL REGISTRY 2 | Excluded Workload |
| 470 | 193 | SPECIAL REGISTRY 3 | Excluded Workload |
| 473 | 193 | 473-LOCAL CREDIT PAIR | Excluded Workload |
| 474 | 193 | RESEARCH | Excluded Workload |
| 475 | 193 | 475-LOCAL CREDIT PAIR | Excluded Workload |
| 477 | 193 | 477-LOCAL CREDIT PAIR | Excluded Workload |
| 481 | 193 | 481-LOCAL CREDIT PAIR | Excluded Workload |
| 485 | 193 | 485-LOCAL CREDIT PAIR | Excluded Workload |
| 503 | 107 | MEN HLTH RESID CARE | MHSDP Community MH Residential Care |
| 505 | 102 | Day Trmt-Ind | MHSDP Day Treatment Program |
| 522 | 103 | HUD-VASH | MHSDP Homeless Program |
| 523 | 104 | OPOID SUSTITUTION | MHSDP Methadone Treatment Program |
| 527 | 194 | PHONE GENERAL PSYCH | MH Telephone Care |
| 528 | 194 | PHONE/HMLESS MENT ILL | MH Telephone Care |
| 529 | 103 | HCHV/HMI | MHSDP Homeless Program |
| 530 | 194 | TELEPHONE/HUD-VASH | MH Telephone Care |
| 535 | 106 | MH Vocat Assist | MHSDP Work Therapy Program |
| 536 | 194 | TELE/MH VOC ASSIST | MH Telephone Care |
| 537 | 194 | TELE PSYC/SOC REHAB | MH Telephone Care |
| 542 | 194 | TELEPHONE PTSD | MH Telephone Care |
| 545 | 194 | TELE SUBSTANCE ABUSE | MH Telephone Care |
| 546 | 194 | TELEPHONE/MHICM | MH Telephone Care |
| 552 | 105 | Mental Health Int (MHICM) | MHSDP MHICM Program |
| 553 | 102 | Day Trmt-Grp | MHSDP Day Treatment Program |
| 573 | 106 | MH Incent Wk Ther-Grp | MHSDP Work Therapy Program |
| 574 | 106 | MH Comp Wk Ther-Grp | MHSDP Work Therapy Program |
| 575 | 106 | MH Vocat Assist-Grp | MHSDP Work Therapy Program |
| 579 | 194 | TEL/PSYCHOGERIATRICS | MH Telephone Care |
| 581 | 102 | PTSD Day Treat | MHSDP Day Treatment Program |
| 590 | 103 | COMM OTR HMLS-STAFF | MHSDP Homeless Program |
| 611 | 193 | TELEPHONE DIALYSIS | Excluded Workload |
| 650 | 193 | CONTRACT NH DAYS | Excluded Workload |
| 656 | 193 | DOD NON-VA CARE | Excluded Workload |
| 670 | 193 | ASSIST LIVING VHA-PAID STAFF | Excluded Workload |
| 680 | 193 | HOME/COMM ASSESS | Excluded Workload |
| 681 | 193 | VA-PD HOME/COMM HC | Excluded Workload |
| 682 | 193 | VA-REF HOME/COMM CARE | Excluded Workload |
| 725 | 193 | DOM OUTREACH SERVICE | Excluded Workload |
| 726 | 193 | DOM AFTERCARE COMMUN | Excluded Workload |
| 727 | 193 | DOM AFTERCARE-VA | Excluded Workload |
| 728 | 193 | DOM ADMIT/SCREEN SVC | Excluded Workload |
| 729 | 195 | TELEPHONE/DOMICILIARY | Telephone Care |
| 801 | 193 | IN-VISN OTHER VAMC 2-103 | Excluded Workload |

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Exhibit III-3-4
Mapping of VA Benefit Categories to Health Service Categories (HSC)

| <u>VA Benefit</u> | <u>VA Benefit Description</u> | <u>Reliance Category (HSC)</u> |
|---------------------------|--|--------------------------------|
| INPATIENT HOSPITAL | | |
| 1 | Medical | IP Medical |
| 2 | Surgical | IP Surgical |
| 3 | Psychiatric | IP Psych |
| 4 | Substance Abuse | IP SA |
| 5 | Substance Abuse | IP Surgical |
| 6 | Maternity Non-Deliveries | IP Surgical |
| 7 | HI SNF/ECF (non-acute) | IP Medical |
| AMBULATORY | | |
| 18 | Allergy Immunotherapy | OP Other Procs |
| 19 | Allergy Testing | OP Other Procs |
| 20 | Anesthesia | OP Surgery |
| 21 | Cardiovascular | OP Cardiovascular |
| 22 | Consults | OP Other Visits |
| 23 | Emergency Room Visits | OP Emergency |
| 25 | Hearing/Speech Exams | OP Other Visits |
| 26 | Immunizations | OP Immunizations |
| 28 | Maternity Deliveries | IP Surgical |
| 29 | Maternity Non-Deliveries | IP Surgical |
| 30 | Misc. Medical | OP Other Procs |
| 31 | Office/Home Visits | OP OV/Urgent Care |
| 32 | Outpatient Psychiatric | OP Psych |
| 33 | Outpatient Substance Abuse | OP Psych |
| 34 | Pathology | OP Pathology |
| 35 | Physical Exams | OP Physical Exams |
| 36 | Physical Medicine | OP Physical Medicine |
| 37 | Radiology | OP Radiology |
| 38 | Surgery | OP Surgery |
| 39 | Sterilizations | OP Surgery |
| 40 | Therapeutic Injections | OP Other Procs |
| 41 | Urgent Care Visits | OP OV/Urgent Care |
| 42 | Vision Exams | OP Other Visits |
| 54 | Chiropractic | OP OV/Urgent Care |
| OTHER | | |
| 24 | Glasses/Contacts | OP Other Visits |
| 27 | Hearing Aids | N/A* |
| 43 | Prescription Drugs | Prescription Drugs |
| 45 | Ambulance | OP ER Visits |
| 46 | Durable Medical Equipment | OP Surgery |
| 47 | Prosthetics | OP Surgery |
| 55 | VA Program Equipment and Services (Special VA DME codes) | N/A* |
| 56 | Compensation & Pension Exams | ** |

Exhibit III-3-4 (cont.)

| <u>VA Benefit</u> | <u>VA Benefit Description</u> | <u>Reliance Category (HSC)</u> |
|---|---|---------------------------------------|
| OUTPATIENT MENTAL HEALTH VA PROGRAMS | | |
| 57 | Day Treatment | ** |
| 58 | Homeless | ** |
| 59 | Methadone Treatment | ** |
| 60 | Mental Health Intensive Case Management (MHICM) | ** |
| 61 | Work Therapy | ** |
| 62 | Community MH Residential Care | ** |
| SPECIAL VA PROGRAM BEDSECTION CARE | | |
| 9 | Psychiatric Residential Rehab Treatment (PRRTP) | ** |
| 10 | Blind Rehab (VA Model) | ** |
| 11 | Spinal Cord Injury (VA Model) | ** |
| 12 | PTSD Residential Rehab (PRRP) | ** |
| 13 | Substance Abuse Residential Rehab Treatment (SARRT) | ** |
| 14 | Homeless Chronic Ment Ill Comp Work Thrpy (HCMI CWT/TR) | ** |
| 15 | Respite Care | N/A** |
| 16 | Residential Rehab Treatment | ** |
| 17 | Sustained Treatment and Rehab (STAR I II III) | ** |

* No reliance adjustments were necessary for these categories.

