

**Grant/Per Diem Provider Call Highlights**  
**September 14, 2015, 3:00 p.m. EST**  
**17663#**

**1-800-767-1750,**

- 1) Yammer website. The Yammer website has been suspended. If you have questions/comments for other providers, send an e-mail to Matt McGahran at: [matthew.mcgahran@va.gov](mailto:matthew.mcgahran@va.gov).
- 2) Broadcast fax. The GPD office utilizes a broadcast fax service to send the Ops Call agenda and other important notices to our providers. If you are not receiving faxes, contact our office. We will send a GPD Contact Sheet to you. Once you return the completed sheet, we will update the fax list.
- 3) GPD Provider website. There is a tremendous amount of information on the GPD Provider website to include regulations, training documents and per diem documents. Review this website to keep abreast of information.
- 4) Annual Inspections. Annual inspections are conducted from October 1<sup>st</sup> to March 31<sup>st</sup>. Liaisons and supporting team members inspect facilities to ensure services are being performed as outlined in the grant application and any approved change of scope documents. VA personnel have the right to inspect any facility at any time.

- Facility Management: Agencies need to meet life safety codes and local codes. Agencies must have a disaster preparedness plan in conjunction with local emergency guidelines.

- Nutrition: Conducted bi-annually to ensure the facility has proper equipment to prepare, cook and store food in a sanitary manner. Special medical needs need to be considered.

- Clinical: All participants must have an individual treatment plan. The plan needs to have goals and objectives. All strengths and any barriers to service need to be annotated with completion timeline and desired outcome. The GPD office is compiling a document with questions and answers regarding medication storage.

- Security. All facilities need to provide a safe and secure environment for all participants. VA law enforcement personnel will conduct a risk assessment.

- Vans. Vans are inspected for insurance and registration requirements. All drivers must be appropriate and trained.

- Overview. The overview technical report section is a cumulative section for the previous four quarters. During the quarterly report process, providers need to determine if a change of scope is needed. Any deficiencies greater than 15% must have a corrective action plan.

5) Questions from the Participants:

- October Ops Call. Due to October 12<sup>th</sup> being a holiday, there will not be an Operations Call for October.
- 24-hour coverage. A paid staff member must at least be on call 24-hours.
- Lease and Eviction. The Provider actually has signed leases with apartment managers. If eviction is necessary, agencies must follow local laws.
- TIP Renewal Funding. The TIP renewal packages are on the VA Secretary's desk awaiting signature.

**Here is a list of web pages that you may find helpful:**

Main GPD Website: <http://www.va.gov/HOMELESS/GPD.asp>

GPD Regulations: [http://www.va.gov/HOMELESS/docs/GPD/GPD\\_Final\\_Rule\\_38CFR61\\_02-25-2013.pdf](http://www.va.gov/HOMELESS/docs/GPD/GPD_Final_Rule_38CFR61_02-25-2013.pdf)

GPD Provider Site: [http://www.va.gov/HOMELESS/GPD\\_ProviderWebsite.asp](http://www.va.gov/HOMELESS/GPD_ProviderWebsite.asp)

CHALENG Site: <http://www.va.gov/HOMELESS/chaleng.asp>

Federal Register Site: <http://www.gpoaccess.gov/fr/browse.html>

**Next Operations Call is scheduled for June 8, 2015 @ 3:00 pm EST**