

Mission Statement

The central goal of the Health Care for Homeless Veterans (HCHV) Program is to end homelessness among veterans through outreach efforts and community partnerships. Veterans are engaged in treatment and rehab programs to enable them to achieve a better quality of life.

Who is Eligible?

1 Veterans are contacted by community outreach staff who complete clinical assessments. Referrals are accepted for screening into the HCHV Program.

2 Any person who states they served in the U.S. Military and Armed Forces who meet the following criteria:

- ★ Veterans who are without adequate housing.
- ★ Veterans who are facing mental health or substance abuse problems.
- ★ Veterans who agree to a referral for VA assistance.
- ★ Veterans who may be without adequate income and resources to be self supportive.

Services Provided

- ★ Residential programs & transitional housing placement
- ★ Medical care
- ★ Alcohol and substance abuse treatment
- ★ Mental health treatment
- ★ Case management
- ★ Veterans benefits counseling
- ★ Vocational rehabilitation assessment
- ★ Linkage with job training & employment opportunities

VA Objectives

The intent of the VA's HCHV Program is to address the needs of homeless veterans. We work with the mentally ill and substance abusers to overcome the barriers which prevent them from receiving or benefiting from health services. Reaching out to homeless veterans in shelters, soup kitchens, and on the streets, VA outreach workers help establish eligibility for VA medical services, develop appropriate treatment plans, and screen for community placement.

The VA staff connect with shelters, community organizations, and local governments to provide veterans access to these combined resources. Through these linkages, the HCHV Program strives to serve all homeless veterans to improve their quality of life.



Who to Contact?

If you are in contact with a homeless veteran or would like more information, please phone the HCHV Program at the VA nearest you:

Albany:

(518) 434-1015

North Country: (518) 593-0323

Bath:

Contact Syracuse

Buffalo (Western NY Health Systems):

(716) 881-5855

Canandaigua/Rochester:

(716) 330-3677 (HCHV Outreach)

(716) 330-3690 (HCHV Outreach)

(716) 242-0160 Ext. 2223 (Rochester
Outpatient Clinic)

(716) 393-7987 (Canandaigua

Homeless Domiciliary)

Syracuse:

(315) 448-7608

Binghamton: (607) 725-3733 or

(607) 772-9100 Ext. 3066

Utica/Rome: (315) 263-0598 or

(315) 330-5615

The telephone number for the
Homeless Coordinator for the entire
VA Healthcare Network Upstate New York
is (716) 393-7422.

Reaching Us Is Easy



VA Healthcare On The Web

<http://www.va.gov/visns/visn02/>

You'll find more than 1500 pages designed to make it easy for veterans to access accurate, up-to-date information about VA healthcare. You'll also find specific information on VA Women Veterans Health Services.

Upstate New York Veterans ~

Wherever you are, When you need help ...

VA TELCARE

1-888-838-7890

*Leading Health Care
In The 21st Century*



Health Care for Homeless Veterans (HCHV) Program

*Providing supportive
services for homeless veterans
in our communities.*

**"The Price of Freedom
is Visible Here"**