** Reliance adjustments for these services are calculated separately. See Section IV for details.

Exhibit III-3-5

Calculation of Market-Related Reliance Factors

Example

| <u>Market</u> | <u>Procedure Type</u> | <u>Priority</u> | <u>Weight</u> | <u>Number of Users</u> | <u>Actual Reliance</u> | <u>Modeled Reliance</u> | <u>Weight Adjusted</u> | |
|---------------|-----------------------|-----------------|---------------|------------------------|------------------------|-------------------------|------------------------|----------------|
| | | | | | | | <u>Actual</u> | <u>Modeled</u> |
| 1-a-1 | Cardio | 1 | 0.267 | 20 | 0.300 | 0.380 | | |
| 1-a-1 | Cardio | 7 | 0.267 | 90 | <u>0.170</u> | <u>0.150</u> | | |
| | | | | | 0.194 | 0.192 | 0.052 | 0.051 |
| 1-a-1 | OV | 1 | 2.567 | 50 | 0.800 | 0.770 | | |
| 1-a-1 | OV | 7 | 2.567 | 140 | <u>0.590</u> | <u>0.520</u> | | |
| | | | | | 0.645 | 0.586 | <u>1.656</u> | <u>1.504</u> |
| Subtotal | | | | | | | 0.603 | 0.549 |
| 1-a-2 | Cardio | 1 | 0.267 | 40 | 0.400 | 0.380 | | |
| 1-a-2 | Cardio | 7 | 0.267 | 65 | <u>0.100</u> | <u>0.150</u> | | |
| | | | | | 0.214 | 0.238 | 0.057 | 0.063 |
| 1-a-2 | OV | 1 | 2.567 | 80 | 0.750 | 0.770 | | |
| 1-a-2 | OV | 7 | 2.567 | 200 | <u>0.470</u> | <u>0.520</u> | | |
| | | | | | 0.550 | 0.591 | <u>1.412</u> | <u>1.518</u> |
| Subtotal | | | | | | | 0.518 | 0.558 |

Notes:

Actual Reliance is from Data Match, with no credibility adjustments

Modeled Reliance is the credibility adjusted reliance factor by VISN, priority, etc.

Subtotals for Actual/Modeled reliance are weighted averages by number of users

Weight Adjusted Actual/Modeled equals Actual/Modeled subtotals x Weight

Reliance adjustments will be applied to each Market based on the actual vs. modeled numbers shown in bold

Section III-4

Degree of Community Management

The Degree of Community Management (DoCM) assumptions have been assessed based on an analysis of FY 2000, FY 2001, and FY 2002 inpatient workload, as well as an update to the Milliman benchmark lengths of stay from the Milliman Hospital Length of Stay (LOS) Efficiency Index™. The results of the assessment were incorporated into the FY04 VA Enrollee Health Care Projection Model. Additionally, assumptions were made as to how VA management levels will change over time throughout the projection period.

Description of Health Care Management

Facility or County, Enrollee Type, Age Group, and Priority Level specific utilization benchmarks for each fiscal year of data were developed by applying Age/Gender and morbidity adjustments to the loosely managed private sector utilization averages for each locality. These utilization benchmarks were then adjusted to reflect the anticipated level of management achieved at the facilities within each VISN and market. The level of management is described in terms of the Degree of Community Management (DoCM) and the following definitions are standard definitions:

- **Loosely Managed Model**: reflects the utilization patterns that would result if physicians were paid on a fee-for service basis with no financial or other incentives to manage care within a specific community. The loosely managed benchmarks are equivalent to 0% DoCM, within our definitions.
- **Well Managed Model**: represents a health care system where the best observed practices are used to achieve the lowest utilization possible without compromising quality of care. The well managed benchmarks are equivalent to 100% DoCM, within our definitions. While there is no single “ideal” description of a well managed system, certain characteristics are common to very efficient health care systems, such as
 - Active use of treatment guidelines, such as the Milliman Care Guidelines™,
 - Programs to educate physicians on how to provide medical care more efficiently,
 - Financial incentives which reward providers for utilization management,
 - On-site utilization management of inpatient services,
 - The use of a primary care manager,

- Telephonic nurse triage,
- Active use of physician assistants and nurse practitioners,
- Demand management programs that teach members when to seek medical assistance,
- Information systems that can support utilization monitoring efforts and provider incentive programs, and
- Active use of case managers to facilitate treatment of acute and chronically ill patients.

The well managed model represents a set of utilization levels that can be achieved by a single, well-run delivery system with the appropriate infrastructure. The Milliman Care Guidelines™ were used to establish the well managed private sector models used for this analysis.

The DoCM refers to the level of management achieved by VA facilities relative to these loosely managed and well managed utilization benchmarks. Again, the loosely managed utilization benchmark for each community is set at 0% DoCM and the well managed utilization benchmark is set at 100% DoCM. A negative DoCM occurs when VA has more potentially avoidable days, relative to well managed, than the loosely managed benchmarks.

Methodology

Inpatient Length of Stay

The inpatient utilization benchmarks developed for this study are based on the Milliman Hospital LOS Efficiency Index™. This represents individual case-by-case benchmark LOS reflecting the All Patient Refined DRG⁵ (APR-DRG) by severity and further reflecting the actual diagnoses, procedures, admission source and discharge disposition of each admission. A benchmark LOS is established for each admission reflecting these variables and the statistically determined benchmarks from the LOS Efficiency Index™. Avoidable days are then calculated by comparing the actual LOS to the benchmarks. These are then compared to avoidable day levels on a VISN or market basis.

⁵ All copyrights in and to APR-DRGs are owned by 3M. All rights reserved.

Background Description of the LOS Efficiency Index™

The LOS Efficiency Index™ represents statistical/actuarial methodologies for analyzing hospital inpatient admissions, LOS and days, as compared to benchmark most efficient practices, in order to estimate potentially avoidable inpatient hospital days. The primary objective of the LOS Efficiency Index™ is to compare any set of given inpatient hospital experience to the equivalent case mix and severity adjusted most efficient practice found anywhere in the U.S. The results are all indexed to this common benchmark (most efficient practice) to determine potentially avoidable days and to readily allow direct comparisons on a consistent basis.

The methods used are statistical, not clinical, in nature, with clinical input on appropriate aspects, and actuarial judgment to produce reasonable and usable results. The LOS Efficiency Index™ results report potentially avoidable days, but these results do not mean that the estimated avoidable days are inappropriate. Rather the results mean that, as adjusted for case-mix, severity, diagnoses, procedures and other statistical variables, these potentially avoidable days are in excess of benchmark levels. These excess levels can result because of less effective treatment patterns while in the hospital or because disease management practices for chronic diseases are not implemented by providers or not adhered to by patients and thus result in longer lengths of stay than in the benchmark hospitals. Days at the end of an appropriate admission could be potentially avoidable (but necessary) because recovery is delayed due to a delay in scheduling a surgical procedure or other delays in the treatment process.

Separate hospital efficiency models are developed for Medicare inpatient care (Medpar data based on UB-92 information), and Commercial (HMO, PPO, indemnity) and Medicaid admissions using public data from 19 states.

There is also a Milliman developed Admission Appropriateness Index™, used to determine potentially avoidable admissions within specialty and by DRG. The avoidable admissions are also converted to avoidable days. However, due the reliance, VA's mission and other VA specific issues it is difficult to analyze a full picture of admissions (many admissions provided to enrollees may be in non-VHA facilities). Without a full picture it is impossible to assess which admissions were appropriate and which were avoidable; consequently, this index has not been used for VA analysis at this time.

VA Inpatient LOS DoCM Analysis Basis

In analyzing VA experience for this calculation, the Medicare models were selected for two main reasons. First, approximately 46% of the VA cases had a patient Age 65 and Over. Second, the high percentage of disabled enrollees and the high percentage of psychiatric and substance abuse admissions is more characteristic of a Medicare disabled population. The combination of these two factors makes the VA data set much more similar to a Medicare population than a commercial population. Furthermore, many of the commercial benchmark utilization models for the ages 50 and over population, where the disease and diagnoses are similar to those of the over age 65 population (e.g., heart and other chronic diseases) are similar to the Medicare models. In fact, an early comparison of the VA's percentage avoidable days under both the commercial and Medicare models produced similar results. Therefore, the use of the Medicare models appeared to be appropriate. Of course, all of the analyses reflect the actual case-mix and severity of the VA admissions.

Data Adjustments

Several adjustments were made to the VA inpatient workload to make the data more usable and appropriate:

- Reassigning the VA discharge status to: Discharged home (VA disposition code = 0-4), or Transferred to another facility (VA disposition code = 5), or Died (VA disposition code = 6, 7)
- Reassigning admissions with no age or gender to aged 60, male. The age 60 was selected consistent with the VA age distribution, but it has minimal impact on the results.

In performing the efficiency analysis, the results for the 3M APR-DRG Grouper were used. The efficiency analysis used 528,028 of the 573,522 records ($\approx 92\%$). The remaining records were not included in the analysis for one of the following reasons:

- Early death and transfers (which are excluded from the models) – 2.0%
- High LOS outlier (which are excluded from the models) – 1.5%
- Low volume DRGs with no models – 1.5%

- Unusable Discharges (i.e. left against medical advice, still a patient, unknown) – 2.6%
- LTC Psych – 0.3%

Inpatient LOS DoCM Results for FY 2002

The LOS efficiency analysis results are based on a case-by-case analysis of the LOS in excess of the benchmark LOS for each admission reflecting VA's actual case-mix and severity.

