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## Mission

The Health Care for Homeless Veterans (HCHV) program's goal is to end homelessness among veterans through outreach efforts and community partnerships. Veterans are engaged in treatment and rehabilitation programs that enable them to achieve a better quality of life.

## Who is Eligible?

Any person that has served in the U.S. military/armed forces who meets VA eligibility requirements, as well as the following:

- ★ Veterans who do not have adequate housing
- ★ Veterans who are facing mental health or substance abuse problems
- ★ Veterans who agree to a referral for VA assistance
- ★ Veterans who do not have adequate income and other resources that enable them to be self-supportive

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Community Outreach staff complete clinical assessments for services. Referrals to the program are also accepted.

## Services

- ★ Residential programs and transitional housing placement
- ★ Medical care
- ★ Alcohol and substance abuse treatment
- ★ Mental health treatment
- ★ Case management
- ★ Veterans benefits counseling
- ★ Vocational rehabilitation assessment
- ★ Job training and employment opportunities

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## VA Objectives

The HCHV program is designed to address the needs of homeless veterans. HCHV staff work with veterans who are mentally ill or have substance abuse problems, to help them overcome the barriers that may prevent them from receiving or benefiting from health services. Reaching out to homeless veterans in shelters, soup kitchens, and on the streets, VA outreach workers help establish eligibility for VA medical services, develop appropriate treatment plans, and screen for community placement.

The VA staff connects with shelters, community organizations, and local governments to provide veterans with access to these combined resources. Through these connections, the HCHV program strives to serve all homeless veterans in our area and improve their quality of life.



## How to Reach Us

If you are in contact with a homeless veteran or would like more information, call the Homeless Program Coordinator or the HCHV program nearest you.

### VA Healthcare Network Upstate New York, Homeless Coordinator

(585) 393-7422

#### Albany

(518) 434-1015

#### Albany (North Country)

(518) 593-0323

#### Bath

Contact Syracuse at (315) 448-7608

#### Binghamton

(607) 772-9100 Ext. 3066

#### Buffalo/Batavia

#### (VA Western NY Healthcare System)

(716) 881-5855

#### Canandaigua

(585) 330-3677 or

(585) 330-3690 (HCHV Outreach)

(585) 393-7987 (Homeless Domiciliary)

#### Rochester

(585) 242-0160 Ext. 2223

#### Syracuse

(315) 448-7608

#### Utica/Rome

(315) 263-0598 or (315) 330-5615

## Reaching Us Is Easy



### VA Healthcare On The Web

<http://www.va.gov/visns/visn02/>

### Upstate New York Veterans ~

Wherever you are, When you need help ...

### VA TELCARE

1-888-838-7890

Leading Health Care  
In The 21st Century



## Health Care for Homeless Veterans (HCHV) Program

*Providing supportive  
services for homeless veterans  
in our communities.*

**“The Price of Freedom  
is Visible Here”**