

Compare the Cost, Quality and Convenience of VA Health Care

- ✓ No monthly premiums
- ✓ Eye exams & glasses available (with certain limitations)
- ✓ Full-range of wellness programs and behavioral health
- ✓ Women's Wellness Program
- ✓ Personal veteran photo ID
- ✓ Affordable prescription plan

Eligibility

All honorably discharged men and women who meet the eligibility criteria can receive VA medical benefits. Some veterans, depending on income, may be required to make a co-payment for health care services. Call the Veterans Service Center at (585) 242-0160 ext. 2432.

How Do You Enroll?

Complete the Application for Medical Benefits, VAF 10-10EZ online, by mail, or in person. This short form can be completed in 10-15 minutes. Please provide a copy of your DD-214 or honorable discharge certificate. You will appreciate the warm, caring attitude of the VA staff that pledge to provide you with courteous service.

Visits Require An Appointment

Call the clinic any weekday between 8:00 a.m. and 4:30 p.m. at (585) 242-0160. Our medical staff will provide you with an initial evaluation and future follow-up outpatient visits.

What Services Are Available?

The Rochester VA Outpatient Clinic offers a full range of primary care outpatient services to veteran men and women in Rochester and the immediate surrounding areas. Patients are seen on an appointment basis only. This will help us ensure you receive the timely services you deserve. VA nursing staff will be available to assess your needs and ensure you'll get access to the care you need, when you need it.

You will be able to receive an annual physical examination or appropriate health screening, immunizations, medication, and any follow-up care required by your primary care doctor.

Should you need specialty services or inpatient care, you will be referred to a VA medical center for appropriate treatment.

If you require inpatient treatment at a VA facility that is not near your home, accommodations are available at no charge for you and your caregiver. Home based primary care services are also available.

HANDICAPPED ACCESSIBLE

Full and easy access for all veterans.

PRACTICE HOURS

Monday - Friday
8:00 a.m. - 4:30 p.m.

LABORATORY SERVICES AVAILABLE

PRESCRIPTIONS

Routine prescriptions processed through the mail.

RADIOLOGY

Routine x-rays available on premises.

MENTAL HEALTH SERVICES

Mental health services, medication management and referrals available at convenient hours.

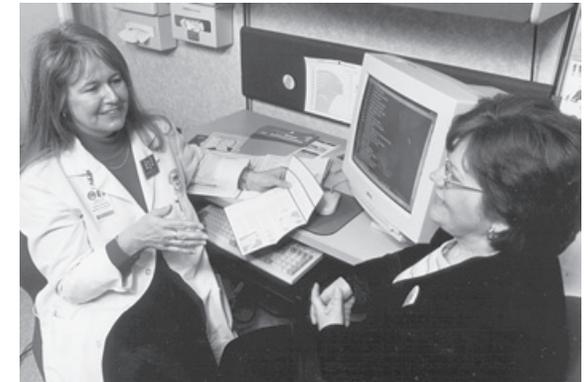
Mental Health

Maintaining good mental health is a responsibility that we all share. At times, we need assistance to manage the stress and problems that can be overwhelming.

The Mental Health Practice in Rochester offers individual and group counseling to veterans who have problems related to depression, anxiety, family issues or chronic problems of mental illness. Wellness workshops are also offered on a variety of topics including: stress management, sleep hygiene, and smoking cessation. Please ask your VA primary care doctor for a referral to the mental health services offered.

Home Based Primary Care

Home based primary care works closely with the staff at the Rochester VA Outpatient Clinic. Patients who suffer from chronic medical conditions and find it difficult to leave their home, may be eligible for this service. Referrals are accepted from veterans, medical professionals or other community agencies. Veterans must be enrolled in VA Health Care to receive this service.



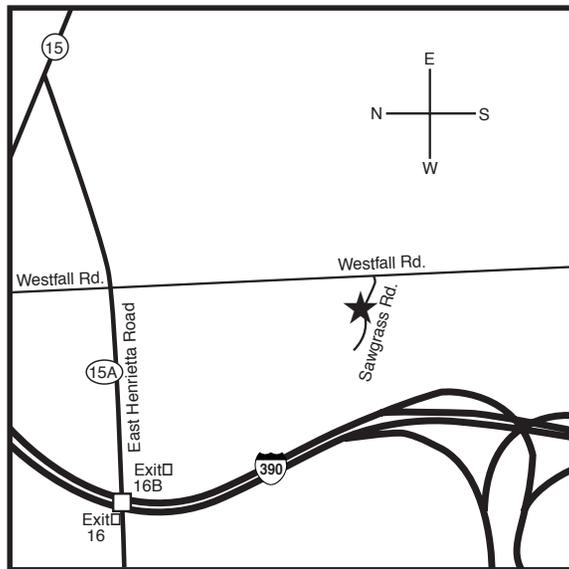
How Do I Get There?

The Rochester VA Outpatient Clinic is conveniently located at:

465 Westfall Road
Rochester, NY 14620

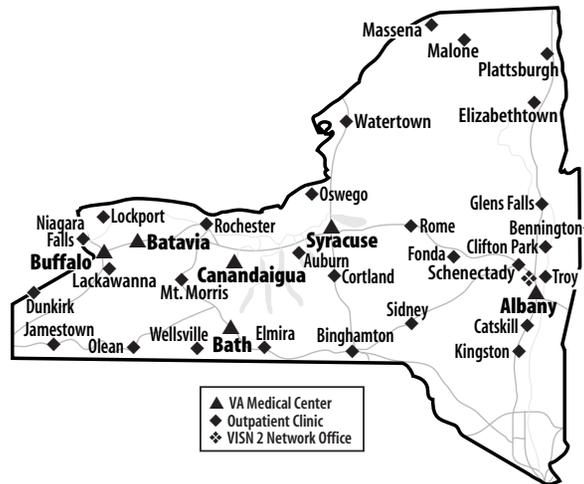
- Exit 16 off Route 390N
- Right on East Henrietta Road (Route 15A North)
- OR
- Exit 16B off Route 390S
- Left on East Henrietta Road (Route 15A North)
- Right on Westfall Road
- Right on Sawgrass Road

Regional Transit Services (RTS) provides bus service on Route 11. Call (585) 288-1700 for schedule information.



Reaching Us Is Easy

Rochester VA Outpatient Clinic
465 Westfall Road
Rochester, NY 14620
(585) 242-0160



VA Healthcare On The Web
www.va.gov/visns/visn02

Upstate New York Veterans ~
Wherever you are, When you need help ...

VA TELCARE
1-888-838-7890

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In The 21st Century



Rochester VA Outpatient Clinic

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