Admissions appropriateness models were not incorporated into the analysis. In aggregate over the entire VA population, 45.4% of total FY 2002 VA days are in excess of the well managed benchmark LOS. For medical/surgical days, VA days in excess of the benchmark LOS are 42.5%. This implies that if VA could operate at the most efficient levels, 45.4% of the days (and 42.5% of medical/surgical days) could potentially be avoided. Alternate levels of care may be necessary to accomplish these targets, however.

The underlying loosely managed utilization benchmarks vary dramatically by geographic area. Managed care penetration and time impact fee-for-service utilization since providers who contract with managed care organizations learn to manage care for all of their patients, not just those covered by managed care plans. For example, the loosely managed utilization benchmarks in the Pacific Northwest, where significant managed care penetration has existed for several decades, are much lower than the loosely managed utilization benchmarks in the East, where managed care is a newer concept.

The DoCM measures the ratio of VA's days avoidable in an area to the community loosely managed average days avoidable based on VA's mix of services. In every VISN, VA is operating less efficiently than the community-wide norms. In all but two of the 103 markets, the same is true. The nationwide VA DoCM is -24.4%. This does not mean VA utilization is 24.4% worse than the loosely managed benchmarks. It means that on the continuum of health care management within a community, where 0% is loosely managed and 100% is well managed, VA is 24.4% outside of the continuum.

VISN 23 produced some of VA's most efficient results compared to the VA nationwide percentage of avoidable days. However, VISN 23 results are less efficient than the community average. VISN 3, on the other hand, produced some of VA's most inefficient results. When compared to their community average, however, VISN 3 has the most efficient DoCM. In

general, VA's DoCM was closer to community norms in less efficient areas as measured by the LOS Efficiency Index™. This is shown in the exhibits.

Exhibit III-4-1 shows the DoCM results for FY 2002 by VISN. Exhibit III-4-2 shows the same results as Exhibit III-4-1 by CARES market. Exhibit III-4-3 shows the percent of days avoidable for VA and the community along with the DoCM results for FY 2002 by VISN. Exhibit III-4-4 shows the same results as Exhibit III-4-3 by CARES market.

It was assumed that the DoCM for admissions is two-thirds of the way from the VISN or market LOS DoCM to the 0% DoCM. This reflects an assumption that VA admissions policies more closely resemble loosely managed community admissions policies than VA length of stay policies resemble loosely managed community length of stay policies.

Historic Changes in Inpatient LOS DoCM for FY 2000, FY 2001 and FY 2002

The FY 2000 and FY 2001 inpatient workload data were reanalyzed using the FY 2002 VA case mix to examine changes in DoCM over the historic period. The revised FY 2000 and 2001 DoCM measures for each VISN and market were compared to the FY 2002 DoCM measures for each VISN and market. Nationally, the DoCM worsened slightly from -22.7% in FY 2001 to -24.4% in FY 2002, on a case adjusted basis. However, there is still a net improvement in DoCM over the two year period. The FY 2000 data produced a total DoCM of -26.3%, on a case mix adjusted basis. Thus, the efficiency analysis indicates that management levels have not generally improved over the past couple years.

In addition, the DoCM values used in the VA Enrollee Health Care Projection Model also reflect shifts in case mix over time. Another consideration in the revision of DoCM assumptions for use with the VA Enrollee Health Care Projection Model is the change in case mix, witnessed when comparing the FY 2001 inpatient workload to the FY 2002 inpatient workload. The influx of Priority Level 7 veterans into the FY 2002 workload, as well as other population changes, produced a shift in the severity of inpatient stays within VA. This severity shift had a measurable impact on the percentage of inpatient days deemed avoidable within the VA workload, as well as the levels of DoCM generated in the comparative analysis.

The following observations were made about the differences between the FY 2001 and FY 2002 workload datasets:

- A big increase in the percentage of cases (over 10%) came from the Enrollee Post cohort and a corresponding decrease was witnessed in the Enrollee Pre cohort. The Enrollee Post cohort typically is less morbid and thus has less severe admissions on average.
- A 2% drop in cases came from Priority Level 4 patients with a nearly offsetting increase in Priority Levels 5 to 7. This shift also contributes to a shift toward less severe admissions, on average.

As a result of these observations, the average reported percentage of APR-DRG severity level 1 and 2 cases increased from 77.4% of all cases in FY 2001 to 81.45% of all cases in FY 2002. Overall, the APR-DRG severity 1 and 2 cases have a higher percentage of avoidable days than the APR-DRG severity 3 and 4 cases, so a shift to APR-DRG severity 1 and 2 cases will increase the percentage of days deemed avoidable, with all other variables held constant. An increase in the percentage of days avoidable in general leads to a worsening of the DoCM statistic, assuming the benchmark percentage of days avoidable does not change considerably for those APR-DRG and severity levels.

An ongoing trend of increasing percentages of veterans in Priority Levels with less severe inpatient admissions, on average, would continue to dampen any improvements in DoCM assumed throughout the projection period. This issue is addressed in the next section.

Inpatient Management Improvements Beyond FY 2002

It is believed that the efficiency performance within a hospital tends to remain relatively unchanged over time, unless specific efforts are made to change it. This could result from hospital-wide reengineering programs, where a hospital specifically embarks on a program to improve its overall performance. Alternatively it can improve by adoption of a new technology (such as laparoscopic surgeries), or from new directors or high volume practitioners joining a staff service (such as orthopedics) and introducing more efficient techniques that they have used or observed elsewhere.

A key question in projecting future VA experience over time is how the DoCM, or LOS efficiency, will vary over time relative to the national average, and to overall community fee-for-service experience. Since, in general, VA exhibits less efficiency than the national and community averages, the expectation is that the gap will likely close over the long term. However, whether or not this will occur, and at what rate, are key assumptions to cost models associated with the VA Enrollee Health Care Projection Model.

In past versions of the VA Enrollee Health Care Projection Model, it had been assumed that each VISN would move 25% of the way toward the community loosely managed system each year. This assumption was predicated on the fact that measures of DoCM in historic periods were in general less than the community and that medical practice within VA would migrate toward the community averages. Past assessments of historic VA inpatient workload supported this trend. However, the results of this year's analysis show that this assumption may be too aggressive. DoCM figures do not appear to have improved over the historic period of FY 2000, FY 2001 and FY 2002 bringing into question the 25% assumption.

Besides the historic analysis, a couple of other considerations have initiated the new assumptions used in the FY04 VA Enrollee Health Care Projection Model. It is now assumed that no improvements in DoCM would take place in the first two projection years (i.e., FY 2003 and FY 2004) and a more modest 10% improvement each year for FY 2005 and beyond.

One consideration is the impact that case mix has on DoCM improvements. Case mix is shifting towards a higher percentage of cases in APR-DRG severities 1 and 2. These cases typically have more potentially avoidable days than APR-DRG severity 3 and 4 cases. Thus, a shift in case mix weighted towards cases in APR-DRG severities 1 and 2 over time results in a barrier to aggressively improving DoCM assumptions throughout the projection period, when DoCM is considered on a composite basis.

Additionally, improvements in DoCM will not typically occur unless new protocols are introduced. There is considerable opportunity to improve the DoCM figures into the future given the current levels. This was the rationale for past improvements at 25% per year in inpatient DoCM, however, historic analysis has not shown improvements in FY 2002. It is acknowledged that improvement will be slow to occur unless a new initiative to reduce LOS is

introduced. Currently, no such initiatives currently exist and therefore, the DoCM assumptions have been changed to reflect VA's current environment.

Inpatient Maternity and Ambulatory Care DoCM Assumptions

For each fiscal year, Inpatient Maternity services were modeled at 0% DoCM. Because VHA facilities are buying these services from the private sector community, it is reasonable to assume that they will be provided at a management level consistent with community norms.

For this analysis, there was no data available to establish the current level of management achieved within VA for Ambulatory Care. Veteran enrollees often utilize VA health care as well as another health care source, such as Medicare. As a result, VA workload data for Ambulatory Care does not reflect all of the care demanded by veteran enrollee patients. This means that the workload data cannot provide adequate information for an ambulatory management analysis, as it represents only a portion of the total care for each veteran enrollee. In light of this, VA could consider conducting a specific clinical review analysis that would collect data relevant to assessing Ambulatory care management levels. It was assumed that VA's actual utilization during FY 1999 was at the community loosely managed level. This is was considered to be a reasonable assumption since practice patterns within VA are not perceived to be as efficient as the community. Yet, this is offset by the fact that much of the care that should be delivered on an outpatient basis was still delivered on an inpatient basis. Consequently, the model assumed a 5% DoCM for FY 2002 and a 0.5% improvement each fiscal year thereafter. These levels should be achievable within these timeframes.

