

VISN 8 Care Coordination / Home Telehealth
Four Year Trend

Utilization	2003	2004	2005	2006
Admissions	34% decrease	34% decrease	24% decrease	35% decrease
BDOC	33% decrease	50% decrease	38% decrease	49% decrease
ER Visits	7% decrease	15% decrease	9% decrease	7% decrease
Satisfaction	92% decrease	90% decrease	90% decrease	n/a