RESCISSION NOTICE

1. VA Directive 0212, Management and Coordination of VA Responses to Veterans Service Organization (VSO) Resolutions, dated April 28, 2014 is rescinded and replaced with a guidance memo entitled, “New Guidance on VA Responses to Veterans Service Organization Resolutions.” In accordance with the Guidance Memo signed by the Chief of Staff, the VSO Liaison will acknowledge receipt of resolutions in writing and set up face-to-face meetings with VSO as needed.

2. Inquiries regarding this rescission should be addressed to the Office of Policy and Planning, Policy Analysis Service.

3. RESCISSION: This notice expires on December 31, 2016; as the subject Directive rescission is permanent.

CERTIFIED BY:                      BY DIRECTION OF THE SECRETARY OF VETERANS AFFAIRS:

/s/  /s/  
LaVerne H. Council  Linda Schwartz  
Assistant Secretary for  Assistant Secretary for  
Information and Technology  Policy and Planning  

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