It is also important to note that the difference between loosely and well managed utilization levels for outpatient care tend to be much smaller than inpatient services. The days that can potentially be avoided in each inpatient stay create a large difference between loosely and well managed inpatient utilization levels. For outpatient services, a proportionally smaller amount of the utilization is avoidable or unnecessary. Also, some outpatient services increase in a well managed system as care is transferred from an inpatient to an outpatient setting. Finally, the cost per inpatient day is significantly higher than the average cost per outpatient service. This means that changes in inpatient management from loosely to well managed have a tremendous impact on total health care expenditures (each inpatient day avoided can reduce expenditures by a considerable amount).

Exhibit III-4-1
Summary of FY 2002 DoCM by VISN

| <u>VISN</u> | <u>Medical</u> | <u>Surgical</u> | <u>Psychiatric</u> | <u>Substance Abuse</u> | <u>Total</u> |
|-------------|----------------|-----------------|--------------------|------------------------|--------------|
| 1 | -27.4% | -54.0% | -6.6% | 21.4% | -16.6% |
| 2 | -13.5% | -30.3% | 24.6% | -0.4% | -7.0% |
| 3 | -4.6% | -30.2% | 15.5% | -13.7% | -5.4% |
| 4 | -21.0% | -68.7% | -0.2% | -29.4% | -21.2% |
| 5 | -52.9% | -99.6% | 5.8% | -47.4% | -40.7% |
| 6 | -40.2% | -68.3% | -24.8% | -19.1% | -37.6% |
| 7 | -21.9% | -53.3% | -21.4% | -11.3% | -27.1% |
| 8 | -53.7% | -87.7% | 7.2% | 18.8% | -45.1% |
| 9 | -24.4% | -64.8% | -2.8% | 8.8% | -24.1% |
| 10 | -37.8% | -109.3% | -8.3% | -19.7% | -34.6% |
| 11 | -24.1% | -64.7% | -8.5% | -8.4% | -23.9% |
| 12 | -37.9% | -83.2% | -9.1% | 0.8% | -35.9% |
| 15 | -35.9% | -67.6% | -6.5% | -15.7% | -30.5% |
| 16 | -31.1% | -66.6% | 2.1% | 2.1% | -26.7% |
| 17 | -43.9% | -87.5% | -4.6% | -53.9% | -42.8% |
| 18 | -31.2% | -93.4% | -8.4% | -53.4% | -41.3% |
| 19 | -89.6% | -82.8% | -25.8% | -21.4% | -56.6% |
| 20 | -89.8% | -105.5% | -6.8% | -4.2% | -49.3% |
| 21 | -30.1% | -65.6% | -21.4% | -46.0% | -38.8% |
| 22 | -19.1% | -74.1% | 3.6% | -53.9% | -28.9% |
| 23 | -42.2% | -56.2% | 15.8% | 5.5% | -28.5% |
| Total | -28.2% | -63.6% | 0.9% | -5.2% | -24.4% |

Exhibit III-4-2
Summary of FY 2002 DoCM by Market

| <u>Market</u> | <u>Medical</u> | <u>Surgical</u> | <u>Psychiatric</u> | <u>Substance Abuse</u> | <u>Total</u> |
|---------------|----------------|-----------------|--------------------|------------------------|--------------|
| 1-a-9 | -24.0% | -59.4% | -1.2% | 17.9% | -13.0% |
| 1-b-9 | -47.3% | -37.0% | -21.3% | -43.0% | -35.0% |
| 1-c-9 | -8.4% | -32.1% | 13.8% | 24.0% | -3.2% |
| 1-d-9 | -38.7% | -70.0% | -19.6% | 23.5% | -26.9% |
| 2-a-9 | -14.4% | -35.0% | 31.7% | 0.2% | -9.1% |
| 2-b-9 | -6.1% | -25.1% | 23.6% | -2.7% | -6.3% |
| 2-c-1 | -13.7% | -42.0% | 19.4% | 0.0% | 2.9% |
| 2-c-2 | -20.2% | -48.0% | 13.5% | 2.5% | -11.3% |
| 2-d-9 | -16.4% | -33.2% | 30.6% | 1.4% | -7.8% |
| 3-a-9 | 8.2% | -18.2% | 13.6% | -8.0% | 2.3% |
| 3-b-1 | -6.4% | -22.9% | 23.0% | -18.4% | -1.7% |
| 3-b-3 | -4.0% | -36.2% | 16.2% | -9.4% | -6.1% |
| 3-c-9 | -10.9% | -32.2% | 6.4% | -26.0% | -11.8% |
| 4-a-1 | -12.8% | -73.5% | 7.4% | -11.3% | -10.4% |
| 4-a-9 | -32.4% | -67.3% | -12.3% | -60.9% | -34.0% |
| 4-b-9 | -18.4% | -76.6% | 4.5% | 9.5% | -18.9% |
| 5-a-9 | -67.4% | -141.6% | 11.7% | -197.9% | -58.2% |
| 5-b-9 | -77.7% | -116.2% | -5.2% | -12.0% | -59.6% |
| 5-c-9 | -30.3% | -74.1% | -3.2% | 1.4% | -25.5% |
| 6-a-9 | -16.9% | -90.8% | -33.8% | -31.8% | -36.8% |
| 6-b-9 | -30.2% | -76.2% | -24.7% | -42.4% | -37.8% |
| 6-c-9 | -42.3% | -67.0% | -10.3% | -13.9% | -34.4% |
| 6-d-9 | -80.8% | -42.2% | -38.5% | -16.2% | -49.6% |
| 7-a-9 | -40.7% | -58.9% | -15.7% | -45.5% | -35.3% |
| 7-b-9 | -28.3% | -66.0% | -27.3% | -1.6% | -33.1% |
| 7-c-9 | -5.1% | -40.8% | -27.5% | -2.7% | -17.2% |
| 8-a-1 | -81.5% | -159.8% | 10.1% | -15.7% | -73.4% |
| 8-a-2 | -81.9% | -177.5% | -7.2% | 19.0% | -77.9% |
| 8-b-1 | -49.5% | -83.1% | 26.6% | -5.8% | -37.4% |
| 8-b-2 | -16.7% | -63.6% | 25.3% | 18.5% | -12.3% |
| 8-c-1 | -9.0% | -85.8% | 26.4% | 10.3% | -27.6% |
| 8-c-2 | -29.4% | -52.2% | 22.7% | 12.3% | -26.2% |
| 8-d-9 | -54.0% | -76.3% | 2.0% | -7.3% | -49.3% |
| 8-e-1 | -43.8% | -55.5% | -59.7% | -86.6% | -53.7% |
| 8-e-2 | -32.9% | -90.8% | -21.7% | -66.4% | -46.2% |
| 9-a-1 | -24.7% | -82.4% | -6.5% | -50.9% | -33.2% |
| 9-a-2 | -88.1% | -128.8% | -41.4% | -61.9% | -70.9% |
| 9-b-9 | -42.3% | -99.2% | -8.8% | -43.3% | -44.8% |
| 9-c-1 | -36.1% | -69.4% | 30.3% | 37.5% | -23.3% |
| 9-c-2 | -11.9% | -58.5% | 2.7% | -9.6% | -20.9% |
| 9-d-9 | -11.2% | -45.3% | -0.9% | 30.9% | -11.2% |
| 10-a-9 | -58.8% | -133.7% | 2.1% | -21.9% | -34.8% |
| 10-b-9 | -34.1% | -109.7% | -12.7% | -46.8% | -38.1% |
| 10-c-9 | -35.1% | -97.0% | -15.5% | 6.3% | -33.3% |

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Exhibit III-4-2 (cont.)

