

**Conference Call Highlights**  
**Grant and Per Diem Program Operational Call**  
**December 10, 2013**

1. Mr. Matt McGahran presided over the conference call.
2. Carma Heitzmann discussed the transition of the Homeless Veterans Supportive Employment Program. The program was funded for four years and is now in the final year. Veterans will be transitioning and the program will be winding down during 2014.
3. John Kuhn, Director, Supportive Services for Veteran Families (SSVF) discussed the collaboration between SSFV and GPD. The programs try not to duplicate services. The Medical Center and Liaison determine the appropriate program for each Veteran during the initial screening process. If a Veteran is placed in GPD and SSFV is the better program, the Veteran needs to be referred to SSFV within 30 days. If needed, the Veteran can get a waiver. Liaisons need to be in contact with the SSFV providers in their community. Veterans need to be placed where he/she is safe. Direct questions to [SSVF@va.gov](mailto:SSVF@va.gov).
4. Annual Inspections were discussed. All inspections should be completed by March 30, 2014. Inspections can be completed as early as October.
5. Performance monitors were discussed. The goal for negative exits from the program (Veteran discharged for rule violation) is less than 30%. The goal for Veterans leaving the program and hoping for employment is 42%.
6. The maximum per diem rate increased to \$43.32. The rate request worksheet and instructions are on the GPD Provider website.
7. The next Continuing Education presentation is Thursday, January 16, 2014 at 2:00 pm EST. Call in number is 800-767-1750; access code is 50286#.
8. Question regarding HOMES assessment. The Liaison is responsible for updating HOMES the same date as the admission date. If a Veteran transfers from one GPD Program to another GPD Program, there is a box specifically for that discharge. If a Veteran exits the program within 24 hours, there is no impact on the discharge statistics.
9. A few providers feel pressured to discharge Veterans rather quickly to free up beds. All Veterans are assessed on an individual basis regarding their readiness for permanent housing and discharge from GPD.
10. The next Operations Call is January 13, 2014 at 3:00 pm EST. Call in number is 1-800-767-1750; access code 17663. Our office sends a broadcast fax reminding providers of the monthly call.