

VISN 8 Care Coordination / Home Telehealth Performance													
Measures Report Card - FY07	PROGRAM												
		HBTC	Coagucare	Telehealth	LAMP	MI-Heart	Teleheart	VVN	Palliative Care	Tech Care	Cancer Pain		
STANDARD (NS= Not Satisfactory; FS= Fully Satisfactory ;Exc = Exceptional)	FS	Exc	BAY PINES 516					NF/SG 573					
HEALTHCARE VALUE: ACCESS as of 30 APRIL 07	Goal	Goal											
Census - Program # Patients Enrolled (Target Actual)			300 161	150 131	150 147	200 170	300 120	100 160	100 85	150 82	300 293	150 83	
Census - Program Enrollment as % of Target (Actual / Target)	90%	100%	54%	87%	98%	85%	40%	160%	85%	55%	98%	55%	
Census - Facility # Patients Enrolled		10%+	439					993					
# of Patients on Home Telehealth Technology			154	131	141	170	120	160	65	81	263	78	
% of Patients on Home Telehealth Technology	90%	100%	96%	100%	96%	100%	100%	100%	76%	99%	90%	94%	
HEALTHCARE VALUE: FINANCIAL - UR COST													
Patients must have been active a minimum of 6 months and still active as of 30 APRIL 07													
Patient Sample Size by Program			58	117	122	121	97	117	80	58	223	69	
For period 6 months pre CCHT Enrollment													
# Patients with Admissions	Pre		17	2	6	38	96	59	46	39	75	40	
% of pre-enrollment Sample Patients with an Admission		29%	2%	5%	31%	99%	50%	58%	67%	34%	58%		
# of Admissions		26	2	10	70	139	89	78	89	119	63		
# Bed Days of Care (BDOC)		211	17	106	948	1,051	533	720	542	902	428		
Total Costs for Admissions/BDOC		\$203,165	\$40,756	\$197,516	\$1,181,884	\$1,979,586	\$764,500	\$483,300	\$781,751	\$965,142	\$596,252		
# Patients with ER Encounters		16	1	17	26	85	48	38	32	109	25		
# ER Encounters		31	2	23	53	137	95	73	67	217	43		
Total ER Encounter Costs		\$39,357	\$521	\$4,255	\$12,667	\$38,232	\$20,167	\$17,482	\$18,109	\$38,399	\$8,485		
Total Combined Admissions and ER Encounter Costs		\$242,522	\$41,277	\$201,771	\$1,194,551	\$2,017,818	\$784,667	\$500,782	\$799,860	\$1,003,541	\$604,737		
For period 6 months post CCHT Enrollment													
# Patients with Admissions	Post		8	1	11	26	28	23	24	17	54	29	
% of post-enrollment Sample Patients with an Admission		14%	1%	9%	21%	29%	20%	30%	29%	24%	42%		
# of Admissions		14	1	17	43	41	29	36	27	89	52		
# Bed Days of Care (BDOC)		56	6	103	337	251	116	262	114	769	327		
Total Costs for Admissions/BDOC		\$79,045	\$10,080	\$143,178	\$407,923	\$382,197	\$171,399	\$218,167	\$156,396	\$802,637	\$361,894		
# Patients with ER Encounters		18	0	4	39	39	31	38	22	95	21		
# ER Encounters		28	0	4	66	55	55	72	41	201	40		
Total ER Encounter Costs		\$12,494	\$0	\$1,408	\$19,420	\$18,558	\$10,279	\$15,437	\$10,809	\$30,182	\$7,690		
Total Combined Admissions and ER Encounter Costs		\$91,539	\$10,080	\$144,586	\$427,343	\$400,755	\$181,678	\$233,604	\$167,205	\$832,819	\$369,584		
Differences for 6 months pre and 6 months post CCHT Enrollment		FS	Exc										
	expected decrease												
% Change pre/post-enrollment # Sample Patients with an Admission	10%	> 10%	-53%	-50%	83%	-32%	-71%	-61%	-48%	-56%	-28%	-28%	
% Change Admissions pre/post Total Costs	10%	> 10%	-61%	-75%	-28%	-65%	-81%	-78%	-55%	-80%	-17%	-39%	
% Change ER pre/post Total Costs	10%	> 10%	-68%	-100%	-67%	53%	-51%	-49%	-12%	-40%	-21%	-9%	
% Change Admissions and ER pre/post combined Total Costs	10%	> 10%	-62%	-76%	-28%	-64%	-80%	-77%	-53%	-79%	-17%	-39%	
VISN-wide BDOC cost reduction total for CCHT patients for the period 6 mths pre thru 6 mths post enrollment =						\$8,250,470							
VISN-wide ER cost reduction total for CCHT patients at 6 months post enrollment =						\$105,695							

HEALTHCARE VALUE: FUNCTIONAL STATUS	<i>Goal</i>	<i>Goal</i>										
Medication Adherence	90%	95%	98%	98%	90%	100%	100%	99%	99%	100%	95%	96%
HEALTHCARE VALUE: QUALITY	<i>Goal</i>	<i>Goal</i>										
HTN = Hypertension SBP < or = 140 & DBP < or = 90	70%	80%	94%	94%	88%	83%	97%	99%	100%	91%	90%	95%
DM = glycemic control HgBA1c Value < 9	70%	80%	77%	100%	87%	90%	98%	91%	84%	96%	89%	77%
CHF = Are patients prescribed an ACEI or ARB and Beta Blockers?	70%	80%	100%	96%	96%	100%	100%	100%	100%	89%	98%	100%
# Patients with Primary or Secondary Dx of COPD	N/A	N/A	18	15	28	29	21	24	14	21	62	15
COPD = Exacerbation requiring hospitalization in recent year.												
(1) # of BDOC for COPD in 1yr (May 06-April 07)	N/A	N/A	0	0	0	0	0	0	3	0	0	0
(2) # of re-admissions within 30 days (May 06-April 07)	N/A	N/A	0	0	0	0	0	0	0	0	0	0
MENTAL HEALTH												
# of Patients in MH program	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	80	N/A	N/A	N/A
# Psychiatric Admission 1 year pre-enrollment	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	53	N/A	N/A	N/A
# Psychiatric Admission 1 year post enrollment	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	22	N/A	N/A	N/A
# Psychiatric BDOC 1 year pre enrollment	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	351	N/A	N/A	N/A
# Psychiatric BDOC 1 year post enrollment	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	157	N/A	N/A	N/A
% Change in Psychiatric Admission	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	-58%	N/A	N/A	N/A
% Change in Psychiatric BDOC	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	-55%	N/A	N/A	N/A