| <u>Market</u> | <u>Medical</u> | <u>Surgical</u> | <u>Psychiatric</u> | <u>Substance Abuse</u> | <u>Total</u> |
|---------------|----------------|-----------------|--------------------|------------------------|--------------|
| 11-a-9 | -55.2% | -82.6% | -23.1% | -4.2% | -47.4% |
| 11-b-9 | -23.6% | -50.0% | -32.4% | -20.7% | -31.9% |
| 11-c-1 | -28.0% | -86.4% | 7.3% | 5.5% | -15.0% |
| 11-c-2 | -54.6% | -100.5% | -13.2% | -67.8% | -37.4% |
| 11-c-9 | 5.3% | -56.0% | -17.4% | 2.5% | -16.0% |
| 12-a-9 | -44.5% | -64.9% | 1.8% | 2.9% | -36.1% |
| 12-b-9 | -95.0% | -72.1% | -30.0% | -14.9% | -66.5% |
| 12-c-9 | -31.5% | -97.3% | -7.1% | 0.3% | -32.5% |
| 15-a-9 | -34.1% | -63.6% | 5.8% | -14.9% | -22.5% |
| 15-b-9 | -42.4% | -76.6% | -17.0% | -16.5% | -39.7% |
| 15-c-9 | -24.1% | -55.9% | -19.7% | -23.6% | -29.2% |
| 16-a-1 | -32.2% | -63.2% | 9.1% | 10.8% | -27.1% |
| 16-a-9 | -42.5% | -87.5% | 1.9% | -13.7% | -36.4% |
| 16-b-9 | -49.0% | -56.0% | -40.6% | -109.9% | -51.1% |
| 16-c-9 | -19.9% | -54.4% | 1.0% | 7.7% | -17.1% |
| 16-d-9 | -32.6% | -74.7% | 7.6% | 4.8% | -29.3% |
| 17-a-1 | -94.1% | -122.8% | 0.0% | -60.4% | -63.9% |
| 17-a-9 | -109.9% | -148.2% | -12.4% | -233.8% | -84.1% |
| 17-b-1 | -31.9% | -102.7% | 12.5% | -27.5% | -35.6% |
| 17-b-2 | -38.2% | -124.3% | -44.8% | -24.9% | -57.8% |
| 17-b-3 | -55.3% | -119.3% | -119.2% | -23.1% | -77.0% |
| 17-b-4 | -29.7% | -130.6% | -4.9% | -19.2% | -50.2% |
| 17-b-5 | -46.4% | -121.0% | -197.2% | -87.1% | -86.6% |
| 17-b-9 | -20.2% | -98.6% | -212.6% | -111.6% | -65.7% |
| 17-c-9 | -35.4% | -60.4% | 1.6% | -72.8% | -33.2% |
| 17-d-1 | -26.2% | -39.6% | -23.0% | -74.5% | -35.2% |
| 17-d-2 | -2.6% | -26.7% | -10.5% | -51.2% | -14.3% |
| 18-a-9 | -66.9% | -169.2% | -9.8% | -47.5% | -65.5% |
| 18-b-1 | -22.4% | -66.2% | -1.7% | -74.3% | -33.5% |
| 18-b-2 | -34.5% | -67.8% | -28.5% | -98.8% | -48.6% |
| 19-a-1 | -83.0% | -89.2% | -315.8% | -116.7% | -125.9% |
| 19-a-9 | -67.4% | -122.3% | -21.4% | -22.1% | -47.9% |
| 19-b-9 | -169.9% | -161.5% | -123.7% | -218.4% | -160.5% |
| 19-c-9 | -126.0% | -100.8% | -83.6% | -67.9% | -107.3% |
| 19-d-9 | -80.5% | -63.0% | 7.4% | -37.5% | -39.2% |
| 19-e-9 | -72.0% | -54.1% | -172.7% | -25.5% | -80.6% |
| 20-a-9 | -36.7% | -60.2% | -21.5% | -29.1% | -39.7% |
| 20-b-1 | -66.2% | -68.9% | -24.1% | -24.2% | -50.0% |
| 20-b-2 | -82.1% | -90.6% | -108.5% | -14.0% | -84.6% |
| 20-c-9 | -111.2% | -152.9% | -35.3% | -73.3% | -96.3% |
| 20-d-9 | -114.7% | -142.0% | 8.5% | -1.3% | -41.3% |
| 20-e-1 | -112.2% | -94.3% | 31.0% | 14.3% | -56.5% |
| 20-e-2 | -129.8% | -124.8% | -216.9% | -44.8% | -133.8% |
| 21-a-9 | -27.8% | -65.4% | -13.7% | -44.5% | -35.6% |
| 21-b-9 | -35.4% | -61.7% | -96.6% | -92.4% | -64.3% |
| 21-c-9 | -12.3% | -35.0% | -11.9% | -4.1% | -14.6% |
| 21-d-9 | -34.9% | -76.8% | -31.0% | -97.3% | -51.5% |
| 21-e-9 | -48.9% | -165.9% | -1.6% | -45.5% | -66.9% |
| 21-f-9 | -46.1% | -85.6% | -21.6% | -1.4% | -50.9% |
| 21-g-9 | -26.7% | -33.1% | 100.0% | 100.0% | -26.4% |

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Exhibit III-4-2 (cont.)

| <u>Market</u> | <u>Medical</u> | <u>Surgical</u> | <u>Psychiatric</u> | <u>Substance Abuse</u> | <u>Total</u> |
|---------------|----------------|-----------------|--------------------|------------------------|--------------|
| 22-a-1 | -9.6% | -77.0% | 22.1% | -6.4% | -23.5% |
| 22-a-2 | -26.4% | -69.9% | 9.9% | -40.5% | -27.0% |
| 22-a-3 | -28.1% | -92.4% | -6.2% | -42.0% | -37.0% |
| 22-b-9 | -18.2% | -85.0% | 7.6% | -73.6% | -30.6% |
| 23-a-9 | -77.3% | -91.6% | 11.0% | 33.1% | -45.0% |
| 23-b-9 | -31.1% | -44.7% | 34.2% | 10.4% | -16.2% |
| 23-c-9 | -67.5% | -43.9% | 8.7% | -22.1% | -40.6% |
| 23-d-9 | -20.9% | -79.6% | 12.2% | -24.1% | -26.5% |
| 23-e-9 | -41.1% | -61.6% | -2.1% | 11.9% | -35.1% |
| Total | -28.2% | -63.6% | 0.9% | -5.2% | -24.4% |

Exhibit III-4-3
Summary of FY 2002 Percent Days Avoidable and DoCM by VISN

| VISN | <i>Medical</i> | | | <i>Surgical</i> | | | <i>Psychiatric</i> | | | <i>Substance Abuse</i> | | |
|---------|------------------------|-----------|--------|------------------------|-----------|---------|------------------------|-----------|--------|------------------------|-----------|--------|
| | % Days Avoidable (LOS) | | | % Days Avoidable (LOS) | | | % Days Avoidable (LOS) | | | % Days Avoidable (LOS) | | |
| | VA | Community | DoCM | VA | Community | DoCM | VA | Community | DoCM | VA | Community | DoCM |
| 1 | 35.8% | 28.1% | -27.4% | 43.9% | 28.5% | -54.0% | 57.9% | 54.3% | -6.6% | 45.3% | 57.6% | 21.4% |
| 2 | 45.3% | 39.9% | -13.5% | 52.0% | 39.9% | -30.3% | 52.1% | 69.1% | 24.6% | 53.9% | 53.7% | -0.4% |
| 3 | 48.0% | 45.9% | -4.6% | 54.3% | 41.7% | -30.2% | 60.5% | 71.6% | 15.5% | 62.2% | 54.7% | -13.7% |
| 4 | 39.2% | 32.4% | -21.0% | 46.4% | 27.5% | -68.7% | 60.9% | 60.8% | -0.2% | 59.4% | 45.9% | -29.4% |
| 5 | 42.8% | 28.0% | -52.9% | 50.9% | 25.5% | -99.6% | 48.7% | 51.7% | 5.8% | 51.6% | 35.0% | -47.4% |
| 6 | 43.6% | 31.1% | -40.2% | 48.8% | 29.0% | -68.3% | 54.4% | 43.6% | -24.8% | 61.8% | 51.9% | -19.1% |
| 7 | 39.5% | 32.4% | -21.9% | 46.3% | 30.2% | -53.3% | 54.4% | 44.8% | -21.4% | 53.4% | 48.0% | -11.3% |
| 8 | 45.8% | 29.8% | -53.7% | 51.8% | 27.6% | -87.7% | 42.8% | 46.1% | 7.2% | 47.1% | 58.0% | 18.8% |
| 9 | 38.2% | 30.7% | -24.4% | 46.8% | 28.4% | -64.8% | 48.4% | 47.1% | -2.8% | 51.6% | 56.6% | 8.8% |
| 10 | 34.3% | 24.9% | -37.8% | 44.8% | 21.4% | -109.3% | 54.7% | 50.5% | -8.3% | 51.0% | 42.6% | -19.7% |
| 11 | 34.5% | 27.8% | -24.1% | 44.3% | 26.9% | -64.7% | 56.3% | 51.9% | -8.5% | 54.2% | 50.0% | -8.4% |
| 12 | 39.3% | 28.5% | -37.9% | 50.0% | 27.3% | -83.2% | 52.7% | 48.3% | -9.1% | 38.3% | 38.6% | 0.8% |
| 15 | 37.5% | 27.6% | -35.9% | 42.9% | 25.6% | -67.6% | 52.6% | 49.4% | -6.5% | 53.2% | 46.0% | -15.7% |
| 16 | 43.8% | 33.4% | -31.1% | 49.8% | 29.9% | -66.6% | 55.3% | 56.5% | 2.1% | 55.2% | 56.4% | 2.1% |
| 17 | 43.9% | 30.5% | -43.9% | 51.0% | 27.2% | -87.5% | 52.3% | 50.0% | -4.6% | 61.1% | 39.7% | -53.9% |
| 18 | 32.8% | 25.0% | -31.2% | 43.9% | 22.7% | -93.4% | 48.8% | 45.0% | -8.4% | 58.9% | 38.4% | -53.4% |
| 19 | 34.5% | 18.2% | -89.6% | 45.7% | 25.0% | -82.8% | 54.1% | 43.0% | -25.8% | 61.8% | 50.9% | -21.4% |
| 20 | 31.7% | 16.7% | -89.8% | 41.3% | 20.1% | -105.5% | 51.6% | 48.3% | -6.8% | 52.5% | 50.4% | -4.2% |
| 21 | 35.4% | 27.2% | -30.1% | 47.2% | 28.5% | -65.6% | 58.4% | 48.1% | -21.4% | 65.1% | 44.6% | -46.0% |
| 22 | 38.0% | 31.9% | -19.1% | 50.5% | 29.0% | -74.1% | 50.5% | 52.4% | 3.6% | 65.4% | 42.5% | -53.9% |
| 23 | 35.7% | 25.1% | -42.2% | 41.7% | 26.7% | -56.2% | 41.7% | 49.5% | 15.8% | 45.0% | 47.6% | 5.5% |
| Unknown | 43.1% | 39.2% | -9.9% | 42.9% | 29.0% | -47.9% | 45.9% | 48.2% | 4.8% | 52.6% | 49.2% | -6.9% |
| TOTALS | 40.0% | 31.2% | -28.2% | 47.6% | 29.1% | -63.6% | 53.2% | 53.7% | 0.9% | 54.7% | 52.0% | -5.2% |

Exhibit III-4-4
Summary of FY 2002 Percent Days Avoidable and DoCM by Market

| Market | Medical | | | Surgical | | | Psychiatric | | | Substance Abuse | | |
|--------|------------------------|-----------|--------|------------------------|-----------|---------|------------------------|-----------|--------|------------------------|-----------|---------|
| | % Days Avoidable (LOS) | | | % Days Avoidable (LOS) | | | % Days Avoidable (LOS) | | | % Days Avoidable (LOS) | | |
| | VA | Community | DoCM | VA | Community | DoCM | VA | Community | DoCM | VA | Community | DoCM |
| 1-a-9 | 35.6% | 28.7% | -24.0% | 45.6% | 28.6% | -59.4% | 57.8% | 57.1% | -1.2% | 42.2% | 51.4% | 17.9% |
| 1-b-9 | 40.2% | 27.3% | -47.3% | 44.1% | 32.2% | -37.0% | 61.5% | 50.7% | -21.3% | 53.2% | 37.2% | -43.0% |
| 1-c-9 | 28.5% | 26.3% | -8.4% | 36.2% | 27.4% | -32.1% | 45.0% | 52.2% | 13.8% | 48.8% | 64.2% | 24.0% |
| 1-d-9 | 38.7% | 27.9% | -38.7% | 45.4% | 26.7% | -70.0% | 61.5% | 51.4% | -19.6% | 51.5% | 67.3% | 23.5% |
| 2-a-9 | 42.2% | 36.9% | -14.4% | 47.8% | 35.4% | -35.0% | 44.0% | 64.4% | 31.7% | 48.3% | 48.4% | 0.2% |
| 2-b-9 | 44.9% | 42.3% | -6.1% | 57.9% | 46.3% | -25.1% | 51.5% | 67.4% | 23.6% | 61.1% | 59.5% | -2.7% |
| 2-c-1 | 40.6% | 35.7% | -13.7% | 51.7% | 36.4% | -42.0% | 63.3% | 78.5% | 19.4% | 58.5% | 58.5% | 0.0% |
| 2-c-2 | 45.3% | 37.7% | -20.2% | 47.5% | 32.1% | -48.0% | 59.1% | 68.3% | 13.5% | 55.2% | 56.6% | 2.5% |
| 2-d-9 | 48.3% | 41.5% | -16.4% | 48.6% | 36.5% | -33.2% | 47.1% | 67.9% | 30.6% | 50.4% | 51.1% | 1.4% |
| 3-a-9 | 44.9% | 48.9% | 8.2% | 53.2% | 45.0% | -18.2% | 63.0% | 72.9% | 13.6% | 63.5% | 58.8% | -8.0% |
| 3-b-1 | 48.3% | 45.4% | -6.4% | 53.1% | 43.2% | -22.9% | 60.2% | 78.2% | 23.0% | 67.6% | 57.1% | -18.4% |
| 3-b-3 | 49.3% | 47.4% | -4.0% | 58.0% | 42.6% | -36.2% | 61.5% | 73.4% | 16.2% | 61.6% | 56.3% | -9.4% |
| 3-c-9 | 48.0% | 43.3% | -10.9% | 50.1% | 37.9% | -32.2% | 57.2% | 61.1% | 6.4% | 52.9% | 42.0% | -26.0% |
| 4-a-1 | 37.1% | 32.9% | -12.8% | 45.1% | 26.0% | -73.5% | 60.5% | 65.3% | 7.4% | 48.1% | 43.2% | -11.3% |
| 4-a-9 | 44.5% | 33.6% | -32.4% | 51.7% | 30.9% | -67.3% | 65.6% | 58.4% | -12.3% | 67.1% | 41.7% | -60.9% |
| 4-b-9 | 36.7% | 31.0% | -18.4% | 43.8% | 24.8% | -76.6% | 56.9% | 59.6% | 4.5% | 48.6% | 53.7% | 9.5% |
| 5-a-9 | 37.0% | 22.1% | -67.4% | 47.6% | 19.7% | -141.6% | 49.9% | 56.5% | 11.7% | 57.5% | 19.3% | -197.9% |
| 5-b-9 | 50.3% | 28.3% | -77.7% | 52.1% | 24.1% | -116.2% | 46.8% | 44.5% | -5.2% | 37.2% | 33.2% | -12.0% |
| 5-c-9 | 44.7% | 34.3% | -30.3% | 55.0% | 31.6% | -74.1% | 48.1% | 46.6% | -3.2% | 48.1% | 48.8% | 1.4% |
| 6-a-9 | 38.7% | 33.1% | -16.9% | 53.8% | 28.2% | -90.8% | 51.9% | 38.8% | -33.8% | 62.2% | 47.2% | -31.8% |
| 6-b-9 | 39.7% | 30.5% | -30.2% | 48.1% | 27.3% | -76.2% | 55.0% | 44.1% | -24.7% | 59.1% | 41.5% | -42.4% |
| 6-c-9 | 45.1% | 31.7% | -42.3% | 49.1% | 29.4% | -67.0% | 52.6% | 47.7% | -10.3% | 59.7% | 52.4% | -13.9% |
| 6-d-9 | 51.7% | 28.6% | -80.8% | 42.1% | 29.6% | -42.2% | 59.7% | 43.1% | -38.5% | 64.4% | 55.4% | -16.2% |
| 7-a-9 | 43.2% | 30.7% | -40.7% | 44.5% | 28.0% | -58.9% | 57.5% | 49.7% | -15.7% | 59.8% | 41.1% | -45.5% |
| 7-b-9 | 37.6% | 29.3% | -28.3% | 47.8% | 28.8% | -66.0% | 52.7% | 41.4% | -27.3% | 51.3% | 50.5% | -1.6% |
| 7-c-9 | 39.1% | 37.2% | -5.1% | 45.9% | 32.6% | -40.8% | 52.8% | 41.4% | -27.5% | 48.8% | 47.5% | -2.7% |
| 8-a-1 | 44.1% | 24.3% | -81.5% | 49.1% | 18.9% | -159.8% | 36.5% | 40.6% | 10.1% | 42.8% | 37.0% | -15.7% |
| 8-a-2 | 46.2% | 25.4% | -81.9% | 50.5% | 18.2% | -177.5% | 44.7% | 41.7% | -7.2% | 61.4% | 75.8% | 19.0% |
| 8-b-1 | 43.8% | 29.3% | -49.5% | 46.7% | 25.5% | -83.1% | 32.6% | 44.4% | 26.6% | 43.6% | 41.2% | -5.8% |
| 8-b-2 | 42.6% | 36.5% | -16.7% | 55.3% | 33.8% | -63.6% | 44.9% | 60.1% | 25.3% | 47.0% | 57.7% | 18.5% |
| 8-c-1 | 29.2% | 26.8% | -9.0% | 44.4% | 23.9% | -85.8% | 21.2% | 28.8% | 26.4% | 41.8% | 46.6% | 10.3% |
| 8-c-2 | 40.9% | 31.6% | -29.4% | 44.0% | 28.9% | -52.2% | 33.0% | 42.7% | 22.7% | 47.8% | 54.5% | 12.3% |
| 8-d-9 | 59.0% | 38.3% | -54.0% | 62.6% | 35.5% | -76.3% | 57.4% | 58.6% | 2.0% | 62.1% | 57.9% | -7.3% |
| 8-e-1 | 40.4% | 28.1% | -43.8% | 50.7% | 32.6% | -55.5% | 46.8% | 29.3% | -59.7% | 54.5% | 29.2% | -86.6% |
| 8-e-2 | 38.0% | 28.6% | -32.9% | 49.8% | 26.1% | -90.8% | 45.4% | 37.3% | -21.7% | 44.1% | 26.5% | -66.4% |

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Exhibit III-4-4 (cont.)

| Market | Medical | | | Surgical | | | Psychiatric | | | Substance Abuse | | |
|--------|------------------------|-----------|---------|------------------------|-----------|---------|------------------------|-----------|---------|------------------------|-----------|---------|
| | % Days Avoidable (LOS) | | | % Days Avoidable (LOS) | | | % Days Avoidable (LOS) | | | % Days Avoidable (LOS) | | |
| | VA | Community | DoCM | VA | Community | DoCM | VA | Community | DoCM | VA | Community | |
| 9-a-1 | 34.3% | 27.5% | -24.7% | 44.5% | 24.4% | -82.4% | 49.3% | 46.3% | -6.5% | 59.9% | 39.7% | -50.9% |
| 9-a-2 | 42.5% | 22.6% | -88.1% | 45.3% | 19.8% | -128.8% | 64.5% | 45.6% | -41.4% | 64.6% | 39.9% | -61.9% |
| 9-b-9 | 40.7% | 28.6% | -42.3% | 49.2% | 24.7% | -99.2% | 42.1% | 38.7% | -8.8% | 52.6% | 36.7% | -43.3% |
| 9-c-1 | 41.5% | 30.5% | -36.1% | 48.1% | 28.4% | -69.4% | 35.2% | 50.5% | 30.3% | 41.9% | 67.0% | 37.5% |
| 9-c-2 | 32.8% | 29.3% | -11.9% | 43.6% | 27.5% | -58.5% | 42.6% | 43.8% | 2.7% | 44.6% | 40.7% | -9.6% |
| 9-d-9 | 42.6% | 38.3% | -11.2% | 50.7% | 34.9% | -45.3% | 53.9% | 53.4% | -0.9% | 43.0% | 62.2% | 30.9% |
| 10-a-9 | 38.6% | 24.3% | -58.8% | 45.8% | 19.6% | -133.7% | 51.0% | 52.1% | 2.1% | 51.3% | 42.1% | -21.9% |
| 10-b-9 | 35.0% | 26.1% | -34.1% | 49.5% | 23.6% | -109.7% | 61.3% | 54.4% | -12.7% | 57.1% | 38.9% | -46.8% |
| 10-c-9 | 31.2% | 23.1% | -35.1% | 39.4% | 20.0% | -97.0% | 49.1% | 42.5% | -15.5% | 44.5% | 47.5% | 6.3% |
| 11-a-9 | 41.6% | 26.8% | -55.2% | 48.2% | 26.4% | -82.6% | 55.9% | 45.4% | -23.1% | 52.1% | 50.0% | -4.2% |
| 11-b-9 | 32.5% | 26.3% | -23.6% | 42.3% | 28.2% | -50.0% | 53.9% | 40.7% | -32.4% | 55.4% | 45.9% | -20.7% |
| 11-c-1 | 37.5% | 29.3% | -28.0% | 49.4% | 26.5% | -86.4% | 53.3% | 57.5% | 7.3% | 54.8% | 58.0% | 5.5% |
| 11-c-2 | 35.1% | 22.7% | -54.6% | 39.9% | 19.9% | -100.5% | 61.8% | 54.6% | -13.2% | 56.2% | 33.5% | -67.8% |
| 11-c-9 | 26.9% | 28.4% | 5.3% | 42.6% | 27.3% | -56.0% | 42.6% | 48.8% | -17.4% | 50.5% | 51.8% | 2.5% |
| 12-a-9 | 38.3% | 26.5% | -44.5% | 47.5% | 28.8% | -64.9% | 43.5% | 44.3% | 1.8% | 34.0% | 35.0% | 2.9% |
| 12-b-9 | 39.0% | 20.0% | -95.0% | 47.5% | 27.6% | -72.1% | 56.4% | 43.4% | -30.0% | 42.5% | 37.0% | -14.9% |
| 12-c-9 | 39.7% | 30.2% | -31.5% | 51.7% | 26.2% | -97.3% | 54.6% | 51.0% | -7.1% | 39.1% | 39.2% | 0.3% |
| 15-a-9 | 37.4% | 27.9% | -34.1% | 42.7% | 26.1% | -63.6% | 51.8% | 55.0% | 5.8% | 52.3% | 45.5% | -14.9% |
| 15-b-9 | 37.3% | 26.2% | -42.4% | 42.2% | 23.9% | -76.6% | 53.7% | 45.9% | -17.0% | 55.9% | 48.0% | -16.5% |
| 15-c-9 | 38.6% | 31.1% | -24.1% | 47.4% | 30.4% | -55.9% | 51.7% | 43.2% | -19.7% | 46.6% | 37.7% | -23.6% |
| 16-a-1 | 49.3% | 37.3% | -32.2% | 58.1% | 35.6% | -63.2% | 49.1% | 54.0% | 9.1% | 57.2% | 64.1% | 10.8% |
| 16-a-9 | 44.6% | 31.3% | -42.5% | 52.5% | 28.0% | -87.5% | 56.3% | 57.4% | 1.9% | 56.6% | 49.8% | -13.7% |
| 16-b-9 | 44.1% | 29.6% | -49.0% | 43.2% | 27.7% | -56.0% | 68.2% | 48.5% | -40.6% | 69.7% | 33.2% | -109.9% |
| 16-c-9 | 42.2% | 35.2% | -19.9% | 45.7% | 29.6% | -54.4% | 59.7% | 60.3% | 1.0% | 52.8% | 57.2% | 7.7% |
| 16-d-9 | 42.3% | 31.9% | -32.6% | 48.4% | 27.7% | -74.7% | 49.7% | 53.8% | 7.6% | 53.1% | 55.8% | 4.8% |
| 17-a-1 | 49.7% | 25.6% | -94.1% | 53.7% | 24.1% | -122.8% | 58.6% | 58.6% | 0.0% | 63.5% | 39.6% | -60.4% |
| 17-a-9 | 51.0% | 24.3% | -109.9% | 54.1% | 21.8% | -148.2% | 59.0% | 52.5% | -12.4% | 65.1% | 19.5% | -233.8% |
| 17-b-1 | 38.0% | 28.8% | -31.9% | 53.1% | 26.2% | -102.7% | 46.8% | 53.5% | 12.5% | 57.0% | 44.7% | -27.5% |
| 17-b-2 | 40.9% | 29.6% | -38.2% | 50.7% | 22.6% | -124.3% | 54.3% | 37.5% | -44.8% | 58.2% | 46.6% | -24.9% |
| 17-b-3 | 48.0% | 30.9% | -55.3% | 59.2% | 27.0% | -119.3% | 58.3% | 26.6% | -119.2% | 61.9% | 50.3% | -23.1% |
| 17-b-4 | 41.5% | 32.0% | -29.7% | 55.8% | 24.2% | -130.6% | 51.5% | 49.1% | -4.9% | 62.8% | 52.7% | -19.2% |
| 17-b-5 | 40.4% | 27.6% | -46.4% | 54.8% | 24.8% | -121.0% | 53.2% | 17.9% | -197.2% | 55.0% | 29.4% | -87.1% |
| 17-b-9 | 44.7% | 37.2% | -20.2% | 55.4% | 27.9% | -98.6% | 49.7% | 15.9% | -212.6% | 63.9% | 30.2% | -111.6% |
| 17-c-9 | 42.8% | 31.6% | -35.4% | 45.4% | 28.3% | -60.4% | 47.9% | 48.7% | 1.6% | 60.3% | 34.9% | -72.8% |
| 17-d-1 | 44.8% | 35.5% | -26.2% | 45.8% | 32.8% | -39.6% | 54.0% | 43.9% | -23.0% | 63.0% | 36.1% | -74.5% |
| 17-d-2 | 35.3% | 34.4% | -2.6% | 38.9% | 30.7% | -26.7% | 50.7% | 45.9% | -10.5% | 63.8% | 42.2% | -51.2% |
| 18-a-9 | 30.2% | 18.1% | -66.9% | 39.3% | 14.6% | -169.2% | 47.0% | 42.8% | -9.8% | 55.3% | 37.5% | -47.5% |
| 18-b-1 | 33.3% | 27.2% | -22.4% | 49.2% | 29.6% | -66.2% | 48.4% | 47.6% | -1.7% | 58.9% | 33.8% | -74.3% |
| 18-b-2 | 42.5% | 31.6% | -34.5% | 50.5% | 30.1% | -67.8% | 56.4% | 43.9% | -28.5% | 67.2% | 33.8% | -98.8% |

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Exhibit III-4-4 (cont.)

| Market | Medical | | | Surgical | | | Psychiatric | | | Substance Abuse | | |
|---------|------------------------|-----------|---------|------------------------|-----------|---------|------------------------|-----------|---------|------------------------|-----------|---------|
| | % Days Avoidable (LOS) | | |
| | VA | Community | DoCM | VA | Community | DoCM | VA | Community | DoCM | VA | Community | |
| 19-a-1 | 35.5% | 19.4% | -83.0% | 45.6% | 24.1% | -89.2% | 63.2% | 15.2% | -315.8% | 58.3% | 26.9% | -116.7% |
| 19-a-9 | 30.3% | 18.1% | -67.4% | 49.8% | 22.4% | -122.3% | 58.5% | 48.2% | -21.4% | 66.4% | 54.4% | -22.1% |
| 19-b-9 | 36.7% | 13.6% | -169.9% | 45.5% | 17.4% | -161.5% | 46.3% | 20.7% | -123.7% | 55.4% | 17.4% | -218.4% |
| 19-c-9 | 45.2% | 20.0% | -126.0% | 49.8% | 24.8% | -100.8% | 51.4% | 28.0% | -83.6% | 59.1% | 35.2% | -67.9% |
| 19-d-9 | 29.6% | 16.4% | -80.5% | 40.1% | 24.6% | -63.0% | 43.9% | 47.4% | 7.4% | 55.7% | 40.5% | -37.5% |
| 19-e-9 | 36.3% | 21.1% | -72.0% | 39.6% | 25.7% | -54.1% | 61.9% | 22.7% | -172.7% | 65.9% | 52.5% | -25.5% |
| 20-a-9 | 37.6% | 27.5% | -36.7% | 44.7% | 27.9% | -60.2% | 50.2% | 41.3% | -21.5% | 58.5% | 45.3% | -29.1% |
| 20-b-1 | 23.6% | 14.2% | -66.2% | 35.3% | 20.9% | -68.9% | 52.0% | 41.9% | -24.1% | 48.2% | 38.8% | -24.2% |
| 20-b-2 | 26.4% | 14.5% | -82.1% | 40.6% | 21.3% | -90.6% | 56.7% | 27.2% | -108.5% | 53.0% | 46.5% | -14.0% |
| 20-c-9 | 32.1% | 15.2% | -111.2% | 43.5% | 17.2% | -152.9% | 39.9% | 29.5% | -35.3% | 55.8% | 32.2% | -73.3% |
| 20-d-9 | 33.5% | 15.6% | -114.7% | 45.5% | 18.8% | -142.0% | 52.0% | 56.8% | 8.5% | 52.7% | 52.0% | -1.3% |
| 20-e-1 | 39.9% | 18.8% | -112.2% | 40.6% | 20.9% | -94.3% | 43.8% | 63.5% | 31.0% | 52.1% | 60.8% | 14.3% |
| 20-e-2 | 41.6% | 18.1% | -129.8% | 45.4% | 20.2% | -124.8% | 56.1% | 17.7% | -216.9% | 55.3% | 38.2% | -44.8% |
| 21-a-9 | 33.6% | 26.3% | -27.8% | 47.3% | 28.6% | -65.4% | 61.4% | 54.0% | -13.7% | 69.8% | 48.3% | -44.5% |
| 21-b-9 | 28.7% | 21.2% | -35.4% | 40.1% | 24.8% | -61.7% | 63.9% | 32.5% | -96.6% | 63.7% | 33.1% | -92.4% |
| 21-c-9 | 46.5% | 41.4% | -12.3% | 55.9% | 41.4% | -35.0% | 46.9% | 41.9% | -11.9% | 53.4% | 51.3% | -4.1% |
| 21-d-9 | 39.4% | 29.2% | -34.9% | 51.1% | 28.9% | -76.8% | 66.4% | 50.7% | -31.0% | 73.6% | 37.3% | -97.3% |
| 21-e-9 | 33.2% | 22.3% | -48.9% | 46.8% | 17.6% | -165.9% | 39.2% | 38.6% | -1.6% | 59.8% | 41.1% | -45.5% |
| 21-f-9 | 37.7% | 25.8% | -46.1% | 46.4% | 25.0% | -85.6% | 38.9% | 32.0% | -21.6% | 37.2% | 36.7% | -1.4% |
| 21-g-9 | 52.2% | 41.2% | -26.7% | 41.4% | 31.1% | -33.1% | 0.0% | 27.1% | 100.0% | 0.0% | 2.0% | 100.0% |
| 22-a-1 | 29.6% | 27.0% | -9.6% | 46.2% | 26.1% | -77.0% | 25.7% | 33.0% | 22.1% | 46.3% | 43.5% | -6.4% |
| 22-a-2 | 31.1% | 24.6% | -26.4% | 41.8% | 24.6% | -69.9% | 41.8% | 54.4% | 9.9% | 72.2% | 51.4% | -40.5% |
| 22-a-3 | 43.3% | 33.8% | -28.1% | 55.6% | 28.9% | -92.4% | 56.8% | 53.5% | -6.2% | 61.5% | 43.3% | -42.0% |
| 22-b-9 | 37.0% | 31.3% | -18.2% | 46.8% | 25.3% | -85.0% | 48.9% | 52.9% | 7.6% | 63.9% | 36.8% | -73.6% |
| 23-a-9 | 39.9% | 22.5% | -77.3% | 38.9% | 20.3% | -91.6% | 45.1% | 50.7% | 11.0% | 39.9% | 59.6% | 33.1% |
| 23-b-9 | 27.0% | 20.6% | -31.1% | 36.9% | 25.5% | -44.7% | 32.9% | 50.0% | 34.2% | 35.2% | 39.3% | 10.4% |
| 23-c-9 | 39.7% | 23.7% | -67.5% | 38.0% | 26.4% | -43.9% | 42.8% | 46.9% | 8.7% | 51.3% | 42.0% | -22.1% |
| 23-d-9 | 30.7% | 25.4% | -20.9% | 44.9% | 25.0% | -79.6% | 49.0% | 55.8% | 12.2% | 59.8% | 48.2% | -24.1% |
| 23-e-9 | 44.3% | 31.4% | -41.1% | 50.1% | 31.0% | -61.6% | 44.0% | 43.1% | -2.1% | 46.5% | 52.8% | 11.9% |
| Unknown | 43.1% | 39.2% | -9.9% | 42.9% | 29.0% | -47.9% | 45.9% | 48.2% | 4.8% | 52.6% | 49.2% | -6.9% |
| Totals | 40.0% | 31.2% | -28.2% | 47.6% | 29.1% | -63.6% | 53.2% | 53.7% | 0.9% | 54.7% | 52.0% | -5.2% |

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